

# 2023-24 Annual Report

CREATING LIVELIHOOD  
THROUGH ENTREPRENEURSHIP





# Corporate Information

## Board of Directors

Mr. C. P. Mohan  
Dr. Deepali Pant Joshi  
Mr. Naveen Surya  
Dr. Ratnesh Tiwari  
Mr. Sanjay Gandhi  
Ms. Surekha Marandi  
Mr. Taejun Shin  
Mr. Vivek Tiwari

Independent Director  
Independent Director  
Independent Director  
Director  
Nominee Director  
Independent Director  
Nominee Director  
Managing Director, CEO & CIO

## Key Managerial Person

Mr. Vivek Tiwari  
Ms. Vandita Kaul  
Choudhary Runveer Krishanan

Managing Director, CEO & CIO  
Chief Financial Officer  
Company Secretary & Chief Compliance Officer

## Registered Office

SATYA MicroCapital Limited  
519, 5th Floor, DLF Prime Towers, Okhla  
Industrial Area, Phase-1, New Delhi-110020  
E-Mail id: [investors@satyamicrocapital.com](mailto:investors@satyamicrocapital.com)  
Tel. No.: +91 11 4972-4000  
Website: [www.satyamicrocapital.com](http://www.satyamicrocapital.com)

## Corporate Office

SATYA MicroCapital Limited  
Plot No. 7A, Sector 125, Noida,  
Uttar Pradesh-201301

## Statutory Auditors

S.N. Dhawan & CO LLP  
51-52, Sector-18, Udyog Vihar, Phase-IV,  
Gurugram, Haryana-122016

## Debenture Trustees Details

i) Catalyst Trusteeship Limited (formerly known as  
GDA Trusteeship Limited)  
GDA House, First Floor, Plot No. 85 S. No. 94 & 95,  
Bhusari Colony (Right), Kothrud,  
Pune - 411038, Maharashtra, India  
Tel. No.: +91 (020) 25280081  
Website: [www.catalysttrustee.com](http://www.catalysttrustee.com)  
E-Mail: [ComplianceCTL-Mumbai@ctltrustee.com](mailto:ComplianceCTL-Mumbai@ctltrustee.com)

ii) Vardhman Trusteeship Private Limited  
(formerly known as Ativir Stock Broking Pvt. Ltd.)  
Turner Morrison Building, Unit No. 15,  
6 Lyons Range, Kolkata-700001  
Tel. Nos.: 022-42648335;  
Website: [www.vardhmantrustee.com](http://www.vardhmantrustee.com)  
E-Mail: [compliance@vardhmantrustee.com](mailto:compliance@vardhmantrustee.com)

## Registrar & Transfer Agent (For Equity, Preference Shares & Non-Convertible Debentures)

i) Link Intime India Private Limited  
C 101, 247 Park, 1st Floor, LBS Marg,  
Vikhroli (W), Mumbai - 400083  
Tel. No.: +91 22 2594 6970  
E-Mail: [rnt.helpdesk@linkintime.co.in](mailto:rnt.helpdesk@linkintime.co.in)  
Website: [www.linkintime.co.in](http://www.linkintime.co.in)

ii) KFIN Technologies Limited  
Selenium Building, Tower-B, Plot No.- 31 & 32,  
Financial District, Nanakramguda, Serilingampally,  
Hyderabad, Rangareddi, Telangana, India, 500032  
Tel. No.: +91-40-67162222, 7961 1000,  
E-Mail: [venu.sp@kfintech.com](mailto:venu.sp@kfintech.com)  
Website: [www.kfintech.com](http://www.kfintech.com)

Any query on Annual Report :

Members can write an email on [cs@satyamicrocapital.com](mailto:cs@satyamicrocapital.com) or send queries regarding Annual Report on given address : 519, 5th Floor, DLF Prime Towers, Block- F, Okhla Industrial Area, Phase-1, New Delhi - 110020, India; addressed to Company Secretary & Chief Compliance Officer.

# Table of Contents

## CORPORATE OVERVIEW

04-55

|                                                      |       |
|------------------------------------------------------|-------|
| Corporate Identity .....                             | 04-05 |
| MD Message .....                                     | 06-07 |
| Message from the Board .....                         | 08-09 |
| Our Presence .....                                   | 10-11 |
| Key Highlights .....                                 | 12-13 |
| Financial Highlights .....                           | 14-15 |
| Our Products .....                                   | 16-17 |
| Client Success Stories .....                         | 18-19 |
| Milestones .....                                     | 20-21 |
| Vijayalakshmi Das Entrepreneurship Awards 2024 ..... | 22-23 |
| Award & Recognitions .....                           | 24-25 |
| Supporting the Oldest Athlete of India .....         | 26    |
| Anshuman Jhingran Sponsorship .....                  | 27    |
| Social Performance Management .....                  | 28-30 |
| Technology Infrastructure .....                      | 31-35 |
| Risk Management .....                                | 36-38 |
| Audit .....                                          | 39    |
| Human Capital Management .....                       | 40-43 |
| Employee Speaks .....                                | 44-45 |
| Annual Offsite - Jim Corbett .....                   | 46    |
| Annual R&R Trip - Goa .....                          | 47    |
| Training & Development .....                         | 48-51 |
| Marketing & Communications .....                     | 52-53 |
| SATYA in the NEWS .....                              | 54-55 |

## STATUTORY REPORT

56-98

|                                                                                                                      |       |
|----------------------------------------------------------------------------------------------------------------------|-------|
| Board's Report(including Report on Corporate Governance)                                                             | 56-90 |
| Report on Corporate Social Responsibility(CSR) Activities                                                            | 91-92 |
| Management Discussion & Analysis                                                                                     | 93-96 |
| CEO & CFO Certification                                                                                              | 97    |
| Statement containing Salient Features of the Financial Statement of Subsidiaries/Associate Companies/ Joint Ventures | 98    |

## FINANCIAL STATEMENTS

99-213

|                                               |         |
|-----------------------------------------------|---------|
| Standalone Independent Auditor's Report       | 99-106  |
| Standalone Balance Sheet                      | 107     |
| Standalone Statement of Profit & Loss         | 108     |
| Standalone Statement of Cash Flow Statement   | 109     |
| Standalone Statement of Changes in Equity     | 110     |
| Notes to Standalone Financial Statements      | 111-164 |
| Consolidated Independent Auditor's Report     | 165-169 |
| Consolidated Balance Sheet                    | 170     |
| Consolidated Statement of Profit & Loss       | 171     |
| Consolidated Statement of Cash Flow Statement | 172     |
| Consolidated Statement of Changes In Equity   | 173     |
| Notes to Consolidated Financial Statements    | 174-213 |

## NOTICE

214-222

## ABOUT THIS REPORT

SATYA's key mission is to be a preferred choice for the people at bottom of pyramid in creation of their enterprise & livelihood through a holistic approach, ensuring that every individual living in rural hinterlands of the country can access affordable financial services. Through this Annual Report, it is being demonstrated how SATYA is working integrally towards the achievement of its mission.

## FORWARD-LOOKING STATEMENT

This Annual Report entails forward-looking statements, which may be identified by their use of words like 'plans', 'expects', 'will', 'anticipates', 'believes', 'intends', 'projects', 'estimates', 'nearly', 'more than', 'approximately' or other words of similar context. All statements that address expectations or projections about the future, including but not limited to statements about SATYA's strategy for growth, product development, market position, expenditures and financial results, are forward-looking statements. Forward-looking statements are based on certain assumptions and expectations of future events. SATYA does not guarantee that these assumptions and expectations are accurate or will be realized. The actual results, performance or achievements could thus differ materially from those projected in any such forward-looking statements. SATYA assumes no responsibility to publicly amend, modify or revise any forward-looking statements, based on any subsequent developments, information or events. It has sourced industry information from the publicly available resources and has not verified those information independently.







With the Motto of "सर्वे भवन्तु सुखिनः" SATYA envisions happiness for everyone !



## Vision

"To be a catalyst for the socioeconomic upliftment of 5 million households by the year 2025."

“वर्ष 2025 तक 50 लाख परिवारों के सामाजिक एवं आर्थिक उत्थान के लिये एक उत्प्रेरक होना।”



## Mission

"To be a preferred choice for the people at bottom of pyramid in creation of their enterprise & livelihood through a holistic approach."

“सीमित सुविधा प्राप्त लोगों की आजीविका एवं उद्भूत-विकास हेतु, बृहद् दृष्टिकोण के साथ, एक प्राथमिक विकल्प होना।”



## Mission

"May all be Happy."

“सर्वे भवन्तु सुखिनः”





## Corporate Identity

**S**ATYA MicroCapital Ltd., established in 2016, has transformed over 1.70 million lives by providing accessible financial services to the unbanked. Recognized as one of India's Best Workplaces in BFSI (Banking, Financial Services, and Insurance) by GPTW, SATYA stands out for its commitment to financial inclusion, particularly for rural women entrepreneurs.

SATYA's reach extends across 25 states and over 327 districts, with a network of 591+ branches and a loan book exceeding Rs. 60,099.29 million. This impressive growth is fuelled by a unique approach. SATYA embraces cashless disbursements, making financial transactions easier and safer. Additionally, SATYA offers accessible loan sizes through Joint Liability Groups (JLGs), empowering women to collectively leverage financial resources.

But SATYA goes beyond simply providing loans. SATYA offers impactful services like HospiCash, specifically designed to support the most vulnerable sections of society. This commitment to societal and financial upliftment is evident in their unwavering focus on promoting entrepreneurship and generating livelihood opportunities within rural and domestic markets.

Recognizing the evolving needs of this underbanked segment,

SATYA has diversified its offerings. We have expanded beyond microcredit to include SATYA Micro Housing, SATYA Shakti (empowering women entrepreneurs), MSME (focusing on micro, small, and medium enterprises). This comprehensive approach ensures that financial services are not just readily available but cater to the varied requirements of the clients.

SATYA's journey is a testament to the power of innovation and technology in bridging the financial inclusion gap. By empowering rural women entrepreneurs and fostering local economies, SATYA is not just lending a hand, but also shaping a brighter and more prosperous future for millions across India.

Driven by the visionary leadership of Mr. Vivek Tiwari (MD, CEO & CIO), SATYA comprises a team with extensive experience in scaling up microfinance programs across underserved regions. Backed by investors and partners dedicated to sustainable ventures, SATYA stands out for its transformative vision and technical expertise. Its goal is not just financial inclusion but creating a lasting social impact through community development and financial literacy programs.

## SOUL OF SATYA

### TRUST

To develop a relationship of Trust & Truthfulness within the ecosystem of SATYA.

### TRANSPARENCY

Aiming to develop a transparent culture across the organization.

### TEAM

To follow the values of "Team Strength" & promote "Coordination & Cooperation" in all verticals.

### TECHNOLOGY

Nurturing SATYA through cutting edge technology in real-time data, reducing TAT & adopting paperless approach.

### TRAINING

Intense training, capacity building & social awareness programs for all stakeholders of SATYA.





# MD Message



The growth trajectory of every progressive organization is guided by a resolute purpose. At SATYA, we envision to be a catalyst & preferred choice for the socio-economic upliftment of people at the bottom of the pyramid."



**VIVEK TIWARI**

Managing Director, CEO & CIO



## Dear Shareholders & Stakeholders,

As we forge ahead towards another successful financial year at SATYA, I feel extremely ecstatic to present the eighth Annual Report of the SATYA MicroCapital for FY 2023-24. On behalf of entire SATYA family, I extend heartfelt thanks to all our esteemed shareholders, whose unwavering trust and support have played a pivotal role in SATYA's success. Your belief in our vision fuels our growth. Furthermore, immense gratitude to our dedicated team whose hard work and commitment serves as the centripetal force behind SATYA's forward looking journey.

We have marked a monumental journey by catering a large number of marginalised and underserved households having the potential to establish themselves as small business, which in turned played a colossal role in strengthening the nation's economy. By bridging the financial gap amidst rich and poor; urban and rural; educated and uneducated; we at SATYA has empowered countless individuals, transformed their livelihoods and fuelled the economic engine of our communities. In FY 2023-24, SATYA expanded its reach to over **1.70+ million clients** across more than **327+ Districts** in **25 States** via operational presence in **591+ Branches**.

The Banking Finance Services and Insurance Industry (hereafter referred as BFSI) navigated successfully through FY 2023-24, emerging as a stronger, dynamic and pliant sector than ever before. SATYA fostered innovative services like Emergency Loans, Digital KYC, and AI-Powered Customer Support. With continued adaptation and innovation, the sector is well-positioned to shape India's rank in global economic freedom index.

Digital transformation at SATYA helped in achieving **100% digitized disbursement** and a **remarkable 93% shift to cashless collections**. Embracing technology as a cornerstone of our operations has driven efficiency across multiple departments. Notably, our field operations have transitioned to a completely paperless environment.

We reduced paper usage across client enrolment and loan processes diminisheing our environmental footprint. **By 31 March 2024, SATYA retained carbon emissions associated with paper use, amounting to approximately 1,42,545 kg CO<sub>2</sub> emission.**

SATYA prioritizes a collaborative and inclusive work environment. We value our employees' contributions and strive to create a culture that embraces diversity, equity, and accessibility. This ensures employee aspirations align with company goals. By fostering employee-centricity, we've built a strong foundation for sustained growth.

FY 2023-24 witnessed SATYA experiencing significant growth, **expanding its workforce to over 7,000 employees** from 4500+ employees in FY 2022-23. This expansion wasn't solely focused on numbers. We prioritized employee engagement initiatives, recognizing the importance of a happy and motivated workforce. SATYA has been **awarded with "Top 50 India's Best Workplaces in BFSI 2023"** along with **"GREAT PLACE TO WORK" certification for continuous third time in a row**. This certificate is considered as the Gold Standard in identifying and recognizing Great Workplace Cultures.

SATYA delivered exceptional performance during the FY 2023-24. The company's strategic focus on expanding its reach and empowering underserved communities has yielded remarkable results. With a significant increase in loan portfolio and a growing customer base, SATYA has solidified its position as one of the eminent players in microfinance industry.

Committed to empowering clients, we provided training and infrastructure for a smoother transition. This reduced cash handling, minimized fraud, and created robust digital records for our clients - a win-win for both efficiency and security.

SATYA's commitment extends beyond financial services through initiatives like menstrual hygiene awareness, support for individuals with disabilities, and crisis relief efforts. **Celebrating our seventh anniversary, we organized a camp for the visually impaired, conducting 200 cataract surgeries in association with SATYA Shakti Foundation.**

Driven by our vision to be a catalyst for the socio-economic upliftment of 5 million households by 2025, SATYA remains unwavering in its commitment. We will actively explore new opportunities and partnerships, including targeting untouched geographies, to expand its outreach. SATYA's unwavering focus lies in empowering individuals and businesses, fostering entrepreneurship, and promoting financial literacy.

SATYA's success hinges on the trust and confidence of its esteemed stakeholders. We are extremely grateful to the government and regulatory authorities for rendering their invaluable support through well-crafted policies. These timely interventions have provided us with the financial stability to navigate challenges and empower our stakeholders. These achievements wouldn't be possible without the trust and confidence of our stakeholders. Our success translates to a positive impact on those we serve. Let us continue this journey together, driven by our shared values for creating a more inclusive and prosperous future for all.

**Vivek Tiwari**  
Managing Director, CEO & CIO



# Message from the Board



## C.P Mohan (Independent Director)

SATYA MicroCapital Limited ended the FY 2023-24 showing a robust all-round performance once again. Established in October 2016, the seven and half years of the Company's journey can be described as calibrated and strategic. Having been on the Board of SATYA MicroCapital since August 2017, I have been a ringside witness to several extreme stress situations that the Company travelled as a new formed company. It emerged from these several challenges thanks to its steadfast attention to the 5 T's that represent it's Soul as the Company's website proudly displays. It's emphasis on Trust & Truthfulness pervading it's ecosystem; high levels of Transparency as the core of its management and governance culture; the highly professional, yet empathetic approach to it's Team; proactive adoption of Technology focused on risk management, quality MIS, compliance, constantly improving business processes; and systematic and continuous Training of the staff; all of these contributed to it's enviable success.

Several awards received by your Company like International Business Pride Awards 2023, being recognised as Great Place to Work® for the 3rd year in a row, winning the SKOCH FinTech Award 2023, GOLD recognition by the MFR client protection stands as testimony to how SATYA MicroCapital unwaveringly walked it's talk.

SATYA MicroCapital is now poised to launch on it's next phase of growth and consolidation from a base of 1.8 million customers spread over 25 States/UT's. I take this opportunity to compliment the Management and team for its diligence and devotion in building the Company. I wish the Company the very best for it's future.



## Dr. Deepali Pant Joshi (Independent Director)

I am delighted to be part of SATYA 's journey and work in assuring growth with equity as we move towards economic growth development and to securing an inclusive society. The progress made by SATYA over the last seven and half years is truly inspiring. The company has expanded its presence to 25 states/UT's, boasting a network of nearly 591 branches nationwide and achieving a significant milestone of over 6,000 crore AUM in such a short span of time. I believe that SATYA core strength lies in its usage of advance technology with a human-centric approach. Throughout the FY 2023-24, SATYA accomplished numerous milestones and received accolades under the leadership of Mr. Vivek Tiwari. SATYA MicroCapital Ltd was recently acknowledged as one of the "Most Promising Microfinance Institutions to Watch in 2024" by Entrepreneur One Magazine. It is my fond wish that SATYA will win many more accolades in the years to come. This marks just the commencement of an exciting journey for SATYA, as the company remains committed to its battle

against poverty and the creation of sustainable scalable employment. I congratulate all the stakeholders of the SATYA family for the achievement of the year 2023-24 & wish all the stakeholders all the very best for another successful year in 2024-25.



## Surekha Marandi (Independent Director)

In this past year as always, SATYA MicroCapital has achieved a very stable and calibrated growth reflecting the Company's commitment to excellence. I would like to laud the company's efforts at not only effectively achieving the growth envisaged, but also doing its business in a fair and transparent manner while maintaining high governance and compliance standards. Their good HR practices, proactive adoption of appropriate technology and a high degree of professionalism have contributed to their success. SATYA has since successfully extended their footprint to 25 states/UT's across India, strengthening their impact. Their client base has since grown substantially, reaching 18 lakh clients which emphasizes their dedication to financial inclusion and women empowerment. It is a matter of pride for all of us that SATYA has been honored with several prestigious awards, including recognition among India's Best Workplaces in BFSI for the third consecutive year and the SKOCH FinTech Award for contributions to lending for start-ups and

small businesses. In recognition of their client protection standards, they have received the highest GOLD recognition from the MFR Certification Committee. Additionally, they have been honored with the International Business Pride Award for their outstanding contributions to microfinance and nation-building. These milestones are indeed a testament to the diligence and dedication of the entire team and the trust and the unwavering support of all the stakeholders. I would like to wish Vivek and his team all the success for all their future endeavours.



### Naveen Surya (Independent Director)

It is my pleasure to experience and note excellent achievements and various local and global recognition of the company for many achievements during the last year. Most noteworthy being 'Highest Level of Client Protection - Gold recognition by the MFR' and 'Milestone of reaching 1.8 million Women Entrepreneurs' amongst many other achievements and milestones. This is testimony of continued commitment and strong leadership at SATYA continuously driving its vision into reality. I am also pleased to note excellent growth in all financial numbers to drive a sustainable and robust growth at the same time staying committed to global goals of Inclusion and financial well-being in our society. I congratulate the SATYA team and all other stakeholders for another amazing and successful year and wish the best for another exciting and successful year.



### Sanjay Gandhi (Nominee Director)

During FY 2023-24, SATYA continued with its impressive journey. Many milestones were achieved. The INR 6,000 crores AUM barrier was breached, and so was the 1.8 million client's number. The continuing growth is something that everyone expects SATYA to deliver, and the SATYA team never disappoints. Year after year, the outreach has increased to a larger number of clients, which now is spread over 25 states/UT's. Vivek Tiwari's leadership has allowed SATYA to scale such great heights with seemingly effortless ease. A performance that the other players in the industry are left in awe of. & while the growth numbers are so impressive, it is important to note that SATYA has achieved this growth in the most responsible manner, following the Principles of Client Protection principles. MFR, the leading Rating Agency from Italy, awarded SATYA the Gold recognition, the highest level of recognition, for SATYA 's efforts towards ensuring that SATYA is effectively implementing client protection principles, ensuring fair treatment and preventing harm to clients.

As an Impact Investor in SATYA, it is very satisfying for Gojo to know that SATYA 's unparalleled growth has been coupled with responsible practices. Wishing SATYA team all the very best for the year ahead.



### Dr. Ratnesh Tiwari (Director)

As we reflect on the past year, it is truly motivating to witness the advancements that SATYA has accomplished over the past seven and half years. Our expansion to nearly 650 branches and achieving the remarkable milestone of serving 1.8 million clients in such a short span of time is a testament to our commitment to excellence. I firmly believe that SATYA's core strength lies in our unique blend of advanced technology and the human touch, which allows us to cater effectively to our client's needs.

During the FY 2023-24, SATYA has garnered numerous accolades, including recognition as Great Place to Work® for the 3rd year in a row. Additionally, we were honored with the SKOCH FinTech Award for our contributions to lending for start-ups and small businesses. In acknowledgement of their exemplary client protection standards, SATYA was awarded the prestigious GOLD recognition from the MFR Certification Committee.

I extend my heartfelt gratitude to all stakeholders for their unwavering support throughout this journey. A special commendation goes out to Team SATYA, along with our management and staff, whose commitment, dedication, and hard work have been vital in driving SATYA's growth. Together, we look forward to achieving even greater heights in the coming years.



### Taejun Shin (Nominee Director)

This past year has been a remarkable journey for SATYA, marked by significant achievements that reflect our commitment to excellence and growth. We have been honored with several prestigious awards, including recognition among India's Best Workplaces in BFSI and the SKOCH FinTech Award for our contributions to lending for start-ups and small businesses. Our client base has grown substantially, reaching 1.8 million clients. This expansion underscores our dedication to financial inclusion and women empowerment. We have also successfully extended our presence to 25 states/UT's across India, strengthening our footprint and impact. In recognition of our client protection standards, we received the highest GOLD recognition from the MFR Certification Committee. Additionally, we were honored with the International Business Pride Award for our outstanding contributions to microfinance and nation-building. For the third consecutive year, SATYA has been certified as a Great Place to Work®, reflecting our continuous efforts to cultivate a

positive and inclusive workplace culture. These milestones are a testament to the hard work and dedication of the team, the trust of our clients, and the unwavering support of our stakeholders. As shareholders, we look forward to continuing to support this journey of growth and success together.



# Our Presence

(As On March 31, 2024)



|                |    |
|----------------|----|
| Andhra Pradesh | 6  |
| Assam          | 7  |
| Bihar          | 71 |
| Chandigarh     | 1  |
| Chattisgarh    | 17 |
| Delhi          | 1  |
| Goa            | 1  |
| Gujarat        | 18 |
| Haryana        | 29 |

|                  |    |
|------------------|----|
| Himachal Pradesh | 11 |
| Jammu & Kashmir  | 5  |
| Jharkhand        | 23 |
| Karnataka        | 46 |
| Kerala           | 9  |
| Madhya Pradesh   | 35 |
| Odisha           | 37 |
| Pondicherry      | 1  |
| Punjab           | 38 |

|               |     |
|---------------|-----|
| Rajasthan     | 35  |
| Tamilnadu     | 33  |
| Telangana     | 3   |
| Tripura       | 8   |
| Uttar Pradesh | 117 |
| Uttarakhand   | 10  |
| West Bengal   | 29  |

Branches

During the FY 2023-24, SATYA experienced significant growth as it expanded its operations into three new states - Telangana, Goa, and Andhra Pradesh. This strategic move resulted in a significant expansion of SATYA's terrestrial presence which at present is 591+ branches across 327+ districts in 25 states; leading to catering 1.70+ million clients with the support of a dedicated workforce of more than 7,000 employees. This robust and dynamic proliferation has allowed us to broaden our service offerings to underserved communities providing them with access to tailored financial solutions such as microcredit for addressing their unique needs.



## CREATING LIVELIHOOD THROUGH ENTREPRENEURSHIP



# Key Highlights

With a strong focus on client satisfaction, SATYA has demonstrated remarkable growth in customer acquisition and portfolio expansion over the past seven years. Originating from Bulandshahr, Uttar Pradesh, SATYA has emerged as one of the leading NBFC-MFI in the industry. Its operational footprint now extends across **25 states**, serving approximately over **1.70 million** clients. SATYA boasts a substantial portfolio worth nearly **Rs. 60,099.29 million** & operates through a network of around **591 branches** nationwide.

**Loan Portfolio Outstanding  
Gross AUM (INR Millions)  
(Excluding sale of portfolio to ARC)**

**60,099.29**



**Cumulative Disbursements  
Since Inception (INR Millions)**

**1,47,953.50**



**17,08,953**

**Active Loan  
(Excluding sale of portfolio to ARC)**



**17,08,167**

**Active Clients  
(Excluding sale of loan to ARC)**

## STATES

SATYA achieved significant growth by expanding its operational presence from 22 states in FY 2022-23 to 25 states in FY 2023-24. By increasing its footprint, SATYA is poised for continued success and increased impact in the coming years.

**2024**

**25**

**2023**

**22**

**2022**

**21**

**2021**

**21**

**2020**

**22**

**2019**

**14**

**2018**

**07**

## DISTRICTS

In the FY 2023-24, SATYA's expansion to over 327 districts reflect a renewed commitment and courage, ensuring enhanced support for its clientele with optimal efficiency.

**2024**

**327**

**2023**

**279**

**2022**

**228**

**2021**

**160**

**2020**

**131**

**2019**

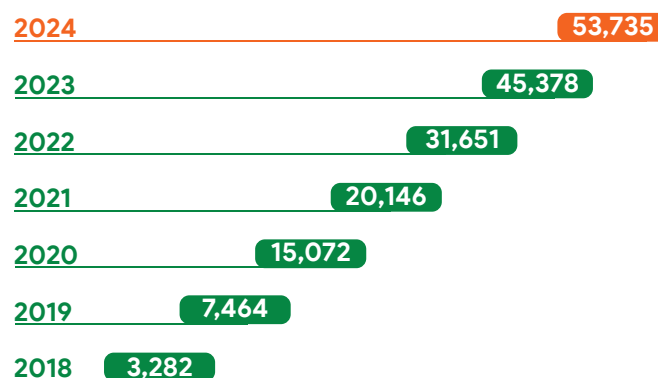
**84**

**2018**

**66**

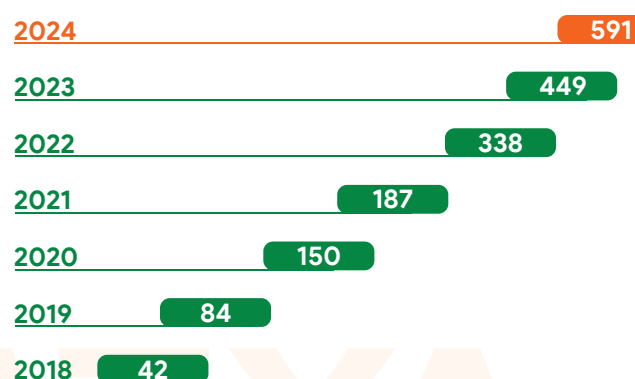
## VILLAGES

SATYA has exhibited an unwavering commitment to uplifting the community holistically. SATYA has successfully expanded its presence to encompass more than 53,735 villages, reflecting a growth rate of 18.41% compared to the previous year.



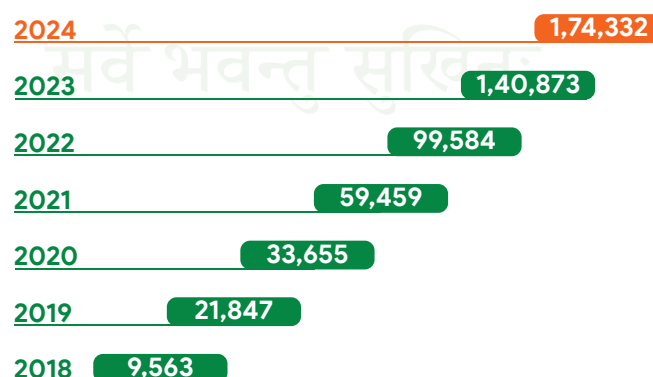
## BRANCHES

Over the FY 2023-2024, SATYA expanded substantially, adding an astounding 591 operating branches. This achievement showcases SATYA's robust performance during FY 2023-24 and underscores its trajectory towards sustainable growth and development.



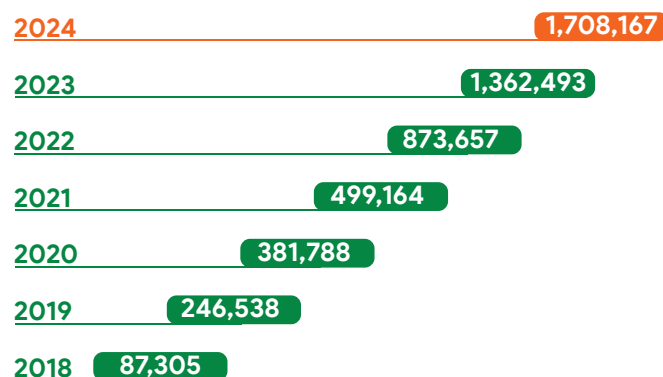
## CENTERS

SATYA expanded its accessible micro-credit services to more than 174,332 centers. Through dedicated efforts, it achieved a remarkable 23.75% increase in the annual establishment of its centers.



## ACTIVE CLIENTS

In the FY 2023-24, there was a notable 25.37% increase in the number of active clients. SATYA recognizes and celebrates the commitment of more than 17,08,167 micro-women entrepreneurs who are creating positive changes within their families, communities, and the economy.

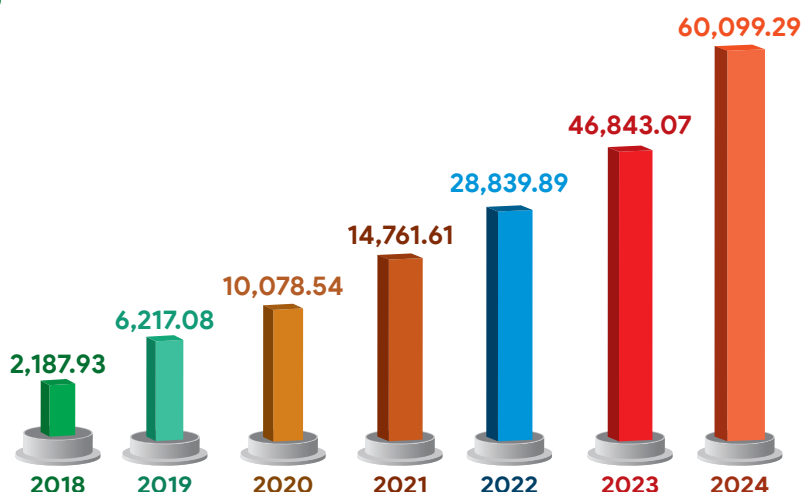




# Financial Highlights

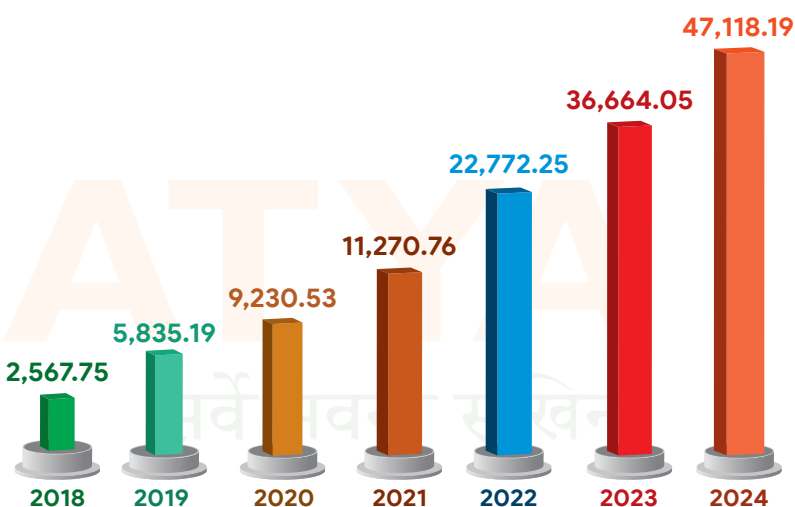
## Assets Under Management (Rupees in Millions)

SATYA effectively leveraged its robust financial position to drive substantial growth in its Assets Under Management, achieving an impressive value exceeding **INR 60,099.29 million**. This signifies a remarkable growth of **28.30%** compared to the previous year.



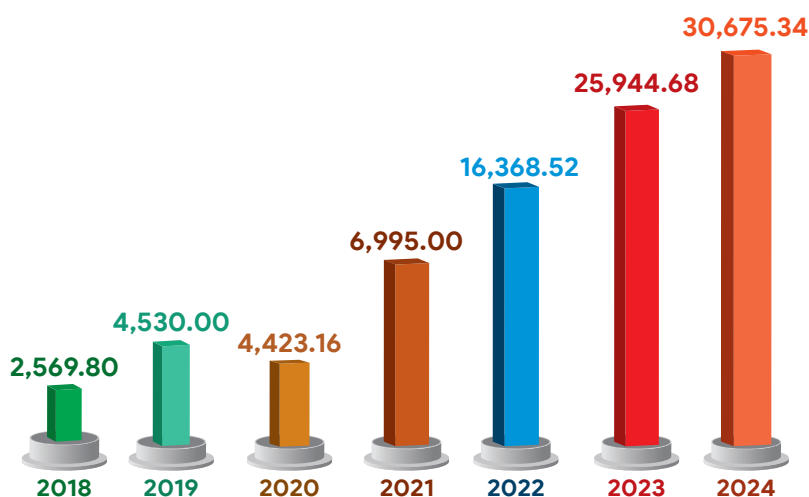
## Borrowing (Rupees in Millions)

Since its inception, SATYA has consistently encountered a range of challenges. Nevertheless, its outstanding borrowing surged to **INR 47,118.19 million**, representing a significant increase of **28.51%**.



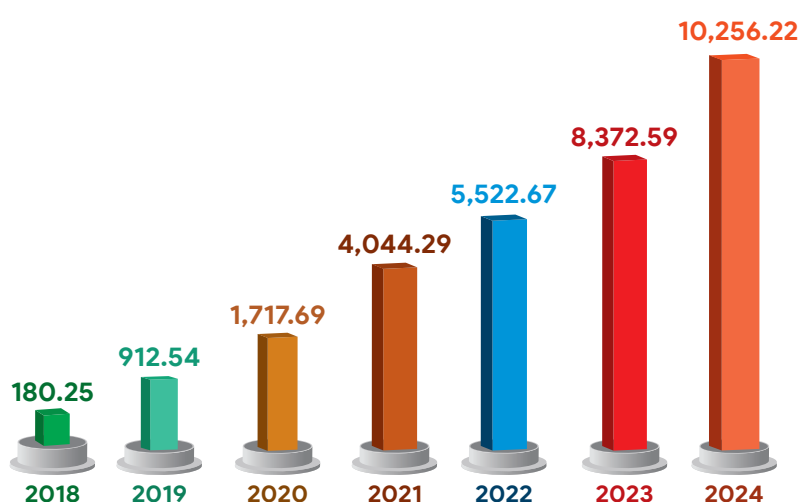
## Funds Raised (Rupees in Millions)

The remarkable faith and belief shown by our Lenders have been commendable, leading SATYA to successfully secure funds exceeding **INR 30,675.34 million**, marking a staggering increase of **18.23%** as compared to the previous year.



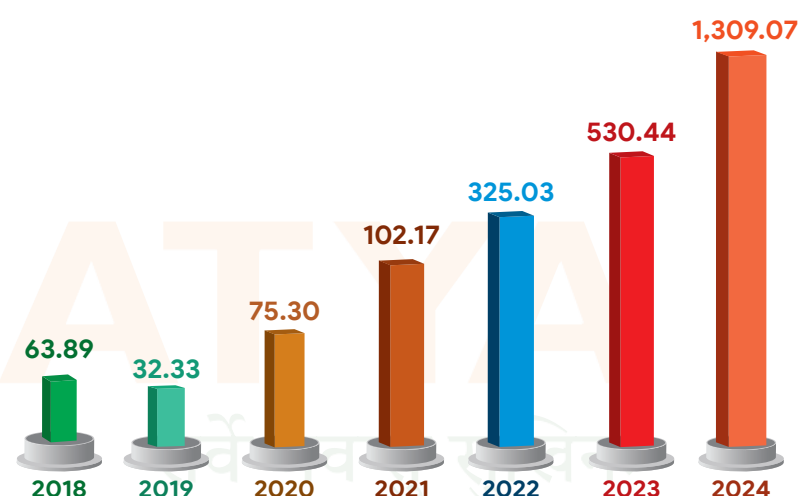
## Net Worth (Rupees in Millions)

SATYA is recognized as one of the most reliable microfinance institutions nationwide. This is evidenced by SATYA's net worth exceeding **INR 10,256.22 million**, indicating a growth rate of **22.50%** compared to the previous year.



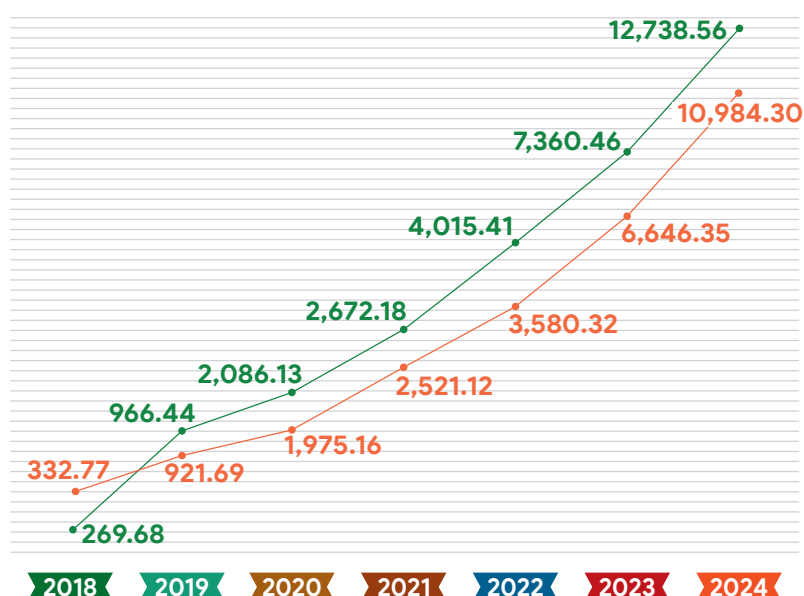
## Net Profit (Rupees in Millions)

SATYA's net profit experienced a notable increase of **146.79%** during the fiscal year 2023-24. This substantial growth can be attributed to the company's successful business expansion strategies implemented over this period.



## Revenue vs Expense (Rupees in Millions)

In the FY 2023-2024, SATYA generated a revenue of **INR 12,738.56 million** and incurred expenses amounting to **INR 10,984.30 million**. It represents a significant increase of **73.07%** and **65.27%**, respectively, compared to the revenue and expenses of the previous year.





# Our Products

## Limited Liability Group Loan

**LLG**

**Loan Amount :** Rs. 25,000 - 75,000

**Loan Term :** 2-3 Years

**Interest Rate (p.a.) :** 23.5% - 24.9%

**Processing Fee :** Up to 1% +18% GST

**Repayment Frequency :** Monthly/Four-weekly /Fortnightly

Limited Liability Group Loan (LLG) provided by SATYA allows a group of individuals to establish and expand businesses, build assets, and become entrepreneurs as these loans are categorized as Income Generating Loans.



## Water & Sanitation Loan

**WSL**

**Loan Amount :** Rs. 30,000 - 75,000

**Loan Term :** 2-3 Years

**Interest Rate (p.a.) :** 23.90%

**Processing Fee :** Up to 1% +18% GST

**Repayment Frequency :** Monthly/Four-weekly /Fortnightly

SATYA offers Water & Sanitation for providing sustainable solutions to people at the bottom of the pyramid (BoP) to access affordable financing for safe drinking and sanitation facilities.



## Prayaas Business Loan

**PBL**

**Loan Amount :** Rs. 50,000 - 5,00,000

**Loan Term :** Up to 3 Years

**Interest Rate (p.a.) :** 18%

**Processing Fee :** 1.18%(Including GST)

**Repayment Frequency :** Monthly

SATYA provides PRAYAAS Business Loan to self-employed individuals & people who have been operating small businesses for more than three years in a similar line of business.



## Skill Development Loan

**SDL**

**Loan Amount :** Rs. 10,000 - 5,00,000

**Loan Term :** Up to 4 Years

**Interest Rate (p.a.) :** 12%- 26%

**Processing Fee :** Up to 2% +18% GST

**Repayment Frequency :** Monthly

SATYA offers Skill Loans to students enrolled in training institutions offering skilling and up-skilling courses to enhance their employability.



## PRAYAAS Business Loan (PBL)

During the FY 2022-23, SATYA introduced a new business loan product named PRAYAAS. This loan is specifically designed for self-employed individuals and people who have been operating small businesses for over three years in the same line of business. The primary objective of PRAYAAS is to provide cheap and accessible financing to those who are engaged in earning a livelihood and are trying to expand or diversify their businesses.

In collaboration with the Small Industries Development Bank of India (SIDBI), SATYA is now extending financial assistance at an affordable rate to entrepreneurs at the bottom of the economic pyramid through its PRAYAAS loan product. SATYA disbursed its first PRAYAAS Business Loan in Noida, Uttar Pradesh. Currently, this loan is being disbursed in 8 states across India (Assam, Bihar, Delhi, Haryana, Jammu & Kashmir, Rajasthan, Uttar Pradesh, Uttarakhand). SATYA aspires to add more states to its list in the upcoming year.

Till date, around Rs. 94.25 crores have been distributed, benefiting over 4000 small entrepreneurs who are striving to transition from sustenance to enterprise levels. It is noteworthy that this initiative has already supported more than 4000 micro-entrepreneurs and aims to include many more in the future to address the financing gap in this sector.



### Key Product Features

|                  |                                           |
|------------------|-------------------------------------------|
| Loan Amount      | 50,000 - 5,00,000                         |
| Rate of Interest | 18%                                       |
| Processing Fee   | 1% + GST                                  |
| Tenure           | 2-3 Years                                 |
| Hospicash        | Rs. 750 (24 Months), Rs. 1000 (36 Months) |
| Insurance        | As per Insurance Calculator               |



# Client Success Stories

“

## Ms. Pooja Kumari - Aliganj (Bihar)

I started my entrepreneurial journey in 2020 amid the challenges of the COVID-19 pandemic in Aliganj, Bihar. Juggling with my studies along with managing the General Store and CSP Center was no easy feat, but my determination to fund my education and provide financial support to my family kept me going. A year ago, I successfully secured a loan from SATYA, which played a crucial role in expanding my business operations, leading to an impressive annual turnover of Rs 2 lakh. My ultimate goal was to not only benefit my family but also make a positive impact on the industry. I am personally grateful to SATYA for the opportunity they provided us. Becoming an entrepreneur has always been my dream, and it was made possible solely due to the support extended by SATYA. Their staff members are highly competent and possess extensive knowledge regarding loans and processes. This has significantly enhanced our decision-making abilities and has contributed to improving our standard of living.



“

## Ms. Mamta Devi - Ghazipur (Uttar Pradesh)

For the past seven years, I've been on a remarkable journey filled with determination and entrepreneurial spirit. It all started when I took a loan from SATYA Microcapital Ltd., utilizing it to establish and manage my own boutique. I feel that I have learnt to manage money better after taking a loan from SATYA. Timely availability of loans at competitive interest rates and strict adherence to financial discipline helped me to lay the foundation of my business. As the business grew, I became more financially savvy and now ready to take my business to new heights. Today, I am confident of building a solid future for my children. I am proud of my journey from homemaker to entrepreneur.



“

**Ms. Nisha Devi - Paonta Sahib (Himachal Pradesh)**

I want to express my deepest gratitude to SATYA MicroCapital Ltd. for providing me with a loan of Rs. 40,000. With the help of this loan, I was able to fulfill my dream of opening my own beauty parlor. I have always had a passion for makeup and styling, and I saw an opportunity to turn this passion into a business that would not only support me but also provide a better future for my children. Thanks to the financial assistance from SATYA, I was able to kickstart my business and turn it into a success.

Through hard work and dedication, my beauty parlor now generates a daily income of Rs. 1,000-Rs. 1,200. This success has not only empowered me but has also allowed me to set an example for my children. I want to thank SATYA MicroCapital Ltd. from the bottom of my heart for believing in me and giving me the chance to build a better future for myself and my family.



“

**Ms. Binti Devi - Bamheta (Uttar Pradesh)**

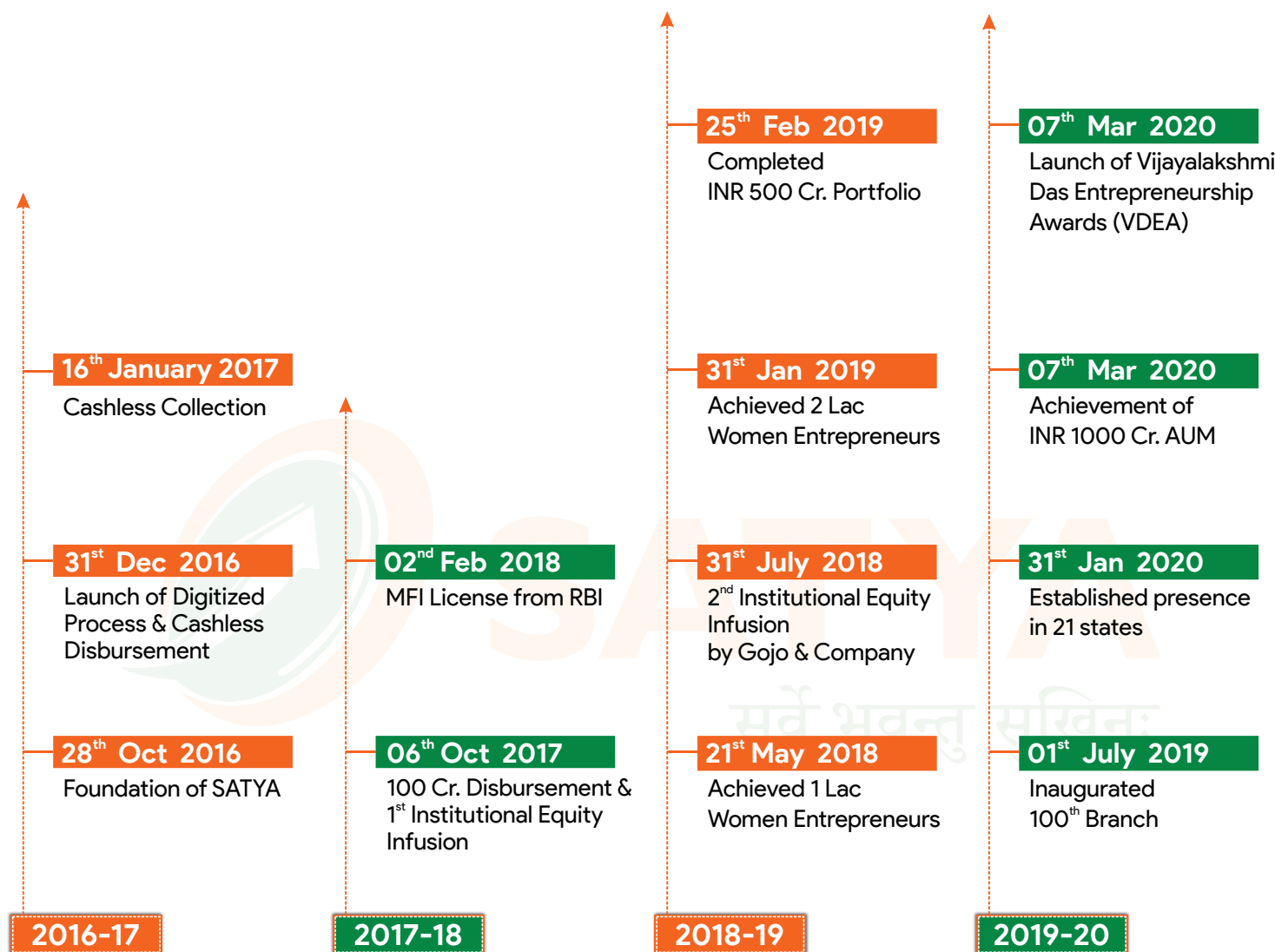
Being a mother of four children, I aspired to start my own business to support my family and ensure quality education for my kids. My husband, who worked as a daily wage laborer, faced financial challenges in meeting our basic needs. Drawing from my previous experience in the Dairy Business, I made the decision to establish a buffalo milk business. SATYA MicroCapital has been a true blessing for us; they provided me with a loan of Rs. 75,000 to purchase a buffalo. With this financial assistance, I was able to start earning between Rs. 300-400 per day, marking a promising beginning in supporting my family financially. Today, thanks to my livestock business, I have a steady income stream. We have been clients of SATYA for quite some time now, and our family's income has improved significantly. Our stress level has decreased, and most importantly, my children are happier. I am immensely grateful to SATYA for their support.

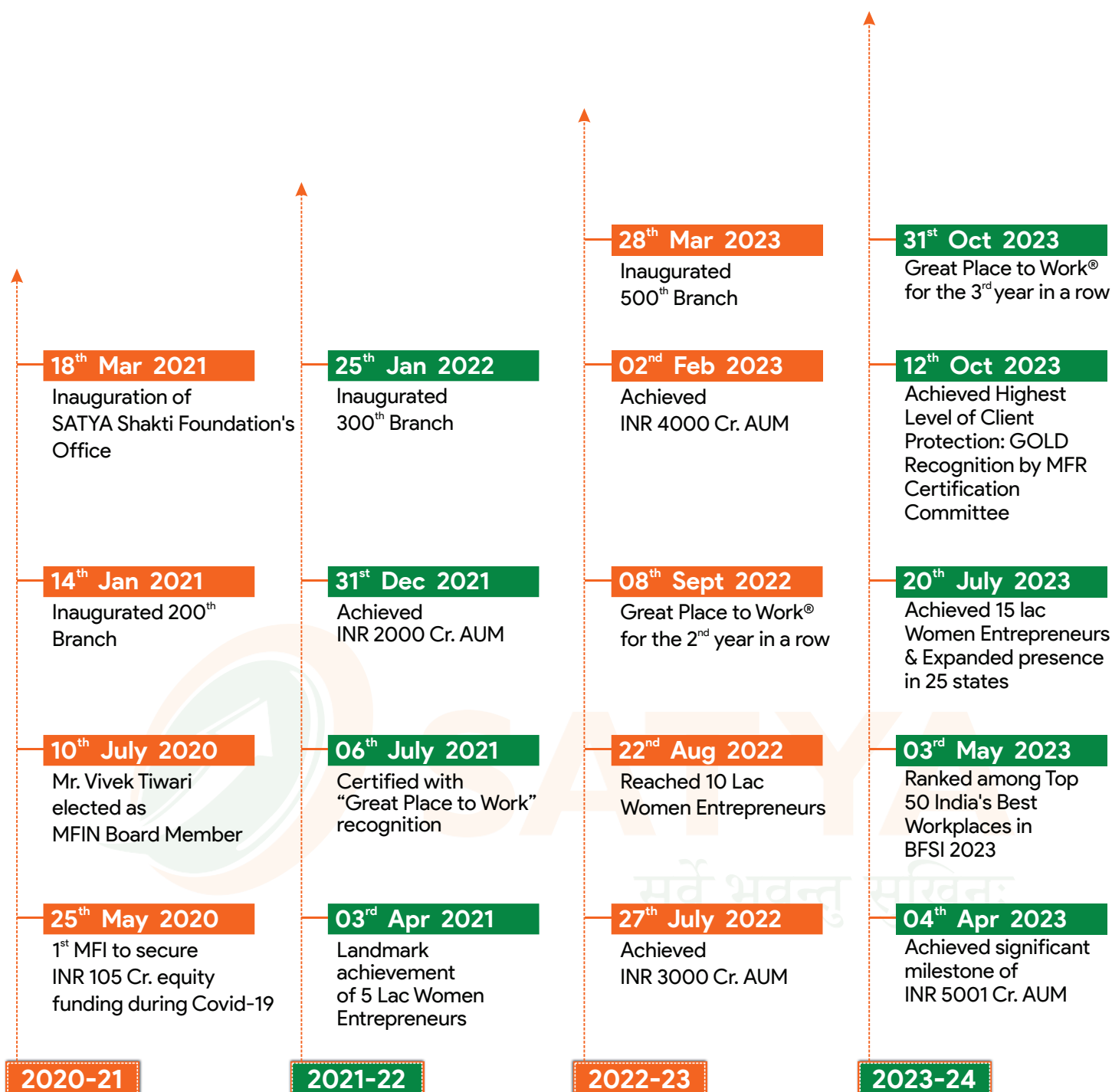




# Milestones

Ensuring SATYA's legacy of achieving significant accomplishments involves proactively meeting industry standards. At SATYA, we strongly believe that these milestones are vital markers of our progress, guiding our implementation of business strategies and serving as a roadmap for our microfinance operations. Attaining these highly sought-after milestones is always a meaningful occasion for everyone at SATYA. We celebrate them with a genuine spirit of service, sincere reflection, and heartfelt gratitude. Let's now take a glimpse at the milestones SATYA has accomplished year by year since its inception.







# VIJAYALAKSHMI DAS ENTREPRENEURSHIP AWARD 2024

**S**ATYA MicroCapital Ltd. organized fourth edition of Vijayalakshmi Das Awards which felicitated women microentrepreneurs nestled across rural boundaries in the nation. The awards primarily felicitated the entrepreneurial landscape of India by witnessing a remarkable transformation, led by dynamic women who are breaking stereotypes and setting new benchmarks at in Roseate House, Aerocity, New Delhi.

The event saw the presence of esteemed Board of Directors of SATYA MicroCapital Limited, SATYA Micro Housing Finance and SATYA Shakti Foundation – Taejun Shin, Navin Surya, CP Mohan, Surekha Marandi, Dr. Deepali Pant Joshi, Sanjay Gandhi, Dr. Ratnesh Tiwari, Mahesh Shivlingappa Payannavar, Sohil Manoj Shah and Praachi Tewari Gandhi.

These awards were intellectually conceptualized as homage to Mother of Indian Microfinance Industry – Late Mrs. Vijayalakshmi Das. She was a pioneer in Indian microfinance landscape and is acknowledged for her impeccable contribution to the sector. Also known as Madam Viji, not only broke substantial stereotypes affixed in the conventional Indian society suppressing women, but also served as the helm of inspiration for many women through her modest personality and holistic approach.

The ceremony was attended by Pinki Kaushik Singh (2023 World Bowls Champion and Arjuna Awardee) and Neharika Yadav (India's First Female Bike Racer, Dental Surgeon and UNESCO Brand Ambassador) as Guest of Honour.

Underlining the essence of Vijayalakshmi Das Entrepreneurship Awards, Vivek Tiwari, MD, CIO & CEO, SATYA MicroCapital beamed with pride as he addressed the Vijayalakshmi Das Entrepreneurship Awards for the fourth year running. He said, "It's an incredible honour to celebrate these women microentrepreneurs. They're blazing a trail through society, and their success stories are a beacon to countless others. Recognizing achievements of these women entrepreneurs isn't just about applause, but also about empowering the next upcoming generation. It is equally important for all of us to witness the challenges these women entrepreneurs overcome, the remarkable presence they have established, and the triumphs they have achieved. The positive change they bring to the lives of those around them is truly incredible. SATYA salutes their unwavering passion and dedication. Congratulations to all the winners. Alongside, I am also grateful to our esteemed Board of Directors, Lenders and all other guests who attended the event."



The evening witnessed panel discussion on Changing Face of Women Entrepreneurship in India which was moderated by Aditi Maheshwari (CEO: Vani Prakashan and Award Winner for Literature and Art). The insightful session was presented by eminent women personalities like Dr. Madhumita Puri (Founder of Society for Child Development), Sairee Chahal (Founder & CEO : SHEROES), Anoushka Jain (Founder : Enroute Indian History) and Tanya Singhal (Solar Energy Entrepreneur with London Stock Exchange Listing).

The categories of these prestigious awards are specifically curated to feature the outstanding leadership and achievements demonstrated by women entrepreneurs across the Indian microfinance sector. The year's Vijayalakshmi Das Entrepreneurship Awards recognized women leaders and entrepreneurs across various business categories like Manufacturing, Agri Production, Textile, Food, Hospitality and Sustainable Lifestyle Products. Vijayalakshmi Das Entrepreneurship Awards 2024 were bagged by Ms. Ruma Devi – Leader of the Year (Ruma Devi – Handmade Products of India); Shailza Sood Das Gupta (Homestays of India), Nilanjana Das (ACT), Ritika (Craft Edge) in the Medium Enterprise Category; Razia Sheikh (Bastar Foods), Sadhana Dipak Deshmukh (Guru Soya Products), Manju (Manju's Bag Making Business) in Small Enterprise Category; Sukhwinder Kaur (Chatkara Punjabi Achaar), Anchala Aswal (Moksham Candle. Co) & Hema (Hema's Stitching & Designing) in Micro Enterprise Category.





# WINNERS OF VIJAYALAKSHMI DAS ENTREPRENEURSHIP AWARD 2024



## LEADER OF THE YEAR

**Ms. Ruma Devi**

**Company's Name - Ruma Devi, Hand Made Products Store in India**

Garment manufacturing business providing livelihood to 30,000+ artisans

## ENTREPRENEUR OF THE YEAR - MEDIUM ENTERPRISE



**Ms. Shailza Sood Dasgupta**

**Company's Name - HomeStays of India**

Collaborating with more than 500 women in rural areas, providing training in homestay management & connecting them with the market through the website



**Ms. Nilanjana Das**

**Company's Name - Action Center for Transformation (ACT)**

Manufacturing decorative products with paper waste. ACT has trained over 500 women across of Haryana



**Ms. Ritika**

**Company's Name - Craft Edge**

Candle manufacturers collaborating with 22 artists

## ENTREPRENEUR OF THE YEAR - SMALL ENTERPRISE



**Ms. Razia Sheikh**

**Company's Name - Bastar Foods**

Manufacturers of natural healthy local food delicacies providing employment to 300 tribal women and facilitating training to over 100 students



**Ms. Sadhana Dipak Deshmukh**

**Company's Name - Guru Soya Products**

Built a team of over 15 employees with home-based milk business using soybeans



**Ms. Manju**

**Company's Name - Manju's Bag Making Business**

Started her small-scale cloth stitching business at home and now providing employment to two individuals

## ENTREPRENEUR OF THE YEAR - MICRO ENTERPRISE



**Ms. Sukhvinder Kaur**

**Company's Name - Chatkara Punjabi Achaar**

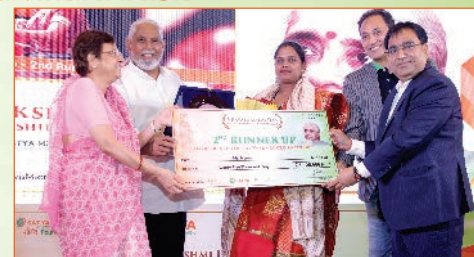
Pickle business stands as a testament to her unyielding determination & entrepreneurial spirit



**Ms. Anchala Aswal**

**Company's Name - MOKSHAM Candle Co.**

Turned her childhood hobby of candle making into a professional venture & opened an exclusive shop in Dehradun



**Ms. Hema**

**Company's Name - Hema Stitching & Designing**

Her entrepreneurial spirit is empowering other women in her village, through provision free tailoring lessons



# Award & Recognitions

As a leader in the microfinance sector for the past six years, we are proud to be acknowledged for our achievements as a responsible company and a great employer. We are very proud to be acknowledged for our financial performance, brand value, and reputation within and across industries. As a financial service provider, we aim to be the employer of choice for India's most innovative people. Our position as a partner to many of India's and the world's leading corporations and organizations and as the workplace of more than 4500 individuals throughout the nation gives us amazing opportunities and the creative learning abilities to make a difference in society.

Let us take a look at the Awards and Recognitions received by SATYA, which sets it apart in its own unique way:

## FY 2017-18

- ★ Positive External Image Building - MFIN Microfinance Award 2018
- ★ Emerging Techsavvy Micro finance Company - MSME NBFC Excellence Awards
- ★ Micro Lending (NBFC) - 6<sup>th</sup> SMEs Excellence Award organized by ASSOCHAM INDIA
- ★ Top-Ranking Banking & Finance Projects In INDIA - 55<sup>th</sup> SKOCH Summit

## FY 2018-19

- ★ Excellence Award - MINE (Microfinance & NBFCs Exhibition)
- ★ Winner - BFSI Leadership Award, Elets 6<sup>th</sup> NBFC100 Tech Summit
- ★ Best In Class Credit Underwriting Solution - Treasury, Risk & Compliance Summit
- ★ New Age Fast Moving MFI - 5<sup>th</sup> Eastern India Micro finance Summit
- ★ Winner - Micro finance Institution of the Year, Iconic Business Summit & Awards

## FY 2019-20

- ★ Best Micro Lending (NBFC) - ASSOCHAM's 7<sup>th</sup> MSMEs National Excellence Summit & Awards
- ★ The Most Promising Business Leaders of Asia (Mr. Vivek Tiwari)- Economic Times Asian Business Leaders Conclave
- ★ Winner - Most Trusted Micro finance Institutions In India - Atal Achievement Awards

## FY 2020-21

- ★ The Promising Entrepreneurs of India 2021 By Economics Times - Mr. Vivek Tiwari
- ★ Winner - Best MFI in Digital Lending National E-Summit
- ★ Fastest Growing Brand (SATYA) & Fastest Growing Leader - Mr. Vivek Tiwari
- ★ Winner - Best Talent, Diversity & Culture Initiative, Human Capital Dept. - SATYA's Got Talent
- ★ Winner - Micro Finance Cricket Tournament 2021 Organized By - UPMA

## FY 2021-22

- ★ Winner 8<sup>th</sup> MSMEs Excellence Awards "Excellent Services of The Year"
- ★ Best Innovative NBFC-MFI at MSME Banking Excellence Awards
- ★ Best Branding NBFC-MFI at MSME Banking Excellence Awards
- ★ Best MSME NBFC-MFI at MSME Banking Excellence Awards
- ★ Best NBFC-MFI for promoting Social Schemes at MSME Banking Excellence Awards
- ★ Best MSME Friendly NBFC-MFI at MSME Banking Excellence Awards

## FY 2022-23

- ★ Best Leadership Development Initiative SAFAL SUTRA by Banking Frontiers
- ★ Best API Initiative Client Onboarding API@ SATYA by Banking Frontiers
- ★ Best Mobile App Initiative SATYA E-Connect by Banking Frontiers
- ★ Best Women Customer Engagement Initiative HOSPICASH CLAIM by Banking Frontiers
- ★ Runner Up Category-Lending 17th Annual Summit & Awards 2022 by ASSOCHAM
- ★ "Best Branding NBFC/MFI" - MSME Banking Excellence Award 2022
- ★ "Best MSME NBFC/MFI" - MSME Banking Excellence Award 2022
- ★ Best Tech Savvy Microfinance of the Year"- "14th NBFC & Fintech Award 2023"



## In Pursuit of Excellence

FY 2023-24

SATYA ranked among  
Top 50 India's  
Best Workplaces in  
BFSI 2023

3<sup>rd</sup> May 2023

SKOCH : FinTech  
Award for Category :  
Lending (Start-Up &  
Small Business Loan)

27<sup>th</sup> May 2023

International  
Business Pride Award for  
Outstanding Contribution  
in Microfinance &  
Nation Building

27<sup>th</sup> May 2023

SATYA has achieved  
the highest level of  
client protection - GOLD!  
Recognition by the MFR  
Certification Committee

12<sup>th</sup> Oct 2023

SATYA won  
"International Business  
Pride Awards 2023" for  
outstanding contribution  
in microfinance  
and nation building.

16<sup>th</sup> Oct 2023

SATYA has been  
certified as a  
Great Place to Work®  
for the 3<sup>rd</sup> year in a row.

31<sup>st</sup> Oct 2023





# Supporting the Oldest Athlete of India

Hailing from the small village of Khedka in Haryana, Bhagwani Devi's life has been a testament to unwavering spirit. Married young at the tender age of 12, she moved to Malikpur, Najafgarh in Delhi. However, fate dealt her a cruel hand – she became a widow by the age of 30 and faced the devastating loss of her 11-year-old daughter. Choosing to dedicate herself to her newborn son Hawa Singh, she remained single. Despite initial struggles, Bhagwani's situation gradually improved, with her married sister providing invaluable support during these challenging times.

Life took another unexpected turn when her grandson, himself a burgeoning international para-athlete, saw an untapped potential in Bhagwani. He recognized her inherent athleticism and encouraged her to pursue a dream she had held close to her heart



– Kabaddi. While once an active player, family responsibilities had forced Bhagwani to step away from the sport. With her grandson's unwavering support, she embarked on a remarkable journey, training diligently with morning and evening runs.

Bhagwani's dedication paid off in spades. Her competitive spirit reignited, she began participating in various events. Her victories

were numerous: three gold medals each in Delhi and Chennai, a gold medal in England, and two bronzes in 2022. This triumphant year culminated in Finland, where she secured a gold and bronze medal, showcasing her versatility by winning the 100m sprint (completed in an impressive 24.75 seconds) and excelling in shot put and discus throw. The year 2023 saw her continue her winning streak, clinching a gold medal at the indoor championships in Poland.

Bhagwani Devi's story resonated with SATYA, a company renowned for its commitment to women empowerment. Recognizing her potential and dedication, SATYA sponsored her endeavours, a decision that proved fruitful as Bhagwani brought home another gold medal for India in 2023 at the age of 94, a feat that left the nation brimming with pride. As she returned to Delhi, her face beamed not only with victory but also with the satisfaction of defying limitations and inspiring countless others. Bhagwani Devi's journey is a powerful reminder that age is just a number and the human spirit, when ignited by passion and perseverance, can achieve remarkable things.





# Anshuman Jhingran Sponsorship

Anshuman Jhingran, renowned for his exceptional prowess in open water swimming, made history by conquering the formidable North Channel, a feat that showcased his unparalleled determination and resilience. This challenging journey between Ireland and Scotland underscored his remarkable endurance and skill, earning him acclaim within the international swimming community. At the remarkable age of 18, hailing from Navi Mumbai, Anshuman achieved global recognition by becoming the youngest person ever to successfully navigate the North Channel. His accomplishment, completed in just 125 days, secured him a coveted place in the Guinness World Records, marking the 114th successful crossing since 1947. This outstanding achievement has earned Anshuman widespread admiration and respect.

Anshuman's journey to greatness was facilitated by his training under Coach Gokul Kamath at the Angel Sport Center. Despite his youth, he demonstrated remarkable courage and determination as he

battled the cold waters, strong currents, and the physical and mental challenges inherent in open water swimming. His careful preparation and unwavering focus were instrumental in his success. The son of Sandeep and Kiran Jhingran, Anshuman was a commerce student in the 12th grade at Karmaveer Bhaurao Patil College. His journey serves as an inspiration to aspiring swimmers worldwide, showcasing the power of perseverance and dedication in the pursuit of one's dreams.

Anshuman's achievements did not stop with the North Channel. He continued to push his limits by conquering the Catalina Channel, adding to his impressive tally of long-distance open water swims. His latest triumph came in the turbulent waters of the Cook Strait in New Zealand, where he completed the challenging swim from Perrano Head to Wellington in an impressive time of six hours and 58 minutes. Braving a water temperature of 15 degrees Celsius and heavy rain. Anshuman encountered rough conditions for the initial two hours before finding calm seas in the center of the narrow strait. His ability to navigate such treacherous waters further solidified his status as a formidable force in the world of open water swimming.

Anshuman Jhingran's remarkable achievements serve as a testament to the human spirit's capacity for perseverance and excellence. His relentless pursuit of greatness has earned him a well-deserved place among the world's elite open water swimmers, inspiring countless individuals to chase their own dreams with unwavering determination.

Anshuman Jhingran's narrative has struck a chord with SATYA Microcapital, a company renowned for identifying and nurturing talent. SATYA MicroCapital Ltd is proudly affiliated with Anshuman Jhingran.





# Social Performance Management

## INTRODUCTION

At SATYA, the primary focus is to create sustainable value for all stakeholders. The Company is driven by a purpose that aims to deliver positive financial, environmental, and social impact through advanced and inclusive product offerings. The social performance management (SPM) function at the Company, zealously works to effectively translate SATYA's social mission into practice and is concentrated towards creating balanced performance on the financial and social fronts to promote the well-being of its clients and staff along with achieving financial sustainability.

### SPM- Highlights of FY23-24

Gold Standards Client Protection Certification

Publication of 1<sup>st</sup> ESG Report for FY23

Finalization of ESG Roadmap

Materiality Assessment

Endorsement of CPP Pathway

“A” Grade in AFISAR rating demonstrating performance on ESG and UNSDGs

Client Studies to capture their Feedback

Financial Digital Literacy Client Workshops

Dedicated Client Grievance Redressal Mechanism

## OUTREACH

SATYA has a presence across **25 states** with close to **591 branches**, **7,000+ employees** and over **1.70 million clients** as on 31<sup>st</sup> March 2024. It offers a diverse range of products, designed to suit the needs and aspirations of people at the bottom of the socio-economic pyramid who are also the traditionally underserved segments. These products range from Limited Liability Group Loan; Micro Business Loan; Individual Micro Loan; Hospicash; Loan for Consumer Durable Products, Household Water and Sanitation facilities; Financial and Digital Literacy Workshops; Livelihood Trainings etc. By facilitating a myriad of affordable financial products and services, the Company prioritizes empowering women by bolstering their livelihoods, earning potential, and income flows.

### SG1

To reach at the people at the bottom of the Pyramid.

### SG2

To be preferred choice of the people at the bottom of the Pyramid by providing holistic products &amp; services.

### SG3

Enhancing the living standards of the family members.

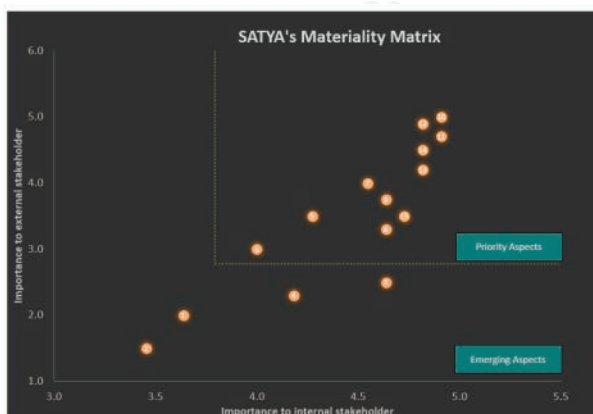
### SG4

To be a responsible organization for the employees.

### SATYA'S Social Goals (SG)

## MATERIALITY ASSESSMENT- 1<sup>ST</sup> STEP TOWARDS ESG ADOPTION

Materiality assessment plays a crucial role in guiding businesses towards sustainable practices and positioning them for long-term success. As SATYA embarked on its formal ESG journey by publishing its 1st ESG report for FY23, a comprehensive materiality assessment was conducted as an initial step, to identify and prioritize key material aspects that have a significant impact on the business and stakeholders. This assessment enabled the Company to determine the material issues that are most relevant to its operations, strategy, and sustainable value creation.



### Material aspects prioritization

|                  |    |                                                     |
|------------------|----|-----------------------------------------------------|
| Priority Aspects | 1  | Economic Performance                                |
|                  | 2  | Risk Management                                     |
|                  | 3  | Ethical and Transparent Governance                  |
|                  | 4  | Customer Outreach and Satisfaction                  |
|                  | 5  | Data Security and Privacy                           |
|                  | 6  | Financial Inclusion and Digital Innovation          |
|                  | 7  | Employee Health and Well being                      |
|                  | 8  | Credit and Social Ratings                           |
|                  | 9  | Diversity and Inclusion                             |
|                  | 10 | Employees Training and Development                  |
| Emerging Aspects | 11 | Local Community Development                         |
|                  | 12 | Product Innovation, Environmental and Social Impact |
|                  | 13 | Human Rights                                        |
|                  | 14 | Climate Change and GHG Emissions                    |
|                  | 15 | Water Conservation and Waste Reduction              |

## ESG FRAMEWORK

SATYA aims to create a long-term, positive influence on its customers, investors, and employees while also striving to instigate positive social and environmental transformations. This commitment is further directed by SATYA's sustainability framework, fortified by three central pillars that underpin its sustainable initiatives and inform its decision-making. Each pillar addresses the key material business and sustainability aspects of the Company.

## CLIENT PROTECTION

SATYA's operations are conducted through well formulated strategies, which is in accordance with the Universal Standards for Social & Environmental Performance Management (USSEPM), RBI's Directions, Sa-Dhan and MFIN Code of Conduct and Client Protection Principles (CPP). These are also comprehensively included in our training program for successful implementation of fair and respectful practices in the organization.





### GOLD Standards Certification in Client Protection Assessment :

SATYA has undergone Client Protection Certification Assessment by MicroFinanza Rating (MFR) and was awarded GOLD Standards certificate in October 2023 for the same. The Cerise-SPTF Client Protection Certification is an independent, third-party evaluation to publicly recognize financial institutions that meet adequate standards of care in how they implement the Client Protection Principles throughout their operations, product offerings and treatment of clients. The GOLD level certification attests to SATYA's compliance with the most recent standards and best practices in responsible finance. Moreover, SATYA is also recognized as a Committed Institution and a responsible entity towards clients by the Client Protection Pathway.

### SATYA and the UN Sustainable Development Goals :

The 17 United Nation Sustainable Development Goals (UNSDGs), constitute a universal call to action, addressing the imperative to eradicate poverty, safeguard the planet, and enhance the well-being and opportunities for individuals worldwide. In alignment with this crucial global initiative, SATYA goes beyond the scope of these goals and targets, making substantial contributions that encompass the broader mission of promoting sustainable development. Agents for Impact awarded Grade "A" to SATYA as an outcome of AFISAR rating, for its performance on UNSDGs and ESG dimensions, affirming its alignment with the UNSDGs and ESG criteria. The Company scored 83% in the assessment, which is way above the AFISAR benchmark of 43%.

**Code of Conduct and Responsible Lending :** SATYA has adopted the MFIN-Sadhan Code of Conduct, RBI's Fair Practice Code (FPC) and Code for Responsible Lending (CRL) which are implemented and monitored periodically. SATYA has incorporated all the fair practices in its training modules for improved product diversification, client satisfaction, efficient process, and reasonable growth of SATYA.

**Client Satisfaction and Feedback :** SATYA conducts several client surveys internally to collect clients' feedback and check their satisfaction and awareness levels. Main purpose of these surveys is to collect relevant and trustworthy socio-economic data to evaluate the achievement of social goals, client needs and preferences, service delivery quality, and take informed strategic decisions to modify our processes and products to fulfil clients' requirements. Key findings of client surveys conducted in FY24 indicate that the majority of clients are satisfied with SATYA's staff conduct, loan products and services including its pricing and easy access. Clients are aware of the features of our financial products and processes. They also showed willingness to avail new loan and digital services from SATYA in future.



## ENVIRONMENT INITIATIVES

To mitigate climate change risk and improve its overall environmental impact, SATYA is evaluating its day-to-day operations to identify and implement eco-friendly measures to contain its carbon footprint and make it more sustainable.

**Operational Initiatives -** Over recent years, SATYA has prioritized energy conservation throughout its branch network, to optimize electricity usage and contribute to the Company's broader sustainability efforts. Some of our key conservation measures related to energy consumption and waste management are:

- ◆ Installed energy efficient star-rated appliances and equipment to minimize electricity consumption.
- ◆ Adopting energy-efficient lighting systems by installing LED and rechargeable Compact Fluorescent Lamps (CFL) lights in our offices including branches, and dormitories.
- ◆ Optimal usage of natural ventilation/sunlight in our offices.
- ◆ Server virtualization process where data is being migrated from physical servers to software based virtual machines. This remains the most effective way for us to reduce energy consumption while boosting system efficiency and agility.
- ◆ Integrating digital systems throughout the Company's operations to transition towards cashless and paperless practices.
- ◆ Substituting single-use plastic bottles and cups with more eco-friendly alternatives like reusable bottles and cups within the offices.
- ◆ Encouraging employees to adopt responsible consumption practices and minimize food waste and paper waste.

**Client Level Initiatives -** SATYA provides doorstep services to clients at every step of the loan process, requiring clients to visit the branch only for loan foreclosures. This approach reduces carbon emissions that would have been generated due to clients' travel to branch offices via personal or local means of transportation. Additionally, e- signature initiative for client on-boarding has resulted in significant reduction in paper usage and subsequent carbon emission. This step has effectively eliminated the need to print documents and obtain physical signatures. Resultantly, till 31<sup>st</sup> March 2024, SATYA avoided carbon emissions associated with paper use, amounting to approximately 1,42,545 kg CO<sub>2</sub> emission. SATYA has heavily invested in health initiatives for its clients and the community it operates in, through e-clinics, doctor on call facility, free of cost health camps and health insurance in the form of Hospi-cash product to support them against climate change risk, by taking care of their medical and financial requirements during health emergencies.



## SOCIAL INITIATIVES

In addition to financial sustainability, SATYA zealously works to achieve its social mandate of supporting the poor and less privileged, which helps the company to be socially accountable to itself, its stakeholders, and the community it operates in. Some of the social initiatives organized by SATYA in FY24 are as below-

**i RBI-DEA Workshops :** SATYA organized awareness workshops to facilitate Digital- Financial literacy and empowerment of its women clients. These workshops were conducted as part of RBI- Depositor Education & Awareness program, in partnership with Sa-Dhan during FY24. A total of 230 workshops were conducted with more than 14,000 women borrowers, across 15 districts from nine states of Chhattisgarh, Jharkhand, Karnataka, Odisha, Punjab, Tamil Nadu, Uttar Pradesh, Uttarakhand, and West Bengal.



**ii Spreading Warmth with Blanket Distribution Drive :** A blanket distribution drive was organized by SATYA on 25th December 2023, with an objective to support homeless and most vulnerable people during the extreme winter season in the Northern and Eastern India.



**iii Supporting Orphanages and Old Age Homes :** A drive was organized on 28th October 2023, to celebrate SATYA's Foundation Day with Children and Senior Citizens living in Orphanages and Old Age Homes across locations. As part of this drive, essential items such as blankets, woollens, ration, medicines, stationery were distributed to needy children and senior citizens living in these institutions.



**iv Flood Relief Support in Northern India :** SATYA extended relief to flood affected villages in Punjab and Chandigarh by supplying dry ration kits to families impacted by monsoon floods. The flood water had caused huge damage to people financially and emotionally and so SATYA tried to help them in this need of hour by ensuring that everyone has access to essential food and medicines supplies, during the challenging times.



**v Menstrual Health Kits Distribution :** Focusing on the relevance of menstrual hygiene and safe sanitation practices, SATYA in association with SIDBI PRAYAAS, organized a Menstrual Health Kits Distribution Campaign on International Women's Day on 8th March 2024. The implementation of this initiative witnessed providing more than 200 women entrepreneurs with sanitary napkin kits as a gesture of gratitude for their resilience and dedication to fostering entrepreneurship in marginalized sections of society.



## SUPPORTING CLIENTS AND EMPLOYEES

**For Clients :** A structured client connect mechanism or CGRM is in place to ensure that clients get proper resolution through timely escalation and follow-ups. During FY24, CGRM team received a total of 45,548 registered client calls including queries, service requests and complaints, which were resolved within specified Turn Around Time (TAT) with complete satisfaction of the clients.

**For Employees :** SATYA has established an Employee Helpdesk called EGRM which supports employees by effective and timely resolution of their queries and complaints. During FY24, a total of 852 employees registered their calls at the EGRM platform.

# Technology Infrastructure

SATYA has embraced the power of digitalization to revolutionize its operations and empower its customers. Over the past five years, the company has built a dedicated in-house team focused on driving innovative digital strategies. This commitment to technology has resulted in a seamless customer experience across all touchpoints. By leveraging digital tools effectively, SATYA has maximized the return on its technology investments and streamlined its operations, leading to reduced expenses. This forward-thinking approach positions SATYA for continued success in the evolving financial landscape.

SATYA is transforming into a "New Age Digital MFI" through strategic digitization initiatives. This focus on technology not only streamlines operations and boosts productivity, but also allows for greater agility in processes and delivery. The company is actively integrating digital solutions across its microcredit products and services, building a future-proof infrastructure. This approach prioritizes a robust and constantly evolving core technology platform. Additionally, SATYA prioritizes user-friendly channels and partnerships, leveraging data analytics and a cutting-edge digital stack to ensure a seamless experience.

At SATYA, technology is a core principle, driving the MFI towards a paperless and cashless future. This commitment is evident in our end-to-end, technology-driven business processes, ensuring consistency across all loan products. Furthermore, these advancements have yielded significant benefits, including cost reduction and optimized resource allocation. This focus on technology exemplifies the "Soul of SATYA," demonstrating our dedication to continuous improvement and efficiency.

SATYA takes a "best-in-class" approach to technology throughout its operations, empowering its field force with Android tablet-based applications and biometric authentication devices. This holistic digital approach streamlines every step of the microfinance journey. From village selection and client identification with a multi-tiered credit appraisal structure, to 100% cashless loan disbursements and repayments, technology is seamlessly integrated into every process. This commitment ensures efficiency, accuracy, and a superior client experience for all.

SATYA stays ahead of the curve by embracing innovative technologies. One example is the integration of the ZingHR application, which automates attendance and payroll processes, boosting Human Capital efficiency. Similarly, SATYA was among the first MFIs to implement the National Automated Clearing House (NACH) system. This automates monthly installment collection from IML/MBL clients, offering a faster, more accurate system with an improved user interface for a more convenient client experience.

## QUICK RESPONSE (QR) CODE BASED UPI PAYMENT

SATYA prioritizes a seamless cashless experience for its clients through innovative solutions like UPI QR Codes. These unique, client-specific codes offer the quickest and simplest way to make repayments digitally. They also ensure accurate payment identification and tracking due to their unique nature. This fully automated process integrates seamlessly with SATYA's Loan Management System (LMS) for efficient tracking. To further empower clients, SATYA provides loan cards with printed QR codes. These cards not only display client details like current loan status and payment history but also serve as a convenient payment tool. Clients can scan the QR code with their smartphones to initiate payments through their UPI-linked bank accounts. Similarly, SATYA's Entrepreneurship Development Officer (hereafter referred as EDO) cum Loan Officer can scan these codes during collection meetings, further streamlining the process. This innovative approach empowers clients, improves efficiency, and promotes a user-friendly cashless ecosystem.



| क्र.सं. | दिनांक     | राशि    | स्थिति |
|---------|------------|---------|--------|
| 1       | 20-01-2023 | 1000.00 | पूरा   |
| 2       | 20-02-2023 | 1000.00 | पूरा   |
| 3       | 20-03-2023 | 1000.00 | पूरा   |
| 4       | 20-04-2023 | 1000.00 | पूरा   |
| 5       | 20-05-2023 | 1000.00 | पूरा   |
| 6       | 20-06-2023 | 1000.00 | पूरा   |
| 7       | 20-07-2023 | 1000.00 | पूरा   |
| 8       | 20-08-2023 | 1000.00 | पूरा   |
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| 10      | 20-10-2023 | 1000.00 | पूरा   |
| 11      | 20-11-2023 | 1000.00 | पूरा   |
| 12      | 20-12-2023 | 1000.00 | पूरा   |
| 13      | 20-01-2024 | 1000.00 | पूरा   |
| 14      | 20-02-2024 | 1000.00 | पूरा   |
| 15      | 20-03-2024 | 1000.00 | पूरा   |
| 16      | 20-04-2024 | 1000.00 | पूरा   |
| 17      | 20-05-2024 | 1000.00 | पूरा   |
| 18      | 20-06-2024 | 1000.00 | पूरा   |
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| 30      | 20-06-2025 | 1000.00 | पूरा   |
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| 44      | 20-08-2026 | 1000.00 | पूरा   |
| 45      | 20-09-2026 | 1000.00 | पूरा   |
| 46      | 20-10-2026 | 1000.00 | पूरा   |
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| 64      | 20-04-2028 | 1000.00 | पूरा   |
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| 67      | 20-07-2028 | 1000.00 | पूरा   |
| 68      | 20-08-2028 | 1000.00 | पूरा   |
| 69      | 20-09-2028 | 1000.00 | पूरा   |
| 70      | 20-10-2028 | 1000.00 | पूरा   |
| 71      | 20-11-2028 | 1000.00 | पूरा   |
| 72      | 20-12-2028 | 1000.00 | पूरा   |
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| 74      | 20-02-2029 | 1000.00 | पूरा   |
| 75      | 20-03-2029 | 1000.00 | पूरा   |
| 76      | 20-04-2029 | 1000.00 | पूरा   |
| 77      | 20-05-2029 | 1000.00 | पूरा   |
| 78      | 20-06-2029 | 1000.00 | पूरा   |
| 79      | 20-07-2029 | 1000.00 | पूरा   |
| 80      | 20-08-2029 | 1000.00 | पूरा   |
| 81      | 20-09-2029 | 1000.00 | पूरा   |
| 82      | 20-10-2029 | 1000.00 | पूरा   |
| 83      | 20-11-2029 | 1000.00 | पूरा   |
| 84      | 20-12-2029 | 1000.00 | पूरा   |
| 85      | 20-01-2030 | 1000.00 | पूरा   |
| 86      | 20-02-2030 | 1000.00 | पूरा   |
| 87      | 20-03-2030 | 1000.00 | पूरा   |
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| 89      | 20-05-2030 | 1000.00 | पूरा   |
| 90      | 20-06-2030 | 1000.00 | पूरा   |
| 91      | 20-07-2030 | 1000.00 | पूरा   |
| 92      | 20-08-2030 | 1000.00 | पूरा   |
| 93      | 20-09-2030 | 1000.00 | पूरा   |
| 94      | 20-10-2030 | 1000.00 | पूरा   |
| 95      | 20-11-2030 | 1000.00 | पूरा   |
| 96      | 20-12-2030 | 1000.00 | पूरा   |
| 97      | 20-01-2031 | 1000.00 | पूरा   |
| 98      | 20-02-2031 | 1000.00 | पूरा   |
| 99      | 20-03-2031 | 1000.00 | पूरा   |
| 100     | 20-04-2031 | 1000.00 | पूरा   |



### Key Features:

- ◆ **Safe and Secure Transactions** : Ensures secure and reliable cashless payments.
- ◆ **99% Up-Time** : Minimizes downtime for consistent service.
- ◆ **Fully Automated and Integrated System** : Streamlines the collection process and integrates seamlessly with existing systems.
- ◆ **Easy Reconciliation** : Simplifies record-keeping and reduces errors.
- ◆ **Real-Time Updates** : Loan account details automatically update upon successful payment, visible to both clients and EDOs.
- ◆ **Reduced Manual Work** : Eliminates the need for EDOs to manually update Trucell after collections.
- ◆ **Real-Time Reporting** : Provides instant access to settlement reports and account activity through the Easy Pay Portal.
- ◆ **Geo-Fencing (optional)** : Enables targeted analysis of system functionality in specific areas (if applicable).

## HOSPICASH INSURANCE CLAIM PROCESS MODULE (APPLICATION/WEB)

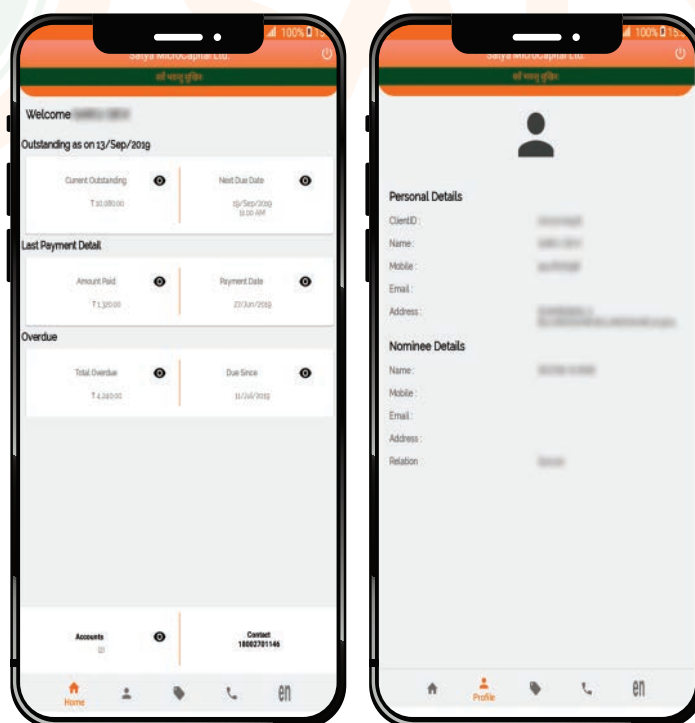
SATYA prioritizes the health and well-being of its clients. To ensure quick and hassle-free access to quality healthcare, SATYA offers the HospiCash Insurance Claim Process Module. This innovative program provides clients with a health insurance policy that pays a lump sum in case of hospitalization due to illness or injury. Additionally, the full policy amount is paid out in the unfortunate event of a member's or co-applicant's death within the insured period. This comprehensive approach demonstrates SATYA's dedication to supporting its clients not only financially but also in times of medical need.

### Key Features:

- ◆ **Seamless Integration** : Integrates with BR.Net for efficient data exchange.
- ◆ **Streamlined Workflow** : Automates customer information population, claim amount calculation, and communication with insurance companies.
- ◆ **Enhanced Transparency** : Provides clients with extensive details on claims and settlement status.
- ◆ **Improved Communication** : Enables real-time query resolution and claim document updates through a user-friendly app.
- ◆ **Fraud Prevention** : Includes a duplicate check to ensure claim legitimacy.
- ◆ **Eco-Friendly Approach** : Facilitates a paperless process for document management.
- ◆ **Bulk Processing** : Allows users to handle queries and settlements efficiently in bulk.

## SATYA CLIENT CONNECT APPLICATION

Empowering its clients, SATYA offers the Client Connect App – a one-stop platform for accessing crucial loan information and updates. Available anytime, anywhere, this app bridges the gap for SATYA's rural client base, particularly women. It fosters client independence by providing real-time access to loan details, features, and transaction history. Clients can also use the app to address operational queries, further streamlining communication and enhancing the overall experience.



## MOBILE DEVICE MANAGEMENT (MDM)

SATYA prioritizes user experience while ensuring robust device management. Through a combination of on-device applications, configurations, and a powerful backend infrastructure, SATYA leverages a Mobile Device Management (MDM) solution to streamline IT operations for end-user devices. This approach from ScaleFusion (formerly Mobilock Pro) enhances device supportability, security, and corporate functionality while maintaining user flexibility. SATYA has implemented the MDM from Scale fusion (formerly Mobilock Pro) which has benefited the MFI with following control-mechanisms:

- ◆ Simplified Kiosk Management
- ◆ Remote Control Software for Android Devices with Voice Calling
- ◆ Unified Communication & Call Management for Enterprise
- ◆ Quick and Deep Insights into the Complete Device Inventory
- ◆ Mobile Content Management (MCM)
- ◆ Location Tracking
- ◆ Lockdown the Devices in Kiosk Mode in case of Device Being Lost
- ◆ Lock Android/iOS Devices to Business Apps, Prevent Unauthorized Access & Limit Excess Data Costs

## WORKPLACE BY FACEBOOK

SATYA fosters a connected and informed workforce by utilizing Workplace by Facebook as its internal communication platform. Launched on SATYA's third annual day celebration, Workplace serves as a central hub for official communication, uniting over 7000+ employees across the country. This innovative approach streamlines information flow, facilitating seamless collaboration between geographically dispersed teams.

### SATYA's Workplace Application and the Workplace Chat aids the users to:

- ◆ Improvising the Work Culture
- ◆ Two-Way Communication within entire Organisation
- ◆ Employee Engagement to Drive Culture
- ◆ Group Chat & Facebook Office
- ◆ Increased adoption of existing work tools



## E-SIGN INTEGRATION

SATYA streamlines loan processing and eliminates the need for in-branch verification and signing by integrating E-Sign into its paperless loan sanctioning process. This innovative approach allows over 2.65 million clients to complete loans electronically, solidifying E-Sign as a cornerstone of SATYA's digitization strategy. E-Sign enables secure electronic signatures, eliminating paper documents and streamlining document management through an advanced imaging and tracking system. This integration also extends to employee onboarding, enhancing efficiency, security, and cost savings.

### SATYA Leverages E-Sign Technology to Reap Several Benefits within its Operations:

**Efficiency:** E-sign streamlines document management by reducing or eliminating the need for physical documents. Paperwork typically involves printing, routing, scanning, storing, and shredding, which E-sign eliminates. Additionally, digitally signed documents are often automatically integrated into a bank or credit union's imaging system, further enhancing efficiency.

**Convenience:** E-sign simplifies the signing process for all parties involved – loan operations employees, lenders, and customers/members.

**Quality Control:** When configured correctly, E-sign ensures complete and accurate documents. The signing workflow prevents the session from ending until all required signatures are obtained, minimizing the risk of oversights and incomplete paperwork.

## REGULATED DIGITAL COLLECTIONS FRAMEWORK FOR LOAN REPAYMENTS

The COVID-19 pandemic presented a significant challenge to microfinance operations nationwide. Prioritizing both collections efficiency and the safety of clients and staff became paramount.

SATYA rose to this challenge by establishing a new digital collections infrastructure, enabling even technologically unfamiliar customers to make loan repayments with guidance. This included a network of Customer Service Points (CSPs) and Business Correspondents (BCs) strategically located throughout villages and regions near active branches. These partnerships not only enhanced operational robustness and technological advancement but also provided convenient in-house access for internal and external customers.

Additionally, SATYA partnered with leading fintech companies like Fingpay, Airtel Payments Bank, ICICI Bank, and PayNearby, empowering their customers with a variety of digital repayment options. This comprehensive approach ensured continued collections and financial well-being for both SATYA and its clients during a difficult time.

## EMBRACING DIGITIZATION FOR IT AUDIT & INFORMATION SYSTEM SECURITY

Embracing the rapid pace of technological change, SATYA has transitioned from manual IT audits to a fully digital approach. This comprehensive review assesses SATYA's information technology infrastructure, policies, and operations, evaluating how effectively IT controls protect assets, ensure data integrity, and align with overall business goals. The digital audit process streamlines efficiency, minimizes potential risks, safeguards assets, and enhances data integrity – a significant advancement for SATYA.

## LEVERAGING IN NEW AGE TECHNOLOGIES - WHATSAPP SERVICES

SATYA is transforming customer engagement through a strategic partnership with WhatsApp Business. This integration facilitates interactive information exchange, keeping clients informed and engaged. Customers can now access loan balances, verify bank account details, check top-up eligibility, and even initiate top-up transactions directly through WhatsApp. Looking ahead, SATYA aims to leverage the full potential of digitalization by harnessing WhatsApp as a customer acquisition and service channel.

Additionally, the company plans to utilize data analytics from these interactions to gain valuable insights for data-driven decision-making. SATYA remains committed to collaborating with the fintech industry through full-stack API platforms, ultimately offering clients faster access to credit solutions at competitive rates.



## DIGITIZATION OF MANUAL REGISTERS

This fiscal year, SATYA underwent a major transformation by digitizing all previously paper-based registers. This includes operational data like movement logs, branch visitor logs, petty cash logs, employee grievance logs, branch monitoring logs, and key registers. This shift offers a multitude of benefits, including significant time and cost savings through streamlined data management and information sharing. Additionally, the digital format allows for faster and easier retrieval and analysis of valuable information, enhancing efficiency and decision-making capabilities across the organization.

### Key Features:

**Higher Efficiency:** Working with physical registers affected the efficiency of team. As the EDOs must go from record to record to find the customer data or any other form, and that will only happen if the documents are easy to see in the first place. The process becomes even more lengthy when a record is misfiled or lost. Furthermore, completing everything by hand exposed the process to human error. Also, it saves time spent on paper by establishing a direct link between people and technology, allowing them to function more productively.

**Data Security:** Paper based registers were easily misplaced, putting sensitive information like client information, financial reports, and so on at risk. Due to digitization, access to digital data is simple to define. As a result, data became more secure, and less prone to misplacement. Another compelling reason for digitizing these manual registers was that it is fully encrypted, and password protected. Third parties now can no longer illegally read or copy files without prior knowledge.

**Affordable Alternative:** By adopting a digital solution, the need for physical storage space for paper records has also disappeared or reduced. SATYA now readily optimizes resources for cost reductions after digitizing the manual registers. Going paperless is evident as it eliminates the costs of physical paper, storage, and handling, resulting in significant operational savings. This in turn boosts productivity, real-time operation, and process optimization automatically.

**Simple Access:** Document digitization enables SATYA to access data in digital form from any location, eliminating the barriers of place, time, and synchronized access. Easy access to information facilitates data flow within the industry, resulting in increased productivity. Data is available in real-time with a digital solution. This data is accessible through the team.

**Improved Integration:** A digital solution is enabled to exchange data, tasks, and insights with other systems. SATYA can now make faster and more informed decisions with greater visibility and insights into its business operations. Because of the high quality of the data, schedules, inventory management, and other functional areas are now executed more quickly and confidently.



eKYC

## E-KYC

Taking a significant step toward paperless operations and enhanced compliance, SATYA implemented E-KYC (electronic Know Your Customer) this fiscal year. This automated tool empowers field staff to identify the appropriate KYC process and adhere to AML regulations. E-KYC streamlines verification, reducing manual errors and associated costs. Additionally, it mitigates the risk of missing out on potential clients due to cumbersome paperwork. Furthermore, E-KYC provides a verifiable audit trail for compliance purposes and allows field staff to leverage their mobile phones for authentication, eliminating the need for traditional documents. This innovative approach strengthens SATYA's commitment to both efficiency and regulatory compliance.

