



NOTICE

NOTICE is hereby given that the **17th Annual General Meeting** of Care Health Insurance Limited ("the Company") will be held on Monday, September 30, 2024 at 10.30 A.M. through Video Conferencing ("VC")/Other Audio Visual Means ("OAVM") to transact the following businesses:

ORDINARY BUSINESS:

1. To receive, consider and adopt the Audited Revenue Account, Profit & Loss Statement of the Company for the financial year ended March 31, 2024 and the Balance Sheet as at that date together with the Reports of the Board of Directors and the Auditors thereon.
2. To appoint a director in place of Dr. Rashmi Saluja (DIN: 01715298), who retires by rotation and being eligible, offers herself for re-appointment.

SPECIAL BUSINESS:

3. APPOINTMENT OF MR. RISHIRAJ KHAJANCHI (DIN: 07883033) AS A NON-EXECUTIVE DIRECTOR OF THE COMPANY

To consider and if thought fit, to pass with or without modification(s), the following resolutions as **ORDINARY RESOLUTION**:

"RESOLVED THAT pursuant to the Shareholder's Agreement dated February 06, 2020 entered into between M/s Kedaara capital Fund II LLP (Investor Parent), M/s Trishikhar Ventures LLP (Investor) (jointly referred as "Kedaara"), Religare Enterprises Limited (Promoter) and Care Health Insurance Limited (Company), provisions of Sections 152, 161 and other applicable provisions, if any, of the Companies Act, 2013 (including any statutory modification or re-enactment thereof for the time being in force) read with the Companies (Appointment and Qualifications of Directors) Rules, 2014, the Insurance Act, 1938 (including any statutory modification(s) or re-enactment thereof for the time being in force) and all other applicable laws and regulations, prescribed rules thereof, IRDA Act, 1938, Guidelines issued by the Insurance Regulatory and Development Authority of India ("IRDAI") from time to time and in terms of Articles of Association of the Company and as recommended by Nomination and Remuneration Committee ("the NRC") and the Board of Directors of the Company ("the Board"), Mr. Rishiraj Khajanchi (DIN: 07883033), who was appointed as an Additional Non-Executive Director on the Board of the Company w.e.f. June 06, 2024 and who holds the said office upto the date of this Annual General Meeting or the last date on which the Annual General Meeting for Financial Year 2023-2024 should have been held, whichever is earlier and in respect of whom the Company has received a Notice in writing under Section 160(1) of the Act proposing his candidature for the office of Director, be and is hereby appointed as Non-Executive Director of the Company liable to retire by rotation.



RESOLVED FURTHER THAT Managing Director & CEO, Chief Financial Officer, Chief Compliance Officer, Head- HR and Company Secretary be and are hereby severally authorized to sign such documents/agreements/papers relating to the aforesaid appointment and to do all such acts and deeds and file all such forms, returns, documents and letters with the appropriate authorities, as may be required to be done or filed to give effect to the said resolution."

4. APPOINTMENT OF DR. HARSHA JAUHARI (DIN: 01893576) AS A NON-EXECUTIVE INDEPENDENT DIRECTOR OF THE COMPANY

To consider and if thought fit, to pass with or without modification(s), the following resolutions as **ORDINARY RESOLUTION**:

"RESOLVED THAT pursuant to the provisions of Sections 149, 152 and 161 read with Schedule IV and other applicable provisions of the Companies Act, 2013 ("the Act") and the Companies (Appointment and Qualification of Directors) Rules, 2014 (including any statutory modification(s) or re-enactment thereof for the time being in force), the Insurance Act, 1938 (including any statutory modification(s) or re-enactment thereof for the time being in force), Guidelines issued by Insurance Regulatory and Development Authority of India ("IRDAI") from time to time, in terms of Articles of Association of the Company and as recommended by the Nomination and Remuneration Committee ("the NRC") and the Board of Directors of the Company ("the Board"), Dr. Harsha Jauhari (DIN: 01893576), who was appointed as an Additional Non-Executive Independent Director on the Board of the Company w.e.f. July 29, 2024 and who holds the said office upto the date of this Annual General Meeting or the last date on which the Annual General Meeting for Financial Year 2023-2024 should have been held, whichever is earlier, has given his consent along with a declaration that he meets the criteria for independence under Section 149(6) of the Act and the rules framed thereunder and in respect of whom the Company has received a Notice in writing under Section 160(1) of the Act proposing his candidature for the office of Director, be and is hereby appointed as a Non-Executive Independent Director of the Company, not liable to retire by rotation and who shall hold office for a period of two consecutive years from the date of appointment.

RESOLVED FURTHER THAT Managing Director & CEO, Chief Financial Officer, Chief Compliance Officer, Head – HR and Company Secretary be and are hereby severally authorized to sign such documents/agreements/papers relating to the aforesaid appointment and to do all such acts and deeds and file all such forms, returns, documents and letters with the appropriate authorities, as may be required to be done or filed to give effect to the said Resolution."

5. APPOINTMENT OF MR. NIRMAL CHAND (DIN: 10041305) AS A NON-EXECUTIVE INDEPENDENT DIRECTOR OF THE COMPANY

To consider and if thought fit, to pass with or without modification(s), the following resolutions as **ORDINARY RESOLUTION**:



"RESOLVED THAT pursuant to the provisions of Sections 149, 152 and 161 read with Schedule IV and other applicable provisions of the Companies Act, 2013 ("the Act") and the Companies (Appointment and Qualification of Directors) Rules, 2014 (including any statutory modification(s) or re-enactment thereof for the time being in force), the Insurance Act, 1938 (including any statutory modification(s) or re-enactment thereof for the time being in force), Guidelines issued by Insurance Regulatory and Development Authority of India ("IRDAI") from time to time, in terms of Articles of Association of the Company and as recommended by the Nomination and Remuneration Committee ("the NRC") and the Board of Directors of the Company ("the Board"), Mr. Nirmal Chand (DIN: 10041305), who was appointed as an Additional Non-Executive Independent Director on the Board of the Company w.e.f. August 08, 2024 and who holds the said office upto the date of this Annual General Meeting or the last date on which the Annual General Meeting for Financial Year 2023-2024 should have been held, whichever is earlier, has given his consent along with a declaration that he meets the criteria for independence under Section 149(6) of the Act and the rules framed thereunder and in respect of whom the Company has received a Notice in writing under Section 160(1) of the Act proposing his candidature for the office of Director, be and is hereby appointed as a Non- Executive Independent Director of the Company, not liable to retire by rotation and who shall hold office for a period of five years from the date of appointment.

RESOLVED FURTHER THAT Managing Director & CEO, Chief Financial Officer, Chief Compliance Officer, Head – HR and Company Secretary be and are hereby severally authorized to sign such documents/agreements/papers relating to the aforesaid appointment and to do all such acts and deeds and file all such forms, returns, documents and letters with the appropriate authorities, as may be required to be done or filed to give effect to the said Resolution."

6. REMUNERATION OF MR. ANUJ GULATI, MANAGING DIRECTOR & CEO OF THE COMPANY- FIXED PAY

To consider and if thought fit, to pass with or without modification(s), the following resolution as a **SPECIAL RESOLUTION**:

"RESOLVED THAT in accordance with the recommendations of the Nomination and Remuneration Committee ("the NRC") and the Board of Directors of the Company ("the Board") and pursuant to the provisions of the Companies Act, 2013 (including any statutory modifications or re-enactments thereof, for the time being in force), Articles of Association of the Company and subject to the provisions of Section 34A of Insurance Act, 1938 and Insurance Law (Amendment) Act, 2015, if applicable, Master Circular on Corporate Governance for Insurers, 2024 and other applicable Guidelines issued by Insurance Regulatory and Development Authority of India ("IRDAI") from time to time, and subject to the approval of IRDAI and any other authority(ies) or such other approval(s) or sanction(s) as may be required, if any, the approval of the shareholders of the Company be and is hereby accorded to increase the fixed remuneration of Mr. Anuj Gulati, Managing Director & CEO of the Company to Rs. 4,15,08,840/- per annum with effect from April 1, 2024 on the following terms and conditions:



- i) **Basic Salary** : Rs. 13,83,628/-per month
- ii) **Allowances**: Following allowances shall be allowed:
 - 1. House Rent Allowance: Rs. 6,91,814/-per month
 - 2. Additional Allowance: Rs. 1190843/- per month
 - 3. Education Allowance: Rs. 18000/-per month
 - 4. Car Running Expenses: NIL
- iii) **Contribution to Provident Fund**: Rs. 166035/-per month
- iv) **Leave**: According to Rules of the Company
- v) **Perquisites**: Following perquisite shall be allowed as per the norms of the Company:-
 - 1. Leave Travel Allowance: Rs. 6,250/- per month
 - 2. Medical Reimbursement: NIL
 - 3. Car EMI: NIL
 - 4. Group Mediclaim Coverage: Rs. 2,500/- per month
 - 5. Leave Encashment: As per the leave policy of the Company
 - 6. Gratuity :- As per Law

In case of any change in contribution towards Group Mediclaim Coverage, opting for Car Lease, NPS or any other employee benefits, the corresponding amount shall be adjusted with the Additional and Education Allowance.

Mr. Anuj Gulati shall also be entitled to the facility of Car, to be used for official purposes.

RESOLVED FURTHER THAT the Shareholders be and hereby approves that, with every increase in the paid-up share capital of the Company, the ESOPs shall be proportionately granted to the CEO.

RESOLVED FURTHER THAT Chief Financial Officer and Head-HR of the Company, be and are hereby severally authorized to issue grant letters to Mr. Anuj Gulati, Managing Director & CEO, and to do all such acts things and deeds as may be deemed necessary to give effect to resolution.

RESOLVED FURTHER THAT Chief Financial Officer, Head-HR, Chief Compliance Officer and Company Secretary of the Company be and are hereby severally authorized to sign, execute and file all such forms, returns, certificates, papers and documents, to provide certified true copy of the resolution, as may be considered necessary or expedient with the Ministry of Corporate Affairs, Insurance Regulatory and Development Authority of India, Central Government or to delegate the authority to any other official of the Company and to do all such acts, deeds, things and matters including but not limited to represent the Company before any authority and to appoint attorney(s) or authorized representative(s) to give effect to this Resolution."

7. PERFORMANCE BONUS OF MANAGING DIRECTOR & CEO OF THE COMPANY - VARIABLE PAY (CASH COMPONENT)

To consider and if thought fit, to pass with or without modification(s), the following



Resolution as a **SPECIAL RESOLUTION:**

"RESOLVED THAT as recommended by the Nomination and Remuneration Committee ("the NRC") and the Board of Directors of the Company ("the Board"), the shareholders be and hereby approves the payment of bonus of Rs. 3,84,34,116/- for the performance year 2023-24 to Mr. Anuj Gulati, Managing Director & CEO.

RESOLVED FURTHER THAT Chief Financial Officer, Chief Compliance Officer, Head – HR and Company Secretary of the Company be and are hereby severally authorized to sign, execute and file all such forms, returns, certificates, papers and documents, to provide certified true copy of the resolution, as may be considered necessary or expedient with the Ministry of Corporate Affairs, Insurance Regulatory and Development Authority of India, Central Government or to delegate the authority to any other official of the Company and to do all such acts, deeds, things and matters including but not limited to represent the Company before any authority and to appoint attorney(s) or authorized representative(s) to give effect to this Resolution."

Place: New Delhi
Date: September 05, 2024

By Order of the Board of Directors
For Care Health Insurance Limited

Yogesh Kumar
Company Secretary
FCS- 7342



NOTES

1. The Ministry of Corporate Affairs ("MCA") in terms of the General Circular No. 14/2020 dated April 08, 2020, General Circular No. 17/2020 dated April 13, 2020, General Circulars No. 20/2020 dated May 05, 2020, General Circular No. 02/2021 dated January 13, 2021, General Circular No. 19/2021 dated December 08, 2021, General Circular No. 21/2021 dated December 14, 2021 and General Circular No. 2/2022 dated May 05, 2022, General Circular No. 10/2022 dated December 28, 2022 and General Circular No. 09/2023 dated September 25, 2023 (collectively referred to as "**MCA Circulars**") issued by the Ministry of Corporate Affairs ("**MCA**"), permitted companies to conduct the Annual General Meeting through Video Conferencing / Other Audio Visual Means ("**VC**" / "**OAVM**") till September 30, 2024, without the physical presence of members at a common venue. Hence, in accordance with the Circulars, provisions of the Companies Act, 2013 ("**the Act**"), the 17th Annual General Meeting ("**AGM / Meeting**") of the Company is being held through VC /OAVM on Monday, September 30, 2024 at 10.30 A.M. (IST). The venue of the meeting shall be deemed to be the Registered Office of the Company at 5th Floor, 19, Chawla House, Nehru Place, New Delhi-110019.
2. In line with the MCA Circulars, the Notice calling the AGM along with Annual Report for FY 2023-24 have been uploaded on the website of the Company at www.careinsurance.com and is also available on the website of e-voting agency at <https://evoting.kfintech.com>.
3. Members who have not registered their e-mail address are requested to register the same in respect of shares held in electronic form with the Depository through their Depository Participant(s).
4. An explanatory statement pursuant to Section 102(1) of the Companies Act, 2013 relating to special businesses to be transacted at the 17th AGM is annexed hereto. All documents referred to in the accompanying Notice and the Explanatory Statement shall be available for inspection electronically. Members seeking to inspect such documents can send an email to secretarial@careinsurance.com.
5. As per the provisions under the MCA Circulars, Members attending the 17th AGM through VC shall be counted for the purpose of reckoning the quorum under Section 103 of the Companies Act, 2013. Also, in terms of the MCA Circulars, since the physical attendance of Members has been dispensed with, there is no requirement of appointment of proxies. Accordingly, the facility of appointment of proxies by Members under Section 105 of the Act will not be available for the AGM.
6. Since the AGM will be held through VC/OAVM facility, the attendance slip, proxy form and Route Map are not annexed to this Notice.
7. Pursuant to the provisions of Section 113 of the Act, representatives of the Corporate Members may be appointed for the purpose of voting through remote e-voting or for participation and voting at the AGM through e-voting facility during the AGM.
8. The Company has enabled the Members to participate at the 17th AGM through the VC facility provided by KFin Technologies Limited (*Formerly Known as KFin*



Technologies Private Limited), Registrar and Share Transfer Agents. The instructions for participation by Members are given in the subsequent paragraphs. Participation at the AGM through VC shall be allowed on a first-come-first-served basis.