### Key Features:

- ◆ Process Optimization
- ◆ Increased Security
- ◆ Faster Transactions and Reduced Costs
- ◆ Increased Customer Loyalty and Engagement

## VERIFIED CALLER ID

Fortifying customer security, SATYA implemented a verified caller ID system. This advanced technology combats caller ID spoofing, a tactic often used by scammers. Verified calls are confirmed by the caller's phone company, ensuring the displayed phone number is accurate and not a fraudulent attempt. This safeguard empowers clients to confidently answer calls from SATYA representatives.



## AUTOMATED DIALER FOR PRE-DISBURSEMENT VERIFICATION

This fiscal year, SATYA introduced a groundbreaking innovation: an automated dialler for pre-disbursement verification. This technology streamlines the verification process by automatically dialling a large volume of contacts, significantly reducing the time required by calling agents. Once a connection is established, the system seamlessly transfers the call to a live agent for further discussion. This automated approach enhances both productivity and efficiency within the pre-disbursement verification process.



## BBPS

SATYA prioritizes client convenience by offering a variety of digital payment options for loan EMIs. Through Bharat Bill Payment System (BBPS), clients can effortlessly make repayments using trusted mobile banking apps, UPI platforms, and mobile wallets. This secure system integrates seamlessly with popular applications like Airtel, PhonePe, Google Pay, Paytm, and more, providing clients with a familiar and convenient way to manage their finances.





# Risk Management

Risk management is fundamental to our operations and is critical to ensure sustained profitability and stability. At SATYA, we have an independent risk management department which works under the supervision of Chief Risk Officer. The vertical identifies, measures, monitors, and manages credit, market and operational risks including information security risk. To ensure integration of best risk management practices into SATYA's corporate governance framework, the vertical works with and across all departments of the company. It utilizes all significant information to improve the overall enterprise risk management and hence develops strong risk culture in the organizational workflow.

The risk management process is continuously reviewed and adapted in the context of changing risk scenarios that SATYA is facing and the agility of same is reviewed for its appropriateness in the dynamic risk landscape. The fitness of risk management process is assessed on an event-driven basis.

SATYA's risk management process is constituted majorly of three distinct components: the assessment of business risks, operational controls assessment and compliance processes. Risk observations are presented and discussed with the management during Management Risk Committee Meetings. Any unseen event is reported immediately to the management. Board Risk Management Committee also reviews the implementation of risk management activities periodically.

Precisely, the following hierarchical structure defines the risk management department at SATYA:



As a Microfinance Institution,  
we are exposed to different kinds of risks which are as given below:

## Credit Risk

Credit risk encompasses both, the direct risk of default and the risk of deterioration of credit worthiness as well as concentration risks. To assess and manage the risk of default, our assets (loan book) are classified as:

**A) Low Credit Risk      B) Moderate Credit Risk      C) High Credit Risk**

This classification of above categories is based on assumptions, inputs and data captured during customer enrolment. We have implemented a system driven risk - based KYC categorization for our all customers which is done at initial stage of collecting customer information by our Entrepreneurship Development Officers (EDOs).

To further mitigate the default risk and concentration risk, we follow stringent measures right from new geography selection to the customer on-boarding. We have well defined and documented operational process right from client sourcing till the repayment collections defining strict norms for client selection, assessment of household income and obligation, KYC collection and client

repayment ensuring 100% compliance with the latest master Directions issued by RBI. Process implementation is monitored on a regular basis by the supervisory team which conducts surprise centre visits to observe the gaps in the defined operational process and interact with the clients to understand the alignment of SATYA products and process with the client's needs. As risk management practice, we have altogether separate operations and credit department to serve as maker and checker. Monitoring of operational processes and portfolio takes place on regular basis which helps in maintaining healthy asset quality. Updating the Board Risk Committee on the various risk observations, compliance with statutes, progress of risk management practices and the effectiveness of our control systems is done with utmost stringency. SATYA's effective credit risk management is reflected in its portfolio quality indicators such as robust repayment rates and stable portfolio quality which are best in class across the industry.

### Operational Risk

Operational discipline is the key determinant in making a sustainable business model. SATYA follows a calibrated approach in business expansion thereby striking a balance between growth and the risks arising from the concentration levels. Operational process is structured with an appropriate mix of people and technology to create a channel of activities that lead to standardization along with the flexibility of getting customized as per the customer needs. As a risk management practice, regular monitoring of operational activities is done by the risk management team. We have a comprehensive risk control matrix in place which defines the risk associated with all the activities of each functional department and the existing control measures which have been put in place to mitigate the inherent risks. Assessment of residual risk is done by the risk management department and heat maps are generated basis the likelihood of the residual risk and the impact of the same. This matrix is reviewed quarterly in the light of changing landscape. Comprehensive risk assessment is conducted for each department at different intervals to check compliance with internal and external regulations and identify areas of process improvement which is in line with the industry best practices. We have defined set of risk indicators through which we track operational risk across all functional departments on a regular basis and evaluates it against the tolerance limits of the organization. The findings of the evaluation exercise are reported to and discussed with the management during the Management Risk Committee Meetings. Various analytical reports related to portfolio quality, branch monitoring, client monitoring and cash management are generated by the department basis which proactive actionable alerts are sent to the operations team. As a risk control mechanism, SATYA has leveraged technology for unwavering centralised control and vigil mechanism to minimise the possibility of frauds. Our strong operational risk management is reflected in our compliance with the operational process and relatively fewer frauds as compared to our peers.

### Information Technology Risk

IT and cyber risk is tracked through continuous monitoring of IT systems. To enlist a few, protection against malware attacks, data loss prevention measures, disaster recovery, data encryption, secured e – mail system, monitoring of system use by the users dispersed across the locations, applications security testing are existing control mechanisms which are used as a protective guard against cyber risk. Risk Management department conducts the risk assessment exercise to check the effectiveness of control measures and compliance with all the regulatory requirements.

### Vendor Risk

Vendor risk involves identifying and evaluating potential risks or hazards associated with a vendor's operations and products and its potential impact on our organization. Potential risks include the accuracy and reliability of operational, customer, and financial information; security breaches, operations effectiveness; and legal and regulatory compliance. Vendor due diligence is being conducted as a risk mitigation mechanism against vendor risk.

### Market Risk

As a financial organisation, we are subject to various kinds of adverse market changes like interest rate movement, credit spreads, market volatilities due to exchange rate movement. However, at SATYA, we are not having any significant exposure to the foreign borrowings therefore exchange rate movement and global capital market movement does not affect us. At Interest Rate risk side we are sufficiently cushioned after the announcement of deregulation of interest rates by the RBI in its latest Master Directions for NBFC – MFIs due to which we can now align our lending rate as per the cost of funds and operational expenses. Exact impact of interest rate risk will be measured in the times to come. However, considering the recent inflationary pressure across the globe and India, we have seen upward movement of interest rates due to the regulatory action to contain inflation, we may expect similar rising interest rate trend will continue till inflationary pressure eases out in local as well as global economy.

To monitor the residual market risk we have set limits on exposure to single lender, minimum exposure to banks & other FIs and track other critical factors Net Interest Margin to monitor the market and financial risk. All these indicators are reported to the management as well as Board Risk Management Committee.

### Liquidity Risk

This type of risk could arise due to non – availability of funds at appropriate cost or time. As a prudent liquidity risk management practice, we have a diversified set of funders including banks and other financial institutions which enables sourcing of funds from multiple sources without compromising on cost and reliability terms. In addition to this we also maintain additional liquidity which is planned as per the requirement of business and reviewed on a periodic basis. Management monitors rolling forecasts of the company's liquidity position and cash and cash equivalents based on expected cash flows. Balance sheet liquidity ratios (CRAR, Liquid Ratio, Debt – Equity Ratio, Percentage of Qualifying Assets) are also monitored against the internal and external regulatory requirements by risk management department to deduce any trends and breach in the tolerance levels set by the organization.

### Political Risk

Interference by the local political parties in the microfinance activities is another major risk that is faced by microfinance institutions. During the past few years, we have faced crisis in states like political agitations in Assam, Punjab, West Bengal raising the demand for loan waiver which seriously jolted the repayments etc. Focussed customer-connect, compliance with regulatory guidelines and geographical diversification of portfolio helped SATYA to cope with such kind of risk with favourable results on the front of repayment from customers.





### Catastrophic Risk

While planning a new expansion, SATYA has a policy to conduct a primary and secondary area survey, without completion of which, SATYA does not foray its operational expansion in such areas. This is done specifically to gauge the vulnerability of any geographic terrain towards natural disasters. However catastrophic incidents are unavoidable and can at best be managed by taking precautions in the initial stages of the business itself. SATYA has a district level portfolio capping which helps to avoid certain areas within a state or keep the impact of an unfavourable event limited. In the past, Cyclone in Odisha & West Bengal, floods in Chhattisgarh, Bihar and Assam have led to temporary suspension of operational activities in the affected areas. In such cases, SATYA always insures the client's, employee's and assets to limit the monetary impact due to such incidences. This also aids affected clients in resuming their activities back to normal life with enhanced resilience and moral boost.

### Risk Monitoring

Company has established robust risk monitoring framework in place under the guidance of risk management department. All risk elements in our day-to-day operations are getting identified on timely basis and corrective and preventive measures are being undertaken to minimise their impact at company level. Risk identification, measurement and control mechanism is central theme of risk vertical at SATYA with adherence to established reporting and corrective/preventive framework for risk impact minimisation. recent banking sector developments in some advanced economies.



# Audit

## Internal Audit Function Overview

The internal audit function plays a critical role in providing an independent perspective to the Board of Directors, the Audit Committee, and Senior Management. SATYA has an independent Internal Audit Department that assesses the effectiveness of internal controls, risk management practices, governance systems, and processes.

The department is staffed by qualified personnel and follows a Board-approved Internal Audit Policy. The three-line defense system includes the Business Line, Risk Management Department, and Internal Audit. It also conducts risk-based audits across various functions, such as client sourcing, credit underwriting, documentation, and more, to evaluate the adequacy and effectiveness of internal controls. Along with assessing adherence to regulatory guidelines, legal requirements, and operational processes, Internal Audit department also provides feedback for corrective actions. Off-site monitoring using data analytics and automation tools helps identify trends and alert management for corrective action.

The department plays a crucial role in strengthening control functions by periodically reviewing practices and processes and recommending enhancements. The department reporting line to the Audit Committee of the Board and the Managing Director, which reviews the effectiveness of controls, compliance with regulatory guidelines, and the performance of the Internal Audit function. Its primary focus is on assessing the quality and effectiveness of internal controls, governance systems, and processes.

### 1. Purpose and Scope:

- ◆ The internal audit function operates in accordance with applicable RBI guidelines on Risk-Based Internal Audit.
- ◆ Our company has adopted a comprehensive Risk-Based Internal Audit Policy.
- ◆ At the start of each year, an annual audit plan is rolled out, subject to approval by the Head of Internal Audit.
- ◆ The audit plan aims to evaluate:
  - ◆ Efficacy and adequacy of internal control systems.
  - ◆ Compliance with internal processes, policies, and accounting procedures.
  - ◆ Adherence to laws and regulations.

### 2. Process and Reporting:

- ◆ Process owners receive reports from the internal audit function.
- ◆ Based on audit findings; process owners take corrective actions within their respective areas.
- ◆ Significant audit observations and corrective measures are presented to the Audit Committee quarterly.
- ◆ The Risk-Based Internal Audit Framework ensures alignment, providing assurance to the Audit Committee and Board of Directors regarding internal controls and governance-related systems.

### 3. Guiding Principles:

- ◆ Our Internal Audit department adheres to a philosophy of mapping emerging risks and opportunities.
- ◆ Insights and advice are provided proactively during the evaluation of business practices.
- ◆ The robust internal control framework at SATYA offers reasonable assurance to stakeholders.
- ◆ Audit team members are carefully selected for their in-depth knowledge of operations.

### 4. Operational Efficiency:

- ◆ An internal audit checklist facilitates efficient management of audits across branches, state offices, field locations, and the Head Office.
- ◆ Well-documented policies and procedures underpin our internal control framework.

## Branch Audit Process Overview

The branch audit life cycle is conducted on a quarterly basis, ensuring comprehensive evaluation. Audited branches receive compliance scores based on their adherence to established systems, policies, and procedures.

### 1. Audit Cycle:

- ◆ The entire branch audit process is executed quarterly.
- ◆ Each audited branch undergoes a thorough assessment.

### 2. Compliance Scores:

- ◆ Compliance scores are assigned to branches based on their level of adherence.
- ◆ These scores reflect the effectiveness of internal controls and governance practices.

### 3. Timely Escalation:

- ◆ Time-critical observations are promptly escalated to management.
- ◆ Immediate attention and corrective actions are taken as needed.

### 4. Access and Confidentiality:

- ◆ The internal audit function operates with strict confidentiality.
- ◆ It has unrestricted access to company records, physical assets, and personnel involved in engagements.

### 5. Board Access:

- ◆ The internal audit function operates with strict confidentiality.
- ◆ It has unrestricted access to company records, physical assets, and personnel involved in engagements.

### 6. Reporting to Audit Committee:

- ◆ Significant findings and action points from audit reports are presented to the Audit Committee quarterly.

In summary, SATYA internal audit function contributes to maintaining the quality and effectiveness of our governance framework and risk management processes and plays a vital role in maintaining compliance, confidentiality, and effective governance.





# Human Capital Management

The Human Capital (hereafter HC) department at SATYA play a vital role, serving as an essential division responsible for strategic workforce planning, effective management of personnel as valuable business assets, and the administration of employee benefit programs. At SATYA, the HC department is pivotal in navigating the dynamic landscape of the rapidly evolving business environment and meeting the increasing demand for high-quality employees in today's progressive world.

The department is also responsible for ensuring compliance with employment laws, fostering a positive work environment, providing employee training and development, and overseeing organizational culture and change. Additionally, the Human Capital (HC) team plays a crucial role in promoting a harmonious workplace culture to streamline SATYA's operational processes and enhance productivity.

As SATYA continues to navigate through a fast-paced business landscape characterized by technological advancements, globalization, and evolving market trends, the HC department remains at the forefront of talent acquisition and retention efforts. By attracting top talent, nurturing existing employees' skills and competencies, and fostering a culture of continuous learning and development, SATYA's HC department plays a pivotal role in ensuring that the company remains agile, innovative, and resilient in the face of industry disruptions.

## EMPLOYEE WELFARE

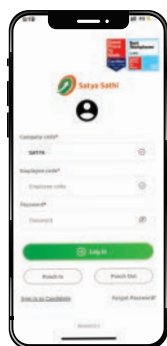
In the FY 2023-24, the HC Department placed a strong emphasis on enhancing employee well-being and executed a variety of strategic programs to ensure holistic employee growth:

### Employee Insurance

SATYA prioritizes the health and well-being of its employees and their families by offering comprehensive medical coverage. This includes not only standard medical insurance but also accidental insurance, ensuring that employees are protected in various situations. Notably, SATYA extends these benefits to all employees regardless of their enrollment in the Employees' State Insurance Corporation (ESIC). This commitment reflects SATYA's dedication to fostering a supportive work environment where health care is accessible, and employees feel secure in their coverage.

### MBA Program – Advancing Career Prospects of Employees

With an emphasis on bestowing its employees with the best career advancements, SATYA introduced an MBA Program for its employees. SATYA MicroCapital Ltd. has partnered with Shri Vishwakarma Skill University (SVSU) to offer a two-year Executive MBA program exclusively for SATYA's employees. This partnership aims to bring together academy and industry by providing employees with the necessary skills and knowledge to exceed their personal and professional growth. The program will be conducted by SVSU's Skill Faculty of Management Studies & Research, which is known for its innovative curriculum and industry-relevant programs. The Regular MBA program is designed to enhance the managerial and leadership skills of SATYA's employees, enabling them to gear up for bigger roles and responsibilities in their career. This is a regular degree, and all the cost is borne by the company.



### SATYA SATHI: Revolutionizing Human Capital Management

SATYA has introduced an internal Human Capital Management software called SATYA SATHI to enhance the efficiency of managing human capital within the organization. This software is designed to streamline various processes related to human capital, enabling SATYA to effectively oversee its workforce and improve operational productivity. The primary focus of SATYA SATHI lies in key areas of human capital management, particularly in recruitment and onboarding processes. By leveraging this software, SATYA aims to simplify human capital operations while offering real-time insights into essential workforce data. It eliminates paperwork as the recruitment and onboarding processes are now completely paperless.

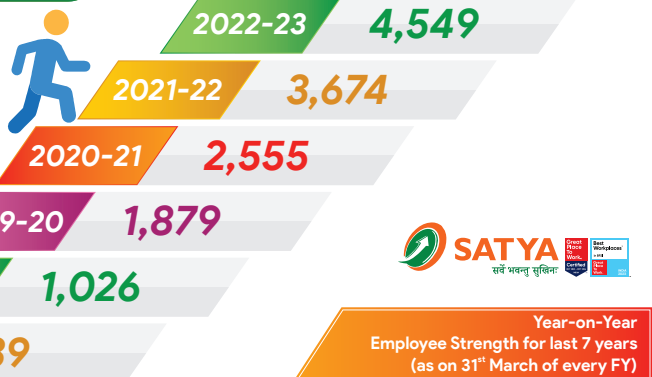
Recognizing the significance of incorporating technology in the workplace, SATYA emphasizes empowering employees to achieve more with minimal effort. This strategic initiative not only saves time and resources for employees but also equips them with the necessary technological tools to make well-informed decisions that contribute to a more efficient and productive workforce.

### Family Support via Pension Plans & Job offer

Pandemic has robbed us of people we love, our livelihoods and has left an indelible mark in every mortal's psyche. While human loss is irreplaceable and we cannot fathom the trauma of losing a loved one, we stay committed to the overall wellbeing of our employees. This is assured at SATYA by providing family support policy which includes pension plans to the family of the deceased employees and offering job to the family members. The plan isn't covid-specific but applies to all causes of loss of life. At present we are providing pension to nine families and have provided jobs to two family members.

### Onsite Medical Room

SATYA offers an on-site medical room overseen by a licensed doctor and equipped with essential medical tools like a glucometer, blood pressure monitor, physiotherapy chair, and basic medications. This facility delivers preventive healthcare services and treatments to SATYA's employees, ensuring immediate attention for common health concerns. The presence of the on-site medical room has notably reduced the need for off-site medical visits among SATYA employees.



### Wellness Centre

HC Team have constituted an employee wellness center where employees may relax and take short breaks to increase productivity. This is one of the creative ways HC Team has opted to boost employee productivity and increase job satisfaction. The wellness center is a private area of the office where an employee can escape to avail a vital break from others in the open spaces of the office.



Medical Support



Wellness Center

### Support during Medical Emergencies

In times of medical emergencies or disruptive events, SATYA prioritizes supporting its employees. The HC team ensures that issues such as lost productivity and employee assistance are managed effectively. SATYA emphasizes the importance of providing financial aid, workplace flexibility, and understanding of employees' well-being. It is crucial not to rush stressed or traumatized employees back to work, as they need time to recover and regain focus. Employees should receive the necessary support to handle their situations before returning to work fully.



Gym Facility



Yoga Session

### Yoga Session

SATYA consistently adapts its employee wellness programs to meet current needs. In an effort to enhance productivity, reduce absenteeism, boost memory, combat fatigue, enhance mental clarity, strengthen muscles, alleviate stress, and increase job satisfaction, SATYA organized multiple in-person yoga sessions on-site at regular intervals. These yoga sessions aimed to provide employees with physical and mental benefits that could positively impact their work performance and overall well-being. By incorporating yoga into their wellness initiatives, SATYA sought to create a healthier and more balanced work environment for its staff.

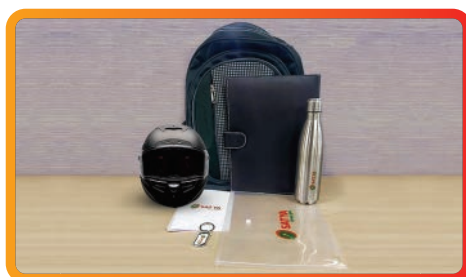
### Gym Facility

SATYA provides its employees with a complimentary gym facility at the head office to combat the health risks associated with sedentary lifestyles and long working hours. The aim is to support employees in maintaining a healthy lifestyle and achieving their fitness goals. By integrating a gym within the office premises, SATYA seeks to assist employees in alleviating workplace stress, which triggers the release of norepinephrine hormones. This hormonal response leads to reduced stress levels, improved mood, and enhanced cognitive function.

### Distribution of Glucon-D to SATYA Employees

SATYA consistently prioritizes the health and well-being of its employees by providing them with Glucon-D. This supplement is distributed across all SATYA branches to support the energy needs of its field employees. These supplements are aimed at supporting the overall health and vitality of the employees by helping them maintain optimal energy levels, vitality, and stamina.

Glucon-D is a popular glucose-based energy drink mix that provides a quick source of energy. It contains essential nutrients like glucose, vitamins, and minerals that can help combat fatigue and boost energy levels. By providing Glucon-D supplements to its employees, SATYA aims to ensure that its workforce remains energized and productive throughout the day.



### Welcome Kit

The Welcome Kit encapsulates multiple essential elements which a new hire requires to embark on his/her professional journey with SATYA – Bag, Helmet, Bottle, Folder, Pen, Key Chain, and an Employee Handbook. The inclusion of a helmet in the Welcome Kit for new hires at SATYA underscores the organization's commitment to employee safety. Helmets are crucial for protecting employees from head injuries, particularly in environments where physical hazards are present. By providing helmets, SATYA not only complies with safety regulations but also fosters a culture of safety awareness among its workforces. Providing a Welcome Kit to new employees not only boosts immediate confidence and comfort but also helps them establish a connection with the organization right away.

### Cricket Tournament

Sports, in their various forms, reflect values that are relevant to our daily lives. It is only the talent that counts and there is no room for geographic, ethnic, cultural, gender and other divisions. Keeping the same view, SATYA has formed its own cricket team. The formation of this cricket team has motivated employees to engage more actively, enhance team collaboration, and alleviate stress. In October 2023, the SATYA cricket team competed in the UPMA Cup organized by the Uttar Pradesh Microfinance Association (UPMA) in Lucknow, Uttar Pradesh, where we have achieved the runner-up position. Achieving runner-up status is a commendable accomplishment that reflects both individual talent and collective teamwork. Beyond participating in external competitions like the UPMA Cup, SATYA organizes its own internal cricket tournaments at regular intervals.



Cricket Tournament





Annual R & R Trip - Goa



Annual Offsite Trip - Jim Corbett National Park

### Annual Offsite Trips

SATYA organized its much-coveted Annual Offsite Trips, 3-day retreat to Jim Corbett National Park in Ramnagar, Uttarakhand for its HO Staff and a separate 3-day excursion to Goa for its field staff. This event brought together over 350 employees at Jim Corbett National Park and more than 500 employees in Goa from various departments within SATYA. The primary objective of these offsite trips is to provide an opportunity for employees to step away from their everyday office operations and engage in team bonding activities, deep conversations, and strategic goal setting.

Jim Corbett National Park serves as the perfect backdrop for HO Staff members to unwind and connect with one another outside of their professional roles. The serene environment allows for meaningful conversations that foster stronger relationships among colleagues. In addition, engaging in team building activities further strengthens bonds between team members. Similarly, the vibrant atmosphere of Goa provides an ideal setting for SATYA's field staff to relax and collaborate on strategic goals that contribute to the company's growth.

These offsite trips offer a unique opportunity for employees from diverse backgrounds and departments to interact with one another on a personal level, ultimately leading to improved communication and collaboration within the organization. Furthermore, the enhanced camaraderie among team members leads to increased productivity as they return to their workplaces with renewed energy and motivation.



Monthly Birthday Celebration

### Monthly Birthday Celebrations

Age serves as a concrete indicator of a person's journey. At SATYA, the recognition and celebration of employee birthdays hold significance, with the Human Capital Team at SATYA understanding how to leverage birthdays to enhance employee morale and engagement. Monthly birthday celebrations serve as a clear message to employees that SATYA values them as part of its workforce. These celebrations take place on the last working day of each month, where a party is organized for all employees whose birthdays fall within that specific month, bringing together all corporate office employees in the festivities.

### Festivals & Celebrations

Festivals & celebrations hold significant value within SATYA, mirroring their importance in our personal lives. These events not only unite members of the SATYA Family but also contribute to fostering a more inclusive atmosphere across various departments. This inclusivity enhances employee morale, encourages engagement among staff, and cultivates a sense of teamwork and happiness.



### Festival Specific Meals (Iftari & Navratri)

SATYA's Human Capital (HC) Team has consistently advocated for workplace inclusivity within the organization. This commitment extends beyond mere dialogue and involves a deep understanding of various faiths and cultures. To ensure that all employees are supported and understood during spiritually significant times, the HC Team at SATYA is well-versed in the customs and traditions of numerous religions. This dedication is evident through the organization of festival-specific meals during Navratri and Ramadan in SATYA's offices spread across the country.



Navratri



Iftari



### Evening Snacks

In March, the onset of demanding work targets often leads to employees becoming cling to their workstations. To break the repetitive routine and offer a delightful treat for the taste buds of diligent employees, SATYA arranged a month-long evening snack session. Despite providing a variety of perks to ensure its employees feel valued, nothing quite delights employees like complimentary food. SATYA believes that in terms of employee benefits, few things are as gratifying as free meals.

### Subsidized Lunch

SATYA has introduced a subsidized corporate food service for all employees at its head office. Providing subsidized lunches to employees is an excellent method to promote their physical well-being, enhance job satisfaction, and boost productivity. This initiative benefits every employee and can contribute to higher staff retention rates. Offering delicious, high-quality, and healthy meals at low prices or even free of charge is a proven and cost-effective approach to motivate, retain, and attract employees.



Evening Snacks



Subsidized Lunch



### Safal Sutra

SATYA introduced Safal Sutra, an internal employee capacity-building and leadership development program aimed at identifying and nurturing the best human resources within the organization. Safal Sutra provides employees with a clear career progression path and opportunities for growth within the company. The primary goal of this leadership development initiative is to equip eligible staff with the necessary skills to excel in their current roles. The program focuses on enhancing the capabilities of Senior Entrepreneurship Development Officers (Sr. EDOs) to prepare them for potential promotion to the role of Branch Manager. To date, SATYA has successfully completed 9 batches of the Safal Sutra program, with a total of 363 employees participating. Out of these participants, 335 met the qualifications, and 288 have been promoted to the position of Branch Manager.

### GPTW Certification

We are excited to announce that SATYA has achieved the Great Place to Work (GPTW) certification for three consecutive years. Obtaining the GPTW Certification is the initial step in evaluating the quality of your employee experience and being recognized for creating an exceptional workplace. This certification is highly sought after by organizations as it is considered the benchmark for identifying and honoring outstanding workplace cultures. The annual certification acknowledges SATYA's dedication to improving employee safety and well-being, fostering a work environment characterized by high performance, trust, and comfort. The prestigious certification is solely based on feedback from SATYA employees regarding their work experience.



This is to certify that SATYA MicroCapital Ltd. has successfully completed the assessment conducted by Great Place to Work® Institute, India, and is certified as a great workplace.

This certificate is valid from October 2023 to October 2024.



Yeshasvini Ramaswamy  
Chief Executive Officer  
Great Place to Work® Institute, India

Note: The certificate is valid subject to the terms and conditions agreed to by the Organization.



# Employee Speaks



## Shekhar More - EDO

Gokak, Karnataka

I joined SATYA as an apprentice in June 2023, marking the initiation of my professional career. Since joining SATYA, I have gained valuable industry knowledge and am delighted to be part of the SATYA team. Within just four months, I was promoted from an apprentice to an EDO. I am thankful to SATYA for granting me the opportunity to work with such an enthusiastic and hard-working team. The company's commitment to work-life balance makes it an ideal place to work in the current age. Choosing to work for this company has proven to be the best decision I've ever made.



## Jonali Baishya - BM

Tezpur, Assam

I joined SATYA MicroCapital Limited because of the company's culture of encouraging employee ideas and because of this I'm able to utilize my skills and contribute to the company's growth. SATYA fosters a collaborative environment where knowledge and expertise are shared amongst colleagues. The company prioritizes a healthy and positive workplace atmosphere. On a daily basis I face many challenges and overcoming these challenges brings a sense of accomplishment and is now a part of my daily satisfaction. On the rewarding side, SATYA recognizes dedicated work through both monetary benefits and social recognition. Our Managing Director is a kind-hearted leader who listens to our concerns and provides valuable guidance at every step. He also uses a workplace app to connect with employees at all levels, ensuring their voices are heard.



## Munendra - BM

Patiala, Punjab

I have been with SATYA for almost 7 years now, starting as a Sr. EDO in September 2017. It's been an amazing journey of personal and professional growth and development. The company has always recognized my potential and motivated me to develop my skills to take on increasing responsibilities. I've had the privilege of being promoted to the role of Branch Manager, and now I truly feel that I have the freedom and encouragement to be the best version of myself here. The environment at SATYA is one of continuous learning, engagement, and growth, and it's been incredible to have the opportunity to be a part of it. Thank you, SATYA, for giving me the chance to fulfill my potential and reach my goals.



## Sankar Das - Sr. Executive

Head Office, New Delhi

I joined as a Senior Executive in 2021. During the challenging times of COVID-19, securing a job was crucial for me, both financially and for supporting my family. Thankfully, SATYA extended an opportunity, and. Over the past three years, I've witnessed abundant growth opportunities within SATYA. What I find most fulfilling is supporting our women clients with a client-centric approach, knowing the positive impact it has. I'm deeply grateful to our esteemed Managing Director and SATYA's senior management for fostering an environment where every employee's idea, opinions, and feedback are valued. This inclusive approach significantly boosts employee morale and confidence, creating a thriving work culture where everyone feels heard and appreciated.

### CS Joshi – Sr. VP Operations

Noida – State Office (Uttar Pradesh & Uttarakhand)

I joined SATYA MicroCapital driven by career growth prospects and a desire to contribute meaningfully to the organization. Satya's supportive work culture and transparent management have fostered a positive work environment. The company's emphasis on employee recognition and development has been instrumental in maintaining high morale and productivity. Despite operational challenges in the microfinance sector, including managing client expectations and navigating a competitive market, the company's leadership, exemplified by the Managing Director, has provided unwavering support and guidance. MDSir is our role model for me, I learnt a few valuable lessons and one of them is to never give up. Our MD is exceptionally grounded and empathetic. His genuine care for employees is rare to find. We are fortunate that we have the opportunity to work in SATYA.



### Rana Vikram - AVP

Head Office, New Delhi

My journey with SATYA began in 2017 as an Assistant Manager. Today, I proudly hold the position of Assistant Vice President in the Credit Department. SATYA isn't just a company to me; it's an emotion, filled with cherished memories and milestones. SATYA not only provided me with this leadership opportunity but also supported and nurtured my growth along the way. I am immensely grateful for this chance. One of SATYA's core values is equality, from field-level employees to those at the Head Office, everyone receives the same level of support and facilities. I extend my heartfelt gratitude to SATYA for believing in me and providing me with endless opportunities for growth and development, making it a truly exceptional place to work.



### Lhaiboineng Kipgen (Bala) - Dy. Manager

Head Office, New Delhi

SATYA MicroCapital came to our college for the campus hiring then I got fascinated by the idea on how they're focusing on the women empowerment. I joined SATYA in 2019 as a management trainee and got promoted in 2021 as a Deputy Manager (Insurance Department). SATYA has an inspiring work culture which helps employees to grow and develop skills. I'm very grateful to SATYA MicroCapital Ltd for the support, guidance, and belief in me throughout my career.



### Sonu - Sr. EDO

Una, Himachal Pradesh

Working at SATYA has been an immensely fulfilling experience. SATYA's commitment to empowering individuals through financial inclusion is truly inspiring. I have personally witnessed the positive impact our microfinance services have on our clients' lives. The supportive work environment and strong sense of teamwork at SATYA MicroCapital Ltd make it a great place to grow both personally and professionally. I am proud to be part of an organization that is making a real difference in the community.





# Annual Offsite – Jim Corbett

## A Roar in the Jungle: 3 Days Exploring Jim Corbett National Park



SATYA unfolded new chapters by celebrating RnR in the heart of majestic mountains and amidst the nature – Jim Corbett. Our destination: the majestic Jim Corbett National Park, the oldest national park in India, teeming with diverse flora and fauna. Our three-day trip, planned in June 2023, promised an escape into the heart of nature, a chance to witness the splendour of wildlife in its natural habitat.

### Day 1: Embarking on the Jungle Trail

A rejuvenating expedition to Jim Corbett National Park provided the SATYA MicroCapital team with an opportunity to immerse themselves in nature's splendour. The diverse wildlife and serene landscapes offered a much-needed respite from the daily grind. The subsequent team-building event, highlighted by the Managing Director's address and an awards ceremony, fostered camaraderie and reinforced the company's commitment to employee recognition and growth.

A vibrant energy filled the air as the SATYA's team gathered for a special evening event. The purpose? To celebrate the achievements of our dedicated employees and recognize their hard work with the esteemed presence of our Managing Director, Mr. Vivek Tiwari. The highlight of the evening arrived with the address by Mr. Tiwari. His warm and encouraging words resonated with the audience. He acknowledged the challenges overcome, praised the team's unwavering dedication, and emphasized the importance of continuous learning and growth.

Then came the much-awaited moment – the certificate distribution ceremony. Mr. Tiwari, alongside other senior management representatives, personally presented certificates to each employee. The beaming faces and proud smiles reflected the significance of this recognition. Whether it was for achieving sales targets, mastering new skills, or demonstrating exceptional leadership, each certificate was a testament to individual contributions to the company's success.

The spirit of camaraderie was evident throughout the evening. Colleagues cheered and clapped as their peers received their awards, creating a heartwarming sense of community. The event fostered not just recognition but also a renewed sense of commitment and collaboration within the team. The event served as a powerful reminder that individual efforts, when combined, can propel the company towards even greater heights.

### Day 2: Unveiling the Secrets of the Forest

The second day of the expedition commenced with a nature walk through the park's trails. The tranquil ambiance and fresh air provided a rejuvenating experience. Evidence of wildlife, such as tiger pugmarks, heightened anticipation and connected us deeply with the ecosystem. The afternoon transitioned into a team-building session, fostering camaraderie and collaboration among colleagues. As the day concluded, a celebratory dinner and dance event further strengthened team bonds, creating a memorable and enjoyable experience for all participants.

### Day 3: Farewell, and a Pledge to Return

The final day at Jim Corbett offered a bittersweet conclusion to an enriching experience. While the elusive tiger remained unseen, the park's diverse wildlife, including a sighting of sambar deer, provided captivating moments. The expedition culminated in a renewed appreciation for nature's intricacies and a commitment to environmental conservation.



# Annual R&R Trip - Goa

The last vestiges of winter were clinging on as April rolled in, but the promise of spring was already in the air. And for us at SATYA MicroCapital Ltd, that meant one thing: our annual R&R trip! The destination that stole our hearts was the vibrant, sun-kissed state of Goa.

A group of us, a motley crew united by our love for work and wanderlust, embarked on this three-day adventure. The excitement was palpable as we boarded the flight, the anticipation of sun-drenched beaches, local delicacies, and carefree revelry bubbling over.

## Day 1: Unwinding by the Sea

Goa greeted us with open arms and a warm embrace of humidity. After checking into our resort, we wasted no time in shedding our work clothes and slipping into swimsuits. The turquoise waters of the Arabian Sea beckoned, and we eagerly surrendered to its refreshing coolness. The first afternoon was spent lounging on sunbeds, the rhythmic crash of waves providing a soothing soundtrack.

As the golden hour painted the sky in hues of orange and pink, we gathered for a special and much awaited ceremony. As the Goan sun dipped low, casting a golden glow over the beach, the SATYA's team gathered for a special ceremony. The gentle sound of waves lapped against the shore, creating a serene backdrop for the evening's highlight: the certificate distribution. Our Managing Director, Mr. Vivek Tiwari, amidst a vibrant setting, personally presented certificates to each member, recognizing their achievements and dedication. The beaming smiles reflected pride and appreciation, solidifying a sense of accomplishment as the team celebrated their successes under the Goan sky.

## Day 2: Exploring the Rich Tapestry of Goa

Day two was dedicated to exploring the rich tapestry of Goan culture and history. We embarked on a guided tour. At the majestic Aguada Fort we marvelled at the intricate architecture of the monument, their grandeur leaving us awestruck. The tour also included a visit to a Bagha Beach, where we embraced the beauty of the Sea.

The serene beauty of the sea, dotted with traditional fishing boats, provided a stark contrast to the hustle and bustle of the city. The cool evening breeze and the breathtaking sunset created a picture-perfect moment, one we'll all cherish for a long time. We perfectly ended the evening with a ride on the cruise ship followed by dinner filled with Goan delicacies.

## Day 3: Farewell, Goa!

As all good things must come to an end, our Goan sojourn reached its final day. With heavy hearts, we boarded our return flight, carrying with us a treasure trove of memories. The Goa trip was more than just a break from the daily grind; it was an opportunity to strengthen bonds, create lasting friendships, and experience a new culture. We returned to the office not just with sun-kissed skin and sandy toes, but also with renewed enthusiasm and a shared sense of camaraderie that will undoubtedly translate into a more productive and enjoyable work environment.





# Training & Development

**M**icrofinance is a process driven high touch business at the Bottom of the Pyramid (BoP) with an aim to uplift the life of the community and empower them with placing of fall back options in their hands. Hence, training and development is indispensable for enabling employees to refine skills, acquire new competencies, and elevate performance standards on continuous basis that contributes to overall efficiency and productivity of the organisation.

Within SATYA, this commitment to training is deeply ingrained, evident in its inclusion as one of the 5Ts—the foundational principles of the organization. Regardless of their office location, every SATYA employee undergoes rigorous training facilitated by adept trainers, fostering a culture of continuous learning and improvement. Embracing the PIE (Practical, Interactive, and Entertaining) model, SATYA's training methodology emphasizes engaging learning techniques such as interactive games, group tasks, and presentations, ensuring active participation and knowledge retention.

Moreover, assessment within SATYA adopts a hybrid approach, integrating various evaluation methods such as group projects, presentations, and written tests, allowing for a comprehensive appraisal of learning outcomes. Crucially, each training session is accompanied by an open feedback session, facilitating ongoing refinement and enhancement of training programs to maximize effectiveness and relevance. This dedication to training underscores SATYA's commitment to fostering a skilled and adaptable workforce capable of navigating the complexities of the modern corporate landscape with confidence and proficiency.

## Induction Training Program

Upon joining SATYA, new employees undergo a mandatory five-day induction training program, after which they commence their assigned roles. This induction training provides a comprehensive understanding of SATYA's organizational ethos, culture, and core values, as well as insights into its operational service model, loan products, and associated processes.



Additionally, trainees receive an extensive overview of the microfinance sector, equipping them with the necessary knowledge to navigate their roles effectively. Moreover, our staff undergoes specialized training to empower rural communities by educating clients on essential topics such as financial literacy, discipline, inclusion, and the importance of maintaining a positive credit history. This holistic approach to induction training ensures that new employees are well-equipped to contribute positively to SATYA's mission and serve its clients effectively.

Every staff goes through understanding the business process, products and associated policies along with products in details. They are explained the logicity of the process at different stages thoroughly in order to make them sensitised.

## Refresher Training Program

Regular refresher training sessions are integral to our employee development strategy at SATYA. These sessions aim to provide employees who are already proficient in their roles with updated skills and knowledge, ensuring they remain abreast of evolving standards and practices. The refresher training program is designed to prevent the loss of essential skills due to lack of use and to maintain a high level of competence across the organization.



The benefits of refresher training are manifold. Firstly, it enhances employee efficiency and confidence by reinforcing their existing skills and introducing them to new techniques or technologies. This, in turn, leads to a reduction in mistakes and errors, fostering a culture of continuous learning and improvement within the organization. Additionally, refresher training ensures parity in employee knowledge, promoting excellence and compliance with organizational standards and industry regulations.

Moreover, these sessions help identify and address any skills gaps that may have emerged since initial training, contributing to increased employee retention and job satisfaction. By keeping employees informed about new products, trends, and marketplace information, refresher training enables them to adapt to changing market conditions and serve clients more effectively.

To ensure the effectiveness of our refresher training program, SATYA also organizes Training of Trainers (TOT) sessions at the Head Office, aimed at upgrading the skills of State Office trainers. This commitment to ongoing skills development underscores our dedication to maintaining a highly skilled and adaptable workforce capable of meeting the challenges of today's dynamic business environment.

### Capacity Building Program

In addition to standard induction and refresher training, SATYA provides annual Capacity Building Programs:

1. Leadership Development Programme
2. POSH Training
3. CGRM Training
4. EGRM Training
5. Product Training
6. Code of Conduct Training
7. Risk Management Training
8. Excel Training
9. Need based Training
10. Disaster Management Training
11. Timely Product / Policy / Process Update Training
12. Anti Money Laundering Training / Combating Financial Terrorism



### Soft Skill Training

Soft skills training at SATYA focuses on enhancing employees' communication skills, empowering them to tackle challenges with confidence. It also emphasizes listening skills and empathy, crucial for effective client interactions, particularly in complex situations. Our training encompasses various areas including:

1. Behavioural Training
2. Dress Code Adherence
3. Time Management
4. Team Building
5. Anger/Stress Management
6. Conflict Resolution
7. Email Etiquette

These skills not only improve employee-client interactions but also foster a positive work environment, enhancing overall productivity and satisfaction.

**Employees trained under various programmes during FY 2023 – 2024**  
At SATYA we ardently believe, "Number Speaks Louder Than Words".

Induction Training → **6,259**

Refresher Training → **5,764**

Capacity Building Programmes → **680**

Soft Skill Training Programmes → **6,259**

### RBI – DEA Financial Literacy Workshops

To augment the financial and digital literacy among the community at the BoP level SATYA In collaboration with the Reserve Bank of India (RBI) and SADHAN, an SRO, orchestrated 230 workshops focused on Financial and Digital Literacy spanning across 15 districts within 9 states that trained over 14,000 women beneficiaries at the grassroots level and enriched their knowledge and skills in financial management and digital proficiency. The initiative was aimed to empower individuals with essential knowledge and tools for financial independence and digital inclusivity. These workshops proved to bridge the gap in financial literacy and equip individuals with the necessary expertise to navigate the ever-changing digital landscape effectively. This concerted effort reflects our dedication to fostering a financially aware and digitally empowered society, paving the way for greater economic resilience and inclusivity across diverse communities and regions.

### Knowledge Platform – Earn by Learn Initiative

We've launched the "Knowledge Platform – Earn by Learn" initiative to foster a culture of continuous learning among employees. Each day, they receive content to read, followed by short quizz to gauge comprehension. This has been a routine activity and it cultivates a habit of ongoing education, enhancing professional development and knowledge retention. The initiative not only encourages active participation of employees but also reinforces the importance of learning as a daily practice. Through this structured approach, employees engage with new information regularly, enriching their skills and expertise. Overall, the initiative promotes a dynamic learning environment, empowering employees to thrive and adapt in an ever-evolving workplace.

### Management Trainees Trainings

Satya hires graduates from top notch academic institutions like IRMA, IIFM, IIRM, RAU-Pusa.XISS ,KITs etc. and develop them as business leaders through rigorous field training in microfinance to grasp fundamental concepts. This immersive experience equips them with practical insights into microfinance operations, including client interaction, loan disbursement, and repayment mechanisms. Through hands-on exposure, trainees gain a deeper understanding of MFI principles, such as financial inclusion, risk



management, and social impact. Field training bridges the gap between theory and practices, enabling trainees to navigate real-world challenges effectively. By immersing themselves in the field, they develop the skills and knowledge necessary to drive sustainable financial empowerment within communities.

### RM/ZM Refresher Training Programs

Special training sessions have been organized for our regional and zonal managers to reinforce their foundational understanding of microfinance and instil innovative techniques for heightened effectiveness. These sessions prioritize a return to core principles while introducing fresh skills tailored to their roles. Additionally, emphasis is placed on honing leadership capabilities, empowering managers to inspire and guide their teams effectively. Through this comprehensive approach, managers are equipped to navigate the complexities of microfinance operations with renewed clarity and confidence, fostering a culture of excellence and leadership within our organization.

### Training Initiatives to be taken during FY 2024 – 25

**Focus on capacity building and soft skills trainings :** In the modern workplace, prioritizing capacity building and soft skills training is paramount. While technical expertise is vital, employers increasingly value employees with strong communication, teamwork, adaptability, and problem-solving skills. Investing in workshops, seminars, and mentorship programs enables employees to continuously develop these competencies. Such initiatives foster a culture of innovation, resilience, and collaboration, enhancing organizational effectiveness and employee satisfaction. By focusing on capacity building and soft skills training, company can adapt to evolving challenges, drive productivity, and sustain long-term success in today's dynamic business environment.

**Recruitment and Training at Zonal Offices :** Merging recruitment and training into a single department, operating from zonal offices in each zone, streamlines the talent acquisition and development process. This integrated approach ensures seamless coordination between identifying talent and nurturing it for organizational needs. Zonal offices serve as hubs for localized recruitment efforts and tailored training programs, optimizing resources and minimizing logistical challenges. By centralizing recruitment and training functions, company can enhance efficiency, standardize processes, and better align talent acquisition with skill development, ultimately fostering a more agile and competent workforce across all zones.

**Video Training Content :** Delivering training content in video format offers a dynamic and engaging learning experience. Visual and auditory elements captivate learners, facilitating better retention and understanding of complex concepts. Videos allow for interactive features, such as quizzes and simulations, enhancing active participation and knowledge application. Moreover, learners can access video content anytime, anywhere, fostering flexibility and convenience. By leveraging video-based training, organization can cater to diverse learning styles, maximize engagement, and ensure consistent delivery of educational materials. This approach not only enhances learning outcomes but also strengthens employee development initiatives, driving overall performance and growth within the organization.

**"DAKSH" an advanced Learning Management System :** "Daksh" is an advanced learning management system (LMS) offering a plethora of innovative features to enhance training experiences. With its user-friendly interface and customizable options, Daksh enables seamless content delivery and learner engagement. Its advanced analytics provide valuable insights into learner progress and performance, facilitating personalized learning pathways. Daksh incorporates interactive elements such as gamification and social learning, fostering collaboration and motivation among users. Additionally, its mobile compatibility ensures access to training materials anytime, anywhere. By harnessing the power of Daksh, organization can optimize training effectiveness, drive employee development, and achieve their learning objectives with ease.

**Shorts – your daily dose of information :** "Shorts" delivers your daily dose of information in concise 1-minute video bytes, covering essential updates in the BFSI sector. From company announcements to the latest policy and process updates, Shorts keep employees informed and engaged. Its brief format ensures quick absorption of critical information, saving time and enhancing productivity. Whether it's industry trends or regulatory changes, Shorts delivers timely updates to keep teams abreast of developments. By providing a convenient and accessible platform for information dissemination, Shorts empowers employees to stay informed, aligned, and prepared to excel in the dynamic BFSI landscape.

**External Trainings :** External training on diverse topics enriches employees' skill sets and broadens their perspectives. Covering areas like leadership development, technical skills, and industry trends, these trainings offer invaluable learning opportunities. By exposing employees to new concepts and best practices, external training fosters innovation and enhances problem-solving abilities. Moreover, networking opportunities at external training events facilitate knowledge sharing and collaboration across industries. Whether it's workshops, conferences, or online courses, investing in external training demonstrates a commitment to employee growth and organizational excellence, ultimately driving performance and competitiveness in today's dynamic business environment.

**Practical aspects of business-like Route Planning, Village Mapping, Climate Change, ESG, Delinquency Management, Data Analysis & Interpretation etc :** Route planning and village mapping are integral aspects of microfinance operations. By strategically mapping out routes, company can optimize loan officers' efficiency and minimize travel time. Village mapping enables accurate identification of target communities, facilitating targeted outreach and service delivery. Through route planning and village mapping, company can overcome geographical barriers, reach underserved areas, and extend financial inclusion to marginalized communities.

Additionally, these strategies enhance risk assessment and portfolio management by providing insights into local economies and customer demographics. Overall, effective route planning and village mapping are essential for maximizing the impact and outreach of microfinance initiatives.

With increasing competition and tightening regulatory norms the lending landscape is throwing new challenges every passing day. In recent times there have been disruptions like Demonetisation and Covid like situations . Internet penetration and digital boom are great enablers to reach out to communities and are generating huge data . Our employees therefore have to be trained on regular basis to analyse these data, interpret them and take appropriate actions on the ground .They have to be laced with tools to manage delinquencies arising out of unforeseen situations .

# TRAINING



Coaching



Teaching



Learning



Evaluation



Knowledge



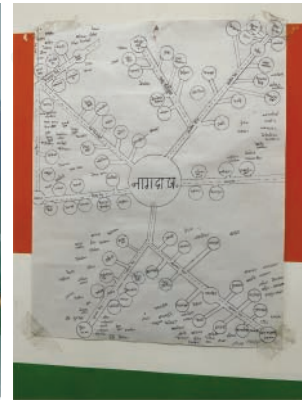
Doing



Experience



Skill





# Marketing & Communications

The Marketing & Communications (MarComm) department plays a pivotal role in ensuring that SATYA remains at the forefront of the industry's latest developments. By crafting a unified brand image, MarComm contributes significantly to enhancing SATYA's value proposition and cultivating positive relationships with investors and stakeholders. The strategic efforts of this department are instrumental in shaping how SATYA is perceived in the market, driving brand recognition, and ultimately influencing the success of the organization.

Since its inception, the MarComm team has been instrumental in facilitating promotional activities and branding initiatives for SATYA. These endeavors have significantly contributed to maintaining a positive brand image for SATYA within the microfinance industry, media, and social media platforms. Additionally, MarComm serves as the primary voice of SATYA, engaging with external factors that could influence the organization's performance, profitability, competitiveness, and overall functionality. The department is integral in promoting SATYA's core business values both internally and externally.

The department's primary duties include facilitating effective internal and external communication, managing branding and events, overseeing media and public relations, maintaining the website, and engaging responsibly on social media platforms.



## INTERNAL COMMUNICATIONS

The department ensures that vital information concerning society, industry, and the nation is effectively communicated to all employees in a timely manner to establish and uphold a communication network within the organization. Additionally, the department is responsible for creating and producing content for various digital and print materials such as company brochures, banners, regulatory guidelines, advisory notifications, circulars, newsletters, emails, important announcements, messages from top management, and multimedia content.

## EXTERNAL COMMUNICATIONS

The department plays a crucial role in serving as a communication hub between SATYA and various external entities, including clients, investors, and the community at large. It is responsible for managing and disseminating communication materials such as unified letters, reports, corporate and investor presentations, information memorandums, award nominations, questionnaires, surveys, and case studies. By doing so, it helps to align SATYA's image from within and outwardly, fostering trust in the Microfinance Industry (MFI) space.

## BRANDING & EVENT MANAGEMENT

At SATYA, branding involves the projection and maintenance of a cohesive image. The department focuses on designing collaterals that align with this image. Through effective branding techniques, SATYA organizes various events such as webcasts, milestone celebrations, festive celebrations, and cultural programs. Some of the key events and celebrations organized by SATYA include the Annual Day, Vijayalakshmi Das Entrepreneurship Awards, Strategic Meet, Women's Day Celebrations, Business Review Meet, Holi celebrations, Diwali festivities, and more.

## WEBSITE MANAGEMENT AND DEVELOPMENT

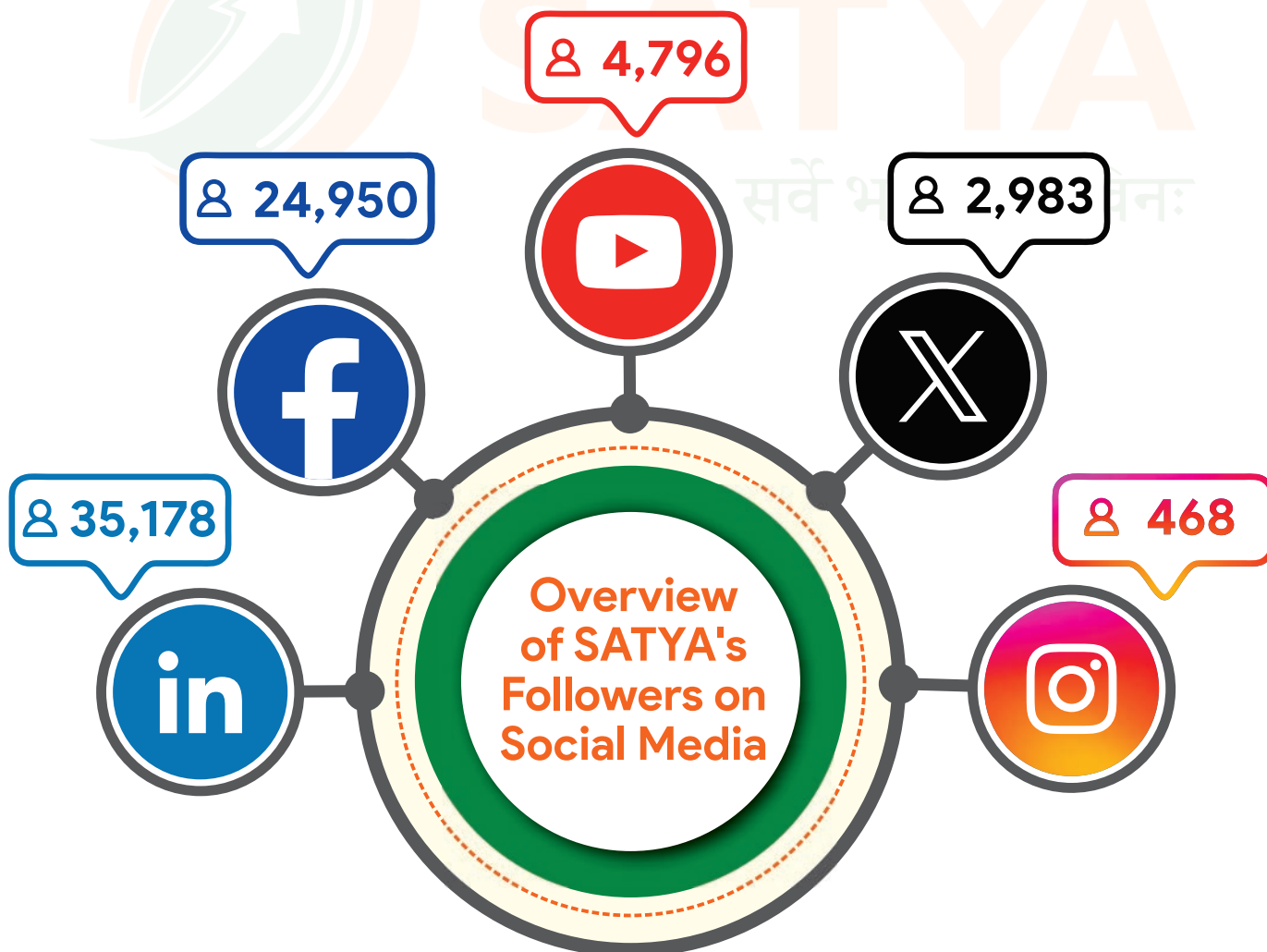
The department plays a crucial role in the effective oversight and advancement of the website. Their responsibilities include updating content, ensuring that all documents are up-to-date, and addressing any technical issues that may arise. Their role encompasses not only maintaining the website's functionality but also enhancing user experience through strategic updates and communication efforts. By overseeing these aspects, the MarComm department ensures that the website remains a valuable resource for stakeholders.

## LEADERSHIP PROFILING

The team's focus this year also included analyzing the leadership profiles of the management team. It was this personalized approach that effectively conveyed SATYA's message to the market, thanks to its visionary and skilled leaders. This strategy enabled the message to stand out amidst the noise and capture the attention of peers. Moreover, it played a crucial role in reinforcing the commercial, logical, and comprehensive aspects essential for a successful microfinance organization.

## SOCIAL MEDIA MANAGEMENT

The Marcomm team has been instrumental in managing SATYA's online presence across various social media platforms throughout FY 2023-24. We effectively leveraged platforms such as Facebook, LinkedIn, Twitter, Instagram & YouTube to reach and engage with our target audience by developing and executing a comprehensive content strategy that focused on delivering valuable and relevant content to our followers. Our social media strategies significantly contributed to enhancing our brand visibility, building a loyal community of followers & driving website traffic. These outcomes have strengthened our overall marketing and communication efforts that have positively impacted on our brand reputation.





# SATYA in the NEWS



## SATYA MicroCapital Limited Secures Rs 500 Cr (USD 60Mn) Debt Funding from Japan Based Sumitomo Mitsui Banking Corporation



SATYA backed by SMBC Bank via USD 60Mn debt funding

3 min read Last Updated : Sep 30 2023 | 11:45 PM IST

### NewsVoir

New Delhi [India], September 30: RBI registered NBFC-MFI, SATYA MicroCapital Limited has successfully raised Rs 500 Cr (USD 60Mn) from Sumitomo Mitsui Banking Corporation which is a Japanese multinational banking financial services institution owned by Sumitomo Mitsui Financial Group, Inc.

The infusion of debt funding will engender an advancement in scaling up SATYA's operational model while continuing to formulate innovative credit offerings, expanding product portfolio, providing complete end-to-end business processes for its esteemed clients. The funding will also be leveraged towards catalysing financial inclusion amongst women micro entrepreneurs and shaping a new paradigm of women empowerment through microfinance.

Vivek Tiwari, MD & CEO of SATYA MicroCapital Limited said, "Our association with SMBC Bank serves as the propelling force and motivation for SATYA to continue its mission of driving financial inclusion and empowering women entrepreneurs across India. The level of trust SMBC Bank has bestowed in our business model will form the helm of our expansion goals. SATYA's business model is eventually gaining impetus across global landscape. Moving forth, SATYA will stay ardently committed to creating sustainable impact and enabling brighter future for countless households at the bottom of the pyramid."

Established in October 2016, and headquartered in the capital city of New Delhi, SATYA initiated the course of its operational journey in January 2017. With the foremost and fundamental goal of empowering rural women, digitally - socially - financially, SATYA has come a long way since its incorporation. Since then, the company has registered an impressive growth by achieving Assets Under Management (AUM) of nearly Rs 5000 crore. With a network of more than 500 branches spanning over 50,000 villages across 25 states, SATYA is harnessing technology as a catalyst for inducing progressive change in the lives of its clients, where it has consistently integrated cutting-edge innovations into its operations. This in turn has resulted in SATYA emerging as one of the fastest growing highly-technology driven MFIs in the country. At present, SATYA is furnishing its affordable micro credit services to more than 15 lakh women entrepreneurs from rural and semi-urban areas who are excluded from traditional banking channels because of their low, irregular, and unpredictable income. The helm of SATYA's accessible services is to be a catalyst for the socio-economic upliftment of its clients via channelizing income growth and income generation. SATYA is integrally concentrated towards building their financial capacity and ability to boost financial self-sufficiency. The taskforce of more than 6000 employees plays an intrinsic role in SATYA's ongoing growth trajectory. In addition to yielding financial aid to unbanked sections of the population, SATYA MicroCapital consistently associates with institutions of the same wavelength to disseminate the importance of digital and financial literacy in rural areas.



## Proparco to provide \$20M to SATYA MicroCapital for credit to rural women entrepreneurs

The partnership was initially announced on 14 July during Prime Minister Narendra Modi's visit to Paris as the guest of honour at France's Bastille Day celebrations.

Written by MSME Desk

September 23, 2023 00:30 IST



As part of the agreement, Proparco said it will also back SATYA MicroCapital in implementing appropriate policies for customer protection and streamlining environmental and social policies. (Image: pixabay)

**Credit for women entrepreneurs:** The French Development Agency's private sector financing arm Proparco has partnered with microfinance company SATYA MicroCapital for \$20 million support to enable women entrepreneurs in rural India with access to finance. The partnership was initially announced on 14 July during Prime Minister Narendra Modi's visit to Paris as the guest of honour at France's Bastille Day celebrations.

As part of the agreement, Proparco said it will also back SATYA MicroCapital in implementing appropriate policies for customer protection and streamlining environmental and social policies.

"As part of the Horizon 2047 Roadmap adopted by our leaders on July 14, France and India committed to working together on fostering social inclusion in pursuit of sustainable development goals. Today, we take a concrete step in this direction. This partnership between Proparco and SATYA MicroCapital, a pioneering Indian microfinance institution, will provide over 50,000 women across India access to microfinance to enable them to pursue their dreams and realise their projects," said Thierry Mathou, Ambassador-designate of France to India.

**Also read: Microfinance gross loan portfolio jumps 18% in FY23; write-offs up by 7.7%: Report**

The impact of the multifaceted project is expected to contribute to SDG (sustainable development goal) 1 (No Poverty), SDG 5 (Gender equality and women empowerment) and SDG 8 (Decent Work and Economic Growth), Proparco said in a statement.

"This partnership with a key player in the microfinance sector is aligned with Proparco's new strategy for 2023-2027, which is acting for greater equality. The project will create significant impacts by improving access to financing for 53,730 micro-entrepreneurs running their own MSMEs," said Diane Jegam, Proparco Regional Director for South Asia.

Focusing on a sustainable world, Proparco works with its partners to build sustainable solutions in response to environmental and social challenges in Africa, the Middle East, Asia, and Latin America. It offers financial solutions tailored to the different stages of business development, through its Digital Africa subsidiary, and its Propulse technical assistance designed to scale up the performance of its partners.



## APN NEWS

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## SATYA Micro Capital launches Fourth Edition of Vijayalakshmi Das Entrepreneurship Awards 2024

On the momentous occasion of completing seven years of foundation, SATYA Micro Capital Limited launched the Fourth Edition of the Vijayalakshmi Das Entrepreneurship Awards 2024. This prestigious award is an intellectual property of SATYA and serves as a platform to honor the incredible achievements of women entrepreneurs living across rural and semi-urban boundaries of the country. Paying homage to the indomitable spirit of the 'Mother of Indian Microfinance' – Late Madam Vijayalakshmi Das, these awards have been evidently recognizing women entrepreneurs who are furnishing a social impact and contributing to the vision of new age India: Atmanirbhar Bharat.

Sharing thoughts on the initiative during the launch ceremony, Mr. Vivek Tiwari (MD, CEO & CIO – SATYA MicroCapital) said, "It has been three years that SATYA is acknowledging the remarkable achievements of women entrepreneurs at the grassroots level. Furthermore, we are certain to carry forward this legacy of Vijayalakshmi Das Entrepreneurship Awards in coming years too. Vijayalakshmi Das Entrepreneurship Awards 2024 aim to celebrate and support women who overcome numerous obstacles on their path to professional success. These awards indispensably serve as the driving force to promote and encourage women to take part in entrepreneurial endeavors."

The Vijayalakshmi Das Entrepreneurship Awards are primarily bifurcated into four categories: Leader of the Year, Entrepreneur of the Year (Micro), Entrepreneur of the Year (Small) and Entrepreneur of the Year (Medium). Each category of these prestigious awards is tailored to identify and inspire outstanding leadership demonstrated by women entrepreneurs across the length & breadth of the country. This initiative will not only motivate women entrepreneurs to reach greater heights with flying colors but will also encourage the aspiring women entrepreneurs to improve their standards of business practices to attain a high level of entrepreneurship.

Open to women entrepreneurs nationwide engaged in any economic activity for a minimum of three years, the awards seek applicants through SATYA Micro Capital Limited's official website <https://satyamicrocapital.com/>. Interested participants can access the application form along with submission requirements like a business profile and related documents. The last date for submitting nomination is 31st December 2023. The shortlisted entries will be meticulously reviewed and assessed by a jury constituted by visionary leaders of India's microfinance sector. Award recipients will gain cash prizes, mentorship, and other accolades. The winners shall be announced in an Award Ceremony which will be organized in February 2024.



## Business Standard

Monday, September 09, 2024 | 10:50 AM IST EN | Hindi

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### SATYA MicroCapital Ltd. Organizes Fourth Edition of Vijayalakshmi Das Entrepreneurship Awards 2024



NewsVoir

New Delhi [India], July 22: SATYA MicroCapital Ltd. recently organized fourth edition of Vijayalakshmi Das Awards which felicitated women microentrepreneurs nestled across rural boundaries in the nation. The awards primarily felicitated the entrepreneurial landscape of India by witnessing a remarkable transformation, led by dynamic women who are breaking stereotypes and setting new benchmarks at in Roseate House, Aerocity, New Delhi.

The event saw the presence of esteemed Board of Directors of SATYA MicroCapital Limited, SATYA Micro Housing Finance and SATYA Shakti Foundation – Taejun Shin, Navin Surya, CP Mohan, Surekha Marandi, Dr Deepali Pant Joshi, Sanjay Gandhi, Dr Ratnesh Tiwari, Mahesh Shivingappa Payannavar Sohil Manoj Shah and Praachi Tewari Gandhi.

These awards were intellectually conceptualized as homage to Mother of Indian Microfinance Industry – Late Vijayalakshmi Das. She was a pioneer in Indian microfinance landscape and is acknowledged for her impeccable contribution to the sector. Also known as Madam Viji, not only broke substantial stereotypes affixed in the conventional Indian society suppressing women, but also served as the helm of inspiration for many women through her modest personality and holistic approach.

The ceremony was attended by Pinki Kaushik Singh (2023 World Bowls Champion and Arjuna Awardee) and Neharika Yadav (India's First Female Bike Racer, Dental Surgeon and UNESCO Brand Ambassador) as Guest of Honour.

Underlining the essence of Vijayalakshmi Das Entrepreneurship Awards, Vivek Tiwari, MD, CIO & CEO, SATYA MicroCapital beamed with pride as he addressed the Vijayalakshmi Das Entrepreneurship Awards for the fourth year running. He said, "It's an incredible honour to celebrate these women microentrepreneurs. They're blazing a trail through society, and their success stories are a beacon to countless others. Recognizing achievements of these women entrepreneurs isn't just about applause, but also about empowering the next upcoming generation. It is equally important for all of us to witness the challenges these women entrepreneurs overcome, the remarkable presence they have established, and the triumphs they have achieved. The positive change they bring to the lives of those around them is truly incredible. SATYA salutes their unwavering passion and dedication. Congratulations to all the winners. Alongside, I am also grateful to our esteemed Board of Directors, Lenders and all other guests who attended the event."

The evening witnessed panel discussion on Changing Face of Women Entrepreneurship in India which was moderated by Aditi Maheshwari (CEO: Vani Prakashan and Award Winner for Literature and Art). The insightful session was presented by eminent women personalities like Dr Madhumita Puri (Founder of Society for Child Development), Sairee Chahal (Founder & CEO : SHEROS), Anoushka Jain (Founder : Enroute Indian History) and Tanya Singhal (Solar Energy Entrepreneur with London Stock Exchange Listing).

The categories of these prestigious awards are specifically curated to feature the outstanding leadership and achievements demonstrated by women entrepreneurs across the Indian microfinance sector. The year's Vijayalakshmi Das Entrepreneurship Awards recognized women leaders and entrepreneurs across various business categories like Manufacturing, Agri Production, Textile, Food, Hospitality and Sustainable Lifestyle Products. Vijayalakshmi Das Entrepreneurship Awards 2024 were bagged by Ruma Devi – Leader of the Year (Ruma Devi – Handmade Products of India); Shailza Sood Das Gupta (Homestays of India), Nilanjana Das (ACT), Ritika (Craft Edge) in the Medium Enterprise Category; Razia Sheikh (Bastar Foods), Sadhana Dipak Deshmukh (Guru Soya Products), Manju (Manju's Bag Making Business) in Small Enterprise Category; Sukhwinder Kaur (Chatkara Punjabi Achaar), Anchala Aswal (Moksham Candle. Co) & Hema (Hema's Stitching & Designing) in Micro Enterprise Category.

The celebration also witnessed the launch of Vijayalakshmi Das Education Development Academy (VEDA) by Dr Ratnesh Tiwari with underlying theme of Empowering Education, Transforming Lives. Being the part of SATYA's E-Learning division, VEDA is committed to providing equal access to quality education for students in Tier 3 and Tier 4 cities, particularly in rural areas. Through this online platform, SATYA will now facilitate free, high-quality education to rural communities, focusing on STEM-based learning in alignment with the National Education Policy. By removing financial barriers, we ensure students from Class 6th to Class 12th have access to the education they deserve.



# BOARD REPORT

Dear Shareholders,

Your Board of Directors (the “Board”) are pleased to present the 29<sup>th</sup> Annual Report of SATYA MicroCapital Limited (the “Company”) together with the Audited Financial Statements of your Company for the financial year ended March 31, 2024.

## FINANCIAL HIGHLIGHTS

The financial performance of the Company for the financial year ended March 31, 2024, and for the previous year is summarized below: –

Amount (in millions)

| Particulars                        | Standalone                  |                             | Consolidated                |                             |
|------------------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|                                    | March 31, 2024<br>(Audited) | March 31, 2023<br>(Audited) | March 31, 2024<br>(Audited) | March 31, 2023<br>(Audited) |
| Total Revenue                      | 12,738.56                   | 7,360.46                    | 12,869.07                   | 7,385.04                    |
| Total expenditure                  | 10,984.3                    | 6,646.35                    | 11,214.99                   | 6,669.17                    |
| Profit Before Tax                  | 1,754.26                    | 714.11                      | 1,654.08                    | 715.81                      |
| Tax Expense                        | 445.19                      | 183.67                      | 420.76                      | 184.53                      |
| Prior Period Adjustment            | -                           | -                           | -                           | -                           |
| Profit After Tax                   | 1,309.07                    | 530.44                      | 1,233.32                    | 531.28                      |
| Transfer to Statutory Reserve Fund | 261.81                      | 106.09                      | 261.81                      | 106.25                      |
| Earnings Per Share (EPS)           | 20.91                       | 10.56                       | 19.70                       | 10.57                       |
| Diluted EPS                        | 20.24                       | 9.60                        | 19.07                       | 9.61                        |

During the FY 2023-24, the total revenue has scaled to the growth of 73.07% from Rs. 7,360.46 million in FY 2022-23 to Rs. 12,738.56 million in FY 2023- 24. Profit before tax (PBT) increased by 145.66% from Rs. 714.11million in FY 2022-23 to Rs. 1,754.26 million in FY 2023- 24, accordingly the Profit after tax (PAT) registered an increase of 146.79% from Rs. 530.44 million in FY 2022-23 to Rs. 1,309.07 million in FY 2023- 24. The Company had a very good year aided by strong volume growth. Board is of the view that Company has healthy growth and expect similar performances in upcoming years showcasing the organisation's resilience and brand's strength.

## OPERATIONAL HIGHLIGHTS

| Particulars                                | March 31, 2024 | March 31, 2023 | % Increase |
|--------------------------------------------|----------------|----------------|------------|
| Number of Branches                         | 591            | 449            | 31.63%     |
| Number of Active Loans                     | 17,08,953      | 13,63,412      | 25.34%     |
| Number of Active Members                   | 17,08,167      | 13,62,493      | 25.37%     |
| Number of Employees                        | 7,001          | 4,549          | 53.90%     |
| Number of States                           | 25             | 22             | 13.64%     |
| Amount Disbursed (Rs. in Millions)         | 49,881.84      | 41,914.89      | 19.01%     |
| Gross Loan Portfolio/AUM (Rs. in Millions) | 60,099.29*     | 46,843.07*     | 28.30%     |

\*Excluding sale of portfolio to ARC

The Company attained business performance by reaching out to 1,708,953 active loan accounts as on March 31, 2024, which has grown from 1,363,412 as on March 31, 2023. The growth in active loan accounts during the year was 25.34%. The above was possible with the excellent efforts of 7,001 employees of the Company as on March 31, 2024, which was of 4,549 as on March 31, 2023, through 591 Branches, across 25 states/UT and 327 districts in India. During the year under review, the Company opened 169 new branches. The Company already has borrowing arrangement with large number of lenders and has started association with a few more institutions to diversify its sources of borrowing. During the year, the Company has achieved milestone of 15 lakh clients and expanded its presence to 25 states.

During FY 2023-24, the Company had taken various measures to strengthen its business model and continue its growth momentum such as launching of various new products and variants. The Company has also undertaken initiatives with an objective to enhance customer reach and improve operating efficiencies by implementing cashless system in all Branches.

## DIVIDEND

The Directors of the Company feel that it is prudent to plough back the profits for future growth of the Company, hence, do not recommend any dividend for the Current Financial Year to the equity shareholders.

## TRANSFERTO INVESTOR EDUCATION AND PROTECTION FUND

During the period, the Company does not have any amount due to be credited to the Investor Education and Protection Fund as provided in the provisions of Section 125 of the Companies Act, 2013.

## TRANSFERTO GENERAL AND STATUTORY RESERVE

During the FY'24, your Company has transferred Rs. 261.81 million to the statutory reserve pursuant to Section 45-IC of the Reserve Bank of India Act, 1934.

## SUBSIDIARY AND ASSOCIATE COMPANIES

### SATYA Micro Housing Finance Private Limited

During the year under review pursuant to the RBI approval for change in Management & Control, SATYA Micro Housing Finance Pvt. Ltd. (SMHFPL) (formally known as Baid Housing Finance Private Limited), a Housing Finance Company registered with the Reserve Bank of India (RBI) in the exercise of the powers conferred under the National Housing Bank Act, 1987, was acquired by the Company on June 14, 2022 and consequently, SMHFPL became Subsidiary Company of the Company. SMHFPL is primarily engaged in addressing the housing finance needs of self-employed, Low- and Middle-Income Families from semi urban and rural areas of India. SMHFPL strives to serve as a medium to fulfil the dream of owning a house, of the under-served segment of the society. The housing finance sector has seen improvement in asset quality despite a sharp rise in interest rates over the past one and a-half years, with rising income levels helping offset higher monthly instalments.

### SATYA Shakti Foundation

SATYA Shakti Foundation ("the Foundation"), a section 8 company, limited by guarantee under the Companies Act 2013 ("the Act"), was promoted by the Company in order to undertake & support the Corporate Social Activities of the Company. During the year under review, the Foundation has undertaken various activities of social importance & details of the same forming part of this Board Report.

## RAISING OF FUNDS

### A. Change in Capital Structure

As on the date of this Report, the Authorized Share Capital of the Company is Rs. 1,700 million comprising of 11,50,00,000 Equity Shares having face value of Rs. 10 each aggregating to Rs. 1,150 million and 5,50,00,000 Preference Shares having face value of Rs. 10/- each aggregating to Rs. 550 million.

During the year under review there was a conversion of:

- ◆ 4,450,000 (Forty-four lakhs fifty thousand) Compulsorily Convertible Preference shares ("CCPS") held by Gojo & Company, Inc. having a face value of Rs.10/- (Rupees Ten Only) each issued at a price of Rs. 330/- (Rupees Three hundred and thirty) each, into 4,338,257 (Forty-three lakhs thirty-eight thousand two hundred and fifty-seven) Equity shares of face value of Rs.10/- (Rupees Ten only) each at a conversion price of Rs. 338.50/- (Rupees Three hundred Thirty-Eight Point Five Zero Only) and
- ◆ 200,000 (Two lakhs) Compulsorily Convertible Preference shares ("CCPS") held by Person(s)/ Entity under promoter (Indian) category having a face value of Rs.10/- (Rupees Ten Only) each issued at a price of Rs. 330/- (Rupees Three hundred and thirty) each, into 194,978 (One lakh ninety-four thousand nine hundred and seventy-eight) Equity shares of face value of Rs.10/- (Rupees Ten only) each at a conversion price of Rs. 338.50/- (Rupees Three hundred Thirty-Eight Point Five Zero Only).

During the year under review, the Company has issued and allotted 1,590,283 (Fifteen Lakhs Ninety Thousand Two Hundred and Eighty-three) equity shares having a face value of Rs. 10/- each at a premium of Rs.345/- per share aggregating up to Rs. 564.55 million on a rights issue basis.

Consequent upon the aforesaid conversion of CCPS & allotment of Equity Shares, the Paid-up Share Capital of the Company are as follows:

- 1.) Equity Share Capital – Rs. 660.22 million\*
- 2.) Preference Share Capital- Rs. 2.5 million

\*(including amount recoverable from SATYA Employee Welfare Trust)

### B. Non-Convertible Debentures, Bank Loans & Commercial Papers

During the year apart from long-term loans and Equity, for diversification of the sources of funds and smooth operations, the Company raised a sum of Rs. 21,425.30 million by way of issuance of Non-Convertible Debentures, External Commercial Borrowings, Securitization & Direct Assignments.

## CAPITAL ADEQUACY RATIO

The Company continues to fulfill all the norms and standards laid down by the RBI pertaining to non-performing assets, capital adequacy, etc. The Company has been able to maintain a Capital-to-risk weighted assets ratio (CRAR) of 22.16% as on March 31, 2024, which is well above the RBI mandated norm of 15%. The Company continued to apply prudent liquidity management techniques and adopt strategy of maintaining adequate liquidity buffer throughout the Financial Year 2023-24 making available adequate funds for onward lending for our business operations meeting our liabilities on time, thereby further strengthening the trust and confidence reposed on us by our customers, lenders, creditors and security holders.

## RATINGS

During the year under review, ACUITE Ratings & Research Limited (ACUITE), ICRA Limited (ICRA), India Ratings & Research Private Limited (IND) and CRISIL Limited (CRISIL), rated the securities of the Company as follows: -

Amount (Rs. in Millions)

| S. No. | Name of Instrument         | Rating Agency                            | Date as per final letter | Rating Assigned           | Valid up to  | Amount Rated |
|--------|----------------------------|------------------------------------------|--------------------------|---------------------------|--------------|--------------|
| 1.     | Long Term Bank Facilities  | ICRA Limited                             | 14- 02-24                | [ICRA]BBB+/Stable         | Refer Note 1 | 17,000.00    |
| 2.     | Long Term Bank Facilities  | CRISIL Ratings Limited                   | 07- 02-24                | CRISIL BBB+/Stable        | Refer Note 1 | 3,000.00     |
| 3.     | Long Term Bank Facilities  | India Ratings & Research Private Limited | 16- 01-24                | IND BBB+/Stable           | Refer Note 1 | 1,500.00     |
| 4.     | Non-Convertible Debentures | Acuite Ratings & Research Limited        | 28- 08-23                | ACUITE BBB+/Stable        | Refer Note 1 | 1,050.00     |
| 5.     | Market Linked Debentures   | Acuite Ratings & Research Limited        | 28- 08-23                | PP-MLD ACUITE BBB+/Stable | Refer Note 1 | 1,000.00     |
| 6.     | Non-Convertible Debentures | India Ratings & Research Private Limited | 08- 12-23                | IND BBB+/Stable           | Refer Note 1 | 3,100.00     |
| 7.     | Non-Convertible Debentures | CRISIL Ratings Limited                   | 07- 02-24                | CRISIL BBB+/Stable        | Refer Note 1 | 1,830.00     |
| 8.     | Subordinated Debt          | CRISIL Ratings Limited                   | 07- 02-24                | CRISIL BBB+/Stable        | Refer Note 1 | 1,500.00     |
| 9.     | Non-Convertible Debentures | ICRA Limited                             | 06- 11-23                | [ICRA]BBB+/Stable         | Refer Note 1 | 3,715.40     |

contd...



Amount (Rs. in Millions)

| S. No. | Name of Instrument         | Rating Agency | Date as per final letter | Rating Assigned         | Valid up to  | Amount Rated |
|--------|----------------------------|---------------|--------------------------|-------------------------|--------------|--------------|
| 10.    | Non-Convertible Debentures | ICRA Limited  | 12 - 12-23               | [ICRA]BBB+/Stable       | Refer Note 1 | 500.00       |
| 11.    | Subordinated Debt          | ICRA Limited  | 06 - 11-23               | [ICRA]BBB+/Stable       | Refer Note 1 | 1,050.00     |
| 12.    | Non-Convertible Debentures | ICRA Limited  | 19 - 02-24               | [ICRA]BBB+/Stable       | Refer Note 1 | 500.00       |
| 13.    | Tier-II Bonds Programme    | ICRA Limited  | 06 - 11-23               | [ICRA]BBB+/Stable       | Refer Note 1 | 250.00       |
| 14.    | Market Linked Debentures   | ICRA Limited  | 06 - 11-23               | PP-MLD[ICRA]BBB+/Stable | Refer Note 1 | 200.00       |
| 15.    | Securitization             | ICRA Limited  | 09 - 01-24               | [ICRA]A+[SO]            | Refer Note 1 | 428.60       |

Note 1: The rating is subject to annual surveillance till final repayment/redemption of rated facilities

## PARTICULARS OF LOANS, GUARANTEES OR INVESTMENTS

The loan made, guarantee given, or security provided in the ordinary course of business by a Non-Banking Financial Company registered with Reserve Bank of India are exempt from the applicability of provisions of Section 186 of the Act. As such, the particulars of loans and guarantee have not been disclosed in this Report.

## RESERVE BANK OF INDIA (RBI) DIRECTIONS

In terms of RBI's Scale Based Regulation (SBR): A Revised Regulatory Framework for NBFCs dated October 22, 2021, your Company is classified as NBFC - Middle Layer (NBFC-ML). Your Company complies with the direction(s), circular(s), notification(s) and guideline(s) issued by the Reserve Bank of India as applicable to your company including Master Direction – Reserve Bank of India (Regulatory Framework for Microfinance Loans) Directions, 2022.

Your Company has complied with the provisions of the Foreign Exchange Management (Non-debt Instruments) Rules, 2019 with respect to the downstream investments made by it during the year under review and FEMA regulation.

The Company continues to fulfill all the norms and standards laid down by RBI pertaining to non-performing assets, capital adequacy, statutory liquidity assets, etc. As against the RBI norm of 15%, the capital adequacy ratio of the Company was 22.16% as on March 31, 2024. In line with the RBI guidelines for Asset Liability Management (ALM) system for NBFCs, the Company has an Asset Liability Management Committee, which meets on quarterly basis to review its ALM risks and opportunities. The Company is in compliance with the NBFC – Corporate Governance (Reserve Bank) Directions, 2015.

## DEPOSITS

The Reserve Bank of India in exercise of its powers under The Reserve Bank of India Act, 1934, has granted NBFC-MFI (Registration no. 14.01513) status to the Company. During the FY 2023-24, the Company has not accepted any public deposits and the Board of Directors has passed the resolution that the Company will not accept or hold any public deposits in FY 2024-25.

## LISTING

During the year, the Company has issued the Listed Non-Convertible Debentures amounting to INR 1,790 million, and the said Debentures are listed on BSE Limited.

## ANNUAL RETURN

In terms of Section 92(3) of the Companies Act, 2013 read with Section 134(3)(a) thereof, the Annual Return of the Company for the year ended March 31, 2024, in the prescribed Form MGT-7 is available on the website of the Company and can be accessed through the weblink of the Company <https://satyamicrocapital.com/annual-returns/>.

## CORPORATE GOVERNANCE

In terms of the provisions of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements), 2015 (SEBI (LODR) Regulations, 2015), the Company is High Value Debt Listed Entity, accordingly, the Report on Corporate Governance in terms of SEBI (LODR) Regulations, 2015, (Paragraph C of Schedule V - Annual Report) is annexed as **Annexure-1** and forms part of this Report. The Company is committed to maintain the high standards of corporate governance and is continuously striving to implement several best corporate governance practices.

## INTERNAL FINANCIAL CONTROLS AND INTERNAL CONTROL SYSTEM

As required under the applicable RBI & Listing Regulations, the Audit Committee of the Board of Directors periodically reviews to ensure that the adequacy of internal financial controls of the Company is commensurate with its size, scale, and complexity of operations. The Company has robust policies and procedures which, inter alia, ensure integrity in conducting business, timely preparation of reliable financial information, accuracy and completeness in maintaining accounting records and prevention and detection of frauds and errors. In pursuit of this goal, the Company established an effective internal control system to align its business processes, operations, financial reporting, fraud control and compliance with regulatory guidelines. Stringent internal control measures are in place to uphold the highest standards of governance. The Company ensures the implementation of a standardised and effective internal control framework across the organisation, ensuring the protection of assets and precise transaction execution in accordance with authorised procedures.

Internal audits are conducted to assess the adequacy of internal control systems and compliance with policies and procedures. The areas of internal audit are planned based on inherent risk assessment, risk scores and other factors such as probability, impact, significance and the strength of the control environment. During the financial year under review, no material or serious observation has been made regarding inefficacy or inadequacy of such controls. Assurance on the effectiveness of Internal Financial Controls is obtained through management reviews, continuous monitoring by functional experts as well as testing of the Internal Financial Control systems by the internal auditors during the course of their audits. During the financial year under review, no material or serious observations have been received from the Auditors of the Company, citing inefficacy or inadequacy of such controls.

Additionally, the Company has formulated a risk-based internal audit policy as part of its oversight function. The objective of risk-based internal audit reviews is to identify key activities and controls in business processes, review the effectiveness of these processes and controls. It also involves assessing the operating effectiveness of internal controls and providing recommendations for business processes and internal control enhancements. The internal financial controls with reference to the financial statements were adequate and operating effectively.

## INTERNAL AUDIT

The Company has put in place an adequate internal audit framework to monitor the efficacy of internal controls with the objective of providing to the Audit Committee and the Board of Directors, an independent, objective and reasonable assurance on the adequacy and effectiveness of the organisation's risk management, control and governance processes. The framework is commensurate with the nature of the business and the size of its operations. Internal auditing at the Company involves the utilisation of a systematic methodology for analysing business processes or organisational problems and recommending solutions to add value and improve the organisation's operations. The audit approach verifies compliance with the regulatory, operational and system related procedures and controls. During the financial year under review, no material or serious observations have been received from the Auditors of the Company, citing inefficacy or inadequacy of such controls.

## DIRECTORS AND KEY MANAGEMENT PERSONNEL (KMP)

All the Directors have varied experience and specialized knowledge in various areas of relevance to the Company. The Board consists of directors appointed as per the provisions of the Companies Act, 2013, SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015 and RBI Master Directions.

### i. Change in the composition of Board of Directors:

- ◆ During the year under review, no changes took place in the composition of the Board of Directors of the Company. However, Mr. Taejun Shin (DIN: 08056236), ceased from the position of Nominee Director of the Company, with effect from September 05, 2024.

### ii. Key Managerial Personnel ("KMP") of the Company:

- ◆ During the year under review, no changes took place in the positions of KMPs of the Company.

### iii. Director liable to retire by rotation

- ◆ Mr. Sanjay Gandhi (DIN: - 02234298 will retire by rotation at the forthcoming Annual General Meeting and, being eligible, has offered himself for re-appointment.

## BOARD MEETINGS

During the financial year 2023-24, your Board of Directors met 07 (Seven) times. The details of the Board Meetings and attendance thereof are provided in the Corporate Governance report.

## PARTICULARS OF EMPLOYEES

The Company gives paramount importance to its employees. Your directors place on record their appreciation for the significant contribution made by all employees, who through their competence, dedication, hard work, co-operation and support have enabled the Company to achieve new milestones on a continual basis.

As of March 31, 2024, your Company had 7,001 employees. The Company has fair and transparent recruitment process and other policies which safeguard the interest of its employees. Your company has been awarded with "Top 50 India's Best Workplaces in BFSI 2023" with "GREAT PLACE TO WORK" certification thrice in a row with the validity of 1 year i.e. from Oct'23 to Oct'24 which is recognized world over by employees and employers alike and is considered the Gold Standard in identifying and recognizing Great Workplace Cultures.

However, the Nomination & Remuneration Committee ("NRC") and the Board, subject to shareholders' approval, accorded their consent to introduce SATYA MicroCapital Employee Stock Option Plan 2024.

## EMPLOYEE STOCK OPTION PLAN (ESOP)

During the year under review, there was no change in SATYA Employee Stock Option Plan, 2018 (SATYA ESOP 2018). The eligible employees of the Company were allotted equity shares pursuant to vesting of ESOP as per SATYA ESOP 2018 via Satya Employee Welfare Trust. ESOP disclosure pursuant to Rule 12 of Companies (Share Capital and Debentures) Rules, 2014 and the provisions of Section 62 of the Companies Act, 2012 read with rules framed thereunder is annexed at **Annexure- 2** to this Report.

## DECLARATION BY INDEPENDENT DIRECTOR(S)

The Company has received necessary declarations of independence from each of its Independent Directors under section 149(7) of the Companies Act, 2013, that he/she meets the criteria of Independent Directors envisaged in section 149(6) of the Companies Act, 2013. There has been no change in the circumstances affecting their status as independent directors of the Company.



## STATEMENT REGARDING OPINION OF THE BOARD WITH REGARD TO INTEGRITY, EXPERTISE AND EXPERIENCE (INCLUDING THE PROFICIENCY) OF THE INDEPENDENT DIRECTORS APPOINTED DURING THE YEARS

In the opinion of Board of Directors of the Company, Independent Directors on the Board of Company hold highest standards of integrity and are highly qualified, recognized and respected individuals in their respective fields. Its an optimum mix of expertise (including financial expertise), leadership and professionalism.

## POLICY ON DIRECTORS' APPOINTMENT AND REMUNERATION

The Company has a Board approved remuneration policy on directors' appointment and remuneration including criteria for determining qualifications, positive attributes and independence of Directors. The said Policy is directed to provide the framework that guides the remuneration strategy of the Company for its Directors, Key Managerial Personnel and other employees.

The said Policy is available on the website of the Company and can be accessed through the weblink of the Company

<https://satyamicrocapital.com/wp-content/uploads/2023/11/Nomination-Remuneration-Policy.pdf>

## EVALUATION OF PERFORMANCE

In terms of the provisions of section 178 of the Companies Act, 2013 read with rules made thereunder, the Nomination and Remuneration Committee has recommended the manner for an effective annual evaluation of performance of Board, its committees and individual directors to the Board of Directors for its approval as well as reviewed the implementation and compliance of various regulatory provisions. The Board of Directors in pursuance to the statutory provisions and the recommendation of the Committee has accordingly carried out an annual performance evaluation of individual directors. The evaluation process consisted of structured questionnaires covering various aspects of the functioning of the Board and its committees, such as composition, experience and competencies, performance of specific duties and obligations, governance issues etc. The Board also carried out the evaluation of the performance of Individual Directors based on criteria such as contribution of the director at the meetings, strategic perspective or inputs regarding the growth and performance of the Company etc. The Board of Directors expressed their satisfaction with the evaluation process.

## DIRECTOR'S RESPONSIBILITY STATEMENT

**Pursuant to section 134 (5) of the Companies Act, 2013, the Directors hereby confirm:**

- That in the preparation of the annual accounts, the applicable accounting standards had been followed along with proper explanation relating to material departures;
- That the directors had selected such accounting policies and applied them consistently and made judgments and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the Company at the end of the financial year and of the profit and loss of the Company for that period;
- That the directors had taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of this Act for safeguarding the assets of the Company and for preventing and detecting fraud and other irregularities;
- That the directors have prepared the annual accounts for the FY March 31, 2024 on a going concern basis;
- That the directors, had laid down internal financial controls to be followed by the Company and that such internal financial controls are adequate and were operating effectively; and
- That the directors had devised proper systems to ensure compliance with the provisions of all applicable laws and that such systems were adequate and operating effectively.

## INFORMATION ON MATERIAL ORDERS PASSED BY THE REGULATORS OR COURTS OR TRIBUNAL

There are no material orders passed by the regulators or courts or tribunals impacting the going concern status and Company's operations in future.

## MATERIAL CHANGES AFTER THE BALANCE SHEET DATE

During the year, there was no material change in the nature of business of the Company which occurred subsequent to the closure of the financial year of the Company.

## RELATED PARTY TRANSACTIONS

All the related party transactions that were entered into by your Company during the year under review pursuant to Section 188(1) of the Companies Act, 2013 ("the Act") and Regulation 23 of SEBI (Listing Obligation and Disclosure Requirements), 2015, wherever applicable, were on arm's length basis and were in the ordinary course of business. There were no materially significant related party transactions made by your Company with its promoters, directors, key managerial personnel or other designated persons, which might have any potential conflict with the interest of the Company at large. Accordingly, there are no transactions that are required to be reported in AOC-2 and as such does not form part of this report. Details of related party transactions may be referred to in Note 37 of the Financial Statements.

The Company's policy on materiality of related party transactions, as approved by the Board, is available on the website of the Company and can be accessed through the weblink of the Company

<https://satyamicrocapital.com/wp-content/uploads/2023/12/Policy-on-Materiality-of-Related-Party-Transactions-and-on-Dealing-with-Related-Party-Transactions.pdf>

## AUDITORS AND THEIR REPORTS

### Statutory Auditors

In accordance with Section 139(8) of the Companies Act, 2013 read with rules made thereunder and RBI's Guidelines for Appointment of Statutory Central Auditors (SCAs)/Statutory Auditors (SAs) of Commercial Banks (excluding RRBs), UCBs and NBFCs (including HFCs) dated April 27, 2021, the shareholders of the Company at the Annual General Meeting held on July 06, 2022, have appointed M/s S.N. Dhawan & CO., LLP (Firm No. 000050N/N500045) as the Statutory Auditors of the Company for a period of two years i.e. FY 2022-23 to FY2023-24 and to hold office till the conclusion of the 29<sup>th</sup> Annual General Meeting and the said appointment was in accordance with the applicable provisions of the Act and rules

framed thereunder and the RBI Guidelines. In terms of the abovementioned RBI Guidelines, the Board has evaluated the performance of Statutory Auditors and found it as satisfactory. Further, the Board has recommended the appointment of Sharp & Tannan, Chartered Accountants (Firm Registration No. 109982W) as statutory auditors in place of retiring auditor.

Your directors do not observe any qualification, reservation or adverse remark or disclaimer made by the Statutory Auditors in its report. The Statutory Auditors have also confirmed their independence, which has been duly taken on record by the Audit Committee.

#### Secretarial Auditors

In terms of section 204 of the Companies Act, 2013 and rules framed thereunder and on the recommendation of the Audit Committee, the Board of Directors of the Company had appointed M/s Vinod Kothari & Company, Company Secretaries (Unique Identification Code: P1996WB042300) as the Secretarial Auditors of the Company for the financial year 2023-24. Secretarial Audit Report as provided by M/s Vinod Kothari & Company is also annexed to this Report, in the prescribed Form MR-3, as Annexure-3.

The Secretarial Audit Report does not contain any qualification, reservation, adverse remark or disclaimer.

#### Internal Auditors

In terms of section 138 of the Companies Act, 2013 and rules framed thereunder and on the recommendation of the Audit Committee, the Board of Directors of the Company had appointed Ms. Vasudha Goel as the Internal Auditors of the Company w.e.f. May 19, 2022.

The Internal Audit Report does not contain any material qualification or adverse remarks.

### SECRETARIAL STANDARDS

The Company has devised proper systems to ensure compliance with the provisions of all applicable Secretarial Standards issued by the Institute of Company Secretaries of India and that such systems are adequate and operating effectively.

### DISCLOSURE UNDER THE PREVENTION OF SEXUAL HARASSMENT POLICY

Your Company has complied with the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013. The Prevention of Sexual Harassment (POSH) Policy is in place and Internal Complaints Committee (ICC) has been re-constituted and is fully operational & functional. The constitution of ICC is as per the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 and the committee includes external member with relevant experience. The Committee meets at regular intervals in order to ensure and enhance security of female employees. The Company periodically arrange orientation programme for its employees and also for internal committee members in order to make them proficient to discharge their duties.

The disclosure as required under Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 for Financial Year 2023-24 is given below:

Number of complaints filed during the financial year: 5

Number of complaints disposed of during the financial year: 4

Number of complaints pending as on end of the financial year: 1\*

\*a pending case was disposed of in the month of April'24.

The said Policy is available on the website of the Company and can be accessed through the weblink of the Company <https://satyamicrocapital.com/wp-content/uploads/2023/11/Policy-on-Prevention-of-Sexual-Harassment.pdf>

### WHISTLE BLOWER POLICY/VIGIL MECHANISM

Your Company has an effective Vigil Mechanism system/ Whistle Blower Policy for directors and employees to report their genuine concern or grievance that includes unethical behaviour, suspected or actual fraud, violation of code of conduct and personnel policies of the Company and to adhere to the highest standards of ethical, moral and legal conduct of business operations. The Vigil Mechanism ensures standards of professionalism, honesty, integrity and ethical behaviour. However, no complaints has been received by the company during the FY2023-24

The said Policy is available on the website of the Company and can be accessed through the weblink of the Company <https://satyamicrocapital.com/wp-content/uploads/2023/11/Whistle-Blower-Policy-Vigil-Mechanism.pdf>

### CORPORATE SOCIAL RESPONSIBILITY (CSR)

As per the requirements of the provisions of Section 135 of the Companies Act, 2013 read with rules made thereunder, your Company had constituted a Corporate Social Responsibility (CSR) Committee. As on March 31, 2024, members of the Committee were: -

1. Mr. CP Mohan, Non- Executive Independent Director & Chairman
2. Dr. Deepali Pant Joshi, Non- Executive Independent Director
3. Mr. Taejun Shin, Non-Executive Nominee Director;
4. Dr. Ratnesh Tiwari, Non-Executive Director; and
5. Mr. Vivek Tiwari, Managing Director, CEO & CIO

The Committee has in place the CSR policy in accordance with provisions of Section 135 of the Companies Act, 2013, read with Rules made thereunder, indicating the activities to be undertaken by the Company from time to time. The Committee has been entrusted with the prime responsibility of implementation of the activities under the CSR Policy and recommend the amount to be spent on such CSR activities during the year. The Committee is also responsible for recommending to the Board such activities which could be undertaken as per CSR policy.

The CSR Policy of your Company, as adopted by the Board is available on the website of the Company and can be accessed through the weblink of the Company

<https://satyamicrocapital.com/wp-content/uploads/2023/11/Corporate-Social-Responsibility-Policy.pdf>

Your Company has undertaken the CSR activities and complied with the provisions of Section 135 of the Companies Act, 2013.

During the Financial Year under review, your Company spent Rs. 10.95 million on its CSR activities towards Health & Welfare as against the required CSR liability amounting to Rs. 8.69 million, 2% of the average net profits of previous three financial years.

The CSR initiatives undertaken by your Company along with other CSR related details form part of the Annual Report on CSR activities for FY 2023-24, which is annexed as **Annexure- 4**.



## MANAGEMENT DISCUSSION AND ANALYSIS

A detailed discussion on the Company's operational and financial performance are given in the Management Discussion and Analysis Report which is annexed to this Report as Annexure-5.