9. The facility for e-voting will be made available at the meeting and the members attending the meeting who have not already cast their vote by remote e-voting shall be able to exercise their right at the meeting.
10. The Company has appointed M/s. KFin Technologies Limited (*Formerly Known as KFin Technologies Private Limited*), Registrars and Transfer Agent (hereinafter called "**KFintech**"), for conducting the AGM and for voting through remote e-voting or through e-voting at the AGM. The procedure for participating in the meeting through VC/ OAVM is explained in these notes and is also available on the website of the Company at www.careinsurance.com.
11. Members may note that the VC/OAVM facility, provided by KFintech, allows participation of at-least 1,000 Members on a first-come-first-served basis. The large shareholders (i.e. shareholders holding 2% or more shareholding), Promoters, Institutional Investors, Directors, Key Managerial Personnel, the Chairpersons of the Audit Committee, Nomination and Remuneration Committee and Stakeholders Relationship Committee, Auditors, etc. can attend the AGM without any restriction on account of a first-come-first-served basis principle.
12. The facility to join the meeting shall be opened 15 minutes before the scheduled time of the AGM and shall be kept open throughout the proceedings of the AGM. The meeting may be joined by following the procedure mentioned in the Notice.
13. Pursuant to the provisions of the MCA Circulars on convening AGM through VC / OVAM:
 - a. Members can attend the meeting through log in credentials provided to them to connect to Video Conference. Physical attendance of the Members at the Meeting venue is not required.
 - b. Facility for appointment of proxy to attend and cast vote on behalf of the member is not available.
 - c. Body Corporates are entitled to appoint authorized representatives to attend the AGM through VC/OAVM and participate thereat and cast their votes through e-voting. Corporate Members are required to access the link <https://evoting.kfintech.com> and upload a certified copy of the Board resolution authorizing their representative to attend the AGM through VC and vote on their behalf. Institutional investors are encouraged to attend and vote at the meeting through VC.
14. **Remote e-voting:** Pursuant to the provisions of Section 108 of the Act read with Rule 20 of the Companies (Management and Administration) Rules, 2014, as amended, Secretarial Standard on General Meetings ("**SS-2**") issued by the ICSI and the MCA Circulars, the Company is providing facility to its Members to exercise their right to vote on the resolutions proposed to be passed at the AGM through **remote e-voting** facility.
15. **Voting at the AGM:** Members who could not vote through remote e-voting may avail the e-voting facility which will be made available at the Meeting ("**e-voting**") by



KFintech. Kindly note that the Members who have cast their vote by remote e-voting prior to the AGM may also join the AGM through VC but shall not be entitled to cast their vote again

16. In case of joint holders attending the AGM, the member whose name appears as the first holder in the order of names as per the Register of Members of the Company will be entitled to vote.
17. The institutional members are encouraged to attend and vote at the AGM.
18. The Company has appointed Mr. Kundan Agrawal (Membership No. F7631 & Certificate of Practice No. 8325), Proprietor, M/s Kundan Agarwal & Associates, Practicing Company Secretary [FRN: S2009DE113700] to act as the Scrutinizer, to scrutinize the e-voting process in a fair and transparent manner.
19. The Scrutinizer shall, immediately after the conclusion of e-voting at the AGM, first count the votes cast during the AGM, thereafter unblock the votes cast through remote e-voting and make, not later than 3 (three) days of conclusion of the AGM, a consolidated Scrutinizer's Report of the total votes cast in favour or against, if any, to the Chairperson or a person authorised by him.
20. The Results declared along with the report of the Scrutinizer shall be placed on the website of the Company i.e. www.careinsurance.com and on the website of KFintech at <https://evoting.kfintech.com> immediately after the declaration of result by the Chairperson or any person authorized by him. The resolutions, if passed by requisite majority, shall be deemed to have been passed on the date of the AGM i.e. *September 30, 2024*.
21. The copy of Register of Directors and Key Managerial Personnel and their shareholding maintained under Section 170 of the Act, the Register of contracts or arrangements in which Directors are interested will be available electronically for inspection by the members during the AGM.
22. The Company has designated an exclusive Email ID secretarial@careinsurance.com for redressal of shareholders complaints/grievances. For any investor related queries, you are requested to please write to us at the above Email ID.



EXPLANATORY STATEMENT PURSUANT TO SECTION 102 OF THE COMPANIES ACT, 2013

Item No. 2

Dr. Rashmi Saluja, whose office of directorship is liable to retire at the ensuing AGM, being eligible, seeks reappointment as a director. Based on the performance evaluation and the recommendation of the Nomination and Remuneration Committee, the Board recommends her reappointment as a director.

Additional Information for seeking approval at the AGM as per the Secretarial standards

Name	Dr. Rashmi Saluja
Age	50 years
Qualifications	MBBS, MD, MBA (Finance)
Experience	Dr. Saluja has administrative experience of more than 25 years, setting up institutions and being involved in social and charitable activities. As the Executive Chairperson of Religare Enterprises Limited, a Core Investment Company (CIC), registered with RBI, that caters to customers across a wide spectrum of financial services through its various subsidiary companies, namely Religare Finvest Limited, Religare Housing Development Finance Corporation limited, Religare Broking Limited and Care Health Insurance Limited, Dr Saluja has been leading the organisation from the front, through challenging times, to build a strong and integrated financial services Group. Dr. Rashmi Saluja also serves as Chairperson Cum Managing Director of Religare Finvest Limited and Non-Executive Chairperson of Care Health Insurance Limited and Religare Broking Limited, respectively. Dr. Saluja, has started Chandiwala Medical Institute in Delhi. She is a Medical Advisor to reach out programme of Sir Ganga Ram Hospital and Kolmet Ganga Ram Hospital, Ram Krishna Dharmarth Foundation (RKDF) University, Madhya Pradesh. She is also promoter of Yogeshwar Dutt Wrestling Academy, Haryana and founder Trustee of Citizens Development Foundation.
Terms and conditions of appointment/ re-appointment	The role and responsibilities will be such as prescribed under the Companies Act, 2013 read with the Rules, and as per IRDAI Corporate Governance Guidelines issued by IRDAI as notified in this regard.
Remuneration proposed to be paid and remuneration last drawn	No remuneration has been paid
Date of first appointment on the Board	September 18, 2019
Shareholding in the Company	75,69,685 Equity Shares (as on March 31, 2024)
Relationship with other directors, managers and KMPs	NIL
No. of meetings attended	- Board Meeting- 4/4 - Investment Committee- 4/4

during the year	• Audit Committee-4/4 • Risk Management Committee- 4/4 • Policyholders Protection, Grievance Redressal and Claims Monitoring Committee- 4/4 • Nomination and Remuneration Committee- 3/3 • Allotment Committee- 2/2 • Corporate Social Responsibility Committee- 1/1 • Initial Public Offering Committee- 2/2 • Stakeholders Relationship Committee- 1/1		
Directorships in other Companies	• R&R Natural Resources Private Limited • Religare Enterprises Limited • Religare Finvest Limited • Religare Housing Development Finance Corporation Limited • Religare Care Foundation • Religare Broking Limited • Religare Digital Solutions Limited • GTTCI Trade Chamber • MIC Insurance Web Aggregator Private Limited		
Memberships/ Chairmanship of Committees of Others Boards	Religare Enterprises Limited	Audit & Governance Committee	Member
		Nomination & Remuneration Committee	
		Stakeholders Relationship Committee	
		Group Risk Management Committee	
		Investment, Borrowing & Share Allotment Committee	
		IT Strategy Committee	
		Corporate Social Responsibility Committee & ESG Committee	
		Asset Liability Committee	Chairperson
	Religare Limited Finvest	Audit Committee	Member
		Loan/Investment and Borrowing Committee	
		Nomination & Remuneration Committee	
		Risk Management Committee	
		Share Allotment Committee	

		Corporate Social Responsibility Committee	
		IT Strategy Committee	
		Screening Committee for the identification of non-cooperative borrowers	Chairperson
		Review Committee for the identification of non-cooperative borrowers	
	Religare Housing Development Finance Corporation Limited	Audit Committee	Member
		Loan/Investment and Borrowing Committee	
		Nomination & Remuneration Committee	
		Risk Management Committee	
		Corporate Social Responsibility Committee	
		IT Strategy Committee	
		Review Committee	Chairperson
	Religare Broking Limited	Corporate Social Responsibility Committee	Chairperson
		Loan / Investment and Borrowing Committee	
		Audit Committee	Member
		Nomination & Remuneration Committee	

The Board recommends the Resolution for approval of the Members as set out at Item No. 2 of the Notice as Ordinary Resolution.

None of the Directors, Key Managerial Personnel and their relatives is in any way concerned or interested in the proposed resolution, except Dr. Rashmi Saluja to the extent of her appointment.

Item No. 3

The members are apprised that the pursuant to the Shareholders' Agreement ("Agreement") dated February 06, 2020 entered into between M/s Kedaara Capital Fund II LLP, M/s Trishikhar Ventures LLP ("Investor"), Religare Enterprises Limited and the Company, the Company is



required to appoint Non-Executive Director, as nominated by the investor, on the Board and Committees of the Board of the Company.

The members are further apprised that in accordance to the nomination received from the investor, the Nomination & Remuneration Committee and the Board had approved the appointment of Mr. Rishiraj Khajanchi as an Additional Non-Executive Director w.e.f. June 06, 2024, liable to retire by rotation, to hold office till the ensuing Annual General Meeting.

The members are also apprised that the Company is in receipt of Notice under Section 160 of the Companies Act, 2013 proposing his candidature as a Non-Executive Director of the Company, liable to retire by rotation.

Also, the Company has received all the requisite disclosures as required under the Companies Act, 2013 and Corporate Governance Guidelines.

Additional Information for seeking approval at the AGM as per the Secretarial standards

Name	Mr. Rishiraj Khajanchi
Age	44 years
Qualifications	Chartered Accountant and holds a Bachelor of Commerce degree from Pune University.
Experience	Mr. Rishiraj Khajanchi Rishiraj has over 15 years of experience and is responsible for overseeing investments, finance, legal and administrative activities as well as transaction structuring, investor communications and fund raising at Kedaara Capital Advisory Services LLP. He joined Kedaara in 2014 as the CFO of Kedaara Capital. He worked in the M&A tax team at Deloitte, Touche Tohmatsu Limited, India. At Deloitte, he was involved in several transactions involving investment structuring and due diligence for private equity funds and strategic investors. Previously, he has worked with Credit Suisse, PricewaterhouseCoopers, and Ernst & Young India.
Terms and conditions of appointment/ re-appointment	He is proposed to be appointed as Non- Executive Director as nominated by Investor, the terms and conditions shall be in line with Companies Act, 2013, IRDAI Corporate Governance Guidelines issued by IRDAI, Shareholders' Agreement ("Agreement") dated February 06, 2020 entered into between M/s Kedaara Capital Fund II LLP, M/s Trishikhar Ventures LLP("Investor"), Religare Enterprises Limited and the Company.
Remuneration proposed to be paid and remuneration last drawn	No remuneration is being proposed to be paid and has not drawn any remuneration from the Company in past.
Date of first appointment on the Board	Appointed w.e.f. June 06, 2024
Shareholding in the Company	NIL
Relationship with other directors, managers and KMPs	NIL



No. of meetings attended during the year	• Board – 0/4 • Audit Committee- 0/4 • Policyholder Protection, Grievance Redressal and Claims Monitoring Committee – 0/4 • Risk Management Committee – 0/4 • Investment Committee – 0/4 • Allotment Committee- 0/2 • Corporate Social Responsibility Committee-0/1 • Initial Public Offering Committee-0/2 • Stakeholders Relationship Committee-0/1 <i>Note: Appointment w.e.f. June 06, 2024</i>
Directorships in other companies	NIL
Memberships/ Chairmanship of Committees of others Boards	NIL

The Director proposed, if appointed, shall be liable to retire by rotation and shall be appointed as a Non-executive Director.

The Board recommends the Resolution for approval of the Members as set out at Item No. 3 of the Notice as Ordinary Resolution.

None of the Directors, Key Managerial Personnel and their relatives is in any way concerned or interested in the proposed resolution, except Mr. Rishiraj Khajanchi to the extent of his appointment.

Item No. 4

Dr. Harsha Jauhari graduated from Armed Forces Medical College, Pune (1968-72). He was awarded M.S. (Gen. Surg.) from G.S.V.M. Medical College, Kanpur (1973-76). He was elected F.R.C.S. in 1983. He was awarded with the Dr. P.N. Berry Trust Scholarship by the Indian High Commission, U.K on request by the Institute of Urology, London, to train in Transplant Surgery.

In 1988 he returned to India, to serve the country by setting up successful Transplant Programs in 3 States, first in Delhi, followed by U.P. & then Haryana. The Hospitals where he set up Transplant Programs are Sir Ganga Ram Hospital, New Delhi, Dr. Ram Manohar Lohia Hospital, New Delhi, Holy Family Hospital, New Delhi, Primus Hospital, New Delhi, Noida Medicare Hospital, U.P. and Artemis Health Care Institute, Gurgaon, Haryana.

Dr. Harsha has to his credit almost 6500 Renal Transplant & 4500 C.A.P.D. catheter insertions, which are probably the largest series in India. In addition, he has over 300 original Publications, Surgical Innovations and Lectures, delivered at National & International Forums, concerned with various facets of Transplantation. The past few years have been devoted to propagating the Ethics & Law of Transplantation & the need for Organ donation.

Dr. Harsha is the Chairman & Sr. Consultant, Department of Renal Transplant Surgery, at Sir Ganga Ram Hospital, New Delhi for the past 35 years. He is also heading the Transplant services at Artemis Health Sciences Institute, Gurgaon, Haryana over the past decade. He has been Head of Renal Transplant Services at Noida Medicare Center, Noida, U.P.

Dr. Harsha was Chairman, Sir Ganga Ram City Hospital, Pusa Road, New Delhi.



Dr. Harsha is Advisor, National Council on Skill Development and Entrepreneurship, (ASSOCHAM).

Dr. Harsha was Advisor, (Organ Transplantation), to Ministry of Health & Family Welfare, Govt. of India till recently & was integral in developing the National Organ Transplant Programme (NOTP) & National Organ & Tissue Transplant Organisation (NOTTO).

Dr. Harsha is a member of Organ Transplant Committee, National Health Authority, Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY), Govt. of India.

In 2004, the Hon'ble Delhi High Court appointed Dr. Harsha by name, as a member of a High Powered Committee comprising the Health Secretary, Govt. of India, the Director General of Health Services and others to review the provisions of the Transplantation of Human Organ Act (1994) and its Rules. Dr. Harsha's contribution in this was integral and considerable. Among his various recommendations was one to set up a National Organ Transplant Programme. This is now operational and in its second phase of implementation.

Dr. Harsha Jauhari is a core member of various Advisory and Expert Committees in the Ministry of Health & Family Welfare. They include National Organ Transplant Programme, setting up of Stand - alone Dialysis centers, training of Dialysis Physicians, Transplant Surgeons and Transplant Coordinators. Other committees include policy making on Medical Tourism & Movement of Health Care Personnel at W.H.O & GATT. He is also the member of Expert Core Group, National Patient Safety Implementation Framework for India (2018-2025) and members of Standing Committee of Organ Transplantation of the I.M.A and The Apex Technical Committee, NOTTO.

Dr. Harsha is the Chairman of Institutional Ethics Committee NDMC Medical College and Hindu Rao Hospital, Delhi.

Dr. Harsha Jauhari had been appointed as the Organizing Secretary for the public events of the World Organ Donation Day, held in Nov 2010, at India Gate, New Delhi, by the Director General Health Services with the aim of propagating the message of Organ Donation.

In 2011, Dr. Harsha was the only non-Government member of a 6-member team, headed by the Director General Health Services, for the training to the National Transplant Organization of Spain, at Madrid.

His services had been requested by the Dr. Ram Manohar Lohia Hospital, New Delhi, for training their staff and fostering a Transplant Programme at that Hospital in a Holistic manner. This programme is now successfully underway, and represents the best of P.P.P.

In 2002, Dr. Harsha Jauhari conceived & conducted a course "The Art of Surgery" aimed at training young Doctors Especially Surgeons in optimizing their Surgical skills. A specially created 'O.T. Skills Room' helped students in acquiring Basic Surgical Skills. This was reinforced with Lectures on "Concept & Attitudes". A large number of doctors have already benefited from this course. He is Chief Editor & Author in a book titled "Lectures on the Art of Surgery", which has been released in November 2022.

He is contributing author in a book titled "Health Law & Ethics: Critical reflections" published by the National Law School of India university, Nagarbhavi, Bengaluru.



Among his various qualifications is a Diploma in Medical Ethics & Law. He has been Chairman of Medico-Legal Committees for the India Society of Transplantation (ISOT), Delhi Nephrology Society (DNS), The Association of Surgeons of India (Delhi) and Sir Ganga Ram Hospital for the past decade and has helped steer more than 70 Medico-Legal complaints against Doctors & Institutions to safety.