## RISK MANAGEMENT

Effective risk management is essential to success and is an integral part of our culture. Your Company places a high priority on risk management to safeguard the interests of customers, shareholders, and the organisation itself, all while promoting sustainable growth. The Company's risk management framework strictly adheres to industry standards, with a robust control framework serving as its foundation. While we need to accept a level of risk in achieving our goals, sound risk management helps us to make the most of each business opportunity and enables us to be resilient and respond decisively to the changing environment. Our approach to risk management assists us in identifying risks early and addressing them in ways that manage uncertainties, minimize potential hazards, and maximize opportunities for the good of all our stakeholders including shareholders, customers, suppliers, regulators and employees. Risks can be broadly classified as strategic, operational, financial, legal and regulatory.

Risk Management Committee of the Board assist the Board in its oversight of various risks, review of compliance with risk policies, monitoring of risk tolerance limits, review and analyse the risk exposures related to specific issues and provides oversight of risk across the organization. The details of the Committee along with its terms of reference are set out in the Corporate Governance Report, forming part of this Report. The Risk Management Committee oversees major risk categories, encompassing credit, market, legal and regulatory, operational, liquidity, interest rate, cybersecurity, information technology, strategic and economic risks. To effectively address these increasingly intricate risks, the Company's risk management system conducts thorough risk analysis and proactively implements measures. The Board of Directors had also adopted Risk Management Policy for the Company which provides for identification, assessment and control of risks that in the opinion of the Board may threaten the existence of the Company. During the year under review,

Mr. Ranjeet Mishra ceased from the position of Chief Risk Officer and Mr. Amit Pal Singh was appointed as Chief Risk Officer w.e.f. January 19, 2024.

## CONSERVATION OF ENERGY & TECHNOLOGY ABSORPTION AND FOREIGN EXCHANGE EARNINGS AND OUTGO

Your Company, being engaged in financing business within the Country, does not have any activity relating to conservation of energy, technology absorption and export of materials, goods or services. The directors, therefore, have nothing to report on conservation of energy and technology absorption.

The information pursuant to Section 134(3)(m) of the Companies Act, 2013 read with Companies (Accounts) Rules, 2014 are as follows:

- ◆ Parts A and B pertaining to conservation of energy and technology absorption - NIL
- ◆ Foreign exchange earnings and outgo:

➤ Earnings – NIL

➤ Outgo – Rs. 337.40 million (Previous year Rs. 82.86 million) on account of :-

| Particulars           | Amount (Rs. in Million) |
|-----------------------|-------------------------|
| Finance Cost          | 334.17                  |
| Director Sitting Fees | 0.96                    |
| Training Expense      | 0.16                    |
| Tour and Travel       | 0.27                    |
| Professional Charges  | 1.84                    |
| <b>Total</b>          | <b>337.40</b>           |

## CHANGE IN THE NATURE OF BUSINESS

There were no such changes that occurred in the nature of business during the financial year under review.

## MAINTENANCE OF COST RECORDS BY THE COMPANY

The Company is not required to maintain cost records as specified by the Central Government as provisions of sub-section (1) of section 148 of the Companies Act, 2013 is not applicable on the Company.

## FINANCIAL YEAR OF THE COMPANY

The financial year of the Company is kept uniform so as to begin from April 01<sup>st</sup> and to the end on March 31<sup>st</sup> every year.

## FRAUD REPORTING

During the year, there were few fraud cases amounting to INR 1.67Mn (Previous year INR 2.58 Mn), which have been reported in accordance with applicable laws, and in all these matters, recovery and legal actions/proceedings are in progress. Further information on instances of fraud reported to the Reserve Bank of India ("RBI") forms part of financials of the Company.

## DISCLOSURES UNDER THE INSOLVENCY AND BANKRUPTCY CODE, 2016

Your Company has neither filed any application, nor any proceedings are pending under the Insolvency and Bankruptcy Code, 2016 during the reporting year, hence no disclosure is required under this section.

The details of difference between amount of the valuation done at the time of one time settlement and the valuation done while taking loan from the Banks or Financial Institutions along with the reasons thereof.

Since during the year under review, the Company has not done One-time settlement, against loan obtained by the Company with Bank/FI, hence the above is not applicable.

## ACKNOWLEDGEMENTS

Your directors would like to place on record their gratitude for the cooperation received from lenders, our valued customers and shareholders. The Board, in specific, wishes to place on record its sincere appreciation of the contribution made by all the employees towards growth of the Company.

For and on behalf of the Board of Directors

sd/-

Vivek Tiwari  
Managing Director, CEO & CIO  
DIN: 02174160

sd/-

Ratnesh Tiwari  
Director  
DIN: 07131331

Place : New Delhi  
Date : 05.09.2024





**ANNEXURE-1****REPORT ON CORPORATE GOVERNANCE****COMPANY'S PHILOSOPHY ON CODE OF GOVERNANCE**

The Company believes that good corporate governance emerges from the application of the best and sound management practices and compliance with the laws coupled with adherence to the highest standards of transparency and business ethics also in complying with Master Direction-Reserve Bank of India (Non-Banking Financial Company-Scale Based Regulation) Directions, 2023, and SEBI (Listing Obligations and Disclosure Requirements), Regulations, 2015 ("SEBI (LODR), Regulations, 2015"). The Company's philosophy on Corporate Governance is aimed at (a) enhancing long term shareholder value through assisting the top management in taking sound business decisions and prudent financial management; (b) achieving transparency and professionalism in all decisions and activities of the Company; (c) achieving excellence in Corporate Governance by conforming to the prevalent guidelines on Corporate Governance, and excelling in, wherever possible and reviewing periodically the existing systems and controls for further improvements.

Mission of SATYA MicroCapital Limited is to be a preferred choice for the people at the bottom of pyramid in the creation of their enterprise and livelihood through holistic approach. For achieving this, the organization strives to adopt best practices and policies on corporate governance through transparency in business ethics and accountability to its customers and stakeholders.

**BOARD OF DIRECTORS ("BOARD")**

The Company has put in place an internal governance structure. It is our belief that an enlightened Board consciously creates a culture of leadership to provide a long-term vision and policy approach to improve the quality of governance. The Board's actions and decisions are aligned with the Company's best interests. The Board is committed to the goal of sustainably elevating the Company's value creation. The Company has defined roles and responsibilities of the Board and Committees Members to systematize the decision-making process at the meetings of the Board and Committees in an informed and efficient manner.

As on March 31, 2024, your Board of Directors comprised of 8 (eight) directors which includes 4 (four) Non-Executive Independent Directors, 3 (three) Non-Executive & Non-Independent Directors (out of which 2 are Nominee Directors, represented by Gojo & Company, Inc., Equity Investor) and 1 (one) Managing Director. The Composition of your Board is diverse, optimum and balanced in terms of specialization in one or more areas. The Board of Directors considers the interest of all stakeholders while discharging its responsibilities and provides leadership and guidance to the Company's management. Moreover, the Board while discharging its fiduciary responsibilities very well ensures that the management adheres to the high standards of ethics, transparency and disclosures. The Non-Executive Directors including Independent Directors bring objective and independent perspective in Board deliberations and decisions as they have a wider view of external factors affecting the Company and its business. They make a constructive contribution to the Company by ensuring fairness and transparency while considering the business plans devised by the management team. The profile of the Directors can be accessed on our website at <https://satyamicrocapital.com/our-board/>.

All the Independent Directors have requisite knowledge of business, in addition to the expertise in their area of specialization. The Independent Directors helps in bringing an independent judgment to bear on the Board's deliberations especially on issues of strategy, performance, risk management, resources, key appointments, corporate governance and standards of conduct. During the year under review, the Independent Directors held a separate meeting in pursuance of applicable statutory and regulatory provisions. The Company has received necessary declarations of independence from each of its Independent Directors under section 149(7) of the Companies Act, 2013 and Regulation 16(b) of SEBI (LODR) Regulations, 2015, that he/she meets the criteria of Independent Directors envisaged in section 149(6) of the Companies Act, 2013 & Regulation 16 of SEBI (LODR), Regulations, 2015. A separate meeting of the Independent Directors of the Company held on January 19, 2024, wherein the items as enumerated under Schedule IV to the Companies Act, 2013 were discussed.

**MEETINGS AND ATTENDANCE**

The primary role of the Board is that of trusteeship to protect and enhance shareholder value through strategic direction to the Company. The Board has fiduciary responsibility to ensure that the Company has clear goals aligned to shareholder value and its growth. It sets strategic goals and seeks accountability for their fulfilment. It also directs and exercises appropriate control to ensure that the Company is managed in a manner that fulfils stakeholder's aspiration and societal expectations. In order to meet out the responsibilities, the Company holds a minimum of four Board meetings every year complying with the provisions of Companies Act, 2013, applicable Secretarial Standard for conduct of Board Meetings and SEBI (LODR), Regulations, 2015. Additional Board Meetings are held by the Company to address specific needs, as and when required. In case of urgency or business exigencies, matters are also approved by way of resolution by circulation as per the provisions of Companies Act, 2013 and SS-1 and subsequently noted in the next Board meeting. The Company circulates the agenda and related notes/ documents well in advance via e-mail and BoardPAC application to the Board and its Committee Members on their registered mail ids.

The functional heads of the Company periodically give presentations to the Committees & Board covering their respective operations, performance, plans and strategies and discuss the areas of improvement and prospective opportunities. The management submits to the Board the Action Taken Report on the status of implementation of important matters reviewed at the previous Board Meeting.

As a practice, the Company Secretary communicates all important action points as directed by the Board Members/ Committee Members to the functional head of the concerned departments, for their requisite report thereon in the subsequent meetings.

**NUMBER & DATES OF BOARD MEETING:**

During the Financial Year 2023-24, the Board met 07 (Seven) times on April 24, 2023, May 24, 2023, June 15, 2023, August 11, 2023, November 02, 2023, January 19, 2024 and March 21, 2024. The gap between two consecutive meetings did not exceed 120 days as stipulated under Section 173 of Companies Act 2013, Secretarial Standards - 1 as issued by the Institute of Company Secretaries of India (ICSI) and SEBI (LODR) Regulations, 2015.

Attendance of directors at board meetings and their directorships in other companies as on March 31, 2024, are given below:

| Name of the Directors                                                 | Nature of Directorship                                               | Number of Board Meetings |          | Whether attended the last AGM | No. of Directorships in other companies# |        | Number of Committee positions held in other Public Companies## |        | Directorship in other listed entity@                                             |                      |
|-----------------------------------------------------------------------|----------------------------------------------------------------------|--------------------------|----------|-------------------------------|------------------------------------------|--------|----------------------------------------------------------------|--------|----------------------------------------------------------------------------------|----------------------|
|                                                                       |                                                                      | Held during the tenure   | Attended |                               | Chairman                                 | Member | Chairman                                                       | Member | Name of Listed Entity                                                            | Category             |
| Mr. Vivek Tiwari                                                      | Managing Director, CEO & CIO (Promoter)                              | 7                        | 7        | Yes                           | -                                        | -      | -                                                              | 1      | -                                                                                | -                    |
| Dr. Ratnesh Tiwari                                                    | Non-Executive Director (Promoter)                                    | 7                        | 7        | Yes                           | -                                        | -      | -                                                              | 1      | -                                                                                | -                    |
| Mr. Mohan Chandanathil Pappachan                                      | Independent Director                                                 | 7                        | 7        | Yes                           | -                                        | -      | -                                                              | 2      | -                                                                                | -                    |
| Mr. Sanjay Gandhi                                                     | Nominee Director (on behalf of Gojo & Company, Inc, Equity Investor) | 7                        | 7        | Yes                           | -                                        | -      | -                                                              | 1      | -                                                                                | -                    |
| Mr. Naveen Surya                                                      | Independent Director                                                 | 7                        | 6        | Yes                           | -                                        | -      | -                                                              | 2      | -                                                                                | -                    |
| Ms. Surekha Marandi                                                   | Independent Director                                                 | 7                        | 7        | Yes                           | -                                        | 1      | 2                                                              | 4      | SBFC Finance Limited                                                             | Independent Director |
| Mr. Taejun Shin                                                       | Nominee Director (on behalf of Gojo & Company, Inc, Equity Investor) | 7                        | 6        | Yes                           | -                                        | -      | -                                                              | -      | -                                                                                | -                    |
| Dr. Deepali Pant Joshi                                                | Independent Director                                                 | 7                        | 7        | Yes                           | -                                        | 3      | 2                                                              | 3      | Coromandel International Ltd.<br>TVS Motor Company Ltd.<br>Aurobindo Pharma Ltd. | Independent Director |
| DIRECTOR WHO CEASED TO BE ON THE BOARD OF DIRECTORS DURING FY 2023-24 |                                                                      |                          |          |                               |                                          |        |                                                                |        |                                                                                  |                      |
| NIL                                                                   |                                                                      |                          |          |                               |                                          |        |                                                                |        |                                                                                  |                      |

# Excludes directorship in the private companies, foreign companies, high value debt listed companies and companies under Section 8 of the Companies Act, 2013.

## Pertains to memberships/chairpersonships of the Audit Committee and Stakeholders' Relationship Committee of Indian public companies (excluding the Company) as per Regulation 26(1)(b) of the SEBI (LODR) Regulations, 2015.

Further, the number of memberships in the Audit/Stakeholder Committee includes Chairpersonship, wherever applicable.

@With reference to explanation to Regulation 17A the listed entities counted for this purpose shall be only those whose equity shares are listed on a stock exchange.

Further, in accordance with Master Direction-Reserve Bank of India (Non-Banking Financial Company-Scale Based Regulation), 2023, the Independent Directors are not on the Board of more than three NBFC's (NBFC-Middle Layer or NBFC-Upper Layer) at the same time.

There is no pecuniary relationship or transaction of Non-Executive Directors vis-à-vis the Company, apart from the sitting fees and remuneration by way of commission as received by them for attending the Meetings of the Board and Committee(s) thereof.

There is no inter se relation between the Directors other than the following:

- Mr. Vivek Tiwari, MD, CEO & CIO and Dr. Ratnesh Tiwari, Director are brothers.
- Mr. Taejun Shin and Mr. Sanjay Gandhi are Nominee Directors on behalf of Gojo & Company, Inc.

The Number of Shares and Convertible instrument held by Non-Executive Director as on March 31, 2024:

| Name of Director   | Number of Equity Shares (Face Value of Rs. 10/-) | Number of Compulsorily Convertible Preference Shares held (Face Value of Rs. 10/-)                                   |
|--------------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| Dr. Ratnesh Tiwari | 99,872                                           | NIL;<br>During the year, 25,000 Compulsorily convertible preference shares were converted into 24,372 equity shares. |

### Board Agenda

The notices of Board Meetings are given well in advance to all the Directors. The Board members are provided agenda setting out the business to be transacted at the Meeting, with well-structured and comprehensive notes on agenda, to enable them to take informed decisions. Agenda papers are generally circulated at least seven days prior to the date of the Meeting. Additional/ supplementary items are taken up with the permission of Chair and requisite consent of the Directors. Where it is not practicable to attach any document to the agenda, the same is circulated in the Meeting/ placed before the Meeting. The Directors take an active part at the Board and Committee Meetings and provide valuable guidance to the senior management on various aspects of business and governance.

### MATRIX SETTING OUT THE SKILLS/EXPERTISE/COMPETENCE OF THE BOARD OF DIRECTORS

The Directors possess necessary experience, skills/expertise/competence and ability relevant to the Company's business and affairs which enhances the quality of policy decisions. The list of core skills/expertise/competencies identified by the board of directors as required in the context of its business(es) and sector(s) for it to function effectively and those actually available with the Board are as follows:

| Name of Directors  | Knowledge of Financial Service Industry | Strategy and Planning | Governance, Ethics & Regulatory Oversight | Audit, Risk Management, Internal Control | Human Resource | Information Technology Knowledge |
|--------------------|-----------------------------------------|-----------------------|-------------------------------------------|------------------------------------------|----------------|----------------------------------|
| Mr. Vivek Tiwari   | ✓                                       | ✓                     | ✓                                         | ✓                                        | ✓              | ✓                                |
| Dr. Ratnesh Tiwari | ✓                                       | ✓                     | ✓                                         | ✓                                        | ✓              | ✓                                |

contd...



| Name of Directors                | Knowledge of Financial Service Industry | Strategy and Planning | Governance, Ethics & Regulatory Oversight | Audit, Risk Management, Internal Control | Human Resource | Information Technology Knowledge |
|----------------------------------|-----------------------------------------|-----------------------|-------------------------------------------|------------------------------------------|----------------|----------------------------------|
| Mr. Mohan Chandanathil Pappachan | ✓                                       | ✓                     | ✓                                         | ✓                                        | ✓              | ✓                                |
| Mr. Sanjay Gandhi                | ✓                                       | ✓                     | ✓                                         | ✓                                        | ✓              | ✓                                |
| Mr. Naveen Surya                 | ✓                                       | ✓                     | ✓                                         | ✓                                        | ✓              | ✓                                |
| Ms. Surekha Marandi              | ✓                                       | ✓                     | ✓                                         | ✓                                        | ✓              | ✓                                |
| Mr. Taejun Shin                  | ✓                                       | ✓                     | ✓                                         | ✓                                        | ✓              | ✓                                |
| Dr. Deepali Pant Joshi           | ✓                                       | ✓                     | ✓                                         | ✓                                        | ✓              | ✓                                |

The Board is of the opinion that all the independent directors fulfil the conditions as specified in the SEBI (LODR), Regulations, 2015 and are independent of the management.

## COMMITTEES OF THE BOARD

The Board of Directors has constituted various Board Committees with specific terms of reference to ensure timely and effective working of the Board and the Company in addition to comply with the provisions of the Companies Act, 2013, the SEBI (LODR) Regulations 2015, other regulations/guidelines of the Reserve Bank of India (RBI) and other statutory provisions. The Committees operate as empowered bodies of the Board. There are 8 (Eight) Committees of the Board of Directors, which have been delegated adequate powers to discharge their roles & responsibilities and urgent business of the Company. The composition and functioning of these Committees are in compliance with the applicable provisions of the Companies Act, 2013, SEBI (LODR) Regulations, 2015 and also in consonance with the Master Directions issued by the RBI for NBFC's. As on March 31, 2024, the following committees were in operation:

1. Audit Committee;
2. Nomination & Remuneration Committee;
3. Risk Management Committee;
4. Corporate Social Responsibility Committee;
5. Asset & Liability Management Committee;
6. IT Strategy Committee;
7. Stakeholders Relationship & Customer Service Committee and
8. Working Committee

The Committees meet as often as required. The Minutes of Meetings of the Committees are circulated to the Board of Directors. The brief description of terms of reference and composition of these Committees are as follows: -

### 1. Audit Committee

As a measure of good Corporate Governance and also to meet the statutory provisions of the section 177 of the Companies Act, 2013, SEBI (LODR), Regulation, 2015 and Master Direction - Non-Banking Financial Company - Systematically Important Non-Deposit taking Company and Deposit taking Company (Reserve Bank) Directions, 2016, the Audit Committee has been constituted with the primary objective to monitor and provide an effective supervision of the management's financial reporting process, to ensure accurate and timely disclosures, with the highest levels of transparency, integrity and quality of financial reporting.

Majority of the members of the Committee are Independent Directors. All the Members of the Audit Committee have the required qualification and expertise for appointment in the Committee and possess requisite knowledge of accounting and financial management.

During the year, all the recommendations made by the Audit Committee were accepted by the Board of Directors.

As on March 31, 2024, the Committee comprises of 5 (Five) members. The Company Secretary is the secretary of the Committee. The invitees includes the Chief Financial Officer. Further, the representative of Statutory Auditor, Internal Auditor and other executives of the Company are also invited in the Audit Committee Meetings, as and when required. The Chairman of the Audit Committee was present at the last Annual General Meeting. During the year under review, the Committee met 5 (Five) times on May 23, 2023, August 11, 2023, November 02, 2023, January 19, 2024, and March 21, 2024. The composition of the Committee as on March 31, 2024, and the attendance of members at the Meetings were as follows:

| Name                                                  | Category    | Number of Meetings   |          |
|-------------------------------------------------------|-------------|----------------------|----------|
|                                                       |             | Held during the year | Attended |
| Dr. Deepali Pant Joshi                                | Chairperson | 5                    | 5        |
| Mr. Mohan Chandanathil Pappachan                      | Member      | 5                    | 5        |
| Ms. Surekha Marandi                                   | Member      | 5                    | 5        |
| Mr. Naveen Surya                                      | Member      | 5                    | 5        |
| Mr. Sanjay Gandhi                                     | Member      | 5                    | 5        |
| DIRECTORS WHO CEASED TO BE MEMBER DURING F.Y. 2023-24 |             |                      |          |
| NIL                                                   |             |                      |          |

### Terms of Reference

The Audit Committee has the following responsibilities:

- ◆ To take cognizance of the internal Audit Reports, independence of auditors and effectiveness of the audit report;
- ◆ To review the adequacy of internal audit function, including the structure of the internal audit department, staffing and seniority of the official heading the department, reporting structure coverage, scope of audit and frequency of internal audit;
- ◆ To recommend appointment, remuneration and terms of appointment of auditors;
- ◆ To ensure adequacy of whistle blower policy;
- ◆ To look into cases of defaults, frauds done to or done by the organization;
- ◆ To periodically interact with the statutory auditor and approval of payment to statutory auditors for any other services rendered by the statutory auditors;
- ◆ To ensure that the financial statements are correct, sufficient and credible;
- ◆ To review, with the management, the annual financial statements and auditor's report thereon before submission to the Board for approval, with reference to:

(a) Any matter required to be included in the director's responsibility statement to be included in the Board's report in terms of clause (c) of sub-section (3) of Section 134 of the Companies Act, 2013; (b) Any change in accounting policy; (c) Any significant transaction or financial irregularity; (d) Loan write-offs; (e) Related party transaction; (f) Capital expenditure; (g) Any significant accounting adjustment; (h) Any significant increase in liabilities; (i) Contingent liabilities

- ✦ Carrying out any other function as is mentioned in the terms of reference of the audit committee.
- ✦ The Audit Committee ensures the rotation of partner/Chartered accountant firm in conducting the audit. The Audit firm need to be replaced after carrying out three consecutive audits and can be eligible for company audit after an interval of Six years as per the RBI Guidelines for Appointment of Statutory Central Auditors (SCAs)/Statutory Auditors (SAs) of Commercial Banks (excluding RRBs), UCBs and NBFCs (including HFCs).
- ✦ The Audit Committee mandatorily review the following information:
  - a. Management discussion and analysis of financial condition and results of operations;
  - b. Statement of significant related party transactions (as defined by the audit committee), submitted by management;
  - c. Management letters / letters of internal control weaknesses issued by the statutory auditors;
  - d. Internal audit reports relating to internal control weaknesses; and
  - e. The appointment, removal and terms of remuneration of the internal auditor is subject to review by the audit committee.
- ✦ Such other role as covered under Part C of Schedule II of SEBI (LODR), Regulations, 2015.

## 2. Nomination & Remuneration Committee

The terms of reference of the Committee are in accordance with the provisions of Section 178 of the Companies Act, 2013, the regulations framed by Reserve Bank of India and such other roles as covered under Part D of Schedule II of SEBI (LODR), Regulations, 2015. It discharges such other functions as may be delegated by the Board of Directors from time to time. The Remuneration Policy is available at Company's website which includes the criteria for making payments to non-executive directors and can be accessed through the weblink of the Company <https://satyamicrocapital.com/wp-content/uploads/2023/11/Nomination-Remuneration-Policy.pdf>.

The Committee has recommended to the Board of Directors, the manner for an effective annual performance evaluation of the Board, its Committees and individual directors. The Board has accordingly carried out an annual performance evaluation of individual directors. The Board expressed its satisfaction with the evaluation process. It also evaluated the functioning/ performance of the Board and its Committees and expressed satisfaction with their functioning/performance.

As on March 31, 2024, the Committee comprised of 6 (Six) members. The Committee met 3 (three) times during the year on May 23, 2023, November 02, 2023, and January 19, 2024, and the attendance of members at the Meetings was as follows:

| Name                                                  | Category    | Number of Meetings   |          |
|-------------------------------------------------------|-------------|----------------------|----------|
|                                                       |             | Held during the year | Attended |
| Mr. Mohan Chandanathil Pappachan                      | Chairperson | 3                    | 3        |
| Mr. Naveen Surya                                      | Member      | 3                    | 3        |
| Dr. Deepali Pant Joshi                                | Member      | 3                    | 3        |
| Ms. Surekha Marandi                                   | Member      | 3                    | 3        |
| Dr. Ratnesh Tiwari                                    | Member      | 3                    | 3        |
| Mr. Taejun Shin                                       | Member      | 3                    | 2        |
| DIRECTORS WHO CEASED TO BE MEMBER DURING F.Y. 2023-24 |             |                      |          |
| NIL                                                   |             |                      |          |

The Committee has the following Terms of reference::

- ✦ Formulate criteria for determining qualifications with respect to appointment of directors for the Board. This includes qualifications, positive attributes and independence of a Director;
- ✦ Ensure 'fit and proper' status of proposed/ existing Directors;
- ✦ To recommend the Board on the appointment, extension or removal of Directors/Senior Management in accordance with criteria laid down or on the basis of the report of performance evaluation of Directors / Senior Management;
- ✦ To recommend to the Board on (a). Policy relating to remuneration for Directors, Key Managerial Personnel and Senior Management, and (b). Executive Directors remuneration and incentive.
- ✦ To make recommendations to the Board concerning any matters relating to the continuation in office of any Director at any time including the suspension or termination of service of an Executive Director as an employee of the Company;
- ✦ Administer the ESOP Scheme/Plan of the Company;
- ✦ Such other role as covered under Part D of Schedule II of SEBI (LODR), Regulations, 2015.

The evaluation of Independent Directors was undertaken done by the Nomination & Remuneration Committee and Board of Directors which includes performance of the Directors and fulfilment of the independence criteria as specified in the SEBI (LODR) Regulations, 2015 and their independence from the management. However, in the above evaluation, the Directors who are subject to evaluation do not participate.

## 3. Risk Management Committee

The Company has an effective Risk Management Committee of the Board formed in accordance with SEBI (LODR), Regulations, 2015 and in terms of the directions framed by RBI for monitoring the risk and to strategize action to mitigate risks associated with the functioning of the Company. The Company has established effective risk assessment and minimization procedures, which are reviewed by the Risk Management Committee periodically. There is a structure in place to identify and mitigate various risks identified by the Company from time to time. At the meeting of the Risk Management Committee, the same is reviewed and new risks are identified and after their assessment, appropriate controls are designed and implemented with specific responsibilities assigned to ensure timely management and mitigation of these risks.



The Risk Management Committee of the Board, comprised of 8 (eight) members as on March 31, 2024. The Committee met 3 (Three) times during the year on May 24, 2023, November 02, 2023, and January 19, 2024, and the attendance of members at the Meetings was as follows:

| Name                                                  | Category    | Number of Meetings   |          |
|-------------------------------------------------------|-------------|----------------------|----------|
|                                                       |             | Held during the year | Attended |
| Ms. Surekha Marandi                                   | Chairperson | 3                    | 3        |
| Mr. Vivek Tiwari                                      | Member      | 3                    | 3        |
| Mr. Sanjay Gandhi                                     | Member      | 3                    | 3        |
| Dr. Ratnesh Tiwari                                    | Member      | 3                    | 3        |
| Dr. Deepali Pant Joshi                                | Member      | 3                    | 3        |
| Ms. Vandita Kaul                                      | Member      | 3                    | 3        |
| Mr. Naveen Surya                                      | Member      | 3                    | 3        |
| Ms. Gaurangini Jain                                   | Member      | 3                    | 3        |
| DIRECTORS WHO CEASED TO BE MEMBER DURING F.Y. 2022-23 |             |                      |          |
| *Mr. Ranjeet Kumar Mishra                             | Member      | 3                    | 1        |

\*Mr. Ranjeet Kumar Mishra ceased to be a Member of the Committee w.e.f. June 01, 2023, pursuant to his role change as 'Chief Executive Officer' of Satya Micro Housing Finance Pvt. Ltd., a subsidiary company.

#### Terms of Reference

The Risk Management Committee has the following responsibilities:

- ✦ To monitor and review the risk management plan.
- ✦ To review operational risk (including sub risk for operational risk), credit risk, market risk, interest rate risk and other risks associated with the business of the organization.
- ✦ To take strategic actions to mitigate the risk associated with the nature of the business.
- ✦ To appraise the Board of directors at regular intervals regarding the process of putting in place a progressive risk management system, risk management policy and strategy.
- ✦ To do such other acts, deeds and things as may be directed by the Board and required to comply with the applicable laws, and
- ✦ To lay down procedure to inform Board members about the risk assessment and minimization procedures.
- ✦ Such other role as covered under Part D of Schedule II of SEBI (LODR), Regulations, 2015.

#### 4. Corporate Social Responsibility Committee

The Corporate Social Responsibility Committee is constituted by the Board of Directors to promote a culture that emphasizes and sets high standards for corporate social responsibility and reviews corporate performance against those standards.

The Committee considers the impact of the Company's businesses, operations and programs from a social responsibility perspective, taking into account the interests of shareholders, clients, employees, communities and regulators. The Corporate Social Responsibility Committee of the Board, comprised of 5 (Five) members as on March 31, 2024. During the financial year 2023-24, the Committee met once on May 23, 2023, with the requisite quorum and the attendance of members at the Meeting was as follows:

| Name                                                  | Category    | Number of Meetings   |          |
|-------------------------------------------------------|-------------|----------------------|----------|
|                                                       |             | Held during the year | Attended |
| Mr. Mohan Chandanathil Pappachan                      | Chairperson | 1                    | 1        |
| Dr. Ratnesh Tiwari                                    | Member      | 1                    | 1        |
| Dr. Deepali Pant Joshi                                | Member      | 1                    | 1        |
| Mr. Taejun Shin                                       | Member      | 1                    | 0        |
| Mr. Vivek Tiwari                                      | Member      | 1                    | 1        |
| DIRECTORS WHO CEASED TO BE MEMBER DURING F.Y. 2023-24 |             |                      |          |
| NIL                                                   |             |                      |          |

The terms of reference of the Committee includes formulating and recommending to the Board a Corporate Social Responsibility ("CSR") Policy indicating the activities to be undertaken by the Company as specified in the Companies Act, 2013, recommending the amount of expenditure to be incurred on such activities and monitoring the CSR Policy from time to time. It also periodically reviews the progress of CSR projects / programs / activities undertaken by the Company. CSR Policy is available on the website of the Company at <https://satyamicrocapital.com/wp-content/uploads/2023/11/Corporate-Social-Responsibility-Policy.pdf>.

#### 5. Asset & Liability Management Committee

Pursuant to guidelines issued by Reserve Bank of India (RBI) on Asset Liability Management (ALM) System for NBFCs, your Company had constituted an Asset Liability Management Committee (ALM Committee) to maintain proper & adequate ALM systems, check the Asset Liability mismatches, interest risk exposure and to help the Company to improve the overall system for effective risk management in various portfolios held by the Company. Mr. Vivek Tiwari, Managing Director, CEO & CIO of the Company is the Chairman of the Committee and possesses rich and varied experience and knowledge in the finance field. The other members as mentioned below are learned and eminent personalities in their respective fields. All members of the Committee are also experienced and are heading the industrial and service sectors. The ALM Committee comprised 6 (Six) members as on March 31, 2024.

The Committee members met 4 (Four) times during the year on May 23, 2023; August 11, 2023; November 02, 2023, and January 19, 2024, and the attendance of members at the Meetings were as follows:

| Name                                                  | Category    | Number of Meetings   |          |
|-------------------------------------------------------|-------------|----------------------|----------|
|                                                       |             | Held during the year | Attended |
| Mr. Vivek Tiwari                                      | Chairperson | 4                    | 4        |
| Dr. Deepali Pant Joshi                                | Member      | 4                    | 4        |
| Mr. Sanjay Gandhi                                     | Member      | 4                    | 4        |
| Ms. Surekha Marandi                                   | Member      | 4                    | 4        |
| Ms. Vandita Kaul                                      | Member      | 4                    | 4        |
| Mr. Mohan Chandanathil Pappachan                      | Member      | 4                    | 4        |
| DIRECTORS WHO CEASED TO BE MEMBER DURING F.Y. 2023-24 |             |                      |          |
| NIL                                                   |             |                      |          |

## 6. IT Strategy Committee

Pursuant to RBI Master Direction-Information Technology Framework for the NBFC sector dated June 08, 2017, the Company has constituted an IT Strategy Committee to review the IT strategies in line with the corporate strategies, board policy reviews, cyber security arrangements and any other matter related to IT governance. During the financial year 2023-24, the members of the IT Strategy Committee met 3 times on May 23, 2023, August 11, 2023, and January 19, 2024. The constitution of the IT Strategy Committee and the attendance record of members in the Committee Meetings are as under:

| Name                                                  | Category    | Number of Meetings   |          |
|-------------------------------------------------------|-------------|----------------------|----------|
|                                                       |             | Held during the year | Attended |
| Mr. Naveen Surya                                      | Chairperson | 3                    | 3        |
| Mr. Vivek Tiwari                                      | Member      | 3                    | 3        |
| Dr. Ratnesh Tiwari                                    | Member      | 3                    | 3        |
| Mr. Ashutosh Kumar Srivastava                         | Member      | 3                    | 3        |
| Mr. Taejun Shin                                       | Member      | 3                    | 2        |
| DIRECTORS WHO CEASED TO BE MEMBER DURING F.Y. 2023-24 |             |                      |          |
| *Mr. Ranjeet Kumar Mishra                             | Member      | 1                    | 1        |

\*Mr. Ranjeet Kumar Mishra ceased to be a Member of the Committee w.e.f. June 01, 2023, pursuant to his role change as 'Chief Executive Officer' of Satya Micro Housing Finance Pvt. Ltd., a subsidiary company.

## 7. Stakeholders Relationship & Customer Service Committee

The Stakeholder Relationship Committee got re-named and re-constituted in January 19, 2024 as "Stakeholders Relationship & Customer Service Committee". The composition of the Stakeholders Relationship & Customer Service Committee of the Board satisfies the requirements of Section 178 of the Act and Regulation 20 read with Part D of Schedule II of the SEBI (LODR) Regulations, 2015. It is headed by Dr. Deepali Pant Joshi, Non- Executive Independent Director. The Company has constituted Stakeholders Relationship & Customer Service Committee to specifically look into various aspects of interest of shareholders, debenture holders and other security holders, to undertake and perform all functions of SRC, as referred under applicable laws, as amended from time to time and other terms of reference as specified in Part D of the Schedule II of SEBI (LODR), Regulations, 2015.

During the year under review, the SRC met 2 times i.e. on January 19, 2024, and March 21, 2024

| Name                             | Category    | Number of Meetings   |          |
|----------------------------------|-------------|----------------------|----------|
|                                  |             | Held during the year | Attended |
| Dr. Deepali Pant Joshi           | Chairperson | 2                    | 2        |
| Mr. Vivek Tiwari                 | Member      | 2                    | 2        |
| Dr. Ratnesh Tiwari               | Member      | 2                    | 2        |
| Mr. Mohan Chandanathil Pappachan | Member      | 2                    | 2        |
| Mr. Naveen Surya                 | Member      | 2                    | 2        |
| Ms. Surekha Marandi              | Member      | 2                    | 2        |

The Compliance Officer of the Company is Choudhary Runveer Krishanan, Company Secretary and Chief Compliance Officer. There were NIL shareholders complaints received during the financial year and therefore, no complaints are pending.

## 8. Working Committee of Directors

The Working Committee of Directors deals with routine matters of the Company on day-to-day basis and the matters relating to borrowing, investment of surplus funds, opening and closure of Bank accounts, allotment of NCDs, issue of commercial paper (CP) & other debt instrument and all other matters as prescribed and delegated to the Committee by the Board from time to time. The Committee comprises of Mr. Vivek Tiwari and Dr. Ratnesh Tiwari as its members. The Company Secretary of the Company is the secretary of the Committee. This Committee generally meets as and when required to deal with day-to-day affairs of the Company. During the year under review, 50 (Fifty) meetings of the Committee were held.

## REMUNERATION OF DIRECTORS:

The remuneration paid to the Executive Director is recommended by the Nomination & Remuneration Committee and approved by the Board of Directors of the Company, in line with the approval granted by the shareholders of the Company. At the Board Meeting, only the Non-Executive Directors participate in the business pertaining to the approval of the remuneration to be paid to the Executive Director. The remuneration is fixed considering various factors as defined in the Nomination and Remuneration Policy of the Company.



The Non-Executive Independent Directors of the Company are paid sitting fees for attending each meeting of the Board and Committees of the Board, other than the Working Committee of Directors and payment of remuneration by way of fixed commission in accordance with the provisions of Section 197, 198 read with Schedule V of the Companies Act, 2013 and all other applicable provisions, if any.

The details of the remuneration paid / payable to Mr. Vivek Tiwari, Managing Director, CEO and CIO of the Company for the financial year ended March 31, 2024, are given below:

(Amount in Millions)

| Particulars                                     | Mr. Vivek Tiwari                                                                |
|-------------------------------------------------|---------------------------------------------------------------------------------|
| Salary*                                         | 63.87                                                                           |
| Contribution<br>-Provident Fund                 | 3.88                                                                            |
| Variable Pay/Performance linked incentive/bonus | 22.09                                                                           |
| <b>Total</b>                                    | <b>89.84</b>                                                                    |
| Period of Contract                              | October 20, 2021 to October 19, 2026                                            |
| Notice Period and<br>Severance Fees             | There is no separate provision for payment of Notice Period and Severance fees. |
| Employee Stock Options ("ESOP")                 | Nil                                                                             |

\* Salary includes basic salary, perquisites and allowances, payment and expenses incurred on perquisites. Mr. Vivek Tiwari, Managing Director, CEO & CIO is also entitled for the commission pursuant to the shareholders approval passed in the meeting held on July 06, 2022.

The details of the remuneration paid to the Non-Executive Directors for the year ended March 31, 2024 are given below:

(Amount in Millions)

| Sr. No. | Name of Director                 | Sitting fees | Commission# | Total Remuneration |
|---------|----------------------------------|--------------|-------------|--------------------|
| 1.      | Dr. Ratnesh Tiwari               | 1.78         | 0           | 1.78               |
| 2.      | Mr. Mohan Chandanathil Pappachan | 2.15         | 2.1         | 4.25               |
| 3.      | Mr. Sanjay Gandhi                | 1.78         | 0           | 1.78               |
| 4.      | Mr. Naveen Surya                 | 2.14         | 2.1         | 4.24               |
| 5.      | Ms. Surekha Marandi              | 2.33         | 2.1         | 4.43               |
| 6.      | Mr. Taejun Shin                  | 0.96         | 0           | 0.96               |
| 7.      | Dr. Deepali Pant Joshi           | 2.42         | 2.1         | 4.52               |

#For FY2024, pursuant to the approval of the members of the Company in their 01st Extra-Ordinary General Meeting held on June 07, 2024 for the FY 2024-25 the Independent directors were paid commission/incentive("Remuneration") of Rs. 2.1 million each. Also, no ESOP's were granted to non-executive Independent directors during the FY 2023-24.

## SENIOR MANAGEMENT PERSONNEL

As on the date of this report, the following officials constitutes the senior management.

| Sr. No. | Name of Senior Management     | Designation                                  |
|---------|-------------------------------|----------------------------------------------|
| 1.      | Ms. Vandita Kaul              | Chief Financial Officer                      |
| 2.      | Choudhary Runveer Krishnan    | Company Secretary & Chief Compliance Officer |
| 3.      | Ms. Gaurangini Jain           | Deputy CEO                                   |
| 4.      | Mr. Amit Pal Singh            | Chief Risk Officer                           |
| 5.      | Ms. Vasudha Goel              | Head-Internal Audit                          |
| 6.      | Mr. Ajay Kumar                | Head-Human Capital                           |
| 7.      | Mr. Amit Jain                 | Head-Legal                                   |
| 8.      | Mr. Ashutosh Kumar Srivastava | Head-IT & CTO                                |

## RELATED PARTY TRANSACTIONS

In terms of Section 188(1) of the Companies Act, 2013 and Regulation 23 of SEBI(Listing Obligation and Disclosure Requirements), 2015, wherever applicable, all related party transactions entered into by the Company during FY 2023-24 were duly approved by the Audit Committee and the Board of Directors. The transactions with the Related Parties are on arm's length basis and in the ordinary course of business of the Company and do not have any potential conflict with the interests of the Company at large. The policy on dealing with Related Party Transactions is disclosed on the Company' website and can be accessed through the weblink of the Company <https://satyamicrocapital.com/wp-content/uploads/2023/12/Policy-on-Materiality-of-Related-Party-Transactions-and-on-Dealing-with-Related-Party-Transactions.pdf>.

## VIGIL MECHANISM/WHISTLE BLOWER POLICY

In compliance with the applicable provisions of the Companies Act, 2013 and other applicable regulations, the Audit Committee of the Company approved the policy/ mechanism on dealing with whistle blowers. The Audit Committee reviews the same as and when required. During the year, no individual was denied access to the Audit Committee for reporting concerns, if any. The Company has put in place a Whistle Blower Policy to support the Code of Conduct. The said Policy/mechanism is disclosed on the Company' website, link for which is <https://satyamicrocapital.com/wp-content/uploads/2023/11/Whistle-Blower-Policy-Vigil-Mechanism.pdf>. During the year under review, no complaint has been received by the Company.

## GENERAL BODY MEETINGS

Details of the Annual General Meeting (AGM) during last three financial year and Extra-ordinary General Meetings (EGMs) held during the financial year 2023-24 are given below:

| Meeting | Date          | Time      | Location                                                                                    | No. of special resolutions passed | Whether any Special resolutions conducted through postal ballot* |
|---------|---------------|-----------|---------------------------------------------------------------------------------------------|-----------------------------------|------------------------------------------------------------------|
| AGM     | July 03, 2023 | 6:00 P.M  | 519, 5 <sup>th</sup> Floor, DLF Prime Towers, Okhla Industrial Area, Phase-1, Delhi -110020 | 06                                | No                                                               |
| AGM     | July 06, 2022 | 11:30 A.M |                                                                                             | 04                                | No                                                               |
| AGM     | June 28, 2021 | 3:00 P.M  |                                                                                             | 03                                | No                                                               |

\*No special resolution was required to be passed through postal ballot & hence no such meeting was held during FY 2023-24.

## DEBENTURE HOLDER DETAILS

The details regarding the Debenture Holders along with ISIN as on March 31, 2024 are given as under:-

| S.No. | ISIN         | Name of Debenture Holder                                                                  | Address                                                                                                                                                                                                                                                                          | Amount (In Millions) | No of Debentures | Particulars                                                                                               |
|-------|--------------|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|------------------|-----------------------------------------------------------------------------------------------------------|
| 1.    | INE982X07267 | Microfinance Enhancement Facility SA, SICAV-SIF<br><br>UTI International Wealth Creator 4 | HSBC Securities Services<br>11 <sup>th</sup> Floor, Bldg 3, Nesco - IT Park<br>Nesco Complex, W.E.<br>Highway Goregaon(East),<br>Mumbai-400063<br><br>Standard Chartered Bank<br>Securities Services, 3 <sup>rd</sup> Floor<br>23-25, Mahatma Gandhi Road<br>Fort, Mumbai-400001 | 400                  | 400              | Secured, Rated, Listed, Redeemable, Transferable, Non- Convertible Debentures                             |
| 2.    | INE982X07184 | UTI International Wealth Creator 4                                                        | Standard Chartered Bank<br>Securities Services, 3 <sup>rd</sup> Floor<br>23-25, Mahatma Gandhi Road<br>Fort, Mumbai-400001                                                                                                                                                       | 285                  | 285              | Secured, Rated, Listed, Redeemable, Transferable, Non- Convertible Debentures                             |
| 3.    | INE982X08018 | IFMR Fimpace Long Term Credit Fund                                                        | 10 <sup>th</sup> Floor Phase 1, IITM Research Park, Kanagam Village Taramani, Chennai-Tamilnadu 600113                                                                                                                                                                           | 200                  | 200              | Rated, Subordinated, Unsecured, Transferable, Redeemable, Non-Convertible Debentures                      |
| 4.    | INE982X08034 | Various Debenture-Holders in the category of Individuals, HUF, Companies etc              | **                                                                                                                                                                                                                                                                               | 100                  | 10000000         | Rated, Listed, Unsecured, Subordinated, Redeemable, Taxable, Non-Convertible Debentures                   |
| 5.    | INE982X08042 | Various Debenture-Holders in the category of Individuals, HUF, Companies etc              | **                                                                                                                                                                                                                                                                               | 150                  | 15000000         | Rated, Listed, Unsecured, Subordinated, Redeemable, Taxable, Non-Convertible Debentures                   |
| 6.    | INE982X07093 | JAPAN ASEAN Women Empowerment Fund                                                        | Standard Chartered Bank<br>Securities Services, 3 <sup>rd</sup> Floor<br>23-25, Mahatma Gandhi Road<br>Fort, Mumbai-400001                                                                                                                                                       | 345                  | 345              | Secured, Rated, Listed, Redeemable, Transferable, Non-convertible Debentures                              |
| 7.    | INE982X07135 | InsuResilience Investment Fund, Debt-Sub Fund                                             | IITM Research Park, Phase 110 <sup>th</sup> Floor, No 1 Kan Agam Villagtaramani Chennai Tamilnadu 600113                                                                                                                                                                         | 200                  | 2000             | Secured Rated Listed Redeemable Transferable Principal Protected Market Linked Non-Convertible Debentures |
| 8.    | INE982X07150 | Covid-19 Emerging & Frontier Markets MSME Support Fund SCSP SICAV-RAIF – AFRASIA          | Standard Chartered Bank, Securities Services, 3 <sup>rd</sup> Floor, 23-25 Mahatma Gandhi Road Fort, Mumbai 400001                                                                                                                                                               | 221                  | 221              | Secured Rated Listed Redeemable Transferable Non-Convertible Debentures                                   |
| 9.    | INE982X07168 | JAPAN ASEAN Women Empowerment Fund                                                        | Standard Chartered Bank<br>Securities Services, 3 <sup>rd</sup> Floor<br>23-25, Mahatma Gandhi Road<br>Fort, Mumbai-400001                                                                                                                                                       | 161                  | 161              | Secured, Rated, Listed, Redeemable, Transferable, Non-convertible Debentures                              |
| 10.   | INE982X07143 | Microfinance Initiative For Asia (MIFA) Debt Fund SA, SICAV-SIF                           | Citibank N.A. Custody Services Fife- 9 <sup>th</sup> Floor, G Block Plot C-54 And C-55, Bkc Bandra - East, Mumbai 400098                                                                                                                                                         | 161                  | 161              | Secured Rated Listed Redeemable Non-Convertible Debentures                                                |
| 11.   | INE982X07176 | UTI International Wealth Creator 4                                                        | Standard Chartered Bank<br>Securities Services, 3 <sup>rd</sup> Floor<br>23-25, Mahatma Gandhi Road<br>Fort, Mumbai-400001                                                                                                                                                       | 800                  | 800              | Secured Rated Listed Redeemable Transferable Non-Convertible Debentures                                   |
| 12.   | INE982X08059 | Vivriti India Impact Bond Fund                                                            | 12 <sup>th</sup> Floor No 471 Prestige Polygon Anna Salai Nandanam Chennai Tamil Nadu 600035                                                                                                                                                                                     | 300                  | 3000             | Rated, Unlisted, Subordinated, Unsecured, Redeemable, Transferable, Non-Convertible Debentures            |
| 13.   | INE982X07218 | Microfinance Enhancement Facility SA, SICAV-SIF<br><br>UTI International Wealth Creator 4 | HSBC Securities Services<br>11 <sup>th</sup> Floor, Bldg 3, Nesco - IT Park<br>Nesco Complex, W.E.<br>Highway Goregaon(East),<br>Mumbai-400063<br><br>Standard Chartered Bank<br>Securities Services, 3 <sup>rd</sup> Floor<br>23-25, Mahatma Gandhi Road<br>Fort, Mumbai-400001 | 420                  | 420              | Secured, Rated, Listed, Redeemable, Transferable, Non- Convertible Debentures                             |

Contd...



| S.No. | ISIN         | Name of Debenture Holder                                                                         | Address                                                                                                                                                                                                                                          | Amount (In Millions) | No of Debentures | Particulars                                                                                                                     |
|-------|--------------|--------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|------------------|---------------------------------------------------------------------------------------------------------------------------------|
| 14.   | INE982X08067 | Northern Arc India Impact Trust                                                                  | 10 <sup>th</sup> Floor Phase 1 IIT Madras Research Park Kangam Village Taramani Chennai Tamil Nadu India-600113                                                                                                                                  | 300                  | 300              | Rated, Subordinated, Unsecured, Taxable, Unlisted, Redeemable, Non-Convertible Debentures                                       |
| 15.   | INE982X07234 | BlueOrchard Microfinance Fund<br>Japan ASEAN Women Empowerment Fund                              | Standard Chartered Bank Securities Services, 3 <sup>rd</sup> Floor 23-25 Mahatma Gandhi Road Fort, Mumbai 400001<br><br>Standard Chartered Bank Securities Services, 3 <sup>rd</sup> Floor 23-25 Mahatma Gandhi Road Fort, Mumbai 400001         | 450                  | 450              | Secured Rated Listed Redeemable Transferable Non-Convertible Debentures                                                         |
| 16.   | INE982X07226 | Creation Investments FPI, LLC                                                                    | ICICI Bank Limited SMS Dept 1 <sup>st</sup> Floor Empire Complex, 414 SB Marg Lower Parel Mumbai, Maharashtra 400013                                                                                                                             | 260                  | 260              | Rated, unlisted, senior, transferable, redeemable, taxable, non-convertible debentures                                          |
| 17.   | INE982X07283 | BlueOrchard Microfinance Fund<br>Microfinance Initiative for Asia (MIFA) Debt Fund SA, SICAV-SIF | Standard Chartered Bank Securities Services, 3 <sup>rd</sup> Floor 23-25 Mahatma Gandhi Road Fort, Mumbai 400001<br><br>Citibank N.A. Custody Services Finc- 9 <sup>th</sup> Floor, G Block Plot C-54 And C-55, Bkc Bandra - East, Mumbai 400098 | 375                  | 375              | Secured, Rated, Listed, Redeemable, Transferable, Non-Convertible Debentures                                                    |
| 18.   | INE982X08075 | Gojo and Company Inc                                                                             | ICICI Bank Ltd. SMS Dept. 1 <sup>st</sup> Floor, Empire Complex, 414, S.B. Marg, Lower Parel, Mumbai, Maharashtra 400013                                                                                                                         | 610                  | 610              | Unlisted, Unsecured, Transferable, Redeemable, Interest bearing Non-Convertible Debentures                                      |
| 19.   | INE982X07291 | Global Access Fund LP                                                                            | HDFC Bank Limited Custody Operations Empire Plaza 1, 4 <sup>th</sup> Floor Lbs Marg Chandan Nagar Vikhroli West Mumbai                                                                                                                           | 467                  | 467              | Secured, Rated, Unlisted, Redeemable, Transferable, Non-Convertible Debentures                                                  |
| 20.   | INE982X07317 | Various Debenture Holders in the category of Trust, LLP, Individuals, Companies etc.             | **                                                                                                                                                                                                                                               | 300                  | 300              | Secured, Listed, Rated, Unsubordinated, Transferable, Redeemable, Principal Protected, Market Linked Non-Convertible Debentures |
| 21.   | INE982X07325 | Northern Arc Income Builder Fund (Series II)                                                     | IITM Research Park Phase, 110th Floor, No 1 Kan Agam Villagtaramani, Chennai Tamilnadu, 600113                                                                                                                                                   | 150                  | 150              | Secured, Listed, Rated, Unsubordinated, Transferable, Redeemable, Principal Protected, Market Linked Non-Convertible Debentures |
| 22.   | INE982X07333 | Various Debenture Holders in the category of HUF, Individuals, Company, AIF etc.                 | HDFC Bank Limited, Custody Operation Sempire Plaza Twr-1, 4 <sup>th</sup> Floor, Chandan Nagarlbs Marg, Vikhroli West, Mumbai 400083                                                                                                             | 200                  | 200              | Senior, Rated, Listed, Unsubordinated, Secured, Redeemable, Transferable, Taxable, Non-Convertible Debentures                   |
| 23.   | INE982X07341 | Various Debenture Holders in the category of HUF, Individuals, Company etc.                      | **                                                                                                                                                                                                                                               | 250                  | 250              | Senior, Rated, Listed, Unsubordinated, Secured, Redeemable, Transferable, Taxable, Non-Convertible Debentures                   |
| 24.   | INE982X07358 | GMO-Z.Com Payment Gateway India Credit Fund                                                      | 68 Filmcenter C-34 3 <sup>rd</sup> Floor J Dadaji Road, Tardeo Mumbai 400034                                                                                                                                                                     | 700                  | 700              | Unlisted, Secured, Rated, Redeemable, Transferable, Non-Convertible Debenture                                                   |
| 25.   | INE982X07366 | GMO-Z.Com Payment Gateway India Credit Fund                                                      | 68 Filmcenter C-34 3 <sup>rd</sup> Floor J Dadaji Road, Tardeo Mumbai 400034                                                                                                                                                                     | 300                  | 300              | Unlisted, Secured, Rated, Redeemable, Transferable, Non-Convertible Debenture                                                   |

Contd...

| S.No. | ISIN         | Name of Debenture Holder                                                                                                                                                                                                                                                           | Address                                                                                                                                                                                                                                            | Amount (In Millions) | No of Debentures | Particulars                                                                                                        |
|-------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|------------------|--------------------------------------------------------------------------------------------------------------------|
| 26.   | INE982X07374 | Nederlandse Financierings-Maatschappij Voor Ontwik Kelingslanden N.V. (FMO)                                                                                                                                                                                                        | Standard Chartered Bank Securities Services, 3rd Floor 23-25 Mahatma Gandhi Road Fort, Mumbai 400001                                                                                                                                               | 2050                 | 20500            | Unlisted, Senior, Secured, Redeemable, Transferable, Non -Convertible Debentures                                   |
| 27.   | INE982X07382 | a. Stichting Juridisch Eigenaar Actiam Institutional Microfinance Fund III Acting As Legal Owner Of Actiam Financial Inclusion Fund VRR<br>b. DWM Income Funds S C A SICAV SIF - The Trill Impact DWM SDGS Credit Fund<br>c. Monega Multi Sector Microfinance and Impact Loan Fund | Kotak Mahindra Bank Limited Kotak Infiniti Bldg N. 21 2 <sup>nd</sup> Floor Zone I Custody Servs Infinity Park Gen A.K.Vaidya Marg Malad E Mumbai- 400097<br>2 Boulevard De La Foire Luxembourg 1528<br>25 - 45 Stolkasse, Colonge, Germany 111111 | 528.7                | 5287             | Secured, Unrated, Unlisted, Redeemable, Transferable, Taxable, INR denominated Non- Convertible Debentures         |
| 28.   | INE982X08083 | Creation Investments FPI LLC                                                                                                                                                                                                                                                       | Icici Bank Ltd, Sms Dept 1 <sup>st</sup> Floor Empire Complex, 414 Sb Marg Lower Parel Mumbai Maharashtra- 400013                                                                                                                                  | 250                  | 2500             | Unlisted, Secured, Rated, Redeemable, Transferable, Non Convertible Debentures                                     |
| 29.   | INE982X07390 | GMO-Z.Com Payment Gateway India Credit Fund                                                                                                                                                                                                                                        | 68 Filmcenter, C-34 3 <sup>rd</sup> Floor J Dadaji Road Tardeo, Mumbai- 400034                                                                                                                                                                     | 800                  | 800              | Unlisted, secured, rated, redeemable, transferable, non convertible debentures                                     |
| 30.   | INE982X08091 | Various Debenture Holders in the category of Individuals, Company(ies) etc.                                                                                                                                                                                                        | **                                                                                                                                                                                                                                                 | 490                  | 4900             | Rated, Subordinated, Unsecured, Listed, Transferable, Redeemable, Non Convertible Debentures                       |
| 31.   | INE982X07408 | A K Securitization & Credit Opportunities Fund II                                                                                                                                                                                                                                  | 603 6 <sup>TH</sup> Floor Windsor, off CST Road Kalina, Santacruz East Mumbai 400098                                                                                                                                                               | 150                  | 1500             | Senior, Secured, Rated, Unlisted, Redeemable, Non-Convertible debentures                                           |
| 32.   | INE982X07416 | Northern Arc Money Market Alpha Trust                                                                                                                                                                                                                                              | Custody Operations Yes Bank House, 3 <sup>rd</sup> Floor Off Western Express, Highway Santacruz East, Mumbai- 400055                                                                                                                               | 250                  | 2500             | Listed, Rated, Secured, Unsubordinated, Transferable, Redeemable Fully Paid-Up, Non-Convertible Debentures         |
| 33.   | INE982X08109 | Various Debenture Holders in the category of Individuals, Company(ies), HUF etc.                                                                                                                                                                                                   | **                                                                                                                                                                                                                                                 | 550                  | 5500             | Rated, subordinated, unsecured, listed, transferable, redeemable non convertible                                   |
| 34.   | INE982X07424 | 1. Hinduja Leyland Finance Limited<br>2. Mas Financial Services Ltd                                                                                                                                                                                                                | NO 27 A Developed Industrial Estate, South Phase Guindy Chennai-600032<br>6 Ground Floor Narayan Chambers B/H Hotel Patang Ahmedabad-380009                                                                                                        | 500                  | 5000             | Fully Paid, Senior, Secured, Rated, Listed, Taxable, Redeemable, Taxable, Transferable, Non Convertible Debentures |

\* Put Option exercised by the debenture holder in respect of 370 Non-Convertible Debentures of face value of Rs. 10,00,000/- (Rupees Ten Lakhs only) each, aggregating up to Rs. 37,00,00,000/- (Rupees Thirty-Seven Crores only) on Put Option exercise date being 14-01-2024 and payment were made to that debenture holder on January 12, 2024 in terms of the Information Memorandum.

\*\* There are various debenture holders whose address as mentioned, are being maintained by RTAs/Depositories.



## REDEMPTION DURING THE FINANCIAL YEAR 2023-24

- On July 24, 2023, the Company redeemed 380 Secured, Rated, Listed, Redeemable, Non-convertible Debentures of face value of Rs. 10,00,000/- each.
- On December 18, 2023, The Company redeemed 2,50,00,000 Fully Paid-Up, Unlisted, Senior, Secured, Rated, Redeemable, Taxable, Transferable, Non-Convertible Debentures of face value of Rs. 10/- each.
- On February 22, 2024, The company redeemed 260 Secured, rated, listed, redeemable, transferable Non-Convertible Debentures of face value of Rs. 10,00,000/- each.
- On February 23, 2024, The company redeemed 240 senior, rated, listed, unsubordinated, secured, redeemable, transferable, taxable Non-Convertible Debentures of face value of Rs. 10,00,000/- each.
- On February 29, 2024, The Company redeemed 250 senior, rated, listed, unsubordinated, secured, redeemable, transferable, taxable Non-Convertible Debentures of face value of Rs. 10,00,000/- each.
- On March 6, 2024, The Company redeemed 350 senior, secured, rated, listed, taxable, redeemable, principal protected, Market Linked, Non-Convertible Debentures of face value of Rs. 10,00,000/- each.

## REGISTRAR AND SHARE TRANSFER AGENT

In pursuance of Regulation 7 of the SEBI (LODR) Regulations, 2015, all activities in relation to electronic transfer facility with respect to Non-Convertible Debentures (NCDs) are maintained by our Registrar & Transfer Agents (RTAs) i.e. Link Intime India Private limited having SEBI Registration No. INR000004058 and KFIN Technologies Limited having SEBI Registration No. INR000000221.

The transfers in relation to NCDs held in electronic form are processed by National Securities Depository Limited (NSDL) and Central Depository Services (India) Limited (CDSL) through their respective Depository Participants.

## CODE OF CONDUCT

Company has adopted Code of Conduct which is available on the website of the Company <https://satyamicrocapital.com/code-of-conduct/>. The object of the Code is to conduct the Company's business ethically and with responsibility, integrity, fairness, transparency and honesty. This Code sets out a broad policy for one's conduct in dealing with the Company, fellow directors and employees and with the external environment in which the Company operates.

## MEANS OF COMMUNICATION

### a. Results

The Company publishes limited reviewed un-audited standalone financial results on Quarterly basis. In respect of Q4'24, the Company published the audited Standalone & consolidated financial results for the complete financial year. The quarterly and annual financial results are also uploaded on the Company's website and intimated to Stock Exchange (BSE).

### b. Newspapers wherein results normally published

The quarterly/ annual financial results were published in 'Financial Express' (English) Newspaper & 'Jansatta' (Hindi) Newspaper. However, the annual financial results for the financial year ended March 31, 2024, were published in 'The Economics Times' and 'Amar Ujala'.

### c. Website, where displayed

The Company has an operational website [www.satyamicrocapital.com](http://www.satyamicrocapital.com) wherein inter alia quarterly, half-yearly and annual financials, regulatory disclosures, policies, etc. are placed.

### d. Official news releases

All financial and other vital official news releases and documents under the SEBI (LODR) Regulations, 2015 wherever required, are also communicated to the concerned stock exchanges, besides being placed on the Company's website.

### e. Presentations made to institutional investors or to the analysts.

The Company is a High-Value Debt Listed entity and the Equity Share Capital of the Company is not Listed. Hence, not applicable.

## GENERAL SHAREHOLDER INFORMATION

### a. Company Registration details:

The Corporate Identification Number (CIN) allotted by the Ministry of Corporate Affairs is U74899DL1995PLC068688. Registration number allotted by RBI is 14.01513.

### b. Ensuing Annual General Meeting –

Date: September 27, 2024

Time: 11:00 A.M

Venue: 519, 5<sup>th</sup> Floor, DLF Prime Towers, Okhla Industrial Area, Phase-1, New Delhi-110020.

### c. Financial Year: 1<sup>st</sup> April to 31<sup>st</sup> March

### d. Dividend Payment Date: Not Applicable

### e. Listing Fees:

The Debentures of the Company are listed on BSE (formerly Bombay Stock Exchange) situated at Phiroze Jeejeebhoy Towers, Dalal St, Kala Ghoda, Fort, Mumbai, Maharashtra 400001 and the listing fees payable to the stock exchange for the financial year 2024-25 has been paid in full.

### f. Stock Code: Not Applicable\*

### g. Market Price data- high, low during each month in the last financial year: Not Applicable\*

### h. Performance in comparison to broad-based indices such as BSE Sensex, CRISIL Index etc: Not Applicable\*

### i. In case the securities are suspended from trading, the directors report shall explain the reason thereof: Not Applicable\*

### j. Share transfer system:

The Stakeholders Relationship and Customer Service Committee is authorized to approve transfers of shares. The dematerialized shares are transferred directly to the beneficiaries by the depositories. The Company has an electronic connectivity with Link Intime Private Limited and the transfer of shares in physical form are maintained In-House.

**Registrar and Transfer Agent:**

Link Intime India Private Limited (for Non-Convertible Debentures, Equity & Preference shares)  
C 101, 247 Park, C 101 1<sup>st</sup> Floor, LBS Marg, Vikhroli (W), Mumbai – 400 083  
Tel. No.: +91 22 2594 6970; Fax No.: +91 22 2594 6969  
E-mail: rnt.helpdesk@linkintime.co.in, Website: www.linkintime.co.in

KFIN Technologies Limited (for Non-Convertible Debentures)  
Selenium Building, Tower-B, Plot No.- 31 & 32, Financial District,  
Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032  
Phone: +91- 40 – 67162222, 79611000,  
E-mail: venu.sp@kfintech.com  
Website: www.kfintech.com

**k. Distribution of Shareholding as on 31<sup>st</sup> March 2024:**

| Categories                      | No. of fully paid up equity shares held | No. of partly paid up equity shares held | Total no. of equity shares Held | Percentage of Shareholding |
|---------------------------------|-----------------------------------------|------------------------------------------|---------------------------------|----------------------------|
| <b>Promoters' Holding</b>       |                                         |                                          |                                 |                            |
| Indian                          | 1,45,93,817                             | 50,00,000                                | 1,95,93,817                     | 29.13                      |
| Foreign                         | -                                       | -                                        | -                               | -                          |
| <b>Non - Promoters' Holding</b> |                                         |                                          |                                 |                            |
| Indian                          | 37,57,941                               | -                                        | 37,57,941                       | 5.59                       |
| Foreign                         | 4,39,20,016                             | -                                        | 4,39,20,016                     | 65.29                      |
| <b>Grand Total</b>              | <b>6,22,71,774</b>                      | <b>50,00,000</b>                         | <b>6,72,71,774</b>              | <b>100.00</b>              |

Note: The above percentage is calculated based on No. of Shares

| Categories                      | No. of fully paid up Preference shares held | No. of partly paid up Preference shares held | Total no. of Preference shares Held | Percentage of Shareholding |
|---------------------------------|---------------------------------------------|----------------------------------------------|-------------------------------------|----------------------------|
| <b>Promoters' Holding</b>       |                                             |                                              |                                     |                            |
| Indian                          | -                                           | 25,00,000                                    | 25,00,000                           | 100.00                     |
| Foreign                         | -                                           | -                                            | -                                   | -                          |
| <b>Non - Promoters' Holding</b> |                                             |                                              |                                     |                            |
| Indian                          | -                                           | -                                            | -                                   | -                          |
| Foreign                         | -                                           | -                                            | -                                   | -                          |
| <b>Grand Total</b>              | <b>-</b>                                    | <b>25,00,000</b>                             | <b>25,00,000</b>                    | <b>100.00</b>              |

Note: The above percentage is calculated based on No. of Shares

**l. Dematerialization of Shares and liquidity:**

- a) As per the notification dated September 10, 2018, issued by Ministry of Corporate Affairs (MCA), the requests for effecting transfer of securities in physical mode shall not be processed by the Company on or after October 02, 2018 unless the securities are held in the dematerialized form with a depository. It is mandatory for every shareholder to get their shares dematerialized before the transfer or subscription to any securities of an unlisted public company.
- b.) As on March 31, 2024, 61,92,58,94 (92.05%) Equity Shares and 25,00,000(100%) Preference Shares were held in dematerialized form with National Securities Depository Limited (NSDL) and Central Depository Services (India) Limited (CDSL). The Shares allotted during the year under review were also admitted in the dematerialized mode with the depository. Further, all Non-Convertible Debenture(NCDs) are in dematerialised form and these securities are maintained with NSDL and CDSL.

**m. Outstanding Global depository receipts or American depository receipts or warrants or any convertible instruments, conversion date and likely impact on equity:** Not Applicable\***n. Plant locations:** Not Applicable\***o. Update your Correspondence address / Email Id:**

To ensure all communications, all shareholders holding shares in physical form are requested to notify the Company at its registered office as per the details given herein below, change in their address / email Id instantly by written request under the signatures of sole/ first joint holder. Shareholder(s) holding shares in dematerialized form are requested to notify change in bank details / address / email Id directly with their respective DPs.

519,5<sup>th</sup> Floor, DLF Prime Towers, Okhla Industrial Area, Phase-1, New Delhi-110020  
Email id: investors@satyamicrocapital.com, Phone: +911149724000  
Website: www.satyamicrocapital.com

**Quote Folio No. / DP ID No.:**

Shareholders/Beneficial Owners are requested to quote their Folio Nos./DP ID Nos. as the case may be, in all correspondence with the Company. Shareholders are also requested to quote their Email IDs, Contact numbers (landline/ Mobile phone) for prompt reply to their correspondence.



### Registrar and Transfer Agent:

Link Intime India Private Limited  
C 101, 247 Park, C 101 1st Floor, LBS Marg, Vikhroli (W), Mumbai – 400 083  
Tel. No.: +91 22 2594 6970; Fax No.: +91 22 2594 6969  
E-mail: rnt.helpdesk@linkintime.co.in, Website: www.linkintime.co.in

KFIN Technologies Limited  
Selenium Building, Tower-B, Plot No.- 31 & 32, Financial District,  
Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032  
Phone: +91 - 40 - 67162222, 79611000,  
E-mail: venu.sp@kfintech.com  
Website: www.kfintech.com

### Debenture Trustees Details:

1. Catalyst Trusteeship Limited (formerly known as GDA Trusteeship Limited)  
Registered Office: GDA House, Plot No. 85,  
Bhusari Colony (Right), Kothrud, Pune - 411038, Maharashtra, India  
Tel. Nos.: +91 (020) 25280081; Website: www.catalysttrustee.com  
Email:- ComplianceCTL-Mumbai@ctltrustee.com

2. Vardhman Trusteeship Private Limited (formerly known as Atvir Stock Broking Pvt. Ltd.)  
Registered Office: Turner Morrison Building, Unit No. 15, 6 Lyons Range, Kolkata-700001  
Tel. Nos.: +91 22 42648335/+91 22 4014 0832; Website: www.vardhmantrustee.com  
Email:- compliance@vardhmantrustee.com

**Any query on Annual Report:** Members can write an email on cs@satyamicrocapital.com or send query on annual report on below mentioned address: 519, 5<sup>th</sup> Floor, DLF Prime Towers, Okhla Industrial Area, Phase-1, New Delhi-110020, India, addressed to Company Secretary and Chief Compliance Officer.

### P. Credit Rating

During the year under review, ACUITE Ratings & Research Limited (ACUITE), ICRA Limited (ICRA), India Ratings & Research Private Limited (IND) and CRISIL Limited (CRISIL), rated the securities of the Company as follows: -

Amount (Rs. in Millions)

| S. No. | Name of Instrument         | Rating Agency                            | Date as per Final Letter | Rating Assigned           | Valid Up To  | Amount Rated |
|--------|----------------------------|------------------------------------------|--------------------------|---------------------------|--------------|--------------|
| 1.     | Long term Bank Facilities  | ICRA Limited                             | 14 - 02 - 24             | [ICRA]BBB+/Stable         | Refer Note 1 | 17,000.00    |
| 2.     | Long term Bank Facilities  | CRISIL Ratings Limited                   | 07 - 02 - 24             | CRISIL BBB+/Stable        | Refer Note 1 | 3,000.00     |
| 3.     | Long term Bank Facilities  | India Ratings & Research Private Limited | 16 - 01 - 24             | IND BBB+/Stable           | Refer Note 1 | 1,500.00     |
| 4.     | Non-convertible debentures | Acuite Ratings & Research Limited        | 28 - 08 - 23             | ACUITE BBB+/Stable        | Refer Note 1 | 1,050.00     |
| 5.     | Market Linked Debentures   | Acuite Ratings & Research Limited        | 28 - 08 - 23             | PP-MLD ACUITE BBB+/Stable | Refer Note 1 | 1,000.00     |
| 6.     | Non-convertible debentures | India Ratings & Research Private Limited | 08 - 12 - 23             | IND BBB+/Stable           | Refer Note 1 | 3,100.00     |
| 7.     | Non-convertible debentures | CRISIL Ratings Limited                   | 07 - 02 - 24             | CRISIL BBB+/Stable        | Refer Note 1 | 1,830.00     |
| 8.     | Subordinated Debt          | CRISIL Ratings Limited                   | 07 - 02 - 24             | CRISIL BBB+/Stable        | Refer Note 1 | 1,500.00     |
| 9.     | Non-convertible debentures | ICRA Limited                             | 06 - 11 - 23             | [ICRA]BBB+/Stable         | Refer Note 1 | 3,715.40     |
| 10.    | Non-convertible debentures | ICRA Limited                             | 12 - 12 - 23             | [ICRA]BBB+/Stable         | Refer Note 1 | 500.00       |
| 11.    | Subordinated Debt          | ICRA Limited                             | 06 - 11 - 23             | [ICRA]BBB+/Stable         | Refer Note 1 | 1,050.00     |
| 12.    | Non-convertible debentures | ICRA Limited                             | 19 - 02 - 24             | [ICRA]BBB+/Stable         | Refer Note 1 | 500.00       |
| 13.    | Tier-II Bonds Programme    | ICRA Limited                             | 06 - 11 - 23             | [ICRA]BBB+/Stable         | Refer Note 1 | 250.00       |
| 14.    | Market Linked Debentures   | ICRA Limited                             | 06 - 11 - 23             | PP-MLD[ICRA]BBB+/Stable   | Refer Note 1 | 200.00       |
| 15.    | Securitization             | ICRA Limited                             | 09 - 01 - 24             | [ICRA]A+[SO]              | Refer Note 1 | 428.60       |

Note 1: The rating is subject to annual surveillance till final repayment/redemption of rated facilities

### Q. Dates of Book Closure: Not Applicable\*

During the period under review, the Board does not recommend payment of any Final Dividend on the Equity Shares for FY 2023-24.

\*The equity shares of the Company are not listed on the stock exchange and hence, certain details are not applicable to the Company.

## OTHER DISCLOSURES

| Particulars                                                                                                                                                                                                                                                                           | Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|--|--------------------------------------------|---------------------------------------------------|----------------------------------------------------|----------------------------|---------------------------------------------|---------------------|-----------------|-----------------|------------|------|-----|--------------------|------|---|------------------------|------|---|-------|------|-----|
| Disclosures on materially significant related party transactions that may have potential conflict with the interests of listed entity at large.                                                                                                                                       | There are no material related party transactions during the year under review that have potential conflict with the interest of the Company.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Details of non-compliance by the Company, penalties, strictures imposed on the listed entity by Stock Exchange(s) or the Securities and Exchange Board of India or any statutory authority, on any matter related to capital markets, during the last three years.                    | There were no penalties/strictures imposed on the Company except few pecuniary fines paid by the Company on account of delayed submission.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Details of establishment of Vigil Mechanism / Whistle Blower Policy and affirmation that no personnel have been denied access to the audit committee.                                                                                                                                 | In compliance with the applicable provisions of the Act and other applicable regulations, the Committee has Board approved policy/mechanism on dealing with whistle blowers. During the year, no individual was denied access to the Audit Committee for reporting concerns, if any. The said policy/mechanism is disclosed on the Company’s website and can be accessed on Weblink <a href="https://satyamicrocapital.com/policies/">https://satyamicrocapital.com/policies/</a> . The Company has put in place a whistle blower policy to support the Code of Conduct. The details about the vigil mechanism forms part of the Board’s report. |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Web link where policy for determining ‘Material Subsidiaries is disclosed.                                                                                                                                                                                                            | <a href="https://satyamicrocapital.com/policies/">https://satyamicrocapital.com/policies/</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Details of compliance with mandatory requirements and adoption of the non-mandatory requirements.                                                                                                                                                                                     | The Company is in compliance with the requirement as applicable for High Value Debt Listed Company                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Web link where policy on dealing with related party transactions                                                                                                                                                                                                                      | <a href="https://satyamicrocapital.com/policies/">https://satyamicrocapital.com/policies/</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Details of compliance with mandatory requirements and adoption of the non-mandatory requirements.                                                                                                                                                                                     | The Company is in compliance with the requirement as applicable for High Value Debt Listed Company                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Web link where policy on dealing with related party transactions                                                                                                                                                                                                                      | <a href="https://satyamicrocapital.com/policies/">https://satyamicrocapital.com/policies/</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Disclosure of commodity price risks and commodity hedging activities.                                                                                                                                                                                                                 | Not Applicable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Details of utilization of funds raised through preferential allotment or qualified institutions placement as specified under Regulation 32 (7A).                                                                                                                                      | Not Applicable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| A certificate from a Company Secretary in practice that none of the Directors on the Board of the Company have been debarred or disqualified from being appointed or continuing as directors of Companies by the Board/Ministry of Corporate Affairs or any such statutory authority. | The Company has obtained a certificate from Vinod Kothari & Company, Practising Company Secretaries, Secretarial Auditors, that none of the Directors on the Board of the Company have been debarred or disqualified from being appointed or continuing as directors of Companies by the Board/Ministry of Corporate Affairs or any such statutory authority. The same is reproduced at the end of this report and marked as <b>Annexure 1A</b> .                                                                                                                                                                                                |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Where the Board had not accepted any recommendation of any committee of the Board which is mandatorily required, in the relevant financial year, the same to be disclosed along with reasons thereof.                                                                                 | During FY 2023-24, all the recommendations which were mandatorily required, of the various Committees of the Board were accepted by the Board.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Total fees for all services paid by the listed entity and its subsidiaries to the statutory auditor and all entities in the network firm/network entity of which the statutory auditor is a part.                                                                                     | <table><tr><th rowspan="2">Particulars</th><th colspan="2">For year ended March 31, 2024</th></tr><tr><th>SATYA MicroCapital Limited</th><th>SATYA Micro Housing Finance Private Limited</th></tr><tr><td>Payment to auditors</td><td>(Rs in Million)</td><td>(Rs in Million)</td></tr><tr><td>Audit fees</td><td>6.38</td><td>0.5</td></tr><tr><td>Certification fees</td><td>0.25</td><td>-</td></tr><tr><td>Out of pocket expenses</td><td>0.26</td><td>-</td></tr><tr><td>Total</td><td>6.89</td><td>0.5</td></tr></table>                                                                                                                   |                                                    |  | Particulars                                | For year ended March 31, 2024                     |                                                    | SATYA MicroCapital Limited | SATYA Micro Housing Finance Private Limited | Payment to auditors | (Rs in Million) | (Rs in Million) | Audit fees | 6.38 | 0.5 | Certification fees | 0.25 | - | Out of pocket expenses | 0.26 | - | Total | 6.89 | 0.5 |
| Particulars                                                                                                                                                                                                                                                                           | For year ended March 31, 2024                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
|                                                                                                                                                                                                                                                                                       | SATYA MicroCapital Limited                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | SATYA Micro Housing Finance Private Limited        |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Payment to auditors                                                                                                                                                                                                                                                                   | (Rs in Million)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | (Rs in Million)                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Audit fees                                                                                                                                                                                                                                                                            | 6.38                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 0.5                                                |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Certification fees                                                                                                                                                                                                                                                                    | 0.25                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | -                                                  |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Out of pocket expenses                                                                                                                                                                                                                                                                | 0.26                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | -                                                  |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Total                                                                                                                                                                                                                                                                                 | 6.89                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 0.5                                                |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Disclosures in relation to the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.                                                                                                                                                             | <table><tr><th>Number of complaints filed during the Year</th><th>Number of complaints disposed off during the year</th><th>Number of complaints pending as on end of the year</th></tr><tr><td>5</td><td>4</td><td>1*</td></tr></table> <p><i>*a pending case was disposed of in the month of April’24.</i></p>                                                                                                                                                                                                                                                                                                                                 |                                                    |  | Number of complaints filed during the Year | Number of complaints disposed off during the year | Number of complaints pending as on end of the year | 5                          | 4                                           | 1*                  |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Number of complaints filed during the Year                                                                                                                                                                                                                                            | Number of complaints disposed off during the year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Number of complaints pending as on end of the year |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| 5                                                                                                                                                                                                                                                                                     | 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 1*                                                 |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |
| Details of material subsidiaries of the Company; including the date and place of incorporation and the name and date of appointment of the statutory auditors of such subsidiaries                                                                                                    | NA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                    |  |                                            |                                                   |                                                    |                            |                                             |                     |                 |                 |            |      |     |                    |      |   |                        |      |   |       |      |     |

Contd...



| Particulars                                                                                                                                       | Details                                                                                                                                                                                                                                                                                                                                         |                                             |                               |                                           |
|---------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|-------------------------------|-------------------------------------------|
|                                                                                                                                                   | Nature of Transactions                                                                                                                                                                                                                                                                                                                          | Related Party                               | For year ended March 31, 2024 | Rs. in Millions                           |
|                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                 |                                             |                               | As at March 31, 2024 (Payable)/Receivable |
| Disclosure by the Company of 'Loans and advances in the nature of loans to firms/ companies in which directors are interested by name and amount. | Advance given                                                                                                                                                                                                                                                                                                                                   | SATYA Micro Housing Finance Private Limited | 125.00                        | 125.00                                    |
| Familiarization Program                                                                                                                           | Details of familiarisation programmes imparted to Independent Directors is disclosed on the website of the Company and can be accessed through the weblink of the Company <a href="https://satyamicrocapital.com/stock-exchange-intimations-and-compliance-3/">https://satyamicrocapital.com/stock-exchange-intimations-and-compliance-3/</a> . |                                             |                               |                                           |

## NON-COMPLIANCE OF ANY REQUIREMENT OF CORPORATE GOVERNANCE REPORT OF SUB-PARAS ABOVE, WITH REASONS THEREOF SHALL BE DISCLOSED

The Company became high-Value Debt Listed Company w.e.f. May 31, 2022, the Company is in compliance with the requirement specified in regulations 17 to 27 of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015.

## DISCRETIONARY REQUIREMENTS AS SPECIFIED IN PART E OF SCHEDULE II SEBI (LISTING OBLIGATION AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015

The Company became high-Value Debt Listed Company w.e.f. May 31, 2022, the Company is in compliance with the requirement specified in regulations 17 to 27 of SEBI (LODR) Regulations, 2015, however, the Company has not adopted discretionary requirements as specified in Part E of Schedule II.

## THE DISCLOSURES OF THE COMPLIANCE WITH CORPORATE GOVERNANCE REQUIREMENTS SPECIFIED IN REGULATION 17 TO 27 AND CLAUSES (B) TO (I) OF REGULATION 46(2) OF SEBI LISTING REGULATIONS SHALL BE MADE IN THE SECTION ON CORPORATE GOVERNANCE OF THE ANNUAL REPORT

As on March 31, 2024, the Company is in compliance with the corporate governance requirements specified in Regulation 17 to 27 of SEBI (LODR), Regulations, 2015. However, clauses (b) to (i) of sub-regulation (2) of regulation 46 of SEBI (LODR) Regulations, 2015 is not applicable to the Company being a High Value Debt Listed Entity.

## DECLARATION SIGNED BY THE MANAGING DIRECTOR STATING THAT THE MEMBERS OF BOARD OF DIRECTORS, KEY MANAGERIAL PERSONNEL AND SENIOR MANAGEMENT PERSONNEL HAVE AFFIRMED COMPLIANCE WITH THE CODE OF CONDUCT OF BOARD OF DIRECTORS AND SENIOR MANAGEMENT

The Code of Conduct of the Company aims at ensuring consistent standards of conduct and ethical business practices across the Company. This Code is reviewed on annual basis and the latest Code is available on the website of the Company (<https://satyamicrocapital.com/policies/>). Pursuant to SEBI (LODR), Regulation, 2015, a confirmation from the Managing Director, CEO & CIO regarding compliance with the Code by all the Directors, Key Managerial Personnel and Senior Management of the Company is enclosed as **Annexure- 1B**.

## COMPLIANCE CERTIFICATE FROM EITHER THE AUDITORS OR PRACTICING COMPANY SECRETARIES REGARDING COMPLIANCE OF CONDITIONS OF CORPORATE GOVERNANCE SHALL BE ANNEXED WITH THE DIRECTORS' REPORT

The Company has obtained a compliance certificate from the Practising Company Secretaries M/s Vinod Kothari & Company on Corporate Governance. The same is part of the Annual Report as **Annexure 1C**.

## ANNUAL SECRETARIAL COMPLIANCE REPORT

Your Company has undertaken an audit for FY 2023-24 for all applicable compliances as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and Circulars/ Guidelines issued thereunder. The Annual Secretarial Compliance Report issued by M/s Vinod Kothari & Company, Company Secretaries, Secretarial Auditor for FY 2023-24 has been submitted to the Stock Exchange(BSE) and is annexed as **Annexure 1D**.

## CEO/CFO CERTIFICATION

As required under Regulation 17(8) of the SEBI (Listing Obligations and Disclosure Requirement) Regulations, 2015, the CEO and CFO of the Company have certified the accuracy of the Financial Statements, the Cash Flow Statement and adequacy of Internal Control Systems for financial reporting for the year ended March 31, 2024.

## ANNEXURE-1A

### CERTIFICATE OF NON-DISQUALIFICATION OF DIRECTORS

[Pursuant to BSE Circular dated January 07, 2022 and Para C (10)(I) of Schedule V to the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015]

To,  
The Members of  
SATYA MicroCapital Limited

We have examined the relevant registers, records, forms, returns, and disclosures received from the Directors of SATYA MicroCapital Limited (hereinafter referred to as 'Company') having CIN U74899DL1995PLC068688 and having registered office at 519 5th floor DLF Prime Towers, Okhla Industrial Area, Phase-1 Delhi- 110020, produced before us by the Company for the purpose of issuing this Certificate, in accordance with BSE circular date January 07, 2022 read with clause 10(i) of Para C of Schedule V to the Securities Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

In our opinion and to the best of our information and according to the verifications (including Directors Identification Number (DIN) status at the portal [www.mca.gov.in](http://www.mca.gov.in)) as considered necessary and explanations furnished to us by the Company & its officers, we hereby certify that none of the Directors on the Board of the Company as stated below for the Financial Year ended March 31, 2024 have been debarred or disqualified from being appointed or continuing as Directors of companies by the Securities and Exchange Board of India or the Ministry of Corporate Affairs or any such other statutory authority.

| Sl. No. | Name of the Director as on March 31, 2024 | DIN      | Category of Directorship                 | Date of first Appointment                  |
|---------|-------------------------------------------|----------|------------------------------------------|--------------------------------------------|
| 1.      | Mr. Vivek Tiwari                          | 02174160 | Executive Director                       | 18/02/2016                                 |
| 2.      | Dr. Ratnesh Tiwari                        | 07131331 | Non-Executive - Non-Independent Director | 28/10/2016                                 |
| 3.      | Mr. Sanjay Gandhi                         | 02234298 | Non-Executive - Independent Director     | 01/08/2018                                 |
| 4.      | Mr. Taejun Shin                           | 08056236 | Non-Executive - Independent Director     | 18/01/2021                                 |
| 5.      | Mr. Mohan Chandanathil Pappachan          | 02661757 | Non-Executive - Independent Director     | 11/08/2017, re-appointed w.e.f. 13/12/2022 |
| 6.      | Dr. Deepali Pant Joshi                    | 07139051 | Non-Executive - Independent Director     | 24/09/2021                                 |
| 7.      | Mr. Naveen Surya                          | 00094514 | Non-Executive - Independent Director     | 29/08/2019                                 |
| 8.      | Ms. Surekha Marandi                       | 06952573 | Non-Executive - Independent Director     | 28/02/2020                                 |

Ensuring the eligibility for the appointment / continuity of every Director on the Board is the responsibility of the management of the Company. Our responsibility is to express an opinion on these based on our verification. This certificate is neither an assurance as to the future viability of the Company nor of the efficiency or effectiveness with which the management has conducted the affairs of the Company.

**For M/s Vinod Kothari & Company**  
Practicing Company Secretaries  
Unique Code: P1996WB042300

sd/-

**Nitu Poddar**  
Partner

Membership No.: A37398  
CP No.:15113

UDIN: A037398F000942753

Peer Review Certificate No.: 4123/2023

Place: New Delhi  
Date: 09.08.2024



**ANNEXURE-1B****DECLARATION PURSUANT TO PART D OF SCHEDULE V OF SEBI (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015**

To the member of  
SATYA MicroCapital Limited

Sub: Affirmation of Compliance with Code of Conduct for the Company's Board of Directors, Key Managerial Personnel and Senior Managerial Personnel

I hereby declare that all the Board members, Key Managerial Personnel and Senior Management Personnel as on March 31, 2024, have affirmed compliance with the Code of Conduct for the Company's Board of Directors, Key Managerial Personnel and Senior Managerial Personnel.

Sd/-  
Vivek Tiwari  
Managing Director, CEO & CIO  
DIN: 02174160

Place: New Delhi  
Date: 25.04.2024



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**ANNEXURE-1C****CERTIFICATE ON CORPORATE GOVERNANCE**

To,  
The Members  
SATYA MicroCapital Limited

We have examined the compliance of Corporate Governance by SATYA MicroCapital Limited ("**Company**") for the financial year ending on March 31, 2024, as stipulated in regulation 17 to 27 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("**Listing Regulations**"), on the basis of the examination of documents provided in **Annexure - 1**.

Compliance with the conditions of Corporate Governance is the responsibility of the Management of the Company. Our examination was limited to review of the procedures and implementation thereof, adopted by the Company for ensuring the compliance with the conditions of the Corporate Governance. It is neither an audit nor an expression of opinion on the financial statements of the Company.

As per regulation 15(1) of the Listing Regulations, being a 'high value debt listed entity', the provisions of Corporate Governance were applicable to the Company on a 'comply-or-explain' basis, during the period under review. In our opinion and to the best of our information and according to the explanations given to us, we certify that the Company has complied with the conditions of Corporate Governance as stipulated in the Listing Regulations.

We further state that such compliance is neither an assurance as to the future viability of the Company nor the efficiency or effectiveness with which the Management has conducted its affairs.



**For Vinod Kothari & Company**  
Practicing Company Secretaries  
Unique Code: P1996WB042300

sd/-

**Nitu Poddar**  
Partner

Membership No.: A37398

CP No.:15113

UDIN: A037398F000942720

Peer Review Certificate No.: 4123/2023

Place: New Delhi  
Date: 09.08.2024



## Annexure I

### List of Documents

1. Minutes for the meetings of the following held during the Audit Period:
  - a. Board of Directors
  - b. Audit Committee
  - c. Nomination and Remuneration Committee
  - d. Stakeholders Relationship & Customer Service Committee
  - e. Risk Management Committee
  - f. Annual General Meeting
2. Proof of circulation of draft and signed minutes of the Board and Committee meetings on sample basis
3. Terms of Reference of the statutory Committees (as listed above) of the Company
4. Annual report for financial year 2022-23
5. Draft Corporate Governance Report for financial year 2023-24
6. Resolutions passed by circulation during the financial year 2023-24
7. Directors disclosures under the Act, rules made thereunder and Listing Regulations
8. Policies framed under the Act and Listing Regulations, as available on the website of the Company
9. Stock exchange filings for corporate governance under regulation 27(2) of Listing Regulations
10. Memorandum of Association and Articles of Association of the Company



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## ANNEXURE-1D

### SECRETARIAL COMPLIANCE REPORT OF SATYA MICROCAPITAL LIMITED FOR THE FINANCIAL YEAR ENDED MARCH 31, 2024

We have conducted the review of the compliance of the applicable statutory provisions and the adherence to good corporate practices by **SATYA MicroCapital Limited** (hereinafter referred to as '**Listed Entity**' / '**Company**') having its registered office at 519, 5th floor DLF Prime Towers, Okhla Industrial Area, Phase-1, Delhi - 110020. Secretarial Review was conducted in a manner that provided us a reasonable basis for evaluating the corporate conducts / statutory compliances and expressing our observations thereon.

Based on our verification of the Listed Entity's books, papers, minutes books, forms and returns filed and other records maintained by the Listed Entity and also information provided by the Listed Entity, its officers, agents and authorized representatives during the conduct of Secretarial Review, we hereby report that in our opinion, the Listed Entity has, during the review period covering the financial year ended on March 31, 2024 ('**Review Period**'), complied with the statutory provisions listed hereunder in the manner and subject to the reporting made hereinafter:

We have examined:

- all the documents and records made available to us and explanation provided by the Listed Entity,
- the filings/ submissions made by the Listed Entity to the stock exchanges,
- website of the Listed Entity,
- any other document/ filing, as may be relevant, which has been relied upon to make this Report.

for the Review Period in respect of compliance with the provisions of:

- The Securities and Exchange Board of India Act, 1992 ('SEBI Act') and the Regulations, circulars, guidelines issued there under; and
- The Securities Contracts (Regulation) Act, 1956 ('SCRA'), rules made thereunder and the Regulations, circulars, guidelines issued thereunder by the Securities and Exchange Board of India ('SEBI');

The specific Regulations, whose provisions and the circulars/ guidelines issued thereunder, have been examined, include:-

- The Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('Listing Regulations');
- The Securities and Exchange Board of India (Issue and Listing of Non-Convertible Securities) Regulations, 2021;
- The Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 2015 ('PIT Regulations');
- The Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993 (in relation to obligations of Issuer Company);
- The Securities and Exchange Board of India (Debenture Trustees) Regulations, 1993 (in relation to obligations of Issuer Company);
- The Securities and Exchange Board of India (Depositories & Participants) Regulations, 2018;

and circulars/ guidelines issued thereunder;

and based on the above examination, we hereby report that, during the Review Period:

I. (a) The Listed Entity has complied with the provisions of the above Regulations and circulars/ guidelines issued thereunder, except in respect of matters specified below:-

| Sr. No. | Compliance Requirement (Regulations/ circulars / guidelines including specific clause) | Regulation/ circular no. | Deviations | Action taken by | Type of action | Details of violation | Fine amount | Observations / remark of the PCS | Management response | Remarks |
|---------|----------------------------------------------------------------------------------------|--------------------------|------------|-----------------|----------------|----------------------|-------------|----------------------------------|---------------------|---------|
| None    |                                                                                        |                          |            |                 |                |                      |             |                                  |                     |         |

(b) The listed entity has taken the following actions to comply with the observations made in previous reports:

| Sr. No.        | Compliance Requirement (Regulations/ circulars / guidelines including specific clause) | Regulation/ circular no. | Deviations | Action taken by | Type of action | Details of violation | Fine amount | Observations / remark of the PCS | Management response | Remarks |
|----------------|----------------------------------------------------------------------------------------|--------------------------|------------|-----------------|----------------|----------------------|-------------|----------------------------------|---------------------|---------|
| Not Applicable |                                                                                        |                          |            |                 |                |                      |             |                                  |                     |         |

II. Compliances related to resignation of statutory auditors from listed entities and their material subsidiaries as per SEBI Circular CIR/CFD/CMD1/114/2019 dated 18th October, 2019:

| Sr. No.                                                                             | Particulars                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Compliance Status (Yes/No/NA) | Observations/ Remarks by PCS                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Compliances with the following conditions while appointing/re-appointing an auditor |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |                                                                                                                                                                                                                                                                                                                                                      |
| 1                                                                                   | I. If the auditor has resigned within 45 days from the end of a quarter of a financial year, the auditor before such resignation, has issued the limited review/ audit report for such quarter; or<br>ii. If the auditor has resigned after 45 days from the end of a quarter of a financial year, the auditor before such resignation, has issued the limited review/ audit report for such quarter as well as the next quarter; or<br>iii. If the auditor has signed the limited review/ audit report for the first three quarters of a financial year, the auditor before such resignation, has issued the limited review/ audit report for the last quarter of such financial year as well as the audit report for such financial year. | NA                            | The stipulations provided in the said SEBI Circular are not applicable to the Company, being a debt listed entity as the circular has been issued in terms of Reg. 30(2) and Reg. 36(5) of the Listing Regulations. In any case, there was no instance of appointment/ reappointment/ resignation of the statutory auditor during the Review Period. |



| Sr. No.  | Particulars                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Compliance Status (Yes/No/NA) | Observations/ Remarks by PCS |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|------------------------------|
| <b>2</b> | <b>Other conditions relating to resignation of statutory auditor</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                               |                              |
|          | <p>i.Reporting of any concerns by Auditor with respect to the Listed Entity/ its material subsidiary to the Audit Committee:</p> <p>a.In case of any concern with the management of the Listed Entity/ material subsidiary such as non-availability of information/ non-cooperation by the management which has hampered the audit process, the auditor has approached the Chairman of the Audit Committee of the Listed Entity and the Audit Committee shall receive such concern directly and immediately without specifically waiting for the quarterly Audit Committee meetings.</p> <p>b.In case the auditor proposes to resign, all concerns with respect to the proposed resignation, along with relevant documents, have been brought to the notice of the Audit Committee. In cases where the proposed resignation is due to non-receipt of information/ explanation from the company, the auditor has informed the Audit Committee the details of information/ explanation sought and not provided by the management, as applicable.</p> <p>c.The Audit Committee / Board of Directors, as the case may be, deliberated on the matter on receipt of such information from the auditor relating to the proposal to resign as mentioned above and communicate its views to the management and the auditor.</p> <p>ii.Disclaimer in case of non-receipt of information:<br/>The auditor has provided an appropriate disclaimer in its audit report, which is in accordance with the Standards of Auditing as specified by ICAI / NFRA, in case where the Listed Entity/ its material subsidiary has not provided information as required by the auditor.</p> | NA                            | Same as above                |
| <b>3</b> | The Listed Entity/ its material subsidiary has obtained information from the Auditor upon resignation, in the format as specified in Annexure-A in SEBI circular CIR/CFD/CMD1/114/2019 dated 18th October 2019.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | NA                            | Same as above                |

III. We hereby report that, during the Review Period the compliance status of the Listed Entity is appended as below:

| Sr. No.   | Particulars                                                                                                                                                                                                                                                                                                                                                                                                       | Compliance Status (Yes/No/NA) | Observations/ Remarks by PCS                                                                                                                                                                                                                                                                                                                                                                                 |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>1</b>  | Secretarial Standards:<br>The compliances of the Listed Entity are in accordance with the applicable Secretarial Standards (SS) issued by the Institute of Company Secretaries India.                                                                                                                                                                                                                             | Yes                           |                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>2</b>  | Adoption and timely updation of the Policies:<br>All applicable policies under SEBI Regulations are adopted with the approval of the Board of Directors of the Listed Entity.<br>All the policies are in conformity with SEBI Regulations and have been reviewed & updated as per the regulations /circulars /guidelines issued by SEBI.                                                                          | Yes<br>Yes                    |                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>3</b>  | Maintenance and disclosure on website:<br>The Listed Entity is maintaining a functional website.<br>Timely dissemination of the documents/ information under a separate section on the website.<br>Web-links provided in annual corporate governance reports under Regulation 27(2) are accurate and specific which redirect to the relevant document(s)/ section of the website.                                 | Yes<br>Yes<br>NA              | As per clause 1 of para A of Chapter VII of SEBI Master Circular for listing obligations and disclosure requirements for Non-convertible Securities, Securitized Debt Instruments and/ or Commercial Paper dated July 29, 2022, High Value Debt Listed Entities are not required to provide the web-links in corporate governance reports submitted under Regulation 27(2) at the end of the financial year. |
| <b>4</b>  | Disqualification of Directors:<br>None of the Directors of the Company are disqualified under section 164 of the Companies Act, 2013, as confirmed by the Listed Entity.                                                                                                                                                                                                                                          | Yes                           | We have verified the same basis the declarations furnished by the directors, details of filing on MCA website and list of disqualified directors as uploaded by the Registrar of Companies from time to time.                                                                                                                                                                                                |
| <b>5</b>  | Details related to subsidiaries of the Listed Entity have been examined w.r.t:<br>a. Identification of material subsidiary companies<br>b. Disclosure requirement of material as well as other subsidiaries.                                                                                                                                                                                                      | a. Yes<br>b. Yes              | The Listed Entity had no material subsidiary as on March 31, 2024. Further the Company has not identified any material subsidiary during the Review Period.                                                                                                                                                                                                                                                  |
| <b>6</b>  | Preservation of Documents:<br>The Listed Entity is preserving and maintaining records as prescribed under SEBI Regulations and disposal of records as per Policy of Preservation of Documents and Archival policy prescribed under the Listing Regulations.                                                                                                                                                       | Yes                           | We have verified the same basis the checking carried out on a sample basis.                                                                                                                                                                                                                                                                                                                                  |
| <b>7</b>  | Performance Evaluation:<br>The Listed Entity has conducted performance evaluation of the Board, independent directors and the committees at the start of every financial year/ during the financial year as prescribed in SEBI Regulations                                                                                                                                                                        | Yes                           | The Board took note of the performance evaluation in its meeting held on May 24, 2023.                                                                                                                                                                                                                                                                                                                       |
| <b>8</b>  | Related Party Transactions ('RPTs'):<br>a. The Listed Entity has obtained prior approval of Audit Committee for all RPTs; or<br>b. The Listed Entity has provided detailed reasons along with confirmation whether the transactions were subsequently approved/ ratified/ rejected by the Audit Committee, in case no prior approval has been obtained.                                                           | Yes                           | We have given our recommendation to the Company for further tightening of controls with respect to RPTs.                                                                                                                                                                                                                                                                                                     |
| <b>9</b>  | Disclosure of events or information:<br>The Listed Entity has provided all the required disclosure(s) under Regulation 51 along with Schedule III of Listing Regulations within the time limits prescribed thereunder.                                                                                                                                                                                            | Yes                           | -                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>10</b> | Prohibition of Insider Trading:<br>The Listed Entity is in compliance with the Regulation 3(5) & 3(6) PIT Regulations.                                                                                                                                                                                                                                                                                            | Yes                           | -                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>11</b> | Actions taken by SEBI or Stock Exchange(s), if any:<br>No action(s) has been taken against the Listed Entity/ its promoters/ directors/ subsidiaries either by SEBI or by the Stock Exchanges (including under the Standard Operating Procedures issued by SEBI through various circulars) under SEBI Regulations and circulars/ guidelines issued thereunder except as provided under separate paragraph herein. | NA                            | No action has been taken against the Listed Entity / its Promoters / Directors / subsidiaries either by SEBI or by the stock exchanges under SEBI Regulations and circulars/ guidelines issued thereunder.                                                                                                                                                                                                   |
| <b>12</b> | Additional non-compliances, if any:<br>No additional non-compliance observed for any SEBI regulation/ circular/guidance note etc.                                                                                                                                                                                                                                                                                 | NA                            | We did not come across any such instance.                                                                                                                                                                                                                                                                                                                                                                    |

**Assumptions & Limitation of Scope & Review:**

1. Compliance of the applicable laws and ensuring the authenticity of documents and information furnished, are the responsibilities of the Management of the Listed Entity.
2. Our responsibility is to certify based upon our examination of relevant documents and information. This is neither an audit nor an expression of opinion.
3. We have not verified the correctness and appropriateness of financial records and Books of Accounts of the Listed Entity.
4. This Report is solely for the intended purpose of compliance in terms of Regulation 24A (2) of the Listing Regulations and is neither an assurance as to the future viability of the Listed Entity nor of the efficacy or effectiveness with which the Management has conducted the affairs of the Listed Entity.