He had been unanimously elected President of the Association of Surgeon of India - Delhi State Chapter 2016-17.

The esteem his colleagues hold him in is seen by the fact that although a Transplant Surgeon, he was unanimously elected President of the Delhi Nephrology Society in 2007-2008.

He is Chairman of the ASICON CME Foundation, DSC, which is integral to the funding & training of Young Surgeons.

Dr. Harsha Jauhari is Chairman, Reach Out, An Initiative of Sir Ganga Ram Trust Society has started a comprehensive Home Care Service Called 'Reach Out', which provides 'Care at your doorstep' one of the major components is Nephrology Care at Home, Home Dialysis & Transport of Dialysis Patients to and from Home. Twice Awarded, Best Homecare Service by FICCI in 2021 & 2022.

Awarded pioneer in Renal Transplantation, Global Outreach Medical & Health Association (GOMHA).

He is active member of N.H.A for Organ Transplant, where efforts are being made to reduce the cost of transplant and affordable for all sections of society, especially for Economical weaker section, National Academy of Medical Sciences, where effort are on to promote Cadaver Organ donation, along with NOTTO and Health Ministry, Govt. of NCT of Delhi.

Dr. Harsha Jauhari was appointed as an Additional Non-Executive Independent Director of the Company by the Board of Directors w.e.f. July 29, 2024 under section 161(1) of the Companies Act 2013.

It is recommended to the Shareholders to consider and approve the appointment of Dr. Harsha Jauhari as a Non-Executive Independent Director on the Board of Directors of the Company whose office is not liable to retire by rotation for a period of 2 consecutive years from the date of appointment.

The Company is in receipt of Notice under Section 160 of the Act proposing his candidature as director of the Company. Also, the Company has received all the requisite disclosures as required under the Companies Act and Corporate Governance Guidelines as issued by IRDAI.

Additional Information for seeking approval at the AGM as per the Secretarial standards

Name	Dr. Harsha Jauhari
Age	72 years
Qualifications	M.B.B.S, M.S, F.R.C.S., F.I.C.S., F.A.I.S. F.I.S.O.T, Diploma in Medical Ethics & Law



Experience	Mr. Harsha Jauhari graduated from Armed Forces Medical College, Pune (1968-72), was awarded M.S. (Gen. Surg.) from G.S.V.M. Medical College, Kanpur (1973-76). He was elected F.R.C.S. in 1983. He was awarded the Dr. P.N. Berry Trust Scholarship by the Indian High Commission, U.K on request by the Institute of Urology, London, to train in Transplant Surgery. In 1988 he returned to India, to serve the country by setting up successful Transplant Programs in 3 States, first in Delhi, followed by U.P. & then Haryana. The Hospitals where he set up Transplant Programs are Sir Ganga Ram Hospital New Delhi, Dr. Ram Manohar Lohia Hospital New Delhi, Holy Family Hospital New Delhi, Primus Hospital, New Delhi, Noida Medicare Hospital, U.P. and Artemis Health Care Institute, Gurgaon, Haryana.
Terms and conditions of appointment/ re-appointment	The role and responsibilities, as an Independent Director, will be such as prescribed under the Companies Act, 2013 read with the Rules, Schedule IV of the Companies Act and as per IRDAI Corporate Governance Guidelines issued by IRDAI as notified in this regard.
Remuneration proposed to be paid and remuneration last drawn	Only Sitting Fees is payable
Date of first appointment on the Board	Appointed w.e.f. July 29, 2024
Shareholding in the Company	NIL
Relationship with other directors, managers and KMPs	NIL
No. of meetings attended during the year	Board - 0/4 <i>Note: Appointment w.e.f. July 29, 2024</i>
Directorships in other companies	NA
Memberships/ Chairmanship of Committees of others Boards	NIL
Justification of Appointment of the Independent Director	Considering his Qualification & Experience

The Board recommends the Resolution for approval of the Members as set out at Item No. 4 of the Notice as Ordinary Resolution.

None of the Directors, Key Managerial Personnel and their relatives is in any way concerned or interested in the proposed resolution, except Dr. Harsha Jauhari to the extent of his appointment.



Item No. 5

Mr. Nirmal Chand is MA, MBA (Banking & Finance), CAIIB. He started his career with State Bank of India as Officer for 2 years (1984 to 1986) and in 1986 he joined Reserve Bank of India as Direct Recruit Officer (Gr B) for 35 years (1986 to 2021).

Mr. Nirmal Chand worked in Departments like Banking and Non-Banking Supervision as General Manager- incharge of New Delhi Regional Office Carried out Inspection of Punjab National Bank, Oriental Bank of Commerce, Punjab & Sind Bank, IFCI, Bank of Tokyo & Mitsubishi as Principal Inspecting Officer. Worked in Department of Supervision as AGM in Bank Monitoring Division for Public Sector Banks Carried out Inspection of Bank branches and controlling offices at a junior, middle level officer Worked as General Manager of Department of Non-Banking Finance Companies for 3 years. Worked as middle management level officer in Currency department for 4 years Worked as Deputy General Manager in National Clearing Centre a part of Payment & Settlement Department Worked as CGM and Principal CGM in Government & Bank Accounts at Central Office, Mumbai.

Mr. Nirmal Chand designated as Principal Chief General Manager as Head of the Department of Government & Banks Accounts (including preparation of Balance Sheet of RBI) Regional Director at RBI Chandigarh Regional Office for the state of Punjab, Haryana and Himachal Pradesh and UT Chandigarh. Regional Director for Kerala and Lakshadweep. General Manager-in-Charge Department of Banking Supervision at New Delhi Regional Office, General Manager Department of Non Banking Finance Supervision at New Delhi Regional office.

Mr. Nirmal Chand was nominated by Government of India nominated at the recommendation of RBI as Director on the Board of Indian Overseas Bank (March 2014 to September 2019 for more than 5 years). He have been on the Board level committees like Audit Committee, Management Committee, Remuneration Committee, HR committee and also member of selection committee from DGM to GM Currently. He is on the Board of RBL Finserve Ltd since January 2023 and the Chairman of the Audit Committee of Board, Member of Risk and Compliance committee, Nomination and Remuneration Committee.

Mr. Nirmal Chand was appointed as an Additional Non-Executive Independent Director of the Company by the Board of Directors w.e.f. August 08, 2024 under section 161(1) of the Companies Act 2013. It is recommended to the Shareholders to consider and approve the appointment of Mr. Nirmal Chand as a Non-Executive Independent Director on the Board of Directors of the Company whose office is not liable to retire by rotation for a period of 5 consecutive years from the date of appointment.

The Company is in receipt of Notice under Section 160 of the Act proposing his candidature as director of the Company. Also, the Company has received all the requisite disclosures as required under the Companies Act and Corporate Governance Guidelines as issued by IRDAI.

Additional Information for seeking approval at the AGM as per the Secretarial standards

Name	Mr. Nirmal Chand
Age	63 years



Qualifications	MA, MBA (Banking & Finance), CAIIB		
Experience	He worked with State Bank of India as Officer for 2 years (1984 to 1986). Further he served Reserve Bank of India as Direct Recruit officer (Gr B) for 35 years (1986 to 2021).		
Terms and conditions of appointment/ re-appointment	The role and responsibilities will be such as prescribed under the Companies Act, 2013 read with the Rules, Schedule IV of the Companies Act and as per IRDAI Corporate Governance Guidelines issued by IRDAI as notified in this regard.		
Remuneration proposed to be paid and remuneration last drawn	Only Sitting Fees is payable		
Date of first appointment on the Board	August 08, 2024		
Shareholding in the Company	NIL		
Relationship with other directors, managers and KMPs	NIL		
No. of meetings attended during the year	Board – 0/4 <i>Note: Appointed w.e.f. August 08, 2024.</i>		
Directorships in other Companies	RBL Finserve Limited		
Memberships/ Chairmanship of Committees of Others Boards	RBL Finserve Limited	1. Audit Committee	Chairperson
		2. Risk and Compliance committee 3. Nomination and Remuneration Committee	Member

The Board recommends the Resolution for approval of the Members as set out at Item No. 5 of the Notice as Ordinary Resolution.

None of the Directors, Key Managerial Personnel and their relatives are in any way concerned or interested in the proposed resolution, except Mr. Nirmal Chand to the extent of his appointment.

Item Nos. 6 and 7

Mr. Anuj Gulati is Graduate in Chemical Engineering from IIT, Delhi and Post Graduate Diploma in Business Management from IIM, Bangalore. He has over 25 years of experience. Before joining the Company, he worked with ICICI Lombard General Insurance Company Limited as Director for Services and Business Development. Previously, he has been an entrepreneur and started his career as a financial analyst with Procter & Gamble India Ltd.



Mr. Anuj Gulati was re-appointed as Managing Director & CEO of the Company by the Board of Directors in terms of the provisions of the Companies Act, 2013 w.e.f April 26, 2020, duly approved by the shareholders at their meeting held on March 13, 2020 for a period of 5 years.

Insurance Regulatory and Development Authority of India ("IRDAI" or "the Authority") had approved the appointment of Mr. Anuj Gulati for a period of five years w.e.f. April 26, 2020.

The members are further apprised that based on the recommendations of the Nomination & Remuneration Committee, the Board at its meeting held on May 14, 2024 approved and further recommended to the Shareholders to increase the remuneration (fixed pay) of Mr. Anuj Gulati, Managing Director & CEO of the Company to Rs. 4,15,08,840/- per annum with effect from April 1, 2024 subject to terms and conditions as stated in the resolution. The said remuneration is also subject to the approval of IRDAI in accordance to the provisions of Section 34A of the Insurance Act, 1938.

As per Master Circular on Corporate Governance for Insurers, 2024 dated May 22, 2024, the Total Variable Pay should consist of cash and non-cash components. Variable pay (cash component) is as per Resolution No. 7 and Variable Pay (Non- Cash Component) is yet to be decided.

I. GENERAL INFORMATION:

1. Nature of Industry:

The Company is incorporated with the objective of carrying on Insurance Business.

2. Date or expected date of commencement of commercial production:

The Company is engaged in the Health Insurance Business.

The Company obtained R3 license from Insurance Regulatory and Development Authority on April 26, 2012. It commenced its operations in July 2012.

3. Expected date of commencement of activities as per project approved by financial institutions:

Not Applicable

4. Financial performance:

During the financial year 2023-24, total Gross Written Premium of the Company is Rs. 7021.93 Crores and net profit (after tax)/Loss is Rs. 304.89 Crores.

5. Export performance and net foreign exchange collaborations:

The Foreign Exchange earned in terms of actual inflows during the year 2023-24 is Rs. 103.28 crores and the Foreign Exchange outgo in terms of actual outflows during the year 2023-24 is Rs. 87.80 crores.

6. Foreign Investments or collaborators:

None



II. INFORMATION ABOUT THE APPOINTEE:

1. Background Details:

Mr. Anuj Gulati, aged 51 years, is a Graduate in Chemical Engineering from IIT, Delhi and Post Graduate Diploma in Business Management from IIM, Bangalore.

Mr. Anuj Gulati has over 25 years of experience. Before joining the Company, he worked with ICICI Lombard General Insurance Company Limited as Director for Services and Business Development. Previously, he has been an entrepreneur and started his career as a financial analyst with Procter & Gamble India Ltd.

Mr. Anuj Gulati is responsible for setting up this business and working towards making Care Health Insurance Limited as one of the dominant players in the Indian Health Insurance industry. He has more than 21 years of experience in the Insurance Industry.

Besides his qualifications, he is a person of outstanding caliber and possesses vast experience and capabilities for managing the increasing business activities of the Company.

2. Recognition or Awards:

None

3. Job Profile and Suitability of the Appointee:

Mr. Anuj Gulati has more than 21 years of relevant experience in the Insurance Industry. Accordingly, Mr. Anuj Gulati, with his qualifications & experiences in the Insurance industry, is best suited to the said position.

4. Remuneration Proposed:

Remuneration forms part of the resolution. Further Mr. Gulati may be granted ESOPs under the "Religare Health Insurance CEO Stock Option Scheme 2014" read with amendments thereof. The Nomination & Remuneration Committee is authorized to grant ESOPs with every increase in the paid-up share capital of the Company, the ESOPs shall be proportionately granted to the CEO.

5. Comparative remuneration profile with respect to the industry, size of the Company, profile of the position and person:

Taking into account the future growth plans of the Company, industry benchmark in general, profile, position, responsibilities, capabilities and invaluable contribution of Mr. Anuj Gulati in growth of the Company, the proposed remuneration to the appointee is reasonable and in line with the remuneration levels in the Industry, across the Country and benefits his position.

6. Pecuniary relationship directly or indirectly with the Company or relationship with the Managerial Personnel, if any:

Except for the proposed remuneration, Mr. Anuj Gulati does not have any pecuniary relationship with the Company or with any Managerial Personnel except that Mr. Anuj



Gulati currently holds Employee Stock Options under Religare Health Insurance CEO Stock Option Scheme 2014” and various amendments thereof.

III. OTHER INFORMATION

1. Reasons of loss or inadequate profits:

The Company was incorporated with the objective of carrying on Insurance Business and had applied with the Insurance Regulatory and Development Authority of India (IRDAI) for registration as an insurance company and in the financial year 2023-24, Company has net profit after tax of Rs. 304.89 crores.

2. Steps taken or proposed to be taken for improvement:

The Company has been taking all the necessary steps for further improvement and is expected to grow in the coming years.

3. Expected increase in productivity and profits:

The Company has been making profits since 2019 and is expected to grow in the coming years.

Additional Information for seeking approval at the AGM as per the Secretarial standards

Name	Mr. Anuj Gulati
Age	51 years
Qualifications	Graduate in Chemical Engineering from IIT, Delhi and also completed Post Graduate Diploma in Business Management from IIM, Bangalore
Experience	Mr. Anuj Gulati has over 25 years of experience. Before joining the Company, he worked with ICICI Lombard General Insurance Company Limited as Director for Services and Business Development. Previously, he has been an entrepreneur and started his career as a financial analyst with Procter & Gamble India Ltd.
Terms and conditions of appointment/ re-appointment	The role and responsibilities will be such as prescribed under the Companies Act, 2013 read with the Rules and as per IRDAI Corporate Governance Guidelines issued by IRDAI as notified in this regard from time to time.
Remuneration proposed to be paid and remuneration last drawn.	The Proposed Remuneration is in accordance to the Resolution Nos. 6 and 7. Resolution covers the remuneration in detail. The Total last paid Remuneration (Fixed plus Cash Variable) is Rs. 7,11,74,280/- and 12,36,221 Phantom Stocks of the Company as Non- Cash Component.
Date of first appointment on the Board	23.12.2011
Shareholding in the Company	4,64,38,625 Equity Shares (as on March 31, 2024)
Relationship with other directors, managers and KMPs	NIL



No. of meetings attended during the year	• Board – 4/4 • Policyholder Protection, Grievance Redressal and Claims Monitoring Committee – 4/4 • Risk Management Committee – 4/4 • Investment Committee – 4/4 • Allotment Committee- 2/2 • Corporate Social Responsibility Committee-1/1 • Initial Public Offering Committee-2/2 • Stakeholders Relationship Committee-1/1		
Directorships in other Companies	• GAPL Agencies Private Limited • GAPL Automotive Private Limited • Gulati Agencies Private Limited • Dalmia Bharat Limited		
Memberships/ Chairmanship of Committees of Others Boards	Dalmia Bharat Limited	Audit Committee	Member
		Risk Management Committee	

The Board accordingly recommends the Special resolutions set out at Item Nos. 6 and 7 of the accompanying Notice for the approval of the Members.