**Place:** New Delhi**Date:** 30.05.2024

For **Vinod Kothari & Company**  
Practising Company Secretaries  
**Unique Code:** P1996WB042300

Sd/-

**Nitu Poddar**  
Partner

**Membership No.:** A37398**CP No.:** 15113**UDIN:** A037398F000495834**Peer Review Certificate No.:** 4123/2023

# SATYA

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## ANNEXURE-2

### SECRETARIAL COMPLIANCE REPORT OF SATYA MICROCAPITAL LIMITED FOR THE FINANCIAL YEAR ENDED MARCH 31, 2024

|       |                                                                                                                                                                                                                      | 2024            |
|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| S. No | Particulars                                                                                                                                                                                                          | SATYA ESOP 2018 |
| 1     | options granted*                                                                                                                                                                                                     | 15,14,336       |
| 2     | options vested                                                                                                                                                                                                       | 9,59,525        |
| 3     | options exercised                                                                                                                                                                                                    | 6,23,598        |
| 4     | the total no. of shares arising as a result of exercise of option                                                                                                                                                    | 6,23,598        |
| 5     | options lapsed**                                                                                                                                                                                                     | 5,18,313        |
| 6     | the exercise price                                                                                                                                                                                                   | Rs. 45/-        |
| 7     | variation of terms of options                                                                                                                                                                                        | NA              |
| 8     | money realized by exercise of options                                                                                                                                                                                | 2,80,61,910     |
| 9     | total number of options in force                                                                                                                                                                                     | 8,70,479        |
| 10    | employee wise details of options granted to                                                                                                                                                                          |                 |
|       | i. key managerial personnel;                                                                                                                                                                                         | 1,20,000        |
|       | ii. any other employee who receives a grant of options in any one year of option amounting to five percent or more of options granted during that year (Enclosed details below)                                      | 89,000          |
|       | 1. Mr. Jitendra Kumar Pandey 28000                                                                                                                                                                                   |                 |
|       | 2. Ms. Shikha Sharma 28000                                                                                                                                                                                           |                 |
|       | 3. Mr. Manoj Kumar 28000                                                                                                                                                                                             |                 |
|       | 4. Mr. Sanjay Goel 5000                                                                                                                                                                                              |                 |
|       | iii. identified employees who were granted option, during any one year, equal to or exceeding one percent of the issued capital (excluding outstanding warrants and conversions) of the company at the time of grant | Nil             |

\*Options granted up to March 31, 2024 since inception of ESOP Plan

\*\*Options lapsed pursuant to resignation of employees till March 31, 2024

## FORM NO. MR-3 SECRETARIAL AUDIT REPORT

### FOR THE FINANCIAL YEAR ENDED MARCH 31, 2024

*[Pursuant to Regulation 24A of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 and Section 204(1) of the Companies Act, 2013 and Rule No. 9 of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014]*

To,  
The Members,  
SATYA MicroCapital Limited

We have conducted the secretarial audit of the compliance of applicable statutory provisions and the adherence to good corporate practices by SATYA MicroCapital Limited (hereinafter called 'Company' or 'SATYA') for the financial year ended March 31, 2024 ('Audit Period') in terms of the engagement letter dated May 26, 2023. The secretarial audit was conducted in a manner that provided us a reasonable basis for evaluating the corporate conduct/ statutory compliances and expressing our opinion thereon.

Based on our verification of the Company's books, papers, minute books, forms and returns filed and other records maintained by the Company and also the information provided by the Company, its officers, agents and authorized representatives during the conduct of secretarial audit, we hereby report that in our opinion, subject to our comments herein, the Company has, during the Audit Period, complied with the statutory provisions listed hereunder and also that the Company has proper Board-processes and compliance-mechanism in place.

We have examined the books, papers, minutes, forms and returns filed and other records maintained by the Company for the Audit Period, according to the provisions of applicable law provided hereunder:

- a.) The Companies Act, 2013 and the rules made thereunder including any re-enactment thereof ("Act");
- b.) The Securities Contracts (Regulation) Act, 1956 ('SCRA') and the rules made thereunder;
- c.) The Depositories Act, 1996 and the regulations and bye-laws framed thereunder to the extent of Regulation 76 of Securities and Exchange Board of India (Depositories and Participants) Regulations, 2018;
- d.) Foreign Exchange Management Act, 1999 and the rules and regulations made thereunder to the extent of Foreign Direct Investment and External Commercial Borrowings;
- e.) The following Regulations and Guidelines prescribed under the Securities and Exchange Board of India Act, 1992 ('SEBI Act'), to the extent applicable:-
  - i) Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations");
  - ii) The Securities and Exchange Board of India (Issue and Listing of Non-Convertible Securities) Regulations, 2021;
  - iii) The Securities and Exchange Board of India (Debenture Trustees) Regulations, 1993;
  - iv) The Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 2015;
  - v) The Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993;
  - vi) Securities and Exchange Board of India (Depositories and Participants) Regulations, 2018;
  - vii) Other specific circulars or notifications issued by SEBI and stock exchanges from time to time and applicable on the Company.
- f.) The Reserve Bank of India Act, 1934 ("RBI Act");
- g.) The following Regulations and Guidelines prescribed under the RBI Act, along with amendments thereto, to the extent applicable:-
  - i) Master Direction - Non-Banking Financial Company - Systemically Important Non-Deposit taking Company and Deposit taking Company (Reserve Bank) Directions, 2016 ('RBI Master Directions');
  - ii) Master Direction - Reserve Bank of India (Non-Banking Financial Company - Scale Based Regulation) Directions, 2023
  - iii) Master Direction - Reserve Bank of India (Regulatory Framework for Microfinance Loans) Directions, 2022 ('MFI Directions');
  - iv) Master Direction - Non-Banking Financial Company Returns (Reserve Bank) Directions, 2016 ('Returns Directions');
  - v) Master Direction - Monitoring of Frauds in NBFCs (Reserve Bank) Directions, 2016 ('Fraud Directions');
  - vi) Master Direction - Information Technology Framework for the NBFC Sector ('IT Directions');
  - vii) Master Direction - Know Your Customer (KYC) Direction, 2016 ('KYC Directions');
  - viii) Master Direction - Non-Banking Financial Companies Auditor's Report (Reserve Bank) Directions, 2016 ('Auditor Directions');
  - ix) Master Direction - Non-Banking Financial Companies - Acceptance of Public Deposits (Reserve Bank) Directions, 2016.
- h.) The following circulars/notifications issued by the RBI, along with the amendments introduced thereto from time to time:
  - i) Guidelines for Appointment of Statutory Central Auditors (SCAs)/Statutory Auditors (SAs) of Commercial Banks (excluding RRBs), UCBs and NBFCs (including HFCs) dated April 27, 2021;
  - ii) Prudential norms on Income Recognition, Asset Classification and Provisioning pertaining to Advances - Clarifications dated November 12, 2021;
  - iii) Scale Based Regulation (SBR): A Revised Regulatory Framework for NBFCs read with other applicable circular issued thereunder;
  - iv) Other specific circulars or notifications issued by RBI from time to time and applicable on the Company.

We have also examined compliance with the applicable clauses of the Secretarial Standards for Board Meetings (SS-1) and for General Meetings (SS-2) issued by the Institute of Company Secretaries of India.

We report that during the Audit Period, the Company has confirmed compliance with the provisions of the Act, Rules, Regulations, Guidelines, Standards etc.

During the Audit period, the disclosure under regulation 23(9) of Listing Regulations for HY1 does not include the RPTs entered into by the subsidiaries.



### We further report that:

The Board of Directors of the Company is duly constituted with a proper balance of Executive Directors, Non-Executive Directors and Independent Directors. No change in the existing composition of the Board of Directors took place during the Audit Period.

Adequate notice is given to all directors to schedule the Board Meetings and Committee meetings, and agenda with detailed notes were sent at least seven days in advance with due compliance of the Act and SS-1 except in cases where the meetings were called on a shorter notice. Further, a system exists for seeking and obtaining further information and clarifications on the agenda items before the meeting and for meaningful participation at the meeting.

All the decisions were unanimous and there was no minuted instance of dissent in the Board or Committee Meetings.

**We further report that** there are adequate systems and processes in the Company, which commensurate with its size and operations to monitor and ensure compliance with applicable laws, rules, regulations and guidelines.

We have separately given our recommendations to the Company towards good corporate governance practices.

**We further report that** during the Audit Period, the Company has undertaken the below mentioned specific events/ actions that can have a major bearing on the Company's compliance responsibility in pursuance of the above-referred laws, rules, regulations, guidelines, standards, etc:

#### a. Issuance and allotment of shares to the existing equity shareholders of the Company on rights basis

The Board of Directors, in its meeting dated January 19, 2024 and March 21, 2024, accorded the approval to issue 16,10,787 equity shares of face value of INR 10/- each, at Rs. 355/- per equity share aggregating to INR 54,60,56,793 on rights basis to the existing equity shareholders of the Company in proportion to their paid-up share capital. Further, 15,90,283 equity shares at INR 355/- per equity share, face value of which is INR 10/- per equity share aggregating to Rs. 56,45,50,465/- were issued by the Working Committee of the Board of Directors in its meeting held on March 31, 2024.

#### b. Conversion of Compulsorily Convertible Preference Shares ("CCPS")

During the Audit Period, the following CCPS held by Gojo and Company, Inc (holding company) and the Indian Promoters of the Company were converted into equity shares:

| Particulars                                              | Gojo and Company, Inc | Indian Promoters |
|----------------------------------------------------------|-----------------------|------------------|
| Number of CCPS held prior to conversion into equity      | 44,50,000             | 2,00,000         |
| Number of equity shares allotted upon conversion of CCPS | 43,38,257             | 1,94,978         |
| Conversion price (INR)                                   | 338.50                | 338.50           |

#### c. Issuance of NCDs

The Company has issued NCDs, on private placement basis, aggregating to INR 351.87 crores (figure here includes both listed and unlisted NCDs)

| Particulars        | Gojo and Company, Inc | Indian Promoters |
|--------------------|-----------------------|------------------|
| Number of ISINs    | 4                     | 4                |
| Amount (in Crores) | 179                   | 172.87           |

#### d. Introduction of SATYA MicroCapital Employee Stock Option Plan 2024 ("ESOP Plan 2024")

The Nomination and Remuneration Committee ("NRC") and the Board, subject to the shareholders' approval, accorded their consent to introduce SATYA MicroCapital Employee Stock Option Plan 2024.

#### e. Grant of ESOP under SATYA Employee Stock Option Plan 2018

During the Audit Period, the NRC of the Company granted 90,336 equity shares of the Company to its employees.

#### f. Alteration in Memorandum of Association ("MoA") of the Company

The Board of Directors of the Company, subject to the shareholders' approval, accorded its consent for the alteration of capital clause in the MoA, i.e. increasing the authorised share capital of the Company from INR 100 crores to INR 170 crores.

#### g. Alteration in Articles of Association ("AOA") of the Company

During the Audit Period, the shareholders approved amendment in the AoA of the Company w.r.t insertion of Article 17C which provides for the right of debenture trustee to appoint a nominee director on the Board of the Company in certain specified circumstances.

#### h. Redemption of NCDs of the Company

The Company, during the Audit Period, has redeemed NCDs (as per the below table):

| Particulars                                                                                      | ISIN                                                    |
|--------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Full Redemption of NCDs by way of exercise of call option by the Company                         | INE982X07127                                            |
| Full Redemption (by no. of units) of NCDs by way of exercise of put option by the holder of NCDs | INE982X07101                                            |
| Full Redemption of NCDs (by no. of units) upon maturity                                          | INE982X07119, INE982X07259, INE982X07275 & INE982X07309 |

#### i. Increase in the borrowing limits under section 180(1)(c) of the Act

The borrowing limits of the Company has been increased from INR 7,500 crores to INR 10,000 crores pursuant to the special resolution passed in terms of section 180(1)(c) of the Act in the AGM dated July 3, 2023.

For M/s Vinod Kothari & Company  
Practicing Company Secretaries  
Unique Code: P1996WB042300

sd/-  
Nitu Poddar  
Partner

Membership No.: A37398  
CP No.: 15113

UDIN: A037398F000271896

Peer Review Certificate No.: 4123/2023

Place: New Delhi  
Date: 29.04.2024

The report is to be read with our letter of even date which is annexed as **Annexure 'I'** and forms an integral part of this report.

## Annexure I

### Auditor and Management Responsibility ANNEXURE TO SECRETARIAL AUDIT REPORT

To,  
The Members,  
SATYA MicroCapital Limited

Our Secretarial Audit Report of even date is to be read along with this letter.

1. Maintenance of secretarial records is the responsibility of the Management of the Company. Our responsibility is to express an opinion on these secretarial records based on our audit. The list of documents for the purpose, as seen by us, is listed in **Annexure-II**;
2. We have followed the audit practices and the processes as were appropriate to obtain reasonable assurance about the correctness of the contents of the secretarial records. The verification was done on a test basis to ensure that correct facts are reflected in secretarial records. We believe that the processes and practices, we followed provide a reasonable basis for our opinion;
3. Our Audit examination is restricted only upto legal compliances of the applicable laws to be done by the Company, we have not checked the practical aspects relating to the same;
4. Wherever our Audit has required our examination of books and records maintained by the Company, we have relied upon electronic versions of such books and records, as provided to us through online communication. Considering the effectiveness of information technology tools in the audit processes, we have conducted online verification and examination of records, as facilitated by the Company, for the purpose of issuing this Report. In doing so, we have followed the guidance as issued by the Institute. We have conducted online verification & examination of records, as facilitated by the Company;
5. We have not verified the correctness and appropriateness of financial records and books of accounts of the Company as well as the correctness of the values and figures reported in various disclosures and returns as required to be submitted by the Company under the specified laws, though we have relied to a certain extent on the information furnished in such returns;
6. Wherever required, we have obtained the Management's representation about the compliance of laws, rules and regulations and happening of events etc;
7. The compliance of the provisions of corporate and other applicable laws, rules, regulations, standards is the responsibility of the Management. Our examination was limited to the verification of procedure on test basis;
8. Due to the inherent limitations of an audit including internal, financial, and operating controls, there is an unavoidable risk that some misstatements or material non-compliances may not be detected, even though the audit is properly planned and performed in accordance with audit practices;
9. The contents of this Report has to be read in conjunction with and not in isolation of the observations, if any, in the report(s) furnished/to be furnished by any other auditor(s)/agencies/authorities with respect to the Company;
10. The Secretarial Audit report is neither an assurance as to the future viability of the Company nor of the efficacy or effectiveness with which the management has conducted the affairs of the Company.



## Annexure II

### List of Documents

1. Minutes for the meetings of the following held during the Audit Period:
  - Board of Directors;
  - Audit Committee;
  - Nomination and Remuneration Committee;
  - Stakeholders Relationship & Customer Service Committee;
  - Corporate Social Responsibility Committee;
  - Risk Management Committee;
  - Working Committee;
  - IT strategy committee;
  - Asset- Liability Management Committee;
  - Annual General Meeting.
2. Proof of circulation of draft and signed minutes of the Board and Committee meetings on a sample basis;
3. Resolutions passed by circulation;
4. Agendas of various Committees and Board meetings on a sample basis;
5. Annual Report for Financial Year 2022-23;
6. Financial Statements and Auditor's Report for Financial Year 2022-23
7. Draft financial statements for Financial Year 2023-24;
8. Directors' disclosures under the Act and rules made thereunder;
9. Statutory Registers maintained under the Act;
10. Forms filed with the Registrar;
11. Policies framed under the Act Listing Regulations and the RBI Directions;
12. Terms of Reference of the statutory and non-statutory Committees (listed above) of the Company;
13. Memorandum of Association and Articles of Association of the Company;
14. Submissions and communications with the RBI;
15. Agreements pertaining to Transfer of Loan Exposure and Securitisation transactions executed during FY 23-24 ;
16. Forms/Returns pertaining to external commercial borrowings availed by the Company;
17. Documentation (process note and agreements) pertaining to insurance arrangements with the insurer;
18. Sample loan agreements executed by the Company with the customers;
19. Information Memorandum/ Term sheets pertaining to NCDs issued by the Company on a sample basis.

## CORPORATE SOCIAL RESPONSIBILITY

## ANNUAL REPORT ON CORPORATE SOCIAL RESPONSIBILITY (CSR) ACTIVITIES

## 1. Brief Outline on CSR Policy of the Company

In pursuit of our mission to be one of the most significant microfinance service providers in the country by offering a range of services to low-income households and individuals to improve their quality of life, we constantly endeavour to deliver quality services to our clients and remunerative returns to our Investors by maintaining highest levels of transparency and integrity. In the process, we strive to be the responsive corporate citizen in the communities we serve. It is therefore a conscious strategy to design and implement various programmes making a lasting impact on the society. The Company has formulated the CSR policy indicating the activities to be undertaken by the Company from time to time. The Company has also constituted a Corporate Social Responsibility (CSR) Committee which functions under direct supervision of the Board of Directors of the Company.

## 2. Composition of CSR Committee:

| Name                             | Designation / Nature of Directorship | Number of CSR Committee meetings |                          |
|----------------------------------|--------------------------------------|----------------------------------|--------------------------|
|                                  |                                      | held during the year             | attended during the year |
| Mr. Mohan Chandanathil Pappachan | Independent Director                 | 1                                | 1                        |
| Dr. Deepali Pant Joshi           | Independent Director                 | 1                                | 1                        |
| Dr. Ratnesh Tiwari               | Director                             | 1                                | 1                        |
| Mr. Taejun Shin                  | Nominee Director                     | 1                                | 0                        |
| Mr. Vivek Tiwari                 | Managing Director, CEO & CIO         | 1                                | 1                        |

## 3. Provide the web-link(s) where Composition of CSR Committee, CSR Policy and CSR Projects approved by the board are disclosed on the website of the company.

<https://satyamicrocapital.com/wp-content/uploads/2023/07/Composition-of-Committee.pdf>

<https://satyamicrocapital.com/wp-content/uploads/2023/11/Corporate-Social-Responsibility-Policy.pdf>

<https://satyamicrocapital.com/reports/CSR%20Projects%20-FY%202023-24.pdf>

## 4. Provide the executive summary along with web-link(s) of Impact Assessment of CSR Projects carried out in pursuance of sub-rule (3) of rule 8, if applicable. NA

5. (a) Average net profit of the company as per section 135(5): **Rs. 434.27 Mn**

(b) Two percent of average net profit of the company as per sub-section (5) of section 135- **Rs. 8.69 Mn**

(c) Surplus arising out of the CSR projects or programmes or activities of the previous financial years: **NIL**

(d) Amount required to be set off for the financial year, if any: **NIL**

(e) Total CSR obligation for the financial year (b+c-d): **Rs. 8.69 Mn**

6. (a) Amount spent on CSR Projects (both Ongoing Project and other than Ongoing Project): **Rs. 10.95 Mn**

(b) Amount spent in Administrative Overheads: **NIL**

(c) Amount spent on Impact Assessment, if applicable. **NA**

(d) Total amount spent for the Financial Year [(a)+(b)+(c)] **Rs. 10.95 Mn**

(e) CSR amount spent or unspent for the financial year:

| Total Amount Spent for the Financial Year. (Rs. in millions.) | Amount Unspent (Rs. in millions)                                      |                  |                                                                                                     |        |                  |
|---------------------------------------------------------------|-----------------------------------------------------------------------|------------------|-----------------------------------------------------------------------------------------------------|--------|------------------|
|                                                               | Total Amount transferred to Unspent CSR Account as per section 135(6) |                  | Amount transferred to any fund specified under Schedule VII as per second proviso to section 135(5) |        |                  |
|                                                               | Amount                                                                | Date of transfer | Name of the Fund                                                                                    | Amount | Date of transfer |
| 10.95                                                         | NA                                                                    | NA               | NA                                                                                                  | NA     | NA               |

## (f) Excess amount for set off, if any:

| Sl. No. | Particular                                                                                                  | Amount (Rs.in Millions) |
|---------|-------------------------------------------------------------------------------------------------------------|-------------------------|
| 1       |                                                                                                             |                         |
| (i)     | Two percent of average net profit of the company as per section 135(5)                                      | 8.69                    |
| (ii)    | Total amount spent for the Financial Year                                                                   | 10.95                   |
| (iii)   | Excess amount spent for the financial year [(ii)-(i)]                                                       | 2.26                    |
| (iv)    | Surplus arising out of the CSR projects or programmes or activities of the previous financial years, if any | -                       |
| (v)     | Amount available for set off in succeeding financial years [(iii)-(iv)]                                     | 2.26                    |

## 7. Details of Unspent Corporate Social Responsibility amount for the preceding three Financial Years:

| 1       | 2                           | 3                                                                                      | 4                                                                                  | 5                                          | 6                                                                                                                           | 7                                                                  | 8                  |
|---------|-----------------------------|----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|--------------------|
| Sl. No. | Preceding Financial Year(s) | Amount transferred to Unspent CSR Account under subsection (6) of section 135 (in Rs.) | Balance Amount in Unspent CSR Account under subsection (6) of section 135 (in Rs.) | Amount Spent in the Financial Year (in Rs) | Amount transferred to a Fund as specified under Schedule VII as per second proviso to subsection (5) of section 135, if any | Amount Remaining to be spent in succeeding Financial Years (in Rs) | Deficiency, if any |
|         |                             |                                                                                        |                                                                                    |                                            | Amount (in Rs)                                                                                                              | Date of Transfer                                                   |                    |
| 1       | FY-1                        | -                                                                                      | -                                                                                  | -                                          | -                                                                                                                           | -                                                                  | -                  |
| 2       | FY-2                        | -                                                                                      | -                                                                                  | -                                          | -                                                                                                                           | -                                                                  | -                  |
| 3       | FY-3                        | -                                                                                      | -                                                                                  | -                                          | -                                                                                                                           | -                                                                  | -                  |

## 8. Whether any capital assets have been created or acquired through Corporate Social Responsibility amount spent in the Financial Year:

Yes ☐ No ☒

If Yes, enter the number of Capital assets created/ acquired: NA

Furnish the details relating to such asset(s) so created or acquired through Corporate Social Responsibility amount spent in the Financial Year:

|     | Short particulars of the property or asset(s) [including complete address and location of the property] | Pincode of the property or asset(s) | Date of creation | Amount of CSR amount spent | Details of entity/ Authority/ beneficiary of the registered owner |
|-----|---------------------------------------------------------------------------------------------------------|-------------------------------------|------------------|----------------------------|-------------------------------------------------------------------|
| (1) | (2)                                                                                                     | (3)                                 | (4)              | (5)                        | (6)                                                               |
| NIL |                                                                                                         |                                     |                  |                            |                                                                   |

## 9. Specify the reason(s), if the company has failed to spend two per cent of the average net profit as per section 135(5): NA

|                                                        |                                                  |
|--------------------------------------------------------|--------------------------------------------------|
| Sd/-<br>Vivek Tiwari<br>(Managing Director, CEO & CIO) | Sd/-<br>C. P. Mohan<br>(Chairman CSR Committee). |
|--------------------------------------------------------|--------------------------------------------------|

Place: Lucknow  
Date: 30.04.2024



## MANAGEMENT DISCUSSION AND ANALYSIS

### SATYA MICROCAPITAL LIMITED - AN OVERVIEW

SATYA MicroCapital Limited ("SATYA" or "the Company") is a prominent Non-Banking Financial Company-Microfinance Institution (NBFC-MFI) serving the credit requirements of people from lower socio-economic backgrounds, especially women, through its widespread Branch network across India. The Company's subsidiary, Satya Micro Housing Finance Private limited (SMHFPL) (formerly known as Baid Housing Finance Private Limited) is a Housing Finance Company registered with National Housing Bank (NHB), that strives to serve as a medium to fulfil the dream of owning a house, of the under-served segment of the society.

### ECONOMIC SCENARIO

In this turbulent global economic environment, India has experienced macroeconomic and financial stability with a steady pick-up in the momentum of growth. According to the IMF, India's GDP growth is projected to be 7% in 2024, which is a 20 basis point increase from their April 2024 estimate. This growth is attributed to improved private consumption, especially in rural India. India's economy is expected to be the fastest growing among major economies in 2024-25.

According to the provisional estimates of Gross Domestic Product (GDP) growth released by the National Statistical Office (NSO), India's GDP growth rate is estimated to have touched 8.2% in FY 2023-24 compared to 7.2% in FY 2022-23. The growth exceeded its Second Advance Estimates released in February 2024, which projected GDP to grow by 7.6 per cent during the fiscal. The overall economic growth was supported by strong domestic demand, increased investment, moderate inflation and a stable interest rate environment.

The global economy was recovering from the impact of successive waves of the COVID-19 pandemic by early 2022, aided by large policy stimulus and expanding coverage of vaccination, when the war in Ukraine jolted the upturn. The gains achieved through concerted fiscal and monetary policy interventions during the pandemic period (2020 and 2021) were undermined by the impact of the war. A generalised surge in global inflation triggered monetary policy actions by central banks in the form of successive interest rate increases and the pulling back of liquidity, leading to tightening of financial conditions and together with other factors, a toll on growth which slowed from 6.2 per cent in 2021 to 3.4 per cent in 2022, according to the International Monetary Fund (IMF).

The recent failures of banks in the United States are a reminder of the challenges posed by the interaction between tighter monetary and financial conditions and the buildup in vulnerabilities. Though inflation has receded with central banks raising interest rates, underlying price pressures are proving sticky, with labour markets being tight in several economies. In parallel, debt levels remain high, limiting the ability of fiscal Policymakers to respond to new challenges. Commodity prices have moderated, but the elevated geopolitical tensions are the key risks. However, earlier than expected opening of China is easing supply chain disruptions and renewing hopes for moderate economic recovery.

### OUTLOOK

Domestic economic activity does face challenges from an uninspiring global outlook going forward, but resilient domestic macroeconomic and financial conditions, expected dividends from past reforms and new growth opportunities from global geo-economic shifts place India at an advantageous position. The domestic situation has coped well with exogenous external shocks. The real GDP growth for FY2024 is projected at 6.5%, which is the highest in the world. Inflation, which started on a positive note in April (4.70%) is expected to remain in the moderate zone for the ongoing fiscal, despite certain shocks from adverse climate changes impact due to the likely return of El Nino this year (Source RBI Annual Report FY 2023-24).

According to the provisional estimates of Gross Domestic Product (GDP) growth released by the National Statistical Office (NSO), India's GDP growth rate is estimated to have touched 8.2% in FY 2023-24 compared to 7.2% in FY 2022-23. The growth exceeded its Second Advance Estimates released in February 2024, which projected GDP to grow by 7.6 per cent during the fiscal. The overall economic growth was supported by strong domestic demand, increased investment, moderate inflation and a stable interest rate environment. Progress is, however, likely to be gradual amidst sticky and elevated upside pressures. The 6.9% economic growth projections for India in the mid-year update is an upward revision from the 6.2% GDP forecast made by the U.N. in January this year. The U.N. World Economic Situation and Prospects (WESP) 2024 report that was launched in January had said that growth in India was projected to reach 6.2% in 2024, amid robust domestic demand and strong growth in the manufacturing and services sectors. The projection in January for India's GDP growth for 2025 remains unchanged at 6.6% in the latest assessment of the economic situation. In current environment, MFI Sector is ready to play an important role and it is expected that MFI Company shall expand more to balance geographical concentration and include large number in its periphery.

### INDUSTRY STRUCTURE AND DEVELOPMENT

#### Industry Scenario

India's Non-Banking Financial Companies (NBFC) industry continues to remain a vital component of the country's economic engine. Based on latest available data, as on March 31 2024, the overall size of the industry in terms of total loan portfolio is Rs. 6,88,937 Cr. The microfinance universe (MFI universe) has a total loan portfolio of Rs. 4,33,697 Cr and the total number of active loan accounts were 14.9 Cr with 7.8 Cr unique borrowers. The Asset under Management (AUM) of MFIs is Rs. 1,56,884 Cr as on March 31, 2024, including owned portfolio of Rs. 1,26,243 Cr and managed portfolio (off BS) of Rs. 30,641 Cr. The owned portfolio of MFI members is 73.9% of the NBFC-MFI universe portfolio of Rs. 1,70,903 Cr. AUM has increased by 29.5% as compared to March 31, 2023 and by 10.5% in comparison to December 31, 2023. The average loan amount disbursed per account during FY 23-24 was Rs. 45,024 which has increased by around 9.9% in comparison to last financial year. The total equity increased by 39.0% as compared to end of FY 22-23 and is at Rs. 34,435 Cr as on 31 March 2024. The average loan outstanding per account as on 31 March 2024 is Rs. 30,175 which has increased by 3.7% as compared to Rs. 29,100 as on 31 March 2023. The Portfolio at Risk (PAR) >30 days as on 31 March 2024 has improved to 3.4% as compared to 3.9% as on 31 March 2023. The MFIs have presence in 27 states and 5 union territories. In terms of regional distribution of portfolio (AUM), East and North-East accounts for 32% of the total NBFC-MFI portfolio, South 27%, North 16%, West 15%, and Central contributes 9%.

Microfinance operations are present in 720 districts across 29 states and 7 union territories (UTs) in India. Bihar continues to be the largest state in terms of portfolio outstanding followed by Tamil Nadu and Uttar Pradesh.

The average ticket size of the sector in Q4 was Rs. 55,055, compared to Rs. 50,501 in Q3. The ticket size increased by 18.2% as compared to Q4 FY 22-23 figures. The portfolio quality as depicted by PAR 31-180 days has deteriorated to 1.3% as on 31 Mar'24 from 0.9% on 31 Mar'23.

## Business Segment

SATYA MicroCapital Limited (SATYA) is providing financial services to marginalized segments of society through an NBFC-MFI license obtained from the Reserve Bank of India. The market segment is commonly known as microfinance and is primarily based on the Joint Liability Group model. However, SATYA has refined this model to reduce the liability of the group members and calls it the Limited Liability Model, resulting in improved risk management and client satisfaction. This market segment offers SATYA the opportunity to pursue financial, social, and environmental objectives, known as the triple bottom line. Despite its short existence, SATYA has established itself as a reputable and inventive provider of financial services within this segment.

## Regulatory Environment

SATYA, for the purpose of conduct of fair business within the purview of applicable RBI guidelines and to reduce probability of default, has developed several Policies such as Pricing Policy, MFI Loan Underwriting Policy, Risk Management Policy, Policy on Restructuring of stressed assets, etc. Regular updates are provided to the management and the Board regarding all pertinent developments for strengthening better corporate governance.

## SEGMENT-WISE OR PRODUCT-WISE PERFORMANCE

The Product-Wise performance of the Company for the FY2024 are as follows:

| Gross Loan Portfolio (AUM in Rs. Millions)        |                  |                  |
|---------------------------------------------------|------------------|------------------|
| Product                                           | Mar-24           | Mar-23           |
| Limited Liability Loan/Joint Liability Group(JLG) | 58,741.76        | 46,329.65        |
| Individual Micro Loan- Unsecured (IML)            | 92.53            | 107.93           |
| Micro Business Loan- Unsecured (MBL)              | 890.67           | 22.91            |
| Cross Selling Product                             | 0.02             | 2.18             |
| Others – MSME                                     | 374.31           | 380.40           |
| <b>Total</b>                                      | <b>60,099.29</b> | <b>46,843.07</b> |

The AUM of the Company has shown a growth of 28.30% from Rs. 46,843.07 Million in FY 2022-23 to Rs. 60,099.29 Million in FY 2023-24. JLG product portfolio account for the major portion of the loan portfolio i.e. 97.74% and has shown a growth of 26.79% from Rs. 46,329.65 Million in FY 2022-23 to Rs. 58,741.76 Million in FY 2023-24. declined from Rs. 107.93 Million in FY 2022-23 to Rs. 92.53 Million in FY 2023-24. product portfolio have shown a growth of 3,787.69% from Rs. 22.91 Million in FY 2022-23 to Rs. 890.67 Million in FY 2023-24. Cross Selling products portfolio have declined from Rs. 2.18 Million in FY 2022-23 to Rs. 0.02 Million in FY 2023-24. Other-MSME product portfolio have declined from Rs. 380.40 Million in FY 2022-23 to Rs. 374.31 Million in FY 2023-24.

## OPPORTUNITIES AND THREATS

### A. Opportunities

- ◆ New Guidelines issued by RBI which expand the qualification criteria for a Customer to be tapped by the MF sector provides potentially a wider strike zone for all practitioners eventually facilitating sector growth
- ◆ New pivots of growth: Digital Finance Company, Leasing, SME
- ◆ Digitalisation and data driven decision making
- ◆ Better growth prospects coupled with improvement in portfolio quality post covid will encourage investments and better liquidity support for all lenders across the sector.
- ◆ Greater responsibility resting with the respective Boards of lenders will help strengthen corporate governance

### B. Threats

- ◆ Current global unrest with the prolonged Russia – Ukraine crisis setting back growth-oriented initiatives taken by many countries, impacting capital markets, trade balance, supply chains, budgetary allocations, banking system/credit offtake etc.
- ◆ Recession in Global Economy for eg. The German economy contracted in the first quarter of 2023 compared with the previous three months, thereby entering recession and Increase in the Interest rates by US Federal Bank may impact the source of funding and increase the cost of capital.
- ◆ Risk of robbery and theft, can negatively affect the Company's reputation
- ◆ Uncertain global political environment
- ◆ Tightening regulation of NBFCs
- ◆ Employee attrition could impede the Company's growth trajectory
- ◆ Impact on demand in the backdrop of sustained inflation

## RISK MANAGEMENT

SATYA has implemented a robust and proactive risk management infrastructure to handle the various risks that the organization faces. At the board level, a Board Risk Management Committee oversees the organization's risk management efforts, while at the management level, risk committees oversee specific areas of risk such as credit risk, operational risk, liquidity risk, environmental, social and governance (ESG), technology and market risk. The management and Board risk committees receive structured reports on the overall enterprise risk management framework. The following are some of the risks SATYA foresees in the immediate future:

- ◆ As part of the proactive risk management strategy, various assessments and analytical exercises are conducted in the organization.
- ◆ Risk management practice at Satya also keeps regulatory requirements at the highest priority. Satya is committed and ensures compliance to the directions laid out by RBI in the enterprise risk space.
- ◆ Risk management at Satya also monitors industry trends, newsfeeds, and policy changes that are relevant to the portfolio quality. Such analysis is a part of risk assessment and is reported internally at regular intervals.
- ◆ System based enterprise risk management tool is also operational to manage overall risk management effectively.

- Regular risk assessment exercises are conducted in the organisation to gauge overall risk landscape. The risk management framework is also complimented with strong internal controls to safeguard all our assets and to ensure operational excellence by ensuring the accuracy and completeness of accounting records, preventing and detecting fraud and errors, and ensuring compliance with applicable laws and regulations.

## INTERNAL CONTROL

The Company has implemented a robust system of internal control, commensurate with the nature, size and complexities of its business. to safeguard all our assets and to ensure operational excellence by ensuring the accuracy and completeness of accounting records, preventing and detecting fraud and errors, and ensuring compliance with applicable laws and regulations. The mechanism also meticulously records all transaction details and ensures regulatory compliance. We have multiple policy frameworks to ensure adequate controls on business processes. Further, Risk and Control dashboards have been defined and are periodically updated for all important operational processes. At periodic intervals, the management team and statutory auditors check and ensure that the defined controls are operative.

SATYA has a dedicated team of internal auditors to conduct internal audit. Reputed audit firms also ensure that all transactions are correctly authorised and reported in accordance with the relevant regulatory framework. The Board's Audit Committee evaluates these reports and, if necessary, strengthens internal control systems and initiates corrective actions.

## DISCUSSION ON FINANCIAL PERFORMANCE WITH RESPECT TO OPERATIONAL PERFORMANCE.

### Financial Performance

- Revenue from operations during FY 2024 increased by 72.22% over previous year.
- Closing loan book being higher by 28.30 % over the previous year.
- Net interest income grew by 70.42% over previous year.
- The cost to income ratio for the year decreased during the year to 58.80% as compared to 67.24% in FY 2023.
- The profit before tax for FY 2024 was higher by around 145.66% at Rs. 1754.26 Mn as against Rs. 714.11 Mn in FY 2023.
- Profit After Tax (PAT) for the year, stood at Rs. 1309.07 Mn, higher by around 146.79% as compared to Rs. 530.44 Mn in FY 2023.
- Return on Equity (RoE) for the year stood at 14.09% as against 7.68% in FY 2023.
- Return on Assets (RoA) for the year stood at 2.46% as compared to 1.41% for the previous year.

## OPERATION PERFORMANCE

| Particulars                       | March 31, 2024 | March 31, 2023 | % Increase |
|-----------------------------------|----------------|----------------|------------|
| Number of Branches                | 591            | 449            | 31.63%     |
| Number of Active Loans            | 17,08,953      | 13,63,412      | 25.34%     |
| Number of Active Members          | 17,08,167      | 13,62,493      | 25.37%     |
| Number of employees               | 7,001          | 4,549          | 53.90%     |
| Number of States                  | 25             | 22             | 13.64%     |
| Amount Disbursed (in Millions)    | 41,881.84      | 41,914.89      | 19.01%     |
| Gross Loan Portfolio(in Millions) | 60099.29*      | 46,843.07*     | 28.30%     |

\*Excluding sale of portfolio to ARC

The Company attained business performance by reaching out to 17,08,953 active loan accounts as on March 31, 2024, which has grown from 13,63,412 as on March 31, 2023. The growth in active loan accounts during the year was 25.34%. The above was possible with the excellent efforts of 7,001 employees of the Company as on March 31, 2024, which was of 4,549 as on March 31, 2023, through 591 Branches, across 25 states/UT and 327 districts in India. During the year under review, the Company opened 169 new branches. The Company already has borrowing arrangement with large number of lenders and has started association with a few more institutions to diversify its sources of borrowing.

## HUMAN RESOURCE MANAGEMENT AND TRAINING

We consider Human Resources to be our linchpin at SATYA. SATYA has a structured Human Resource function which looks after all important areas of Human Resource management including recruiting the best available talent from the market, inbuilding new skills through continuous learning and developmental initiatives, induction, deployment, training, compensation, performance appraisal and statutory compliances.

Our dedicated training team conducts induction, refresher training and capacity building trainings programs on a variety of subjects. These trainings help build the overall capacities of the staff so that they are able to perform well in their roles. We have also started using technology now with a (Learning Management System) The platform we are using is LXP ( learning experience platform) where the content is dynamic. Learning Experience Platforms leverage to deliver personalized training opportunities from the bottom up.

As of March 31, 2024, SATYA had 7,001 employees on its roll. SATYA has fair and transparent recruitment process and other policies which safeguard the interest of its employees. SATYA has been awarded with "GREAT PLACE TO WORK" certification thrice in a row from 2021 which is recognized world over by employees and employers alike and is considered the Gold Standard in identifying and recognizing Great Workplace Cultures. This year we also achieved a new milestone by winning Gold in the Client Protection Certificate. This recognition by the MFR Certification Committee is a testament to our unwavering commitment to upholding the most rigorous standards of Client Protection found in the Universal Standards for Social and Environmental Performance Management, ensuring the trust and well-being of our clients. We are also proud to be ranked 1st globally among all rated institutions with a score of 83% by the Agents for Impact Rating Committee.

## TECHNOLOGY

SATYA's business operations are distinguished by their strong technology infrastructure, which allows for efficient management of their extensive operations and comprehensive reporting framework. With the support of technology, SATYA has drastically reduced the use of paper in field operations, resulting in substantial savings in time and costs.



Senior Management, IT Strategy Committee of the Board and Risk Management Committee of the Board periodically review various technology risks such as protection of sensitive customer data, cybercrimes, data leakage, business continuity, access controls, and others and introduced robust IT risk management measures to meet any contingencies. Further, the Company has implemented processes, systems, and tools to ensure regular monitoring, maintenance of logs and audit trails, suspicious activity reporting etc. As part of risks assessment risk weights are awarded based on the criticality of the probabilities of risks.

SATYA is transforming into a "New Age Digital MFI" through strategic digitization initiatives. This focus on technology not only streamlines operations and boosts productivity, but also allows for greater agility in processes and delivery. The company is actively integrating digital solutions across its microcredit products and services, building a future-proof infrastructure. This approach prioritizes a robust and constantly evolving core technology platform. Additionally, SATYA prioritizes user-friendly channels and partnerships, leveraging data analytics and a cutting-edge digital stack to ensure a seamless experience.

Throughout the year, SATYA has undertaken several initiatives to enhance their technological capabilities. Digital, cashless collections have been a key focus for SATYA with BBPS. They have implemented a simple yet unique solution for digital collection through UPI QR Codes. This method provides a fast and convenient mode of cashless repayment, with each QR Code being client-specific, thereby facilitating accurate identification and tracking of payments. This solution is entirely automated and integrated with their Loan Management solution. SATYA has also successfully implemented e-sign, which has further improved operations and eliminated any delays or hassles caused by the client's absence from their physical location. As on Financial Year ended March 31, 2024, SATYA has achieved collective E-sign of 2.65 Million clients and Cumulative Digital Collection of Rs. 82,249.63 Million.

## SOCIAL PERFORMANCE MANAGEMENT

At SATYA, our core mission is to generate sustainable value for all stakeholders. We are committed to delivering positive impacts in financial, environmental, and social areas through our advanced and inclusive product offerings. As a responsible financial institution, SATYA emphasizes integrating sustainability into our overall business strategy to support inclusive growth. Our Social Performance Management (SPM) team is dedicated to translating SATYA's social mission into actionable practices, focusing on achieving a balanced performance between financial success and social impact. This approach aims to enhance the well-being of our clients and staff while ensuring financial sustainability.

## SUSTAINABILITY FRAMEWORK

SATYA aims to create a lasting, positive impact on its customers, investors, and employees, while also driving positive social and environmental changes. This commitment is guided by SATYA's sustainability framework, which is built upon three central pillars that support its sustainable initiatives and inform its decision-making processes. Each pillar addresses the key material business and sustainability aspects of the company.

During FY 2022-23, SATYA achieved top-notch grades in external social assessments, further validating the effectiveness of its efforts towards achieving its stated social goals and creating sustainable value for its stakeholders. SATYA underwent a Client Protection Certification assessment by MicroFinanza Rating (MFR) and was awarded the GOLD Standards certificate in October 2023, indicating that it meets the highest standards of client protection outlined in the Universal Standards for Social Performance Management. The highest grade of "C1" was received in the Code of Conduct Assessment (COCA), conducted by SMERA Gratings & Ratings Private Limited. SATYA was awarded an "A" grade in the Agents for Impact Sustainability Alignment Rating (AFISAR), based on the United Nations Sustainable Development Goals (UNSDGs) and Environmental, Social & Governance (ESG) criteria, conducted by Agents for Impact. Our client satisfaction score, measured through an internal client satisfaction survey, is 95%, indicating high levels of satisfaction with SATYA's staff conduct, loan products, services, pricing, and accessibility.



As of March 31, 2024, SATYA has successfully completed over 26 lakh e-signatures, achieving 100% paperless digital onboarding of clients, which has resulted in a significant reduction of 142,545 KgCO<sub>2</sub>e emissions. This milestone underscores SATYA's commitment to sustainability and environmental responsibility. Additionally, in FY24, SATYA has made substantial progress in its Water and Sanitation Lending program by disbursing more than 55,000 WASH loans, thereby improving access to clean water and sanitation facilities for thousands of households. Furthermore, SATYA has actively promoted environmental awareness through its Plantation Drive, aiming to enhance green cover and foster a culture of environmental stewardship among its stakeholders. These initiatives collectively highlight SATYA's dedication to creating a positive social and environmental impact while advancing its mission of sustainable development. As part of SATYA's CSR and SPM mandate, several community initiatives were also organized to benefit the community.

## IMPACT ASSESSMENT

Bringing sustainable changes into the lives of the clients has been part of the mission of SATYA MicroCapital. An impact assessment framework has been developed by the organization which will be used to track changes in the lives of the clients over a period of time. Impact assessment of SATYA's interventions has been carried out along the following dimensions A. Livelihoods and economic well-being B. Financial inclusion and empowerment C. Water, sanitation and hygiene D. Health and E. Education. This year's study has involved interviews with 1,649 clients of SATYA from 48 branches across all the major states in which the organization operates. The results of this year's study will serve as the baseline for the future studies. This year's study also highlights impacts on certain dimensions. Mapping with United Nation's Sustainable Development Goals (SDGs) have also been attempted in this report.

## CEO AND CFO CERTIFICATION

The Board of Directors  
SATYA MicroCapital Limited  
519 5th floor DLF Prime Towers,  
Okhla Industrial Area, Phase-1, Delhi-110020

### Compliance Certificate as required under Regulation 17(8) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

We hereby certify that:

A. We have reviewed financial statements and the cash flow statement for the financial year 2023-24 and that to the best of their knowledge and belief:

- (i) these statements do not contain any materially untrue statement or omit any material fact or contain statements that might be misleading;
- (ii) these statements together present a true and fair view of the Company's affairs and are in compliance with existing accounting standards, applicable laws and regulations.

B. There are, to the best of their knowledge and belief, no transactions entered into by the Company during the year which are fraudulent, illegal or violative of the Company's code of conduct.

C. We accept responsibility for establishing and maintaining internal controls for financial reporting and that we have evaluated the effectiveness of internal control systems of the Company pertaining to financial reporting and we have disclosed to the auditors and the audit committee, deficiencies in the design or operation of such internal controls, if any, of which we are aware and the steps we have taken or propose to take to rectify these deficiencies.

D. We have indicated to the auditors and the Audit committee

- (1) significant changes in internal control over financial reporting during the year;
- (2) significant changes in accounting policies during the year and that the same have been disclosed in the notes to the financial statements; and
- (3) instances of significant fraud of which we have become aware and the involvement therein, if any, of the management or an employee having a significant role in the Company's internal control system over financial reporting.

sd/-

Name: Vivek Tiwari  
(Managing Director, CEO & CIO)

Place : Lucknow  
Date : April 30, 2024

sd/-

Name: Vandita Kaul  
(Chief Financial Officer)

Place : Lucknow  
Date : April 30, 2024

## FORM NO. AOC.1

### Statement containing salient features of the financial statement of Subsidiaries/associate companies/joint ventures

(Pursuant to first proviso to sub-section (3) of section 129 read with rule 5 of Companies (Accounts) Rules, 2014)

#### Part "A" : Subsidiaries

(As on March 31, 2024)

(Information in respect of each subsidiary to be presented with amounts in Rs)

1. Name of the subsidiary- **SATYA Micro Housing Finance Private Limited**
2. Reporting period for the subsidiary concerned, if different from the holding company's reporting period - **Same as holding Company**
3. Reporting currency and Exchange rate as on the last date of the relevant financial year in the case of foreign subsidiaries. - **INR**
4. Share capital - **484.72 Mn**
5. Reserves & surplus - **124.38 Mn**
6. Total assets - **1347.90 Mn**
7. Total Liabilities - **738.8 Mn**
8. Investments - **Nil**
9. Turnover - **130.98 Mn**
10. Profit before taxation - **(100.17) Mn**
11. Provision for taxation - **(24.43) Mn**
12. Profit after taxation - **(75.74) Mn**
13. Proposed Dividend - **Nil**
14. % of shareholding - **97.15 %**

#### Notes:

1. Names of subsidiaries which are yet to commence operations. NA
2. Names of subsidiaries which have been liquidated or sold during the year. NA

#### Part "B" : Associates and Joint Ventures

(As on March 31, 2024)

Statement pursuant to Section 129 (3) of the Companies Act, 2013 related to Associate Companies:  
Amount (Rs. In million)

| Name of Associates                                                                                                                           | Not Applicable |
|----------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| 1. Latest Balance Sheet Date                                                                                                                 | -              |
| 2. Shares of Associate held by the company on the year end<br>No.<br>Amount of Investment in Associates/Joint Venture<br>Extend of Holding % | -              |
| 3. Description of how there is significant influence                                                                                         | -              |
| 4. Reason why the associate is not consolidated                                                                                              | -              |
| 5. Networth attributable to Shareholding as per latest audited Balance Sheet                                                                 | -              |
| 6. Profit / Loss for the year<br>i. Considered in Consolidation<br>ii. Not Considered in Consolidation                                       | -              |



# Financial Statements



# INDEPENDENT AUDITOR'S REPORT

To the Members of  
**SATYA MicroCapital Limited**  
**Report on the Audit of the Standalone Financial Statements**

## Opinion

We have audited the standalone financial statements of **SATYA MicroCapital Limited** ("the Company"), which comprise the balance sheet as at March 31, 2024, the statement of Profit and Loss (including other comprehensive income), statement of changes in equity and statement of cash flows for the year then ended, and notes to the standalone financial statements, including a summary of material accounting policies and other explanatory information.

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid standalone financial statements give the information required by the Companies Act, 2013 ("the Act") in the manner so required and give a true and fair view in conformity with the Indian Accounting Standards prescribed under Section 133 of the Act read with the Companies (Indian Accounting Standards) Rules, 2015, as amended and other accounting principles generally accepted in India, of the state of affairs of the Company as at March 31, 2024, and its profit and total comprehensive income, changes in equity and its cash flows for the year ended on that date.

## Basis for Opinion

We conducted our audit in accordance with the Standards on Auditing (SAs) specified under Section 143(10) of the Act. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Standalone Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India ("the ICAI") together with the ethical requirements that are relevant to our audit of the standalone financial statements under the provisions of the Act and the Rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ICAI's Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the standalone financial statements of the current year. These matters were addressed in the context of our audit of the standalone financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

We have determined the matter described below to be the key audit matters to be communicated in our report:

| Key Audit Matter                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | How our Audit addressed the Key Audit Matter                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Impairment of financial instruments (including provision for expected credit losses) (as described in note 3A(e) and note 7 of the standalone financial statements)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <p>Ind AS 109 requires the Company to provide for impairment of its loan receivables (financial instruments) using the Expected Credit Loss (ECL) approach. ECL involves an estimation of probability-weighted loss on financial instruments over their life, considering reasonable and supportable information about past events, current conditions, and forecasts of future economic conditions which could impact the credit quality of the Company's loans and advances.</p> <p>In the process, a significant degree of judgement has been applied by the management for:</p> <ul style="list-style-type: none"> <li>(a) Defining qualitative/ quantitative thresholds for 'significant increase in credit risk' ("SICR") and 'default'.</li> <li>(b) Grouping of loan portfolio under homogenous pools to determine probability of default on a collective basis.</li> <li>(c) Estimating recoveries to determine loss given default on a collective basis for loans that have defaulted.</li> <li>(d) Determining effect of less frequent past events on future probability of default.</li> </ul> | <p>Our audit procedures included, among others,</p> <ul style="list-style-type: none"> <li>(a) Read and assessed the Company's accounting policies for impairment of loan receivables, assessing compliance with the policies in terms of Ind AS 109 and the governance framework approved by the Board of Directors pursuant to Reserve Bank of India ('RBI') guidelines.</li> <li>(b) Evaluated the reasonableness of the Management estimates by understanding the process of ECL estimation and related assumptions and tested the controls around data extraction and validation.</li> <li>(c) Tested the assumptions used by the Company for staging of loan portfolio into various categories and default buckets for determining the Probability of Default ("PD") and Loss Given Default ("LGD") rates.</li> <li>(d) Tested the operating effectiveness of the controls for staging of loans based on their past-due status. Tested samples of performing (stage 1) loans to assess whether any loss indicators were present requiring them to be classified under stage 2 or stage 3.</li> <li>(e) Tested the input data used for determining the PD and LGD rates and compared the data with the underlying books of account and records.</li> <li>(f) Tested the arithmetical accuracy of computation of ECL provision performed by the Company in spreadsheets.</li> </ul> <p>Compared the disclosures included in the standalone financial statements in respect of expected credit losses with the requirements of Ind AS 107 and 109.</p> |

## Information Other than the Standalone Financial Statements and Auditor's Report Thereon

The Company's Board of Directors is responsible for the other information. The other information comprises the information included in the Management Discussion and Analysis report and Board's Report including Annexures to Board's Report but does not include the standalone financial statements and consolidated financial statements and our auditor's report thereon. The Management Discussion and Analysis Report and Board's report are expected to be made available to us after the date of this auditor's report.

Our opinion on the standalone financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the standalone financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the standalone financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated.

When we read the above reports, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance as required under SA 720 "The Auditors Responsibilities relation to other information".

## Management's Responsibility for the Standalone Financial Statements

The Company's Board of Directors is responsible for the matters stated in Section 134(5) of the Act with respect to the preparation of these standalone financial statements that give a true and fair view of the financial position, financial performance, total comprehensive income, changes in equity and cash flows of the Company in accordance with the accounting principles generally accepted in India, including the Indian Accounting Standards specified under Section 133 of the Act. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the standalone financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the standalone financial statements, the Management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

The Board of Directors are also responsible for overseeing the Company's financial reporting process.

## Auditor's Responsibilities for the Audit of the Standalone Financial Statements

Our objectives are to obtain reasonable assurance about whether the standalone financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these standalone financial statements.

As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- (a) Identify and assess the risks of material misstatement of the standalone financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- (b) Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under Section 143(3)(i) of the Act, we are also responsible for expressing our opinion on whether the Company has adequate internal financial controls system with reference to standalone financial statements in place and the operating effectiveness of such controls.
- (c) Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Management.
- (d) Conclude on the appropriateness of Management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the standalone financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- (e) Evaluate the overall presentation, structure and content of the standalone financial statements, including the disclosures, and whether the standalone financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the standalone financial statements of the current year and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.



## Report on Other Legal and Regulatory Requirements

- As required by the Companies (Auditor's Report) Order, 2020 ("the Order"), issued by the Central Government of India in terms of sub-section (11) of Section 143 of the Act, we give in the "Annexure A" a statement on the matters specified in paragraphs 3 and 4 of the Order, to the extent applicable.
  - As required by Section 143(3) of the Act, we report to the extent applicable that:
    - (a) We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit.
    - (b) In our opinion, proper books of account as required by law have been kept by the Company so far as it appears from our examination of those books.
    - (c) The Standalone Balance Sheet, the Standalone Statement of Profit and Loss (including Other Comprehensive Income), Standalone Statement of Changes in Equity and the Standalone Statement of Cash Flows dealt with by this Report are in agreement with the books of account.
    - (d) In our opinion, the aforesaid standalone financial statements comply with the Indian Accounting Standards specified under Section 133 of the Act.
    - (e) On the basis of the written representations received from the directors as on March 31, 2024 taken on record by the Board of Directors, none of the directors is disqualified as on March 31, 2024 from being appointed as a director in terms of Section 164 (2) of the Act.
    - (f) With respect to the adequacy of the internal financial controls with reference to financial statements of the Company and the operating effectiveness of such controls, refer to our separate Report in "Annexure B".
    - (g) With respect to the other matters to be included in the Auditor's Report in accordance with the requirements of Section 197(16) of the Act, as amended:
 

In our opinion and to the best of our information and according to the explanations given to us, the remuneration paid by the Company to its directors during the year is in accordance with the provisions of Section 197 of the Act.
    - (h) With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, as amended in our opinion and to the best of our information and according to the explanations given to us:
      - i. The Company does not have any pending litigations which would impact its financial position - Refer Note 51(iii) to the standalone financial statements.
      - ii. The Company has made provision, as required under the applicable law or Indian Accounting Standards, for material foreseeable losses, if any, on long-term contracts including derivative contracts - Refer Note 51(iv) to the standalone financial statements.
      - iii. There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company - Refer Note 51(v) to the standalone financial statements.
      - iv. (a) The Management has represented that, to the best of its knowledge and belief, as disclosed in the note 54(vii) to the standalone financial statements, no funds (which are material either individually or in the aggregate) have been advanced or loaned or invested (either from borrowed funds or share premium or any other sources or kind of funds) by the Company to or in any other persons or entities, including foreign entities ("Intermediaries"), with the understanding, whether recorded in writing or otherwise, that the Intermediary shall, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Company ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.
      - (b) The Management has represented, that, to the best of its knowledge and belief, as disclosed in the note 54 (viii) to the standalone financial statements no funds (which are material either individually or in the aggregate) have been received by the Company from any person(s) or entity(ies), including foreign entities ("Funding Parties"), with the understanding, whether recorded in writing or otherwise, that the Company shall, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.
      - (c) Based on the audit procedures performed that have been considered reasonable and appropriate in the circumstances, nothing has come to our notice that has caused us to believe that the representations under sub-clause (i) and (ii) of Rule 11(e) of the Companies (Audit and Auditors) Rules 2014, as provided under (a) and (b) above, contain any material misstatement.
    - v. The company has not declared or paid any dividend during the year and has not proposed final dividend for the year.
    - vi. Based on our examination which included test checks, the Company has used accounting softwares for maintaining its books of account for the financial year ended March 31, 2024, which has a feature of recording audit trail (edit log) facility and the same has operated throughout the year for all relevant transactions recorded in the software. Further, during the course of our audit we did not come across any instance of audit trail feature being tampered with.
- As proviso to Rule 3(1) of the Companies (Accounts) Rules, 2014, as amended is applicable for the Company only w.e.f. April 01, 2023, therefore, reporting under Rule 11(g) of the Companies (Audit and Auditors) Rules, 2014, as amended, on preservation of audit trail as per the statutory requirements for record retention is not applicable for financial year ended March 31, 2024.

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

**Vinesh Jain**  
Partner  
Membership No.: 087701  
UDIN: 24087701BKDAOJ2893

Place: Lucknow  
Date: 30 April 2024

**(Annexure A, referred to in paragraph 1 under 'Report on Other Legal and Regulatory Requirements' section of the Independent Auditor's Report of even date to the members of Satya MicroCapital Limited on the standalone financial statements as of and for the year ended March 31, 2024)**

- (i) (a) (A) The Company has maintained proper records showing full particulars, including quantitative details and situation of property, plant and equipment and relevant details of right-of-use assets.  
(B) The Company has maintained proper records showing full particulars of intangible assets.
- (b) The property, plant and equipment and right-of-use assets have been physically verified by the Management during the year and according to the information and explanations given to us, no material discrepancies were noticed on such verification. In our opinion, the frequency of verification of the property, plant and equipment and right-of-use assets is reasonable having regard to the size of the Company and the nature of its assets.
- (c) According to the information and explanations given to us and based on the examination of the registered sale deed / transfer deed / conveyance deed provided to us, we report that, the title deeds of all the immovable properties, (other than immovable properties where the Company is the lessee and the lease agreements are duly executed in favour of the Company) are held in the name of the Company as at the balance sheet date.
- (d) The Company has not revalued its property, plant and equipment (including right-of-use assets) and intangible assets during the year. Accordingly, the provision of clause 3(i)(d) of the Order is not applicable.
- (e) There are no proceedings which have been initiated or are pending against the Company for holding benami property under the Benami Transactions (Prohibition) Act, 1988 (45 of 1988) (as amended in 2016) and rules made thereunder.
- (ii) (a) The Company is in the business of providing loans and does not have any physical inventories. Accordingly, the provision of clause 3(ii)(a) of the Order is not applicable.
- (b) According to the information and explanations given to us, during the year the Company has been sanctioned working capital limits in excess of Rs. 5 crores, in aggregate, from banks on the basis of security of fixed deposits kept as margin money with banks. As represented by the Company, no quarterly returns or statements are required to be filed by the Company with such banks.
- (iii) (a) The Company's principal business is to give loans. Accordingly, the provision of clause 3(iii)(a) of the Order is not applicable.
- (b) The Company is a Non-Banking Financial Company ('NBFC'), registered under provisions of RBI Act, 1934. In our opinion and according to the information and explanations given to us, the investments made, security given and the terms and conditions of the grant of all loans and advances in the nature of loans provided are not prejudicial to the Company's interest. During the year, the Company has not provided any guarantees.
- (c) In respect of loans/advances in the nature of loans, the schedule of repayment of principal and payment of interest has been stipulated by the Company. Refer note 7 to the standalone financial statements for summarised details of such loans/advances which are not repaid by borrowers as per stipulations. Having regard to the voluminous nature of loan transactions, it is not practicable to furnish itemised list of loan assets with amount due, due date for repayment or receipt and the extent of delay.

Summary of loan assets categorized as credit impaired (Stage 3) and loan assets Categorized as those where credit risk has increased significantly since initial recognition (stage 2) as at the balance sheet date is as under:

| Category of Loan            | Stage 2         | Stage 3  |
|-----------------------------|-----------------|----------|
|                             | Rs. In millions |          |
| Joint Liability Group Loans | 1,031.78        | 1,026.70 |
| Individual Loans            | 8.47            | 45.05    |

Further, except for those instances where there are delays or defaults in repayment of principal and / or interest as at the balance sheet date, in respect of which the Company has disclosed asset classification in note 7 to the standalone financial statements in accordance with Indian Accounting Standards (Ind AS) and the guidelines issued by the Reserve Bank of India, the parties are repaying the principal amounts, as stipulated, and are also regular in payment of interest, as applicable, except for some delays.

- (d) In respect of loans and advances in the nature of loans, the total amount overdue for more than ninety days as at March 31, 2024 and the details of the number of such cases, as disclosed in note 7 of the standalone financial statements, are as under. In such instances, in our opinion, reasonable steps have been taken by the Company for recovery of the overdue amount of principal and interest.

| Category of Loan            | No. of Cases | Principal Amount overdue (Rs. in Million) | Interest overdue (Rs. in Million) | Total overdue (Rs. in Million) |
|-----------------------------|--------------|-------------------------------------------|-----------------------------------|--------------------------------|
| Joint Liability Group Loans | 51,987       | 968.55                                    | 58.15                             | 1,026.70                       |
| Individual Loans            | 228          | 41.67                                     | 3.38                              | 45.05                          |

- (e) To the best of our information and according to the explanations given to us, the Company's principal business is to give loans. Accordingly, the provision of clause 3(iii)(e) of the Order is not applicable.
- (f) According to the information and explanations given to us, the Company has not granted any loans or advances in the nature of loans which are either repayable on demand or without specifying any terms or period of repayment. Accordingly, the provision of clause 3(iii)(f) of the Order is not applicable.
- (iv) In our opinion and according to the information and explanations given to us, the Company has not granted any loans, made investments or provided guarantees in contravention of the provisions of sections 185 and 186(1) of the Act, the other provision of the section 186 of the Act are not applicable to the Company.
- (v) The provisions of the sections 73 to 76 and any other relevant provisions of the Act and the Companies (Acceptance of Deposits) Rules, 2014 (as amended), are not applicable to the Company being an non-banking financial company registered with the Reserve Bank of India ('the RBI'), and also the Company has not accepted any deposits from public or there are no amounts which have been deemed to be deposits within the meaning of sections 73 to 76 of the Act. Accordingly, the provision of clause 3(v) of the Order is not applicable to the Company.

- (vi) According to the information and explanations given to us, the Central Government has not prescribed the maintenance of cost records under sub-section (1) of Section 148 of the Act for any of the business activities carried out by the Company. Accordingly, the provision of clause 3(vi) of the Order is not applicable to the Company.
- (vii) (a) In our opinion and according to the information and explanations given to us, the Company is regular in depositing undisputed statutory dues including goods and services tax, provident fund, employees' state insurance, income-tax, cess and other material statutory dues, as applicable, to the appropriate authorities, during the year. Further, no undisputed amounts payable in respect thereof were outstanding at the year-end for a period of more than six months from the date they became payable. During the year the operation of the Company does not give rise the liability of sales-tax, service tax, duty of customs, duty of excise and value added tax.
- (b) According to the information and explanations given to us, there are no statutory dues referred to in sub-clause (a) that have not been deposited with the appropriate authorities on account of any dispute.
- (viii) According to the information and explanations given to us, there are no transactions relating to previously unrecorded income that were surrendered or disclosed as income during the year in the tax assessments under the Income Tax Act, 1961 (43 of 1961).
- (ix) (a) In our opinion and according to the information and explanations given to us, the Company has not defaulted in repayment of loans or other borrowings or in the payment of interest thereon to any lender.
- (b) According to the information and explanations given to us, we report that the Company has not been declared wilful defaulter by any bank or financial institution or government or any government authority or any other lender.
- (c) In our opinion and according to the information and explanations given to us, the term loans were applied for the purposes for which the loans were obtained, other than temporary deployment pending application.
- (d) According to the information and explanations given to us and on an overall examination of the financial statements of the Company, we report that no funds raised on a short-term basis have been used for long-term purposes by the Company.
- (e) According to the information and explanations given to us and on an overall examination of the financial statements of the Company, we report that the Company has neither taken any funds from any entity or person during the year, nor it has raised funds through issue of shares or borrowings on account of or to meet the obligations of its subsidiary. The Company does not have any joint venture or associates.
- (f) According to the information and explanations given to us, we report that the Company has not raised loans during the year on the pledge of securities held in its subsidiary. The Company does not have any joint venture or associates.
- (x) (a) According to the information and explanations given to us, the Company did not raise moneys by way of initial public offer or further public offer (including debt instruments) during the year. Accordingly, the provision of clause 3(x)(a) of the Order is not applicable.
- (b) During the year, the Company has not made any preferential allotment or private placement of shares or convertible debentures (fully, partially or optionally). Accordingly, provision of clause 3(x)(b) of the order is not applicable.
- (xi) (a) To the best of our knowledge and according to the information and explanations given to us, no fraud by the Company or on the Company has been noticed or reported during the period covered by our audit, except few cases identified by the management relating to cash embezzlement amounting to Rs. 1.67 million as stated under Note 48(xxi) to the standalone financial statements. As informed to us, the Company has initiated legal action for recovery.
- (b) No report under sub-section (12) of Section 143 of the Act has been filed by the auditors in Form ADT-4 as prescribed under Rule 13 of Companies (Audit and Auditors) Rules, 2014 (as amended) with the Central Government, during the year and upto the date of this report.
- (c) As represented to us by the Management, there are no whistleblower complaints received by the Company during the year.
- (xii) According to the information and explanations given to us, the Company is not a Nidhi Company. Accordingly, the provisions of clause 3(xii)(a)-(c) of the Order are not applicable.
- (xiii) In our opinion and according to the information and explanations given to us, all transactions with the related parties are in compliance with Sections 177 and 188 of Act, where applicable, and the requisite details have been disclosed in the financial statements as required by the applicable accounting standards.
- (xiv) (a) In our opinion and according to the information and explanations given to us, the Company has an internal audit system commensurate with the size and nature of its business.
- (b) We have considered the internal audit reports of the Company issued till date, for the period under audit.
- (xv) In our opinion and according to the information and explanations given to us, during the year the Company has not entered into any non-cash transactions with the directors or persons connected with them covered under Section 192 of the Act.
- (xvi) (a) The Company is required to be registered under Section 45-IA of the Reserve Bank of India Act, 1934 and such registration has been obtained by the Company.
- (b) According to the information and explanations given to us, the Company has not conducted any Non-Banking Financial or Housing Finance activities without a valid Certificate of Registration from the Reserve Bank of India (RBI) as per the RBI Act, 1934.
- (c) The Company is not a Core Investment Company ("CIC") as defined in the regulations made by the Reserve Bank of India. Accordingly, provision of clause 3(xvi)(c) of the Order is not applicable.
- (d) The Group has no CIC which are part of the Group.
- (xvii) The Company has not incurred any cash losses in the current financial year and in the immediately preceding financial year.
- (xviii) There has been no resignation of the statutory auditors during the year.
- (xix) According to the information and explanations given to us and on the basis of the financial ratios, ageing and expected dates of realization of financial assets and payment of financial liabilities, other information accompanying the financial statements, our knowledge of the Board of Directors and Management plans and based on our examination of the evidence supporting the assumptions, nothing has come to our attention, which causes us to believe that any material uncertainty exists as on the date of the audit report that the Company is not capable of meeting its liabilities existing at the date of balance sheet as and when they fall due within a period of one year from the balance sheet date. We, however, state that this is not an assurance as to the future viability of the Company. We further state that our reporting is based on the facts up to the date of the audit report and we neither give any guarantee nor any assurance that all liabilities falling due within a period of one year from the balance sheet date, will get discharged by the Company as and when they fall due.



- (xx) (a) There is no unspent amount towards Corporate Social Responsibility (CSR) on other than ongoing projects requiring a transfer to a Fund specified in Schedule VII to the Act in compliance with the second proviso to sub-section (5) of Section 135 of the said Act.
- (b) There is no unspent amount towards Corporate Social Responsibility (CSR) on ongoing projects requiring a transfer to a special account in compliance with provision of sub-section (6) of Section 135 of the said Act.
- (xxi) The reporting under clause 3(xxi) of the Order is not applicable in respect of the audit of Standalone Financial Statements. Accordingly, no comment in respect of the said clause has been included in this report.

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

**Vinesh Jain**  
Partner  
Membership No.: 087701  
UDIN: 24087701BKDAOJ2893

Place: Lucknow  
Date: 30 April 2024



## **Annexure B referred to in paragraph 2(f) under the heading 'Report on Other Legal and Regulatory Requirements' of the Independent Auditor's Report of even date to the members of Satya MicroCapital Limited, on the standalone financial statements for the year ended March 31, 2024**

### **Independent Auditor's report on the Internal Financial Controls with reference to standalone financial statements under Clause (i) of Sub-section 3 of Section 143 of the Companies Act, 2013 ("the Act")**

We have audited the internal financial controls with reference to standalone financial statements of **SATYA MicroCapital Limited** ("the Company") as of March 31, 2024 in conjunction with our audit of the standalone financial statements of the Company for the year ended on that date.

#### **Management's Responsibility for Internal Financial Controls**

The Company's Management is responsible for establishing and maintaining internal financial controls based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting issued by the Institute of Chartered Accountants of India. These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of the Company's business, including adherence to Company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Act.

#### **Auditors' Responsibility**

Our responsibility is to express an opinion on the Company's internal financial controls with reference to standalone financial statements based on our audit. We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting (the "Guidance Note") and the Standards on Auditing, issued by the Institute of Chartered Accountants of India ("the ICAI") and deemed to be prescribed under section 143(10) of the Act, to the extent applicable to an audit of internal financial controls, both applicable to an audit of Internal Financial Controls and, both issued by the ICAI. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls with reference to standalone financial statements were established and maintained and if such controls operated effectively in all material respects.

Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system with reference to standalone financial statements and their operating effectiveness. Our audit of internal financial controls with reference to standalone financial statements included obtaining an understanding of internal financial controls with reference to standalone financial statements, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the standalone financial statements, whether due to fraud or error.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the Company's internal financial controls system with reference to standalone financial statements.

#### **Meaning of Internal Financial Controls with reference to Standalone Financial Statements**

A Company's internal financial controls with reference to standalone financial statements is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of standalone financial statements for external purposes in accordance with generally accepted accounting principles. A Company's internal financial controls with reference to standalone financial statements includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of standalone financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the Company are being made only in accordance with authorisations of Management and directors of the Company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorised acquisition, use, or disposition of the Company's assets that could have a material effect on the standalone financial statements.

#### **Inherent Limitations of Internal Financial Controls with reference to Standalone Financial Statements**

Because of the inherent limitations of internal financial controls with reference to standalone financial statements, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls with reference to standalone financial statements to future periods are subject to the risk that the internal financial controls with reference to standalone financial statements may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

#### **Opinion**

In our opinion, the Company has, in all material respects, adequate internal financial controls system with reference to standalone financial statements and such internal financial controls with reference to standalone financial statements were operating effectively as at March 31, 2024, based on the internal financial controls with reference to standalone financial statements criteria established by the Company considering the essential components of internal control stated in the Guidance Note issued by the ICAI.

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

**Vinesh Jain**  
Partner  
Membership No.: 087701  
UDIN: 24087701BKDAOJ2893

Place: Lucknow  
Date: 30 April 2024

# SATYA MicroCapital Limited

## Standalone Balance Sheet as at March 31, 2024

(₹ in million unless otherwise stated)

| Particulars                                                                                 | Notes | As at March 31, 2024 | As at March 31, 2023 |
|---------------------------------------------------------------------------------------------|-------|----------------------|----------------------|
| <b>ASSETS</b>                                                                               |       |                      |                      |
| <b>Financial Assets</b>                                                                     |       |                      |                      |
| Cash and cash equivalents                                                                   | 4     | 1,665.26             | 2,199.93             |
| Bank balances other than cash and cash equivalents                                          | 5     | 4,413.49             | 2,092.55             |
| Trade receivables                                                                           | 6     | 152.76               | 106.48               |
| Loan portfolio                                                                              | 7     | 48,477.36            | 37,903.04            |
| Investments                                                                                 | 8     | 1,349.48             | 1,733.40             |
| Other financial assets                                                                      | 9     | 1,544.55             | 1,225.08             |
| <b>Total Financial Assets</b>                                                               |       | <b>57,602.90</b>     | <b>45,260.48</b>     |
| <b>Non-Financial Assets</b>                                                                 |       |                      |                      |
| Current tax assets (net)                                                                    | 10    | 145.63               | 139.53               |
| Deferred tax assets (net)                                                                   | 11    | 97.84                | -                    |
| Property, plant and equipment                                                               | 12A   | 326.45               | 159.65               |
| Capital work-in-progress                                                                    | 12B   | 895.95               | 612.12               |
| Intangible assets                                                                           | 12C   | 5.23                 | 0.20                 |
| Other non-financial assets                                                                  | 13    | 626.60               | 410.06               |
| <b>Total non-Financial Assets</b>                                                           |       | <b>2,097.70</b>      | <b>1,321.56</b>      |
| <b>Total Assets</b>                                                                         |       | <b>59,700.60</b>     | <b>46,582.04</b>     |
| <b>LIABILITIES AND EQUITY</b>                                                               |       |                      |                      |
| <b>Liabilities</b>                                                                          |       |                      |                      |
| <b>Financial Liabilities</b>                                                                |       |                      |                      |
| Derivative financial instruments                                                            | 14    | 38.86                | 6.95                 |
| Trade payables                                                                              | 15    | -                    | 0.53                 |
| (i) total outstanding dues of micro enterprises and small enterprises                       |       | -                    | 0.53                 |
| (ii) total outstanding dues of creditors other than micro enterprises and small enterprises |       | 333.26               | 100.84               |
| Debt securities                                                                             | 16    | 10,112.69            | 10,360.69            |
| Borrowings (other than debt securities)                                                     | 16    | 33,455.35            | 25,142.47            |
| Subordinated liabilities                                                                    | 16    | 3,550.15             | 1,160.89             |
| Other financial liabilities                                                                 | 17    | 1,587.69             | 1,205.30             |
| <b>Total Financial Liabilities</b>                                                          |       | <b>49,078.00</b>     | <b>37,977.67</b>     |
| <b>Non-Financial Liabilities</b>                                                            |       |                      |                      |
| Current tax liabilities (net)                                                               | 18    | 128.81               | -                    |
| Provisions                                                                                  | 19    | 72.23                | 69.34                |
| Deferred tax liabilities (net)                                                              | 11    | -                    | 48.95                |
| Other non-financial liabilities                                                             | 20    | 165.34               | 113.49               |
| <b>Total non-Financial Liabilities</b>                                                      |       | <b>366.38</b>        | <b>231.78</b>        |
| <b>Equity</b>                                                                               |       |                      |                      |
| Equity share capital                                                                        | 21    | 656.45               | 593.20               |
| Instruments entirely equity in nature                                                       | 22    | 2.50                 | 49.00                |
| Other equity                                                                                | 23    | 9,597.27             | 7,730.39             |
| <b>Total Equity</b>                                                                         |       | <b>10,256.22</b>     | <b>8,372.59</b>      |
| <b>Total Liabilities and Equity</b>                                                         |       | <b>59,700.60</b>     | <b>46,582.04</b>     |

The accompanying notes are integral part of standalone financial statements  
As per our report of even date

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

For and on behalf of the Board of Directors of  
**SATYA MicroCapital Limited**

**Vinesh Jain**  
Partner  
Membership No.: 087701

**Vivek Tiwari**  
Managing Director, CEO & CIO  
DIN: 02174160

**Ratnesh Tiwari**  
Director  
DIN: 07131331

**Choudhary Runveer Krishanan**  
Company Secretary & Chief Compliance officer  
M. No. F7437

**Vandita Kaul**  
Chief Financial Officer

Place: Lucknow  
Date: April 30, 2024

Place: Lucknow  
Date: April 30, 2024



# SATYA MicroCapital Limited

## Standalone Statement of Profit and Loss for the Year Ended March 31, 2024

(₹ in million unless otherwise stated)

| Particulars                                                                         | Notes | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|-------------------------------------------------------------------------------------|-------|--------------------------------------|--------------------------------------|
| <b>Revenue from Operations</b>                                                      |       |                                      |                                      |
| Interest income                                                                     | 24    | 10,114.24                            | 5,770.97                             |
| Fee and commission income                                                           | 25    | 1,107.50                             | 491.88                               |
| Net gain on derecognition of financial instruments<br>under amortised cost category | 26    | 1,362.95                             | 1,044.64                             |
| <b>Total Revenue from Operations</b>                                                |       | <b>12,584.69</b>                     | <b>7,307.49</b>                      |
| Other income                                                                        | 27    | 153.87                               | 52.97                                |
| <b>Total Income</b>                                                                 |       | <b>12,738.56</b>                     | <b>7,360.46</b>                      |
| <b>Expenses</b>                                                                     |       |                                      |                                      |
| Finance cost                                                                        | 28    | 5,260.12                             | 2,972.21                             |
| Net loss on fair value changes                                                      | 29    | 31.91                                | 6.95                                 |
| Impairment on financial instruments                                                 | 30    | 1,313.65                             | 721.31                               |
| Employee benefits expenses                                                          | 31    | 3,059.94                             | 2,023.58                             |
| Depreciation and amortisation                                                       | 32    | 125.75                               | 76.99                                |
| Other expenses                                                                      | 33    | 1,192.93                             | 845.31                               |
| <b>Total Expenses</b>                                                               |       | <b>10,984.30</b>                     | <b>6,646.35</b>                      |
| <b>Profit Before Tax</b>                                                            |       | <b>1,754.26</b>                      | <b>714.11</b>                        |
| <b>Tax Expense:</b>                                                                 | 34    |                                      |                                      |
| Current year tax                                                                    |       | 587.55                               | 68.64                                |
| Deferred tax charge                                                                 |       | (142.36)                             | 115.03                               |
| <b>Income-Tax Expense</b>                                                           |       | <b>445.19</b>                        | <b>183.67</b>                        |
| <b>Profit for the Year</b>                                                          |       | <b>1,309.07</b>                      | <b>530.44</b>                        |
| <b>Other Comprehensive Income</b>                                                   |       |                                      |                                      |
| <b>Items that will not be reclassified subsequently<br/>to Profit or Loss</b>       |       |                                      |                                      |
| Re-measurement gains/(losses) on defined benefit plans                              |       | (17.60)                              | (6.46)                               |
| Income tax effect                                                                   |       | 4.43                                 | 1.63                                 |
| <b>Total Comprehensive Income for the Year</b>                                      |       | <b>1,295.90</b>                      | <b>525.61</b>                        |
| <b>Earnings Per Equity Share (EPS) (Face Value of ₹ 10 Per Equity share)</b>        |       |                                      |                                      |
| Computed on the basis of total profit for the year                                  |       |                                      |                                      |
| Basic (EPS) (amount in ₹)                                                           | 35    | 20.91                                | 10.56                                |
| Diluted (DEPS) (amount in ₹)                                                        | 35    | 20.24                                | 9.60                                 |

The accompanying notes are integral part of standalone financial statements  
As per our report of even date

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

For and on behalf of the Board of Directors of  
**SATYA MicroCapital Limited**

**Vinesh Jain**  
Partner  
Membership No.: 087701

**Vivek Tiwari**  
Managing Director, CEO & CIO  
DIN: 02174160

**Ratnesh Tiwari**  
Director  
DIN: 07131331

**Choudhary Runveer Krishanan**  
Company Secretary & Chief Compliance officer  
M.No. F7437

**Vandita Kaul**  
Chief Financial Officer

Place: Lucknow  
Date: 30 April 2024

Place: Lucknow  
Date: 30 April 2024

# SATYA MicroCapital Limited

## Standalone Statement of Cash flow for the year ended March 31, 2024

(₹ in million unless otherwise stated)

| Particulars                                                                        | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|------------------------------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>Cash flow From Operating Activities</b>                                         |                                  |                                  |
| Profit before tax                                                                  | 1,754.26                         | 714.11                           |
| <b>Adjustments for:</b>                                                            |                                  |                                  |
| Depreciation and amortisation                                                      | 116.49                           | 69.09                            |
| Depreciation of right-of-use asset                                                 | 9.26                             | 7.90                             |
| Share based payment to employees                                                   | 14.12                            | 16.13                            |
| Interest expense for leasing arrangements                                          | 2.26                             | 2.04                             |
| Impairment of financial instruments                                                | 1,316.15                         | 721.31                           |
| Net loss on fair value changes                                                     | 31.91                            | 6.95                             |
| Loss/(profit) on sale of property plant and equipment                              | 1.61                             | 1.41                             |
| Unrealised exchange fluctuation loss (net)                                         | 76.14                            | -                                |
| Net gain on derecognition of financials instruments under amortised cost category  | (1,362.95)                       | (1,044.64)                       |
| <b>Operating Profit before Working Capital Changes</b>                             | <b>1,959.25</b>                  | <b>494.30</b>                    |
| <b>Movements in Working Capital:</b>                                               |                                  |                                  |
| Increase/(decrease) in trade payable and other financial liabilities               | 601.52                           | 840.10                           |
| Increase/(decreases) in other non-financial liabilities                            | 51.85                            | 40.09                            |
| Increase/(decreases) in provisions                                                 | (14.71)                          | 26.30                            |
| (Increase)/decrease in bank balances other than cash and cash equivalents          | (2,320.94)                       | 1,122.34                         |
| (Increase)/decrease in trade receivables                                           | (46.28)                          | (33.08)                          |
| (Increase)/decrease in loan portfolio                                              | (11,624.49)                      | (15,463.01)                      |
| (Increase)/decrease in other financial assets                                      | 1,043.48                         | 389.82                           |
| (Increase)/decrease in other non-financial assets                                  | (216.54)                         | (123.75)                         |
| <b>Cash Used in Operations</b>                                                     | <b>(10,566.86)</b>               | <b>(12,706.89)</b>               |
| Income-tax paid                                                                    | (464.84)                         | (162.00)                         |
| <b>Net Cash used in Operating Activities (A)</b>                                   | <b>(11,031.70)</b>               | <b>(12,868.89)</b>               |
| <b>Cash Flow from Investing Activities</b>                                         |                                  |                                  |
| Purchase of property, plant and equipment and capital work-in-progress             | (574.31)                         | (713.54)                         |
| Proceeds from derecognition of property, plant and equipment                       | 13.07                            | 1.08                             |
| Purchase of investment                                                             | (250.00)                         | (1,730.08)                       |
| Proceeds from investment                                                           | 370.44                           | 43.04                            |
| <b>Net Cash used in Investing Activities (B)</b>                                   | <b>(440.80)</b>                  | <b>(2,399.50)</b>                |
| <b>Cash Flow from Financing Activities</b>                                         |                                  |                                  |
| Proceeds from issue of share capital (including premium and net of issue expenses) | 573.62                           | 2,308.19                         |
| Proceeds from debt securities                                                      | 2,228.70                         | 6,634.51                         |
| Repayment of debt securities                                                       | (2,476.70)                       | (1,559.28)                       |
| Proceeds from borrowings other than debt securities                                | 26,371.20                        | 21,047.65                        |
| Repayment of borrowings other than debt securities                                 | (18,134.47)                      | (12,241.72)                      |
| Proceeds from subordinated liabilities                                             | 2,490.00                         | 10.66                            |
| Repayment of subordinated liabilities                                              | (100.75)                         | -                                |
| Payment of lease liabilities                                                       | (13.77)                          | (10.13)                          |
| <b>Net Cash from Financing Activities (C)</b>                                      | <b>10,937.83</b>                 | <b>16,189.88</b>                 |
| <b>Net Increase / (Decrease) in Cash and Cash Equivalents (A + B + C)</b>          | <b>(534.67)</b>                  | <b>921.49</b>                    |
| Cash and cash equivalents at the beginning of the year                             | 2,199.93                         | 1,278.44                         |
| <b>Cash and Cash Equivalents at the End of the Year</b>                            | <b>1,665.26</b>                  | <b>2,199.93</b>                  |
| <b>Components of Cash and Cash Equivalents as at the End of the Year</b>           |                                  |                                  |
| Cash on hand                                                                       | 16.56                            | 16.63                            |
| Balance with banks - on current accounts                                           | 1,613.69                         | 2,183.30                         |
| Deposits with original maturity of less than 3 months                              | 35.01                            | -                                |
| <b>Total Cash and Cash Equivalents</b>                                             | <b>1,665.26</b>                  | <b>2,199.93</b>                  |

For disclosure of investing and financing transactions that do not require the use of cash and cash equivalents, refer note 47.  
The accompanying notes are integral part of standalone financial statements

As per our report of even date

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

**Vinesh Jain**  
Partner  
Membership No.: 087701

For and on behalf of the Board of Directors of  
**SATYA MicroCapital Limited**

**Vivek Tiwari**  
Managing Director, CEO & CIO  
DIN: 02174160

**Choudhary Runveer Krishanan**  
Company Secretary & Chief Compliance officer  
M.No. F7437

**Ratnesh Tiwari**  
Director  
DIN: 07131331

**Vandita Kaul**  
Chief Financial Officer  
Place: Lucknow  
Date: 30 April 2024

Place: Lucknow  
Date: 30 April 2024

# SATYA MicroCapital Limited

## Standalone Statement of Changes in Equity for the Year Ended on March 31, 2024

### A. Equity Shares

Equity Share of ₹ 10 each issued

(₹ in million unless otherwise stated)

| Particulars                           | Balance as at April 1, 2022 | Changes in equity share capital due to prior period errors | Changes during the Financial Year 2022-23 | Balance as at March 31, 2023* | Changes in equity share capital due to prior period errors | Changes during the Financial year 2023-24 | Balance as at March 31, 2024* |
|---------------------------------------|-----------------------------|------------------------------------------------------------|-------------------------------------------|-------------------------------|------------------------------------------------------------|-------------------------------------------|-------------------------------|
| Equity share capital (fully paid up)  | 480.64                      | -                                                          | 75.06                                     | 555.70                        | -                                                          | 63.25                                     | 618.95                        |
| Equity share capital (partly paid up) | 10.00                       | -                                                          | 27.50                                     | 37.50                         | -                                                          | -                                         | 37.50                         |
| <b>Total</b>                          | <b>490.64</b>               | <b>-</b>                                                   | <b>102.56</b>                             | <b>593.20</b>                 | <b>-</b>                                                   | <b>63.25</b>                              | <b>656.45</b>                 |

\*net of amount recoverable from SATYA Employee Welfare Trust of ₹ 3.76 million (March 31, 2023: ₹ 5.78 million).

### B. Instruments entirely equity in nature

| Particulars                                               | Balance as at April 1, 2022 | Changes in equity share capital due to prior period errors | Changes during the Financial Year 2022-23 | Balance as at March 31, 2023* | Changes in equity share capital due to prior period errors | Changes during the Financial year 2023-24 | Balance as at March 31, 2024 |
|-----------------------------------------------------------|-----------------------------|------------------------------------------------------------|-------------------------------------------|-------------------------------|------------------------------------------------------------|-------------------------------------------|------------------------------|
| Non-cumulative compulsorily convertible preference shares | 29.85                       | -                                                          | 19.15                                     | 49.00                         | -                                                          | (46.50)                                   | 2.50                         |
| <b>Total</b>                                              | <b>29.85</b>                | <b>-</b>                                                   | <b>19.15</b>                              | <b>49.00</b>                  | <b>-</b>                                                   | <b>(46.50)</b>                            | <b>2.50</b>                  |

### C. Other equity

| Particulars                                                                   | Reserves & Surplus |                   |                   |                                   |                 |
|-------------------------------------------------------------------------------|--------------------|-------------------|-------------------|-----------------------------------|-----------------|
|                                                                               | Securities Premium | Retained Earnings | Statutory Reserve | Share Options Outstanding Reserve | Total           |
| <b>Balance as at April 01, 2022</b>                                           | <b>4,553.74</b>    | <b>318.48</b>     | <b>107.06</b>     | <b>22.90</b>                      | <b>5,002.18</b> |
| Profit for the year ended March 31, 2023                                      | -                  | 530.44            | -                 | -                                 | 530.44          |
| Other comprehensive income/(loss) (net of income-tax effect)                  | -                  | (4.83)            | -                 | -                                 | (4.83)          |
| <b>Total comprehensive income</b>                                             | <b>-</b>           | <b>525.61</b>     | <b>-</b>          | <b>-</b>                          | <b>525.61</b>   |
| Transfer to Statutory Reserve                                                 | -                  | (106.09)          | 106.09            | -                                 | -               |
| Fair value of stock option - charge for the year                              | -                  | -                 | -                 | 2.29                              | 2.29            |
| Premium on stock option                                                       | 9.97               | -                 | -                 | -                                 | 9.97            |
| Premium on issue of equity shares                                             | 171.76             | -                 | -                 | -                                 | 171.76          |
| Amount recoverable from SATYA Employee Welfare Trust                          | 12.03              | -                 | -                 | -                                 | 12.03           |
| Premium on issue of non-cumulative compulsorily convertible preference shares | 2,006.55           | -                 | -                 | -                                 | 2,006.55        |
| Dividend paid on non- cumulative compulsorily convertible preference shares*  | -                  | (0.00)            | -                 | -                                 | (0.00)          |
| <b>Balance as at March 31, 2023</b>                                           | <b>6,754.05</b>    | <b>738.00</b>     | <b>213.15</b>     | <b>25.19</b>                      | <b>7,730.39</b> |
| Profit for the year ended March 31, 2024                                      | -                  | 1,309.07          | -                 | -                                 | 1,309.07        |
| Other comprehensive income/(loss) (net of income-tax effect)                  | -                  | (13.17)           | -                 | -                                 | (13.17)         |
| <b>Total comprehensive income</b>                                             | <b>-</b>           | <b>1,295.90</b>   | <b>-</b>          | <b>-</b>                          | <b>1,295.90</b> |
| Transfer to Statutory Reserve                                                 | -                  | (261.81)          | 261.81            | -                                 | -               |
| Fair value of stock option - charge for the year                              | -                  | -                 | -                 | 0.48                              | 0.48            |
| Premium on stock option                                                       | 10.54              | -                 | -                 | -                                 | 10.54           |
| Premium on issue of equity shares                                             | 549.82             | -                 | -                 | -                                 | 549.82          |
| Amount recoverable from SATYA Employee Welfare Trust                          | 10.14              | -                 | -                 | -                                 | 10.14           |
| <b>Balance as at March 31, 2024</b>                                           | <b>7,324.55</b>    | <b>1,772.09</b>   | <b>474.96</b>     | <b>25.67</b>                      | <b>9,597.27</b> |

\*March 31, 2024: Nil (March 31, 2023: ₹ 508.26)

The accompanying notes are integral part of standalone financial statements

As per our report of even date

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

For and on behalf of the Board of Directors of  
**SATYA MicroCapital Limited**

**Vinesh Jain**  
Partner  
Membership No.: 087701

**Vivek Tiwari**  
Managing Director, CEO & CIO  
DIN: 02174160

**Ratnesh Tiwari**  
Director  
DIN: 07131331

**Choudhary Runveer Krishanan**  
Company Secretary & Chief Compliance officer  
M.No. F7437

**Vandita Kaul**  
Chief Financial Officer  
Place: Lucknow  
Date: April 30, 2024

Place: Lucknow  
Date: April 30, 2024



# SATYA MicroCapital Limited

## Notes to the Standalone Financial Statements for the year ended March 31, 2024

### 1. Corporate Information

SATYA MicroCapital Limited ('SATYA' or the 'Company') is a public Company domiciled in India and incorporated under the provisions of the Companies Act, 1956 on May 18, 1995. The Company was registered as a non-deposit accepting Non-Banking Financial Company ('NBFC-ND-SI') with the Reserve Bank of India ('RBI') and got classified as Non-Banking Financial Company – Micro Finance Institution (NBFC – MFI) effective February 2, 2018. The registered office address of the Company is 519, 5th Floor, DLF Prime Tower, Okhla Industrial Area, Phase-1, New Delhi-110020.

The Reserve Bank of India (RBI) has introduced the Scale Based Regulation (SBR): A Revised Regulatory Framework for NBFCs ('the Framework') through Circular No. RBI/2021- 22/112 DOR.CRE.REC.No.60/03.10.001/2021-22 issued in October 2021. Under this Framework, NBFCs are categorized into different layers, namely Base Layer (NBFC-BL), Middle Layer (NBFC-ML), Upper Layer (NBFC-UL), and Top Layer (NBFC-TL).

The Company has been classified as a "Middle Layer" NBFC in accordance with the Framework.

The Company is primarily engaged in the business of micro finance providing small value unsecured loans to low-income customers in urban, semi-urban and rural areas. The tenure of these loans is generally spread over one to two years.

### 2. Basis of Preparation

#### a) Statement of Compliance in preparation of Standalone Financial Statements

The standalone financial statements of the Company have been prepared in accordance with Indian Accounting Standards (Ind AS) notified under the Companies (Indian Accounting Standards) Rules, 2015 (as amended from time to time) along with other relevant provisions of the Act, the Master Direction – Non-Banking Financial Company – Systemically Important Non-Deposit taking Company and Deposit taking Company (Reserve Bank) Directions, 2016 ('the NBFC Master Directions') and notification for Implementation of Indian Accounting Standard vide circular RBI/2019-20/170 DOR(NBFC).CC.PD.No.109/22.10.106/2019-20 dated March 13, 2020 ('RBI Notification for Implementation of Ind AS') issued by RBI. The standalone financial statements have been prepared on a going concern basis.

The standalone financial statements have been prepared on a historical cost basis, except for financial instruments which have been measured at fair value. Further, the carrying values of recognized assets and liabilities that are hedged items in fair value hedges, and otherwise carried at amortized cost, are adjusted to record changes in fair value attributable to the risks that are being hedged. The standalone financial statements are presented in Indian Rupees (₹).

#### b) Presentation of Standalone Financial Statements

The Company presents its balance sheet in order of liquidity. Financial assets and financial liabilities are generally reported gross in the balance sheet. They are only offset and reported net when Ind AS specifically permits the same or it has an unconditionally legally enforceable right to offset the recognized amounts without being contingent on a future event. Similarly, the Company offsets incomes and expenses and reports the same on a net basis when permitted by Ind AS specifically.