None of the other Directors, Key Managerial Personnel and their relatives is in any way concerned or interested in this Resolution, except Mr. Anuj Gulati to the extent of his remuneration.

Place: New Delhi
Date: September 05, 2024

By Order of the Board of Directors
For Care Health Insurance Limited

Yogesh Kumar
Company Secretary
FCS- 7342



PROCEDURE FOR OBTAINING THE ANNUAL REPORT, AGM NOTICE AND E-VOTING INSTRUCTIONS BY THE SHAREHOLDERS WHOSE EMAIL ADDRESSES ARE NOT REGISTERED WITH THE DEPOSITORIES

In terms of the MCA Circulars, the Company has sent the Annual Report, Notice of AGM and e-voting instructions only in electronic form to the registered email addresses of the shareholders whose email addresses are registered with the Company / Depositories. Therefore, those shareholders who have not yet registered their email address are requested to get their email addresses registered by following the procedure given below:

- i. Those shareholders who have registered/not registered their mail address may please contact and validate/update their details with the relevant Depository Participant in case of shares held in electronic form.
- ii. Shareholders who have not registered their mail address and in consequence the Annual Report, Notice of AGM and e-voting notice could not be serviced may temporarily get their email address and mobile number provided with the Company's Registrar and Share Transfer Agent, KFinTech, by clicking the link: <https://ris.kfintech.com/clientservices/mobilereg/mobileemailreg.aspx> for sending the same. Shareholders are requested to follow the process as guided to capture the email address for sending the soft copy of the notice and e-voting instructions along with the User ID and Password. In case of any queries, shareholder may write to einward.ris@kfintech.com.
- iii. Shareholders may also visit the website of the company www.careinsurance.com or the website of the Registrar and Transfer Agent <https://evoting.kfintech.com> for downloading the Annual Report and Notice of the AGM.

PROCEDURE AND INSTRUCTIONS FOR e-VOTING:

A. Instructions for the Remote e-voting for the 17th Annual General Meeting of the Company through VC:

Pursuant to the provisions of section 108 of the Companies Act, 2013 (the Act) read with Rule 20 of the Companies(Management and Administration) Rules, 2014, as amended from time to time, the Company is pleased to offer e-voting facility to members to exercise their votes electronically on all resolutions set forth in the notice convening the AGM scheduled to be held on Monday, September 30, 2024 at 10.30 A.M. (IST).

The Board of Directors of the Company has appointed M/s. Kundan Agrawal & Associates, Practicing Company Secretaries as the scrutinizer for conducting the remote e-voting and the e-voting process in the AGM in a fair and transparent manner. In terms of the requirements of the Act and the rules made there under, the Company has fixed Monday, September 23, 2024 as the cut-off date. The remote e-voting / voting rights of the members / beneficial owners shall be reckoned on the equity shares held by them as on cut-off date, i.e. Monday, September 23, 2024. The Company has engaged the services of KFin Technologies Limited (*Formerly Known as KFin Technologies Private Limited*) (KFin) to provide VC facility, remote e-voting and voting in the AGM in a secure manner.

The remote e-voting facility begins on Friday, September 27, 2024 (09.00 A.M. IST) and ends on Sunday, September 29, 2024 (05.00 P.M. IST). During this period, the members of



the Company, holding shares in dematerialised form, as on the cut-off date, are entitled to avail the facility to cast their vote through remote e-voting.

The remote e-voting will not be allowed beyond the aforesaid date and time and the e-voting module shall be disabled by KFin upon expiry of the aforesaid period. Once the vote on a resolution is cast by the member, the member shall not be allowed to change it subsequently or cast the vote again.

- B. Submission of questions prior to AGM:** Members who would like to express their views/raise questions may please log into <https://emeetings.kfintech.com> and click on "Post your queries" and post their queries/views/questions in the window provided by mentioning the name, demat account number/folio number, email ID, mobile number. Please note that, questions will be answered only if the member continues to hold the shares as of cut-off date. The facility for posting questions will be open from Friday, September 27, 2024 at 09.00 A.M. (IST) till Saturday, September 28, 2024 at 05.00 P.M. (IST).
- C. Registration as a speaker at the AGM:** Members who wish to speak at the AGM may log into <https://emeetings.kfintech.com> and click on the "Speaker Registration" icon by mentioning their name, demat account number/folio number, city, e-mail id and mobile number. The facility for registration as a speaker will be open from Friday, September 27, 2024 at 09.00 A.M. (IST) till Saturday, September 28, 2024 at 05.00 P.M. (IST). The company reserves the right to limit the number of members asking questions depending on the availability of time at the AGM.

Instructions for e-voting:

- a) **Login method for remote e-Voting for individual shareholders holding securities in demat mode.**

For NSDL:

Type of shareholders	Login Method
Individual Shareholders holding securities in demat mode with NSDL	1. User already registered for Internet-based Demat Account Statement (IDeAS) facility: - Visit URL: https://eservices.nsdl.com - Click on the "Beneficial Owner" icon under "Login" under 'IDeAS' section. - On the new page, enter User ID and Password. Post successful authentication, click on "Access toe-Voting". - Click on company name or e-Voting service provider and you will be re-directed to e-Voting serviceprovider website for casting the vote during the remote e-Voting period. 2. User not registered for IDeAS e-Services - To register click on link : https://eservices.nsdl.com - Select "Register Online for IDeAS" or click at https://eservices.nsdl.com/SecureWeb/IdeasDirectReg.jsp - Proceed with completing the required fields. - Follow steps given in point 1. 3. Alternatively by directly accessing the e-Voting website of NSDL - Open URL: https://www.evoting.nsdl.com/ - Click on the icon "Login" which is available under 'Shareholder/Member' section. - A new screen will open. You will have to enter your User ID



	(i.e. your sixteen digit demat account number held with NSDL), password / OTP and a verification code as shown on the screen. IV. Post successful authentication, you will be requested to select the name of the company and the e-Voting service provider name, i.e., KFin. V. On successful selection, you will be redirected to KFin e-Voting page for casting your vote during the remote e-Voting period.
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For CDSL:

Type of shareholders	Login Method
Individual Shareholders holding securities in demat mode with CDSL	1. Existing user who have opted for Easi / Easiest I. Visit URL: https://web.cdslindia.com/myeasi/home/login or URL: www.cdslindia.com II. Click on New System Myeasi. III. Login with your registered user id and password. IV. The user will see the e-Voting Menu. The menu will have links of ESP i.e. KFin e-Voting portal. V. Click on e-Voting service provider name to cast your vote. 2. User not registered for Easi/Easiest I. Option to register is available at https://web.cdslindia.com/myeasi/Registration/EasiRegistration II. Proceed with completing the required fields. III. Follow the steps given in point 1. 3. Alternatively, by directly accessing the e-Voting website of CDSL I. Visit URL: www.cdslindia.com II. Provide your demat account number and PAN. III. System will authenticate user by sending OTP on registered Mobile & Email as recorded in the demat account. IV. After successful authentication, user will be provided links for the respective ESP, i.e. KFin where e-Voting is in progress.
Individual Shareholder login through their demat accounts / Website of Depository Participant	I. You can also login using the login credentials of your demat account through your DP registered with NSDL / CDSL for e-Voting facility. II. Once logged-in, you will be able to see e-Voting option. Once you click on e-Voting option, you will be redirected to NSDL / CDSL Depository site after successful authentication, wherein you can see e-Voting feature. III. Click on options available against company name or e-Voting service provider – KFin and you will be redirected to e-Voting website of KFin for casting your vote during the remote e-Voting period without any further authentication.

Important note: Members who are unable to retrieve User ID / Password are advised to use Forgot user ID and Forgot Password option available at respective websites. Helpdesk for Individual Shareholders holding securities in demat mode for any technical issues related to login through Depository i.e. NSDL and CDSL.