### 3A. Material Accounting Policies

#### a) Use of Estimates, Judgments and Assumptions

The preparation of standalone financial statements in conformity with the Ind AS requires the management to make judgments, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities and the accompanying disclosure and the disclosure of contingent liabilities, at the end of the reporting period. Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimates are revised, and future periods are affected. Although these estimates are based on the management's best knowledge of current events and actions, uncertainty about these assumptions and estimates could result in the outcomes requiring a material adjustment to the carrying amounts of assets or liabilities in future periods.

In particular, information about significant areas of estimation, uncertainty and critical judgments in applying accounting policies that have the most significant effect on the amounts recognized in the standalone financial statements is included in the following notes:

##### i) Defined Employee Benefit Assets and Liabilities

The cost of the defined benefit gratuity plan and the present value of the gratuity obligation are determined using actuarial valuations. An actuarial valuation involves making various assumptions that may differ from actual developments in the future. These include the determination of the discount rate, future salary increases and mortality rates. Due to the complexities involved in the valuation and its long-term nature, a defined benefit obligation is highly sensitive to changes in these assumptions. All assumptions are reviewed at each reporting date.

##### ii) Fair Value Measurement

When the fair values of financial assets and financial liabilities recorded in the balance sheet cannot be measured based on quoted prices in active markets, their fair value is measured using various valuation techniques. The inputs to these models are taken from observable markets where possible, but where this is not feasible, a degree of judgment is required in establishing fair values. Judgments include considerations of inputs such as liquidity risk, credit risk and volatility. Changes in assumptions about these factors could affect the reported fair value of financial instruments.

##### iii) Impairment of Loan Portfolio

Judgment is required by management in the estimation of the amount and timing of future cash flows when determining an impairment allowance for loans and advances. In estimating these cash flows, the Company makes judgments about the borrower's financial situation. These estimates are based on assumptions about a number of factors such as credit quality, level of arrears etc. and actual results may differ, resulting in future changes to the impairment allowance.

The Company's Expected Credit Loss (ECL) calculations are outputs of complex models with a number of underlying assumptions regarding the choice of variable inputs and their interdependencies. Elements of the ECL models that are considered accounting judgments and estimates include:

- The Company's internal model, which assigns Probability of Defaults ('PDs') to the individual grades
- The Company's criteria for assessing if there has been a significant increase in credit risk and so allowances

for financial assets should be measured on a Lifetime ECL basis and the qualitative assessment

- The segmentation of financial assets when their ECL is assessed on a collective basis
- Development of ECL models, including the various formulas and the choice of inputs
- Determination of associations between macroeconomic scenarios and, economic inputs, such as unemployment levels and collateral values, and the effect on Probability of Defaults ('PDs'), Exposure at Default ('EADs') and Loss given Defaults ('LGDs')

Selection of forward-looking macroeconomic scenarios and their probability weightings, to derive the economic inputs into the ECL models.

#### iv) Provisions other than Impairment on Loan Portfolio

Provisions are held in respect of a range of future obligations such as employee entitlements and litigation provisions. Some of the provisions involve significant judgment about the likely outcome of various events and estimated future cash flows. The measurement of these provisions involves the exercise of management judgments about the ultimate outcomes of the transactions. Payments that are expected to be incurred after more than one year are discounted at a rate which reflects both current interest rates and the risks specific to that provision.

#### v) Share-Based Payment

Estimating fair value for share-based payment transactions requires determining of the most appropriate valuation model, which is dependent on the terms and conditions of the grant. This estimate also requires determination of the most appropriate inputs to the valuation model including the expected life of the share option, volatility and dividend yield and making assumptions about them.

#### vi) Non-Cumulative Compulsory Convertible Preference Shares (NCCCPs)

Non-cumulative compulsory convertible preference shares (NCCCPs) are classified as a liability or equity components based on the terms of the contract and in accordance with Ind AS - 32 (Financial Instruments: Presentation). NCCCPs issued by the Company classified as equity is carried at its transaction value and shown within "other equity".

#### vii) Effective Interest Rate ('EIR') Method

The Company's EIR methodology, recognises interest income / expense using a rate of return that represents the best estimate of a constant rate of return over the expected behavioral life of loans given / taken and recognises the effect of potentially different interest rates at various stages and other characteristics of the product life cycle (including prepayments and penalty interest and charges).

This estimation, by nature, requires an element of judgement regarding the expected behavior and life cycle of the instruments, as well expected changes to India's base rate and other fee income/expense that are integral parts of the instrument.

#### viii) Other Estimates

These include contingent liabilities, useful lives of tangible and intangible assets etc.

### b) Recognition of Income and Expense

#### (i) Interest and Processing Fee Income on Loans

The Company earns revenue primarily from giving loans. Revenue is recognized to the extent that it is probable that the economic benefits will flow to the Company and the revenue can be reliably measured.

Interest and loan processing fees are recognized using the effective interest method (EIR). The effective interest method calculates the amortized cost of a financial instrument and allocates the interest income over the relevant period. The effective interest rate is the rate that discounts estimated future cash payments or receipts through the expected life of the financial instrument or, when appropriate, a shorter period, to the gross carrying amount of the financial asset or liability. The calculation takes into account all contractual terms of the financial instrument (for example, prepayment options) and includes any fees or incremental costs that are directly attributable to the instrument and are an integral part of the EIR, but not future credit losses.

The Company calculates interest income by applying the EIR to the gross carrying amount of financial assets other than credit-impaired assets. When a financial asset becomes credit-impaired and is, therefore, regarded as 'Stage 3', the Company calculates interest income to the extent recoverable. If the financial assets cures and is no longer credit-impaired, the Company reverts to calculating interest income on a gross basis.

#### (ii) Revenue from Contracts with Customers

The Company recognizes revenue from contracts with customers (other than financial assets to which Ind AS 109 'Financial Instruments' is applicable) based on a comprehensive assessment model as set out in Ind AS 115 'Revenue from Contracts with Customers'. The Company identifies contract(s) with a customer and its performance obligations under the contract, determines the transaction price and its allocation to the performance obligations in the contract and recognizes revenue only on satisfactory completion of performance obligations.

- Facilitation fees income is earned by selling of services and products of other entities under distribution arrangements. Income so earned is recognized on successful sales on behalf of other entities subject to there being no significant uncertainty of its recovery.
- Revenue from business correspondence services is recognized point in time when performance obligation is satisfied as per agreed terms and conditions of the contract.
- Income from assignment transactions, i.e. present value of excess interest spread is recognised when the related loan assets are de-recognised. Interest income is also recognised on carrying value of assets over the remaining period of such assets.

#### (iii) Finance Cost

Finance costs represents Interest expense recognised by applying the Effective Interest Rate (EIR) to the gross carrying amount of financial liabilities other than financial liabilities classified as FVTPL. The EIR in case of a financial liability is computed:

- As the rate that exactly discounts estimated future cash payments through the expected life of the financial liability to the gross carrying amount of the amortised cost of a financial liability.
- By considering all the contractual terms of the financial instrument in estimating the cash flows.
- Including all fees paid between parties to the contract that are an integral part of the effective interest rate, transaction costs, and all other premiums or discounts.

Any subsequent changes in the estimation of the future cash flows is recognised in interest expense with the corresponding adjustment to the carrying amount of the financial liability. Interest expense includes issue costs that are initially recognised as part of the carrying value of the financial liability and amortised over the expected life using the effective interest method. These include fees and commissions payable to advisers and other expenses such as external legal costs etc. provided these are incremental costs that are directly related to the issue of a financial liability.

## c) Property, Plant and Equipment (PPE), Intangible Asset and Capital Work in Progress

### PPE

PPE are stated at cost (including incidental expenses directly attributable to bringing the asset to its working condition for its intended use) less accumulated depreciation and impairment losses, if any. Cost comprises the purchase price and any attributable cost of bringing the asset to its working condition for its intended use. Subsequent expenditure related to PPE is capitalized only when it is probable that future economic benefits associated with these will flow to the Company and the cost of item can be measured reliably. Other repairs and maintenance costs are expensed off as and when incurred.

An item of property, plant and equipment and any significant part initially recognized is derecognized upon disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on de-recognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in the statement of profit and loss when the asset is derecognized.

### Intangible Asset

Intangible assets represent capital expenditure towards software which is stated at cost less accumulated amortization and any accumulated impairment losses.

### Capital Work in Progress

Capital work-in-progress is carried at cost, comprising direct cost and related incidental expenses to acquire property, plant and equipment. Assets which are not ready to intend use are also shown under capital work-in-progress.

## d) Depreciation and Amortization

### Depreciation

- Depreciation on property, plant and equipment provided on a written down value method at the rates arrived based on useful life of the assets, prescribed under Schedule II to the Companies Act, 2013, which also represents the estimate of the useful life of the assets by the management.
- Property, plant and equipment costing up to Rs. 5,000 individually are fully depreciated in the year of purchase.

The Company has used the following useful lives to provide depreciation on its property, plant and equipment:

| Asset Category                                         | Useful Life (In Years) |
|--------------------------------------------------------|------------------------|
| (i) Furniture and fittings                             | 10                     |
| (ii) Computers and data processing units               |                        |
| (a) Servers and networks                               | 6                      |
| (b) End user devices, such as, desktops, laptops, etc. | 3                      |
| (iii) Office equipment                                 | 5                      |
| (iv) Motor vehicles                                    |                        |
| (a) Motor cars                                         | 8                      |
| (b) Two-Wheeler Vehicles                               | 10                     |
| (v) Building                                           | 60                     |

### Amortization

Intangible assets are amortized on the basis of Straight-Line Method over a period of 4 years.

## e) Impairment

### i) Overview of Principles for Measuring Expected Credit Loss ('ECL') on Financial Assets

In accordance with Ind AS 109, the Company is required to measure expected credit losses on its financial instruments designated at amortized cost and fair value through other comprehensive income. Accordingly, the Company is required to determine lifetime losses on financial instruments where credit risk has increased significantly since its origination. For other instruments, the Company is required to recognize credit losses over next 12 months period. The Company has an option to determine such losses on individual basis or collectively depending upon the nature of underlying portfolio. The Company has a process to assess credit risk of all exposures at each year end as follows:

#### Stage I

These represent exposures where there has not been a significant increase in credit risk since initial recognition or that has low credit risk at the reporting date. The Company has assessed that all standard exposures (i.e. exposures with no overdue) and exposure upto 30 days overdue fall under this category. In accordance with Ind AS 109, the Company measures ECL on such assets over next 12 months.

#### Stage II

Financial instruments that have had a significant increase in credit risk since initial recognition are classified under this stage. Based on empirical evidence, significant increase in credit risk is witnessed after the overdues on an exposure exceed for a period more than 30 days. Accordingly, the Company classifies all exposures with overdues exceeding 30 days at each reporting date under this Stage. The Company measures lifetime ECL on stage II loans.

#### Stage III

All exposures having overdue balances for a period exceeding 90 days are considered to be defaults and are classified under this stage. Accordingly, the Company measures lifetime losses on such exposure. Interest revenue on such contracts is calculated by applying the effective interest rate to the amortized cost (net of impairment allowance) instead of the gross carrying amount. The method is similar to Stage II assets, with the probability of default set at 100%.

When estimating ECL on a collective basis for a group of similar assets, the Company applies the same principles for assessing whether there has been a significant increase in credit risk since initial recognition.

### Methodology for Calculating ECL

The mechanics of the ECL calculation involve the use of following key elements:

Probability of default (PD) - The probability of default is an estimate of the likelihood of default over a given time horizon (12-month or lifetime, depending upon the stage of the asset). PD estimation is done based on historical internal data available with the Company. For credit impaired assets, a PD of 100% has been applied.



**Exposure at default (EAD)** – It represents an estimate of the exposure of the Company at a future date after considering repayments by the counterparty before the default event occurs. The outstanding balance as at reporting date is considered as EAD by the Company. Considering the PD determined above factors in amount at default, there is no separate requirement to estimate EAD.

**Loss given default (LGD)** – It represents an estimate of the loss expected to be incurred when the event of default occurs. The Company uses historical loss data/external agency LGD for identified pools for the purpose of calculating LGD.

#### Forward Looking Information

While estimating the expected credit losses, the Company reviews macro-economic developments occurring in the economy and market it operates in. On a periodic basis, the Company analyses if there is any relationship between key economic trends like GDP, Unemployment rates, Benchmark rates set by the Reserve Bank of India, inflation etc. with the estimate of PD, LGD determined by the Company based on its internal data. While the internal estimates of PD, LGD rates by the Company may not be always reflective of such relationships, temporary overlays are embedded in the methodology to reflect such macro-economic trends reasonably.

#### Definition of Default and Cure

The Company considers a financial instrument as defaulted and classifies it as Stage III (credit-impaired) for ECL calculations typically when the borrower becomes 90 days past due on contractual payments. The Company may also classify a loan in Stage III if there is significant deterioration in the financial condition of the borrower or an assessment that adverse market conditions may have a disproportionately detrimental effect on the loan repayment. Thus, as a part of the qualitative assessment of whether an instrument is in default, the Company also considers a variety of instances that may indicate delay in or non-repayment of the loan. When such events occur, the Company carefully considers whether the event should result in treating the borrower as defaulted and therefore assessed as Stage III for ECL calculations or whether Stage II is appropriate.

Classification of accounts into Stage II is done when there is a significant increase in credit risk since initial recognition, typically when contractual repayments are more than 30 days past due.

#### Write-Offs

Loans are written off (either partially or in full) when there is no realistic prospect of recovery. This is generally the case when the Company determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subjected to write-offs. All such write-offs are charged to the statement of profit and loss. Any subsequent recoveries against such loans are credited to the statement of profit and loss.

#### ii) Overview of Principles for Measuring Expected Credit Loss ('ECL') on Non-Financial Assets

The carrying amount of assets is reviewed at each balance sheet date if there is any indication of impairment based on internal/external factors. An impairment loss is recognized wherever the carrying amount of an asset exceeds its recoverable amount. The recoverable amount is the greater of the assets, net selling price and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and risks specific to the asset. In determining net selling price, recent market transactions are taken into account, if available. If no such transactions can be identified, an appropriate valuation model is used. After impairment, depreciation is provided on the revised carrying amount of the asset over its remaining useful life.

### f) Leases

The Company assesses at contract inception whether a contract is, or contains, a lease. That is, if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

#### Where the Company is Lessee

The Company applies a single recognition and measurement approach for all leases, except for short-term leases and leases of low-value assets. The Company recognizes lease liabilities to make lease payments and right-of-use assets representing the right to use the underlying assets.

#### i) Right-of-Use Assets

The Company recognizes right-of-use assets at the commencement date of the lease (i.e., the date the underlying asset is available for use). Right-of-use assets are measured at cost, less any accumulated depreciation and impairment losses, and adjusted for any remeasurement of lease liabilities. The cost of right-of-use assets includes the amount of lease liabilities recognized, initial direct costs incurred, and lease payments made at or before the commencement date less any lease incentives received. Right-of-use assets are depreciated on a straight-line basis over the lease term. The right-of-use assets are also subject to impairment. Refer to the accounting policies in section (e) Impairment of non-financial assets.

#### ii) Lease Liability

At the commencement date of the lease, the Company recognizes lease liabilities measured at the present value of lease payments to be made over the lease term. The lease payments include fixed payments (including in substance fixed payments) less any lease incentives receivable, and amounts expected to be paid under residual value guarantees.

In calculating the present value of lease payments, the Company uses its incremental borrowing rate at the lease commencement date because the interest rate implicit in the lease is not readily determinable. After the commencement date, the amount of lease liabilities is increased to reflect the accretion of interest and reduced for the lease payments made. In addition, the carrying amount of lease liabilities is remeasured if there is a modification, a change in the lease term, a change in the lease payments (e.g., changes to future payments resulting from a change in an index or rate used to determine such lease payments).

#### iii) Short-Term Lease

The Company applies the short-term lease recognition exemption to its short-term leases (i.e., those leases that have a lease term of 12 months or less from the commencement date and do not contain a purchase option). Lease payments on short-term leases are recognized as and when due.

### g) Foreign Currency Transactions

#### • Functional and Presentation Currency

The financial statements are presented in Indian Rupees (₹), which are the functional currency of the Company and the currency of the primary economic environment in which the Company operates.

#### • Transaction and Balance

Transactions in foreign currencies are initially recorded in the functional currency at the spot rate of exchange ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are retranslated into the functional currency at the spot rate of exchange at the reporting date. Non-monetary items that are measured at historical cost in a foreign currency are translated

using the spot exchange rates as at the date of recognition. The gain or loss arising on translation of non-monetary items measured at fair value is treated in line with the recognition of the gain or loss on the change in fair value of the item (i.e., translation differences on items whose fair value gain or loss is recognized in OCI or profit or loss are also recognized in OCI or profit or loss, respectively).

## h) Employee Benefits

The Company operates following employee benefit plans:

### i) Defined Contribution Schemes

The Company pays contributions to publicly administered provident funds and employee state insurance schemes as per local regulations. The Company has no further payment obligations once the contributions have been paid.

### ii) Defined Benefit Plan

In accordance with the Payment of Gratuity Act, 1972, the Company provides for a lump sum payment to eligible employees, at retirement or termination of employment based on the last drawn salary and years of employment with the Company. The Company's obligation in respect of the gratuity plan, which is a defined benefit plan, is provided for based on actuarial valuation. The Company makes annual contributions to gratuity funds established as trusts or insurance companies.

The cost of providing benefits is determined using the projected unit credit method, with actuarial valuations being carried out at the end of each annual reporting period. Re-measurement, comprising actuarial gains and losses, the effect of the changes to the asset ceiling (if applicable) and the return on plan assets (excluding net interest), is reflected immediately in the balance sheet with a charge or credit recognised in other comprehensive income in the period in which they occur. Remeasurement recognised in other comprehensive income is reflected immediately in retained earnings and is not reclassified to profit or loss. Past service cost is recognised in Statement of profit and loss in the period of a plan amendment. Net interest is calculated by applying the discount rate at the beginning of the period to the net defined benefit liability or asset.

#### Defined Benefit Costs are Categorized as Follows:

- service cost (including current service cost, past service cost, as well as gains and losses on curtailments
- net interest expense or income; and
- re-measurement

The Company presents the first two components of defined benefit costs in profit or loss in the line item 'Employee benefits expense'. Curtailment gains and losses are accounted for as past service costs.

The retirement benefit obligation recognised in the balance sheet represents the actual deficit or surplus in the Company's defined benefit plans. Any surplus resulting from this calculation is limited to the present value of any economic benefits available in the form of refunds from the plans or reductions in future contributions to the plans.

### iii) Other Long Term Employee Benefits

The Company's liabilities towards compensated absences to employees are accrued on the basis of valuations, as at the Balance Sheet date, carried out by an independent actuary using the Projected Unit Credit Method. Actuarial gains and losses comprise experience adjustments and the effects of changes in actuarial assumptions and are recognised immediately in the Statement of Profit and Loss. The Company presents the provision for compensated absences under the provisions in the Balance Sheet.

### iv) Share-Based Payments

Equity-settled share-based payments to employees are measured at the fair value of the equity instruments at the grant date.

The cost of equity-settled transactions is measured using the fair value method and recognized, together with a corresponding increase in the "Stock options outstanding account" in reserves. The cumulative expense recognized for equity-settled transactions at each reporting date until the vesting date reflects the extent to which the vesting period has expired and the Company's best estimate of the number of equity instruments that will ultimately vest. The expense or credit recognized in the statement of profit and loss for the year represents the movement in cumulative expense recognized as at the beginning and end of that year and is recognized in employee benefits expense.

## i) Tax Expenses

Tax expense comprises current and deferred tax. The income tax expense or credit for the period is the tax payable on the taxable income of the current period based on the applicable income tax rates adjusted by changes in deferred tax assets and liabilities attributable to temporary differences.

### Current Tax

Current tax is measured at the amount expected to be paid to the tax authorities in accordance with The Income Tax Act, 1961. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted, at the reporting date. Current income tax relating to items recognized outside profit or loss is recognized outside profit or loss (either in other comprehensive income or in equity).

### Deferred Taxes

Deferred tax is provided on temporary differences at the reporting date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes.

Deferred tax assets are recognized only to the extent that it is probable that future taxable profits will be available against which the asset can be utilized. The carrying amount of deferred tax assets are reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilized. Unrecognized deferred tax assets are reassessed at each reporting date and are recognized to the extent that it becomes probable that future taxable profit will allow the deferred tax asset to be recovered.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the year when the asset is realized or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date.

Current and deferred taxes are recognized as income tax benefits or expenses in the income statement except for tax related to the FVOCI instruments. The Company also recognizes the tax consequences of payments and issuing costs, related to financial instruments that are classified as equity, directly in equity.

The Company only off-sets its deferred tax assets against liabilities when there is both a legal right to offset and it is the Company's intention to settle on a net basis.

## j) Earnings Per Share (EPS)

Basic EPS is calculated by dividing the net profit or loss for the year attributable to equity shareholders (after deducting preference dividend and attributable taxes) by the weighted average number of equity shares outstanding during the year. Partly paid equity shares are treated as a fraction of an equity share to the extent that they are entitled to participate in dividends relative to a fully paid equity share during the reporting period. The weighted average number of equity shares outstanding during the period is adjusted for events such as shared based payments, bonus issue, bonus element in a rights issue, share split, and reverse share split (consolidation of shares) that have changed the number of equity shares outstanding, without a corresponding change in resources.

For the purpose of calculating diluted EPS, the net profit or loss for the year attributable to equity shareholders and the weighted average number of shares outstanding during the year are adjusted for the effects of all dilutive potential equity shares. Dilutive potential equity shares are deemed converted as of the beginning of the period, unless they have been issued at a later date. In computing the dilutive earnings per share, only potential equity shares that are dilutive and that either reduces the earnings per share or increases loss per share are included.

## k) Provisions

Provisions are recognized when the Company has a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of economic benefits will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

When the effect of the time value of money is material, the Company determines the level of provision by discounting the expected cash flows at a pre-tax rate reflecting the current rates specific to the liability. The increase in the provision due to un-winding of discount over passage of time is recognized within finance costs.

## l) Contingent Liabilities and Assets

A contingent liability is a possible obligation that arises from past events whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events beyond the control of the Company or a present obligation that is not recognized because it is not probable that an outflow of resources will be required to settle the obligation. A contingent liability also arises in extremely rare cases where there is a liability that cannot be recognized because it cannot be measured reliably. The Company does not recognize a contingent liability but discloses its existence in the standalone financial statements.

A contingent asset is a possible asset that arises from past events and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the entity. The Company does not have any contingent assets in the standalone financial statements.

## m) Financial Instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. Financial assets and financial liabilities are recognized when the entity becomes a party to the contractual provisions of the instruments.

### Financial Assets

#### Initial Measurement and Recognition

Financial assets are initially recognized on the trade date, i.e., the date that the Company becomes a party to the contractual provisions of the instrument. The classification of financial instruments at initial recognition depends on their purpose and characteristics and the management's intention when acquiring them. All financial assets (not measured subsequently at fair value through profit or loss) are recognized initially at fair value plus transaction costs that are attributable to the acquisition of the financial asset.

#### Subsequent Measurement

For the purpose of subsequent measurement, financial assets are classified in the following categories:

- Loan Portfolio at amortized cost
- Loan Portfolio at fair value through other comprehensive income (FVOCI)
- Equity instruments and mutual funds

#### Loan Portfolio at Amortized Cost:

Loan Portfolio is subsequently measured at amortized cost where:

- contractual terms that give rise to cash flows on specified dates, that represent solely payments of principal and interest (SPPI) on the principal amount outstanding; and
- are held within a business model whose objective is achieved by holding to collect contractual cash flows.

After initial measurement, these financial assets are subsequently measured at amortized cost using the effective interest rate (EIR) method less impairment. Amortized cost is calculated by taking into account any discount or premium on acquisition and fees or costs that are an integral part of the EIR. The EIR amortization is included in finance income in the profit or loss. The losses arising from impairment are recognized in the statement of profit and loss.

The measurement of credit impairment is based on the three-stage expected credit loss model described in Note: Impairment of financial assets (refer note 3(e)).

#### Loan Portfolio at FVOCI:

Loan Portfolio is subsequently measured at FVOCI where:

- contractual terms that give rise to cash flows on specified dates, that represent solely payments of principal and interest (SPPI) on the principal amount outstanding; and
- the financial asset is held within a business model where objective is achieved by both collecting contractual cash flows and selling financial assets.

Loans included within the FVOCI category are measured initially as well as at each reporting date at fair value. Fair value movements are recognized in the other comprehensive income (OCI). However, the Company recognizes interest income, impairment losses and reversals and foreign exchange gain or loss in the statement of profit and loss. On de-recognition of the asset, cumulative gain or loss previously recognized in OCI is reclassified from the equity to the statement of profit and loss. Interest earned whilst holding FVOCI debt instrument is recognized as interest income using the EIR method.



### Investment in Security Receipts, Equity Instruments and Mutual Funds

Equity instruments and mutual funds included within the FVTPL category are measured at fair value with all changes recognized in the Statement of profit and loss. Investment in Security receipts issued by trust floated by asset reconstruction company are accounted for at fair value through profit and loss (FVTPL).

### Financial Liabilities

#### Initial Measurement

Financial liabilities are classified and measured at amortized cost. All financial liabilities are recognized initially at fair value and, in the case of loans and borrowings and payables, net of directly attributable transaction costs. The Company's financial liabilities include trade and other payables, loans and borrowings including bank overdrafts and derivative financial instruments.

#### Subsequent Measurement

Financial liabilities are subsequently carried at amortized cost using the effective interest method.

### De-Recognition of Financial Assets and Financial Liabilities

#### Financial Assets

A financial asset (or, where applicable, a part of a financial asset or part of a group of similar financial assets) is de-recognized when the rights to receive cash flows from the financial asset have expired. The Company also de-recognizes the financial asset if it has transferred the financial asset and the transfer qualifies for de-recognition.

The Company has transferred the financial asset if, and only if, either:

- It has transferred its contractual rights to receive cash flows from the financial asset
- or
- It retains the rights to the cash flows, but has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement

Pass-through arrangements are transactions whereby the Company retains the contractual rights to receive the cash flows of a financial asset (the 'original asset'), but assumes a contractual obligation to pay those cash flows to one or more entities (the 'eventual recipients'), when all of the following three conditions are met:

- The Company has no obligation to pay amounts to the eventual recipients unless it has collected equivalent amounts from the original asset, excluding short-term advances with the right to full recovery of the amount lent plus accrued interest at market rates.
- The Company cannot sell or pledge the original asset other than as security to the eventual recipients.
- The Company has to remit any cash flows it collects on behalf of the eventual recipients without material delay.

In addition, the Company is not entitled to reinvest such cash flows, except for investments in cash or cash equivalents including interest earned, during the period between the collection date and the date of required remittance to the eventual recipients. A transfer only qualifies for de-recognition if either:

- The Company has transferred substantially all the risks and rewards of the asset
- or
- The Company has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

The Company considers control to be transferred if and only if, the transferee has the practical ability to sell the asset in its entirety to an unrelated third party and is able to exercise that ability unilaterally and without imposing additional restrictions on the transfer. When the Company has neither transferred nor retained substantially all the risks and rewards and has retained control of the asset, the asset continues to be recognized only to the extent of the Company's continuing involvement, in which case, the Company also recognizes an associated liability. The transferred asset and the associated liability are measured on a basis that reflects the rights and obligations that the Company has retained.

On derecognition of a financial asset in its entirety, the difference between: (a) the carrying amount (measured at the date of derecognition) and (b) the consideration received (including any new asset obtained less any new liability assumed) is recognized in the statement of profit or loss account.

#### Derecognition due to Modification of Terms and Conditions

The Company de-recognizes a financial asset, when the terms and conditions have been renegotiated to the extent that, substantially, it becomes a new loan, with the difference recognized as a derecognition gain or loss, to the extent that an impairment loss has not already been recorded. The newly recognized loans are classified as Stage 1 for ECL measurement purposes, unless the new loan is deemed to be Purchase Oriented Credit Impaired ("POCI").

If the modification does not result in cash flows that are substantially different, the modification does not result in derecognition. Based on the change in cash flows discounted at the original EIR, the Company records a modification gain or loss, to the extent that an impairment loss has not already been recorded.

### Financial Liabilities

Financial liability is de-recognized when the obligation under the liability is discharged, cancelled or expires. Where an existing financial liability is replaced by another from the same lender on substantially different terms or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a de-recognition of the original liability and the re-cognition of a new liability. The difference in the respective carrying amounts is recognized in the statement of profit and loss.

### n) Fair Value Measurement

The Company measures financial instruments at fair value at each balance sheet date using various valuation techniques.

Fair value is the price at the measurement date, at which an asset can be sold or paid to transfer a liability, in an orderly transaction between market participants at the measurement date.

The Company's accounting policies require, measurement of certain financial instruments at fair values (either on a recurring or non-recurring basis). Also, the fair values of financial instruments measured at amortized cost are required to be disclosed in the said standalone financial statements.

Accordingly, the Company uses valuation techniques that are appropriate in the circumstances and for which sufficient data is available to measure fair value, maximizing the use of relevant observable inputs and minimizing the use of unobservable inputs.

All assets and liabilities for which fair value is measured or disclosed in the standalone financial statements are categorized within the fair value hierarchy described as follows:

- Level 1 financial instruments - Those where the inputs used in the valuation are unadjusted quoted prices from active markets for identical assets or liabilities that the Company has access to at the measurement date. The Company considers markets as active only if there are sufficient trading activities with regards to the volume and liquidity of the identical assets or liabilities and when there are binding and exercisable price quotes available on the balance sheet date.
- Level 2 financial instruments - Those where the inputs that are used for valuation and are significant, are derived from directly or indirectly observable market data available over the entire period of the instrument's life.
- Level 3 financial instruments - include one or more unobservable input where there is little market activity for the asset/liability at the measurement date that is significant to the measurement as a whole.

#### o) Cash and Cash Equivalents

Cash and cash equivalents in the balance sheet comprise cash at banks and on hand and short-term deposits with an original maturity of three months or less, which are subject to an insignificant risk of changes in value.

#### p) Segment Reporting

Operating segments are reported in a manner consistent with the internal reporting provided to the chief operating decision maker. The Company's primary business segments are reflected based on the principal business carried out, i.e. lending activities as Non-Banking Finance Company (NBFC) regulated by the Reserve Bank of India ('RBI'). The risk and returns of the business of the Company is not associated with geographical segmentation, hence there is no secondary segment.

#### q) Derivative Financial Instruments at Fair Value through Profit or Loss

A derivative is a financial instrument or other contract with all three of the following characteristics:

Its value changes in response to the change in a specified interest rate, financial instrument price, commodity price, foreign exchange rate, index of prices or rates, credit rating or credit index, or other variable, provided that, in the case of a non-financial variable, it is not specific to a party to the contract (i.e., the 'underlying').

It requires no initial net investment or an initial net investment that is smaller than would be required for other types of contracts expected to have a similar response to changes in market factors.

It is settled at a future date.

#### Initial Recognition and Subsequent Measurement

The Company uses derivative financial instruments, such as currency and interest rate swaps, to hedge its foreign currency risks and interest rate risks, respectively. Derivative financial instruments are initially recognized at fair value on the date on which a derivative contract is entered into and are subsequently re-measured at fair value. Derivatives are carried as financial assets when the fair value is positive and as financial liabilities when the fair value is negative. Any gains or losses arising from changes in the fair value of derivatives are taken directly to profit or loss except for the effective portion of cash flow hedges, which is recognized in OCI and later reclassified to profit or loss when the hedge item affects profit or loss or treated as basis adjustment if a hedged forecast transaction subsequently results in the recognition of a non-financial asset or non-financial liability.

Changes in the fair value of currency and interest rate swaps entered to hedge foreign currency risks and interest rate risks, respectively, on external commercial borrowing are included in Net loss / (gain) on fair value of derivative contracts measured at fair value through profit or loss under finance cost. Changes in the fair value of other derivatives are included in net gain/(loss) on fair value changes unless hedge accounting is applied. The Company does not apply hedge accounting.

#### r) Investments in Subsidiaries and Associates

Investments in subsidiaries, associates and joint ventures are carried at cost less accumulated impairment losses, if any. Where an indication of impairment exists, the carrying amount of the investment is assessed and written down immediately to its recoverable amount. On disposal of investments in subsidiaries, the difference between net disposal proceeds and the carrying amounts are recognised in the statement of profit and loss.

### 3B. Recent Pronouncements

#### (i) New and Amended Standards Adopted by the Company:

The Company has applied the following amendments for the first time for their annual reporting period commencing April 1, 2023:

##### Ind AS 8 – Accounting Policies, Changes in Accounting Estimates and Errors

The amendments to Ind AS 8 clarify the distinction between changes in accounting estimates, changes in accounting policies and the correction of errors. They also clarify how entities use measurement techniques and inputs to develop accounting estimates.

##### Ind AS 1 – Presentation of Financial Statements

The amendments to Ind AS 1 provide guidance and examples to help entities apply materiality judgements to accounting policy disclosures. The amendments aim to help entities provide accounting policy disclosures that are more useful by replacing the requirement for entities to disclose their 'significant' accounting policies with a requirement to disclose their 'material' accounting policies and adding guidance on how entities apply the concept of materiality in making decisions about accounting policy disclosures. This amendment do not have any material impact on the Company's standalone financial statements and disclosures.

##### Ind AS 12 – Income Taxes

The amendments to Ind AS 12 Income Tax narrow the scope of the initial recognition exception, so that it no longer applies to transactions that give rise to equal taxable and deductible temporary differences such as leases and decommissioning liabilities. This amendment do not have any material impact on the Company's standalone financial statements and disclosures.

#### (ii) New Standards/Amendments notified but not yet effective:

Ministry of Corporate Affairs ("MCA") notifies new standards or amendments to the existing standards under Companies (Indian Accounting Standards) Rules as issued from time to time. For the year ended March 31, 2024, MCA has not notified any new standards or amendments to the existing standards applicable to the Company.

# SATYA MicroCapital Limited

## Notes to the Standalone Financial Statements for the Year Ended March 31, 2024

(₹ in million unless otherwise stated)

| Particulars                                               | As at March 31, 2024 | As at March 31, 2023 |
|-----------------------------------------------------------|----------------------|----------------------|
| <b>4: Cash and Cash Equivalents</b>                       |                      |                      |
| Cash on hand                                              | 16.56                | 16.63                |
| Balances with banks                                       |                      |                      |
| On current accounts                                       | 1,613.69             | 2,183.30             |
| Deposits with original maturity of less than three months | 35.01                | -                    |
|                                                           | <b>1,665.26</b>      | <b>2,199.93</b>      |

| Particulars                                                 | As at March 31, 2024 | As at March 31, 2023 |
|-------------------------------------------------------------|----------------------|----------------------|
| <b>5: Bank Balance other than Cash and Cash Equivalents</b> |                      |                      |
| Deposits with maturity of less than 12 months               | 502.13               | 38.93                |
| Deposits with maturity of more than 12 months               | 14.59                | -                    |
| Margin money deposits (refer note below)                    | 3,896.77             | 2,053.62             |
|                                                             | <b>4,413.49</b>      | <b>2,092.55</b>      |

**Note:**

The amount under lien as security against term loan, overdraft facility availed, assets securitized and business correspondence.

| Particulars                                     | As at March 31, 2024 | As at March 31, 2023 |
|-------------------------------------------------|----------------------|----------------------|
| <b>6: Trade Receivables (at amortized cost)</b> |                      |                      |
| Unsecured, considered good                      | 152.76               | 106.48               |
|                                                 | <b>152.76</b>        | <b>106.48</b>        |

**Notes:**

- Trade receivables are non-interest bearing and generally due in short-term. Based on the management's assessment, no impairment allowance is considered necessary for trade receivables.
- No trade or other receivable are due from directors and other officers of the Company either severally or jointly with any other person. Nor any trade or other receivable are due from firms or private companies respectively in which any director is a partner, a director or a member.
- Trade receivables ageing:

**Trade Receivable as at March 31, 2024:**

| Particulars                                         | Outstanding for Following Periods from Due Date of Payment* |                    |                  |           |           |                   | Total  |
|-----------------------------------------------------|-------------------------------------------------------------|--------------------|------------------|-----------|-----------|-------------------|--------|
|                                                     | Unbilled                                                    | Less than 6 months | 6 months -1 year | 1-2 years | 2-3 years | More than 3 years |        |
| (i) Undisputed Trade receivables – considered good  | 10.31                                                       | 140.55             | 0.12             | 1.78      | -         | -                 | 152.76 |
| (ii) Undisputed Trade Receivables – credit impaired | -                                                           | -                  | -                | -         | -         | -                 | -      |
| (iii) Disputed Trade Receivables – considered good  | -                                                           | -                  | -                | -         | -         | -                 | -      |
| (iv) Disputed Trade Receivables – credit impaired   | -                                                           | -                  | -                | -         | -         | -                 | -      |

**Trade Receivable as at March 31, 2023:**

| Particulars                                         | Outstanding for Following Periods From Due Date of Payment* |                    |                  |           |           |                   | Total  |
|-----------------------------------------------------|-------------------------------------------------------------|--------------------|------------------|-----------|-----------|-------------------|--------|
|                                                     | Unbilled                                                    | Less than 6 months | 6 months -1 year | 1-2 years | 2-3 years | More than 3 years |        |
| (i) Undisputed Trade receivables – considered good  | 2.40                                                        | 93.19              | 4.41             | 6.48      | -         | -                 | 106.48 |
| (ii) Undisputed Trade Receivables – credit impaired | -                                                           | -                  | -                | -         | -         | -                 | -      |
| (iii) Disputed Trade Receivables – considered good  | -                                                           | -                  | -                | -         | -         | -                 | -      |
| (iv) Disputed Trade Receivables – credit impaired   | -                                                           | -                  | -                | -         | -         | -                 | -      |

\*in case where due date of payment is not specified, disclosure has been given based on the date of transaction.

| Particulars                             | As at March 31, 2024 | As at March 31, 2023 |
|-----------------------------------------|----------------------|----------------------|
| <b>7: Loan Portfolio</b>                |                      |                      |
| (a) Portfolio loans (at amortised cost) |                      |                      |
| Joint Liability Group Loans             | 48,932.66            | 37,808.57            |
| Individual Loans                        | 475.33               | 514.47               |
| Less: Impairment loss allowance         | (930.63)             | (420.00)             |
| <b>Total (Net)</b>                      | <b>48,477.36</b>     | <b>37,903.04</b>     |
| (b) (i) Secured (refer note below)      | 372.84               | 362.56               |
| (ii) Unsecured                          | 49,035.15            | 37,960.48            |
| Less: Impairment loss allowance         | (930.63)             | (420.00)             |
| <b>Total (Net)</b>                      | <b>48,477.36</b>     | <b>37,903.04</b>     |

Contd...



| Particulars                       | As at March 31, 2024 | As at March 31, 2023 |
|-----------------------------------|----------------------|----------------------|
| <b>Note :</b>                     |                      |                      |
| - Secured by Land & property      | 240.02               | 347.65               |
| - Secured by book debts           | 132.82               | 14.91                |
| <b>Total Secured Loan (Gross)</b> | <b>372.84</b>        | <b>362.56</b>        |
| (c) Loans in India                |                      |                      |
| (i) Public Sector                 | -                    | -                    |
| (ii) Others                       | 49,407.99            | 38,323.04            |
| Less: Impairment loss allowance   | (930.63)             | (420.00)             |
| <b>Total (Net)</b>                | <b>48,477.36</b>     | <b>37,903.04</b>     |

#### Overview of the Loan Portfolio of the Company

The Company is primarily in the business of providing micro loans towards income generating activities with its operations spread out in different parts of India. The Company's focus is to reach out to the unbanked section of society and providing financial services to women entrepreneurs.

The table below discloses credit quality of the Company's exposures (net of impairment loss allowance) as at reporting date:

#### Portfolio Classification as at March 31, 2024:

| Particulars                     | Stage I          | Stage II      | Stage III*    | Total            |
|---------------------------------|------------------|---------------|---------------|------------------|
| Portfolio Loans                 |                  |               |               |                  |
| Joint Liability Group Loans     | 46,874.18        | 1,031.78      | 1,026.70      | 48,932.66        |
| Individual Loans                | 421.81           | 8.47          | 45.05         | 475.33           |
| Less: Impairment loss allowance | (87.63)          | (258.84)      | (584.16)      | (930.63)         |
| <b>Total (Net)</b>              | <b>47,208.36</b> | <b>781.41</b> | <b>487.59</b> | <b>48,477.36</b> |

\*it includes 52,215 cases wherein principal and interest outstanding for more than 90 days are ₹ 1,010.22 million and ₹ 61.53 million respectively.

#### Portfolio Classification as at March 31, 2023:

| Particulars                     | Stage I          | Stage II      | Stage III*    | Total            |
|---------------------------------|------------------|---------------|---------------|------------------|
| Portfolio Loans                 |                  |               |               |                  |
| Joint Liability Group Loans     | 37,138.33        | 177.35        | 492.89        | 37,808.57        |
| Individual Loans                | 507.85           | 2.57          | 4.05          | 514.47           |
| Less: Impairment loss allowance | (57.36)          | (45.09)       | (317.55)      | (420.00)         |
| <b>Total (Net)</b>              | <b>37,588.82</b> | <b>134.83</b> | <b>179.39</b> | <b>37,903.04</b> |

\*it includes 19,105 cases wherein principal and interest outstanding for more than 90 days are ₹ 472.45 million and ₹ 24.52 million respectively.

#### Gross Portfolio Movement for the Year ended March 31, 2024:

| Particulars                                  | Stage I           | Stage II        | Stage III       | Total            |
|----------------------------------------------|-------------------|-----------------|-----------------|------------------|
| Gross carrying amount as at April 01, 2023   | 37,646.18         | 179.92          | 496.94          | 38,323.04        |
| <b>Total (A)</b>                             | <b>37,646.18</b>  | <b>179.92</b>   | <b>496.94</b>   | <b>38,323.04</b> |
| Inter-stage movements                        |                   |                 |                 |                  |
| Stage I                                      | 6.14              | (4.66)          | (1.48)          | -                |
| Stage II                                     | (1,015.24)        | 1,016.27        | (1.03)          | -                |
| Stage III                                    | (1,077.33)        | (37.41)         | 1,114.74        | -                |
| <b>Total (B)</b>                             | <b>(2,086.43)</b> | <b>974.20</b>   | <b>1,112.23</b> | <b>-</b>         |
| Write-offs                                   | (3.39)            | (0.53)          | (535.62)        | (539.54)         |
| <b>Total (C)</b>                             | <b>(3.39)</b>     | <b>(0.53)</b>   | <b>(535.62)</b> | <b>(539.54)</b>  |
| New assets originated/derecognised or repaid | 11,739.63         | (113.34)        | (1.80)          | 11,624.50        |
| <b>Total (D)</b>                             | <b>11,739.63</b>  | <b>(113.34)</b> | <b>(1.80)</b>   | <b>11,624.50</b> |
| Gross carrying amount as at March 31, 2024   | 47,295.99         | 1,040.25        | 1,071.75        | 49,407.99        |
| <b>Total (A+B+C+D)</b>                       | <b>47,295.99</b>  | <b>1,040.25</b> | <b>1,071.75</b> | <b>49,407.99</b> |

#### Gross Portfolio Movement for the Year ended March 31, 2023:

| Particulars                                  | Stage I           | Stage II        | Stage III         | Total            |
|----------------------------------------------|-------------------|-----------------|-------------------|------------------|
| Gross carrying amount as at April 01, 2022   | 21,809.13         | 913.00          | 839.17            | 23,561.30        |
| <b>Total (A)</b>                             | <b>21,809.13</b>  | <b>913.00</b>   | <b>839.17</b>     | <b>23,561.30</b> |
| Inter-stage movements                        |                   |                 |                   |                  |
| Stage I                                      | 32.15             | (28.28)         | (3.87)            | -                |
| Stage II                                     | (259.83)          | 260.70          | (0.87)            | -                |
| Stage III                                    | (1,321.67)        | (621.18)        | 1,942.85          | -                |
| <b>Total (B)</b>                             | <b>(1,549.35)</b> | <b>(388.76)</b> | <b>1,938.11</b>   | <b>-</b>         |
| Write-offs                                   | (0.70)            | (0.54)          | (208.81)          | (210.05)         |
| <b>Total (C)</b>                             | <b>(0.70)</b>     | <b>(0.54)</b>   | <b>(208.81)</b>   | <b>(210.05)</b>  |
| New assets originated/derecognised or repaid | 17,387.10         | (343.78)        | (2,071.53)        | 14,971.79        |
| <b>Total (D)</b>                             | <b>17,387.10</b>  | <b>(343.78)</b> | <b>(2,071.53)</b> | <b>14,971.79</b> |
| Gross carrying amount as at March 31, 2023   | 37,646.18         | 179.92          | 496.94            | 38,323.04        |
| <b>Total (A+B+C+D)</b>                       | <b>37,646.18</b>  | <b>179.92</b>   | <b>496.94</b>     | <b>38,323.04</b> |

**ECL Movement during the Year ended March 31, 2024:**

(₹ in million unless otherwise stated)

| Particulars                                | Stage I      | Stage II      | Stage III     | Total         |
|--------------------------------------------|--------------|---------------|---------------|---------------|
| Balance at the beginning of the year       | 57.36        | 45.09         | 317.55        | 420.00        |
| Provision made/ (reversed) during the year | 33.66        | 214.28        | 802.23        | 1,050.17      |
| Write-offs                                 | (3.39)       | (0.53)        | (535.62)      | (539.54)      |
| <b>Balance at the end of the Year</b>      | <b>87.63</b> | <b>258.84</b> | <b>584.16</b> | <b>930.63</b> |

**ECL Movement during the Year ended March 31, 2023:**

| Particulars                                 | Stage I      | Stage II     | Stage III     | Total         |
|---------------------------------------------|--------------|--------------|---------------|---------------|
| Balance at the beginning of the year        | 35.93        | 164.90       | 199.13        | 399.96        |
| Provision made/ (reversed) during the year* | 22.13        | (119.27)     | 327.23        | 230.09        |
| Write-offs                                  | (0.70)       | (0.54)       | (208.81)      | (210.05)      |
| <b>Balance at the end of the year</b>       | <b>57.36</b> | <b>45.09</b> | <b>317.55</b> | <b>420.00</b> |

\* includes ECL provision of ₹ 491.21 million which has been reversed on account of sale of portfolio of such loans to trust floated by Phoenix ARC Private Limited.

| Particulars                                                                                                                                                                                        | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>8: Investments</b>                                                                                                                                                                              |                      |                      |
| <b>Subsidiary [Equity instruments (at cost)]</b>                                                                                                                                                   |                      |                      |
| Investment in SATYA Micro Housing Finance Private Limited (Formerly known as Baid Housing Finance Private Limited) 47,702,037 (March 31, 2023: 40,559,180) equity shares of face value of ₹10 each | 722.10               | 472.10               |
| <b>(A)</b>                                                                                                                                                                                         | <b>722.10</b>        | <b>472.10</b>        |
| <b>Security Receipts (At fair value through profit and loss)</b>                                                                                                                                   |                      |                      |
| 1,304,340 (March 31, 2023: 1,304,340) security receipts in Phoenix Trust (Trust floated by Phoenix ARC Private Limited)                                                                            | 890.86               | 1,261.30             |
| Less: Impairment loss allowance                                                                                                                                                                    | (263.48)             | -                    |
| <b>(B)</b>                                                                                                                                                                                         | <b>627.38</b>        | <b>1,261.30</b>      |
| <b>Total (A+B)</b>                                                                                                                                                                                 | <b>1,349.48</b>      | <b>1,733.40</b>      |
| Investments in India                                                                                                                                                                               | 1,349.48             | 1,733.40             |
| Investments outside India                                                                                                                                                                          | -                    | -                    |
| <b>Total</b>                                                                                                                                                                                       | <b>1,349.48</b>      | <b>1,733.40</b>      |

SATYA Micro Housing Finance Private Limited (Formerly known as Baid Housing Finance Private Limited) ('SMHFPL') has become the subsidiary Company with effect from June 14, 2022 and holding 97.15% of equity shares as on March 31, 2024 (March 31, 2023: 96.66% of equity shares).

| Particulars                                          | As at March 31, 2024 | As at March 31, 2023 |
|------------------------------------------------------|----------------------|----------------------|
| <b>9: Other Financial Assets (at amortised cost)</b> |                      |                      |
| <b>(A) Security Deposits</b>                         |                      |                      |
| Unsecured, considered good                           | 17.70                | 10.59                |
| <b>(A)</b>                                           | <b>17.70</b>         | <b>10.59</b>         |
| <b>(B) Other Assets</b>                              |                      |                      |
| Loans to employees                                   | 56.73                | 51.10                |
| Margin money held with financial institution         | 386.00               | 303.29               |
| Interest only strip receivable                       | 932.57               | 758.04               |
| Other recoverable                                    | 151.55               | 102.06               |
| <b>(B)</b>                                           | <b>1,526.85</b>      | <b>1,214.49</b>      |
| <b>Total (A+B)</b>                                   | <b>1,544.55</b>      | <b>1,225.08</b>      |

Note: The margin money held with financial institution are under lien as security against term loan and business correspondence.

| Particulars                                          | As at March 31, 2024 | As at March 31, 2023 |
|------------------------------------------------------|----------------------|----------------------|
| <b>10: Current Tax Assets (Net)</b>                  |                      |                      |
| Advance income-tax (net of provision for income-tax) | 145.63               | 139.53               |
|                                                      | <b>145.63</b>        | <b>139.53</b>        |

| Particulars                                        | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------|----------------------|----------------------|
| <b>11: Deferred Tax Assets/(liabilities) (Net)</b> |                      |                      |
| <b>(A) Deferred Tax Assets</b>                     |                      |                      |
| Impairment of financials instruments               | 300.53               | 105.71               |
| Provision for employee benefits                    | 18.18                | 17.72                |
| Property, plant and equipment                      | 26.32                | 17.07                |
| Financial assets measured at amortised cost        | 69.99                | 50.75                |
| Fair valuation of derivative financial instruments | 9.78                 | 1.75                 |
| Lease liabilities                                  | 6.60                 | 4.02                 |
| Others                                             | 0.64                 | 0.07                 |
| <b>Total Deferred Tax Assets</b>                   | <b>432.04</b>        | <b>197.09</b>        |

Contd...

(₹ in million unless otherwise stated)

| Particulars                                        | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------|----------------------|----------------------|
| <b>(B) Deferred Tax Liabilities</b>                |                      |                      |
| Interest only strip receivable                     | 234.71               | 190.78               |
| EIR impact on borrowing                            | 94.02                | 52.73                |
| Right of use assets                                | 5.41                 | 2.26                 |
| Others                                             | 0.06                 | 0.27                 |
| <b>Total Deferred Tax Liabilities</b>              | <b>334.20</b>        | <b>246.04</b>        |
| <b>Net Deferred Tax Assets/(Liabilities) (A-B)</b> | <b>97.84</b>         | <b>(48.95)</b>       |

| Particulars                                        | As at April 1, 2023 | (Charged)/Credited to Standalone Statement of Profit & Loss during the Year | (Charged)/Credited to other Comprehensive Income during the Year | As at March 31, 2024 |
|----------------------------------------------------|---------------------|-----------------------------------------------------------------------------|------------------------------------------------------------------|----------------------|
| <b>(A) Deferred Tax Assets</b>                     |                     |                                                                             |                                                                  |                      |
| Impairment of financial instruments                | 105.71              | 194.82                                                                      | -                                                                | 300.53               |
| Provision for employee benefits                    | 17.72               | (3.97)                                                                      | 4.43                                                             | 18.18                |
| Property, plant and equipment                      | 17.07               | 9.25                                                                        | -                                                                | 26.32                |
| Financial assets measured at amortised cost        | 50.75               | 19.24                                                                       | -                                                                | 69.99                |
| Fair valuation of derivative financial instruments | 1.75                | 8.03                                                                        | -                                                                | 9.78                 |
| Lease liabilities                                  | 4.02                | 2.58                                                                        | -                                                                | 6.60                 |
| Others                                             | 0.07                | 0.57                                                                        | -                                                                | 0.64                 |
| <b>Total Deferred Tax Assets</b>                   | <b>197.09</b>       | <b>230.52</b>                                                               | <b>4.43</b>                                                      | <b>432.04</b>        |
| <b>(B) Deferred Tax Liabilities</b>                |                     |                                                                             |                                                                  |                      |
| Interest only strip receivable                     | 190.78              | 43.93                                                                       | -                                                                | 234.71               |
| EIR impact on borrowing                            | 52.73               | 41.29                                                                       | -                                                                | 94.02                |
| Right of use assets                                | 2.26                | 3.15                                                                        | -                                                                | 5.41                 |
| Others                                             | 0.27                | (0.21)                                                                      | -                                                                | 0.06                 |
| <b>Total Deferred Tax Liabilities</b>              | <b>246.04</b>       | <b>88.16</b>                                                                | <b>-</b>                                                         | <b>334.20</b>        |
| <b>Net Deferred Tax Assets/(Liabilities) (A-B)</b> | <b>(48.95)</b>      | <b>142.36</b>                                                               | <b>4.43</b>                                                      | <b>97.84</b>         |

| Particulars                                        | As at April 1, 2022 | (Charged)/credited to standalone statement of profit & loss during the year | (Charged)/credited to other comprehensive income during the year | As at March 31, 2023 |
|----------------------------------------------------|---------------------|-----------------------------------------------------------------------------|------------------------------------------------------------------|----------------------|
| <b>(A) Deferred Tax Assets</b>                     |                     |                                                                             |                                                                  |                      |
| Impairment of financial instruments                | 100.66              | 5.05                                                                        | -                                                                | 105.71               |
| Provision for employee benefits                    | 9.21                | 6.88                                                                        | 1.63                                                             | 17.72                |
| Property, plant and equipment                      | 10.09               | 6.98                                                                        | -                                                                | 17.07                |
| Financial assets measured at amortised cost        | 48.11               | 2.64                                                                        | -                                                                | 50.75                |
| Fair valuation of derivative financial instruments | -                   | 1.75                                                                        | -                                                                | 1.75                 |
| Lease liabilities                                  | 4.30                | (0.28)                                                                      | -                                                                | 4.02                 |
| Others                                             | 1.45                | (1.38)                                                                      | -                                                                | 0.07                 |
| <b>Total Deferred Tax Assets</b>                   | <b>173.82</b>       | <b>21.64</b>                                                                | <b>1.63</b>                                                      | <b>197.09</b>        |
| <b>(B) Deferred tax liabilities</b>                |                     |                                                                             |                                                                  |                      |
| Interest only strip receivable                     | 78.20               | 112.58                                                                      | -                                                                | 190.78               |
| EIR impact on borrowing                            | 28.06               | 24.67                                                                       | -                                                                | 52.73                |
| Right of use assets                                | 2.50                | (0.24)                                                                      | -                                                                | 2.26                 |
| Others                                             | 0.61                | (0.34)                                                                      | -                                                                | 0.27                 |
| <b>Total Deferred Tax Liabilities</b>              | <b>109.37</b>       | <b>136.67</b>                                                               | <b>-</b>                                                         | <b>246.04</b>        |
| <b>Net Deferred Tax Assets/(Liabilities) (A-B)</b> | <b>64.45</b>        | <b>(115.03)</b>                                                             | <b>1.63</b>                                                      | <b>(48.95)</b>       |

The Company offsets tax assets and liabilities if and only if it has a legally enforceable right to set off current tax assets and current tax liabilities and the deferred tax assets and deferred tax liabilities relate to income taxes levied by the same tax authority.

#### 12A: Property, Plant and Equipment

| Particulars                     | Furniture and Fixtures | Office Equipment | Vehicles     | Computers and Data Processing Units | Office Premises | Right-of-use Asset | Total         |
|---------------------------------|------------------------|------------------|--------------|-------------------------------------|-----------------|--------------------|---------------|
| <b>Gross Block (at cost)</b>    |                        |                  |              |                                     |                 |                    |               |
| As at April 1, 2022             | 52.21                  | 23.61            | 8.65         | 91.94                               | 32.10           | 35.72              | 244.23        |
| Additions                       | 12.62                  | 29.15            | 15.39        | 54.34                               | -               | 6.97               | 118.47        |
| Disposals                       | (1.00)                 | (0.20)           | (0.73)       | (20.75)                             | -               | -                  | (22.68)       |
| <b>As at March 31, 2023</b>     | <b>68.83</b>           | <b>52.56</b>     | <b>23.31</b> | <b>125.53</b>                       | <b>32.10</b>    | <b>42.69</b>       | <b>340.02</b> |
| Additions                       | 17.94                  | 48.73            | 71.05        | 147.64                              | -               | 21.80              | 307.16        |
| Disposals                       | (0.23)                 | (0.55)           | (14.99)      | (22.57)                             | -               | -                  | (38.34)       |
| <b>As at March 31, 2024</b>     | <b>81.54</b>           | <b>100.74</b>    | <b>79.37</b> | <b>250.60</b>                       | <b>32.10</b>    | <b>64.49</b>       | <b>608.84</b> |
| <b>Accumulated Depreciation</b> |                        |                  |              |                                     |                 |                    |               |
| As at April 1, 2022             | 25.82                  | 12.36            | 3.20         | 54.68                               | 1.82            | 25.79              | 123.67        |
| Charge for the year             | 14.15                  | 13.83            | 3.54         | 35.97                               | 1.47            | 7.90               | 76.86         |
| Disposals                       | (0.90)                 | (0.18)           | (0.21)       | (18.87)                             | -               | -                  | (20.16)       |

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(₹ in million unless otherwise stated)

| Particulars                 | Furniture and Fixtures | Office Equipment | Vehicles     | Computers and Data Processing Units | Office Premises | Right-of-use Asset | Total         |
|-----------------------------|------------------------|------------------|--------------|-------------------------------------|-----------------|--------------------|---------------|
| <b>As at March 31, 2023</b> | <b>39.07</b>           | <b>26.01</b>     | <b>6.53</b>  | <b>71.78</b>                        | <b>3.29</b>     | <b>33.69</b>       | <b>180.37</b> |
| Additions                   | 17.22                  | 20.98            | 16.36        | 60.44                               | 1.40            | 9.26               | 125.66        |
| Disposals                   | (0.17)                 | (0.50)           | (3.67)       | (19.30)                             | -               | -                  | (23.64)       |
| <b>As at March 31, 2024</b> | <b>56.12</b>           | <b>46.49</b>     | <b>19.22</b> | <b>112.92</b>                       | <b>4.69</b>     | <b>42.95</b>       | <b>282.39</b> |
| <b>Net Carrying Amount</b>  |                        |                  |              |                                     |                 |                    |               |
| <b>As at March 31, 2023</b> | <b>24.76</b>           | <b>26.55</b>     | <b>16.78</b> | <b>53.75</b>                        | <b>28.81</b>    | <b>9.00</b>        | <b>159.65</b> |
| <b>As at March 31, 2024</b> | <b>25.42</b>           | <b>54.25</b>     | <b>60.15</b> | <b>137.68</b>                       | <b>27.41</b>    | <b>21.54</b>       | <b>326.45</b> |

**12B: Capital Work-in-Progress**

| Particulars                 | Capital work in progress | Total         |
|-----------------------------|--------------------------|---------------|
| <b>As at April 1, 2022</b>  | -                        | -             |
| Additions                   | 612.12                   | 612.12        |
| <b>As at March 31, 2023</b> | <b>612.12</b>            | <b>612.12</b> |
| Additions                   | 283.83                   | 283.83        |
| Disposals                   | -                        | -             |
| <b>As at March 31, 2024</b> | <b>895.95</b>            | <b>895.95</b> |

**Note : Capital Work-in-Progress ageing Schedule:-**

| Particulars                      | Amount in Capital work-in-progress for a period |           |           |                   | Total  |
|----------------------------------|-------------------------------------------------|-----------|-----------|-------------------|--------|
|                                  | Less than 1 year                                | 1-2 years | 2-3 years | More than 3 years |        |
| <b>Capital Work in Progress*</b> |                                                 |           |           |                   |        |
| As at March 31, 2024             | 283.83                                          | 612.12    | -         | -                 | 895.95 |
| As at March 31, 2023             | 612.12                                          | -         | -         | -                 | 612.12 |

\*includes interest capitalized of ₹ 64.23 million ( March 31, 2023 : ₹ 27.20 million)

**12C: Intangible Assets**

| Particulars                     | Computer Software | Total       |
|---------------------------------|-------------------|-------------|
| <b>Gross Block (at cost)</b>    |                   |             |
| <b>As at April 1, 2022</b>      | <b>2.02</b>       | <b>2.02</b> |
| Additions                       | -                 | -           |
| Disposals                       | -                 | -           |
| <b>As at March 31, 2023</b>     | <b>2.02</b>       | <b>2.02</b> |
| Additions                       | 5.12              | 5.12        |
| Disposals                       | -                 | -           |
| <b>As at March 31, 2024</b>     | <b>7.14</b>       | <b>7.14</b> |
| <b>Accumulated Amortization</b> |                   |             |
| <b>As at April 1, 2022</b>      | <b>1.69</b>       | <b>1.69</b> |
| Charge for the year             | 0.13              | 0.13        |
| Disposals                       | -                 | -           |
| <b>As at March 31, 2023</b>     | <b>1.82</b>       | <b>1.82</b> |
| Charge for the year             | 0.09              | 0.09        |
| Disposals                       | -                 | -           |
| <b>As at March 31, 2024</b>     | <b>1.91</b>       | <b>1.91</b> |
| <b>Net Carrying Amount</b>      |                   |             |
| As at March 31, 2023            | 0.20              | 0.20        |
| <b>As at March 31, 2024</b>     | <b>5.23</b>       | <b>5.23</b> |

**Note :**

- There have been no acquisitions through business combinations and no change of amount due to revaluation of Property, plant and equipment, right-of-use asset and intangible assets during the year ended March 31, 2024 and March 31, 2023.
- Carrying value of property, plant and equipment and capital work-in-progress pledged as collateral for liabilities are ₹ 951.42 million as at March 31, 2024 (March 31, 2023: ₹ 621.64 million)

| Particulars                            | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------|----------------------|----------------------|
| <b>13 : Other Non-Financial Assets</b> |                      |                      |
| <b>Unsecured, Considered Good</b>      |                      |                      |
| Prepaid expenses                       | 410.71               | 276.15               |
| Advance to employees                   | 107.22               | 80.67                |
| Balance with government authorities    | 8.27                 | 4.23                 |
| Capital advances                       | 41.39                | 1.13                 |
| Other advances                         | 59.01                | 47.88                |
|                                        | <b>626.60</b>        | <b>410.06</b>        |

(₹ in million unless otherwise stated)

| Particulars                                 | As at March 31, 2024  |                  | As at March 31, 2023  |                  |
|---------------------------------------------|-----------------------|------------------|-----------------------|------------------|
|                                             | Notional Amount (INR) | Fair Value (INR) | Notional Amount (INR) | Fair Value (INR) |
| <b>14: Derivative Financial Instruments</b> |                       |                  |                       |                  |
| Currency and interest swap                  | 5,321.48              | 38.86            | 329.48                | 6.95             |
| <b>Total</b>                                | <b>5,321.48</b>       | <b>38.86</b>     | <b>329.48</b>         | <b>6.95</b>      |

The Company entered derivatives for risk management purposes. Derivatives (i.e., currency and interest rate swaps) held for risk management purposes include hedges that are economic hedges, but the Company has elected not to apply hedge accounting requirements.

| Particulars                                                                                  | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>15: Trade Payable</b>                                                                     |                      |                      |
| <b>A. Trade Payable</b>                                                                      |                      |                      |
| (i) total outstanding dues of micro enterprises and small enterprises (MSME) (refer note 43) | -                    | 0.53                 |
| (ii) total outstanding dues of creditors other than micro enterprises and small enterprises  | 333.26               | 100.84               |
|                                                                                              | <b>333.26</b>        | <b>101.37</b>        |

**Trade Payable as at March 31, 2024:**

| Particulars                 | Unbilled | Outstanding for following periods from due date of payment* |           |           |                   | Total  |
|-----------------------------|----------|-------------------------------------------------------------|-----------|-----------|-------------------|--------|
|                             |          | Less than 1 year                                            | 1-2 years | 2-3 years | More than 3 years |        |
| (i) MSME                    | -        | -                                                           | -         | -         | -                 | -      |
| (ii) Others                 | 167.40   | 164.25                                                      | 0.84      | 0.77      | -                 | 333.26 |
| (iii) Disputed dues – MSME  | -        | -                                                           | -         | -         | -                 | -      |
| (iv) Disputed dues – Others | -        | -                                                           | -         | -         | -                 | -      |

**Trade Payable as at March 31, 2023:**

| Particulars                 | Unbilled | Outstanding for following periods from due date of payment* |           |           |                   | Total  |
|-----------------------------|----------|-------------------------------------------------------------|-----------|-----------|-------------------|--------|
|                             |          | Less than 1 year                                            | 1-2 years | 2-3 years | More than 3 years |        |
| (i) MSME                    | -        | 0.53                                                        | -         | -         | -                 | 0.53   |
| (ii) Others                 | 19.94    | 78.44                                                       | 1.94      | 0.33      | 0.19              | 100.84 |
| (iii) Disputed dues – MSME  | -        | -                                                           | -         | -         | -                 | -      |
| (iv) Disputed dues – Others | -        | -                                                           | -         | -         | -                 | -      |

\*in case where due date of payment is not specified, disclosure has been given based on the date of transactions.

| Particulars                                                                                                                                                                               | As at March 31, 2024 | As at March 31, 2023 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>16: Debt Securities (at Amortised Cost)</b>                                                                                                                                            |                      |                      |
| <b>(a) Debentures Secured*</b>                                                                                                                                                            |                      |                      |
| 400 (March 31, 2023: 400) 13.80%, secured, rated, listed transferable non-convertible debentures of ₹ 1,000,000 each                                                                      | 413.98               | 410.86               |
| 285 (March 31, 2023: 285) 12.85%, secured, listed, non-convertible debentures of ₹ 1,000,000 each                                                                                         | 288.10               | 287.84               |
| Nil (March 31, 2023: 380) 12.40% secured, rated, listed, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                         | -                    | 291.28               |
| 345 (March 31, 2023: 345) 12.40% secured, rated, listed, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                         | 353.93               | 352.41               |
| Nil (March 31, 2023: 25,000,000) 13.75% fully paid-up unlisted, senior, secured, rated, redeemable taxable, transferable non-convertible debentures each having a face value of ₹ 10 each | -                    | 86.32                |
| Nil (March 31, 2023: 260) 12.30% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                           | -                    | 260.99               |
| 2,000 (March 31, 2023: 2,000) 13.16% secured, rated, listed, redeemable, transferable, principal protected market linked non-convertible debentures of face value of ₹ 100,000 each       | 286.70               | 244.05               |
| 221 (March 31, 2023: 221) 12.40% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                           | 228.50               | 225.40               |
| 161 (March 31, 2023: 161) 12.40% secured, rated, listed, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                         | 165.36               | 164.09               |
| 161 (March 31, 2023: 161) 12.40% secured, rated, listed, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                         | 165.65               | 164.23               |
| 800 (March 31, 2023: 800) 12.38% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                           | 807.17               | 805.62               |
| 50 (March 31, 2023: 420) 12.44% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                            | 49.35                | 427.77               |
| 225 (March 31, 2023: 225) 12.45% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                           | 241.06               | 223.82               |
| 225 (March 31, 2023: 225) 12.45% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                           | 241.06               | 223.82               |

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(₹ in million unless otherwise stated)

| Particulars                                                                                                                                                                                        | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| 260 (March 31, 2023: 260) 11.76% secured, rated, unlisted, senior, transferable, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                          | 103.97               | 181.61               |
| 225 (March 31, 2023: 225) 12.45% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                    | 235.88               | 232.92               |
| 150 (March 31, 2023: 150) 12.45% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                    | 157.23               | 155.22               |
| Nil (March 31, 2023: 240) 12% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                       | -                    | 136.92               |
| Nil (March 31, 2023: 250) 11.61% senior, rated, listed, unsubordinated, secured, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 1,000,000 each                   | -                    | 142.19               |
| 467 (March 31, 2023: 467) 11.42% secured, rated, unlisted, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                  | 464.18               | 464.75               |
| Nil (March 31, 2023: 350) 10.11% fully paid, senior, secured, rated, listed, taxable principal protect market linked, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each     | -                    | 361.55               |
| 300 (March 31, 2023: 300) 13.31% secured, listed, rated, unsubordinated, transferable, redeemable, principal protected, market linked non-convertible debentures of face value of ₹ 1,000,000 each | 366.06               | 320.60               |
| 150 (March 31, 2023: 150) 13.31% secured, listed, rated, unsubordinated, transferable, redeemable, principal protected, market linked non-convertible debentures of face value of ₹ 1,000,000 each | 183.04               | 160.26               |
| 200 (March 31, 2023: 200) 12% senior, rated, listed, unsubordinated, secured, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 1,000,000 each                      | 58.27                | 157.38               |
| 250 (March 31, 2023: 250) 12.75% senior, rated, listed, unsubordinated, secured, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 1,000,000 each                   | 131.35               | 213.86               |
| 700 (March 31, 2023: 700) 12% unlisted, secured, rated, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                                   | 204.91               | 700.99               |
| 300 (March 31, 2023: 300) 12% unlisted, secured, rated, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                                   | 150.42               | 300.33               |
| 20,500 (March 31, 2023: 20,500) 11.85% unlisted, senior, secured, redeemable, transferable, non-convertible debentures of face value of ₹ 100,000 each                                             | 2,012.14             | 2,036.02             |
| 2,030 (March 31, 2023: Nil) 12.80% secured, unrated, unlisted, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 100,000 each                                       | 203.48               | -                    |
| 2,030 (March 31, 2023: Nil) 12.80% secured, unrated, unlisted, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 100,000 each                                       | 203.19               | -                    |
| 1,227 (March 31, 2023: Nil) 12.80% secured, unrated, unlisted, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 100,000 each                                       | 122.81               | -                    |
| 800 (March 31, 2023: Nil) 12% unlisted, secured, rated, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                     | 797.54               | -                    |
| 1,500 (March 31, 2023: Nil) 13.00% rated, secured, unlisted, transferable, redeemable, non-convertible debentures of face value of ₹ 1,00,000 each                                                 | 150.42               | -                    |
| 2,500 (March 31, 2023: Nil) 12.50% listed, rated, secured, unsubordinated, transferable, redeemable, fully paid-up, non-convertible debentures of face value of ₹ 1,00,000 each                    | 223.18               | -                    |
| 5,000 (March 31, 2023: Nil) 13.00% fully paid, senior, secured, rated, listed, taxable, transferable, redeemable, non-convertible debentures of face value of ₹ 1,00,000 each                      | 476.10               | -                    |
| <b>Unsecured</b>                                                                                                                                                                                   |                      |                      |
| 610 (March 31, 2023: 610) 11.75% unlisted, unsecured, transferable, redeemable and interest bearing non-convertible debentures of face value of ₹ 1,000,000 each                                   | 627.66               | 627.59               |
| <b>Total Debt Securities</b>                                                                                                                                                                       | <b>10,112.69</b>     | <b>10,360.69</b>     |
| Borrowings in India                                                                                                                                                                                | 10,112.69            | 10,360.69            |
| Borrowings outside India                                                                                                                                                                           | -                    | -                    |
| <b>Total</b>                                                                                                                                                                                       | <b>10,112.69</b>     | <b>10,360.69</b>     |

\* Loans are secured by hypothecation of book debts.

| Particulars                                                            | As at March 31, 2024 | As at March 31, 2023 |
|------------------------------------------------------------------------|----------------------|----------------------|
| <b>(b) Borrowings (Other than Debt Securities) (at Amortised Cost)</b> |                      |                      |
| <b>Secured</b>                                                         |                      |                      |
| Term loan**                                                            |                      |                      |
| From banks                                                             | 18,271.17            | 14,488.64            |
| From others                                                            | 9,459.30             | 9,010.44             |
| Car loan***                                                            | 54.63                | 8.55                 |
| Bank overdraft*                                                        | 0.07                 | 308.96               |
| External commercial borrowings**                                       | 5,508.44             | 324.50               |
| Borrowing under securitization arrangement**                           |                      |                      |
| From banks                                                             | 161.74               | 1,001.38             |
| <b>Total Borrowings (Other than Debt Securities)</b>                   | <b>33,455.35</b>     | <b>25,142.47</b>     |

\*Bank overdraft is secured by term deposits with banks.

\*\*Loans are secured by hypothecation of book debts, margin money deposits and land and building (capital work-in-progress).

\*\*\*Loans are secured by hypothecation of vehicles.

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(₹ in million unless otherwise stated)

| Particulars                                                                                                                                                          | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>(c) Subordinated Liabilities (at Amortised Cost)</b>                                                                                                              |                      |                      |
| <b>Unsecured Debentures #</b>                                                                                                                                        |                      |                      |
| 200 (March 31, 2023: 200) 15.75% rated, unlisted, subordinated, unsecured, transferable, redeemable, non-convertible debentures of ₹1,000,000 each                   | 207.25               | 206.81               |
| 25,000,000 (March 31, 2023: 25,000,000) 14.27% rated, listed, unsecured, subordinated, redeemable, taxable, non-convertible debentures of ₹ 10 each                  | 246.64               | 244.90               |
| 3,000 (March 31, 2023: 3,000) 14.75% rated, unlisted, subordinate, unsecured, redeemable, transferable, non-convertible debentures of face value of ₹ 100,000/- each | 301.51               | 301.89               |
| 300 (March 31, 2023: 300) 15.15% rated, unlisted, subordinate, unsecured, taxable, redeemable, non-convertible debentures of face value of ₹ 1,000,000/- each        | 311.22               | 311.20               |
| 2,500 (March 31, 2023: Nil) 16.36% rated, unlisted, subordinate, unsecured, taxable, redeemable, non-convertible debentures of face value of ₹ 1,000,000/- each      | 250.25               | -                    |
| 2,500 (March 31, 2023: Nil) 14.20% rated, subordinate, unsecured, listed, transferable, redeemable, non-convertible debentures of face value of ₹ 1,00,000/- each    | 239.06               | -                    |
| 2,400 (March 31, 2023: Nil) 14.20% rated, subordinate, unsecured, listed, transferable, redeemable, non-convertible debentures of face value of ₹ 1,00,000/- each    | 229.38               | -                    |
| 1,500 (March 31, 2023: Nil) 13.85% rated, subordinate, unsecured, listed, transferable, redeemable, non-convertible debentures of face value of ₹ 1,00,000/- each    | 142.38               | -                    |
| 2,500 (March 31, 2023: Nil) 13.85% rated, subordinate, unsecured, listed, transferable, redeemable, non-convertible debentures of face value of ₹ 1,00,000/- each    | 237.35               | -                    |
| 1,500 (March 31, 2023: Nil) 13.85% rated, subordinate, unsecured, listed, transferable, redeemable, non-convertible debentures of face value of ₹ 1,00,000/- each    | 142.17               | -                    |
| <b>Unsecured Term Loan#</b>                                                                                                                                          |                      |                      |
| From banks                                                                                                                                                           | 1,045.38             | 96.09                |
| From others                                                                                                                                                          | 197.56               | -                    |
| <b>Total Subordinated Liabilities</b>                                                                                                                                | <b>3,550.15</b>      | <b>1,160.89</b>      |
| Borrowings in India                                                                                                                                                  | 3,550.15             | 1,160.89             |
| Borrowings outside India                                                                                                                                             | -                    | -                    |
| <b>Total</b>                                                                                                                                                         | <b>3,550.15</b>      | <b>1,160.89</b>      |

# The unsecured borrowings are in the nature of subordinated liabilities and non-convertible debentures.

|                              |                  |                  |
|------------------------------|------------------|------------------|
| <b>Above Amount Includes</b> |                  |                  |
| Secured borrowings*          | 42,940.38        | 34,875.57        |
| Unsecured borrowings #       | 4,177.81         | 1,788.48         |
| <b>Net Amount</b>            | <b>47,118.19</b> | <b>36,664.05</b> |

\* Loans are secured by hypothecation of book debts and margin money deposits.

# The unsecured borrowings are in the nature of subordinated liabilities and non-convertible debentures.

#### 16A. Terms of Principal Repayment of Borrowings as at March 31, 2024

| Original Maturity of Loan | Interest Rate | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |        | Total    |
|---------------------------|---------------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|--------|----------|
|                           |               | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of Installments | Amount |          |
| Debt Securities           |               |                     |        |                       |        |                       |        |                     |        |          |
| NCD                       |               |                     |        |                       |        |                       |        |                     |        |          |
| Monthly                   |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 11.51%-12.00% | 7                   | 58.33  | 0                     | -      | 0                     | -      | 0                   | -      | 58.33    |
|                           |               | 12                  | 250.00 | 11                    | 229.17 | 0                     | -      | 0                   | -      | 479.17   |
|                           | 12.51%-13.00% | 12                  | 83.33  | 7                     | 48.61  | 0                     | -      | 0                   | -      | 131.94   |
| Above 3 years             | 12.51%-13.00% | 0                   | -      | 0                     | -      | 2                     | 37.50  | 6                   | 112.50 | 150.00   |
| Quarterly                 |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 11.51%-12.00% | 4                   | 150.00 | 0                     | -      | 0                     | -      | 0                   | -      | 150.00   |
|                           |               | 3                   | 400.00 | 3                     | 400.00 | 0                     | -      | 0                   | -      | 800.00   |
|                           |               | 4                   | 204.29 | 0                     | -      | 0                     | -      | 0                   | -      | 204.29   |
|                           | 12.01%-12.50% | 4                   | 125.00 | 3                     | 93.75  | 0                     | -      | 0                   | -      | 218.75   |
| Half Yearly               |               |                     |        |                       |        |                       |        |                     |        |          |
| Above 3 years             | 11.01%-11.50% | 1                   | 116.75 | 2                     | 350.25 | 0                     | -      | 0                   | -      | 467.00   |
|                           | 11.51%-12.00% | 1                   | 410.00 | 1                     | 410.00 | 1                     | 410.00 | 2                   | 820.00 | 2,050.00 |
| Yearly                    |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 11.51%-12.00% | 1                   | 104.00 | 0                     | -      | 0                     | -      | 0                   | -      | 104.00   |
| Above 3 years             | 12.01%-12.50% | 0                   | -      | 2                     | 225.00 | 0                     | -      | 0                   | -      | 225.00   |
|                           |               | 0                   | -      | 2                     | 225.00 | 0                     | -      | 0                   | -      | 225.00   |
|                           |               | 0                   | -      | 1                     | 56.25  | 1                     | 168.75 | 0                   | -      | 225.00   |
|                           |               | 0                   | -      | 1                     | 37.50  | 1                     | 112.50 | 0                   | -      | 150.00   |
| Bullet                    |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 11.51%-12.00% | 0                   | -      | 1                     | 610.00 | 0                     | -      | 0                   | -      | 610.00   |
|                           | 13.51%-14.00% | 1                   | 150.00 | 0                     | -      | 0                     | -      | 0                   | -      | 150.00   |

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## 16A. Terms of Principal Repayment of Borrowings as at March 31, 2024

(₹ in million unless otherwise stated)

| Original Maturity of Loan                      | Interest Rate | Due within 1 year   |          | Due between 1-2 years |         | Due between 2-3 years |        | Due beyond 3 years  |        | Total    |
|------------------------------------------------|---------------|---------------------|----------|-----------------------|---------|-----------------------|--------|---------------------|--------|----------|
|                                                |               | No. of Installments | Amount   | No. of Installments   | Amount  | No. of Installments   | Amount | No. of Installments | Amount |          |
| Above 3 years                                  | 12.01%-12.50% | 1                   | 345.00   | 0                     | -       | 0                     | -      | 0                   | -      | 345.00   |
|                                                |               | 0                   | -        | 1                     | 50.00   | 0                     | -      | 0                   | -      | 50.00    |
|                                                |               | 0                   | -        | 0                     | -       | 0                     | -      | 1                   | 800.00 | 800.00   |
|                                                |               | 0                   | -        | 0                     | -       | 0                     | -      | 1                   | 161.00 | 161.00   |
|                                                |               | 0                   | -        | 0                     | -       | 1                     | 161.00 | 0                   | -      | 161.00   |
|                                                |               | 0                   | -        | 0                     | -       | 0                     | -      | 1                   | 221.00 | 221.00   |
|                                                | 12.51%-13.00% | 0                   | -        | 0                     | -       | 1                     | 400.00 | 0                   | -      | 400.00   |
|                                                |               | 0                   | -        | 0                     | -       | 1                     | 203.00 | 0                   | -      | 203.00   |
|                                                |               | 0                   | -        | 0                     | -       | 1                     | 203.00 | 0                   | -      | 203.00   |
|                                                |               | 0                   | -        | 0                     | -       | 1                     | 122.70 | 0                   | -      | 122.70   |
|                                                | 13.01%-13.50% | 1                   | 200.00   | 0                     | -       | 0                     | -      | 0                   | -      | 200.00   |
|                                                | 13.51%-14.00% | 0                   | -        | 0                     | -       | 0                     | -      | 1                   | 285.00 | 285.00   |
|                                                | 15.01%-15.50% | 0                   | -        | 1                     | 300.00  | 0                     | -      | 0                   | -      | 300.00   |
| <b>Borrowings (Other than Debt Securities)</b> |               |                     |          |                       |         |                       |        |                     |        |          |
| <b>Term Loan</b>                               |               |                     |          |                       |         |                       |        |                     |        |          |
| <b>Monthly</b>                                 |               |                     |          |                       |         |                       |        |                     |        |          |
| 1-3 years                                      | 8.51%-9.00%   | 12                  | 182.40   | 1                     | 13.25   | 0                     | -      | 0                   | -      | 195.65   |
|                                                | 9.01%-9.50%   | 7                   | 42.33    | 0                     | -       | 0                     | -      | 0                   | -      | 42.33    |
|                                                |               | 6                   | 91.80    | 0                     | -       | 0                     | -      | 0                   | -      | 91.80    |
|                                                | 9.51%-10.00%  | 7                   | 193.72   | 0                     | -       | 0                     | -      | 0                   | -      | 193.72   |
|                                                |               | 6                   | 18.75    | 0                     | -       | 0                     | -      | 0                   | -      | 18.75    |
|                                                | 10.01%-10.50% | 5                   | 50.00    | 0                     | -       | 0                     | -      | 0                   | -      | 50.00    |
|                                                |               | 1                   | 14.58    | 0                     | -       | 0                     | -      | 0                   | -      | 14.58    |
|                                                |               | 8                   | 83.33    | 0                     | -       | 0                     | -      | 0                   | -      | 83.33    |
|                                                |               | 12                  | 150.00   | 11                    | 136.29  | 0                     | -      | 0                   | -      | 286.29   |
|                                                | 10.51%-11.00% | 12                  | 60.74    | 0                     | -       | 0                     | -      | 0                   | -      | 60.74    |
|                                                |               | 5                   | 41.61    | 0                     | -       | 0                     | -      | 0                   | -      | 41.61    |
|                                                |               | 5                   | 208.33   | 0                     | -       | 0                     | -      | 0                   | -      | 208.33   |
|                                                |               | 12                  | 250.00   | 7                     | 145.83  | 0                     | -      | 0                   | -      | 395.83   |
|                                                |               | 12                  | 136.80   | 12                    | 136.80  | 8                     | 90.00  | 0                   | -      | 363.60   |
|                                                |               | 1                   | 11.54    | 0                     | -       | 0                     | -      | 0                   | -      | 11.54    |
|                                                |               | 2                   | 16.65    | 0                     | -       | 0                     | -      | 0                   | -      | 16.65    |
|                                                |               | 12                  | 125.00   | 9                     | 93.37   | 0                     | -      | 0                   | -      | 218.37   |
|                                                |               | 12                  | 2000.00  | 12                    | 2000.00 | 3                     | 500.00 | 0                   | -      | 4500.00  |
|                                                |               | 9                   | 75.00    | 0                     | -       | 0                     | -      | 0                   | -      | 75.00    |
|                                                |               | 8                   | 645.16   | 12                    | 967.74  | 11                    | 887.10 | 0                   | -      | 2500.00  |
|                                                |               | 13                  | 619.05   | 0                     | -       | 0                     | -      | 0                   | -      | 619.05   |
|                                                | 11.01%-11.50% | 12                  | 799.99   | 9                     | 600.01  | 0                     | -      | 0                   | -      | 1400.01  |
|                                                |               | 5                   | 62.42    | 0                     | -       | 0                     | -      | 0                   | -      | 62.42    |
|                                                |               | 5                   | 23.70    | 0                     | -       | 0                     | -      | 0                   | -      | 23.70    |
|                                                |               | 8                   | 133.33   | 0                     | -       | 0                     | -      | 0                   | -      | 133.33   |
|                                                |               | 11                  | 45.83    | 0                     | -       | 0                     | -      | 0                   | -      | 45.83    |
|                                                |               | 12                  | 500.00   | 0                     | -       | 0                     | -      | 0                   | -      | 500.00   |
|                                                |               | 12                  | 160.00   | 2                     | 26.67   | 0                     | -      | 0                   | -      | 186.67   |
|                                                |               | 11                  | 1,047.62 | 10                    | 952.38  | 0                     | -      | 0                   | -      | 2,000.00 |
|                                                |               | 10                  | 104.17   | 12                    | 125.00  | 2                     | 20.83  | 0                   | -      | 250.00   |
|                                                |               | 12                  | 300.00   | 7                     | 174.99  | 0                     | -      | 0                   | -      | 474.99   |
|                                                |               | 12                  | 90.00    | 5                     | 37.50   | 0                     | -      | 0                   | -      | 127.50   |
|                                                |               | 12                  | 90.00    | 12                    | 92.50   | 0                     | -      | 0                   | -      | 182.50   |
|                                                | 11.51%-12.00% | 6                   | 54.56    | 0                     | -       | 0                     | -      | 0                   | -      | 54.56    |
|                                                |               | 12                  | 142.86   | 2                     | 23.69   | 0                     | -      | 0                   | -      | 166.55   |
|                                                |               | 5                   | 87.09    | 0                     | -       | 0                     | -      | 0                   | -      | 87.09    |
|                                                |               | 9                   | 56.25    | 0                     | -       | 0                     | -      | 0                   | -      | 56.25    |
|                                                |               | 12                  | 142.86   | 1                     | 11.86   | 0                     | -      | 0                   | -      | 154.72   |
|                                                |               | 2                   | 20.83    | 0                     | -       | 0                     | -      | 0                   | -      | 20.83    |
|                                                |               | 1                   | 6.21     | 0                     | -       | 0                     | -      | 0                   | -      | 6.21     |
|                                                |               | 11                  | 143.29   | 0                     | -       | 0                     | -      | 0                   | -      | 143.29   |
|                                                |               | 11                  | 104.67   | 0                     | -       | 0                     | -      | 0                   | -      | 104.67   |
|                                                |               | 12                  | 171.40   | 0                     | -       | 0                     | -      | 0                   | -      | 171.40   |
|                                                |               | 12                  | 131.33   | 1                     | 11.81   | 0                     | -      | 0                   | -      | 143.15   |
|                                                |               | 12                  | 175.00   | 8                     | 116.67  | 0                     | -      | 0                   | -      | 291.67   |
|                                                |               | 12                  | 87.50    | 11                    | 80.21   | 0                     | -      | 0                   | -      | 167.71   |
|                                                |               | 12                  | 350.00   | 4                     | 116.67  | 0                     | -      | 0                   | -      | 466.67   |
|                                                |               | 12                  | 72.73    | 12                    | 72.73   | 4                     | 24.24  | 0                   | -      | 169.70   |

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**16A. Terms of Principal Repayment of Borrowings as at March 31, 2024**

(₹ in million unless otherwise stated)

| Original Maturity of Loan | Interest rate | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |        | Total  |
|---------------------------|---------------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|--------|--------|
|                           |               | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of Installments | Amount |        |
| 1-3 years                 | 11.51%-12.00% | 12                  | 135.00 | 6                     | 67.50  | 0                     | -      | 0                   | -      | 202.50 |
|                           |               | 12                  | 100.00 | 7                     | 58.33  | 0                     | -      | 0                   | -      | 158.33 |
|                           |               | 12                  | 400.00 | 12                    | 400.00 | 0                     | -      | 0                   | -      | 800.00 |
|                           |               | 9                   | 187.50 | 0                     | -      | 0                     | -      | 0                   | -      | 187.50 |
|                           | 12.01%-12.50% | 3                   | 69.40  | 0                     | -      | 0                     | -      | 0                   | -      | 69.40  |
|                           |               | 1                   | 19.20  | 0                     | -      | 0                     | -      | 0                   | -      | 19.20  |
|                           |               | 12                  | 33.32  | 10                    | 30.38  | 0                     | -      | 0                   | -      | 63.70  |
|                           |               | 12                  | 120.00 | 12                    | 120.00 | 0                     | -      | 0                   | -      | 240.00 |
|                           |               | 12                  | 110.00 | 3                     | 27.50  | 0                     | -      | 0                   | -      | 137.50 |
|                           |               | 12                  | 52.00  | 7                     | 30.33  | 0                     | -      | 0                   | -      | 82.33  |
|                           |               | 12                  | 60.00  | 0                     | -      | 0                     | -      | 0                   | -      | 60.00  |
|                           |               | 6                   | 83.33  | 0                     | -      | 0                     | -      | 0                   | -      | 83.33  |
|                           |               | 8                   | 50.00  | 0                     | -      | 0                     | -      | 0                   | -      | 50.00  |
|                           | 12.51%-13.00% | 12                  | 60.00  | 3                     | 15.00  | 0                     | -      | 0                   | -      | 75.00  |
|                           |               | 12                  | 76.91  | 4                     | 21.32  | 0                     | -      | 0                   | -      | 98.23  |
|                           |               | 12                  | 315.00 | 2                     | 52.50  | 0                     | -      | 0                   | -      | 367.50 |
|                           |               | 12                  | 75.00  | 5                     | 31.25  | 0                     | -      | 0                   | -      | 106.25 |
|                           |               | 12                  | 37.50  | 3                     | 9.38   | 0                     | -      | 0                   | -      | 46.88  |
|                           |               | 12                  | 37.50  | 3                     | 9.38   | 0                     | -      | 0                   | -      | 46.88  |
|                           |               | 12                  | 75.00  | 8                     | 50.00  | 0                     | -      | 0                   | -      | 125.00 |
|                           |               | 3                   | 19.87  | 0                     | -      | 0                     | -      | 0                   | -      | 19.87  |
|                           |               | 3                   | 31.25  | 0                     | -      | 0                     | -      | 0                   | -      | 31.25  |
|                           |               | 6                   | 50.00  | 0                     | -      | 0                     | -      | 0                   | -      | 50.00  |
|                           |               | 8                   | 66.67  | 0                     | -      | 0                     | -      | 0                   | -      | 66.67  |
|                           |               | 9                   | 40.56  | 0                     | -      | 0                     | -      | 0                   | -      | 40.56  |
|                           |               | 10                  | 66.91  | 0                     | -      | 0                     | -      | 0                   | -      | 66.91  |
|                           |               | 12                  | 126.43 | 12                    | 143.57 | 0                     | -      | 0                   | -      | 270.00 |
|                           |               | 12                  | 275.00 | 0                     | -      | 0                     | -      | 0                   | -      | 275.00 |
|                           |               | 10                  | 104.17 | 0                     | -      | 0                     | -      | 0                   | -      | 104.17 |
|                           |               | 12                  | 70.26  | 10                    | 65.64  | 0                     | -      | 0                   | -      | 135.91 |
|                           |               | 12                  | 196.63 | 7                     | 129.09 | 0                     | -      | 0                   | -      | 325.72 |
|                           |               | 12                  | 68.99  | 4                     | 25.02  | 0                     | -      | 0                   | -      | 94.01  |
|                           |               | 12                  | 60.00  | 10                    | 50.00  | 0                     | -      | 0                   | -      | 110.00 |
|                           |               | 12                  | 160.00 | 12                    | 146.67 | 0                     | -      | 0                   | -      | 306.67 |
|                           |               | 12                  | 48.00  | 12                    | 48.00  | 3                     | 12.00  | 0                   | -      | 108.00 |
|                           |               | 12                  | 61.73  | 6                     | 33.93  | 0                     | -      | 0                   | -      | 95.66  |
|                           | 13.01%-13.50% | 10                  | 111.60 | 0                     | -      | 0                     | -      | 0                   | -      | 111.60 |
|                           | 13.51%-14.00% | 12                  | 103.03 | 9                     | 77.27  | 0                     | -      | 0                   | -      | 180.30 |
|                           |               | 8                   | 50.00  | 0                     | -      | 0                     | -      | 0                   | -      | 50.00  |
| Above 3 years             | 8.51%-9.00%   | 12                  | 0.19   | 12                    | 0.20   | 12                    | 0.22   | 7                   | 0.14   | 0.75   |
|                           |               | 12                  | 0.24   | 12                    | 0.26   | 12                    | 0.28   | 3                   | 0.07   | 0.85   |
|                           |               | 12                  | 0.21   | 12                    | 0.23   | 12                    | 0.25   | 19                  | 0.45   | 1.15   |
|                           |               | 12                  | 0.21   | 12                    | 0.23   | 12                    | 0.25   | 19                  | 0.48   | 1.18   |
|                           |               | 12                  | 0.25   | 12                    | 0.28   | 12                    | 0.30   | 16                  | 0.45   | 1.29   |
|                           |               | 12                  | 0.30   | 12                    | 0.33   | 12                    | 0.36   | 15                  | 0.50   | 1.50   |
|                           |               | 12                  | 0.35   | 12                    | 0.39   | 12                    | 0.42   | 15                  | 0.58   | 1.74   |
|                           |               | 12                  | 0.35   | 12                    | 0.38   | 12                    | 0.42   | 16                  | 0.62   | 1.77   |
|                           |               | 12                  | 0.45   | 12                    | 0.49   | 12                    | 0.54   | 17                  | 0.85   | 2.32   |
|                           |               | 12                  | 0.43   | 12                    | 0.47   | 12                    | 0.51   | 21                  | 1.01   | 2.42   |
|                           |               | 12                  | 0.43   | 12                    | 0.47   | 12                    | 0.52   | 22                  | 1.07   | 2.49   |
|                           |               | 12                  | 0.43   | 12                    | 0.47   | 12                    | 0.51   | 21                  | 1.02   | 2.42   |
|                           |               | 12                  | 0.44   | 12                    | 0.48   | 12                    | 0.53   | 16                  | 0.79   | 2.24   |
|                           |               | 12                  | 0.43   | 12                    | 0.47   | 12                    | 0.52   | 19                  | 0.92   | 2.34   |
|                           |               | 12                  | 1.65   | 12                    | 1.81   | 12                    | 1.98   | 16                  | 2.93   | 8.38   |
|                           |               | 12                  | 0.44   | 12                    | 0.48   | 12                    | 0.52   | 18                  | 0.88   | 2.31   |
|                           |               | 12                  | 0.43   | 12                    | 0.47   | 12                    | 0.52   | 17                  | 0.82   | 2.24   |
|                           |               | 12                  | 0.44   | 12                    | 0.49   | 12                    | 0.53   | 13                  | 0.63   | 2.09   |
|                           |               | 12                  | 0.35   | 12                    | 0.39   | 12                    | 0.42   | 15                  | 0.58   | 1.74   |
|                           |               | 12                  | 0.34   | 12                    | 0.37   | 12                    | 0.40   | 19                  | 0.72   | 1.83   |
|                           |               | 12                  | 0.33   | 12                    | 0.35   | 12                    | 0.39   | 24                  | 0.91   | 1.98   |
|                           |               | 12                  | 0.26   | 12                    | 0.29   | 12                    | 0.32   | 13                  | 0.38   | 1.25   |
|                           |               | 12                  | 0.25   | 12                    | 0.28   | 12                    | 0.30   | 13                  | 0.36   | 1.19   |
|                           |               | 12                  | 0.35   | 12                    | 0.38   | 12                    | 0.42   | 5                   | 0.18   | 1.34   |

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## 16A. Terms of Principal Repayment of Borrowings as at March 31, 2024

(₹ in million unless otherwise stated)

| Original Maturity of Loan |               | Interest rate |        | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |        | Total |
|---------------------------|---------------|---------------|--------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|--------|-------|
|                           |               |               |        | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of installments | Amount |       |
| Above 3 years             | 9.01%-9.50%   | 12            | 76.92  | 12                  | 76.92  | 12                    | 76.92  | 27                    | 173.08 | 403.84              |        |       |
|                           |               | 12            | 0.15   | 12                  | 0.16   | 12                    | 0.18   | 19                    | 0.32   | 0.81                |        |       |
|                           |               | 12            | 0.16   | 12                  | 0.17   | 12                    | 0.19   | 13                    | 0.22   | 0.74                |        |       |
|                           | 10.51%-11.00% | 12            | 200.00 | 12                  | 200.00 | 12                    | 200.00 | 6                     | 100.00 | 700.00              |        |       |
|                           | 11.51%-12.00% | 12            | 0.32   | 12                  | 0.36   | 12                    | 0.40   | 8                     | 0.30   | 1.38                |        |       |
|                           | 12.01%-12.50% | 12            | 48.38  | 12                  | 54.79  | 1                     | 4.96   | 0                     | -      | 108.14              |        |       |
|                           | 12.51%-13.00% | 12            | 0.28   | 12                  | 0.31   | 12                    | 0.35   | 10                    | 0.33   | 1.27                |        |       |
|                           |               | 12            | 0.30   | 12                  | 0.34   | 12                    | 0.39   | 10                    | 0.36   | 1.40                |        |       |
|                           |               | 12            | 75.80  | 0                   | -      | 0                     | -      | 0                     | -      | 75.80               |        |       |
| Quarterly                 |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| 1-3 years                 | 9.51%-10.00%  | 2             | 100.00 | 0                   | -      | 0                     | -      | 0                     | -      | 100.00              |        |       |
|                           |               | 4             | 83.33  | 3                   | 62.50  | 0                     | -      | 0                     | -      | 145.83              |        |       |
|                           | 11.01%-11.50% | 4             | 360.00 | 3                   | 270.00 | 0                     | -      | 0                     | -      | 630.00              |        |       |
|                           |               | 4             | 50.00  | 0                   | -      | 0                     | -      | 0                     | -      | 50.00               |        |       |
|                           |               | 4             | 141.96 | 3                   | 106.47 | 0                     | -      | 0                     | -      | 248.43              |        |       |
|                           |               | 4             | 31.25  | 4                   | 31.25  | 0                     | -      | 0                     | -      | 62.50               |        |       |
|                           |               | 4             | 250.00 | 3                   | 187.50 | 0                     | -      | 0                     | -      | 437.50              |        |       |
|                           |               | 4             | 43.95  | 4                   | 43.95  | 0                     | -      | 0                     | -      | 87.89               |        |       |
|                           |               | 4             | 31.25  | 1                   | 7.81   | 0                     | -      | 0                     | -      | 39.06               |        |       |
|                           | 12.01%-12.50% | 4             | 66.61  | 0                   | -      | 0                     | -      | 0                     | -      | 66.61               |        |       |
|                           |               | 3             | 300.00 | 0                   | -      | 0                     | -      | 0                     | -      | 300.00              |        |       |
|                           |               | 3             | 138.75 | 0                   | -      | 0                     | -      | 0                     | -      | 138.75              |        |       |
|                           |               | 4             | 125.00 | 0                   | -      | 0                     | -      | 0                     | -      | 125.00              |        |       |
|                           |               | 4             | 40.00  | 0                   | -      | 0                     | -      | 0                     | -      | 40.00               |        |       |
|                           | 12.51%-13.00% | 4             | 150.00 | 4                   | 150.00 | 0                     | -      | 0                     | -      | 300.00              |        |       |
|                           |               | 4             | 150.00 | 2                   | 75.00  | 0                     | -      | 0                     | -      | 225.00              |        |       |
|                           |               | 4             | 125.00 | 0                   | -      | 0                     | -      | 0                     | -      | 125.00              |        |       |
|                           | 13.01%-13.50% | 2             | 62.50  | 0                   | -      | 0                     | -      | 0                     | -      | 62.50               |        |       |
| Half Yearly               |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| 1-3 years                 | 11.01%-11.50% | 2             | 35.16  | 1                   | 17.58  | 0                     | -      | 0                     | -      | 52.73               |        |       |
|                           |               | 2             | 33.04  | 2                   | 33.04  | 0                     | -      | 0                     | -      | 66.08               |        |       |
|                           |               | 2             | 35.16  | 2                   | 35.16  | 0                     | -      | 0                     | -      | 70.31               |        |       |
| Bullet                    |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| 1-3 years                 | 5.51%-6.00%   | 1             | 49.50  | 0                   | -      | 0                     | -      | 0                     | -      | 49.50               |        |       |
| ECB                       |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| Quarterly                 |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| Above 3 years             | 12.01%-12.50% | 0             | -      | 0                   | -      | 2                     | 310.17 | 0                     | -      | 310.17              |        |       |
|                           |               | 0             | -      | 0                   | -      | 2                     | 221.55 | 0                     | -      | 221.55              |        |       |
| Half Yearly               |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| Above 3 years             | 12.01%-12.50% | 1             | 102.63 | 2                   | 205.25 | 2                     | 205.25 | 3                     | 307.88 | 821.00              |        |       |
|                           |               | 1             | 204.69 | 2                   | 409.38 | 2                     | 409.38 | 3                     | 614.06 | 1,637.50            |        |       |
| Bullet                    |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| 1-3 years                 | 12.01%-12.50% | 0             | -      | 1                   | 329.48 | 0                     | -      | 0                     | -      | 329.48              |        |       |
|                           |               | 0             | -      | 0                   | -      | 1                     | 298.01 | 0                     | -      | 298.01              |        |       |
|                           |               | 0             | -      | 0                   | -      | 1                     | 221.70 | 0                     | -      | 221.70              |        |       |
| Above 3 years             | 11.01%-11.50% | 0             | -      | 0                   | -      | 0                     | -      | 1                     | 945.18 | 945.18              |        |       |
|                           | 12.01%-12.50% | 0             | -      | 0                   | -      | 0                     | -      | 1                     | 82.60  | 82.60               |        |       |
|                           |               | 0             | -      | 0                   | -      | 0                     | -      | 1                     | 247.80 | 247.80              |        |       |
|                           |               | 0             | -      | 0                   | -      | 0                     | -      | 1                     | 206.50 | 206.50              |        |       |
| Bank Overdraft            |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| Repayable on Demand       |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| 1-3 years                 | 7.01%-7.50%   | 1             | 0.07   | 0                   | -      | 0                     | -      | 0                     | -      | 0.07                |        |       |
| Securitization            |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| 1-3 years                 | 9.01%-9.50%   | 7             | 167.96 | 0                   | -      | 0                     | -      | 0                     | -      | 167.96              |        |       |
| Subordinated Liabilities  |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| Half Yearly               |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| Above 3 years             | 14.01%-14.50% | 0             | -      | 2                   | 160.00 | 1                     | 90.00  | 0                     | -      | 250.00              |        |       |
|                           | 14.51%-15.00% | 0             | -      | 0                   | -      | 0                     | -      | 2                     | 200.00 | 200.00              |        |       |
| Bullet                    |               |               |        |                     |        |                       |        |                       |        |                     |        |       |
| Above 3 years             | 13.51%-14.00% | 0             | -      | 0                   | -      | 0                     | -      | 1                     | 150.00 | 150.00              |        |       |
|                           |               | 0             | -      | 0                   | -      | 0                     | -      | 1                     | 250.00 | 250.00              |        |       |
|                           |               | 0             | -      | 0                   | -      | 0                     | -      | 1                     | 150.00 | 150.00              |        |       |
|                           | 14.01%-14.50% | 0             | -      | 0                   | -      | 0                     | -      | 1                     | 250.00 | 250.00              |        |       |
|                           |               | 0             | -      | 0                   | -      | 0                     | -      | 1                     | 240.00 | 240.00              |        |       |

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**16A. Terms of Principal Repayment of Borrowings as at March 31, 2024**

(₹ in million unless otherwise stated)

| Original Maturity of Loan              | Interest rate | Due within 1 year   |                  | Due between 1-2 years |                  | Due between 2-3 years |                 | Due beyond 3 years  |                 | Total            |
|----------------------------------------|---------------|---------------------|------------------|-----------------------|------------------|-----------------------|-----------------|---------------------|-----------------|------------------|
|                                        |               | No. of Installments | Amount           | No. of Installments   | Amount           | No. of Installments   | Amount          | No. of Installments | Amount          |                  |
| Above 3 years                          | 14.51%-15.00% | 1                   | 50.00            | 0                     | -                | 0                     | -               | 0                   | -               | 50.00            |
|                                        |               | 0                   | 1                | 0                     | -                | 0                     | -               | 1                   | 30              | 300.00           |
|                                        | 15.01%-15.50% | 0                   | -                | 0                     | -                | 1                     | 300.00          | 0                   | -               | 300.00           |
|                                        |               | 0                   | -                | 0                     | -                | 0                     | -               | 1                   | 250.00          | 250.00           |
|                                        |               | 0                   | -                | 0                     | -                | 0                     | -               | 1                   | 1,000.00        | 1,000.00         |
|                                        | 15.51%-16.00% | 0                   | -                | 1                     | 200.00           | 0                     | -               | 0                   | -               | 200.00           |
| <b>Total</b>                           |               | <b>1356</b>         | <b>19,864.56</b> | <b>787</b>            | <b>13,281.44</b> | <b>426</b>            | <b>5,703.51</b> | <b>504</b>          | <b>7,885.49</b> | <b>46,735.00</b> |
| Impact of EIR on Borrowing             |               |                     |                  |                       |                  |                       |                 |                     |                 | 313.89           |
| Impact of EIR on Securitization        |               |                     |                  |                       |                  |                       |                 |                     |                 | (6.22)           |
| Impact of Foreign Exchange Fluctuation |               |                     |                  |                       |                  |                       |                 |                     |                 | 75.52            |
| <b>Grand Total</b>                     |               |                     |                  |                       |                  |                       |                 |                     |                 | <b>47,118.19</b> |

**16B. Terms of Principal Repayment of Borrowings as at March 31, 2023**

| Original Maturity of Loan               |               | Interest rate | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |          | Total |
|-----------------------------------------|---------------|---------------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|----------|-------|
|                                         |               |               | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of Installments | Amount   |       |
| Debt Securities                         |               |               |                     |        |                       |        |                       |        |                     |          |       |
| NCD                                     |               |               |                     |        |                       |        |                       |        |                     |          |       |
| Monthly                                 |               |               |                     |        |                       |        |                       |        |                     |          |       |
| 1-3 years                               | 11.51%-12.00% | 12            | 100                 | 7      | 58.33                 | 0      | -                     | 0      | -                   | 158.33   |       |
|                                         | 12.51%-13.00% | 12            | 83.88               | 12     | 83.88                 | 7      | 48.61                 | 0      | -                   | 215.27   |       |
| Quarterly                               |               |               |                     |        |                       |        |                       |        |                     |          |       |
| 1-3 years                               | 11.51%-12.00% | 4             | 150.00              | 4      | 150.00                | 0      | -                     | 0      | -                   | 300.00   |       |
|                                         |               | 4             | 137.14              | 0      | -                     | 0      | -                     | 0      | -                   | 137.14   |       |
|                                         |               | 4             | 142.86              | 0      | -                     | 0      | -                     | 0      | -                   | 142.86   |       |
|                                         |               | 4             | 350.00              | 4      | 350.00                | 0      | -                     | 0      | -                   | 700.00   |       |
| Half Yearly                             |               |               |                     |        |                       |        |                       |        |                     |          |       |
| Above 3 years                           | 11.01%-11.50% | 0             | -                   | 1      | 116.75                | 2      | 350.25                | 0      | -                   | 467.00   |       |
|                                         | 11.51%-12.00% | 1             | 410.00              | 0      | -                     | 1      | 410.00                | 3      | 1,230.00            | 2,050.00 |       |
| Yearly                                  |               |               |                     |        |                       |        |                       |        |                     |          |       |
| 1-3 years                               | 11.51%-12.00% | 1             | 78.00               | 1      | 104.00                | 0      | -                     | 0      | -                   | 182.00   |       |
|                                         | 13.51%-14.00% | 1             | 83.33               | 0      | -                     | 0      | -                     | 0      | -                   | 83.33    |       |
| Above 3 years                           | 12.01%-12.50% | 0             | -                   | 0      | -                     | 2      | 225.00                | 0      | -                   | 225.00   |       |
|                                         |               | 0             | -                   | 0      | -                     | 2      | 225.00                | 0      | -                   | 225.00   |       |
|                                         |               | 0             | -                   | 0      | -                     | 1      | 56.25                 | 1      | 168.75              | 225.00   |       |
|                                         |               | 0             | -                   | 0      | -                     | 1      | 37.50                 | 1      | 112.50              | 150.00   |       |
|                                         |               | 0             | -                   | 0      | -                     | 0      | -                     | 1      | 285.00              | 285.00   |       |
| Bullet                                  |               |               |                     |        |                       |        |                       |        |                     |          |       |
| 1-3 years                               | 10.01%-10.50% | 1             | 350.00              | 0      | -                     | 0      | -                     | 0      | -                   | 350.00   |       |
|                                         | 11.51%-12.00% | 0             | -                   | 0      | -                     | 1      | 610.00                | 0      | -                   | 610.00   |       |
|                                         | 13.51%-14.00% | 0             | -                   | 1      | 150.00                | 0      | -                     | 0      | -                   | 150.00   |       |
| Above 3 years                           | 12.01%-12.50% | 0             | -                   | 0      | -                     | 0      | -                     | 0      | -                   | 345.00   |       |
|                                         |               | 0             | -                   | 0      | -                     | 1      | 260.00                | 0      | -                   | 260.00   |       |
|                                         |               | 0             | -                   | 0      | -                     | 1      | 420.00                | 0      | -                   | 420.00   |       |
|                                         |               | 0             | -                   | 0      | -                     | 0      | -                     | 1      | 800.00              | 800.00   |       |
|                                         |               | 0             | -                   | 0      | -                     | 0      | -                     | 1      | 161.00              | 161.00   |       |
|                                         |               | 0             | -                   | 0      | -                     | 0      | -                     | 1      | 161.00              | 161.00   |       |
|                                         |               | 0             | -                   | 0      | -                     | 0      | -                     | 1      | 221.00              | 221.00   |       |
|                                         | 12.51%-13.00% | 0             | -                   | 0      | -                     | 0      | -                     | 1      | 400.00              | 400.00   |       |
|                                         | 13.01%-13.50% | 0             | -                   | 1      | 200.00                | 0      | -                     | 0      | -                   | 200.00   |       |
|                                         | 13.51%-14.00% | 1             | 285.00              | 0      | -                     | 0      | -                     | 0      | -                   | 285.00   |       |
| 15.01%-15.50%                           | 0             | -             | 0                   | -      | 1                     | 300.00 | 0                     | -      | 300.00              |          |       |
| Borrowings (Other than Debt Securities) |               |               |                     |        |                       |        |                       |        |                     |          |       |
| Term Loan                               |               |               |                     |        |                       |        |                       |        |                     |          |       |
| Monthly                                 |               |               |                     |        |                       |        |                       |        |                     |          |       |
| 1-3 years                               | 8.51%-9.00%   | 7             | 166.67              | 0      | -                     | 0      | -                     | 0      | -                   | 166.67   |       |
|                                         |               | 12            | 182.40              | 12     | 182.40                | 1      | 11.36                 | 0      | -                   | 376.16   |       |
|                                         |               | 7             | 381.82              | 0      | -                     | 0      | -                     | 0      | -                   | 381.82   |       |
|                                         | 9.01%-9.50%   | 12            | 72.73               | 7      | 42.42                 | 0      | -                     | 0      | -                   | 115.15   |       |
|                                         |               | 12            | 188.40              | 6      | 90.97                 | 0      | -                     | 0      | -                   | 279.37   |       |
|                                         |               | 6             | 90.00               | 0      | -                     | 0      | -                     | 0      | -                   | 90.00    |       |
|                                         |               | 9             | 112.50              | 0      | -                     | 0      | -                     | 0      | -                   | 112.50   |       |
|                                         |               | 10            | 82.50               | 0      | -                     | 0      | -                     | 0      | -                   | 82.50    |       |
|                                         |               | 12            | 333.33              | 7      | 193.83                | 0      | -                     | 0      | -                   | 527.16   |       |
|                                         | 9.51%-10.00%  | 12            | 37.50               | 7      | 21.88                 | 0      | -                     | 0      | -                   | 59.38    |       |
|                                         |               | 12            | 196.57              | 0      | -                     | 0      | -                     | 0      | -                   | 196.57   |       |

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## 16B. Terms of Principal Repayment of Borrowings as at March 31, 2023

(₹ in million unless otherwise stated)

| Original Maturity of Loan | Interest rate | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |        | Total    |
|---------------------------|---------------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|--------|----------|
|                           |               | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of Installments | Amount |          |
| 1-3 years                 | 10.01%-10.50% | 9                   | 375.00 | 0                     | -      | 0                     | -      | 0                   | -      | 375.00   |
|                           |               | 12                  | 120.00 | 5                     | 50.00  | 0                     | -      | 0                   | -      | 170.00   |
|                           |               | 12                  | 175.00 | 1                     | 14.58  | 0                     | -      | 0                   | -      | 189.58   |
|                           |               | 11                  | 114.58 | 8                     | 83.33  | 0                     | -      | 0                   | -      | 197.91   |
|                           |               | 9                   | 112.50 | 12                    | 150.00 | 11                    | 137.28 | 0                   | -      | 399.78   |
|                           |               | 12                  | 53.68  | 12                    | 59.57  | 0                     | -      | 0                   | -      | 113.25   |
|                           | 10.51%-11.00% | 12                  | 100.00 | 5                     | 41.67  | 0                     | -      | 0                   | -      | 141.67   |
|                           |               | 12                  | 500.00 | 5                     | 208.33 | 0                     | -      | 0                   | -      | 708.33   |
|                           |               | 12                  | 64.83  | 0                     | -      | 0                     | -      | 0                   | -      | 64.83    |
|                           |               | 12                  | 228.57 | 0                     | -      | 0                     | -      | 0                   | -      | 228.57   |
|                           |               | 6                   | 136.36 | 0                     | -      | 0                     | -      | 0                   | -      | 136.36   |
|                           |               | 12                  | 130.34 | 1                     | 11.54  | 0                     | -      | 0                   | -      | 141.88   |
|                           |               | 12                  | 100.00 | 2                     | 16.67  | 0                     | -      | 0                   | -      | 116.67   |
|                           |               | 12                  | 75.00  | 0                     | -      | 0                     | -      | 0                   | -      | 75.00    |
|                           |               | 12                  | 100.00 | 9                     | 75.00  | 0                     | -      | 0                   | -      | 175.00   |
|                           |               | 8                   | 380.95 | 13                    | 619.05 | 0                     | -      | 0                   | -      | 1,000.00 |
|                           |               | 9                   | 600.00 | 12                    | 800.00 | 9                     | 600.00 | 0                   | -      | 2,000.00 |
|                           |               | 11                  | 137.50 | 6                     | 75.00  | 0                     | -      | 0                   | -      | 212.50   |
|                           | 11.01%-11.50% | 12                  | 54.96  | 6                     | 29.18  | 0                     | -      | 0                   | -      | 84.14    |
|                           |               | 12                  | 200.00 | 8                     | 133.33 | 0                     | -      | 0                   | -      | 333.33   |
|                           |               | 12                  | 50.00  | 11                    | 45.83  | 0                     | -      | 0                   | -      | 95.83    |
|                           |               | 12                  | 500.00 | 12                    | 500.00 | 0                     | -      | 0                   | -      | 1,000.00 |
|                           |               | 10                  | 133.33 | 12                    | 160.00 | 2                     | 26.67  | 0                   | -      | 320.00   |
|                           |               | 12                  | 619.05 | 0                     | -      | 0                     | -      | 0                   | -      | 619.05   |
|                           |               | 11                  | 113.44 | 0                     | -      | 0                     | -      | 0                   | -      | 113.44   |
| 1-3 years                 | 11.51%-12.00% | 12                  | 99.79  | 6                     | 54.56  | 0                     | -      | 0                   | -      | 154.35   |
|                           |               | 6                   | 19.15  | 0                     | -      | 0                     | -      | 0                   | -      | 19.15    |
|                           |               | 12                  | 191.97 | 5                     | 87.09  | 0                     | -      | 0                   | -      | 279.06   |
|                           |               | 12                  | 75.00  | 9                     | 56.25  | 0                     | -      | 0                   | -      | 131.25   |
|                           |               | 12                  | 53.50  | 0                     | -      | 0                     | -      | 0                   | -      | 53.50    |
|                           |               | 12                  | 125.00 | 2                     | 20.83  | 0                     | -      | 0                   | -      | 145.83   |
|                           |               | 12                  | 64.69  | 1                     | 6.21   | 0                     | -      | 0                   | -      | 70.90    |
|                           |               | 9                   | 106.71 | 11                    | 143.29 | 0                     | -      | 0                   | -      | 250.00   |
|                           |               | 10                  | 95.24  | 11                    | 104.76 | 0                     | -      | 0                   | -      | 200.00   |
|                           |               | 10                  | 142.86 | 11                    | 157.14 | 0                     | -      | 0                   | -      | 300.00   |
|                           | 12.01%-12.50% | 11                  | 106.85 | 12                    | 131.33 | 1                     | 11.81  | 0                   | -      | 249.99   |
|                           |               | 12                  | 250.00 | 9                     | 187.50 | 0                     | -      | 0                   | -      | 437.50   |
|                           |               | 12                  | 256.80 | 3                     | 69.32  | 0                     | -      | 0                   | -      | 326.12   |
|                           |               | 12                  | 101.75 | 0                     | -      | 0                     | -      | 0                   | -      | 101.75   |
|                           |               | 12                  | 160.75 | 1                     | 18.98  | 0                     | -      | 0                   | -      | 179.73   |
|                           |               | 10                  | 44.64  | 0                     | -      | 0                     | -      | 0                   | -      | 44.64    |
|                           |               | 12                  | 105.00 | 0                     | -      | 0                     | -      | 0                   | -      | 105.00   |
|                           |               | 11                  | 27.82  | 12                    | 34.20  | 9                     | 28.59  | 0                   | -      | 90.61    |
|                           |               | 1                   | 4.22   | 0                     | -      | 0                     | -      | 0                   | -      | 4.22     |
|                           |               | 12                  | 110.00 | 12                    | 110.00 | 3                     | 27.50  | 0                   | -      | 247.50   |
|                           |               | 12                  | 47.67  | 12                    | 52.00  | 7                     | 30.33  | 0                   | -      | 130.00   |
|                           |               | 12                  | 60.00  | 12                    | 60.00  | 0                     | -      | 0                   | -      | 120.00   |
|                           | 12.51%-13.00% | 11                  | 152.78 | 7                     | 97.22  | 0                     | -      | 0                   | -      | 250.00   |
|                           |               | 12                  | 75.00  | 8                     | 50.00  | 0                     | -      | 0                   | -      | 125.00   |
|                           |               | 7                   | 15.92  | 0                     | -      | 0                     | -      | 0                   | -      | 15.92    |
|                           |               | 9                   | 112.50 | 0                     | -      | 0                     | -      | 0                   | -      | 112.50   |
|                           |               | 12                  | 25.00  | 0                     | -      | 0                     | -      | 0                   | -      | 25.00    |
|                           |               | 12                  | 50.00  | 0                     | -      | 0                     | -      | 0                   | -      | 50.00    |
|                           |               | 3                   | 12.50  | 0                     | -      | 0                     | -      | 0                   | -      | 12.50    |
|                           |               | 6                   | 37.50  | 0                     | -      | 0                     | -      | 0                   | -      | 37.50    |
|                           |               | 12                  | 75.00  | 0                     | -      | 0                     | -      | 0                   | -      | 75.00    |
|                           |               | 12                  | 73.02  | 3                     | 19.87  | 0                     | -      | 0                   | -      | 92.89    |
|                           |               | 12                  | 125.00 | 3                     | 31.25  | 0                     | -      | 0                   | -      | 156.25   |
|                           |               | 12                  | 100.00 | 6                     | 50.00  | 0                     | -      | 0                   | -      | 150.00   |
|                           |               | 12                  | 100.00 | 8                     | 66.67  | 0                     | -      | 0                   | -      | 166.67   |
|                           |               | 12                  | 48.31  | 9                     | 40.56  | 0                     | -      | 0                   | -      | 88.87    |
|                           |               | 12                  | 71.72  | 9                     | 67.09  | 0                     | -      | 0                   | -      | 138.81   |
|                           |               | 1                   | 0.83   | 0                     | -      | 0                     | -      | 0                   | -      | 0.83     |
|                           |               | 12                  | 275.00 | 12                    | 275.00 | 0                     | -      | 0                   | -      | 550.00   |

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**16B. Terms of Principal Repayment of Borrowings as at March 31, 2023**

(₹ in million unless otherwise stated)

| Original Maturity of Loan              | Interest rate | Due within 1 year   |           | Due between 1-2 years |          | Due between 2-3 years |          | Due beyond 3 years  |          | Total     |
|----------------------------------------|---------------|---------------------|-----------|-----------------------|----------|-----------------------|----------|---------------------|----------|-----------|
|                                        |               | No. of Installments | Amount    | No. of Installments   | Amount   | No. of Installments   | Amount   | No. of Installments | Amount   |           |
| 1-3 years                              | 12.51%-13.00% | 12                  | 125.00    | 10                    | 104.17   | 0                     | -        | 0                   | -        | 229.17    |
|                                        |               | 12                  | 61.88     | 12                    | 70.26    | 10                    | 65.64    | 0                   | -        | 197.78    |
|                                        |               | 11                  | 55.99     | 12                    | 68.99    | 4                     | 25.02    | 0                   | -        | 150.00    |
|                                        |               | 12                  | 54.34     | 12                    | 61.73    | 6                     | 33.93    | 0                   | -        | 150.00    |
|                                        | 13.01%-13.50% | 12                  | 119.52    | 10                    | 111.55   | 0                     | -        | 0                   | -        | 231.07    |
|                                        |               | 1                   | 6.25      | 0                     | -        | 0                     | -        | 0                   | -        | 6.25      |
|                                        | 12            | 103.03              | 12        | 103.03                | 9        | 77.27                 | 0        | -                   | 283.33   |           |
|                                        | 13.51%-14.00% | 12                  | 75.00     | 8                     | 50.00    | 0                     | -        | 0                   | -        | 125.00    |
| Above 3 years                          | 14.51%-15.00% | 8                   | 327.45    | 0                     | -        | 0                     | -        | 0                   | -        | 327.45    |
|                                        | 9.01%-9.50%   | 12                  | 76.92     | 12                    | 76.92    | 12                    | 76.92    | 18                  | 14.41    | 345.27    |
|                                        | 10.01%-10.50% | 12                  | 1.15      | 12                    | 1.46     | 12                    | 1.75     | 1                   | 0.12     | 4.48      |
|                                        | 12.01%-12.50% | 11                  | 39.36     | 12                    | 48.38    | 12                    | 59.79    | 1                   | 4.96     | 147.49    |
|                                        | 12.51%-13.00% | 12                  | 75.80     | 12                    | 75.80    | 0                     | -        | 0                   | -        | 151.60    |
| Quarterly                              |               |                     |           |                       |          |                       |          |                     |          |           |
| 1-3 years                              | 9.51%-10.00%  | 4                   | 200.00    | 2                     | 100.00   | 0                     | -        | 0                   | -        | 300.00    |
|                                        |               | 4                   | 83.33     | 4                     | 83.33    | 3                     | 62.50    | 0                   | -        | 229.16    |
|                                        | 11.01%-11.50% | 4                   | 370.00    | 4                     | 360.00   | 3                     | 270.00   | 0                   | -        | 1,000.00  |
|                                        |               | 4                   | 50.00     | 4                     | 50.00    | 0                     | -        | 0                   | -        | 100.00    |
|                                        | 11.51%-12.00% | 4                   | 250.00    | 0                     | -        | 0                     | -        | 0                   | -        | 250.00    |
|                                        |               | 4                   | 150.00    | 0                     | -        | 0                     | -        | 0                   | -        | 150.00    |
|                                        | 12.01%-12.50% | 4                   | 66.67     | 4                     | 66.67    | 0                     | -        | 0                   | -        | 133.34    |
|                                        |               | 4                   | 400.00    | 3                     | 300.00   | 0                     | -        | 0                   | -        | 700.00    |
|                                        |               | 4                   | 185.00    | 3                     | 138.75   | 0                     | -        | 0                   | -        | 323.75    |
|                                        |               | 4                   | 125.00    | 4                     | 125.00   | 0                     | -        | 0                   | -        | 250.00    |
|                                        |               | 4                   | 40.00     | 4                     | 40.00    | 0                     | -        | 0                   | -        | 80.00     |
|                                        |               | 4                   | 83.33     | 0                     | -        | 0                     | -        | 0                   | -        | 83.33     |
|                                        | 12.51%-13.00% | 4                   | 125.00    | 4                     | 125.00   | 0                     | -        | 0                   | -        | 250.00    |
|                                        |               | 4                   | 125.00    | 2                     | 62.50    | 0                     | -        | 0                   | -        | 187.50    |
| Bullet                                 |               |                     |           |                       |          |                       |          |                     |          |           |
| 1-3 years                              | 5.51%-6.00%   | 1                   | 49.50     | 0                     | -        | 0                     | -        | 0                   | -        | 49.50     |
| Car Loan                               |               |                     |           |                       |          |                       |          |                     |          |           |
| Bullet                                 |               |                     |           |                       |          |                       |          |                     |          |           |
| Above 3 years                          | 8.51%-9.00%   | 12                  | 0.17      | 12                    | 0.19     | 12                    | 0.20     | 19                  | 0.36     | 0.92      |
|                                        |               | 12                  | 0.22      | 12                    | 0.24     | 12                    | 0.26     | 15                  | 0.36     | 1.08      |
|                                        |               | 12                  | 0.32      | 12                    | 0.35     | 12                    | 0.38     | 17                  | 0.60     | 1.65      |
|                                        | 11.51%-12.00% | 12                  | 0.28      | 12                    | 0.32     | 12                    | 0.36     | 20                  | 0.70     | 1.66      |
|                                        |               | 12                  | 0.24      | 12                    | 0.28     | 12                    | 0.31     | 22                  | 0.68     | 1.51      |
|                                        | 12            | 0.27                | 12        | 0.30                  | 12       | 0.34                  | 22       | 0.75                | 1.66     |           |
| Bank Overdraft                         |               |                     |           |                       |          |                       |          |                     |          |           |
| Repayable on Demand                    |               |                     |           |                       |          |                       |          |                     |          |           |
| 1-3 years                              | 8.01%-8.50%   | 1                   | 308.96    | 0                     | -        | 0                     | -        | 0                   | -        | 308.96    |
| ECB                                    |               |                     |           |                       |          |                       |          |                     |          |           |
| Bullet                                 |               |                     |           |                       |          |                       |          |                     |          |           |
| 1-3 years                              | 12.01%-12.50% | 0                   | -         | 0                     | -        | 1                     | 329.48   | 0                   | -        | 329.48    |
| Securitization                         |               |                     |           |                       |          |                       |          |                     |          |           |
| 1-3 years                              | 9.01%-9.50%   | 6                   | 52.26     | 0                     | -        | 0                     | -        | 0                   | -        | 52.26     |
|                                        | 10.01%-10.50% | 10                  | 260.09    | 0                     | -        | 0                     | -        | 0                   | -        | 260.09    |
|                                        | 11.51%-11.00% | 10                  | 549.67    | 0                     | -        | 0                     | -        | 0                   | -        | 549.67    |
| Subordinated Liabilities               |               |                     |           |                       |          |                       |          |                     |          |           |
| Half Yearly                            |               |                     |           |                       |          |                       |          |                     |          |           |
| Above 3 years                          | 14.01%-14.50% | 0                   | -         | 0                     | -        | 2                     | 160.00   | 1                   | 90.00    | 250.00    |
| Bullet                                 |               |                     |           |                       |          |                       |          |                     |          |           |
| Above 3 years                          | 14.51%-15.00% | 0                   | -         | 1                     | 50.00    | 0                     | -        | 0                   | -        | 50.00     |
|                                        |               | 0                   | -         | 0                     | -        | 0                     | -        | 1                   | 300.00   | 300.00    |
|                                        | 15.01%-15.50% | 0                   | -         | 0                     | -        | 0                     | -        | 1                   | 300.00   | 300.00    |
|                                        | 15.51%-16.00% | 0                   | -         | 0                     | -        | 1                     | 200.00   | 0                   | -        | 200.00    |
|                                        | 16.51%-17.00% | 1                   | 45.00     | 0                     | -        | 0                     | -        | 0                   | -        | 45.00     |
| Total                                  |               | 1133                | 17,430.66 | 640                   | 9,428.33 | 210                   | 5,175.30 | 149                 | 4,352.29 | 36,386.58 |
| Impact of EIR on Borrowing             |               |                     |           |                       |          |                       |          |                     |          | 138.72    |
| Impact of EIR on Securitization        |               |                     |           |                       |          |                       |          |                     |          | 139.36    |
| Impact of Foreign Exchange Fluctuation |               |                     |           |                       |          |                       |          |                     |          | (0.61)    |
| Grand Total                            |               |                     |           |                       |          |                       |          |                     |          | 36,664.05 |

(₹ in million unless otherwise stated)

| Particulars                                                        | As at March 31, 2024 | As at March 31, 2023 |
|--------------------------------------------------------------------|----------------------|----------------------|
| <b>17: Other Financial Liabilities</b>                             |                      |                      |
| Payable towards direct assignment and asset reconstruction company | 1,392.66             | 996.76               |
| First loss default guarantee                                       | 2.50                 | -                    |
| Lease liability (refer note 42)                                    | 26.25                | 15.96                |
| Other liabilities                                                  | 166.28               | 192.58               |
| <b>Total</b>                                                       | <b>1,587.69</b>      | <b>1,205.30</b>      |

| Particulars                                                    | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------------------|----------------------|----------------------|
| <b>18: Current Tax Liabilities (Net)</b>                       |                      |                      |
| Provision for income-tax (net of advance tax ₹ 458.96 million) | 128.81               | -                    |
| <b>Total</b>                                                   | <b>128.81</b>        | <b>-</b>             |

| Particulars                            | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------|----------------------|----------------------|
| <b>19: Provisions</b>                  |                      |                      |
| <b>Provision for Employee Benefits</b> |                      |                      |
| Gratuity (refer note 41)               | 9.13                 | 29.30                |
| Compensated absences                   | 63.10                | 40.04                |
| <b>Total</b>                           | <b>72.23</b>         | <b>69.34</b>         |

| Particulars                                | As at March 31, 2024 | As at March 31, 2023 |
|--------------------------------------------|----------------------|----------------------|
| <b>20: Other Non-Financial Liabilities</b> |                      |                      |
| Statutory dues                             | 163.75               | 110.72               |
| Other liabilities                          | 1.59                 | 2.77                 |
| <b>Total</b>                               | <b>165.34</b>        | <b>113.49</b>        |

| Particulars                                                                                                                                   | As at March 31, 2024 | As at March 31, 2023 |
|-----------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>21: Equity Share Capital</b>                                                                                                               |                      |                      |
| <b>Authorized</b>                                                                                                                             |                      |                      |
| 80,000,000 (March 31, 2023: 80,000,000) equity shares of ₹ 10 each                                                                            | 800.00               | 800.00               |
| <b>Total</b>                                                                                                                                  | <b>800.00</b>        | <b>800.00</b>        |
| <b>Issued and Subscribed</b>                                                                                                                  |                      |                      |
| 67,271,774 (March 31, 2023: 61,148,256) equity shares of ₹ 10 each fully paid up                                                              | 672.72               | 611.48               |
| <b>Total</b>                                                                                                                                  | <b>672.72</b>        | <b>611.48</b>        |
| <b>Paid-Up</b>                                                                                                                                |                      |                      |
| 62,271,774 (March 31, 2023: 56,148,256) equity shares of ₹ 10 each fully paid up                                                              | 622.72               | 561.48               |
| 5,000,000 (March 31, 2023: 5,000,000) equity shares of ₹ 10 partly paid-up to the extent of ₹ 7.5 per share (March 31, 2023: ₹ 7.5 per share) | 37.50                | 37.50                |
| <b>Total</b>                                                                                                                                  | <b>660.22</b>        | <b>598.98</b>        |
| Less: Amount recoverable from SATYA Employee Welfare Trust                                                                                    | (3.77)               | (5.78)               |
| <b>Total</b>                                                                                                                                  | <b>656.45</b>        | <b>593.20</b>        |

**(a) Terms/Rights Attached to Equity Shares**

The Company has one class of fully paid and partly paid equity shares of face value of ₹10 per share. Each holder of equity shares is entitled to one vote per share. Dividend if proposed by the Board of Directors, shall be subject to the approval of the shareholders in the ensuing Annual General Meeting. In the event, the Company declares any dividend the same shall be paid in Indian rupees.

In the event of liquidation of the Company, the holders of equity shares will be entitled to receive remaining assets of the Company, after distribution of all preferential amounts. The distribution will be in proportion to the number of equity shares held by the shareholders.

**(b) Reconciliation of the Number of Equity Shares Issued and Subscribed at the Beginning and at the End of the Year:**

| Particulars                                                     | March 31, 2024    |               | March 31, 2023    |               |
|-----------------------------------------------------------------|-------------------|---------------|-------------------|---------------|
|                                                                 | Number of shares  | Amount        | Number of shares  | Amount        |
| Balance at the beginning of the year                            | 61,148,256        | 611.48        | 51,374,506        | 513.75        |
| Add: Issued during the year                                     | 1,590,283         | 15.90         | 5,000,000         | 50.00         |
| Add: Conversion of NCCCPS into Equity Shares (refer note below) | 4,533,235         | 45.34         | 4,773,750         | 47.73         |
| <b>Outstanding at the End of the Year</b>                       | <b>67,271,774</b> | <b>672.72</b> | <b>61,148,256</b> | <b>611.48</b> |

**Note:**

During the year ended March 31, 2024, the Company has converted 0.001%, 4,650,000 (March 31, 2023: 5,700,000) non-cumulative compulsorily convertible preference shares ('NCCCPS') of face value of ₹ 10 each into 4,533,235 (March 31, 2023: 4,773,750) equity share at the conversion price of ₹ 338.5 (March 31, 2023: ₹ 240) each.

(₹ in million unless otherwise stated)

**(c) Reconciliation of the Number of Paid Up Equity shares Outstanding at the Beginning and at the End of the Year:**

| Particulars                                  | March 31, 2024    |               | March 31, 2023    |               |
|----------------------------------------------|-------------------|---------------|-------------------|---------------|
|                                              | Number of Shares  | Amount        | Number of Shares  | Amount        |
| Outstanding at the beginning of the year     | 61,148,256        | 598.98        | 51,374,506        | 498.75        |
| Add: Issued during the year*                 | 1,590,283         | 15.90         | 5,000,000         | 52.50         |
| Add: Conversion of NCCCPS into Equity Shares | 4,533,235         | 45.34         | 4,773,750         | 47.73         |
| <b>Outstanding at the end of the year</b>    | <b>67,271,774</b> | <b>660.22</b> | <b>61,148,256</b> | <b>598.98</b> |

\* include amount received on partly paid up equity shares of ₹ Nil issued during the year (March 31, 2023: ₹ 37.5 million)

**(d) Shares Held by the Holding Company**

| Name of the Shareholder | March 31, 2024   |              | March 31, 2023   |              |
|-------------------------|------------------|--------------|------------------|--------------|
|                         | Number of shares | % of holding | Number of shares | % of holding |
| GOJO & Company, Inc.    | 43,920,016       | 65.29%       | 38,510,540       | 62.98%       |

**(e) Details of Shareholders Holding More Than 5% in the Company**

As per the records of the Company, including register of shareholders/members and other declaration received from shareholders regarding beneficial interest, the shareholding given below represents both legal and beneficial ownership of shares.

| Name of the Shareholder | March 31, 2024   |              | March 31, 2023   |              |
|-------------------------|------------------|--------------|------------------|--------------|
|                         | Number of Shares | % of holding | Number of Shares | % of holding |
| <b>Equity shares</b>    |                  |              |                  |              |
| GOJO & Company, Inc.    | 43,920,016       | 65.29%       | 38,510,540       | 62.98%       |
| Vivek Tiwari*           | 16,800,200       | 24.97%       | 16,680,200       | 27.28%       |

\*includes of 5,000,000 partly-paid equity shares, ₹ 7.5 per share paid up (March 31, 2023: includes of 5,000,000 partly-paid equity shares, ₹ 7.5 per share paid up).

**(f) Shareholdings of Promoters**
**(i) For Fully Paid Shares**

| Promoter Name                         | March 31, 2024    |               | March 31, 2023    |               |
|---------------------------------------|-------------------|---------------|-------------------|---------------|
|                                       | Number of Shares  | % of holding  | Number of Shares  | % of holding  |
| Vivek Tiwari                          | 11,800,200        | 17.54%        | 11,680,200        | 19.10%        |
| Koshish Marketing Solutions Pvt. Ltd. | 2,496,124         | 3.71%         | 1,996,700         | 3.27%         |
| Vandna Tiwari                         | 172,621           | 0.25%         | 113,500           | 0.19%         |
| Sadhna Tiwari                         | 25,000            | 0.04%         | 20,000            | 0.03%         |
| Ratnesh Tiwari                        | 99,872            | 0.15%         | 51,500            | 0.08%         |
| <b>Total</b>                          | <b>14,593,817</b> | <b>21.69%</b> | <b>13,861,900</b> | <b>22.67%</b> |

**(ii) For Partly Paid Shares**

| Promoter Name | March 31, 2024   |              | March 31, 2023   |              |
|---------------|------------------|--------------|------------------|--------------|
|               | Number of Shares | % of holding | Number of Shares | % of holding |
| Vivek Tiwari  | 5,000,000        | 7.43%        | 5,000,000        | 8.18%        |
| <b>Total</b>  | <b>5,000,000</b> | <b>7.43%</b> | <b>5,000,000</b> | <b>8.18%</b> |

| Particulars                                                                                                                              | As at March 31, 2023 | As at March 31, 2022 |
|------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>22: Instruments Entirely Equity in Nature</b>                                                                                         |                      |                      |
| <b>Authorized</b>                                                                                                                        |                      |                      |
| 20,000,000 (March 31, 2023: 20,000,000) preference shares of ₹ 10 each                                                                   | 200.00               | 200.00               |
|                                                                                                                                          | <b>200.00</b>        | <b>200.00</b>        |
| <b>Issued, Subscribed</b>                                                                                                                |                      |                      |
| 2,500,000 (March 31, 2023: 7,150,100) preference shares of ₹ 10 each                                                                     | 25.00                | 71.50                |
|                                                                                                                                          | <b>25.00</b>         | <b>71.50</b>         |
| <b>Paid Up</b>                                                                                                                           |                      |                      |
| Nil (March 31, 2023: 4,650,000) preference shares of ₹ 10 each                                                                           | -                    | 46.50                |
| 2,500,000 (March 31, 2023: 2,500,000) preference shares of ₹ 10 each partly paid-up to the extent of ₹ 1 per share (March 31, 2023: ₹ 1) | 2.50                 | 2.50                 |
|                                                                                                                                          | <b>2.50</b>          | <b>49.00</b>         |

**(a) Terms/Rights Attached to Non- Cumulative Compulsorily convertible Preference Shares**

Terms and conditions of 0.001% non-cumulative compulsorily convertible preference shares (NCCCPS) :

- Tenor & Conversion: At any time prior to 10 years from the date of allotment of NCCCPS or initial public offer whichever is earlier.
- NCCCPS shall have voting rights on conversion into Equity Shares of the Company i.e. the Equity Shares to be issued on conversion of the NCCCPS shall rank pari-passu in all respects with the existing Equity Shares of the Company.
- Priority with respect to payment of dividend or repayment of capital: NCCCPS will carry a preferential right vis-à-vis equity shares of the Company with respect to the payment of dividend and repayment of capital during winding up.



(₹ in million unless otherwise stated)

**(b) Reconciliation of the Number of Non- Cumulative Compulsorily Convertible Preference Shares Issued and Subscribed at the Beginning and at the End of the Year:**

| Particulars                                    | March 31, 2024   |              | March 31, 2023   |              |
|------------------------------------------------|------------------|--------------|------------------|--------------|
|                                                | Number of Shares | Amount       | Number of shares | Amount       |
| Balance at the beginning of the year           | 7,150,000        | 71.50        | 2,985,100        | 29.85        |
| Add: Issued during the year                    | -                | -            | 9,864,900        | 98.65        |
| Less: Conversion of NCCCCPS into Equity shares | 4,650,000        | 46.50        | 5,700,000        | 57.00        |
| <b>Outstanding at the End of the Year</b>      | <b>2,500,000</b> | <b>25.00</b> | <b>7,150,000</b> | <b>71.50</b> |

**(c) Reconciliation of the Number of Non- Cumulative Compulsorily Convertible Preference Shares Paid-Up Outstanding at the Beginning and at the End of the Year:**

| Particulars                                    | March 31, 2024   |             | March 31, 2023   |              |
|------------------------------------------------|------------------|-------------|------------------|--------------|
|                                                | Number of Shares | Amount      | Number of shares | Amount       |
| Outstanding at the Beginning of the Year       | 7,150,000        | 49.00       | 2,985,100        | 29.85        |
| Add: Issued during the year                    | -                | -           | 9,864,900        | 76.15        |
| Less: Conversion of NCCCCPS into Equity shares | 4,650,000        | 46.50       | 5,700,000        | 57.00        |
| <b>Outstanding at the End of the Year</b>      | <b>2,500,000</b> | <b>2.50</b> | <b>7,150,000</b> | <b>49.00</b> |

**(d) Shares Held by the Holding Company**

| Particulars          | March 31, 2024   |              | March 31, 2023   |              |
|----------------------|------------------|--------------|------------------|--------------|
|                      | Number of Shares | % of holding | Number of shares | % of holding |
| Gojo & Company, Inc. | -                | -            | 4,450,000        | 62.24%       |

**(e) Details of Shareholders Holding More Than 5% in the Company:**

As per the records of the Company, including register of shareholders/members and other declaration received from shareholders regarding beneficial interest, the shareholding given below represents both legal and beneficial ownership of shares.

| Name of the Shareholder | March 31, 2024   |              | March 31, 2023   |              |
|-------------------------|------------------|--------------|------------------|--------------|
|                         | Number of shares | % of holding | Number of shares | % of holding |
| Gojo & Company, Inc.    | -                | 0.00%        | 4,450,000        | 62.24%       |
| Vivek Tiwari            | 2,500,000        | 100.00%      | 2,500,000        | 34.97%       |

**(f) Shareholdings of Promoters For Partly Paid Shares**

| Promoter Name | March 31, 2024   |              | March 31, 2023   |              |
|---------------|------------------|--------------|------------------|--------------|
|               | Number of Shares | % of holding | Number of shares | % of holding |
| Vivek Tiwari  | 2,500,000        | 100.00%      | 2,500,000        | 34.97%       |

| Particulars                                                          | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------------------------|----------------------|----------------------|
| <b>23: Other Equity</b>                                              |                      |                      |
| Share options outstanding account                                    | 25.67                | 25.19                |
| Statutory reserves                                                   | 474.96               | 213.15               |
| Securities premium                                                   | 7,324.55             | 6,754.05             |
| Retained earnings                                                    | 1,772.09             | 738.00               |
| <b>Total Other Equity</b>                                            | <b>9,597.27</b>      | <b>7,730.39</b>      |
| <b>Share options outstanding reserve (refer note a)</b>              |                      |                      |
| Balance at the beginning of the year                                 | 25.19                | 22.90                |
| Fair value of stock option                                           | 0.48                 | 2.29                 |
| <b>Balance at the End of the Year</b>                                | <b>25.67</b>         | <b>25.19</b>         |
| <b>Statutory Reserves (refer note b)</b>                             |                      |                      |
| Balance at the beginning of the year                                 | 213.15               | 107.06               |
| Add: Amount transferred from standalone statement of profit and loss | 261.81               | 106.09               |
| <b>Balance at the End of the Year</b>                                | <b>474.96</b>        | <b>213.15</b>        |
| <b>Securities Premium (refer note c)</b>                             |                      |                      |
| At the beginning of the year                                         | 6,783.39             | 4,595.11             |
| Add: Premium on issue of equity shares                               | 549.82               | 171.76               |
| Add: Premium on issue of preference shares                           | -                    | 2,006.55             |
| Add: Premium on ESOP                                                 | 10.54                | 9.97                 |
|                                                                      | <b>7,343.75</b>      | <b>6,783.39</b>      |
| Less: Amount recoverable from SATYA Employee Welfare Trust           | (19.20)              | (29.34)              |
| <b>Balance at the End of the Year</b>                                | <b>7,324.55</b>      | <b>6,754.05</b>      |

(₹ in million unless otherwise stated)

| Particulars                                                                                                                       | As at March 31, 2024 | As at March 31, 2023 |
|-----------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>Retained Earnings (refer note d)</b>                                                                                           |                      |                      |
| Balance at the beginning of the year                                                                                              | 738.00               | 318.48               |
| Add: Profit for the year                                                                                                          | 1,309.07             | 530.44               |
| Add: Other comprehensive income (re-measurement gains/(losses) on defined benefit plans)                                          | (17.60)              | (6.46)               |
| Less: Income-tax effect on other comprehensive income                                                                             | 4.43                 | 1.63                 |
| Less: Dividend paid on NCCCCPS*                                                                                                   | -                    | (0.00)               |
| Less: Transfer to Statutory Reserve (20% of profit after tax as required by Section 45-IC of the Reserve Bank of India Act, 1934) | (261.81)             | (106.09)             |
| <b>Net Surplus in the Standalone Statement of Profit and Loss</b>                                                                 | <b>1,772.09</b>      | <b>738.00</b>        |

\*March 31, 2024: Nil (March 31, 2023 : ₹ 508.26)

**Notes:**

- a. Share options outstanding reserve is created as required by Ind AS-102 'Share Based Payment' on the employees option scheme operated by the Company for employees (refer note 46).
- b. In terms of section 45 IC of the Reserve Bank of India Act, 1934, the Company is required to transfer at least 20% of its profit after tax to statutory reserve. Accordingly, the Company has transferred a sum of ₹ 261.81 million (March 31, 2023: ₹ 106.09 million), representing 20% of its profit after tax for the current financial year.
- c. Securities premium is used to record the premium received on issue of shares. It is utilized in accordance with the provisions of the Companies Act, 2013.
- d. Retained earnings are the profit/loss that the Company has earned/incurred till date, less any transfers to statutory reserve, dividends or other distributions paid to shareholders. Retained earnings is a free reserve available to the Company and eligible for distribution to shareholders, in case where it is having positive balance representing net earning till date.

| Particulars                                                       | For year ended March 31, 2024 | For year ended March 31, 2023 |
|-------------------------------------------------------------------|-------------------------------|-------------------------------|
| <b>24: Interest Income</b>                                        |                               |                               |
| <b>Measured at Amortised Cost</b>                                 |                               |                               |
| Interest income on portfolio loans                                | 9,671.43                      | 5,585.91                      |
| Interest income on deposits with banks and financial institutions | 354.56                        | 149.82                        |
| Interest income on investments                                    | 88.25                         | 35.24                         |
|                                                                   | <b>10,114.24</b>              | <b>5,770.97</b>               |

| Particulars                          | For year ended March 31, 2024 | For year ended March 31, 2023 |
|--------------------------------------|-------------------------------|-------------------------------|
| <b>25: Fee and Commission Income</b> |                               |                               |
| Fee and commission income            | 1,107.50                      | 491.88                        |
|                                      | <b>1,107.50</b>               | <b>491.88</b>                 |

| Particulars                                        | For year ended March 31, 2024 | For year ended March 31, 2023 |
|----------------------------------------------------|-------------------------------|-------------------------------|
| <b>Type of Services or Service</b>                 |                               |                               |
| Fee and commission income                          | 1,107.50                      | 491.88                        |
| <b>Total revenue from contracts with customers</b> | <b>1,107.50</b>               | <b>491.88</b>                 |
| <b>Geographical markets</b>                        |                               |                               |
| India                                              | 1,107.50                      | 491.88                        |
| Outside India                                      | -                             | -                             |
| <b>Total revenue from contracts with customers</b> | <b>1,107.50</b>               | <b>491.88</b>                 |
| <b>Timing of revenue recognition</b>               |                               |                               |
| Services transferred at a point in time            | -                             | -                             |
| Services transferred over time                     | 1,107.50                      | 491.88                        |
| <b>Total revenue from contracts with customers</b> | <b>1,107.50</b>               | <b>491.88</b>                 |

| Particulars              | For year ended March 31, 2024 | For year ended March 31, 2023 |
|--------------------------|-------------------------------|-------------------------------|
| <b>Contract Balances</b> |                               |                               |
| Trade receivable         | 122.19                        | 28.96                         |
| Contract assets          | -                             | -                             |
| Contract liabilities     | -                             | -                             |

Reconciling the amount of revenue recognized in the standalone statement of profit and loss with the contracted price

| Particulars                                 | For year ended March 31, 2024 | For year ended March 31, 2023 |
|---------------------------------------------|-------------------------------|-------------------------------|
| Revenue as per contract                     | 1,107.50                      | 491.88                        |
| Adjustments                                 | -                             | -                             |
| Discount                                    | -                             | -                             |
| <b>Revenue From Contract With Customers</b> | <b>1,107.50</b>               | <b>491.88</b>                 |

(₹ in million unless otherwise stated)

| Particulars                                                                                 | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|---------------------------------------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>26: Net Gain on Derecognition of Financial Instruments Under Amortised Cost Category</b> |                                  |                                  |
| Net gain on derecognition of financials instruments under amortised cost category           | 1,362.95                         | 1,044.64                         |
|                                                                                             | <b>1,362.95</b>                  | <b>1,044.64</b>                  |

| Particulars                                                      | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|------------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>27: Other Income</b>                                          |                                  |                                  |
| Net gain or loss on foreign currency transaction and translation | -                                | 0.61                             |
| Advertisement income                                             | 80.67                            | 23.50                            |
| Miscellaneous income                                             | 73.20                            | 28.86                            |
|                                                                  | <b>153.87</b>                    | <b>52.97</b>                     |

| Particulars                                                                   | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|-------------------------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>28: Finance Cost (on financial liabilities measured at amortised cost)</b> |                                  |                                  |
| <b>Interest</b>                                                               |                                  |                                  |
| On debt securities                                                            | 1,396.76                         | 884.98                           |
| On borrowings (other than debt securities)                                    | 3,513.97                         | 1,899.28                         |
| On subordinated liabilities                                                   | 341.38                           | 176.97                           |
| On lease liabilities (refer note 42)                                          | 2.26                             | 2.04                             |
| Other finance cost                                                            | 5.75                             | 8.94                             |
|                                                                               | <b>5,260.12</b>                  | <b>2,972.21</b>                  |

| Particulars                               | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|-------------------------------------------|----------------------------------|----------------------------------|
| <b>29: Net Loss on Fair Value Changes</b> |                                  |                                  |
| Derivatives                               | 31.91                            | 6.95                             |
|                                           | <b>31.91</b>                     | <b>6.95</b>                      |
| <b>Fair Value Changes</b>                 |                                  |                                  |
| Realised                                  | -                                | -                                |
| Unrealised                                | 31.91                            | 6.95                             |
|                                           | <b>31.91</b>                     | <b>6.95</b>                      |

| Particulars                                              | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|----------------------------------------------------------|----------------------------------|----------------------------------|
| <b>30: Impairment on Financial Instruments</b>           |                                  |                                  |
| Impairment on portfolio loans measured at amortised cost | 510.63                           | 511.26                           |
| Impairment on security receipts                          | 263.48                           | -                                |
| Portfolio loans written off                              | 539.54                           | 210.05                           |
|                                                          | <b>1,313.65</b>                  | <b>721.31</b>                    |

| Particulars                                                     | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|-----------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>31: Employee Benefits Expenses</b>                           |                                  |                                  |
| Salaries and bonus                                              | 2,734.15                         | 1,792.49                         |
| Contribution to provident fund and other funds (refer note 41A) | 162.46                           | 119.43                           |
| Expense for employee stock option plan (refer note 46)          | 14.12                            | 16.13                            |
| Gratuity expense (refer note 41B)                               | 11.30                            | 6.81                             |
| Staff welfare expenses                                          | 137.91                           | 88.72                            |
|                                                                 | <b>3,059.94</b>                  | <b>2,023.58</b>                  |

| Particulars                              | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|------------------------------------------|----------------------------------|----------------------------------|
| <b>32: Depreciation and Amortisation</b> |                                  |                                  |
| Depreciation                             | 125.66                           | 76.86                            |
| Amortisation                             | 0.09                             | 0.13                             |
|                                          | <b>125.75</b>                    | <b>76.99</b>                     |



(₹ in million unless otherwise stated)

| Particulars                                                      | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|------------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>33: Other Expenses</b>                                        |                                  |                                  |
| Rent including lease rent (refer note 42)                        | 141.47                           | 93.79                            |
| Legal and professional fee                                       | 295.13                           | 239.07                           |
| Software expenses                                                | 110.53                           | 70.39                            |
| Repair and maintenance                                           | 98.45                            | 101.49                           |
| Business promotion and advertisement expenses                    | 42.25                            | 32.22                            |
| Communication costs                                              | 64.73                            | 47.08                            |
| General insurance expenses                                       | 21.23                            | 12.47                            |
| Auditor's remuneration (refer note below)                        | 6.89                             | 5.66                             |
| Meeting and conference                                           | 21.43                            | 24.11                            |
| Net gain or loss on foreign currency transaction and translation | 76.14                            | -                                |
| Net loss on sale of property, plant and equipment                | 1.61                             | 1.41                             |
| Electricity charges                                              | 18.42                            | 11.28                            |
| Printing and stationeries                                        | 23.80                            | 18.94                            |
| Rates and taxes                                                  | 0.04                             | 0.04                             |
| Director siting fee                                              | 21.96                            | 14.15                            |
| Travelling and conveyance                                        | 108.37                           | 72.96                            |
| Donation and corporate social responsibility expenditure         | 14.32                            | 15.25                            |
| Cenvat credit disallowed                                         | 73.55                            | 50.03                            |
| First loss default guarantee expenses                            | 2.50                             | -                                |
| Miscellaneous expenses                                           | 50.11                            | 34.97                            |
|                                                                  | <b>1,192.93</b>                  | <b>845.31</b>                    |

**Note:**

| Particulars                                                  | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|--------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>Payment to Auditors (excluding goods and service tax)</b> |                                  |                                  |
| <b>As auditor:</b>                                           |                                  |                                  |
| Audit fees                                                   | 6.38                             | 5.10                             |
| Certification fees                                           | 0.25                             | 0.33                             |
| Out of pocket expenses                                       | 0.26                             | 0.23                             |
|                                                              | <b>6.89</b>                      | <b>5.66</b>                      |

| Particulars                                                                                                                                                                                  | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>34: Income-Tax Expense</b>                                                                                                                                                                |                                  |                                  |
| <b>A. Income-tax expense in the standalone statement of profit and loss consists of:</b>                                                                                                     |                                  |                                  |
| <b>Income-tax:</b>                                                                                                                                                                           |                                  |                                  |
| Current year tax                                                                                                                                                                             | 587.55                           | 68.64                            |
| Deferred tax credit                                                                                                                                                                          | (142.36)                         | 115.03                           |
| <b>Income-tax expense reported in the standalone statement of profit or loss</b>                                                                                                             | <b>445.19</b>                    | <b>183.67</b>                    |
| <b>Income-tax recognised in other comprehensive income</b>                                                                                                                                   |                                  |                                  |
| Deferred tax arising on income and expenses recognised in other comprehensive income                                                                                                         | (4.43)                           | (1.63)                           |
| <b>Total</b>                                                                                                                                                                                 | <b>440.76</b>                    | <b>182.04</b>                    |
| <b>B. The reconciliation between the provision for income-tax of the Company and amounts computed by applying the Indian statutory income-tax rate to profit before taxes is as follows:</b> |                                  |                                  |
| Profit before tax                                                                                                                                                                            | 1,754.26                         | 714.11                           |
| Enacted tax rates in India                                                                                                                                                                   | 25.168%                          | 25.168%                          |
| Computed tax expense                                                                                                                                                                         | 441.51                           | 179.73                           |
| <b>Effect of:</b>                                                                                                                                                                            |                                  |                                  |
| Non-deductible expenses                                                                                                                                                                      | 3.62                             | 3.83                             |
| Earlier year tax                                                                                                                                                                             | 0.06                             | 0.11                             |
| <b>Total Income-Tax Expense</b>                                                                                                                                                              | <b>445.19</b>                    | <b>183.67</b>                    |

| Particulars                                                     | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|-----------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>35: Earnings Per Share</b>                                   |                                  |                                  |
| Net profit after tax as per statement of profit and loss        | 1,309.07                         | 530.44                           |
| Less: Dividend paid on NCCCPs*                                  | -                                | (0.00)                           |
| <b>Net profit for calculation of basic Earnings Per Share</b>   | <b>1,309.07</b>                  | <b>530.44</b>                    |
| *March 31, 2024: Nil (March 31, 2023 : ₹ 508.26)                |                                  |                                  |
| Net profit as above                                             | 1,309.07                         | 530.44                           |
| Add: Dividend on preference shares and tax thereon              | -                                | (0.00)                           |
| <b>Net profit for calculation of diluted Earnings Per Share</b> | <b>1,309.07</b>                  | <b>530.44</b>                    |

Contd...

(₹ in million unless otherwise stated)

| Particulars                                                                                | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|--------------------------------------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>Calculation of weighted average number of equity shares for basic earning per share</b> |                                  |                                  |
| Equity shares                                                                              |                                  |                                  |
| Number of shares at the beginning of the year                                              | 59,328,627                       | 49,063,391                       |
| Add: Issued during the year                                                                | 127,475                          | 1,163,369                        |
| Add: Conversion of NCCCCPS into Equity shares                                              | 3,146,016                        | 13,079                           |
| <b>Number of Shares at the End of the Year (A)</b>                                         | <b>62,602,118</b>                | <b>50,239,839</b>                |
| <b>Effect of dilution</b>                                                                  |                                  |                                  |
| Employee stock option (B)                                                                  | 395,171                          | 610,389                          |
| Non- cumulative compulsorily convertible preference shares (NCCCCPS) (C)                   | 1,672,951                        | 4,420,618                        |
| <b>Weighted Average Number of Equity Shares for Diluted Earning per share (A+B+C)</b>      | <b>64,670,240</b>                | <b>55,270,846</b>                |
| <b>Basic earnings per share (amount in ₹)</b>                                              | <b>20.91</b>                     | <b>10.56</b>                     |
| <b>Diluted earnings per share (amount in ₹)</b>                                            | <b>20.24</b>                     | <b>9.60</b>                      |

Nominal value per share: ₹10 (March 31, 2023: ₹10)

**36: Segment Reporting**

The Company operates in a single business segment i.e. financing, as the nature of the loans are exposed to similar risk and return profiles, hence they are collectively operating under a single segment as per Ind AS 108 on 'Operating Segments'. The Company operates in a single geographical segment i.e. domestic, hence there is no external revenue or assets which require disclosure.

**37: Related Parties under IndAS 24 with whom transactions have taken place during the year.****Holding Company**

GOJO &amp; Company, Inc.

w.e.f March 21, 2022

**Subsidiaries**

SATYA Micro Housing Finance Private Limited  
(Formerly known as Baid Housing Finance Private Limited)

w.e.f. June 14, 2022

**Substantial Shareholders**

Dia Vikas Capital Private Limited

upto October 21, 2022

**Other Related Party in Accordance with Ind AS 24**

- (a) Koshish Sustainable Solutions Private Limited
- (b) Koshish Marketing Solutions Private Limited
- (c) SATYA Employee Welfare Trust
- (d) Ananya Finance For Inclusive Growth Private Limited
- (e) SATYA Shakti Foundation
- (f) Credentia Finclusion Private Limited

**Key managerial Personnel****Name of key managerial personnel**

Mr. Vivek Tiwari

**Designation**

Managing Director,  
Chief Executive Officer  
and Chief Information Officer

Dr. Deepali Pant Joshi

Independent Director

Mr. C. P. Mohan

Independent Director

w.e.f. December 13, 2022

Mr. Naveen Surya

Independent Director

Ms. Surekha Marandi

Independent Director

Mr. Sanjay Gandhi

Nominee Director

Mr. Taejun Shin

Nominee Director

Mr. Saneesh Singh

Nominee Director

up to July 11, 2022

Dr. Ratnesh Tiwari

Non-Executive Director

Ms. Vandita Kaul

Chief Financial Officer

Mr. Amit Jain

Company Secretary and Chief Compliance Officer

up to April 18, 2022

Choudhary Runveer Krishanan

Company Secretary and Chief Compliance Officer

w.e.f. April 18, 2022

**Relatives of Key Managerial Personnel**

(a) Mr. Girijesh Tiwari

(b) Ms. Vandna Tiwari

(c) Ms. Sadhna Tiwari

**Related Party transactions during the Year:**

(₹ in million unless otherwise stated)

| S. No. | Nature of Transactions                                             | Related Party                                       | Transactions during year ended March 31, 2024 | Transactions during year ended March 31, 2023 | (Payable)/Receivable |                      |
|--------|--------------------------------------------------------------------|-----------------------------------------------------|-----------------------------------------------|-----------------------------------------------|----------------------|----------------------|
|        |                                                                    |                                                     |                                               |                                               | As at March 31, 2024 | As at March 31, 2023 |
| 1.     | Remuneration*                                                      | Mr.Vivek Tiwari                                     | 89.84                                         | 56.63                                         | -                    | -                    |
|        |                                                                    | Ms. Vandita Kaul                                    | 12.08                                         | 9.17                                          | -                    | -                    |
|        |                                                                    | Mr. Amit Jain                                       | -                                             | 0.33                                          | -                    | -                    |
|        |                                                                    | Choudhary Runveer Krishanan                         | 8.64                                          | 6.34                                          | -                    | -                    |
|        |                                                                    | Mr. Girijesh Tiwari                                 | 3.10                                          | 2.16                                          | -                    | -                    |
| 2.     | Investment                                                         | SATYA Micro Housing Finance Private Limited         | 250.00                                        | 425.74                                        | 722.10               | 472.10               |
| 3.     | Share Allotment including Premium                                  | GOJO & Company, Inc.                                | 380.28                                        | -                                             | -                    | -                    |
|        |                                                                    | Koshish Marketing Solution Pvt. Ltd.                | 118.15                                        | -                                             | -                    | -                    |
|        |                                                                    | Koshish Sustainable Solutions Pvt. Ltd.             | 1.78                                          | -                                             | -                    | -                    |
|        |                                                                    | Mr. Vivek Tiwari                                    | 24.85                                         | -                                             | -                    | -                    |
|        |                                                                    | Ms. Vandna Tiwari                                   | 8.88                                          | -                                             | -                    | -                    |
|        |                                                                    | Dr. Ratnesh Tiwari                                  | 8.52                                          | -                                             | -                    | -                    |
|        |                                                                    | Mr. Girijesh Tiwari                                 | 3.55                                          | -                                             | -                    | -                    |
|        |                                                                    | Ms. Sadhna Tiwari                                   | 1.78                                          | -                                             | -                    | -                    |
|        |                                                                    | Ms. Vandita Kaul                                    | 0.16                                          | -                                             | -                    | -                    |
|        |                                                                    | Choudhary Runveer Krishanan                         | 0.11                                          | -                                             | -                    | -                    |
| 4.     | NCCCCPS converted into Equity share                                | GOJO & Company, Inc.                                | 1,468.50                                      | 1,145.70                                      | -                    | -                    |
|        |                                                                    | Koshish Marketing Solution Pvt. Ltd.                | 46.20                                         | -                                             | -                    | -                    |
|        |                                                                    | Ms. Vandna Tiwari                                   | 11.55                                         | -                                             | -                    | -                    |
|        |                                                                    | Dr. Ratnesh Tiwari                                  | 8.25                                          | -                                             | -                    | -                    |
| 5.     | Issue of preference shares including premium                       | GOJO & Company, Inc.                                | -                                             | 2,014.19                                      | -                    | -                    |
|        |                                                                    | Mr. Vivek Tiwari                                    | -                                             | 2.50                                          | -                    | -                    |
|        |                                                                    | Koshish Marketing Solution Pvt. Ltd.                | -                                             | 46.20                                         | -                    | -                    |
|        |                                                                    | Ms. Vandna Tiwari                                   | -                                             | 11.55                                         | -                    | -                    |
|        |                                                                    | Dr. Ratnesh Tiwari                                  | -                                             | 8.25                                          | -                    | -                    |
| 6.     | Call money received against equity share capital including premium | Mr. Vivek Tiwari                                    | -                                             | 215.00                                        | -                    | -                    |
| 7.     | Loan Given (Portfolio)                                             | SATYA Micro Housing Finance Private Limited         | 125.00                                        | -                                             | 125.00               | -                    |
| 8.     | Loan Processing fee Received                                       | SATYA Micro Housing Finance Private Limited         | 0.63                                          | -                                             | -                    | -                    |
| 9.     | Non- Convertible debentures Issued                                 | GOJO & Company, Inc.                                | -                                             | 610.00                                        | (627.66)             | (627.59)             |
| 10.    | Portfolio/(Borrowing)                                              | Ananya Finance For Inclusive Growth Private Limited | 316.64/(327.45)                               | -                                             | -                    | 316.64/(327.45)      |
| 11.    | Margin Money received/(paid) to Financial Institution              | Ananya Finance For Inclusive Growth Private Limited | 58.61                                         | 120.53                                        | -                    | 58.61                |
| 12.    | Advance Given/(Repaid)                                             | Credentia Finclusion Private Limited                | 0/(16.72)                                     | 25/(8.28)                                     | -                    | 16.72                |
|        |                                                                    | Mr. Girijesh Tiwari                                 | 0.1/(0.1)                                     | -                                             | -                    | -                    |
|        |                                                                    | Choudhary Runveer Krishanan                         | (1.80)                                        | 1.80                                          | -                    | 1.80                 |
| 13.    | Amount received/Adjusted on ESOP exercised by employees            | SATYA Employee Welfare Trust                        | 12.15                                         | 14.37                                         | 23.97                | 36.13                |
| 14.    | Interest income on loan given                                      | Credentia Finclusion Private Limited                | 1.90                                          | 2.60                                          | -                    | -                    |
|        |                                                                    | SATYA Micro Housing Finance Private Limited         | 0.08                                          | -                                             | 0.08                 | -                    |
| 15.    | Interest income on margin money                                    | Ananya Finance For Inclusive Growth Private Limited | 1.54                                          | 8.69                                          | -                    | -                    |
| 16.    | Interest income/ (Finance Cost)                                    | Ananya Finance For Inclusive Growth Private Limited | 9.17/(9.93)                                   | 5.24/(5.24)                                   | (0.76)               | -                    |
| 17.    | Fee and commission income                                          | Ananya Finance For Inclusive Growth Private Limited | 0.03                                          | 0.15                                          | -                    | -                    |
| 18.    | Rent Income                                                        | SATYA Micro Housing Finance Private Limited         | 0.46                                          | 0.19                                          | -                    | -                    |
| 19.    | Finance cost                                                       | GOJO & Company, Inc.                                | 164.69                                        | 60.29                                         | (92.35)/1.63         | (0.28)               |
| 20.    | Professional Fees                                                  | Credentia Finclusion Private Limited                | 49.63                                         | 35.26                                         | -                    | -                    |
| 21.    | Expense reimbursement received/(paid)                              | SATYA Micro Housing Finance Private Limited         | 12.70                                         | (0.01)/0.03                                   | -                    | -                    |
| 22.    | Donation and corporate social responsibility expenditure           | SATYA Shakti Foundation                             | 13.22                                         | 13.00                                         | -                    | -                    |
| 23.    | Director sitting fees and Commission                               | Dr. Deepali Pant Joshi                              | 4.52                                          | 2.80                                          | (2.10)               | (1.00)               |
|        |                                                                    | Mr. C. P. Mohan                                     | 4.25                                          | 2.17                                          | (2.10)               | (1.00)               |
|        |                                                                    | Mr. Naveen Surya                                    | 4.24                                          | 2.24                                          | (2.10)               | (1.00)               |

Contd...



(₹ in million unless otherwise stated)

|     |                                      |                     |      |      |        |        |
|-----|--------------------------------------|---------------------|------|------|--------|--------|
| 23. | Director sitting fees and Commission | Dr. Ratnesh Tiwari  | 1.78 | 1.27 | -      | -      |
|     |                                      | Mr. Saneesh Singh   | -    | 0.32 | -      | -      |
|     |                                      | Mr. Sanjay Gandhi   | 1.78 | 1.62 | -      | -      |
|     |                                      | Mr. Taejun Shin     | 0.96 | 1.04 | -      | (0.07) |
|     |                                      | Ms. Surekha Marandi | 4.43 | 2.69 | (2.10) | (1.00) |

\*As the provision for gratuity, leave compensation and share based compensation is made for the Company as a whole, the amount pertaining to the Key Management Personnel is not specifically identified and hence not included above.

### 38: Fair Value

The carrying value and fair value of financial instruments by categories are as follows:

| Particulars                      | Carrying Value       |                      | Fair Value           |                      |
|----------------------------------|----------------------|----------------------|----------------------|----------------------|
|                                  | As at March 31, 2024 | As at March 31, 2023 | As at March 31, 2024 | As at March 31, 2023 |
| <b>Financial Assets</b>          |                      |                      |                      |                      |
| Loan portfolio                   | 48,477.36            | 37,903.04            | 48,477.36            | 37,903.04            |
| <b>Financial Liabilities</b>     |                      |                      |                      |                      |
| Borrowings**                     | 47,118.19            | 36,664.05            | 47,118.19            | 36,664.05            |
| Derivative financial instruments | 38.86                | 6.95                 | 38.86                | 6.95                 |

\*\*represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

The carrying amounts of cash and cash equivalents, bank balances other than cash and cash equivalents, trade receivables, other financial assets/liabilities, other non-financial assets/liabilities and provisions are considered to be the same as their fair values, due to their short-term nature.

### 39: Fair Value Hierarchy of Assets and Liabilities

#### Fair Value Measurement

The fair value hierarchy is based on inputs to valuation techniques that are used to measure fair value that are either observable or unobservable and consists of the following three levels:

**Level 1** - Hierarchy includes financial instruments of which prices is available in active markets for identical assets or liabilities.

**Level 2** - The fair value of financial instruments that are not traded in an active market are determined using valuation techniques which maximize the use of observable market data (either directly as prices or indirectly derived from prices) and rely as little as possible on entity-specific estimates. If all significant inputs required to fair value an instrument are observable, the instrument is included in level 2.

**Level 3** - If one or more of the significant inputs is not based on observable market data, the instrument is included in level 3. This is the case for unlisted equity securities, contingent consideration and indemnification asset included in level 3.

The financial instruments included in Level 2 of fair value hierarchy have been valued using quotes available for similar assets and liabilities in the active market. The investments included in Level 3 of fair value hierarchy have been valued using the cost approach to arrive at their fair value. The cost of unquoted investments approximate the fair value because there is a range of possible fair value measurements and the cost represents estimate of fair value within that range.

The following table summarizes financial assets and liabilities measured at fair value on a recurring basis and financial assets that are not measured at fair value on a recurring basis (but fair value disclosure is required):-

#### I. The Carrying Amount and Fair Value Measurement Hierarchy for Assets and Liabilities as at March 31, 2024 is as follows:

| Particulars                                     | Carrying Value   | Fair Value       | Level 1  | Level 2  | Level 3          | Total            |
|-------------------------------------------------|------------------|------------------|----------|----------|------------------|------------------|
| Loan portfolio (Amortised cost)                 | 48,477.36        | 48,477.36        | -        | -        | 48,477.36        | 48,477.36        |
| Investment (Amortised cost)                     | 722.10           | 722.10           | -        | -        | 722.10           | 722.10           |
| Investment (Fair value through profit and loss) | 627.38           | 627.38           | -        | -        | 627.38           | 627.38           |
| <b>Total</b>                                    | <b>49,826.84</b> | <b>49,826.84</b> | <b>-</b> | <b>-</b> | <b>49,826.84</b> | <b>49,826.84</b> |

#### Liabilities

| Particulars                                                                           | Carrying Value   | Fair Value       | Level 1  | Level 2      | Level 3          | Total            |
|---------------------------------------------------------------------------------------|------------------|------------------|----------|--------------|------------------|------------------|
| Borrowings (Amortised cost)*                                                          | 47,118.19        | 47,118.19        | -        | -            | 47,118.19        | 47,118.19        |
| <b>Derivative financial instruments at fair value through profit and loss account</b> |                  |                  |          |              |                  |                  |
| Currency and interest swaps                                                           | 38.86            | 38.86            | -        | 38.86        | -                | 38.86            |
| <b>Total</b>                                                                          | <b>47,157.05</b> | <b>47,157.05</b> | <b>-</b> | <b>38.86</b> | <b>47,118.19</b> | <b>47,157.05</b> |

\*represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

#### II. The Carrying Amount and Fair Value Measurement Hierarchy for Assets and Liabilities as at March 31, 2023 is as follows:

| Particulars                                     | Measured at amortised cost |                  |          |          |                  |                  |
|-------------------------------------------------|----------------------------|------------------|----------|----------|------------------|------------------|
|                                                 | Carrying Value             | Fair Value       | Level 1  | Level 2  | Level 3          | Total            |
| Loan portfolio (Amortised cost)                 | 37,903.04                  | 37,903.04        | -        | -        | 37,903.04        | 37,903.04        |
| Investment (Amortised cost)                     | 472.10                     | 472.10           | -        | -        | 472.10           | 472.10           |
| Investment (Fair value through profit and loss) | 1,261.30                   | 1,261.30         | -        | -        | 1,261.30         | 1,261.30         |
| <b>Total</b>                                    | <b>39,636.44</b>           | <b>39,636.44</b> | <b>-</b> | <b>-</b> | <b>39,636.44</b> | <b>39,636.44</b> |

**Liabilities**

| Particulars                                                                           | Measured at amortised cost |                  |          |             |                  |                  |
|---------------------------------------------------------------------------------------|----------------------------|------------------|----------|-------------|------------------|------------------|
|                                                                                       | Carrying Value             | Fair Value       | Level 1  | Level 2     | Level 3          | Total            |
| Borrowings*                                                                           | 36,664.05                  | 36,664.05        | -        | -           | 36,664.05        | 36,664.05        |
| <b>Derivative financial instruments at fair value through profit and loss account</b> |                            |                  |          |             |                  |                  |
| Currency and interest swaps                                                           | 6.95                       | 6.95             | -        | 6.95        | -                | 6.95             |
| <b>Total</b>                                                                          | <b>36,671.00</b>           | <b>36,671.00</b> | <b>-</b> | <b>6.95</b> | <b>36,664.05</b> | <b>36,671.00</b> |

\*represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

**40: Capital Management**

The Company's objective for capital management is to maximize shareholders' value, safeguard business continuity, meet the regulatory requirement and support the growth of the Company. The Company determines the capital requirement based on annual operating plans and long-term and other strategic investment plans. The funding requirements are met through borrowings, retained earnings and operating cash flows generated.

As NBFC-MFI, the RBI requires the Company to maintain a minimum capital to risk weighted assets ratio ("CRAR") consisting of Tier I and Tier II capital of 15% of its aggregate risk weighted assets. Further, the total of Tier II capital cannot exceed 100% of its Tier I capital at any point of time. The capital management process of the Company ensures to maintain a healthy CRAR at all the times.

The Company has a board approved policy on resource planning which states that the resource planning of the Company shall be based on its Asset Liability Management (ALM) requirement. The policy of the Company on resource planning will also cover the objectives of the regulatory requirement. The policy prescribes the sources of funds, threshold for mix from various sources, tenure, manner of raising the funds etc.

| Particulars                      | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------|----------------------|----------------------|
| Borrowings                       | 47,118.19            | 36,664.05            |
| Equity                           | 10,256.22            | 8,372.59             |
| Debt-equity ratio (no. of times) | 4.59                 | 4.38                 |

**41: Employee Benefit Plans**
**A. Defined Contribution Plans  
Provident and Other Funds**

The Company makes contribution to provident fund, employee state insurance scheme contributions, labour welfare fund and national pension scheme which are defined contribution plans, for qualifying employees. Under the schemes, the Company is required to contribute a specified percentage of the payroll costs to fund the benefits.

| Particulars              | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|--------------------------|--------------------------------------|--------------------------------------|
| Employee provident fund  | 153.45                               | 91.96                                |
| Employee state insurance | 4.51                                 | 24.25                                |
| Labour welfare fund      | 0.11                                 | 0.26                                 |
| National pension scheme  | 4.39                                 | 2.96                                 |
| <b>Total</b>             | <b>162.46</b>                        | <b>119.43</b>                        |

**B. Defined Benefit Plans**

The Company has funded defined benefit gratuity plan. Every employee who has completed five years or more of service is eligible for gratuity, on cessation of employment and it is computed at 15 days salary (last drawn salary) for each completed year of service subject to limit of ₹ 2 million as per the Payment of Gratuity Act, 1972. Gratuity liability for all employees is based upon actuarial valuations carried out at the end of every financial year. Major drivers in actuarial assumptions, typically, are years of service and employee compensation. In accordance with Indian Accounting Standard (Ind AS) 19 on 'Employee Benefits', commitments are actuarially determined using the 'Projected Unit Credit' Method. Gains and losses on changes in actuarial assumptions are accounted for in the standalone statement of profit and loss as other comprehensive income.

The following tables summarize the components of net benefit expense recognized in the standalone statement of profit and loss and amounts recognized in the Balance Sheet for the gratuity plan:

**Movement in Defined Benefit Obligations**

| Particulars                                                 | March 31, 2024 | March 31, 2023 |
|-------------------------------------------------------------|----------------|----------------|
| Defined benefit obligation as at the beginning of the year  | 29.30          | 17.09          |
| Current service cost                                        | 9.22           | 5.64           |
| Interest on defined benefit obligation                      | 2.08           | 1.17           |
| Re-measurement (gains)/losses on defined benefit plans      | 17.74          | 6.46           |
| Benefits paid                                               | (1.22)         | (1.06)         |
| <b>Defined benefit obligation as at the end of the year</b> | <b>57.12</b>   | <b>29.30</b>   |

| Particulars                                                         | March 31, 2024 | March 31, 2023 |
|---------------------------------------------------------------------|----------------|----------------|
| Opening value of plan assets                                        | -              | -              |
| Return on plan assets excluding amounts included in interest income | 0.14           | -              |
| Contributions by employer                                           | 47.85          | -              |
| <b>Closing value of plan assets</b>                                 | <b>47.99</b>   | <b>-</b>       |

**Amount recognised in Balance Sheet**

| Particulars                                                      | March 31, 2024 | March 31, 2023 |
|------------------------------------------------------------------|----------------|----------------|
| Defined benefit obligation                                       | 57.12          | 29.30          |
| Fair value on plan assets                                        | 47.99          | NA             |
| <b>Net defined benefit liability recognised in balance sheet</b> | <b>9.13</b>    | <b>29.30</b>   |

**Expenses Charged to the Standalone Statement of Profit and Loss**

| Particulars          | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|----------------------|--------------------------------------|--------------------------------------|
| Current service cost | 9.22                                 | 5.64                                 |
| Interest cost        | 2.08                                 | 1.17                                 |
| <b>Total</b>         | <b>11.30</b>                         | <b>6.81</b>                          |

**Net Employee Benefit Expense Recognised in the Other Comprehensive Income**

| Particulars                                                         | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|---------------------------------------------------------------------|--------------------------------------|--------------------------------------|
| Re-measurement gains/(losses) on defined benefit plans              | (17.74)                              | (6.46)                               |
| Return on plan assets excluding amounts included in interest income | 0.14                                 | -                                    |
| <b>Amount recognised under other comprehensive income</b>           | <b>(17.60)</b>                       | <b>(6.46)</b>                        |

**Actuarial Gain/(Loss) on Defined Benefit Obligation**

| Particulars                                                  | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|--------------------------------------------------------------|--------------------------------------|--------------------------------------|
| Actuarial gain/(loss) from change in demographic assumptions | -                                    | -                                    |
| Actuarial gain/(loss) from change in financial assumptions   | (10.26)                              | 0.98                                 |
| Actuarial gain/(loss) from change in experience adjustments  | (7.48)                               | (7.44)                               |

**Summary of Actuarial Assumptions**

| Particulars                             | March 31, 2024                                              | March 31, 2023                                              |
|-----------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
| Discount rate                           | 7.20%                                                       | 7.45%                                                       |
| Expected return on plan assets          | 7.20%                                                       | NA                                                          |
| Rate of Increase in compensation levels | 6% p.a.                                                     | 4% p.a.                                                     |
| Withdrawal rates                        | 40% at lower service<br>reducing to 0% at<br>higher service | 40% at lower service<br>reducing to 0% at<br>higher service |

**A quantitative Sensitivity Analysis for Significant Assumptions as at the Balance Sheet Date are as shown below:**

| Particulars              | March 31, 2024 | March 31, 2023 |
|--------------------------|----------------|----------------|
| Discount rate (+0.5%)    | (54.09)        | (28.01)        |
| Discount rate (-0.5%)    | 60.49          | 30.72          |
| Salary Inflation (+0.5%) | 59.71          | 30.56          |
| Salary Inflation (-0.5%) | (54.62)        | (28.16)        |
| Withdrawal Rate (+10%)   | (55.77)        | (28.86)        |
| Withdrawal Rate (-10%)   | 58.60          | 29.76          |

**Maturity Profile of Defined Benefit Obligation**

| Particulars       | March 31, 2024 | March 31, 2023 |
|-------------------|----------------|----------------|
| Year 1            | 5.08           | 2.83           |
| Year 2            | 5.83           | 3.51           |
| Year 3            | 7.37           | 3.73           |
| Year 4            | 6.68           | 4.36           |
| Year 5            | 4.79           | 3.76           |
| Year 6 to Year 10 | 10.14          | 6.15           |

**Discount Rate:** The rate used to discount post-employment benefit obligation is determined by reference to market yield at the balance sheet date on government bonds.

**Salary Escalation rate:** This is Management's estimate of the increases in the salaries of the employees over the long term. Estimated future salary increases takes account of inflation, seniority, promotion and other relevant factors such as supply and demand in the employment market.

**42: Leases****Company as a Lessee**

The Company has lease contracts for office premises taken on lease. The lease terms are between 1 to 12 years.

The Company also has certain lease with lease terms of 12 months or less. The Company applies the 'short-term lease' recognition exemptions for these leases.

The carrying amounts of right-of-use assets recognised and the movements during the year are as follows:

| Particulars                          | March 31, 2024 | March 31, 2023 |
|--------------------------------------|----------------|----------------|
| Balance at the beginning of the year | 9.00           | 9.93           |
| Additions made during the year       | 21.80          | 6.97           |
| Depreciation charge for the year     | (9.26)         | (7.90)         |
| Balance at the end of the year       | 21.54          | 9.00           |



(₹ in million unless otherwise stated)

ROU assets and lease liability have been included in the property, plant and equipment and other financial liabilities respectively in the balance sheet.

The carrying amounts of lease liabilities and the movements during the year are as follows:

| Particulars                          | March 31, 2024 | March 31, 2023 |
|--------------------------------------|----------------|----------------|
| Balance at the beginning of the year | 15.96          | 17.08          |
| Additions made during the year       | 21.80          | 6.97           |
| Interest accretion for the year      | 2.26           | 2.04           |
| Payments made during the year        | (13.77)        | (10.13)        |
| Balance at the end of the year       | 26.25          | 15.96          |

The Following are the Amounts Recognised in Standalone Statement of Profit and Loss:

| Particulars                                                        | March 31, 2024 | March 31, 2023 |
|--------------------------------------------------------------------|----------------|----------------|
| Depreciation expense in respect of right-of-use asset              | 9.26           | 7.90           |
| Interest expense in respect of lease liabilities                   | 2.26           | 2.04           |
| Expense relating to short-term leases (included on other expenses) | 141.47         | 93.79          |
| Total amount recognised in standalone statement of profit or loss  | 152.99         | 103.73         |

The Company's total cash outflow for leases was ₹ 155.24 million during year ended March 31, 2024 (₹ 103.92 million during the year ended March 31, 2023).

The table below provides details regarding the Contractual Maturities of Lease Liabilities on an Undiscounted Basis:

| Particulars          | March 31, 2024 | March 31, 2023 |
|----------------------|----------------|----------------|
| Less than one year   | 9.98           | 11.91          |
| One to five year     | 21.96          | 6.62           |
| More than five years | 0.57           | -              |
| <b>Total</b>         | <b>32.51</b>   | <b>18.53</b>   |

#### 43: Details of dues to Micro, Small and Medium Enterprises as defined under the MSMED Act, 2006

| Particulars                                                                                                                                                                                                                                          | March 31, 2024 | March 31, 2023 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|
| The principal amount remaining unpaid to any supplier as at the end of year:                                                                                                                                                                         |                |                |
| - The principal amount due to micro and small enterprises                                                                                                                                                                                            | Nil            | 0.53           |
| - Interest due on the above                                                                                                                                                                                                                          | Nil            | Nil            |
| The amount of interest paid by the buyer under MSMED Act, 2006 along with the amounts of the payment made to the supplier beyond the appointed day during year                                                                                       | Nil            | Nil            |
| The amount of interest due and payable for the period (where the principal has been paid but interest under the MSMED Act, 2006 not paid)                                                                                                            | Nil            | Nil            |
| The amount of interest accrued and remaining unpaid at the end of accounting year                                                                                                                                                                    | Nil            | Nil            |
| The amount of further interest due and payable even in the succeeding year, until such date when the interest dues as above are actually paid to the small enterprise, for the purpose of disallowance as a deductible expenditure under section 23. | Nil            | Nil            |

#### 44: Risk Management and Financial Objectives

Risk is an integral part of the Company's business and sound risk management is critical to the success. As a financial intermediary, the Company is exposed to risks that are particular to its lending and the environment within which it operates and primarily includes credit, liquidity and market risks. The Company has a risk management policy which covers risks associated with the financial assets and liabilities. The risk management policy is approved by the Board of Directors.

The Company has identified and implemented comprehensive policies and procedures to assess, monitor and manage risk throughout the Company. The risk management process is continuously reviewed, improved and adapted in the context of changing risk scenario and the agility of the risk management process is monitored and reviewed for its appropriateness in the changing risk landscape. The process of continuous evaluation of risks includes taking stock of the risk landscape on an event-driven basis.

The Company has an elaborate process for risk management. Major risks identified by the businesses and functions are systematically addressed through mitigating actions on a continuing basis.

##### 44.1 Credit Risk

Credit risk is the risk of loss that may occur from defaults by Borrowers under loan agreements. In order to address credit risk, the Company have stringent credit assessment policies for client selection. Measures such as verifying client details, online documentation and the usage of credit bureau data to get information on past credit behaviour also supplement the efforts for containing credit risk. The Company also follows a systematic methodology in the opening of new branches, which takes into account factors such as the demand for credit in the area; income and market potential; and socio-economic and law and order risks in the proposed area. Further, client due diligence procedures encompass various layers of checks, designed to assess the quality of the proposed group and to confirm that they meet our criteria.

The Company is an urban, semi-urban and rural focused NBFC-MFI with a geographically diversified presence in India and offer income generation loans under the joint liability group model, predominantly to women from low-income households in urban, semi-urban and rural areas. Further, as it focuses on providing micro-loans in urban, semi-urban and rural areas, the Company's results of operations are affected by the performance and the future growth potential of microfinance in India. The Company's borrowers typically have limited sources of income, savings and credit history and the loans are provided free of collateral. The borrowers generally do not have a high level of financial resilience, and, as a result, they can be adversely affected by declining economic conditions and natural calamities. In addition, the Company relies on non-traditional guarantee mechanisms rather than tangible assets as collateral, which may not be effective in recovering the value of loans.

In order to mitigate the impact of credit risk in the future profitability, the Company creates impairment loss allowance basis the Expected Credit Loss (ECL) model for the outstanding loans as at balance sheet date. refer note 3A(e) for details.

(₹ in million unless otherwise stated)

**44.2 Liquidity Risk**

Liquidity risk refers to the risk that the Company may not meet its financial obligations. Liquidity risk arises due to the unavailability of adequate funds at an appropriate cost or tenure. The objective of liquidity risk management is to maintain sufficient liquidity and ensure that funds are available for use as per requirements. The Company consistently generates sufficient cash flows from operating and financing activities to meet its financial obligations as and when they fall due. The Company's resource mobilization team sources funds from multiple sources, which inter-alia includes banks, financial institutions and capital markets to maintain a healthy mix of sources. The resource mobilization team is responsible for diversifying fundraising sources, managing interest rate risks and maintaining a strong relationship with banks, financial institutions, other domestic and foreign financial institutions and rating agencies to ensure the liquidity risk is well addressed. Further, the maturity schedule for all financial liabilities and assets are regularly reviewed and monitored. The Company has a Asset Liability Management (ALM) policy and ALM Committee to review and monitor the liquidity risk and ensure the compliance with the prescribed regulatory requirement. The ALM Policy prescribes the detailed guidelines for managing the liquidity risk.

**Maturity Pattern of Assets and Liabilities as at March 31, 2024:**

| Particulars                                  | Upto 1 month | 1 to 2 months | 2 to 3 months | 3 to 6 months | 6 months to 1 year | 1 to 3 years | 3 to 5 years | Over 5 years | Total     |
|----------------------------------------------|--------------|---------------|---------------|---------------|--------------------|--------------|--------------|--------------|-----------|
| Borrowings*                                  | 1,852.61     | 1,940.64      | 2,363.12      | 7,292.00      | 11,068.61          | 23,248.26    | 6,468.53     | 2,990.22     | 57,223.99 |
| Trade payables                               | 333.26       | -             | -             | -             | -                  | -            | -            | -            | 333.26    |
| Derivative financial instruments liabilities | -            | -             | -             | -             | -                  | 19.32        | 9.97         | 9.57         | 38.86     |
| Other financial liabilities                  | 1,549.81     | 1.04          | 1.04          | 2.73          | 4.90               | 28.66        | 5.22         | 0.55         | 1,593.95  |
| Loan portfolio                               | 2,974.62     | 3,914.58      | 3,389.41      | 10,775.34     | 14,003.69          | 25,548.17    | 75.17        | 36.95        | 60,717.93 |
| Investments                                  | 30.00        | 30.00         | 30.00         | 90.00         | 180.00             | 267.38       | -            | 722.10       | 1,349.48  |
| Financial assets (other) #                   | 924.35       | 189.88        | 722.01        | 250.55        | 2,939.37           | 1,282.53     | 207.61       | 4.14         | 6,520.44  |

\*represents debt securities, borrowings (other than debt securities), subordinated liabilities and interest.

The above maturity pattern is based on the undiscounted contractual cash flows under the respective arrangements where such assets and liabilities have been recognised.

#It includes trade receivables, balance with banks/financial institutions and other financial assets.

**Maturity Pattern of Assets and Liabilities as at March 31, 2023:**

| Particulars                 | Upto 1 month | 1 to 2 months | 2 to 3 months | 3 to 6 months | 6 months to 1 year | 1 to 3 years | 3 to 5 years | Over 5 years | Total     |
|-----------------------------|--------------|---------------|---------------|---------------|--------------------|--------------|--------------|--------------|-----------|
| Borrowings*                 | 1,688.95     | 1,742.23      | 1,686.95      | 6,097.43      | 9,545.13           | 17,498.92    | 4,997.97     | -            | 43,257.57 |
| Trade payables              | 101.37       | -             | -             | -             | -                  | -            | -            | -            | 101.37    |
| Other financial liabilities | 1,190.33     | 0.99          | 0.99          | 2.97          | 5.98               | 4.16         | 2.46         | -            | 1,207.88  |
| Loan portfolio              | 1,907.81     | 2,701.17      | 2,279.42      | 8,151.42      | 11,923.10          | 19,825.92    | 137.42       | 82.63        | 47,458.89 |
| Investments                 | 31.40        | 22.81         | 22.81         | 68.44         | 416.92             | 547.50       | 148.99       | 474.53       | 1,733.40  |
| Financial assets (other) #  | 579.46       | 168.44        | 159.94        | 546.46        | 1,096.95           | 1,027.78     | 16.30        | 2.05         | 3,597.38  |

\*represents debt securities, borrowings (other than debt securities), subordinated liabilities and interest.

The above maturity pattern is based on the undiscounted contractual cash flows under the respective arrangements where such assets and liabilities have been recognised.

#It includes trade receivables, balance with banks/financial institutions and other financial assets.

**44.3 Market Risk**

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market factor. Such changes in the values of financial instruments may result from changes in the interest rates, credit, liquidity and other market changes. The Company is exposed primarily to interest rate risk which has been discussed below:

**Interest Rate Risk**

Interest rate risk is the risk that the future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The Company is subject to interest rate risk, principally because it lends to clients at fixed interest rates and for periods that may differ from its funding sources, while the Company's borrowings are at both fixed and variable interest rates for different periods. The Company assesses and manages its interest rate risk by managing its assets and liabilities. The Company's Asset Liability Management Committee evaluates asset liability management, and ensures that all significant mismatches, if any, are being managed appropriately.

The Company has an Asset Liability Management (ALM) policy, approved by the Board of Directors, for managing interest rate risk and policy for determining the interest rate to be charged on the loans given.

The following table demonstrates the sensitivity to a reasonably possible change in the interest rates on the portion of borrowings affected. With all other variables held constant, the profit before tax is affected through the impact on floating rate borrowings, as follows:

| Finance Cost   | For year ended March 31, 2024 | For year ended March 31, 2023 |
|----------------|-------------------------------|-------------------------------|
| 0.50% increase | (47.95)                       | (23.83)                       |
| 0.50% decrease | 47.95                         | 23.83                         |

**45: Transfer of Financial Assets****a. Securitization Transactions:**

During the year, the Company has entered into securitization arrangement with one party. Under such arrangement, the Company has transferred a pool of loan portfolio, which does not fulfil the derecognition criteria specified under Ind AS 109 as the risk and rewards with respect to these assets are not substantially transferred.

Following such transfer, the Company's involvement in these assets is as follows:

- As a servicer of the transferred assets
- To the extent of credit enhancements provided to such parties

The value of financial assets and liabilities as on:

| Particulars                               | As at March 31, 2024 | As at March 31, 2023 |
|-------------------------------------------|----------------------|----------------------|
| Carrying amount of associated assets      | 185.91               | 1,052.23             |
| Carrying amount of associated liabilities | 161.74               | 1,001.38             |
| Fair value of associated assets           | 185.91               | 1,052.23             |
| Fair value of associated liabilities      | 161.74               | 1,001.38             |

The carrying value of securitized loans approximate their fair value as the loans once sold cannot be transferred again.

**b. Assignment Transactions:**

(₹ in million unless otherwise stated)

The Company has transferred a part of its loan portfolio (measured at amortized cost) vide assignment deals executed with various parties, as a source of finance. As per the terms of deal, the derecognition criteria as per Ind AS 109 (as all the risks and rewards relating to assets being transferred to the buyer) being met, the assets have been derecognised.

The management has evaluated the impact of the assignment transactions executed during the year on its business model. Based on the future business plan, the Company's business model remains to hold the assets for collecting contractual cash flows.

The table below summarises the carrying amount of the derecognised financial assets and the gain/(loss) on derecognition:

| Particulars                                      | For year ended March 31, 2024 | For year ended March 31, 2023 |
|--------------------------------------------------|-------------------------------|-------------------------------|
| Carrying amount of derecognised financial assets | 10,423.16                     | 8,867.83                      |
| Gain from derecognition during the year          | 1,362.95                      | 1,160.99                      |

Since the Company transferred the above financial assets in a transfer that qualified for derecognition in its entirety, therefore the whole of the interest spread (over the expected life of the asset) is recognised on the date of derecognition itself as interest only strip receivable and correspondingly recognised as profit on derecognition of financial assets.