Login type	Helpdesk details
Securities held with NSDL	Please contact NSDL helpdesk at evoting@nsdl.co.in or call at toll free no.: 1800 1020 990 and 1800 22 44 30
Securities held with CDSL	Please contact CDSL helpdesk at helpdesk.evoting@cdslindia.com or contact at 022- 23058738 or 022-23058542-43

b) Login method for e-Voting for shareholders other than Individual shareholders holding securities in demat mode.

1) Members whose email IDs are registered with the depository participant(s), will receive an email from KFin which will include details of E-Voting Event Number, USER ID and password. Members will have to follow the following process:

- i. Open your web browser during the voting period and navigate to <https://evoting.kfintech.com>.
- ii. Enter the login credentials (i.e. User ID and password). In case of physical folio, User ID will be EVEN followed by folio number. In case of demat account, User ID will be your DP ID and client ID. However, if you are already registered with KFin for e-voting, you can use your existing User ID and password for casting your vote.
- iii. After entering these details appropriately, click on "LOGIN".
- iv. You will now reach password change menu wherein you will be mandatorily required to change your password. The new password shall comprise of minimum 8 characters with at least one upper case (A - Z), one lower case (a-z), one numeric value (0-9) and a special character (@, #, \$, etc.). The system will prompt you to change the password and update the contact details like mobile number, e-mail ID, etc. on first login. You may also enter a secret question and answer of your choice to retrieve your password in case you forget it. It is strongly recommended that you do not share your password with any other person and that you take utmost care to keep your password confidential.
- v. Login again with the new credentials.
- vi. On successful login, the system will prompt to select the E-voting event.
- vii. Select Event No. 8410 and click on "SUBMIT".
- viii. Now you are ready for e-voting as "Cast Vote" page opens.
- ix. On the voting page, enter the number of shares (which represents the number of votes) as on the cut-off date under "FOR / AGAINST" or alternatively, you may partially enter any number in "FOR" and partially "AGAINST" but the total number in "FOR / AGAINST" taken together not exceeding your total shareholding as mentioned herein above. You may also choose the option ABSTAIN.
- x. Members holding multiple folios / demat accounts shall choose the voting process separately for each folio / demat accounts.



- xi. Voting has to be done for each item of the notice separately. In case you do not desire to cast your vote on any specific item it will be treated as abstained.
 - xii. You may then cast your vote by selecting an appropriate option and click on "SUBMIT".
 - xiii. A confirmation box will be displayed. Click "OK" to confirm else "CANCEL" to modify. Once you have voted on the resolution, you will not be allowed to modify your vote. During the voting period, members can login any number of times till they have voted on the resolution(s).
- 2) Members whose email IDs are not registered with the Company/depository participants(s), are requested to follow the following process:
- a. Members may temporarily get their email ID and mobile number registered with KFin, by accessing the link: <https://ris.kfintech.com/client services/mobile reg/mobile email reg.aspx>. Members are requested to follow the process as guided to capture the email address and mobile number for sending the soft copy of the notice and e-voting instructions along with the User ID and Password. In case of any queries, member may write to einward.ris@kfintech.com.
 - b. Alternatively, member may send an e-mail request at the email id einward.ris@kfintech.com along with scanned copy of the signed copy of the request letter providing the email address, mobile number, self-attested PAN copy and client master copy in case of electronic folio.
 - c. After receiving the e-voting instructions, please follow the steps from sl. no. (i) to sl. no. (xiii) in pt.1 to cast your vote by electronic means.

D. Instructions for the members for attending the 17th AGM of the Company through VC:

1. Members can attend the AGM through the link <https://emeetings.kfintech.com/> by using their remote e-voting credentials.
2. The facility for joining the AGM will be opened 15 minutes before the scheduled time of the meeting on first cum first serve basis. In respect of large shareholders (shareholders holding 2% or more shareholding), promoters, institutional investors, directors, key managerial personnel, the chairpersons of the audit committee, nomination and remuneration committee and stakeholders' relationship committee and auditors, the restrictions on number of members will not be applicable.
3. Members can participate in the AGM through their desktops / smartphones / laptops etc. However, for better experience and smooth participation, it is advisable to join the meeting through desktops / laptops with high-speed internet connectivity. It is recommended to use a stable Wi-Fi or LAN connection.
4. The attendance of the members (members login) attending the AGM will be counted for the purpose of reckoning the quorum under section 103 of the Act.

Step 1	Access the URL https://emeetings.kfintech.com/
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Step 2	Enter the login credentials (i.e., User ID and password provided for remote e-voting)
Step 3	Please select the name of the meeting
Step 4	Click on 'Video Conference' option
Step 5	Click on the red square box with a video icon to join the VC

E. Instructions for members for e-voting during the AGM session:

Members who have not cast their vote through remote e-voting shall be eligible to cast their vote through e-voting system available during the AGM. E-voting during the AGM is integrated with the VC platform of KFin. Members may click on the voting icon displayed on the screen to cast their votes.



Other instructions:

- I. Members may refer to the Help & Frequently Asked Questions (FAQs) section of <https://evoting.kfintech.com/public/Faq.aspx> or write to them at evoting@kfintech.com or call KFin on & Toll-free No. 1-800-3094-001 for any technical assistance or support before or during the AGM.
- II. You can also update your mobile number and e-mail id in the user profile details of the folio which may be used for sending future communication(s).
- III. The voting rights of members shall be in proportion to their shares of the paid-up equity share capital of the Company as on the cut-off date, Monday, September 23, 2024.
- IV. The members, whose names appear in the Register of Members / list of beneficial owners as on Monday, September 23, 2024, being the cut-off date, are entitled to vote on the resolutions set forth in this Notice. A person who is not a member as on the cut-off date should treat this Notice for information purposes only. Once the vote on a resolution(s) is cast by the member, the member shall not be allowed to change it subsequently.
- V. Any person who acquires shares of the Company and becomes a member of the Company after dispatch of the notice to the members and holding shares as on the cut-off date, may obtain the login ID and password by sending a request to the email ID evoting@kfintech.com. However, if you are already registered with KFin for remote e-voting then member can use his/her existing user ID and password for casting your vote.
- VI. In case a person has become a member of the Company after dispatch of AGM Notice but on or before the cut-off date for E-voting, he/she may obtain the User ID and Password in the manner as mentioned below:
 - a) If the mobile number of the member is registered against Folio No./ DP ID Client ID, the member may send SMS: MYEPWD <space> E-Voting Event Number+Folio No. or DP ID Client ID to 9212993399:
 1. Example for NSDL:
MYEPWD <SPACE> IN12345612345678
 2. Example for CDSL:
MYEPWD <SPACE> 1402345612345678
 3. Example for Physical:
MYEPWD <SPACE> XXXX1234567890
 - b) If e-mail address or mobile number of the member is registered against Folio No. / DP ID Client ID, then on the homepage of <https://evoting.kfintech.com/>, the member may click "Forgot Password" and enter Folio No. or DP ID Client ID and PAN to generate a password.



- VII. Members who have cast their votes through remote e-voting may also attend the AGM. However, those members are not entitled to cast their vote again in the AGM.
- VIII. A member can opt for only one mode of voting, i.e., either through remote e-voting or voting at the AGM. Thus, voting facility at the AGM shall be used only by those who have not exercised their right to vote through remote e-voting.
- IX. The scrutinizer shall immediately after the conclusion of the voting at the general meeting, first count the votes cast at the meeting, thereafter unblock the votes in the presence of at least two witnesses not in the employment of the Company and make a consolidated scrutinizer's report, not later than 3 (three) days of conclusion of the meeting, of the total votes cast in favour or against, if any, to the chairman of the Company or person authorized by him in writing who shall countersign the same.
- X. The voting results declared along with the scrutinizer's report shall be placed on the Company's website, www.careinsurance.com and on the website of KFin, <https://evoting.kfintech.com/public/Downloads.aspx> (Select Document Type: Results) after the result is declared by the chairman / authorised person.