**c. The Company has transferred certain stressed loans to asset reconstruction company trust, details of which are given below:**

| Particulars                                                                         | For year ended March 31, 2024 | For year ended March 31, 2023 |
|-------------------------------------------------------------------------------------|-------------------------------|-------------------------------|
| Number of loan accounts assigned during the year                                    | -                             | 73,081.00                     |
| Aggregate principal outstanding of loan transferred (₹ in million)                  | -                             | 1,915.00                      |
| Weighted average remaining maturity (in months)                                     | -                             | 13.30                         |
| Net book value of loan transferred (at the time of transfer) (₹ in million)*        | -                             | 2,107.57                      |
| Aggregate consideration (₹ in million)                                              | -                             | 1,500.00                      |
| Additional consideration realized in respect of account transferred in earlier year | -                             | Nil                           |

\*excludes ECL provision of ₹ Nil million (March 31, 2023: ₹ 491.21 million) which has been reversed on account of sale of portfolio of such loans.

**46: Employee Stock Option Plan (ESOP)**

The Company has provided an equity settled share based payment scheme to its employees. The details of such share based payment scheme are as follows:

| Particulars     | Grant     | Number of options granted | Vesting period (in years) | Vesting conditions                                     |
|-----------------|-----------|---------------------------|---------------------------|--------------------------------------------------------|
| SATYA ESOP 2018 | Grant I   | 995,200                   | 4                         | 25% vests every year subject to continuance of service |
| SATYA ESOP 2018 | Grant II  | 258,800                   | 4                         | 25% vests every year subject to continuance of service |
| SATYA ESOP 2018 | Grant III | 170,000                   | 4                         | 25% vests every year subject to continuance of service |
| SATYA ESOP 2018 | Grant IV  | 90,336                    | 4                         | 25% vests every year subject to continuance of service |

Exercise period is 3 years from the date of vesting of options.

The expense recognised for employee services received during the year is ₹14.12 million (March 31, 2023: ₹ 16.13 million).

**(a) The following table lists the input to the Black-Scholes Model used for the options granted by the Company:**

| Particulars                                             | Grant I                                                                                                                                                                                                                                                                                                                                                                                      | Grant II                                                                                                                                                                                                                                                                                                                                                                                     | Grant III                                                                                                                                                                                                                                                                                                                                                                                    | Grant IV                                                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Date of Grant                                           | May 01, 2019                                                                                                                                                                                                                                                                                                                                                                                 | November 05, 2020                                                                                                                                                                                                                                                                                                                                                                            | May 01, 2022                                                                                                                                                                                                                                                                                                                                                                                 | June 01, 2023                                                                                                                                                                                                                                                                                                                                                                                |
| Date of Board/Compensation Committee approval           | October 22, 2018                                                                                                                                                                                                                                                                                                                                                                             | November 05, 2020                                                                                                                                                                                                                                                                                                                                                                            | November 09, 2022                                                                                                                                                                                                                                                                                                                                                                            | May 23, 2023                                                                                                                                                                                                                                                                                                                                                                                 |
| Number of options granted                               | 9,95,200                                                                                                                                                                                                                                                                                                                                                                                     | 2,58,800                                                                                                                                                                                                                                                                                                                                                                                     | 1,70,000                                                                                                                                                                                                                                                                                                                                                                                     | 90,336                                                                                                                                                                                                                                                                                                                                                                                       |
| Method of settlement                                    | Equity                                                                                                                                                                                                                                                                                                                                                                                       | Equity                                                                                                                                                                                                                                                                                                                                                                                       | Equity                                                                                                                                                                                                                                                                                                                                                                                       | Equity                                                                                                                                                                                                                                                                                                                                                                                       |
| Graded vesting period                                   |                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                              |
| Day following the expiry of 12 months from grant        | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          |
| Day following the expiry of 24 months from grant        | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          |
| Day following the expiry of 36 months from grant        | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          |
| Day following the expiry of 48 months from grant        | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          |
| Exercise period                                         | 3 years from the date of vesting of options                                                                                                                                                                                                                                                                                                                                                  | 3 years from the date of vesting of options                                                                                                                                                                                                                                                                                                                                                  | 3 years from the date of vesting of options                                                                                                                                                                                                                                                                                                                                                  | 3 years from the date of vesting of options                                                                                                                                                                                                                                                                                                                                                  |
| Vesting conditions                                      | Minimum period of one year between Grant of Options and Vesting of Options; Vesting Period in any case shall not exceed 5 (Five) years from the Grant Date; Employee must be in service at the time of vesting and must neither be serving his notice for termination of employment with the Company nor be subject to any disciplinary proceedings pending against him on the Vesting Date. | Minimum period of one year between Grant of Options and Vesting of Options; Vesting Period in any case shall not exceed 5 (Five) years from the Grant Date; Employee must be in service at the time of vesting and must neither be serving his notice for termination of employment with the Company nor be subject to any disciplinary proceedings pending against him on the Vesting Date. | Minimum period of one year between Grant of Options and Vesting of Options; Vesting Period in any case shall not exceed 5 (Five) years from the Grant Date; Employee must be in service at the time of vesting and must neither be serving his notice for termination of employment with the Company nor be subject to any disciplinary proceedings pending against him on the Vesting Date. | Minimum period of one year between Grant of Options and Vesting of Options; Vesting Period in any case shall not exceed 5 (Five) years from the Grant Date; Employee must be in service at the time of vesting and must neither be serving his notice for termination of employment with the Company nor be subject to any disciplinary proceedings pending against him on the Vesting Date. |
| Weighted average of remaining contractual life in years | 0.33                                                                                                                                                                                                                                                                                                                                                                                         | 2.10                                                                                                                                                                                                                                                                                                                                                                                         | 3.06                                                                                                                                                                                                                                                                                                                                                                                         | 4.67                                                                                                                                                                                                                                                                                                                                                                                         |
| Year I                                                  | 0.00                                                                                                                                                                                                                                                                                                                                                                                         | 0.60                                                                                                                                                                                                                                                                                                                                                                                         | 0.00                                                                                                                                                                                                                                                                                                                                                                                         | 3.17                                                                                                                                                                                                                                                                                                                                                                                         |
| Year II                                                 | 0.00                                                                                                                                                                                                                                                                                                                                                                                         | 1.60                                                                                                                                                                                                                                                                                                                                                                                         | 3.08                                                                                                                                                                                                                                                                                                                                                                                         | 4.17                                                                                                                                                                                                                                                                                                                                                                                         |
| Year III                                                | 0.98                                                                                                                                                                                                                                                                                                                                                                                         | 2.60                                                                                                                                                                                                                                                                                                                                                                                         | 4.08                                                                                                                                                                                                                                                                                                                                                                                         | 5.17                                                                                                                                                                                                                                                                                                                                                                                         |
| Year IV                                                 | 1.98                                                                                                                                                                                                                                                                                                                                                                                         | 3.60                                                                                                                                                                                                                                                                                                                                                                                         | 5.08                                                                                                                                                                                                                                                                                                                                                                                         | 6.17                                                                                                                                                                                                                                                                                                                                                                                         |



(₹ in million unless otherwise stated)

(b) The details of activity under SATYA ESOP 2018 with an exercise price of ₹ 45 for the year ended March 31, 2024 have been summarised below:

| Particulars                                      | Grant I | Grant II | Grant III | Grant IV |
|--------------------------------------------------|---------|----------|-----------|----------|
| Options outstanding at the beginning of the year | 188,804 | 139,250  | 1,70,000  | -        |
| Options granted during the year                  | -       | -        | -         | 90,336   |
| Options exercised during the year                | 109,527 | 41,200   | 42,500    | -        |
| Options lapsed during the year                   | 12,541  | 10,200   | -         | -        |
| Options outstanding at the end of the year       | 66,736  | 87,850   | 127,500   | -        |
| Options exercisable at the end of the year       | 66,736  | 38,000   | -         | 90,336   |

(c) Details of Stock Options granted by the Company:

The Black-Scholes Model has been used for computing the weighted average fair value considering the following:

| Particulars                             | Grant I   | Grant II | Grant III | Grant IV |
|-----------------------------------------|-----------|----------|-----------|----------|
| Share price on the date of grant (in ₹) | 61        | 110      | 141       | 152      |
| Exercise price (in ₹)                   | 45        | 45       | 45        | 45       |
| Historic volatility (in ₹)              | 37.44%    | 48.65%   | 62.61%    | 53.90%   |
| Life of the options granted in years    | 2.50-5.50 | 4.00     | 4.00      | 4.00     |
| Risk free interest rate (in ₹)          | 6.85%     | 5.58%    | 7.12%     | 7.12%    |
| Expected dividend rate (in ₹)           | 0.00%     | 0.00%    | 0.00%     | 0.00%    |
| Weighted fair value of stock option     | 27.74     | 72.94    | 105.93    | 115.54   |

47: Disclosure of Investing and Financing Transactions that do not require the use of Cash and Cash Equivalents for the year ended March 31, 2024

| Name of Instrument                                                                        | Opening Balance  | Cash Flows       | Premium added on Conversion of Preference Shares into Equity Shares | Conversion | Other         | Closing Balance  |
|-------------------------------------------------------------------------------------------|------------------|------------------|---------------------------------------------------------------------|------------|---------------|------------------|
| Equity share capital (including securities premium)                                       | 5,859.24         | 573.61           | 1,489.18                                                            | 45.33      | 13.63         | 7,980.99         |
| Non- Cumulative Compulsorily convertible preference shares (including securities premium) | 1,537.01         | -                | (1,489.18)                                                          | (45.33)    | -             | 2.50             |
| Right-of-use assets                                                                       | 9.00             | -                | -                                                                   | -          | 1254          | 21.54            |
| Borrowings*                                                                               | 36,664.05        | 10,377.98        | -                                                                   | -          | 76.16         | 47,118.19        |
| <b>Total</b>                                                                              | <b>44,069.30</b> | <b>10,951.59</b> | <b>-</b>                                                            | <b>-</b>   | <b>102.33</b> | <b>55,123.22</b> |

\* represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

For the year ended March 31, 2023

| Name of Instrument                                                                        | Opening Balance  | Cash Flows       | Premium added on Conversion of Preference Shares into Equity Shares | Conversion | Other        | Closing Balance  |
|-------------------------------------------------------------------------------------------|------------------|------------------|---------------------------------------------------------------------|------------|--------------|------------------|
| Equity share capital (including securities premium)                                       | 4,474.27         | 225.49           | 1,097.96                                                            | 47.74      | 13.78        | 5,859.24         |
| Non- Cumulative Compulsorily convertible preference shares (including securities premium) | 600.01           | 2,082.70         | (1,097.96)                                                          | (47.74)    | -            | 1,537.01         |
| Right-of-use assets                                                                       | 9.93             | -                | -                                                                   | -          | (0.93)       | 9.00             |
| Borrowings*                                                                               | 22,772.25        | 13,891.80        | -                                                                   | -          | -            | 36,664.05        |
| <b>Total</b>                                                                              | <b>27,856.46</b> | <b>16,199.99</b> | <b>-</b>                                                            | <b>-</b>   | <b>12.85</b> | <b>44,069.30</b> |

\* represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

48: The following disclosures have been given in terms of Master Direction RBI/DoR/2023-24/106 (Updated as on March 21, 2024) - Master Direction (Non-Banking Financial Company - Scale Based Regulation) Directions, 2023)

(i) Exposure

(a) Exposure to Real Estate Sector

| Category                                                                                                                                                                                                                                                                                                                                                                                      | March 31, 2024 | March 31, 2023 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|
| <b>A. Direct Exposure</b>                                                                                                                                                                                                                                                                                                                                                                     |                |                |
| <b>a) Residential Mortgages</b><br>Lending fully secured by mortgages on residential property that is or will be occupied by the borrower or that is rented. Exposure would also include non-fund based (NFB) limits.                                                                                                                                                                         | 20.12          | 35.67          |
| <b>b) Commercial Real Estate -</b><br>Lending secured by mortgages on commercial real estate (office buildings, retail space, multipurpose commercial premises, multifamily residential buildings, multi tenanted commercial premises, industrial or warehouse space, hotels, land acquisition, development and construction, etc.). Exposure would also include non-fund based (NFB) limits. | -              | -              |
| <b>c) Investments in Mortgage-Backed Securities (MBS) and other Securitized Exposures -</b>                                                                                                                                                                                                                                                                                                   |                |                |
| i. Residential                                                                                                                                                                                                                                                                                                                                                                                | -              | -              |
| ii. Commercial Real Estate                                                                                                                                                                                                                                                                                                                                                                    | -              | -              |
| <b>B. Indirect Exposure:</b><br>Fund based and non-fund-based exposures on National Housing Bank and Housing Finance Companies.                                                                                                                                                                                                                                                               | -              | -              |
| <b>Total Exposure to Real Estate Sector</b>                                                                                                                                                                                                                                                                                                                                                   | <b>20.12</b>   | <b>35.67</b>   |

**(b) Exposure to Capital Market**

(₹ in million unless otherwise stated)

| Category                                                                                                                                                                                                                                                                                                                                                        | March 31, 2024 | March 31, 2023 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|
| i) Direct investment in equity shares, convertible bonds, convertible debentures and units of equity oriented mutual funds the corpus of which is not exclusively invested in corporate debt                                                                                                                                                                    | -              | -              |
| ii) Advances against shares / bonds / debentures or other securities or on clean basis to individuals for investment in shares (including IPOs / ESOPs), convertible bonds, convertible debentures, and units of equity oriented mutual funds                                                                                                                   | -              | -              |
| iii) Advances for any other purposes where shares or convertible bonds or convertible debentures or units of equity oriented mutual funds are taken as primary security                                                                                                                                                                                         | -              | -              |
| iv) Advances for any other purposes to the extent secured by the collateral security of shares or convertible bonds or convertible debentures or units of equity oriented mutual funds i.e. where the primary security other than shares / convertible bonds / convertible debentures / units of equity oriented mutual funds does not fully cover the advances | -              | -              |
| v) Secured and unsecured advances to stockbrokers and guarantees issued on behalf of stockbrokers and market makers                                                                                                                                                                                                                                             | -              | -              |
| vi) Loans sanctioned to corporates against the security of shares / bonds / debentures or other securities or on clean basis for meeting promoter's contribution to the equity of new companies in anticipation of raising resources                                                                                                                            | -              | -              |
| vii) Bridge loans to companies against expected equity flows / issues                                                                                                                                                                                                                                                                                           | -              | -              |
| viii) Underwriting commitments taken up by the NBFCs in respect of primary issue of shares or convertible bonds or convertible debentures or units of equity oriented mutual funds                                                                                                                                                                              | -              | -              |
| ix) Financing to stockbrokers for margin trading                                                                                                                                                                                                                                                                                                                | -              | -              |
| x) All exposures to Alternative Investment Funds:                                                                                                                                                                                                                                                                                                               |                |                |
| (i) Category I                                                                                                                                                                                                                                                                                                                                                  | -              | -              |
| (ii) Category II                                                                                                                                                                                                                                                                                                                                                | -              | -              |
| (iii) Category III                                                                                                                                                                                                                                                                                                                                              | -              | -              |
| <b>Total Exposure to Capital Market</b>                                                                                                                                                                                                                                                                                                                         | <b>-</b>       | <b>-</b>       |

**(c) Sectoral Exposure:**

| Sector                                     | March 31, 2024                                                            |                 |                                                           | March 31, 2023                                                            |               |                                                           |
|--------------------------------------------|---------------------------------------------------------------------------|-----------------|-----------------------------------------------------------|---------------------------------------------------------------------------|---------------|-----------------------------------------------------------|
|                                            | Total Exposure (includes on balance sheet and off-balance sheet exposure) | Gross NPAs      | Percentage of Gross NPAs to total exposure in that sector | Total Exposure (includes on balance sheet and off-balance sheet exposure) | Gross NPAs    | Percentage of Gross NPAs to total exposure in that sector |
| 1. Agriculture and Allied Activities       | 40,058.95                                                                 | 819.91          | 2.05%                                                     | 31,656.12                                                                 | 425.37        | 1.34%                                                     |
| 2. Industry                                | 0.70                                                                      | -               | 0.00%                                                     | -                                                                         | -             | 0.00%                                                     |
| 3. Services                                | -                                                                         | -               | 0.00%                                                     | -                                                                         | -             | 0.00%                                                     |
| 4. Personal Loans                          | 9,203.55                                                                  | 248.31          | 2.70%                                                     | 6,620.33                                                                  | 71.57         | 1.08%                                                     |
| 5. Micro and small medium enterprise loans | 144.79                                                                    | 3.53            | 2.44%                                                     | 46.60                                                                     | -             | 0.00%                                                     |
| <b>Total</b>                               | <b>49,407.99</b>                                                          | <b>1,071.75</b> | <b>2.17%</b>                                              | <b>38,323.04</b>                                                          | <b>496.94</b> | <b>1.30%</b>                                              |

**(d) Intra-Group Exposures**

| Particulars                                                                                   | March 31, 2024 | March 31, 2023 |
|-----------------------------------------------------------------------------------------------|----------------|----------------|
| Total amount in Intra-group exposures                                                         | 125.00         | -              |
| Total amount of top 20 Intra-group exposures                                                  | 125.00         | -              |
| Percentage of total Intra-group exposure to total exposure of the NBFC on borrowers/Customers | 0.25%          | -              |

**(e) The Company has no unhedged foreign currency exposure as at March 31, 2024 and March 31, 2023.**

**(ii) Related Party Disclosure**
**Outstanding Balance as at March 31, 2024**

| Related Party                         | Borrowings      | Deposits | Placement of deposits | Advances      | Investments   | Purchase of fixed/other assets | Sale of fixed/other assets | Interest paid | Interest received | Others         |
|---------------------------------------|-----------------|----------|-----------------------|---------------|---------------|--------------------------------|----------------------------|---------------|-------------------|----------------|
| Parent                                | (627.66)        | -        | -                     | -             | -             | -                              | -                          | -             | -                 | (90.72)        |
| Subsidiaries                          | -               | -        | -                     | 125.00        | 722.10        | -                              | -                          | -             | 0.08              | -              |
| Associates/Joint ventures             | -               | -        | -                     | -             | -             | -                              | -                          | -             | -                 | -              |
| Key Management Personnel              | -               | -        | -                     | -             | -             | -                              | -                          | -             | -                 | (8.40)         |
| Relatives of Key Management Personnel | -               | -        | -                     | -             | -             | -                              | -                          | -             | -                 | -              |
| Others                                | -               | -        | -                     | -             | -             | -                              | -                          | (0.76)        | -                 | 23.97          |
| <b>Total</b>                          | <b>(627.66)</b> | <b>-</b> | <b>-</b>              | <b>125.00</b> | <b>722.10</b> | <b>-</b>                       | <b>-</b>                   | <b>(0.76)</b> | <b>0.08</b>       | <b>(75.15)</b> |

## Outstanding Balance as at March 31, 2023

(₹ in million unless otherwise stated)

| Related Party                         | Borrowings      | Deposits     | Placement of Deposits | Advances     | Investments   | Purchase of Fixed/Other Assets | Sale of Fixed/Other Assets | Interest Paid | Interest Received | Others        |
|---------------------------------------|-----------------|--------------|-----------------------|--------------|---------------|--------------------------------|----------------------------|---------------|-------------------|---------------|
| Parent                                | (627.59)        | -            | -                     | -            | -             | -                              | -                          | (0.28)        | -                 | -             |
| Subsidiaries                          | -               | -            | -                     | -            | 472.10        | -                              | -                          | -             | -                 | -             |
| Associates/Joint ventures             | -               | -            | -                     | -            | -             | -                              | -                          | -             | -                 | -             |
| Key Management Personnel              | -               | -            | -                     | 1.80         | -             | -                              | -                          | -             | -                 | (4.07)        |
| Relatives of Key Management Personnel | -               | -            | -                     | -            | -             | -                              | -                          | -             | -                 | -             |
| Others                                | (327.45)        | 58.61        | -                     | 16.72        | -             | -                              | -                          | -             | -                 | 352.78        |
| <b>Total</b>                          | <b>(955.04)</b> | <b>58.61</b> | <b>-</b>              | <b>18.52</b> | <b>472.10</b> | <b>-</b>                       | <b>-</b>                   | <b>(0.28)</b> | <b>-</b>          | <b>348.71</b> |

## Maximum Amount Outstanding as at March 31, 2024

| Related Party                         | Borrowings      | Deposits     | Placement of Deposits | Advances      | Investments   | Purchase of Fixed/Other assets | Sale of Fixed/Other assets | Interest Paid | Interest Received | Others         |
|---------------------------------------|-----------------|--------------|-----------------------|---------------|---------------|--------------------------------|----------------------------|---------------|-------------------|----------------|
| Parent                                | (639.62)        | -            | -                     | -             | -             | -                              | -                          | -             | -                 | (90.72)        |
| Subsidiaries                          | -               | -            | -                     | 125.00        | 722.10        | -                              | -                          | -             | 0.08              | -              |
| Associates/Joint ventures             | -               | -            | -                     | -             | -             | -                              | -                          | -             | -                 | -              |
| Key Management Personnel              | -               | -            | -                     | -             | -             | -                              | -                          | -             | -                 | (8.40)         |
| Relatives of Key Management Personnel | -               | -            | -                     | -             | -             | -                              | -                          | -             | -                 | -              |
| Others                                | (327.45)        | 59.26        | -                     | 316.64        | -             | -                              | -                          | (9.93)        | 9.17              | 36.13          |
| <b>Total</b>                          | <b>(967.07)</b> | <b>59.26</b> | <b>-</b>              | <b>441.64</b> | <b>722.10</b> | <b>-</b>                       | <b>-</b>                   | <b>(9.93)</b> | <b>9.25</b>       | <b>(62.99)</b> |

## Maximum Amount Outstanding as at March 31, 2023

| Related Party                         | Borrowings        | Deposits      | Placement of Deposits | Advances     | Investments   | Purchase of Fixed/Other assets | Sale of Fixed/Other assets | Interest Paid | Interest Received | Others        |
|---------------------------------------|-------------------|---------------|-----------------------|--------------|---------------|--------------------------------|----------------------------|---------------|-------------------|---------------|
| Parent                                | (627.59)          | -             | -                     | -            | -             | -                              | -                          | 41.41         | -                 | 10.85         |
| Subsidiaries                          | -                 | -             | -                     | -            | 472.10        | -                              | -                          | -             | -                 | -             |
| Associates/Joint ventures             | -                 | -             | -                     | -            | -             | -                              | -                          | -             | -                 | (0.02)        |
| Key Management Personnel              | -                 | -             | -                     | 1.80         | -             | -                              | -                          | -             | -                 | (4.07)        |
| Relatives of Key Management Personnel | -                 | -             | -                     | -            | -             | -                              | -                          | -             | -                 | -             |
| Others                                | (514.05)          | 176.31        | -                     | 25.00        | -             | -                              | -                          | (5.24)        | 2.60              | 587.93        |
| <b>Total</b>                          | <b>(1,141.64)</b> | <b>176.31</b> | <b>-</b>              | <b>26.80</b> | <b>472.10</b> | <b>-</b>                       | <b>-</b>                   | <b>36.17</b>  | <b>2.60</b>       | <b>594.16</b> |

## (iii) Disclosure of Complaints:

(a) Summary information on complaints received by the NBFCs from customers and from the offices of ombudsman

| S. No                                                                 | Particular                                                                                                  | March 31, 2024 | March 31, 2023 |
|-----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|----------------|----------------|
| <b>Complaints received by the NBFC from its Customers</b>             |                                                                                                             |                |                |
| 1                                                                     | Number of complaints pending at beginning of the year                                                       | 12             | 4              |
| 2                                                                     | Number of complaints received during the year                                                               | 301            | 132            |
| 3                                                                     | Number of complaints disposed during the year                                                               | 312            | 124            |
| 3.1                                                                   | Of which, number of complaints rejected by the NBFC                                                         | 0              | 0              |
| 4                                                                     | Number of complaints pending at the end of the year                                                         | 1              | 12             |
| Maintainable complaints received by the NBFC from Office of Ombudsman |                                                                                                             |                |                |
| 5.*                                                                   | Number of maintainable complaints received by the NBFC from Office of Ombudsman                             | 137            | 70             |
| 5.1.                                                                  | Of 5, number of complaints resolved in favour of the NBFC by Office of Ombudsman                            | 135            | 70             |
| 5.2                                                                   | Of 5, number of complaints resolved through conciliation/mediation/advisories issued by Office of Ombudsman | 0              | 0              |
| 5.3                                                                   | Of 5, number of complaints resolved after passing of Awards by Office of Ombudsman against the NBFC         | 0              | 0              |
| 6.*                                                                   | Number of Awards unimplemented within the stipulated time (other than those appealed)                       | 0              | 0              |

Note: Maintainable complaints refer to complaints on the grounds specifically mentioned in Integrated Ombudsman Scheme, 2021 (Previously The Ombudsman Scheme for Non-Banking Financial Companies, 2018) and covered within the ambit of the Scheme.

\* It shall only be applicable to NBFC's which are included under The Reserve Bank - Integrated Ombudsman Scheme, 2021

## (b) Top Five Grounds of Complaints received by the NBFCs from Customers

| Grounds of Complaints (i.e. complaints relating to) | Number of Complaints pending at the beginning of the year | Number of Complaints received during the year | % Increase/ Decrease in the number of Complaints received over the previous year | Number of Complaints pending at the end of the year | Of 5, number of Complaints pending beyond 30 days |
|-----------------------------------------------------|-----------------------------------------------------------|-----------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------|
| 1                                                   | 2                                                         | 3                                             | 4                                                                                | 5                                                   | 6                                                 |
| <b>Current Year</b>                                 |                                                           |                                               |                                                                                  |                                                     |                                                   |
| Ground - 1: Insurance claim settlement              | 3                                                         | 85                                            | 35%                                                                              | 2                                                   | 0                                                 |
| Ground - 2: Updation of repayment records           | 0                                                         | 30                                            | -9%                                                                              | 1                                                   | 0                                                 |
| Ground - 3: Digital transactions                    | 2                                                         | 76                                            | 153%                                                                             | 0                                                   | 0                                                 |
| Ground - 4: Updation/dispute on data with CIR       | 4                                                         | 127                                           | 243%                                                                             | 0                                                   | 0                                                 |
| Ground - 5: Repayment Issue                         | 2                                                         | 89                                            | 305%                                                                             | 0                                                   | 0                                                 |
| Ground - 6: Others                                  | 1                                                         | 31                                            | 82%                                                                              | 0                                                   | 0                                                 |
| <b>Total</b>                                        | <b>12</b>                                                 | <b>438</b>                                    |                                                                                  | <b>3</b>                                            | <b>0</b>                                          |

Contd...



(₹ in million unless otherwise stated)

| Grounds of Complaints<br>(i.e. Complaints relating to) | Number of<br>Complaints<br>pending at<br>the beginning<br>of the year | Number of<br>Complaints<br>received<br>during<br>the year | % Increase/<br>Decrease<br>in the number<br>of Complaints<br>received over the<br>previous year | Number of<br>Complaints<br>pending at the<br>end of the year | Of 5, number of<br>Complaints<br>pending beyond<br>30 days |
|--------------------------------------------------------|-----------------------------------------------------------------------|-----------------------------------------------------------|-------------------------------------------------------------------------------------------------|--------------------------------------------------------------|------------------------------------------------------------|
| <b>Previous Year</b>                                   |                                                                       |                                                           |                                                                                                 |                                                              |                                                            |
| Ground - 1: Insurance claim settlement                 | 1                                                                     | 63                                                        | 62%                                                                                             | 3                                                            | 0                                                          |
| Ground - 2: Updation of repayment records              | 2                                                                     | 33                                                        | -3%                                                                                             | 0                                                            | 0                                                          |
| Ground - 3: Digital transactions                       | 1                                                                     | 30                                                        | 15%                                                                                             | 2                                                            | 0                                                          |
| Ground - 4: Updation/dispute on data with CIR          | 0                                                                     | 37                                                        | -26%                                                                                            | 4                                                            | 0                                                          |
| Ground - 5: Repayment Issue                            | 0                                                                     | 22                                                        | -12%                                                                                            | 2                                                            | 0                                                          |
| Ground - 6: Others                                     | 0                                                                     | 17                                                        | 42%                                                                                             | 1                                                            | 0                                                          |
| <b>Total</b>                                           | <b>4</b>                                                              | <b>202</b>                                                |                                                                                                 | <b>12</b>                                                    | <b>0</b>                                                   |

**(iv) Breach of Covenant  
As at March 31, 2024**

| Lender Name                                                               | Description of Breached Covenants                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Nature of Borrowing      |
|---------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| IFMR Finance for Freedom Fund III with IFMR Flmpact Long Term Credit Fund | Maintain a ratio of A:B not greater than 2% where A is PAR-30 and B is the Gross Loan Portfolio.                                                                                                                                                                                                                                                                                                                                                                                                                                         | Subordinated Liabilities |
| Vivriti India Impact Bond Fund                                            | 1) Minimum loan exposure to a single state should not exceed 25% of the total gross loan portfolio till the remaining term of the instrument.<br>2) The outstanding portfolio of direct leading to other company including non-banking financial companies, housing finance companies or micro-finance companies or indirect leading to such entities through acquisition of loan portfolio should not exceed INR 25 Crores at any point of time throughout the term of the instrument with a single entity exposure cap of INR 1 Crore. | Subordinated Liabilities |
| Creation Investments FPI, LLC                                             | Commencing from the Effective Date until the Final Settlement Date, maintain a ratio of A:B of not more than 2% (two percent), where A is the Portfolio At Risk Over 90 Days (AUM), and B is the Company's entire Assets Under Management, multiplied by 100, and followed by the "%" symbol.                                                                                                                                                                                                                                            | Subordinated Liabilities |
| Jana Small Finance Bank Limited                                           | GNPA levels shall not exceed 2%.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Term Loan                |
| Piramal Capital and Housing Finance Limited                               | AUM of the company should not be concentrated to one any state with more than 25% exposure during the tenure of the loan.                                                                                                                                                                                                                                                                                                                                                                                                                | Term Loan                |
| AU Small Finance Bank Limited                                             | Tier-I capital adequacy ratio should not fall below 17% during the tenure of the loan.                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Term Loan                |
| Fin care Small Finance Bank Limited                                       | Gross NPA% <= 2.00%.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Term Loan                |
| Bank of Baroda                                                            | Return on Assets (ROA): More than 3% annually on audited financials.                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Term Loan                |

Note:- There have been no adverse impact of these breaches

**As at March 31, 2023**

| Lender Name                             | Description of Breached Covenants                                                                                                                                                                                                                                                                                                                                                | Nature of Borrowing                         |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|
| Vivriti India Impact Bond Fund          | The Outstanding Portfolio of direct lending to other Company including Non-Banking Financial Companies, Housing Finance Companies or Micro-Finance Companies or indirect lending to such entities through acquisition of loan portfolio should not exceed ₹ 25 crores at any point of time throughout the term of the instrument with a single entity exposure cap of ₹ 1 crore. | Debt Securities<br>Subordinated Liabilities |
| Capital Small Finance Bank Limited      | Downgrade in external Rating                                                                                                                                                                                                                                                                                                                                                     | Term Loan- Bank                             |
| DBS Bank India Limited                  | Rating downgrade - No rating downgrade from the current rating of BBB from CRISIL or BBB from ICRA or A - from Acuite                                                                                                                                                                                                                                                            | Term Loan- Bank                             |
| Tata Capital Financial Services Limited | Capital Adequacy ratio of the company should not fall below 20%.                                                                                                                                                                                                                                                                                                                 | Term Loan- Other                            |

Note:- There have been no adverse impact of these breaches

**(v) Divergence in Asset Classification and Provisioning**

The RBI has neither assessed any additional provisioning requirements in excess of 5 percent of the reported profits before tax and impairment loss on financial instruments for the financial year ended March 31, 2024, nor identified any additional Gross NPAs in excess of 5% of the reported Gross NPAs for the said period.

**(vi) Capital to Risk Assets Ratio (CRAR)**

| Particulars                                                                    | March 31, 2024 | March 31, 2023 |
|--------------------------------------------------------------------------------|----------------|----------------|
| CRAR (%)                                                                       | 22.16%         | 19.23%         |
| CRAR-Tier I Capital (%)                                                        | 16.64%         | 17.50%         |
| CRAR-Tier II Capital (%)                                                       | 5.52%          | 1.73%          |
| Amount of subordinated debt (Tier II capital) outstanding as on reporting date | 3,550.15       | 1,160.89       |
| Amount raised by issue of perpetual debt instruments                           | -              | -              |

## (vii) Investments:

(₹ in million unless otherwise stated)

| Particulars                                               | March 31, 2024 | March 31, 2023 |
|-----------------------------------------------------------|----------------|----------------|
| <b>1. Value of Investments</b>                            |                |                |
| (i) Gross value of investments                            |                |                |
| (a) In India                                              | 1,612.96       | 1,733.40       |
| (b) Outside India                                         | -              | -              |
| (ii) Provision for depreciation                           |                |                |
| (a) In India                                              | (263.48)       | -              |
| (b) Outside India                                         | -              | -              |
| (iii) Net value of investments                            |                |                |
| (a) In India                                              | 1,349.48       | 1,733.40       |
| (b) Outside India                                         | -              | -              |
| <b>2. Movement of Provisions held towards Deprecation</b> |                |                |
| Opening balance                                           | -              | -              |
| Add: Provision made during the year                       | 263.48         | -              |
| Less: Write off/write back                                | -              | -              |
| Closing balance                                           | 263.48         | -              |

## (viii) Derivatives:

## Forward Rate Agreement / Interest Rate Swap

| Particulars                                                                                              | March 31, 2024 | March 31, 2023 |
|----------------------------------------------------------------------------------------------------------|----------------|----------------|
| The notional principal of swap agreements                                                                | 5,321.48       | 329.48         |
| Losses which would be incurred if counterparties failed to fulfil their obligations under the agreements | 38.86          | 6.95           |
| Collateral required by the applicable NBFC upon entering into swaps                                      | -              | -              |
| Concentration of credit risk arising from the swaps                                                      | -              | -              |
| The fair value of the swap book                                                                          | 38.86          | 6.95           |

(ix) The Company does not have any exposure to exchange traded funds as of March 31, 2024 and March 31, 2023.

## (x) Asset Liability Management:

Maturity pattern of assets and liabilities as on March 31, 2024:

| Particulars                  | 1 to 7 days | 8 to 14 days | 15 days to 30 / 31 days | 1 to 2 months | 2 to 3 months | 3 to 6 months | 6 months to 1 year | 1 to 3 years | 3 to 5 years | Over 5 years | Total     |
|------------------------------|-------------|--------------|-------------------------|---------------|---------------|---------------|--------------------|--------------|--------------|--------------|-----------|
| Borrowings                   | 515.09      | 204.42       | 766.59                  | 1,527.47      | 1,774.31      | 5,966.31      | 8,803.07           | 16,374.79    | 3,322.23     | 2,355.47     | 41,609.75 |
| Advances *                   | 1,686.77    | 289.60       | 767.49                  | 2,628.58      | 2,508.51      | 8,261.46      | 10,740.56          | 21,849.97    | 60.11        | 30.78        | 48,823.83 |
| Investments                  | -           | -            | 30.00                   | 30.00         | 30.00         | 90.00         | 180.00             | 267.38       | -            | 722.10       | 1,349.48  |
| Foreign Currency liabilities | -           | -            | -                       | -             | -             | -             | 307.31             | 2,610.15     | 1,867.11     | 723.87       | 5,508.44  |

\* Net of provision for expected credit loss on Stage III loans.

Maturity pattern of assets and liabilities as on March 31, 2023:

| Particulars                  | 1 to 7 days | 8 to 14 days | 15 days to 30 / 31 days | 1 to 2 months | 2 to 3 months | 3 to 6 months | 6 months to 1 year | 1 to 3 years | 3 to 5 years | Over 5 years | Total     |
|------------------------------|-------------|--------------|-------------------------|---------------|---------------|---------------|--------------------|--------------|--------------|--------------|-----------|
| Borrowings                   | 683.87      | 229.73       | 532.66                  | 1,460.43      | 1,311.84      | 5,117.44      | 8,094.69           | 14,279.13    | 4,629.76     | -            | 36,339.55 |
| Advances *                   | 1,236.40    | 304.58       | 286.18                  | 1,670.39      | 1,974.58      | 6,197.73      | 9,233.92           | 16,929.92    | 105.94       | 65.85        | 38,005.49 |
| Investments                  | -           | -            | 31.40                   | 22.81         | 22.81         | 68.44         | 416.92             | 547.50       | 148.99       | 474.53       | 1,733.40  |
| Foreign Currency liabilities | -           | -            | -                       | -             | -             | -             | -                  | 324.50       | -            | -            | 324.50    |

\* Net of provision for expected credit loss on Stage III loans.

## (xi) Registration obtained from other Financial Sector Regulators:

Since the Company has listed Non-Convertible Debentures, the Company is also subject to various compliances/guidelines as stipulated by Securities and Exchange Board of India (SEBI) as financial regulator. There is not specific registration from SEBI for the Company.

## (xii) Ratings assigned by Credit Rating Agencies and Migration of Ratings during year ended March 31, 2024:

| S. No. | Instrument                 | Rating Agency                            | Date of Rating | Rating Agency              | Valid up to  | Borrowing Limit |
|--------|----------------------------|------------------------------------------|----------------|----------------------------|--------------|-----------------|
| 1      | Long term bank facilities  | ICRA Limited                             | 14-Feb-24      | [ICRA]BBB+/Stable          | Refer note 1 | 17,000.00       |
| 2      | Long term bank facilities  | CRISIL Ratings Limited                   | 07-Feb-24      | CRISIL BBB+/Stable         | Refer note 1 | 3,000.00        |
| 3      | Long term bank facilities  | India Ratings & Research Private Limited | 16-Jan-24      | IND BBB+/Stable            | Refer note 1 | 1,500.00        |
| 4      | Non-convertible debentures | ACUITE Ratings & Research Limited        | 28-Aug-23      | ACUITE BBB+/Stable         | Refer note 1 | 1,050.00        |
| 5      | Market Linked debentures   | ACUITE Ratings & Research Limited        | 28-Aug-23      | PP-MLD ACUITE BBB+/Stable  | Refer note 1 | 1,000.00        |
| 6      | Non-convertible debentures | India Ratings & Research Private Limited | 08-Dec-23      | IND BBB+/Stable            | Refer note 1 | 3,100.00        |
| 7      | Non-convertible debentures | CRISIL Ratings Limited                   | 07-Feb-24      | CRISIL BBB+/Stable         | Refer note 1 | 1,830.00        |
| 8      | Subordinated Debt          | CRISIL Ratings Limited                   | 07-Feb-24      | CRISIL BBB+/Stable         | Refer note 1 | 1,500.00        |
| 9      | Non-convertible debentures | ICRA Limited                             | 06-Nov-23      | [ICRA]BBB+/Stable          | Refer note 1 | 3,715.40        |
| 10     | Non-convertible debentures | ICRA Limited                             | 12-Dec-23      | [ICRA]BBB+/Stable          | Refer note 1 | 500.00          |
| 11     | Subordinated Debt          | ICRA Limited                             | 06-Nov-23      | [ICRA]BBB+/Stable          | Refer note 1 | 1,050.00        |
| 12     | Non-convertible debentures | ICRA Limited                             | 19-Feb-24      | [ICRA]BBB+/Stable          | Refer note 1 | 500.00          |
| 13     | Tier-II Bonds Programme    | ICRA Limited                             | 06-Nov-23      | [ICRA]BBB+/Stable          | Refer note 1 | 250.00          |
| 14     | Market Linked debentures   | ICRA Limited                             | 06-Nov-23      | PP-MLD [ICRA] BBB +/Stable | Refer note 1 | 200.00          |
| 15     | Securitization             | ICRA Limited                             | 09-Jan-24      | [ICRA]A+(SO)               | Refer note 1 | 428.60          |

Note 1: The rating is subject to annual surveillance till final repayment/redemption of rated facilities.

**Ratings assigned by Credit Rating Agencies and Migration of Ratings during year ended March 31, 2023:**

| S. No. | Instrument                 | Rating Agency                            | Date of Rating | Rating Agency                  | Valid up to  | Borrowing Limit |
|--------|----------------------------|------------------------------------------|----------------|--------------------------------|--------------|-----------------|
| 1      | Long term bank facilities  | Acuite Rating & Research Ltd             | 07-Dec-22      | ACUITE BBB+/Stable             | Refer note 1 | 3,000.00        |
| 2      | Long term bank facilities  | ICRA Limited                             | 01-Feb-23      | [ICRA]BBB/Positive             | Refer note 1 | 9,250.00        |
| 3      | Long term bank facilities  | CRISIL Ratings Limited                   | 30-Jan-23      | CRISIL BBB/Stable              | Refer note 1 | 3,000.00        |
| 4      | Non-convertible debentures | Acuite Rating & Research Ltd             | 07-Dec-22      | ACUITE BBB+/Stable             | Refer note 1 | 1,050.00        |
| 5      | Non-convertible debentures | Acuite Rating & Research Ltd             | 07-Dec-22      | PP-MLD ACUITE BBB+/Stable      | Refer note 1 | 1,000.00        |
| 6      | Non-convertible debentures | India Ratings & Research Private Limited | 13-Mar-23      | IND BBB+/Stable                | Refer note 1 | 3,100.00        |
| 7      | Non-convertible debentures | CRISIL Ratings Limited                   | 03-Jun-22      | CRISIL BBB/Stable              | Refer note 1 | 1,830.00        |
| 8      | Non-convertible debentures | ICRA Limited                             | 01-Feb-23      | [ICRA]BBB/Positive             | Refer note 1 | 4,215.00        |
| 9      | Market Linked debentures   | ICRA Limited                             | 01-Feb-23      | PP-MLD [ICRA]BBB/Positive      | Refer note 1 | 200.00          |
| 10     | Tier-II Bonds Programme    | ICRA Limited                             | 01-Feb-23      | [ICRA]BBB/Positive             | Refer note 1 | 250.00          |
| 11     | Subordinated Debt          | ICRA Limited                             | 01-Feb-23      | [ICRA]BBB/Positive             | Refer note 1 | 800.00          |
| 12     | Securitization             | ICRA Limited                             | 23-May-22      | [ICRA]A(SO)                    | Refer note 1 | 202.50          |
| 13     | Securitization             | ICRA Limited                             | 03-Oct-22      | [ICRA]A(SO) for PTC Series A1, | Refer note 1 | 445.80          |
| 14     | Securitization             | ICRA Limited                             | 25-Nov-22      | [ICRA]A(SO)                    | Refer note 1 | 980.20          |

Note 1: The rating is subject to annual surveillance till final repayment/redemption of rated facilities.

**(xiii) Provisions and Contingencies (shown under Expenses in Standalone Statement of Profit and Loss):**

| Particulars                                                                               | March 31, 2024 | March 31, 2023 |
|-------------------------------------------------------------------------------------------|----------------|----------------|
| Provision for income-tax                                                                  | 587.55         | 68.64          |
| Provision towards NPA                                                                     | 266.61         | 464.36         |
| Provision for standard assets                                                             | 244.02         | 46.90          |
| Provision for impairment allowance for investment                                         | 263.48         | -              |
| Provision for gratuity (including re-measurement gains/(losses) on defined benefit plans) | 28.90          | 13.27          |
| Provision for leave encashment                                                            | 58.19          | 38.94          |

(xiv) The Company has not made any drawdown from reserves during the year ended March 31, 2024 and March 31, 2023.

**(xv) Concentration of Advances, Exposures and Non-Performing Assets:**

| Particulars                                                          | March 31, 2024 | March 31, 2023 |
|----------------------------------------------------------------------|----------------|----------------|
| <b>Concentration of Advances</b>                                     |                |                |
| Total advances to twenty largest borrowers                           | 154.15         | 87.85          |
| Percentage of advances to twenty largest borrowers to total advances | 0.31%          | 0.23%          |
| <b>Concentration of Exposures*</b>                                   |                |                |
| Total exposure to twenty largest borrowers                           | 149.08         | 46.81          |
| Percentage of exposure to twenty largest borrowers to total exposure | 0.30%          | 0.12%          |
| <b>Concentration of Non-Performing Assets</b>                        |                |                |
| Total exposure to top four non-performing assets                     | 2.75           | 1.70           |

\* represents amount outstanding as per contract with customers.

**(xvi) Sector-wise Non-Performing Assets:**

| Particulars                       | March 31, 2024 | March 31, 2023 |
|-----------------------------------|----------------|----------------|
| <b>Sector</b>                     |                |                |
| Agriculture and allied activities | 2.05%          | 1.34%          |
| MSME                              | 2.44%          | 0.00%          |
| Corporate borrowers               | 0.00%          | 0.00%          |
| Services                          | 0.00%          | 0.00%          |
| Unsecured personal loans          | 0.00%          | 0.00%          |
| Auto loans                        | 0.00%          | 0.00%          |
| Personal loans                    | 2.70%          | 1.08%          |

**(xvii) Movement of Non-Performing Assets (NPAs):**

| Particulars                                | March 31, 2024 | March 31, 2023 |
|--------------------------------------------|----------------|----------------|
| Net NPAs to net advances (%)               | 0.99%          | 0.47%          |
| Movement of NPAs (gross)                   |                |                |
| 1. Balance at the beginning of the year    | 496.94         | 785.44         |
| 2. Additions during the year               | 1,112.94       | 1,942.85       |
| 3. Reductions during the year              | (538.13)       | (2,231.35)     |
| 4. Balance at the end of the year          | 1,071.75       | 496.94         |
| Movement of NPAs (net)                     |                |                |
| 1. Balance at the beginning of the year    | 179.39         | 586.31         |
| 2. Additions during the year               | 310.71         | 1,615.62       |
| 3. Reductions during the year              | (2.51)         | (2,022.54)     |
| 4. Balance at the end of the year          | 487.59         | 179.39         |
| Movement of provision for NPAs             |                |                |
| 1. Balance at the beginning of the year    | 317.55         | 199.13         |
| 2. Provisions made during the year         | 802.23         | 327.23         |
| 3. Write-off/excess provision written back | (535.62)       | (208.81)       |
| 4. Balance at the end of the year          | 584.16         | 317.55         |



**(xviii) Details relating to Securitization:**

(₹ in million unless otherwise stated)

During the year, the Company has sold loans through securitization. The information on securitization activities is as under:

| Particulars                                                       | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|-------------------------------------------------------------------|--------------------------------------|--------------------------------------|
| Total number of loans securitized                                 | 13,794                               | 40,617                               |
| Total book value of loans securitized (including over collateral) | 476.21                               | 1,598.60                             |
| Sale consideration received for loans securitized                 | 428.59                               | 1,426.01                             |
| Credit enhancements provided                                      | 42.86                                | 142.03                               |

Above Credit enhancement includes only fixed deposit provided in the form of Cash collateral.

Under Ind AS 109, securitized loan assets does not meet de-recognition criteria and accordingly, the Company continues to recognize such loan assets and in addition recognizes a liability for the amount received. Accordingly, securitized loan assets and related liability is measured at amortised cost using effective interest method.

| Particulars                                                                                                                                                                                                         | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|--------------------------------------|
| 1. No. of SPVs sponsored by the NBFC for securitization transactions                                                                                                                                                | 1                                    | 3                                    |
| 2. Total amount of securitized assets as per the books of the SPVs sponsored by the NBFC                                                                                                                            | 185.91                               | 1,052.23                             |
| 3. Total amount of exposures retained to comply with minimum retention requirement ('MRR') as on the date of balance sheet                                                                                          | 90.48                                | 358.65                               |
| a) Off balance sheet exposures                                                                                                                                                                                      |                                      |                                      |
| - First loss                                                                                                                                                                                                        | -                                    | -                                    |
| - Others                                                                                                                                                                                                            | -                                    | -                                    |
| b) On balance sheet exposures                                                                                                                                                                                       |                                      |                                      |
| - First loss (cash collateral)                                                                                                                                                                                      | 42.86                                | 168.44                               |
| - Others (over collateral)                                                                                                                                                                                          | 47.62                                | 190.21                               |
| 4. Amount of exposures to securitization transactions other than MRR:                                                                                                                                               |                                      |                                      |
| a) Off balance sheet exposures                                                                                                                                                                                      | -                                    | -                                    |
| i) Exposure to own securitizations                                                                                                                                                                                  |                                      |                                      |
| - First loss                                                                                                                                                                                                        | -                                    | -                                    |
| - Others                                                                                                                                                                                                            | -                                    | -                                    |
| ii) Exposure to third party securitizations                                                                                                                                                                         |                                      |                                      |
| - First loss                                                                                                                                                                                                        | -                                    | -                                    |
| - Others                                                                                                                                                                                                            | -                                    | -                                    |
| b) On balance sheet exposures                                                                                                                                                                                       |                                      |                                      |
| i) Exposure to own securitizations                                                                                                                                                                                  |                                      |                                      |
| - First loss                                                                                                                                                                                                        | -                                    | -                                    |
| - Others                                                                                                                                                                                                            | -                                    | -                                    |
| ii) Exposure to third party securitizations                                                                                                                                                                         |                                      |                                      |
| - First loss                                                                                                                                                                                                        | -                                    | -                                    |
| - Others                                                                                                                                                                                                            | -                                    | -                                    |
| 5. Sale consideration received for the securitized assets and gain/loss on sale on account of securitization                                                                                                        | 428.59                               | 1,628.52                             |
| 6. Form and quantum (outstanding value) of services provided by way of, liquidity support, post-securitization asset servicing, etc.                                                                                | -                                    | -                                    |
| 7. Performance of facility provided. Please provide separately for each facility viz. Credit enhancement, liquidity support, servicing agent etc. Mention percent in bracket as of total value of facility provided | -                                    | -                                    |
| (a) Amount paid                                                                                                                                                                                                     | -                                    | -                                    |
| (b) Repayment received                                                                                                                                                                                              | -                                    | -                                    |
| (c) Outstanding amount                                                                                                                                                                                              | 90.48                                | 358.65                               |
| 8. Average default rate of portfolios observed in the past. Please provide breakup separately for each asset class i.e. RMBS, Vehicle Loans etc.                                                                    | -                                    | -                                    |
| 9. Amount and number of additional/top up loan given on same underlying asset. Please provide breakup separately for each asset class i.e. RMBS, Vehicle Loans etc.                                                 | -                                    | -                                    |
| 10. Investor complaints (a) Directly/Indirectly received and; (b) Complaints outstanding                                                                                                                            | -                                    | -                                    |

**(xix) (a) Details of Assignment Transactions Undertaken**

| Particulars                                                                           | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|---------------------------------------------------------------------------------------|--------------------------------------|--------------------------------------|
| No. of accounts sold during the year                                                  | 384,892                              | 329,921                              |
| Aggregate value of accounts sold during the year                                      | 12,486.02                            | 10,684.91                            |
| Aggregate consideration received during the year                                      | 12,486.02                            | 10,684.91                            |
| Additional consideration realized in respect of accounts transferred in earlier years | -                                    | -                                    |
| Aggregate gain/(loss) over net book value                                             | 1,362.95                             | 1,160.99                             |

**(b) Details of Assignment Purchased**

| Particulars                                           | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|-------------------------------------------------------|--------------------------------------|--------------------------------------|
| No. of accounts purchased during the year             | -                                    | 613                                  |
| Aggregate value of accounts purchased during the year | -                                    | 221.88                               |
| Aggregate consideration paid during the year          | -                                    | 221.88                               |

(xx) The Company has not transferred any stressed loans during the year, for previous year refer note 45(C)).

(xxi) The Company has not purchased non-performing financial assets during the year ended March 31, 2024 and March 31, 2023.

(xxii) Unsecured loan and advances – refer note 7

(xxiii) No penalties have been imposed on the Company by RBI and other regulators other than certain late submission fees with certain statutory bodies during the year ended March 31, 2024 and March 31, 2023.

#### (xxiv) Information on Net Interest Margin

| Particulars                             | March 31, 2024 | March 31, 2023 |
|-----------------------------------------|----------------|----------------|
| Average interest charged (A)            | 22.55%         | 19.34%         |
| Average effective cost of borrowing (B) | 12.45%         | 11.48%         |
| Net Interest margin (A-B)               | 10.10%         | 7.86%          |

1. Interest income considered for computation of “average interest charged” excludes loan processing fee collected from customers in accordance with para 54 (vi) of the RBI Master Directions. As per Ind AS 109, such loan processing fee forms part of interest income in the Ind AS financial statements.

2. Average loan outstanding considered for computation of “average interest charged” is gross of the impairment allowance and unamortized portion of loan processing fee. As per Ind AS 109, such allowance is adjusted from the loan balance in the Ind AS financial statements.

#### (xxv) Qualitative Disclosure on LCR

As per Reserve Bank of India guidelines, all deposit-taking NBFCs irrespective of their asset size and non-deposit-taking NBFCs with an asset size of ₹ 50,000 million and above are required to maintain a liquidity coverage ratio (LCR) to ensure availability of adequate high-quality liquid assets (HQLA) to survive any acute liquidity stress scenario i.e., cash outflow increased to 115% and cash inflow decreased to 75%, lasting for 30 days. As per RBI guidelines has been calculated using the simple average of daily observations (over a period of 90 days).

Cash outflows under secured funding include contractual payments of the term loan, NCDs, and other debt obligations including interest payments. To compute inflow from fully performing exposures, the company considers collection from performing advances including interest due in the next 30 days. Other cash inflows include cash from unencumbered fixed deposits, Certificates of deposits, and mutual fund investments maturing in the next 30 days. Regulatory requirement of LCR is 70% from December 2022 and 85% post December 2023.

| S.No.                             | Particulars                                                                | 31-Mar-24<br>Total<br>Unweighted<br>Value | 31-Mar-24<br>Total<br>weighted<br>Value | 31-Dec-23<br>Total<br>Unweighted<br>Value | 31-Dec-23<br>Total<br>weighted<br>Value | 30-Sep-23<br>Total<br>Unweighted<br>Value | 30-Sep-23<br>Total<br>Weighted<br>Value |
|-----------------------------------|----------------------------------------------------------------------------|-------------------------------------------|-----------------------------------------|-------------------------------------------|-----------------------------------------|-------------------------------------------|-----------------------------------------|
| <b>High Quality Liquid Assets</b> |                                                                            |                                           |                                         |                                           |                                         |                                           |                                         |
| 1                                 | Total High Quality Liquid Assets (HQLA)                                    | 1630.25                                   | 1630.25                                 | 1,820.22                                  | 1,820.22                                | 3,343.94                                  | 3,343.94                                |
| <b>CASH OUTFLOWS</b>              |                                                                            |                                           |                                         |                                           |                                         |                                           |                                         |
| 2                                 | Deposits (for deposit taking companies)                                    | -                                         | -                                       | -                                         | -                                       | -                                         | -                                       |
| 3                                 | Unsecured wholesale funding                                                | 34.40                                     | 39.56                                   | 52.05                                     | 59.86                                   | 22.88                                     | 26.32                                   |
| 4                                 | Secured wholesale funding                                                  | 1,818.27                                  | 2,091.01                                | 2,086.74                                  | 2,399.75                                | 2,849.45                                  | 3,276.87                                |
| 5                                 | Additional requirements, of which                                          |                                           |                                         |                                           |                                         |                                           |                                         |
| (i)                               | Outflows related to derivative exposures and other collateral requirements | -                                         | -                                       | -                                         | -                                       | -                                         | -                                       |
| (ii)                              | Outflows related to loss of funding on debt products                       | -                                         | -                                       | -                                         | -                                       | -                                         | -                                       |
| (iii)                             | Credit and liquidity facilities                                            | -                                         | -                                       | -                                         | -                                       | -                                         | -                                       |
| 6                                 | Other contractual funding obligations**                                    | 2,046.51                                  | 2,046.51                                | 1,154.12                                  | 1,154.12                                | 1,565.03                                  | 1,565.03                                |
| 7                                 | Other contingent funding obligations                                       | -                                         | -                                       | -                                         | -                                       | -                                         | -                                       |
| 8                                 | <b>TOTAL CASH OUTFLOWS (A)</b>                                             | <b>3,899.18</b>                           | <b>4,177.08</b>                         | <b>3,292.91</b>                           | <b>3,613.73</b>                         | <b>4,437.37</b>                           | <b>4,868.22</b>                         |
| <b>CASH INFLOWS</b>               |                                                                            |                                           |                                         |                                           |                                         |                                           |                                         |
| 9                                 | Secured lending                                                            | -                                         | -                                       | -                                         | -                                       | -                                         | -                                       |
| 10                                | Inflows from Standard Loan portfolio                                       | 2,339.83                                  | 1,754.87                                | 3,665.14                                  | 2,748.86                                | 2,602.42                                  | 1,951.82                                |
| 11                                | Other cash inflows                                                         | 924.35                                    | 693.26                                  | 2,896.04                                  | 2,172.03                                | 6,237.84                                  | 4,678.38                                |
|                                   | Inflow from Fixed deposits                                                 | 615.99                                    | 461.99                                  | 2,582.28                                  | 1,936.71                                | 5,922.96                                  | 4,442.22                                |
| 12                                | Other Receivables                                                          | 308.36                                    | 231.27                                  | 313.77                                    | 235.33                                  | 314.88                                    | 236.16                                  |
|                                   | <b>TOTAL CASH INFLOWS (B)</b>                                              | <b>3,264.18</b>                           | <b>2,448.13</b>                         | <b>6,561.19</b>                           | <b>4,920.89</b>                         | <b>8,840.26</b>                           | <b>6,630.20</b>                         |
|                                   | <b>TOTAL HQLA (C)</b>                                                      |                                           | 1,630.25                                |                                           | 1,820.22                                |                                           | 3,343.94                                |
|                                   | <b>TOTAL NET CASH OUTFLOWS D=(A-B)</b>                                     |                                           | 1,728.95                                |                                           | 903.43                                  |                                           | 1,217.05                                |
|                                   | <b>LIQUIDITY COVERAGE RATIO (%) (C/D)</b>                                  |                                           | 94%                                     |                                           | 201%                                    |                                           | 275%                                    |

\*\*Stress percentages have not been applied as contractual obligations will not increase even in stressed scenarios.

#### (xxvi) Loans to Directors, Senior Officers and Relatives of Directors

| Particulars                                            | March 31, 2024 | March 31, 2023 |
|--------------------------------------------------------|----------------|----------------|
| Directors and their relatives                          | -              | -              |
| Entities associates with directors and their relatives | 125.00         | -              |
| Senior officers and their relatives                    | -              | -              |

#### (xxvii) Details of Single Borrower limit (SGL)/ Group borrower limit (GBL) exceeded by Applicable NBFC.

The Company does not have single or group borrower exceeding the limits

#### (xxviii) Details of financing of parent Company product.

There is no financing to Parent Company product in March 31,2024 (March 31, 2023, Nil).

**(xx) Revenue Recognition**

Revenue recognition has not been postponed by the Company March 31, 2024 (March 31, 2023, Nil) due to any pending resolutions of significant uncertainties.

**(xxx) Overseas Assets (for those with Joint Ventures and Subsidiaries Abroad) – Nil****(xxxi) Instances of Fraud**

| Particulars     | March 31, 2024 | March 31, 2023 |
|-----------------|----------------|----------------|
| Number of cases | 6              | 3              |
| Amount of fraud | 1.67           | 2.58           |

**(xxxii) Prudential Floor for Impairment Loss Allowance March 31, 2024**

| Asset classification under RBI norms | Asset classification under Ind AS 109 | Gross carrying amount as per Ind AS | Loss allowance as required under Ind AS 109 | Net carrying amount | Provision required as per IRACP norms* | Difference between Ind AS 109 provisions and IRACP |
|--------------------------------------|---------------------------------------|-------------------------------------|---------------------------------------------|---------------------|----------------------------------------|----------------------------------------------------|
| (1)                                  | (2)                                   | (3)                                 | (4)                                         | (5) = (3) - (4)     | (6)                                    | (7) = (4) - (6)                                    |
| <b>Performing Assets</b>             |                                       |                                     |                                             |                     |                                        |                                                    |
| Standard assets                      | Stage I                               | 47,295.99                           | 87.63                                       | 47,208.36           | 652.85                                 | (565.22)                                           |
|                                      | Stage II                              | 1,040.25                            | 258.84                                      | 781.41              | 13.67                                  | 245.17                                             |
| <b>Subtotal (A)</b>                  |                                       | <b>48,336.24</b>                    | <b>346.47</b>                               | <b>47,989.77</b>    | <b>666.52</b>                          | <b>(320.05)</b>                                    |
| <b>Non-performing assets</b>         |                                       |                                     |                                             |                     |                                        |                                                    |
| Sub-Standard assets                  | Stage III                             | 1,071.75                            | 584.16                                      | 487.59              | 9.97                                   | 574.19                                             |
| Doubtful assets                      | Stage III                             | -                                   | -                                           | -                   | -                                      | -                                                  |
| Upto 1 year                          | Stage III                             | -                                   | -                                           | -                   | -                                      | -                                                  |
| 1 to 3 years                         | Stage III                             | -                                   | -                                           | -                   | -                                      | -                                                  |
| More than 3 years                    | Stage III                             | -                                   | -                                           | -                   | -                                      | -                                                  |
| Loss assets                          | Stage III                             | -                                   | -                                           | -                   | -                                      | -                                                  |
| <b>Subtotal (B)</b>                  |                                       | <b>1,071.75</b>                     | <b>584.16</b>                               | <b>487.59</b>       | <b>9.97</b>                            | <b>574.19</b>                                      |
| <b>Total (A+B)</b>                   | Stage I                               | 47,295.99                           | 87.63                                       | 47,208.36           | 652.85                                 | (565.22)                                           |
|                                      | Stage II                              | 1,040.25                            | 258.84                                      | 781.41              | 13.67                                  | 245.17                                             |
|                                      | Stage III                             | 1,071.75                            | 584.16                                      | 487.59              | 9.97                                   | 574.19                                             |
|                                      | <b>Total</b>                          | <b>49,407.99</b>                    | <b>930.63</b>                               | <b>48,477.36</b>    | <b>676.49</b>                          | <b>254.14</b>                                      |

**Prudential Floor for Impairment Loss Allowance March 31, 2023**

| Asset classification under RBI norms | Asset classification under Ind AS 109 | Gross carrying amount as per Ind AS | Loss allowance as required under Ind AS 109 | Net carrying amount | Provision required as per IRACP norms* | Difference between Ind AS 109 provisions and IRACP |
|--------------------------------------|---------------------------------------|-------------------------------------|---------------------------------------------|---------------------|----------------------------------------|----------------------------------------------------|
| (1)                                  | (2)                                   | (3)                                 | (4)                                         | (5) = (3) - (4)     | (6)                                    | (7) = (4) - (6)                                    |
| <b>Performing Assets</b>             |                                       |                                     |                                             |                     |                                        |                                                    |
| Standard assets                      | Stage I                               | 37,646.18                           | 57.36                                       | 37,588.82           | 360.17                                 | (302.81)                                           |
|                                      | Stage II                              | 179.92                              | 45.09                                       | 134.83              | 1.53                                   | 43.56                                              |
| <b>Subtotal (A)</b>                  |                                       | <b>37,826.10</b>                    | <b>102.45</b>                               | <b>37,723.65</b>    | <b>361.70</b>                          | <b>(259.25)</b>                                    |
| <b>Non-performing assets</b>         |                                       |                                     |                                             |                     |                                        |                                                    |
| Sub-Standard assets                  | Stage III                             | 496.94                              | 317.55                                      | 179.39              | 4.35                                   | 313.20                                             |
| Doubtful assets                      | Stage III                             | -                                   | -                                           | -                   | -                                      | -                                                  |
| Up to 1 year                         | Stage III                             | -                                   | -                                           | -                   | -                                      | -                                                  |
| 1 to 3 years                         | Stage III                             | -                                   | -                                           | -                   | -                                      | -                                                  |
| More than 3 years                    | Stage III                             | -                                   | -                                           | -                   | -                                      | -                                                  |
| Loss assets                          | Stage III                             | -                                   | -                                           | -                   | -                                      | -                                                  |
| <b>Subtotal (B)</b>                  |                                       | <b>496.94</b>                       | <b>317.55</b>                               | <b>179.39</b>       | <b>4.35</b>                            | <b>313.20</b>                                      |
| <b>Total (A+B)</b>                   | Stage I                               | 37,646.18                           | 57.36                                       | 37,588.82           | 360.17                                 | (302.81)                                           |
|                                      | Stage II                              | 179.92                              | 45.09                                       | 134.83              | 1.53                                   | 43.56                                              |
|                                      | Stage III                             | 496.94                              | 317.55                                      | 179.39              | 4.35                                   | 313.20                                             |
|                                      | <b>Total</b>                          | <b>38,323.04</b>                    | <b>420.00</b>                               | <b>37,903.04</b>    | <b>366.05</b>                          | <b>53.96</b>                                       |

\* The provision required as per IRACP norms has been calculated on the aggregate loan portfolio after derecognizing the securitized assets which meets the de-recognition criteria under the previous GAAP.



(₹ in million unless otherwise stated)

(xxxiii) The following disclosures have been given in terms of Master Direction RBI/DoR/2023-24/106 (Updated as on March 21, 2024) - Master Direction (Non-Banking Financial Company - Scale Based Regulation) Directions, 2023

**Schedule to the Balance Sheet of a NBFC for the year ended March 31, 2024**

| Particulars             |                                                                                                                     | Amount Outstanding                                                                                           | Amount Overdue |
|-------------------------|---------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|----------------|
| <b>Liabilities Side</b> |                                                                                                                     |                                                                                                              |                |
| (1)                     | Loans and advances availed by the non-banking financial company inclusive of interest accrued thereon but not paid: |                                                                                                              |                |
|                         | (a)                                                                                                                 | Debentures : Secured                                                                                         | 9,485.03       |
|                         |                                                                                                                     | : Unsecured                                                                                                  | 2,934.87       |
|                         |                                                                                                                     | (other than falling within the meaning of public deposits*)                                                  | -              |
|                         | (b)                                                                                                                 | Deferred Credits                                                                                             | -              |
|                         | (c)                                                                                                                 | Term Loans                                                                                                   | 34,481.85      |
|                         | (d)                                                                                                                 | Inter-corporate loans and borrowing                                                                          | -              |
|                         | (e)                                                                                                                 | Commercial Paper                                                                                             | -              |
|                         | (f)                                                                                                                 | Public Deposits                                                                                              | -              |
|                         |                                                                                                                     | Other Loans:                                                                                                 |                |
|                         |                                                                                                                     | Liability against securitised assets                                                                         | 161.75         |
|                         | (g)                                                                                                                 | Liability against leased assets                                                                              | 26.25          |
|                         |                                                                                                                     | Car Loan                                                                                                     | 54.63          |
|                         |                                                                                                                     | Overdraft facility                                                                                           | 0.07           |
| (2)                     | Break-up of (1)(f) above (Outstanding public deposits inclusive of interest accrued thereon but not paid):          |                                                                                                              |                |
|                         | (a)                                                                                                                 | In the form of Unsecured debentures                                                                          | -              |
|                         | (b)                                                                                                                 | In the form of partly secured debentures i.e. debentures where there is a shortfall in the value of security | -              |
|                         | (c)                                                                                                                 | Other public deposits                                                                                        | -              |
| <b>Assets Side</b>      |                                                                                                                     | <b>Amount Outstanding</b>                                                                                    |                |
| (3)                     | Break-up of Loans and Advances including bills receivables [other than those included in (4) below]:                |                                                                                                              |                |
|                         | (a)                                                                                                                 | Secured                                                                                                      | 372.84         |
|                         | (b)                                                                                                                 | Unsecured                                                                                                    | 49,035.15      |
| (4)                     | Break up of Leased Assets and stock on hire and other assets counting towards asset financing activities:           |                                                                                                              |                |
|                         | Lease assets including lease rentals under sundry debtors                                                           |                                                                                                              |                |
|                         | (i)                                                                                                                 | (a) Financial lease                                                                                          | -              |
|                         |                                                                                                                     | (b) Operating lease                                                                                          | -              |
|                         | Stock on hire including hire charges under sundry debtors                                                           |                                                                                                              |                |
|                         | (ii)                                                                                                                | (a) Assets on hire                                                                                           | -              |
|                         |                                                                                                                     | (b) Repossessed Assets                                                                                       | -              |
|                         | Other loans counting towards asset financing activities                                                             |                                                                                                              |                |
|                         | (iii)                                                                                                               | (a) Loans where assets have been repossessed                                                                 | -              |
|                         |                                                                                                                     | (b) Loans other than (a) above                                                                               | -              |
| (5)                     | Break-up of Investments                                                                                             |                                                                                                              |                |
|                         | Current Investments                                                                                                 |                                                                                                              |                |
|                         | 1.                                                                                                                  | Quoted                                                                                                       |                |
|                         |                                                                                                                     | Shares                                                                                                       |                |
|                         |                                                                                                                     | (a) Equity                                                                                                   | -              |
|                         |                                                                                                                     | (b) Preference                                                                                               | -              |
|                         |                                                                                                                     | (ii) Debentures and Bonds                                                                                    | -              |
|                         |                                                                                                                     | (iii) Units of mutual funds                                                                                  | -              |
|                         |                                                                                                                     | (iv) Government Securities                                                                                   | -              |
|                         |                                                                                                                     | (v) Others (please specify)                                                                                  | -              |
|                         | 2.                                                                                                                  | Unquoted                                                                                                     |                |
|                         |                                                                                                                     | Shares                                                                                                       |                |
|                         |                                                                                                                     | (i) (a) Equity                                                                                               | -              |
|                         |                                                                                                                     | (b) Preference                                                                                               | -              |
|                         |                                                                                                                     | (ii) Debentures and Bonds                                                                                    | -              |
|                         |                                                                                                                     | (iii) Units of mutual funds                                                                                  | -              |
|                         |                                                                                                                     | (iv) Government Securities                                                                                   | -              |
|                         |                                                                                                                     | (v) Others (Investments in Security Receipts)                                                                | -              |
|                         | Long Term investments                                                                                               |                                                                                                              |                |
|                         | 1.                                                                                                                  | Quoted                                                                                                       |                |
|                         |                                                                                                                     | Shares                                                                                                       |                |
|                         |                                                                                                                     | (i) (a) Equity                                                                                               | -              |
|                         |                                                                                                                     | (b) Preference                                                                                               | -              |
|                         | (ii)                                                                                                                | Debentures and Bonds                                                                                         | -              |

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(₹ in million unless otherwise stated)

| Assets Side |                                                                                                                                     |                                               | Amount Outstanding                           |           |                                |
|-------------|-------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|----------------------------------------------|-----------|--------------------------------|
| (5)         | 1.                                                                                                                                  | (iii) Units of mutual funds                   |                                              |           | -                              |
|             |                                                                                                                                     | (iv) Government Securities                    |                                              |           | -                              |
|             |                                                                                                                                     | (v) Others (please specify)                   |                                              |           | -                              |
|             |                                                                                                                                     | Unquoted                                      |                                              |           |                                |
|             |                                                                                                                                     | Shares                                        |                                              |           |                                |
|             |                                                                                                                                     | (i) (a) Equity                                |                                              |           | 722.10                         |
|             | 2.                                                                                                                                  | (b) Preference                                |                                              |           | -                              |
|             |                                                                                                                                     | (ii) Debentures and Bonds                     |                                              |           | -                              |
|             |                                                                                                                                     | (iii) Units of mutual funds                   |                                              |           | -                              |
|             |                                                                                                                                     | (iv) Government Securities                    |                                              |           | -                              |
|             |                                                                                                                                     | (v) Others (Investments in Security Receipts) |                                              |           | 627.38                         |
| (6)         | Borrower group-wise classification of assets financed as in (3) and (4) above:                                                      |                                               |                                              |           |                                |
|             | Category                                                                                                                            |                                               | Amount Net of Provisions                     |           |                                |
|             |                                                                                                                                     |                                               | Secured                                      | Unsecured | Total                          |
|             | 1.                                                                                                                                  | Related Parties                               |                                              |           |                                |
|             |                                                                                                                                     | (a) Subsidiaries                              | 124.28                                       | -         | 124.28                         |
|             |                                                                                                                                     | (b) Companies in the same group               | -                                            | -         | -                              |
|             |                                                                                                                                     | (c) Other related parties                     | -                                            | -         | -                              |
|             | 2.                                                                                                                                  | Other than related parties                    | 240.25                                       | 48,112.83 | 48,353.08                      |
|             | Total                                                                                                                               |                                               | 364.53                                       | 48,112.83 | 48,477.36                      |
| (7)         | Investor group-wise classification of all investments (current and long term) in shares and securities (both quoted and unquoted) : |                                               |                                              |           |                                |
|             | Category                                                                                                                            |                                               | Market Value / Break up or fair value or NAV |           | Book Value (Net of Provisions) |
|             | 1.                                                                                                                                  | Related Parties                               |                                              |           |                                |
|             |                                                                                                                                     | (a) Subsidiaries                              | 722.10                                       |           | 722.10                         |
|             |                                                                                                                                     | (b) Associates                                | -                                            |           | -                              |
|             |                                                                                                                                     | (c) Companies in the same group               | -                                            |           | -                              |
|             |                                                                                                                                     | (d) Other related parties                     | -                                            |           | -                              |
|             | 2.                                                                                                                                  | Other than related parties                    | 627.38                                       |           | 627.38                         |
|             | Total                                                                                                                               |                                               | 1,349.48                                     |           | 1,349.48                       |
| (8)         | Other Information                                                                                                                   |                                               |                                              |           |                                |
|             | Particulars                                                                                                                         |                                               | Amount                                       |           |                                |
|             | (i)                                                                                                                                 | Gross Non-Performing Assets                   |                                              |           |                                |
|             |                                                                                                                                     | (a) Related parties                           |                                              |           | -                              |
|             |                                                                                                                                     | (b) Other than related parties                |                                              |           | 1,071.75                       |
|             | (ii)                                                                                                                                | Net Non-Performing Assets                     |                                              |           |                                |
|             |                                                                                                                                     | (a) Related parties                           |                                              |           | -                              |
|             |                                                                                                                                     | (b) Other than related parties                |                                              |           | 487.59                         |
|             | (iii)                                                                                                                               | Assets acquired in satisfaction of debt       |                                              |           | -                              |

## Schedule to the Balance Sheet of a NBFC for the Year ended March 31, 2023

| Particulars        |                                                                                                                     |                                                                                                              | Amount Outstanding | Amount Overdue |   |
|--------------------|---------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|--------------------|----------------|---|
| Liabilities Side   |                                                                                                                     |                                                                                                              |                    |                |   |
| (1)                | Loans and advances availed by the non-banking financial company inclusive of interest accrued thereon but not paid: |                                                                                                              |                    |                |   |
|                    | (a)                                                                                                                 | Debentures : Secured                                                                                         | 9,733.10           | -              |   |
|                    |                                                                                                                     | : Unsecured                                                                                                  |                    | 1,692.39       | - |
|                    |                                                                                                                     | (other than falling within the meaning of public deposits)                                                   |                    | -              | - |
|                    | (b)                                                                                                                 | Deferred Credits                                                                                             | -                  | -              |   |
|                    | (c)                                                                                                                 | Term Loans                                                                                                   | 23,919.67          | -              |   |
|                    | (d)                                                                                                                 | Inter-corporate loans and borrowing                                                                          | -                  | -              |   |
|                    | (e)                                                                                                                 | Commercial Paper                                                                                             | -                  | -              |   |
|                    | (f)                                                                                                                 | Public Deposits                                                                                              | -                  | -              |   |
|                    | (g)                                                                                                                 | Other Loans:                                                                                                 |                    |                |   |
|                    |                                                                                                                     | Liability against securitised assets                                                                         |                    | 1,001.38       | - |
|                    |                                                                                                                     | Liability against leased assets                                                                              |                    | 15.96          | - |
| Car Loan           |                                                                                                                     | 8.55                                                                                                         |                    |                |   |
| Overdraft facility |                                                                                                                     | 308.96                                                                                                       | -                  |                |   |
| (2)                | Break-up of (1)(f) above (Outstanding public deposits inclusive of interest accrued thereon but not paid):          |                                                                                                              |                    |                |   |
|                    | (a)                                                                                                                 | In the form of Unsecured debentures                                                                          | -                  | -              |   |
|                    | (b)                                                                                                                 | In the form of partly secured debentures i.e. debentures where there is a shortfall in the value of security | -                  | -              |   |
|                    | (c)                                                                                                                 | Other public deposits                                                                                        | -                  | -              |   |

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(₹ in million unless otherwise stated)

| Assets Side |                                                                                                            |                                                           | Amount Outstanding                        |            |           |   |
|-------------|------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|-------------------------------------------|------------|-----------|---|
| (3)         | Break-up of Loans and Advances including bills receivables [other than those included in (4) below]:       |                                                           |                                           |            |           |   |
|             | (a)                                                                                                        | Secured                                                   | 362.56                                    |            |           |   |
|             | (b)                                                                                                        | Unsecured                                                 | 37,960.48                                 |            |           |   |
| (4)         | Break up of Leased Assets and stock on hire and other assets counting towards asset financing activities : |                                                           |                                           |            |           |   |
|             |                                                                                                            | Lease assets including lease rentals under sundry debtors |                                           |            |           |   |
|             | (i)                                                                                                        | (a)                                                       | Financial lease                           | -          |           |   |
|             |                                                                                                            | (b)                                                       | Operating lease                           | -          |           |   |
|             | (ii)                                                                                                       | Stock on hire including hire charges under sundry debtors |                                           |            |           |   |
|             |                                                                                                            | (a)                                                       | Assets on hire                            | -          |           |   |
|             |                                                                                                            | (b)                                                       | Repossessed Assets                        | -          |           |   |
|             | (iii)                                                                                                      | Other loans counting towards asset financing activities   |                                           |            |           |   |
|             |                                                                                                            | (a)                                                       | Loans where assets have been repossessed  | -          |           |   |
|             |                                                                                                            | (b)                                                       | Loans other than (a) above                | -          |           |   |
| (5)         | Break-up of Investments                                                                                    |                                                           |                                           |            |           |   |
|             | Current Investments                                                                                        |                                                           |                                           |            |           |   |
|             | 1.                                                                                                         | Quoted                                                    |                                           |            |           |   |
|             |                                                                                                            | (i)                                                       | Shares                                    |            |           |   |
|             |                                                                                                            |                                                           | (a)                                       | Equity     | -         |   |
|             |                                                                                                            |                                                           | (b)                                       | Preference | -         |   |
|             |                                                                                                            | (ii)                                                      | Debentures and Bonds                      | -          |           |   |
|             |                                                                                                            | (iii)                                                     | Units of mutual funds                     | -          |           |   |
|             |                                                                                                            | (iv)                                                      | Government Securities                     | -          |           |   |
|             |                                                                                                            | (v)                                                       | Others (please specify)                   | -          |           |   |
|             | 2.                                                                                                         | Unquoted                                                  |                                           |            |           |   |
|             |                                                                                                            | (i)                                                       | Shares                                    |            |           |   |
|             |                                                                                                            |                                                           | (a)                                       | Equity     | -         |   |
|             |                                                                                                            |                                                           | (b)                                       | Preference | -         |   |
|             |                                                                                                            | (ii)                                                      | Debentures and Bonds                      | -          |           |   |
|             |                                                                                                            | (iii)                                                     | Units of mutual funds                     | -          |           |   |
|             |                                                                                                            | (iv)                                                      | Government Securities                     | -          |           |   |
|             |                                                                                                            | (v)                                                       | Others (please specify)                   | -          |           |   |
|             | Long Term investments                                                                                      |                                                           |                                           |            |           |   |
|             | 1.                                                                                                         | Quoted                                                    |                                           |            |           |   |
|             |                                                                                                            | (i)                                                       | Shares                                    |            |           |   |
|             |                                                                                                            |                                                           | (a)                                       | Equity     | -         |   |
|             |                                                                                                            |                                                           | (b)                                       | Preference | -         |   |
|             |                                                                                                            | (ii)                                                      | Debentures and Bonds                      | -          |           |   |
|             |                                                                                                            | (iii)                                                     | Units of mutual funds                     | -          |           |   |
|             |                                                                                                            | (iv)                                                      | Government Securities                     | -          |           |   |
|             |                                                                                                            | (v)                                                       | Others (please specify)                   | -          |           |   |
|             | 2.                                                                                                         | Unquoted                                                  |                                           |            |           |   |
|             |                                                                                                            | (i)                                                       | Shares                                    |            |           |   |
|             |                                                                                                            |                                                           | (a)                                       | Equity     | 472.10    |   |
|             |                                                                                                            |                                                           | (b)                                       | Preference | -         |   |
|             |                                                                                                            | (ii)                                                      | Debentures and Bonds                      | -          |           |   |
|             |                                                                                                            | (iii)                                                     | Units of mutual funds                     | -          |           |   |
|             |                                                                                                            | (iv)                                                      | Government Securities                     | -          |           |   |
|             |                                                                                                            | (v)                                                       | Others (Investments in Security Receipts) | 1,261.30   |           |   |
| (6)         | Borrower group-wise classification of assets financed as in (3) and (4) above:                             |                                                           |                                           |            |           |   |
|             | Category                                                                                                   |                                                           | Amount Net of Provisions                  |            |           |   |
|             |                                                                                                            |                                                           | Secured                                   | Unsecured  | Total     |   |
|             | 1.                                                                                                         | Related Parties                                           |                                           |            |           |   |
|             |                                                                                                            | (a)                                                       | Subsidiaries                              | -          | -         | - |
|             |                                                                                                            | (b)                                                       | Companies in the same group               | -          | -         | - |
|             |                                                                                                            | (c)                                                       | Other related parties                     | -          | -         | - |
| 2.          | Other than related parties                                                                                 |                                                           | 360.48                                    | 37,542.56  | 37,903.04 |   |
| Total       |                                                                                                            | 360.48                                                    | 37,542.56                                 | 37,903.04  |           |   |

Contd...



(₹ in million unless otherwise stated)

(₹ in million unless otherwise stated)

|     | Investor group-wise classification of all investments (current and long term) in shares and securities (both quoted and unquoted) : |                                         |                                              |                                |          |
|-----|-------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|----------------------------------------------|--------------------------------|----------|
|     | Category                                                                                                                            |                                         | Market Value / Break Up or Fair Value or NAV | Book Value (Net of Provisions) |          |
| (7) | 1.                                                                                                                                  | Related Parties                         |                                              |                                |          |
|     |                                                                                                                                     | (a)                                     | Subsidiaries                                 | 472.10                         | 472.10   |
|     |                                                                                                                                     | (b)                                     | Associates                                   | -                              | -        |
|     |                                                                                                                                     | (c)                                     | Companies in the same group                  | -                              | -        |
|     |                                                                                                                                     | (d)                                     | Other related parties                        | -                              | -        |
|     | 2.                                                                                                                                  | Other than related parties              |                                              | 1,261.30                       | 1,261.30 |
|     | Total                                                                                                                               |                                         | 1,733.40                                     | 1,733.40                       |          |
| (8) | Other Information                                                                                                                   |                                         |                                              |                                |          |
|     | Particulars                                                                                                                         |                                         | Amount                                       |                                |          |
|     | (i)                                                                                                                                 | Gross Non-Performing Assets             |                                              |                                |          |
|     |                                                                                                                                     | (a)                                     | Related parties                              |                                | -        |
|     |                                                                                                                                     | (b)                                     | Other than related parties                   |                                | 496.94   |
|     | (ii)                                                                                                                                | Net Non-Performing Assets               |                                              |                                |          |
|     |                                                                                                                                     | (a)                                     | Related parties                              |                                | -        |
|     |                                                                                                                                     | (b)                                     | Other than related parties                   |                                | 179.39   |
|     | (iii)                                                                                                                               | Assets acquired in satisfaction of debt |                                              |                                | -        |

## (xxxiv) Public Disclosure on Liquidity Risk for the year ended March 31, 2024

## (a) Funding Concentration based on Significant Counterparty (both Deposits and Borrowings)

| S. No. | Number of Significant Counterparties                                                   | Amount *  | % of Total Deposits | % of Total Liabilities |
|--------|----------------------------------------------------------------------------------------|-----------|---------------------|------------------------|
| 1.     | Sumitomo Mitsui Banking Corporation                                                    | 4,500.00  | NA                  | 9.10%                  |
| 2.     | Small Industries Development Bank of India                                             | 3,950.01  | NA                  | 7.99%                  |
| 3.     | Bandhan Bank Limited                                                                   | 2,619.05  | NA                  | 5.30%                  |
| 4.     | Blue Orchard Finance Limited                                                           | 2,232.70  | NA                  | 4.52%                  |
| 5.     | Nederlandse Financierings-Maatschappij voor Ontwikkelingslanden N.V.                   | 2,050.00  | NA                  | 4.15%                  |
| 6.     | IDFC First Bank Limited                                                                | 1,834.13  | NA                  | 3.71%                  |
| 7.     | Société De Promotion Et De Participation Pour La Coopération Économique S.A (Proparco) | 1,637.50  | NA                  | 3.31%                  |
| 8.     | ResponsAbility India Business Advisors Pvt. Ltd.                                       | 1,535.00  | NA                  | 3.10%                  |
| 9.     | HSBC Bank Limited                                                                      | 1,447.00  | NA                  | 2.93%                  |
| 10.    | A.K. Capital Finance Limited                                                           | 1,280.00  | NA                  | 2.59%                  |
| 11.    | Standard Chartered Bank                                                                | 1,214.51  | NA                  | 2.46%                  |
| 12.    | GMO-Z.com Payment Gateway India Credit Fund 1                                          | 1,154.29  | NA                  | 2.33%                  |
| 13.    | Federal Bank Limited                                                                   | 1,001.19  | NA                  | 2.02%                  |
| 14.    | Kotak Mahindra Bank Limited                                                            | 968.32    | NA                  | 1.96%                  |
| 15.    | WLB Asset VI Pte Ltd                                                                   | 945.17    | NA                  | 1.91%                  |
| 16.    | Finnish Fund for Industrial Cooperation Limited                                        | 821.00    | NA                  | 1.66%                  |
| 17.    | Kisetsu Saison Finance (India) Private Limited                                         | 712.50    | NA                  | 1.44%                  |
| 18.    | Bank of Maharashtra                                                                    | 700.00    | NA                  | 1.42%                  |
| 19.    | Yes Bank Limited                                                                       | 654.17    | NA                  | 1.32%                  |
| 20.    | National Bank For Agriculture And Rural Development                                    | 630.00    | NA                  | 1.27%                  |
| 21.    | Gojo & Company, INC.                                                                   | 610.00    | NA                  | 1.23%                  |
| 22.    | ICICI Bank Limited                                                                     | 603.75    | NA                  | 1.22%                  |
| 23.    | MAS Financial Services Limited                                                         | 577.08    | NA                  | 1.17%                  |
| 24.    | Bank IM Bistum Essen eG                                                                | 531.72    | NA                  | 1.08%                  |
| Total  |                                                                                        | 34,209.09 | NA                  | 69.19%                 |

\*represents the contractual amount.

## (b) Top 20 Large Deposits (₹ in million and % of total deposits)

-Since the Company is NBFC-MFI (NDSI), hence this disclosure is not applicable.

## (c) Top 10 Borrowings (₹ in million and % of total Borrowings)

| S. No. | Particular of Lenders                                                                  | Amount * | % of Total Borrowings |
|--------|----------------------------------------------------------------------------------------|----------|-----------------------|
| 1.     | Sumitomo Mitsui Banking Corporation                                                    | 4,500.00 | 9.55%                 |
| 2.     | Small Industries Development Bank of India                                             | 3,950.01 | 8.38%                 |
| 3.     | Bandhan Bank Limited                                                                   | 2,619.05 | 5.56%                 |
| 4.     | Blue Orchard Finance Limited                                                           | 2,232.70 | 4.74%                 |
| 5.     | Nederlandse Financierings-Maatschappij voor Ontwikkelingslanden N.V.                   | 2,050.00 | 4.35%                 |
| 6.     | IDFC First Bank Limited                                                                | 1,834.13 | 3.89%                 |
| 7.     | Société De Promotion Et De Participation Pour La Coopération Économique S.A (Proparco) | 1,637.50 | 3.48%                 |
| 8.     | ResponsAbility India Business Advisors Pvt. Ltd.                                       | 1,535.00 | 3.26%                 |
| 9.     | HSBC Bank Limited                                                                      | 1,447.00 | 3.07%                 |
| 10.    | A.K. Capital Finance Limited                                                           | 1,280.00 | 2.72%                 |

\*represents the contractual amount.

(₹ in million unless otherwise stated)

**(d) Funding Concentration based on Significant Instrument/Product (₹ in million and % of Total Liabilities)**

| S. No.       | Name of Instrument/Product                                    | Amount           | % of Total Liabilities |
|--------------|---------------------------------------------------------------|------------------|------------------------|
| 1.           | Non Convertible Debentures                                    | 10,112.69        | 20.45%                 |
| 2.           | Term Loans                                                    | 33,238.91        | 67.22%                 |
| 3.           | Others (includes Bank Overdraft, Securitization and Car Loan) | 216.44           | 0.44%                  |
| 4.           | Subordinated Debt                                             | 3,550.15         | 7.18%                  |
| <b>Total</b> |                                                               | <b>47,118.19</b> | <b>95.29%</b>          |

**(e) Stock Ratios:**

| S. No. | Ratios                                                                                                                             | As at March 31, 2024 |
|--------|------------------------------------------------------------------------------------------------------------------------------------|----------------------|
| 1.     | Commercial Paper (Original Maturity of less than 1 year) as a % of Total Public Fund, Total Liabilities and Total Assets           | NA                   |
| 2.     | Non-convertible debentures (Original Maturity of less than 1 year) as a % of Total Public Fund, Total Liabilities and Total Assets | NA                   |
| 3.     | Other Short-term liabilities as a % of Total Public Funds                                                                          | 4.70%                |
|        | Other Short-term liabilities as a % of Total Liabilities                                                                           | 4.48%                |
|        | Other Short-term liabilities as a % of Total Assets                                                                                | 3.71%                |

**(f) Institutional Set-Up for Liquidity Risk Management**

The Company's Board of Directors has the overall responsibility for the establishment and oversight of the risk management framework. The Board of Directors has established the Risk Management Committee (RMC) and the Asset and Liability Management Committee (ALCO). The position of all perceived risks is periodically put up to the RMC which critically evaluates the same and provides operational and policy guidance to the Company which paves way for an effective risk management so as to safeguard the interest of the Company. ALCO manages the liquidity and interest rate risk in a dynamic situation by measuring, monitoring and taking appropriate steps. ALCO is responsible for putting in place a comprehensive and dynamic framework to measure, monitor and manage the liquidity and interest rate taking into account the rates in financial system by closely integrating it with the business strategy of the Company.

**Public Disclosure on Liquidity Risk for the year ended March 31, 2023**
**(a) Funding Concentration based on Significant Counterparty (both Deposits and Borrowings)**

| S. No.       | Number of Significant Counterparties                  | Amount *         | % of Total Deposits | % of Total Liabilities |
|--------------|-------------------------------------------------------|------------------|---------------------|------------------------|
| 1.           | IDFC FIRST Bank Limited                               | 2,329.94         | NA                  | 6.10%                  |
| 2.           | Blue Orchard Finance Limited                          | 2,258.00         | NA                  | 5.91%                  |
| 3.           | Small Industries Development Bank of India            | 2,170.00         | NA                  | 5.68%                  |
| 4.           | FMO Entrepreneurial Development Bank                  | 2,050.00         | NA                  | 5.37%                  |
| 5.           | ResponsAbility India Business Advisors Pvt. Ltd.      | 1,905.00         | NA                  | 4.99%                  |
| 6.           | ICICI Bank Limited                                    | 1,871.93         | NA                  | 4.90%                  |
| 7.           | Bandhan Bank Limited                                  | 1,619.05         | NA                  | 4.24%                  |
| 8.           | Jana Small Finance Bank Limited                       | 1,279.91         | NA                  | 3.35%                  |
| 9.           | Federal Bank Limited                                  | 1,163.84         | NA                  | 3.05%                  |
| 10.          | GMO-Z.com Payment Gateway India Credit Fund 1         | 1,000.00         | NA                  | 2.62%                  |
| 11.          | National Bank For Agriculture And Rural Development   | 1,000.00         | NA                  | 2.62%                  |
| 12.          | State Bank of India                                   | 972.52           | NA                  | 2.55%                  |
| 13.          | Kotak Mahindra Bank Limited                           | 944.17           | NA                  | 2.47%                  |
| 14.          | MAS Financial Services Limited                        | 908.33           | NA                  | 2.38%                  |
| 15.          | Standard Chartered Bank                               | 650.00           | NA                  | 1.70%                  |
| 16.          | GOJO & Company, INC.                                  | 610.00           | NA                  | 1.60%                  |
| 17.          | Kisetsu Saison Finance (India) Private Limited        | 587.50           | NA                  | 1.54%                  |
| 18.          | The Hongkong and Shanghai Banking Corporation Limited | 568.75           | NA                  | 1.49%                  |
| 19.          | Punjab National Bank                                  | 527.16           | NA                  | 1.38%                  |
| 20.          | Northern Arc Capital Limited                          | 512.54           | NA                  | 1.34%                  |
| 21.          | Global Access Fund LP                                 | 467.00           | NA                  | 1.22%                  |
| 22.          | Yes Bank Limited                                      | 437.50           | NA                  | 1.15%                  |
| 23.          | Maanveeya Development & Finance Private Limited       | 395.83           | NA                  | 1.04%                  |
| 24.          | Vivriti India Impact Bond Fund                        | 383.33           | NA                  | 1.00%                  |
| <b>Total</b> |                                                       | <b>26,612.30</b> | <b>NA</b>           | <b>69.69%</b>          |

\*represents the contractual amount.

**(b) Top 20 Large Deposits (₹ in million and % of Total Deposits)**

-Since the Company is NBFC-MFI (NDSI), hence this disclosure is not applicable.

**(c) Top 10 Borrowings (₹ in million and % of Total Borrowings)**

| S. No. | Particular of Lenders                            | Amount * | % of Total Borrowings |
|--------|--------------------------------------------------|----------|-----------------------|
| 1.     | IDFC FIRST Bank Limited                          | 2,329.94 | 6.35%                 |
| 2.     | Blue Orchard Finance Limited                     | 2,258.00 | 6.16%                 |
| 3.     | Small Industries Development Bank of India       | 2,170.00 | 5.92%                 |
| 4.     | FMO Entrepreneurial Development Bank             | 2,050.00 | 5.59%                 |
| 5.     | ResponsAbility India Business Advisors Pvt. Ltd. | 1,905.00 | 5.20%                 |
| 6.     | ICICI Bank Limited                               | 1,871.93 | 5.11%                 |
| 7.     | Bandhan Bank Limited                             | 1,619.05 | 4.42%                 |
| 8.     | Jana Small Finance Bank Limited                  | 1,279.91 | 3.49%                 |
| 9.     | Federal Bank Limited                             | 1,163.84 | 3.17%                 |
| 10.    | GMO-Z.com Payment Gateway India Credit Fund 1    | 1,000.00 | 2.73%                 |

\*represents the contractual amount.

(₹ in million unless otherwise stated)

**(d) Funding Concentration based on Significant Instrument/Product (₹ in million and % of Total Liabilities)**

| S. No.       | Name of Instrument/Product                                    | Amount           | % of Total Liabilities |
|--------------|---------------------------------------------------------------|------------------|------------------------|
| 1.           | Non Convertible Debentures                                    | 10,360.69        | 27.12%                 |
| 2.           | Term Loans                                                    | 23,823.58        | 62.35%                 |
| 3.           | Others (includes Bank Overdraft, Securitization and Car Loan) | 1,318.89         | 3.45%                  |
| 4.           | Subordinated Debt                                             | 1,160.89         | 3.04%                  |
| <b>Total</b> |                                                               | <b>36,664.05</b> | <b>95.96%</b>          |

**(e) Stock Ratios:**

| S. No. | Ratios                                                                                                                             | March 31, 2023 |
|--------|------------------------------------------------------------------------------------------------------------------------------------|----------------|
| 1.     | Commercial Paper (Original Maturity of less than 1 year) as a % of Total Public Fund, Total Liabilities and Total Assets           | NA             |
| 2.     | Non-convertible debentures (Original Maturity of less than 1 year) as a % of Total Public Fund, Total Liabilities and Total Assets | NA             |
| 3.     | Other Short-term liabilities as a % of Total Public Funds                                                                          | 4.75%          |
|        | Other Short-term liabilities as a % of Total Liabilities                                                                           | 4.56%          |
|        | Other Short-term liabilities as a % of Total Assets                                                                                | 3.74%          |

**(f) Institutional Set-Up for Liquidity Risk Management**

The Company's Board of Directors has the overall responsibility for the establishment and oversight of the risk management framework. The Board of Directors has established the Risk Management Committee (RMC) and the Asset and Liability Management Committee (ALCO). The position of all perceived risks is periodically put up to the RMC which critically evaluates the same and provides operational and policy guidance to the Company which paves way for an effective risk management so as to safeguard the interest of the Company. ALCO manages the liquidity and interest rate risk in a dynamic situation by measuring, monitoring and taking appropriate steps. ALCO is responsible for putting in place a comprehensive and dynamic framework to measure, monitor and manage the liquidity and interest rate taking into account the rates in financial system by closely integrating it with the business strategy of the Company.

**49: Maturity Analysis of Assets and Liabilities****Maturity Analysis of Assets and Liabilities as at March 31, 2024:**

| Particulars                                        | Within 12 months | After 12 months  | Total            |
|----------------------------------------------------|------------------|------------------|------------------|
| <b>ASSETS</b>                                      |                  |                  |                  |
| <b>Financial Assets</b>                            |                  |                  |                  |
| Cash and cash equivalents                          | 1,665.26         | -                | 1,665.26         |
| Bank balances other than cash and cash equivalents | 3,607.73         | 805.76           | 4,413.49         |
| Trade receivables                                  | 152.76           | -                | 152.76           |
| Loan portfolio                                     | 26,694.99        | 21,782.37        | 48,477.36        |
| Investment                                         | 360.00           | 989.48           | 1,349.48         |
| Other financial assets                             | 1,053.21         | 491.34           | 1,544.55         |
| <b>Total Financial Assets</b>                      | <b>33,533.95</b> | <b>24,068.95</b> | <b>57,602.90</b> |
| <b>Non-Financial Assets</b>                        |                  |                  |                  |
| Current tax assets (net)                           | -                | 145.63           | 145.63           |
| Deferred tax assets (net)                          | -                | 97.84            | 97.84            |
| Property, plant and equipment                      | -                | 326.45           | 326.45           |
| Capital work-in-progress                           | -                | 895.95           | 895.95           |
| Intangible assets                                  | -                | 5.23             | 5.23             |
| Other non-financial assets                         | 574.90           | 51.70            | 626.60           |
| <b>Total Non-Financial Assets</b>                  | <b>574.90</b>    | <b>1,522.80</b>  | <b>2,097.70</b>  |
| <b>Total Assets</b>                                | <b>34,108.85</b> | <b>25,591.75</b> | <b>59,700.60</b> |
| <b>LIABILITIES AND EQUITY</b>                      |                  |                  |                  |
| <b>Liabilities</b>                                 |                  |                  |                  |
| <b>Financial Liabilities</b>                       |                  |                  |                  |
| Derivative financial instruments                   | -                | 38.86            | 38.86            |
| Trade payables                                     | 333.26           | -                | 333.26           |
| Borrowings*                                        | 19,864.57        | 27,253.62        | 47,118.19        |
| Other financial liabilities                        | 1,556.81         | 30.88            | 1,587.69         |
| <b>Total Financial Liabilities</b>                 | <b>21,754.64</b> | <b>27,323.36</b> | <b>49,078.00</b> |
| <b>Non-Financial Liabilities</b>                   |                  |                  |                  |
| Current tax liabilities (net)                      | 128.81           | -                | 128.81           |
| Provisions                                         | 32.55            | 39.68            | 72.23            |
| Other non-financial liabilities                    | 165.34           | -                | 165.34           |
| <b>Total Non-Financial Liabilities</b>             | <b>326.70</b>    | <b>39.68</b>     | <b>366.38</b>    |
| <b>Equity</b>                                      |                  |                  |                  |
| Equity share capital                               | -                | 656.45           | 656.45           |
| Instruments entirely equity in nature              | -                | 2.50             | 2.50             |
| Other equity                                       | -                | 9,597.27         | 9,597.27         |
| <b>Total Equity</b>                                | <b>-</b>         | <b>10,256.22</b> | <b>10,256.22</b> |
| <b>Total Liabilities and Equity</b>                | <b>22,081.34</b> | <b>37,619.26</b> | <b>59,700.60</b> |

\*represents debt securities, borrowings (other than debt securities) and subordinated liabilities.



## 49: Maturity Analysis of Assets and Liabilities

(₹ in million unless otherwise stated)

### Maturity Analysis of Assets and Liabilities as at March 31, 2023:

| Particulars                                        | Within 12 months | After 12 months  | Total            |
|----------------------------------------------------|------------------|------------------|------------------|
| <b>ASSETS</b>                                      |                  |                  |                  |
| <b>Financial Assets</b>                            |                  |                  |                  |
| Cash and cash equivalents                          | 2,199.93         | -                | 2,199.93         |
| Bank balances other than cash and cash equivalents | 1,521.23         | 571.32           | 2,092.55         |
| Trade receivables                                  | 106.48           | -                | 106.48           |
| Loan portfolio                                     | 20,848.12        | 17,054.92        | 37,903.04        |
| Investment                                         | 562.39           | 1,171.01         | 1,733.40         |
| Other financial assets                             | 865.04           | 360.04           | 1,225.08         |
| <b>Total Financial Assets</b>                      | <b>26,103.19</b> | <b>19,157.29</b> | <b>45,260.48</b> |
| <b>Non-Financial Assets</b>                        |                  |                  |                  |
| Current tax assets (net)                           | -                | 139.53           | 139.53           |
| Property, plant and equipment                      | -                | 159.65           | 159.65           |
| Capital work-in-progress                           | -                | 612.12           | 612.12           |
| Intangible assets                                  | -                | 0.20             | 0.20             |
| Other non-financial assets                         | 347.66           | 62.40            | 410.06           |
| <b>Total Non-Financial Assets</b>                  | <b>347.66</b>    | <b>973.90</b>    | <b>1,321.56</b>  |
| <b>Total Assets</b>                                | <b>26,450.85</b> | <b>20,131.19</b> | <b>46,582.04</b> |
| <b>LIABILITIES AND EQUITY</b>                      |                  |                  |                  |
| <b>Liabilities</b>                                 |                  |                  |                  |
| <b>Financial Liabilities</b>                       |                  |                  |                  |
| Derivative financial instruments                   | -                | 6.95             | 6.95             |
| Trade payables                                     | 101.37           | -                | 101.37           |
| Borrowings*                                        | 17,430.66        | 19,233.39        | 36,664.05        |
| Other financial liabilities                        | 1,199.81         | 5.49             | 1,205.30         |
| <b>Total Financial Liabilities</b>                 | <b>18,731.84</b> | <b>19,245.83</b> | <b>37,977.67</b> |
| <b>Non-Financial Liabilities</b>                   |                  |                  |                  |
| Provisions                                         | 18.66            | 50.68            | 69.34            |
| Deferred tax liabilities (net)                     | -                | 48.95            | 48.95            |
| Other non-financial liabilities                    | 113.49           | -                | 113.49           |
| <b>Total Non-Financial Liabilities</b>             | <b>132.15</b>    | <b>99.63</b>     | <b>231.78</b>    |
| <b>Equity</b>                                      |                  |                  |                  |
| Equity share capital                               | -                | 593.20           | 593.20           |
| Instruments entirely equity in nature              | -                | 49.00            | 49.00            |
| Other equity                                       | -                | 7,730.39         | 7,730.39         |
| <b>Total Equity</b>                                | <b>-</b>         | <b>8,372.59</b>  | <b>8,372.59</b>  |
| <b>Total Liabilities and Equity</b>                | <b>18,863.99</b> | <b>27,718.05</b> | <b>46,582.04</b> |

\*represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

### 50: Corporate Social Responsibility

As per section 135 of the Companies Act, 2013 and rules therein, the Company is required to spend at least 2% of average net profit of past three years towards Corporate Social Responsibility (CSR). Details of corporate social responsibility expenditures as certified by Management are as follows:

| Particulars                                                                          | For year ended March 31, 2024 | For year ended March 31, 2023 |
|--------------------------------------------------------------------------------------|-------------------------------|-------------------------------|
| (a) Amount required to be spent on CSR as per Section 135 of the Companies Act, 2013 | 8.69                          | 4.65                          |
| (b) Amount of expenditure incurred (as per table below) (refer note below)           | 10.95                         | 13.00                         |
| (i) Construction/acquisition of any asset                                            | -                             | -                             |
| (ii) On purposes other than (i) above Health and Welfare                             | 10.95                         | 13.00                         |
|                                                                                      | <b>10.59</b>                  | <b>13.00</b>                  |
| (c) Shortfall/(Excess) at the end of the year (a - c)                                | (2.26)                        | (8.35)                        |
| (d) Total of previous year shortfall/(excess)                                        | (8.35)                        | (2.67)                        |
| (e) Reason for shortfall/(Excess)                                                    | -                             | -                             |
| (f) Details of related party transactions                                            | 9.85                          | 13.00                         |
| (g) Liability against contractual obligations for CSR                                | -                             | -                             |

### Details of Ongoing Projects under 135(6) of the Companies Act, 2013

| Balance as on April 1, 2023 |                                 | Amount required to be spent during the year | Amount spent during the year    |                                       | Balance as on March 31, 2024 |                                 |
|-----------------------------|---------------------------------|---------------------------------------------|---------------------------------|---------------------------------------|------------------------------|---------------------------------|
| With the Company            | In separate CSR unspent account |                                             | From the Company's Bank account | From the separate CSR unspent account | With the Company             | In separate CSR unspent account |
| Nil                         | Nil                             | Nil                                         | Nil                             | Nil                                   | Nil                          | Nil                             |
| Balance as on April 1, 2022 |                                 | Amount required to be spent during the year | Amount spent during the year    |                                       | Balance as on March 31, 2023 |                                 |
| With the Company            | In separate CSR unspent account |                                             | From the Company's Bank account | From the separate CSR unspent account | With the Company             | In separate CSR unspent account |
| Nil                         | Nil                             | Nil                                         | Nil                             | Nil                                   | Nil                          | Nil                             |

### Details of CSR Expenditure under Section 135(5) of the Act in respect of other than Ongoing Projects

| Balance as on April 1, 2023 | Amount deposited in Specified Fund of Schedule VII of the Act within 6 months | Amount required to be spent during the year | Amount spent during the year | Balance as on March 31, 2024 |
|-----------------------------|-------------------------------------------------------------------------------|---------------------------------------------|------------------------------|------------------------------|
| Nil                         | Nil                                                                           | 8.69                                        | 10.95                        | Nil                          |
| Balance as on April 1, 2022 | Amount deposited in Specified Fund of Schedule VII of the Act within 6 months | Amount required to be spent during the year | Amount spent during the year | Balance as on March 31, 2023 |
| Nil                         | Nil                                                                           | 4.65                                        | 13.00                        | Nil                          |

**Details of Excess CSR Expenditure under Section 135(5) of the Act**

(₹ in million unless otherwise stated)

| Balance excess spent as at April 1, 2023 | Amount required to be spent during the year | Amount spent during the year | Balance as on March 31, 2024 |
|------------------------------------------|---------------------------------------------|------------------------------|------------------------------|
| (8.35)                                   | 8.69                                        | 10.95                        | (10.61)                      |
| Balance excess spent as at April 1, 2022 | Amount required to be spent during the year | Amount spent during the year | Balance as on March 31, 2023 |
| Nil                                      | 4.65                                        | 13.00                        | (8.35)                       |

**51: Commitment and Contingencies**

(i) The estimated value of contracts remaining to be executed on capital amount and not provided for (net of advances) amount to ₹ Nil (March 31, 2023: ₹ Nil).

(ii) The Company has other commitments for services in normal course of business, the Company's operations does not give rise to any commitments for purchase of goods and employee benefits.

(iii) The Company does not have any pending material litigations which would impact its financial position in its financial statements. Contingent liabilities ₹ Nil (March 31, 2023: ₹ Nil).

(iv) The Company does not have any long term commitments/contracts for which there will be any material foreseeable losses except as shown in note 14 to standalone financial statement.

(v) There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company.

**52: Details of Loan transferred/acquired during the year, under RBI Master Direction on Transfer of Loan Exposures dated September 24, 2021, are given below:**

(i) Details of loans not in default transferred/acquired through assignment:

| Particulars                                                 | For the year ended March 31, 2024 |          | For the year ended March 31, 2023 |          |
|-------------------------------------------------------------|-----------------------------------|----------|-----------------------------------|----------|
|                                                             | Transferred (MFI loan)            | Acquired | Transferred (MFI loan)            | Acquired |
| Aggregate amount of loans transferred/acquired              | 12,486.02                         | -        | 10,684.91                         | 221.88   |
| Weighted average remaining maturity (in months)             | 17.61                             | -        | 17.85                             | 48.59    |
| Weighted average holding period (in months)                 | NA                                | -        | NA                                | NA       |
| Retention of beneficial economic interest by the originator | 10%                               | -        | 10% to 15%                        | 10%      |
| Tangible security cover                                     | Nil                               | -        | Nil                               | 100%     |
| Rated wise distribution of rated loans                      | Unrated                           | -        | Unrated                           | Unrated  |

(ii) The Company has not transferred non-performing assets during the year ended March 31, 2024, refer note 45(c).

(iii) The Company has not acquired any stressed loan during the year ended March 31, 2024 and March 31, 2023.

**53: Analytical Ratios**

| Ratios                                          | Numerator       | Denominator             | As at March 31, 2024 | As at March 31, 2023 | % Variance | Reason for Variance (If above 25%) |
|-------------------------------------------------|-----------------|-------------------------|----------------------|----------------------|------------|------------------------------------|
| a) Capital to risk-weighted assets ratio (CRAR) | Total capital   | Risk weighted assets    | 22.16%               | 19.23%               | 15.25%     | Not applicable                     |
| b) Tier I CRAR                                  | Tier-I capital  | Risk weighted assets    | 16.64%               | 17.50%               | -4.91%     | Not applicable                     |
| c) Tier II CRAR                                 | Tier-II capital | Risk weighted assets    | 5.52%                | 1.73%                | 218.97%    | Note 1 below                       |
| d) Liquidity Coverage ratio (LCR)               | Total HQLA      | Total net cash outflows | 94%                  | NA                   | NA         | Note 2 below                       |

**Notes:-**

1. Tier II CRAR is increased due to addition of subordinated debt during the year ended March 31, 2024.

2. As per Reserve Bank of India guidelines, all deposit-taking NBFCs irrespective of their asset size and non-deposit-taking NBFCs with an asset size of ₹ 50,000/- million and above are required to maintain a liquidity coverage ratio (LCR) to ensure that they have adequate high-quality liquid assets (HQLA) to survive any acute liquidity stress scenario lasting for 30 days. The LCR is calculated by dividing a Company's stock of HQLA by its total net cash outflows over a 30-day stress period.

**54: Additional Disclosure pursuant to Amendments under "Division III of Schedule III":**

(i) No proceedings have been initiated or pending against the Company for holding any benami property under the Benami Transactions (Prohibition) Act, 1988 and rules made thereunder, as at March 31, 2024 and March 31, 2023.

(ii) The Company does not have any transactions with the companies struck off under section 248 of Companies Act, 2013 or section 560 of Companies Act, 1956 during the year ended March 31, 2024 and March 31, 2023.

(iii) The Company do not have any charges or satisfaction which is yet to be registered with ROC beyond the statutory period.

(iv) The Company has not traded or invested in Crypto currency or Virtual Currency during the year ended March 31, 2024 and March 31, 2023.

(v) The Company is not a declared wilful defaulter by any bank or financial Institution or other lender, in accordance with the guidelines on wilful defaulters issued by the Reserve Bank of India, during the year ended March 31, 2024 and March 31, 2023.

(vi) There have been no transactions which have not been recorded in the books of accounts, that have been surrendered or disclosed as income during the year ended March 31, 2024 and March 31, 2023, in the tax assessments under the Income Tax Act, 1961. There have been no previously unrecorded income and related assets which were to be properly recorded in the books of account during the year ended March 31, 2024 and March 31, 2023.

(vii) The Company have not advanced or loaned or invested funds to any other person(s) or entity(ies), including foreign entities (Intermediaries) with the understanding that the Intermediary shall:

- directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the company (Ultimate Beneficiaries) or
- provide any guarantee, security or the like to or on behalf of the Ultimate Beneficiaries

(viii) The Company have not received any fund from any person or entity, including foreign entity (Funding Party) with the understanding (whether recorded in writing or otherwise) that the Company shall:

- a. directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party (Ultimate Beneficiaries) or
- b. provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries

(ix) The Company has working capital limits from banks on the basis of security of fixed deposits kept as margin money with banks and as these sanctioned working capital limits is against the margin money with banks, accordingly the Company is not required to file any quarterly returns or statements with such banks.

(x) The Company has taken borrowings from banks and financial institutions and utilised them for the specific purpose for which they were taken as at the Balance sheet date. Unutilised funds as at March 31, 2024 are held by the Company in the form of deposits till the time the utilisation is made subsequently.

**55:** The figures for the previous year have been regrouped / reclassified, wherever necessary, to make them comparable to current year.

**56:** Event after reporting period:

There is no matter after the balance sheet data which are required to be disclosed in the standalone financial statement.

**57:** The standalone financial statements were approved for issue by the Board of Directors on April 30, 2024.

For S.N. Dhawan & CO LLP  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

**Vinesh Jain**  
Partner  
Membership No.: 087701

**For and on behalf of the Board of Directors of  
SATYA MicroCapital Limited**

**Vivek Tiwari**  
Managing Director, CEO & CIO  
DIN: 02174160

**Ratnesh Tiwari**  
Director  
DIN: 07131331

**Choudhary Runveer Krishanan**  
Company Secretary & Chief Compliance officer  
M.No. F7437

**Vandita Kaul**  
Chief Financial Officer

Place: Lucknow  
Date: April 30, 2024

Place: Lucknow  
Date: April 30, 2024



# INDEPENDENT AUDITOR'S REPORT

To the Members of  
**SATYA MicroCapital Limited**  
**Report on the Audit of the Consolidated Financial Statements**

## Opinion

We have audited the accompanying consolidated financial statements of **SATYA MicroCapital Limited** ("the Holding Company") and its subsidiary (Holding Company and its subsidiary together referred to as "the Group") which comprise the consolidated Balance Sheet as at March 31, 2024, and the consolidated statement of Profit and Loss (including other comprehensive income), the consolidated statement of changes in equity and the consolidated statement of cash flow for the year then ended, and notes to the consolidated financial statements, including a summary of material accounting policies ("the consolidated financial statements").

In our opinion and to the best of our information and according to the explanations given to us, and based on the consideration of reports of other auditors on separate financial statements of the subsidiary, referred to in the Other Matter section below, the aforesaid consolidated financial statements give the information required by the Companies Act, 2013 ("the Act") in the manner so required and give a true and fair view in conformity with the Indian Accounting Standards prescribed under Section 133 of the Act read with the Companies (Indian Accounting Standards) Rules, 2015, as amended, and other accounting principles generally accepted in India, of their consolidated state of affairs of the Group, as at March 31, 2024, of consolidated profit, consolidated total comprehensive income, consolidated changes in equity and its consolidated cash flows for the year then ended.

## Basis for Opinion

We conducted our audit in accordance with the Standards on Auditing (SAs) specified under Section 143(10) of the Act. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Group in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India ("the ICAI") together with the ethical requirements that are relevant to our audit of the consolidated financial statements under the provisions of the Act and the Rules made thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ICAI's Code of Ethics. We believe that the audit evidence we have obtained and the audit evidence obtained by the other auditors in terms of their reports referred to in para of the Other Matter paragraph below is sufficient and appropriate to provide a basis for our opinion.

## Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

We have determined the matters described below to be the key audit matters to be communicated in our report.

| Key Audit Matter                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | How our Audit addressed the Key Audit Matter                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Impairment of financial instruments (including provision for expected credit losses) (as described in note 3A(e) and note 7 of the consolidated financial statements)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <p>Ind AS 109 requires the Group to provide for impairment of its loan receivables (financial instruments) using the Expected Credit Loss (ECL) approach. ECL involves an estimation of probability-weighted loss on financial instruments over their life, considering reasonable and supportable information about past events, current conditions, and forecasts of future economic conditions which could impact the credit quality of the Group's loans and advances.</p> <p>In the process, a significant degree of judgement has been applied by the management for:</p> <ul style="list-style-type: none"> <li>Defining qualitative/ quantitative thresholds for 'significant increase in credit risk' ("SICR") and 'default'.</li> <li>Grouping of loan portfolio under homogenous pools to determine probability of default on a collective basis.</li> <li>Estimating recoveries to determine loss given default on a collective basis for loans that have defaulted.</li> <li>Determining effect of less frequent past events on future probability of default.</li> </ul> | <p>Our audit procedures included, among others,</p> <ul style="list-style-type: none"> <li>Read and assessed the Group's accounting policies for impairment of loan receivables, assessing compliance with the policies in terms of Ind AS 109 and the governance framework approved by the Board of Directors pursuant to Reserve Bank of India ('RBI') guidelines.</li> <li>Evaluated the reasonableness of the Management estimates by understanding the process of ECL estimation and related assumptions and tested the controls around data extraction and validation.</li> <li>Tested the assumptions used by the Group for staging of loan portfolio into various categories and default buckets for determining the Probability of Default ("PD") and Loss Given Default ("LGD") rates.</li> <li>Tested the operating effectiveness of the controls for staging of loans based on their past-due status. Tested samples of performing (stage 1) loans to assess whether any loss indicators were present requiring them to be classified under stage 2 or stage 3.</li> <li>Tested the input data used for determining the PD and LGD rates and compared the data with the underlying books of account and records.</li> <li>Tested the arithmetical accuracy of computation of ECL provision performed by the Group in spreadsheets.</li> <li>Compared the disclosures included in the consolidated financial statements in respect of expected credit losses with the requirements of Ind AS 107 and 109.</li> </ul> |

## Information Other than the Consolidated Financial Statements and Auditor's Report Thereon

The Holding Company's Board of Directors is responsible for the other information. The other information comprises the information included in the Management Discussion and Analysis report and Board's Report including Annexures to Board's Report but does not include the standalone financial statements and consolidated financial statements and our auditor's report thereon. The Management Discussion and Analysis Report and Board's report are expected to be made available to us after the date of this auditor's report.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated.

When we read the above reports, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance as required under SA 720 "The Auditors Responsibilities relation to other information".

## Management's Responsibility for the Consolidated Financial Statements

The Holding Company's Board of Directors is responsible for the preparation and presentation of these consolidated financial statements in term of the requirements of the Act, that give a true and fair view of the consolidated financial position, consolidated financial performance (including other comprehensive income), consolidated cash flows and consolidated statement of changes in equity of the Group in accordance with the accounting principles generally accepted in India, including the Indian Accounting Standards specified under Section 133 of the Act. The respective Board of Directors of the companies included in the Group are responsible for maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding the assets of the Group and for preventing and detecting frauds and other irregularities; the selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and the design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error, which have been used for the purpose of preparation of the consolidated financial statements by the Directors of the Holding Company, as aforesaid.

In preparing the consolidated financial statements, the respective Board of Directors of the companies included in the Group are responsible for assessing the ability of the Group to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless Management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

The respective Board of Directors of the companies included in the Group are responsible for overseeing the financial reporting process of the Group.

## Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under Section 143(3)(i) of the Act, we are also responsible for expressing our opinion on whether the Holding Company has adequate internal financial controls system with reference to financial statements in place and the operating effectiveness of such controls.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting Evaluate estimates and related disclosures made by Management.
- Conclude on the appropriateness of Management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the ability of the Group to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the audit of the financial statements of such entities or business activities included in the consolidated financial statements of which we are the independent auditors. For the other entities or business activities included in the consolidated financial statements, which have been audited by the other auditors, such other auditors remain responsible for the direction, supervision and performance of the audits carried out by them. We remain solely responsible for our audit opinion.

We communicate with those charged with governance of the Holding Company and such other entities included in the consolidated financial statements of which we are the independent auditors regarding, among other matter, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matter that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

## Other Matter

We did not audit the financial statements of one subsidiary whose financial statements reflects total assets of Rs. 1,347.90 million as at March 31, 2024, total revenues of Rs. 129.74 million and net cash outflows amounting to Rs.18.88 million for the year ended March 31, 2024, as considered in the consolidated financial statements. These financial statements have been audited by other auditors whose reports have been furnished to us by the Management and our opinion on the consolidated financial statements, in so far as it relates to the amounts and disclosures included in respect of this subsidiary, and our report in terms of sub-section (3) of Section 143 of the Act, in so far as it relates to the aforesaid subsidiary, is based solely on the reports of the other auditors.

Our opinion on the consolidated financial statements above, and our report on Other Legal and Regulatory Requirements below, is not modified in respect of the above matters with respect to our reliance on the work done and the report of other auditors.

## Report on Other Legal and Regulatory Requirements

- As required by clause (xxi) of paragraph 3 of Companies (Auditor's Report) Order, 2020 ("the Order"), issued by the Central Government of India in terms of Section 143(11) of the Act, based on the consideration of the order reports issued by us and by respective other auditors as mentioned in other matter paragraph above, of Company included in the consolidated financial statements and covered under the Act, we report that there are no qualifications or adverse remarks reported in the respective reports of such Companies.
- As required by Section 143(3) of the Act, based on our audit and on the consideration of reports of the other auditors on separate financial statements and the other financial information of subsidiary, as noted in the 'Other Matter' paragraph, we report, to the extent applicable, that:
  - (a) We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit of the aforesaid consolidated financial statements.
  - (b) In our opinion, proper books of account as required by law relating to preparation of the aforesaid consolidated financial statements have been kept so far as it appears from our examination of those books and the reports of the other auditors.
  - (c) The Consolidated Balance Sheet, the Consolidated Statement of Profit and Loss including Other Comprehensive Income, the Consolidated Statement of Cash Flow and Consolidated Statement of Changes in Equity dealt with by this Report are in agreement with the relevant books of account maintained for the purpose of preparation of the consolidated financial statements.
  - (d) In our opinion, the aforesaid consolidated financial statements comply with the Indian Accounting Standards specified under Section 133 of the Act.
  - (e) On the basis of the written representations received from the directors of the Holding Company as on 31 March 2024 taken on record by the Board of Directors of the Holding Company and the reports of the statutory auditors of its subsidiary, none of the directors of the Group companies, is disqualified as on March 31, 2024 from being appointed as a director in terms of Section 164 (2) of the Act.
  - (f) With respect to the adequacy of internal financial controls with reference to financial statements of the Group and the operating effectiveness of such controls, refer to our separate report in **Annexure A**.
  - (g) With respect to the other matters to be included in the Auditor's Report in accordance with the requirements of Section 197(16) of the Act, as amended:
 

In our opinion and to the best of our information and according to the explanations given to us, the remuneration paid by the Holding Company to its directors during the year is in accordance with the provisions of Section 197 of the Act.
  - (h) With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditor's) Rules, 2014, as amended in our opinion and to the best of our information and according to the explanations given to us and based on the consideration of the report of the other auditors on separate financial statements as also the other financial information of the subsidiary, as noted in the 'Other matter' paragraph:
    - i. There were no pending litigations which would impact the consolidated financial position of the Group.
    - ii. Provision has been made in the consolidated financial statements, as required under the applicable law or accounting standards, for material foreseeable losses, if any, on long-term contracts including derivative contracts – Refer note 52 (iv) to the consolidated financial statements in respect of such items as it relates to the Group.
    - iii. There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Holding Company and its subsidiary.
    - iv. (a). The respective Managements of the Holding Company and its subsidiary, whose financial statements have been audited under the Act, have represented to us and the other auditors of such subsidiary that, to the best of their knowledge and belief, no funds have been advanced or loaned or invested (either from borrowed funds or share premium or any other sources or kind of funds) by the Holding Company or any such subsidiary to or in any other person(s) or entity(ies), including foreign entities ("Intermediaries"), with the understanding, whether recorded in writing or otherwise, that the Intermediary shall, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Holding Company or any of such subsidiary ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.
    - (b). The respective Managements of the Holding Company and its subsidiary, which are companies incorporated in India, whose financial statements have been audited under the Act, have represented to us and the other auditors of such subsidiary, that, to the best of their knowledge and belief, no funds have been received by the Holding Company or any of such subsidiary, from any person(s) or entity(ies), including foreign entities ("Funding Parties"), with the understanding, whether recorded in writing or otherwise, that the Holding Company or any of such subsidiary shall, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.



(c). Based on the audit procedures that have been considered reasonable and appropriate in the circumstances performed by us and that performed by the auditors of the subsidiary which are companies incorporated in India whose financial statements have been audited under the Act, nothing has come to our or other auditors' notice that has caused us or other auditors to believe that the representations under sub-clause (i) and (ii) of Rule 11(e) contain any material misstatement.

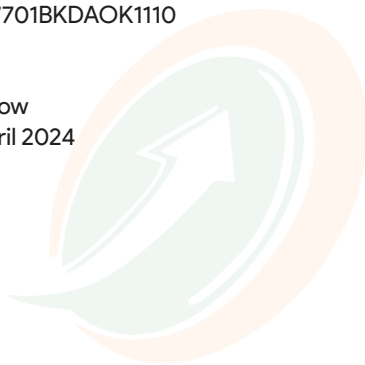
- v. The Holding Company and its subsidiary has not declared or paid any dividend during the year and has not proposed final dividend for the year.
- vi. Based on our examination which included test checks, group has used accounting softwares for maintaining its books of account for the financial year ended March 31, 2024, which has a feature of recording audit trail (edit log) facility and the same has operated throughout the year for all relevant transactions recorded in the software. Further, during the course of our audit we and other auditors of the above referred subsidiary, did not come across any instance of audit trail feature being tampered with.

As proviso to Rule 3(1) of the Companies (Accounts) Rules, 2014, as amended is applicable for the group only w.e.f. April 01, 2023, therefore, reporting under Rule 11(g) of the Companies (Audit and Auditors) Rules, 2014, as amended, on preservation of audit trail as per the statutory requirements for record retention is not applicable for financial year ended March 31, 2024.

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

**Vinesh Jain**  
Partner  
Membership No.: 087701  
UDIN: 24087701BKDAOK1110

Place: Lucknow  
Date: 30 April 2024



**SATYA**  
सर्वे भवन्तु सुखिनः

## Annexure A to the Independent Auditor's Report of even date to the members of SATYA MicroCapital Limited, on the consolidated financial statements for the year ended March 31, 2024.

### Independent Auditor's report on the Internal Financial Controls with reference to financial statements under Clause (i) of Sub-section 3 of Section 143 of the Companies Act, 2013 ("the Act")

In conjunction with our audit of the consolidated financial statements of the Company as of and for the year ended March 31, 2024, we have audited the internal financial controls with reference to financial statements of **SATYA MicroCapital Limited** (hereinafter referred to as the "Holding Company") and its subsidiary as of that date.

#### Management's Responsibility for Internal Financial Controls

The respective Board of Directors of the Holding Company and its subsidiary are responsible for establishing and maintaining internal financial controls based on the internal financial control with reference to financial statements criteria as established by the Holding Company considering the essential components of internal control stated in the Guidance note on Audit of Internal financial Controls over financial reporting issued by the Institute of Chartered Accountants of India. These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of the company's business, including adherence to the respective company's policies, the safeguarding of the company's assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Act.

#### Auditors' Responsibility

Our responsibility is to express an opinion on the internal financial controls with reference to financial statements of the Holding Company and its subsidiary as aforesaid, based on our audit. We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting (the "Guidance Note") issued by the Institute of Chartered Accountants of India ("the ICAI") and the Standards on Auditing, issued by ICAI and deemed to be prescribed under section 143(10) of the Act, to the extent applicable to an audit of internal financial controls, both issued by the ICAI. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls with reference to financial statements were established and maintained and if such controls operated effectively in all material respects.

Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system with reference to financial statements and their operating effectiveness. Our audit of internal financial controls with reference to financial statements included obtaining an understanding of internal financial controls with reference to financial statements, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error.

We believe that the audit evidence we have obtained and the audit evidence obtained by the other auditors in terms of their reports referred to in the Other Matter paragraph below, is sufficient and appropriate to provide a basis for our audit opinion on the internal financial controls system with reference to financial statements of the Holding Company and its subsidiary as aforesaid.

#### Meaning of Internal Financial Controls with reference to Financial Statements

A company's internal financial controls with reference to financial statements is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal financial controls with reference to financial statements includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorisations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorised acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

#### Inherent Limitations of Internal Financial Controls with reference to Financial Statements

Because of the inherent limitations of internal financial controls with reference to Financial Statements, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls with reference to financial statements to future periods are subject to the risk that the internal financial controls with reference to financial statements may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

#### Opinion

In our opinion, the Holding Company and its subsidiary have, in all material respects, adequate internal financial controls system with reference to financial statements and such internal financial controls with reference to financial statements were operating effectively as at March 31, 2024, based on the internal financial control with reference to financial statements criteria as established by the Holding Company considering the essential components of internal control stated in the Guidance note on Audit of Internal financial Controls over financial reporting issued by the Institute of Chartered Accountants of India.

#### Other Matter

Our aforesaid reports under Section 143(3)(i) of the Act on the adequacy and operating effectiveness of the internal financial controls with reference to financial statements insofar as it relates to the subsidiary, is based on the corresponding reports of the auditors of such company incorporated in India.

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

**Vinesh Jain**  
Partner  
Membership No.: 087701  
UDIN: 24087701BKDAOK1110

Place: Lucknow  
Date: 30 April 2024

# SATYA MicroCapital Limited

## Consolidated Balance Sheet as at March 31, 2024

(₹ in million unless otherwise stated)

| Particulars                                                                                 | Notes | As at March 31, 2024 | As at March 31, 2023 |
|---------------------------------------------------------------------------------------------|-------|----------------------|----------------------|
| <b>ASSETS</b>                                                                               |       |                      |                      |
| <b>Financial Assets</b>                                                                     |       |                      |                      |
| Cash and cash equivalents                                                                   | 4     | 1,752.35             | 2,305.90             |
| Bank balances other than cash and cash equivalents                                          | 5     | 4,413.49             | 2,092.55             |
| Trade receivables                                                                           | 6     | 152.76               | 106.48               |
| Loan portfolio                                                                              | 7     | 49,547.39            | 38,231.59            |
| Investment                                                                                  | 8     | 627.38               | 1,261.30             |
| Other financial assets                                                                      | 9     | 1,565.21             | 1,229.17             |
| <b>Total Financial Assets</b>                                                               |       | <b>58,058.58</b>     | <b>45,226.99</b>     |
| <b>Non-Financial Assets</b>                                                                 |       |                      |                      |
| Current tax assets (net)                                                                    | 10    | 147.72               | 141.44               |
| Deferred tax assets (net)                                                                   | 11    | 123.59               | 1.29                 |
| Property, plant and equipment                                                               | 12A   | 339.64               | 160.45               |
| Capital work-in-progress                                                                    | 12B   | 895.95               | 612.12               |
| Goodwill                                                                                    |       | 39.44                | 39.44                |
| Intangible assets                                                                           | 12C   | 5.23                 | 0.20                 |
| Other non-financial assets                                                                  | 13    | 631.21               | 410.50               |
| <b>Total Non-Financial Assets</b>                                                           |       | <b>2,182.78</b>      | <b>1,365.44</b>      |
| <b>Total assets</b>                                                                         |       | <b>60,241.36</b>     | <b>46,592.43</b>     |
| <b>LIABILITIES AND EQUITY</b>                                                               |       |                      |                      |
| <b>Liabilities</b>                                                                          |       |                      |                      |
| <b>Financial Liabilities</b>                                                                |       |                      |                      |
| Derivative financial instruments                                                            | 14    | 38.86                | 6.95                 |
| Trade payables                                                                              | 15    | -                    | 0.53                 |
| (i) total outstanding dues of micro enterprises and small enterprises                       |       | -                    | 0.53                 |
| (ii) total outstanding dues of creditors other than micro enterprises and small enterprises |       | 337.31               | 103.46               |
| Debt securities                                                                             | 16    | 10,112.69            | 10,360.69            |
| Borrowings (other than debt securities)                                                     | 16    | 34,046.05            | 25,142.47            |
| Subordinated liabilities                                                                    | 16    | 3,550.15             | 1,160.89             |
| Other financial liabilities                                                                 | 17    | 1,600.80             | 1,205.86             |
| <b>Total Financial Liabilities</b>                                                          |       | <b>49,685.86</b>     | <b>37,980.85</b>     |
| <b>Non-Financial Liabilities</b>                                                            |       |                      |                      |
| Current tax liabilities (net)                                                               | 18    | 128.81               | -                    |
| Provisions                                                                                  | 19    | 75.39                | 69.85                |
| Deferred tax liabilities (net)                                                              | 11    | -                    | 48.95                |
| Other non-financial liabilities                                                             | 20    | 168.64               | 115.84               |
| <b>Total Non-Financial Liabilities</b>                                                      |       | <b>372.84</b>        | <b>234.64</b>        |
| <b>Equity</b>                                                                               |       |                      |                      |
| Equity share capital                                                                        | 21    | 656.45               | 593.20               |
| Instruments entirely equity in nature                                                       | 22    | 2.50                 | 49.00                |
| Other equity                                                                                | 23    | 9,504.27             | 7,720.16             |
| <b>Equity attributable to equity holders of the Holding Company</b>                         |       | <b>10,163.22</b>     | <b>8,362.36</b>      |
| Non-controlling interest                                                                    |       | 19.44                | 14.58                |
| <b>Total Equity</b>                                                                         |       | <b>10,182.66</b>     | <b>8,376.94</b>      |
| <b>Total liabilities and equity</b>                                                         |       | <b>60,241.36</b>     | <b>46,592.43</b>     |

The accompanying notes are integral part of consolidated financial statements  
As per our report of even date

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

**Vinesh Jain**  
Partner  
Membership No.: 087701

For and on behalf of the Board of Directors of  
**SATYA MicroCapital Limited**

**Vivek Tiwari**  
Managing Director, CEO & CIO  
DIN: 02174160

**Choudhary Runveer Krishanan**  
Company Secretary & Chief Compliance officer  
M. No. F7437

**Ratnesh Tiwari**  
Director  
DIN: 07131331

**Vandita Kaul**  
Chief Financial Officer

Place: Lucknow  
Date: April 30, 2024

Place: Lucknow  
Date: April 30, 2024



# SATYA MicroCapital Limited

## Consolidated Statement of Profit and Loss for the Year Ended March 31, 2024

(₹ in million unless otherwise stated)

| Particulars                                                                                    | Notes | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|------------------------------------------------------------------------------------------------|-------|--------------------------------------|--------------------------------------|
| <b>Revenue from Operations</b>                                                                 |       |                                      |                                      |
| Interest income                                                                                | 24    | 10,225.24                            | 5,792.52                             |
| Fee and commission income                                                                      | 25    | 1,107.50                             | 491.88                               |
| Net gain on derecognition of financial instruments<br>under amortised cost category            | 26    | 1,381.69                             | 1,044.64                             |
| <b>Total Revenue from Operations</b>                                                           |       | <b>12,714.43</b>                     | <b>7,329.04</b>                      |
| Other Income                                                                                   | 27    | 154.64                               | 56.00                                |
| <b>Total Income</b>                                                                            |       | <b>12,869.07</b>                     | <b>7,385.04</b>                      |
| <b>Expenses</b>                                                                                |       |                                      |                                      |
| Finance cost                                                                                   | 28    | 5,273.50                             | 2,972.21                             |
| Net loss on fair value changes                                                                 | 29    | 31.91                                | 6.95                                 |
| Impairment on financial instruments                                                            | 30    | 1,321.97                             | 722.05                               |
| Employee benefits expenses                                                                     | 31    | 3,208.85                             | 2,039.46                             |
| Depreciation and amortisation                                                                  | 32    | 136.96                               | 77.11                                |
| Other expenses                                                                                 | 33    | 1,241.80                             | 851.39                               |
| <b>Total Expenses</b>                                                                          |       | <b>11,214.99</b>                     | <b>6,669.17</b>                      |
| Profit before share of the profit/(loss) of associate<br>accounted for using the equity method |       | 1,654.08                             | 715.87                               |
| Share of net loss of associate accounted for using the<br>equity method                        |       | -                                    | (0.06)                               |
| <b>Profit Before Tax</b>                                                                       |       | <b>1,654.08</b>                      | <b>715.81</b>                        |
| <b>Tax Expense:</b>                                                                            | 34    |                                      |                                      |
| Current year tax                                                                               |       | 587.58                               | 69.93                                |
| Deferred tax charge/(credit)                                                                   |       | (166.82)                             | 114.60                               |
| <b>Income-Tax Expense</b>                                                                      |       | <b>420.76</b>                        | <b>184.53</b>                        |
| <b>Profit for the Year</b>                                                                     |       | <b>1,233.32</b>                      | <b>531.28</b>                        |
| <b>Other Comprehensive Income</b>                                                              |       |                                      |                                      |
| <b>Items that will not be reclassified subsequently<br/>to Profit or Loss</b>                  |       |                                      |                                      |
| Re-measurement gains/(losses) on defined benefit plans                                         |       | (17.60)                              | (6.46)                               |
| Income tax effect                                                                              |       | 4.43                                 | 1.63                                 |
| <b>Other Comprehensive Income</b>                                                              |       | <b>(13.17)</b>                       | <b>(4.83)</b>                        |
| <b>Total Comprehensive Income for the Year</b>                                                 |       | <b>1,220.15</b>                      | <b>526.45</b>                        |
| <b>Net Profit after Tax Attributable to:</b>                                                   |       |                                      |                                      |
| Owners of the Holding Company                                                                  |       | 1,228.46                             | 531.25                               |
| Non-controlling interest                                                                       |       | 4.86                                 | 0.03                                 |
| <b>Other Comprehensive Income Attributable to:</b>                                             |       |                                      |                                      |
| Owners of the Holding Company                                                                  |       | (13.17)                              | (4.83)                               |
| Non-controlling interest                                                                       |       | -                                    | -                                    |
| <b>Total Comprehensive Income Attributable to:</b>                                             |       |                                      |                                      |
| Owners of the Holding Company                                                                  |       | 1,215.29                             | 526.42                               |
| Non-controlling interest                                                                       |       | 4.86                                 | 0.03                                 |
| <b>Earnings Per Equity Share (EPS) (Face Value of ₹ 10 Per Equity Share)</b>                   |       |                                      |                                      |
| Computed on the basis of total profit for the year                                             |       |                                      |                                      |
| Basic (EPS) (amount in ₹)                                                                      | 35    | 19.70                                | 10.57                                |
| Diluted (DEPS) (amount in ₹)                                                                   | 35    | 19.07                                | 9.61                                 |

The accompanying notes are integral part of consolidated financial statements  
As per our report of even date

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

**Vinesh Jain**  
Partner  
Membership No.: 087701

For and on behalf of the Board of Directors of  
**SATYA MicroCapital Limited**

**Vivek Tiwari**  
Managing Director, CEO & CIO  
DIN: 02174160

**Choudhary Runveer Krishnan**  
Company Secretary & Chief Compliance officer  
M.No. F7437

**Ratnesh Tiwari**  
Director  
DIN: 07131331

**Vandita Kaul**  
Chief Financial Officer

Place: Lucknow  
Date: 30 April 2024

Place: Lucknow  
Date: 30 April 2024

# SATYA MicroCapital Limited

## Consolidated Statement of Cash flows for the year ended March 31, 2024

(₹ in million unless otherwise stated)

| Particulars                                                                        | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|------------------------------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>Cash Flow from Operating Activities</b>                                         |                                  |                                  |
| Profit before tax                                                                  | 1,654.08                         | 715.81                           |
| <b>Adjustments for:</b>                                                            |                                  |                                  |
| Depreciation and amortisation                                                      | 120.18                           | 69.15                            |
| Depreciation of right-of-use asset                                                 | 16.78                            | 7.90                             |
| Share based payment to employees                                                   | 14.12                            | 16.13                            |
| Interest expense for leasing arrangements                                          | 3.46                             | 2.04                             |
| Impairment of financial instruments                                                | 1,324.47                         | 722.05                           |
| Net loss on fair value changes                                                     | 31.91                            | 6.95                             |
| Loss/(Profit) on sale of property plant and equipment                              | 1.61                             | 1.41                             |
| Unrealised exchange fluctuation loss (net)                                         | 76.14                            | -                                |
| Net gain on derecognition of financials instruments under amortised cost category  | (1,381.69)                       | (1,044.64)                       |
| <b>Operating Profit before Working Capital Changes</b>                             | <b>1,861.06</b>                  | <b>496.80</b>                    |
| <b>Movements in Working Capital:</b>                                               |                                  |                                  |
| Increase/(decrease) in trade payable and other financial liabilities               | 606.88                           | 843.28                           |
| Increase/(decreases) in other non-financial liabilities                            | 52.80                            | 42.44                            |
| Increase/(decreases) in provisions                                                 | (12.06)                          | 33.27                            |
| (Increase)/decrease in bank balances other than cash and cash equivalents          | (2,320.94)                       | 1,122.34                         |
| (Increase)/decrease in trade receivables                                           | (46.28)                          | (33.08)                          |
| (Increase)/decrease in loan portfolio                                              | (12,374.29)                      | (15,792.30)                      |
| (Increase)/decrease in other financial assets                                      | 1,045.65                         | 385.73                           |
| (Increase)/decrease in other non-financial assets                                  | (220.71)                         | (124.19)                         |
| <b>Cash used in Operations</b>                                                     | <b>(11,407.89)</b>               | <b>(13,025.71)</b>               |
| Income-tax paid                                                                    | (465.05)                         | (169.34)                         |
| <b>Net Cash used in Operating Activities (A)</b>                                   | <b>(11,872.94)</b>               | <b>(13,195.05)</b>               |
| <b>Cash Flow from Investing Activities</b>                                         |                                  |                                  |
| Purchase of property, plant and equipment and capital work-in-progress             | (585.99)                         | (753.81)                         |
| Proceeds from derecognition of property, plant and equipment                       | 13.07                            | 1.08                             |
| Purchase of investment                                                             | -                                | (1,258.20)                       |
| Proceeds from investment                                                           | 370.44                           | 43.04                            |
| <b>Net Cash used in Investing Activities (B)</b>                                   | <b>(202.48)</b>                  | <b>(1,967.89)</b>                |
| <b>Cash Flow from Financing Activities</b>                                         |                                  |                                  |
| Proceeds from issue of share capital (including premium and net of issue expenses) | 571.46                           | 2,308.71                         |
| Proceeds from debt securities                                                      | 2,228.70                         | 6,634.51                         |
| Repayment of debt securities                                                       | (2,476.70)                       | (1,559.28)                       |
| Proceeds from borrowings other than debt securities                                | 27,106.29                        | 21,047.65                        |
| Repayment of borrowings other than debt securities                                 | (18,278.84)                      | (12,241.72)                      |
| Proceeds from subordinated liabilities                                             | 2,490.00                         | 10.66                            |
| Repayment of subordinated liabilities                                              | (100.75)                         | -                                |
| Payment of lease liabilities                                                       | (18.29)                          | (10.13)                          |
| <b>Net Cash from Financing Activities (C)</b>                                      | <b>11,521.87</b>                 | <b>16,190.40</b>                 |
| <b>Net Increase / (Decrease) in Cash and Cash Equivalents (A + B + C)</b>          | <b>(553.55)</b>                  | <b>1,027.46</b>                  |
| Cash and cash equivalents at the beginning of the year                             | 2,305.90                         | 1,278.44                         |
| <b>Cash and Cash Equivalents at the end of the year</b>                            | <b>1,752.35</b>                  | <b>2,305.90</b>                  |
| <b>Components of Cash and Cash Equivalents as at the end of the year</b>           |                                  |                                  |
| Cash on hand                                                                       | 16.56                            | 17.27                            |
| Balance with banks - on current accounts                                           | 1,700.78                         | 2,288.63                         |
| Deposits with original maturity of less than 3 months                              | 35.01                            | -                                |
| <b>Total Cash and Cash Equivalents</b>                                             | <b>1,752.35</b>                  | <b>2,305.90</b>                  |

For disclosure of investing and financing transactions that do not require the use of cash and cash equivalents, refer note 47.  
The accompanying notes are integral part of consolidated financial statements

As per report of even date

For **S.N. Dhawan & CO LLP**  
Chartered Accountants  
Firm Registration No.: 000050N/N500045

**Vinesh Jain**  
Partner  
Membership No.: 087701

For and on behalf of the Board of Directors of  
**SATYA MicroCapital Limited**

**Vivek Tiwari**  
Managing Director, CEO & CIO  
DIN: 02174160

**Choudhary Runveer Krishanan**  
Company Secretary & Chief Compliance officer  
M.No. F7437

**Ratnesh Tiwari**  
Director  
DIN: 07131331

**Vandita Kaul**  
Chief Financial Officer  
Place: Lucknow  
Date: 30 April 2024

Place: Lucknow  
Date: 30 April 2024

## SATYA MicroCapital Limited

## Consolidated Statement of Changes in Equity for the Year Ended on March 31, 2024

## A. Equity Shares

Equity Share of ₹ 10 each Issued

(₹ in million unless otherwise stated)

| Particulars                           | Balance as at April 1, 2022 | Changes in Equity Share Capital due to prior Period Errors | Changes during the Financial Year 2022-23 | Balance as at March 31, 2023* | Changes in Equity Share Capital due to prior Period Errors | Changes during the Financial Year 2023-24 | Balance as at March 31, 2024* |
|---------------------------------------|-----------------------------|------------------------------------------------------------|-------------------------------------------|-------------------------------|------------------------------------------------------------|-------------------------------------------|-------------------------------|
| Equity share capital (fully paid up)  | 480.64                      | -                                                          | 75.06                                     | 555.70                        | -                                                          | 63.25                                     | 618.95                        |
| Equity share capital (partly paid up) | 10.00                       | -                                                          | 27.50                                     | 37.50                         | -                                                          | -                                         | 37.50                         |
| <b>Total</b>                          | <b>490.64</b>               | <b>-</b>                                                   | <b>102.56</b>                             | <b>593.20</b>                 | <b>-</b>                                                   | <b>63.25</b>                              | <b>656.45</b>                 |

\*net of amount recoverable from SATYA Employee Welfare Trust of ₹ 3.77 million (March 31, 2023: ₹ 5.78 million).

## B. Instruments Entirely Equity in Nature

| Particulars                                               | Balance as at April 1, 2022 | Changes in Equity Share Capital due to prior Period Errors | Changes during the Financial year 2022-23 | Balance as at March 31, 2023* | Changes in Equity Share Capital due to prior Period Errors | Changes during the Financial Year 2023-24 | Balance as at March 31, 2024 |
|-----------------------------------------------------------|-----------------------------|------------------------------------------------------------|-------------------------------------------|-------------------------------|------------------------------------------------------------|-------------------------------------------|------------------------------|
| Non-cumulative compulsorily convertible preference shares | 29.85                       | -                                                          | 19.15                                     | 49.00                         | -                                                          | (46.50)                                   | 2.50                         |
| <b>Total</b>                                              | <b>29.85</b>                | <b>-</b>                                                   | <b>19.15</b>                              | <b>49.00</b>                  | <b>-</b>                                                   | <b>(46.50)</b>                            | <b>2.50</b>                  |

## C. Other Equity

| Particulars                                                                         | Reserves & Surplus |                   |                   |                                   |                 | Total Attributable to Equity Holders of the Parent | Total Non-Controlling interest | Grand Total     |
|-------------------------------------------------------------------------------------|--------------------|-------------------|-------------------|-----------------------------------|-----------------|----------------------------------------------------|--------------------------------|-----------------|
|                                                                                     | Securities Premium | Retained Earnings | Statutory Reserve | Share Options Outstanding Reserve | Total           |                                                    |                                |                 |
| <b>Balance as at April 01, 2022</b>                                                 | <b>4,553.74</b>    | <b>318.26</b>     | <b>107.06</b>     | <b>22.90</b>                      | <b>5,001.96</b> | <b>5,001.96</b>                                    | <b>-</b>                       | <b>5,001.96</b> |
| Profit for the year ended March 31, 2023                                            | -                  | 531.25            | -                 | -                                 | 531.25          | 531.25                                             | 0.03                           | 531.28          |
| Other comprehensive income (net of income-tax effect)                               | -                  | (4.83)            | -                 | -                                 | (4.83)          | (4.83)                                             | -                              | (4.83)          |
| <b>Total comprehensive income</b>                                                   | <b>-</b>           | <b>526.42</b>     | <b>-</b>          | <b>-</b>                          | <b>526.42</b>   | <b>526.42</b>                                      | <b>0.03</b>                    | <b>526.45</b>   |
| Transfer to Statutory Reserve                                                       | -                  | (106.25)          | 106.25            | -                                 | -               | -                                                  | -                              | -               |
| Fair value of stock option - charge for the year                                    | -                  | -                 | -                 | 2.29                              | 2.29            | 2.29                                               | -                              | 2.29            |
| Premium on stock option                                                             | 9.97               | -                 | -                 | -                                 | 9.97            | 9.97                                               | -                              | 9.97            |
| Premium on issue of equity shares                                                   | 240.43             | -                 | -                 | -                                 | 240.43          | 240.43                                             | -                              | 240.43          |
| Adjustment to carrying amount of non controlling interest due to change in interest | -                  | (14.55)           | -                 | -                                 | (14.55)         | (14.55)                                            | 14.55                          | -               |
| Other adjustments                                                                   | (68.67)            | 3.73              | -                 | -                                 | (64.94)         | (64.94)                                            | -                              | (64.94)         |
| Dividend paid on non- cumulative compulsorily convertible preference shares*        | -                  | (0.00)            | -                 | -                                 | (0.00)          | (0.00)                                             | -                              | (0.00)          |
| Amount recoverable from SATYA Employee Welfare Trust                                | 12.03              | -                 | -                 | -                                 | 12.03           | 12.03                                              | -                              | 12.03           |
| Premium on issue of non- cumulative compulsorily convertible preference shares      | 2,006.55           | -                 | -                 | -                                 | 2,006.55        | 2,006.55                                           | -                              | 2,006.55        |
| <b>Balance as at March 31, 2023</b>                                                 | <b>6,754.05</b>    | <b>727.61</b>     | <b>213.31</b>     | <b>25.19</b>                      | <b>7,720.16</b> | <b>7,720.16</b>                                    | <b>14.58</b>                   | <b>7,734.74</b> |
| Profit for the year ended March 31, 2024                                            | -                  | 1,228.46          | -                 | -                                 | 1,228.46        | 1,228.46                                           | 4.86                           | 1,233.32        |
| Other comprehensive income (net of income-tax effect)                               | -                  | (13.17)           | -                 | -                                 | (13.17)         | (13.17)                                            | -                              | (13.17)         |
| <b>Total comprehensive income</b>                                                   | <b>-</b>           | <b>1,215.29</b>   | <b>-</b>          | <b>-</b>                          | <b>1,215.29</b> | <b>1,215.29</b>                                    | <b>4.86</b>                    | <b>1,220.15</b> |
| Transfer to Statutory Reserve                                                       | -                  | (261.81)          | 261.81            | -                                 | -               | -                                                  | -                              | -               |
| Fair value of stock option - charge for the year                                    | -                  | -                 | -                 | 0.48                              | 0.48            | 0.48                                               | -                              | 0.48            |
| Premium on stock option                                                             | 10.54              | -                 | -                 | -                                 | 10.54           | 10.54                                              | -                              | 10.54           |
| Premium on issue of equity shares                                                   | 549.82             | -                 | -                 | -                                 | 549.82          | 549.82                                             | -                              | 549.82          |
| Other adjustments                                                                   | (2.16)             | -                 | -                 | -                                 | (2.16)          | (2.16)                                             | -                              | (2.16)          |
| Amount recoverable from SATYA Employee Welfare Trust                                | 10.14              | -                 | -                 | -                                 | 10.14           | 10.14                                              | -                              | 10.14           |
| <b>Balance as at March 31, 2024</b>                                                 | <b>7,322.39</b>    | <b>1,681.09</b>   | <b>475.12</b>     | <b>25.67</b>                      | <b>9,504.27</b> | <b>9,504.27</b>                                    | <b>19.44</b>                   | <b>9,523.71</b> |

\*March 31, 2024: Nil (March 31, 2023: ₹ 508.26)

The accompanying notes are integral part of consolidated financial statements.

As per our report of even date

For S.N. Dhawan &amp; CO LLP

Chartered Accountants

Firm Registration No.: 000050N/N500045

Vinesh Jain

Partner

Membership No.: 087701

For and on behalf of the Board of Directors of  
SATYA MicroCapital Limited

Vivek Tiwari

Managing Director, CEO &amp; CIO

DIN: 02174160

Choudhary Runveer Krishanan

Company Secretary &amp; Chief Compliance officer

M.No. F7437

Ratnesh Tiwari

Director

DIN: 07131331

Vandita Kaul

Chief Financial Officer

Place: Lucknow

Date: April 30, 2024

Place: Lucknow

Date: April 30, 2024



# SATYA MicroCapital Limited

## Notes to the Consolidated Financial Statements for the year ended March 31, 2024

### 1. Group Overview

SATYA MicroCapital Limited ('SATYA' or the 'Holding Company') is a public Company domiciled in India and incorporated under the provisions of the Companies Act, 1956 on May 18, 1995. The Holding Company was registered as a non-deposit accepting Non-Banking Financial Company ('NBFC-ND-SI') with the Reserve Bank of India ('RBI') and got classified as Non-Banking Financial Company – Micro Finance Institution (NBFC – MFI) effective February 2, 2018. The registered office address of the Group is 519, 5th Floor, DLF Prime Tower, Okhla Industrial Area, Phase-1, New Delhi-110020.

The consolidated financial statements relate to SATYA MicroCapital Limited and its subsidiary, SATYA Micro Housing Finance Private Limited (collectively referred as "the Group").

The Holding Company is primarily engaged in the business of micro finance providing small value unsecured loans to low-income customers in urban, semi-urban and rural areas. The tenure of these loans is generally spread over one to two years.

SATYA Micro Housing Finance Private Limited (Formerly known as Baid Housing Finance Private Limited) ('SMHFPL') has become the subsidiary Company with effect from June 14, 2022 and holding 97.15% as on March 31, 2024 (March 31, 2023: 96.66%) SATYA Micro Housing Finance Private Limited is engaged in business of Housing Finance.

The Reserve Bank of India (RBI) has introduced the Scale Based Regulation (SBR): A Revised Regulatory Framework for NBFCs ('the Framework') through Circular No. RBI/2021- 22/112 DOR.CRE.REC.No.60/03.10.001/2021-22 issued in October 2021. Under this Framework, NBFCs are categorized into different layers, namely Base Layer (NBFC-BL), Middle Layer (NBFC-ML), Upper Layer (NBFC-UL), and Top Layer (NBFC-TL).

The Holding Company has been classified as a "Middle Layer" NBFC in accordance with the Framework.

### 2. Basis of Preparation

#### a) Statement of Compliance in Preparation of Consolidated Financial Statements

The consolidated financial statements of the Group have been prepared in accordance with Indian Accounting Standards (Ind AS) notified under the Companies (Indian Accounting Standards) Rules, 2015 (as amended from time to time) along with other relevant provisions of the Act, the Master Direction – Non-Banking Financial Company – Systemically Important Non-Deposit taking Company and Deposit taking Company (Reserve Bank) Directions, 2016 ('the NBFC Master Directions') and notification for Implementation of Indian Accounting Standard vide circular RBI/2019-20/170 DOR(NBFC).CC.PD.No.109/22.10.106/2019-20 dated March 13, 2020 ('RBI Notification for Implementation of Ind AS') issued by RBI. The consolidated financial statement has been prepared on a going concern basis.

The consolidated financial statements have been prepared on a historical cost basis, except for financial instruments which have been measured at fair value. Further, the carrying values of recognized assets and liabilities that are hedged items in fair value hedges, and otherwise carried at amortized cost, are adjusted to record changes in fair value attributable to the risks that are being hedged. The consolidated financial statements are presented in Indian Rupees (INR).

#### b) Principles of Consolidation and Equity Accounting

##### (i) Subsidiaries

Subsidiaries are all entities over which the Group has control. The Group controls an entity when the Group is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power to direct the relevant activities of the entity. Subsidiaries are fully consolidated from the date on which control is transferred to the Group. They are deconsolidated from the date that control ceases. The acquisition method of accounting is used to account for business combinations by the Group. The Group combines the financial statements of the holding and its subsidiaries line by line adding together like items of assets, liabilities, equity, income and expenses. Inter-Group transactions, balances and unrealised gains on transactions between Group companies are eliminated. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the transferred asset. Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the Group. Non-controlling interests in the results and equity of subsidiaries are shown separately in the consolidated statement of profit and loss, consolidated statement of changes in equity and balance sheet respectively.

##### (ii) Associates

Associates are all entities over which the Group has significant influence but not control or joint control. This is generally the case where the Group holds between 20% and 50% of the voting rights. Investments in associate are accounted for using the equity method (see (iii) below) of accounting, after initially being recognised at cost.

##### (iii) Equity Method

Under the equity method of accounting, the investments are initially recognised at cost and adjusted thereafter to recognise the Group's share of the post-acquisition profits or losses of the investee in profit and loss, and the Group's share of other comprehensive income of the investee in other comprehensive income. Dividends received or receivable from associates and joint ventures are recognised as a reduction in the carrying amount of the investment. When the Group's share of losses in an equity-accounted investment equals or exceeds its interest in the entity, including any other unsecured long-term receivables, the Group does not recognise further losses, unless it has incurred obligations or made payments on behalf of the other entity. Unrealised gains on transactions between the Group and its associates and joint ventures are eliminated to the extent of the Group's interest in these entities. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred. Accounting policies of equity accounted investees have been changed where necessary to ensure consistency with the policies adopted by the Group. The said investments are tested for impairment atleast annually and whenever circumstances indicate that their carrying values may exceed the recoverable amount (viz. higher of the fair value less costs to sell and the value-in-use)

##### (iv) Changes in Ownership Interests

The Group treats transactions with non-controlling interests that do not result in a loss of control as transactions with equity owners of the Group. A change in ownership interest results in an adjustment between the carrying amounts of the controlling and noncontrolling interests to reflect their relative interests in the subsidiary. Any difference between the amount of the adjustment to non-controlling interests and any consideration paid or received is recognised within equity.

When the Group ceases to consolidate or equity account for an investment because of a loss of control, joint control or significant influence, any retained interest in the entity is remeasured to its fair value with the change in carrying amount recognised in profit or loss. This fair value becomes the initial carrying amount for the purposes of subsequently accounting for the retained interest as an associate or financial asset. In addition, any amounts previously recognised in other comprehensive income in respect of that entity are accounted for as if the Group had directly disposed of the related assets or liabilities. This may mean that amounts previously recognised in other comprehensive income are reclassified to profit or loss.

If the ownership interest in an associate is reduced but joint control or significant influence is retained, only a proportionate share of the amounts previously recognised in other comprehensive income are reclassified to profit or loss where appropriate.

### c) Presentation of Consolidated Financial Statements

The Group presents its balance sheet in order of liquidity. Financial assets and financial liabilities are generally reported gross in the balance sheet. They are only offset and reported net when Ind AS specifically permits the same or it has an unconditionally legally enforceable right to offset the recognized amounts without being contingent on a future event. Similarly, the Group offsets incomes and expenses and reports the same on a net basis when permitted by Ind AS specifically.

### d) The Subsidiary and Associate Company Considered in the consolidated Financial Statements are as below:

| Name                                        | Relationship                      | Country of Incorporation | Share of ownership as at March 31, 2024 | Share of ownership as at March 31, 2023 |
|---------------------------------------------|-----------------------------------|--------------------------|-----------------------------------------|-----------------------------------------|
| SATYA Micro Housing Finance Private Limited | Subsidiary (w.e.f. June 14, 2022) | India                    | 97.15%                                  | 96.66%                                  |
|                                             | Associate (till June 14, 2022)    | India                    | -                                       | -                                       |

## 3A. Material Accounting Policies

### a) Use of Estimates, Judgments and Assumptions

The preparation of consolidated financial statements in conformity with the Ind AS requires the management to make judgments, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities and the accompanying disclosure and the disclosure of contingent liabilities, at the end of the reporting period. Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimates are revised, and future periods are affected. Although these estimates are based on the management's best knowledge of current events and actions, uncertainty about these assumptions and estimates could result in the outcomes requiring a material adjustment to the carrying amounts of assets or liabilities in future periods.

In particular, information about significant areas of estimation, uncertainty and critical judgments in applying accounting policies that have the most significant effect on the amounts recognized in the consolidated financial statements is included in the following notes:

#### i) Defined Employee Benefit Assets and Liabilities

The cost of the defined benefit gratuity plan and the present value of the gratuity obligation are determined using actuarial valuations. An actuarial valuation involves making various assumptions that may differ from actual developments in the future. These include the determination of the discount rate, future salary increases and mortality rates. Due to the complexities involved in the valuation and its long-term nature, a defined benefit obligation is highly sensitive to changes in these assumptions. All assumptions are reviewed at each reporting date.

#### ii) Fair Value Measurement

When the fair values of financial assets and financial liabilities recorded in the balance sheet cannot be measured based on quoted prices in active markets, their fair value is measured using various valuation techniques. The inputs to these models are taken from observable markets where possible, but where this is not feasible, a degree of judgment is required in establishing fair values. Judgments include considerations of inputs such as liquidity risk, credit risk and volatility. Changes in assumptions about these factors could affect the reported fair value of financial instruments.

#### iii) Impairment of Loan Portfolio

Judgment is required by management in the estimation of the amount and timing of future cash flows when determining an impairment allowance for loans and advances. In estimating these cash flows, the Group makes judgments about the borrower's financial situation. These estimates are based on assumptions about a number of factors such as credit quality, level of arrears etc. and actual results may differ, resulting in future changes to the impairment allowance.

The Group's Expected credit loss (ECL) calculations are outputs of complex models with a number of underlying assumptions regarding the choice of variable inputs and their interdependencies. Elements of the ECL models that are considered accounting judgments and estimates include:

- The Group's internal model, which assigns Probability of defaults ('PDs') to the individual grades
- The Group's criteria for assessing if there has been a significant increase in credit risk and so allowances for financial assets should be measured on a Lifetime ECL basis and the qualitative assessment
- The segmentation of financial assets when their ECL is assessed on a collective basis
- Development of ECL models, including the various formulas and the choice of inputs
- Determination of associations between macroeconomic scenarios and, economic inputs, such as unemployment levels and collateral values, and the effect on Probability of defaults ('PDs'), Exposure at Default ('EADs') and Loss given Defaults ('LGDs')

Selection of forward-looking macroeconomic scenarios and their probability weightings, to derive the economic inputs into the ECL models

#### iv) Provisions other than impairment on Loan Portfolio

Provisions are held in respect of a range of future obligations such as employee entitlements and litigation provisions. Some of the provisions involve significant judgment about the likely outcome of various events and estimated future cash flows. The measurement of these provisions involves the exercise of management judgments about the ultimate outcomes of the transactions. Payments that are expected to be incurred after more than one year are discounted at a rate which reflects both current interest rates and the risks specific to that provision.

**v) Share-Based Payment**

(₹ in million unless otherwise stated)

Estimating fair value for share-based payment transactions requires determining of the most appropriate valuation model, which is dependent on the terms and conditions of the grant. This estimate also requires determination of the most appropriate inputs to the valuation model including the expected life of the share option, volatility and dividend yield and making assumptions about them.

**vi) Non-Cumulative Compulsory Convertible Preference Shares (NCCCPS)**

Non-cumulative compulsory convertible preference shares (NCCCPS) are classified as a liability or equity components based on the terms of the contract and in accordance with Ind AS - 32 (Financial instruments: Presentation). NCCCPS issued by the Group classified as equity is carried at its transaction value and shown within "other equity"

**vii) Effective Interest Rate ('EIR') Method**

The Group's EIR methodology, recognises interest income / expense using a rate of return that represents the best estimate of a constant rate of return over the expected behavioral life of loans given / taken and recognises the effect of potentially different interest rates at various stages and other characteristics of the product life cycle (including prepayments and penalty interest and charges).

This estimation, by nature, requires an element of judgement regarding the expected behavior and life cycle of the instruments, as well expected changes to India's base rate and other fee income/expense that are integral parts of the instrument.

**viii) Other Estimates**

These include contingent liabilities, useful lives of tangible and intangible assets etc.

**b) Recognition of Income and Expense****(i) Interest and Processing Fee Income on Loans**

The Group's earns revenue primarily from giving loans. Revenue is recognized to the extent that it is probable that the economic benefits will flow to the Group and the revenue can be reliably measured.

Interest and loan processing fees are recognized using the effective interest method (EIR). The effective interest method calculates the amortized cost of a financial instrument and allocates the interest income over the relevant period. The effective interest rate is the rate that discounts estimated future cash payments or receipts through the expected life of the financial instrument or, when appropriate, a shorter period, to the gross carrying amount of the financial asset or liability. The calculation takes into account all contractual terms of the financial instrument (for example, prepayment options) and includes any fees or incremental costs that are directly attributable to the instrument and are an integral part of the EIR, but not future credit losses.

The Group calculates interest income by applying the EIR to the gross carrying amount of financial assets other than credit-impaired assets. When a financial asset becomes credit-impaired and is, therefore, regarded as 'Stage 3', the Group calculates interest income to the extent recoverable. If the financial assets cures and is no longer credit-impaired, the Group reverts to calculating interest income on a gross basis.

**(ii) Revenue from Contracts with Customers**

The Group recognizes revenue from contracts with customers (other than financial assets to which Ind AS 109 'Financial Instruments' is applicable) based on a comprehensive assessment model as set out in Ind AS 115 'Revenue from Contracts with Customers'. The Group identifies contract(s) with a customer and its performance obligations under the contract, determines the transaction price and its allocation to the performance obligations in the contract and recognizes revenue only on satisfactory completion of performance obligations. Revenue is measured at fair value of the consideration received or receivable.

- a Facilitation fees income is earned by selling services and products of other entities under distribution arrangements. The income so earned is recognized on successful sales on behalf of other entities subject to there being no significant uncertainty of its recovery.
- a Revenue from business correspondence services is recognized point in time when performance obligation is satisfied as per agreed terms and conditions of the contract.
- a Income from assignment transactions, i.e. present value of excess interest spread is recognised when the related loan assets are de-recognised. Interest income is also recognised on the carrying value of assets over the remaining period of such assets.

**(iii) Finance Cost**

Finance costs represent Interest expense recognised by applying the Effective Interest Rate (EIR) to the gross carrying amount of financial liabilities other than financial liabilities classified as FVTPL. The EIR in case of financial liability is computed.

- a As the rate that exactly discounts estimated future cash payments through the expected life of the financial liability to the gross carrying amount of the amortised cost of a financial liability.
- a By considering all the contractual terms of the financial instrument in estimating the cash flows.
- a Including all fees paid between parties to the contract that are an integral part of the effective interest rate, transaction costs, and all other premiums or discounts.

Any subsequent changes in the estimation of the future cash flows are recognised in interest expense with the corresponding adjustment to the carrying amount of the financial liability. Interest expense includes issue costs that are initially recognised as part of the carrying value of the financial liability and amortised over the expected life using the effective interest method. These include fees and commissions payable to advisers and other expenses such as external legal costs, rating fee etc. provided these are incremental costs that are directly related to the issue of financial liability.

**c) Property, Plant and Equipment (PPE) and Intangible Asset****PPE**

PPE are stated at cost (including incidental expenses directly attributable to bringing the asset to its working condition for its intended use) less accumulated depreciation and impairment losses, if any. Cost comprises the purchase price and any attributable cost of bringing the asset to its working condition for its intended use. Subsequent expenditure related to PPE is capitalized only when it is probable that future economic benefits associated with these will flow to the Group and the cost of item can be measured reliably. Other repairs and maintenance costs are expensed off as and when incurred.

An item of property, plant and equipment and any significant part initially recognized is derecognized upon disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on de-recognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in the statement of profit and loss when the asset is derecognized.



**Intangible Asset**

(₹ in million unless otherwise stated)

Intangible assets represent capital expenditure towards software which is stated at cost less accumulated amortization and any accumulated impairment losses.

**Capital Work in Progress**

Capital work-in-progress is carried at cost, comprising direct cost and related incidental expenses to acquire property, plant and equipment. Assets which are not ready to intend use are also shown under capital work-in-progress.

**d) Depreciation and Amortization****Depreciation**

- i. Depreciation on property, plant and equipment provided on a written down value method at the rates arrived based on useful life of the assets, prescribed under Schedule II to the Companies Act, 2013, which also represents the estimate of the useful life of the assets by the management.
- ii. Property, plant and equipment costing up to Rs.5,000 individually are fully depreciated in the year of purchase.  
The Group has used the following useful lives to provide depreciation on its Property, plant and equipment:

| Asset Category                                         | Useful Life (In Years) |
|--------------------------------------------------------|------------------------|
| (i) Furniture and fittings                             | 10                     |
| (ii) Computers and data processing units               |                        |
| (a) Servers and networks                               | 6                      |
| (b) End user devices, such as, desktops, laptops, etc. | 3                      |
| (iii) Office equipment                                 | 5                      |
| (iv) Motor vehicles                                    |                        |
| (a) Motor cars                                         | 8                      |
| (b) Two-wheeler vehicles                               | 10                     |
| (v) Building                                           | 60                     |

**Amortization**

Intangible assets are amortized on the basis of Straight-Line Method over a period of 4 years.

**e) Impairment****i) Overview of Principles for measuring Expected Credit Loss ('ECL') on Financial Assets**

In accordance with Ind AS 109, the Group is required to measure expected credit losses on its financial instruments designated at amortized cost and fair value through other comprehensive income. Accordingly, the Group is required to determine lifetime losses on financial instruments where credit risk has increased significantly since its origination. For other instruments, the Group is required to recognize credit losses over the next 12-month period. The Group has an option to determine such losses on an individual basis or collectively depending upon the nature of the underlying portfolio. The Group has a process to assess credit risk of all exposures at each year end as follows:

**Stage I**

These represent exposures where there has not been a significant increase in credit risk since initial recognition or that has low credit risk at the reporting date. The Group has assessed that all standard exposures (i.e. exposures with no overdues) and exposure upto 30 days overdues fall under this category. In accordance with Ind AS 109, the Group measures ECL on such assets over next 12 months.

**Stage II**

Financial instruments that have had a significant increase in credit risk since initial recognition are classified under this stage. Based on empirical evidence, significant increase in credit risk is witnessed after the overdues on an exposure exceed for a period more than 30 days. Accordingly, the Group classifies all exposures with overdues exceeding 30 days at each reporting date under this Stage. The Group measures lifetime ECL on stage II loans.

**Stage III**

All exposures having overdue balances for a period exceeding 90 days are considered to be defaults and are classified under this stage. Accordingly, the Group measures lifetime losses on such exposure. Interest revenue on such contracts is calculated by applying the effective interest rate to the amortized cost (net of impairment allowance) instead of the gross carrying amount. The method is similar to Stage II assets, with the probability of default set at 100%.

When estimating ECL on a collective basis for a Group of similar assets, the Group applies the same principles for assessing whether there has been a significant increase in credit risk since initial recognition.

**Methodology for Calculating ECL**

The mechanics of the ECL calculation involve the use of following key elements:

**Probability of default (PD)** - The probability of default is an estimate of the likelihood of default over a given time horizon (12-month or lifetime, depending upon the stage of the asset). PD estimation is done based on historical internal data available with the Group. For credit impaired assets, a PD of 100% has been applied.

**Exposure at default (EAD)** - It represents an estimate of the exposure of the Group at a future date after considering repayments by the counterparty before the default event occurs. The outstanding balance as at reporting date is considered as EAD by the Group. Considering the PD determined above factors in amount at default, there is no separate requirement to estimate EAD.

**Loss given default (LGD)** - It represents an estimate of the loss expected to be incurred when the event of default occurs. The Group uses historical loss data/external agency LGD for identified pools for the purpose of calculating LGD.

**Forward Looking Information**

(₹ in million unless otherwise stated)

While estimating the expected credit losses, the Group reviews macro-economic developments occurring in the economy and market it operates in. On a periodic basis, the Group analyses if there is any relationship between key economic trends like GDP, Unemployment rates, Benchmark rates set by the Reserve Bank of India, inflation etc. with the estimate of PD, LGD determined by the Group based on its internal data. While the internal estimates of PD, LGD rates by the Group may not be always reflective of such relationships, temporary overlays are embedded in the methodology to reflect such macro-economic trends reasonably.

**Definition of Default and Cure**

The Group considers a financial instrument as defaulted and classifies it as Stage III (credit-impaired) for ECL calculations typically when the borrower becomes 90 days past due on contractual payments. The Group may also classify a loan in Stage III if there is significant deterioration in the financial condition of the borrower or an assessment that adverse market conditions may have a disproportionately detrimental effect on the loan repayment. Thus, as a part of the qualitative assessment of whether an instrument is in default, the Group also considers a variety of instances that may indicate delay in or non-repayment of the loan. When such events occur, the Group carefully considers whether the event should result in treating the borrower as defaulted and therefore assessed as Stage III for ECL calculations or whether Stage II is appropriate.

Classification of accounts into Stage II is done when there is a significant increase in credit risk since initial recognition, typically when contractual repayments are more than 30 days past due.

**Write-Offs**

Loans are written off (either partially or in full) when there is no realistic prospect of recovery. This is generally the case when the Group determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subjected to write-offs. All such write-offs are charged to the statement of profit and loss. Any subsequent recoveries against such loans are credited to the statement of profit and loss.

**ii) Non-Financial Assets**

The carrying amount of assets is reviewed at each balance sheet date if there is any indication of impairment based on internal/external factors. An impairment loss is recognized wherever the carrying amount of an asset exceeds its recoverable amount. The recoverable amount is the greater of the assets, net selling price and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and risks specific to the asset. In determining net selling price, recent market transactions are taken into account, if available. If no such transactions can be identified, an appropriate valuation model is used. After impairment, depreciation is provided on the revised carrying amount of the asset over its remaining useful life.

**f) Leases**

The Group assesses at contract inception whether a contract is, or contains, a lease. That is, if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

**Where the Group is lessee**

The Group applies a single recognition and measurement approach for all leases, except for short-term leases and leases of low-value assets. The Group recognizes lease liabilities to make lease payments and right-of-use assets representing the right to use the underlying assets.

**i) Right-of-Use Assets**

The Group recognizes right-of-use assets at the commencement date of the lease (i.e., the date the underlying asset is available for use). Right-of-use assets are measured at cost, less any accumulated depreciation and impairment losses, and adjusted for any remeasurement of lease liabilities. The cost of right-of-use assets includes the amount of lease liabilities recognized, initial direct costs incurred, and lease payments made at or before the commencement date less any lease incentives received. Right-of-use assets are depreciated on a straight-line basis over the lease term. The right-of-use assets are also subject to impairment. (Refer to the accounting policies in section (e) Impairment of non-financial assets).

**ii) Lease Liability**

At the commencement date of the lease, the Group recognizes lease liabilities measured at the present value of lease payments to be made over the lease term. The lease payments include fixed payments (including in substance fixed payments) less any lease incentives receivable, and amounts expected to be paid under residual value guarantees.

In calculating the present value of lease payments, the Group uses its incremental borrowing rate at the lease commencement date because the interest rate implicit in the lease is not readily determinable. After the commencement date, the amount of lease liabilities is increased to reflect the accretion of interest and reduced for the lease payments made. In addition, the carrying amount of lease liabilities is remeasured if there is a modification, a change in the lease term, a change in the lease payments (e.g., changes to future payments resulting from a change in an index or rate used to determine such lease payments).

**iii) Short Term Lease**

The Group applies the short-term lease recognition exemption to its short-term leases (i.e., those leases that have a lease term of 12 months or less from the commencement date and do not contain a purchase option). Lease payments on short-term leases are recognized as and when due.

**g) Foreign Currency Transactions****• Functional and Presentation Currency**

The financial statements are presented in Indian Rupees (₹), which are the functional currency of the Group and the currency of the primary economic environment in which the Group operates.

**• Transaction and Balance**

Transactions in foreign currencies are initially recorded in the functional currency at the spot rate of exchange ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are retranslated into the functional currency at the spot rate of exchange at the reporting date. Non-monetary items that are measured at historical cost in a foreign currency are translated using the spot exchange rates as at the date of recognition. The gain or loss arising on translation of non-monetary items measured at fair value is treated in line with the recognition of the gain or loss on the change in fair value of the item (i.e., translation differences on items whose fair value gain or loss is recognized in OCI or profit or loss are also recognized in OCI or profit or loss, respectively).

(₹ in million unless otherwise stated)

**h) Employee Benefits**

The Group operates following employee benefit plans:

**i) Defined Contribution Schemes**

The Group pays contributions to publicly administered provident funds and employee state insurance schemes as per local regulations. The Company has no further payment obligations once the contributions have been paid. The contributions are accounted for as defined contribution plans and the contributions are recognised as employee benefit expense when they are due. If the contribution payable to the scheme for service received before the balance sheet date exceeds the contribution already paid, the deficit payable to the scheme is recognized as a liability after deducting the contribution already paid. If the contribution already paid exceeds the contribution due for services received before the balance sheet date, then excess is recognized as an asset to the extent that the pre-payment will lead to, for example, a reduction in future payment or a cash refund.

**ii) Employee Provident Fund**

Retirement benefit in the form of provident fund is a defined contribution scheme. The Group has no obligation, other than the contribution payable to the provident fund. The Group recognizes contribution payable to the provident fund scheme as expenditure when an employee renders the related service.

**iii) Defined Benefit Plan**

In accordance with the Payment of Gratuity Act, 1972, the Group provides for a lump sum payment to eligible employees, at retirement or termination of employment based on the last drawn salary and years of employment with the Company. The Group obligation in respect of the gratuity plan, which is a defined benefit plan, is provided for based on actuarial valuation. The Group makes annual contributions to gratuity funds established as trusts or insurance companies.

The cost of providing benefits is determined using the projected unit credit method, with actuarial valuations being carried out at the end of each annual reporting period. Re-measurement, comprising actuarial gains and losses, the effect of the changes to the asset ceiling (if applicable) and the return on plan assets (excluding net interest), is reflected immediately in the balance sheet with a charge or credit recognised in other comprehensive income in the period in which they occur. Remeasurement recognised in other comprehensive income is reflected immediately in retained earnings and is not reclassified to profit or loss. Past service cost is recognised in Statement of profit and loss in the period of a plan amendment. Net interest is calculated by applying the discount rate at the beginning of the period to the net defined benefit liability or asset.

Defined benefit costs are categorized as follows:

- service cost (including current service cost, past service cost, as well as gains and losses on curtailments)
- net interest expense or income; and
- re-measurement

The Group presents the first two components of defined benefit costs in profit or loss in the line item 'Employee benefits expense'. Curtailment gains and losses are accounted for as past service costs.

The retirement benefit obligation recognised in the balance sheet represents the actual deficit or surplus in the Group defined benefit plans. Any surplus resulting from this calculation is limited to the present value of any economic benefits available in the form of refunds from the plans or reductions in future contributions to the plans.

**iv) Other Long Term Employee Benefits**

Group liabilities towards compensated absences to employees are accrued on the basis of valuations, as at the Balance Sheet date, carried out by an independent actuary using the Projected Unit Credit Method. Actuarial gains and losses comprise experience adjustments and the effects of changes in actuarial assumptions and are recognised immediately in the Statement of Profit and Loss. The Group presents the provision for compensated absences under the provisions in the Balance Sheet.

**v) Share-based Payments**

Equity-settled share-based payments to employees are measured at the fair value of the equity instruments at the grant date.

The cost of equity-settled transactions is measured using the fair value method and recognized, together with a corresponding increase in the "Stock options outstanding account" in reserves. The cumulative expense recognized for equity-settled transactions at each reporting date until the vesting date reflects the extent to which the vesting period has expired and the company's best estimate of the number of equity instruments that will ultimately vest. The expense or credit recognized in the statement of profit and loss for the year represents the movement in cumulative expense recognized as at the beginning and end of that year and is recognized in employee benefits expense.

**i) Income Taxes****Current Taxes**

Current income tax assets and liabilities are measured at the amount expected to be recovered from or paid to the taxation authorities in accordance with The Income Tax Act, 1961. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted, at the reporting date. Current income tax relating to items recognized outside profit or loss is recognized outside profit or loss (either in other comprehensive income or in equity).

**Deferred Taxes**

Deferred tax is provided on temporary differences at the reporting date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes.

Deferred tax assets are recognized only to the extent that it is probable that future taxable profits will be available against which the asset can be utilized. The carrying amount of deferred tax assets are reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilized. Unrecognized deferred tax assets are reassessed at each reporting date and are recognized to the extent that it becomes probable that future taxable profit will allow the deferred tax asset to be recovered.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the year when the asset is realized or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date.

Current and deferred taxes are recognized as income tax benefits or expenses in the income statement except for tax related to the FVOCI instruments. The Group also recognizes the tax consequences of payments and issuing costs, related to financial instruments that are classified as equity, directly in equity.

The Group only offsets its deferred tax assets against liabilities when there is both a legal right to offset and it is the Group's intention to settle on a net basis.



## j) Earnings Per Share (EPS)

(₹ in million unless otherwise stated)

The Group reports basic and diluted earnings per share in accordance with Ind AS33 on Earnings per share. Basic EPS is calculated by dividing the net profit or loss for the year attributable to equity shareholders (after deducting preference dividend and attributable taxes) by the weighted average number of equity shares outstanding during the year.

For the purpose of calculating diluted earnings per share, the net profit or loss for the year attributable to equity shareholders and the weighted average number of shares outstanding during the year are adjusted for the effects of all dilutive potential equity shares. Dilutive potential equity shares are deemed converted as of the beginning of the period, unless they have been issued at a later date. In computing the dilutive earnings per share, only potential equity shares that are dilutive and that either reduces the earnings per share or increases loss per share are included.

## k) Provisions

Provisions are recognized when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of economic benefits will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

When the effect of the time value of money is material, the Group determines the level of provision by discounting the expected cash flows at a pre-tax rate reflecting the current rates specific to the liability. The increase in the provision due to un-winding of discount over passage of time is recognized within finance costs.

## l) Contingent Liabilities and Assets

A contingent liability is a possible obligation that arises from past events whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events beyond the control of the Group or a present obligation that is not recognized because it is not probable that an outflow of resources will be required to settle the obligation. Contingent liability also arises in extremely rare cases where there is a liability that cannot be recognized because it cannot be measured reliably. The Group does not recognize a contingent liability but discloses its existence in the consolidated financial statements.

A contingent asset is a possible asset that arises from past events and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the entity. The Group does not have any contingent assets in the consolidated financial statements.

## m) Financial Instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. Financial assets and financial liabilities are recognized when the entity becomes a party to the contractual provisions of the instruments.

### Financial Assets

#### Initial Measurement and Recognition

Financial assets are initially recognized on the trade date, i.e., the date that the Group becomes a party to the contractual provisions of the instrument. The classification of financial instruments at initial recognition depends on their purpose and characteristics and the management's intention when acquiring them. All financial assets (not measured subsequently at fair value through profit or loss) are recognized initially at fair value plus transaction costs that are attributable to the acquisition of the financial asset.

#### Subsequent Measurement

For the purpose of subsequent measurement, financial assets are classified in the following categories:

- Loan Portfolio at amortized cost
- Loan Portfolio at fair value through other comprehensive income (FVOCI)
- Equity instruments and mutual funds

#### Loan Portfolio at Amortized Cost:

Loan Portfolio is subsequently measured at amortized cost where:

- contractual terms that give rise to cash flows on specified dates, that represent solely payments of principal and interest (SPPI) on the principal amount outstanding; and
- are held within a business model whose objective is achieved by holding to collect contractual cash flows.

After initial measurement, these financial assets are subsequently measured at amortized cost using the effective interest rate (EIR) method less impairment. Amortized cost is calculated by taking into account any discount or premium on acquisition and fees or costs that are an integral part of the EIR. The EIR amortization is included in finance income in the profit or loss. The losses arising from impairment are recognized in the statement of profit and loss.

The measurement of credit impairment is based on the three-stage expected credit loss model described in Note: Impairment of financial assets (refer note 3(e)).

#### Loan Portfolio at FVOCI:

Loan Portfolio is subsequently measured at FVOCI where:

- contractual terms that give rise to cash flows on specified dates, that represent solely payments of principal and interest (SPPI) on the principal amount outstanding; and
- the financial asset is held within a business model where objective is achieved by both collecting contractual cash flows and selling financial assets.

Loans included within the FVOCI category are measured initially as well as at each reporting date at fair value. Fair value movements are recognized in the other comprehensive income (OCI). However, the Group recognizes interest income, impairment losses & reversals and foreign exchange gain or loss in the statement of profit and loss. On de-recognition of the asset, cumulative gain or loss previously recognized in OCI is reclassified from the equity to the statement of profit and loss. Interest earned whilst holding FVOCI debt instrument is recognized as interest income using the EIR method.

### Investment in Security Receipts, Equity Instruments and Mutual Funds

(₹ in million unless otherwise stated)

Equity instruments and mutual funds included within the FVTPL category are measured at fair value with all changes recognized in the Statement of profit and loss. Investment in Security receipts issued by trust floated by asset reconstruction company are accounted for at fair value through profit and loss (FVTPL).

### Financial Liabilities

#### Initial Measurement

Financial liabilities are classified and measured at amortized cost. All financial liabilities are recognized initially at fair value and, in the case of loans and borrowings and payables, net of directly attributable transaction costs. The Group's financial liabilities include trade and other payables, loans and borrowings including bank overdrafts and derivative financial instruments.

#### Subsequent Measurement

Financial liabilities are subsequently carried at amortized cost using the effective interest method.

### De-recognition of Financial Assets and Financial Liabilities

#### Financial Assets

A financial asset (or, where applicable, a part of a financial asset or part of a Group of similar financial assets) is de-recognized when the rights to receive cash flows from the financial asset have expired. The Group also de-recognizes the financial asset if it has transferred the financial asset and the transfer qualifies for de-recognition.

The Group has transferred the financial asset if, and only if, either:

- It has transferred its contractual rights to receive cash flows from the financial asset or
- It retains the rights to the cash flows, but has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement.

Pass-through arrangements are transactions whereby the Group retains the contractual rights to receive the cash flows of a financial asset (the 'original asset'), but assumes a contractual obligation to pay those cash flows to one or more entities (the 'eventual recipients'), when all of the following three conditions are met:

- The Group has no obligation to pay amounts to the eventual recipients unless it has collected equivalent amounts from the original asset, excluding short-term advances with the right to full recovery of the amount lent plus accrued interest at market rates.
- The Group cannot sell or pledge the original asset other than as security to the eventual recipients.
- The Group has to remit any cash flows it collects on behalf of the eventual recipients without material delay.

In addition, the Group is not entitled to reinvest such cash flows, except for investments in cash or cash equivalents including interest earned, during the period between the collection date and the date of required remittance to the eventual recipients. A transfer only qualifies for de-recognition if either:

- The Group has transferred substantially all the risks and rewards of the asset or
- The Group has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

The Group considers control to be transferred if and only if, the transferee has the practical ability to sell the asset in its entirety to an unrelated third party and is able to exercise that ability unilaterally and without imposing additional restrictions on the transfer. When the Group has neither transferred nor retained substantially all the risks and rewards and has retained control of the asset, the asset continues to be recognized only to the extent of the Group's continuing involvement, in which case, the Group also recognizes an associated liability. The transferred asset and the associated liability are measured on a basis that reflects the rights and obligations that the Group has retained.

On derecognition of a financial asset in its entirety, the difference between: (a) the carrying amount (measured at the date of derecognition) and (b) the consideration received (including any new asset obtained less any new liability assumed) is recognized in the statement of profit or loss account.

#### Derecognition due to Modification of Terms and Conditions

The Group de-recognizes a financial asset, when the terms and conditions have been renegotiated to the extent that, substantially, it becomes a new loan, with the difference recognized as a derecognition gain or loss, to the extent that an impairment loss has not already been recorded. The newly recognized loans are classified as Stage 1 for ECL measurement purposes, unless the new loan is deemed to be Purchase Oriented Credit Impaired ("POCI").

If the modification does not result in cash flows that are substantially different, the modification does not result in derecognition. Based on the change in cash flows discounted at the original EIR, the Group records a modification gain or loss, to the extent that an impairment loss has not already been recorded.

### Financial Liabilities

Financial liability is de-recognized when the obligation under the liability is discharged, cancelled or expires. Where an existing financial liability is replaced by another from the same lender on substantially different terms or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a de-recognition of the original liability and the re-cognition of a new liability. The difference in the respective carrying amounts is recognized in the statement of profit and loss.

#### Fair Value Measurement

n) The Group measures financial instruments at fair value at each balance sheet date using various valuation techniques.

Fair value is the price at the measurement date, at which an asset can be sold or paid to transfer a liability, in an orderly transaction between market participants at the measurement date.

The Group's accounting policies require measurement of certain financial instruments at fair values (either on a recurring or non-recurring basis). Also, the fair values of financial instruments measured at amortized cost are required to be disclosed in the said consolidated financial statements.

(₹ in million unless otherwise stated)

Accordingly, the Group uses valuation techniques that are appropriate in the circumstances and for which sufficient data is available to measure fair value, maximizing the use of relevant observable inputs and minimizing the use of unobservable inputs.

All assets and liabilities for which fair value is measured or disclosed in the consolidated financial statements are categorized within the fair value hierarchy described as follows:

- Level 1 financial instruments - Those where the inputs used in the valuation are unadjusted quoted prices from active markets for identical assets or liabilities that the Group has access to at the measurement date. The Group considers markets as active only if there are sufficient trading activities with regards to the volume and liquidity of the identical assets or liabilities and when there are binding and exercisable price quotes available on the balance sheet date.
- Level 2 financial instruments - Those where the inputs that are used for valuation and are significant, are derived from directly or indirectly observable market data available over the entire period of the instrument's life.
- Level 3 financial instruments - include one or more unobservable input where there is little market activity for the asset/liability at the measurement date that is significant to the measurement as a whole.

#### **o) Cash and Cash Equivalents**

Cash and cash equivalents in the balance sheet comprise cash at banks and on hand and short-term deposits with an original maturity of three months or less, which are subject to an insignificant risk of changes in value.

#### **p) Segment Reporting**

Operating segments are reported in a manner consistent with the internal reporting provided to the chief operating decision maker. The risk and returns of the business of the Group is not associated with geographical segmentation, hence there is no secondary segment.

### **3B. Recent Pronouncements**

#### **(i) New and Amended Standards Adopted by the Group:**

The Group has applied the following amendments for the first time for their annual reporting period commencing April 1, 2023:

##### **Ind AS 8 – Accounting Policies, Changes in Accounting Estimates and Errors**

The amendments to Ind AS 8 clarify the distinction between changes in accounting estimates, changes in accounting policies and the correction of errors. They also clarify how entities use measurement techniques and inputs to develop accounting estimates.

##### **Ind AS 1 – Presentation of Financial Statements**

The amendments to Ind AS 1 provide guidance and examples to help entities apply materiality judgements to accounting policy disclosures. The amendments aim to help entities provide accounting policy disclosures that are more useful by replacing the requirement for entities to disclose their 'significant' accounting policies with a requirement to disclose their 'material' accounting policies and adding guidance on how entities apply the concept of materiality in making decisions about accounting policy disclosures. This amendment do not have any material impact on the Group's consolidated financial statements and disclosures.

##### **Ind AS 12 – Income Taxes**

The amendments to Ind AS 12 Income Tax narrow the scope of the initial recognition exception, so that it no longer applies to transactions that give rise to equal taxable and deductible temporary differences such as leases and decommissioning liabilities. This amendment do not have any material impact on the Group's consolidated financial statements and disclosures.

#### **(ii) New Standards/Amendments notified but not yet effective:**

Ministry of Corporate Affairs ("MCA") notifies new standards or amendments to the existing standards under Companies (Indian Accounting Standards) Rules as issued from time to time. For the year ended March 31, 2024, MCA has not notified any new standards or amendments to the existing standards applicable to the Group.



## SATYA MicroCapital Limited

## Notes to the Consolidated Financial Statements for the Year Ended March 31, 2024

(₹ in million unless otherwise stated)

| Particulars                                               | As at March 31, 2024 | As at March 31, 2023 |
|-----------------------------------------------------------|----------------------|----------------------|
| <b>4: Cash and Cash Equivalents</b>                       |                      |                      |
| Cash on hand                                              | 16.56                | 17.27                |
| Balances with banks                                       |                      |                      |
| On current accounts                                       | 1,700.78             | 2,288.63             |
| Deposits with original maturity of less than three months | 35.01                | -                    |
|                                                           | <b>1,752.35</b>      | <b>2,305.90</b>      |

| Particulars                                                 | As at March 31, 2024 | As at March 31, 2023 |
|-------------------------------------------------------------|----------------------|----------------------|
| <b>5: Bank Balance other than Cash and Cash Equivalents</b> |                      |                      |
| Deposits with maturity of less than 12 months               | 502.13               | 38.93                |
| Deposits with maturity of more than 12 months               | 14.59                | -                    |
| Margin money deposits (refer note below)                    | 3,896.77             | 2,053.62             |
|                                                             | <b>4,413.49</b>      | <b>2,092.55</b>      |

**Note:**

The amount under lien as security against term loan, overdraft facility availed, assets securitized and business correspondence.

| Particulars                                     | As at March 31, 2024 | As at March 31, 2023 |
|-------------------------------------------------|----------------------|----------------------|
| <b>6: Trade Receivables (at Amortized Cost)</b> |                      |                      |
| Unsecured, considered good                      | 152.76               | 106.48               |
|                                                 | <b>152.76</b>        | <b>106.48</b>        |

**Notes:**

1. Trade receivables are non-interest bearing and generally due in short-term. Based on the management's assessment, no impairment allowance is considered necessary for trade receivables.

2. No trade or other receivable are due from directors and other officers of the Group either severally or jointly with any other person. Nor any trade or other receivable are due from firms or private companies respectively in which any director is a partner, a director or a member.

3. Trade receivables ageing:

**Trade Receivable as at March 31, 2024:**

| Particulars                                         | Outstanding for following periods from due date of payment* |                    |                  |           |           |                   | Total  |
|-----------------------------------------------------|-------------------------------------------------------------|--------------------|------------------|-----------|-----------|-------------------|--------|
|                                                     | Unbilled                                                    | Less than 6 months | 6 months -1 year | 1-2 years | 2-3 years | More than 3 years |        |
| (i) Undisputed Trade receivables – considered good  | 10.31                                                       | 140.55             | 0.12             | 1.78      | -         | -                 | 152.76 |
| (ii) Undisputed Trade Receivables – credit impaired | -                                                           | -                  | -                | -         | -         | -                 | -      |
| (iii) Disputed Trade Receivables – considered good  | -                                                           | -                  | -                | -         | -         | -                 | -      |
| (iv) Disputed Trade Receivables – credit impaired   | -                                                           | -                  | -                | -         | -         | -                 | -      |

**Trade Receivable as at March 31, 2023:**

| Particulars                                         | Outstanding for following periods from due date of payment* |                    |                  |           |           |                   | Total  |
|-----------------------------------------------------|-------------------------------------------------------------|--------------------|------------------|-----------|-----------|-------------------|--------|
|                                                     | Unbilled                                                    | Less than 6 months | 6 months -1 year | 1-2 years | 2-3 years | More than 3 years |        |
| (i) Undisputed Trade receivables – considered good  | 2.40                                                        | 93.19              | 4.41             | 6.48      | -         | -                 | 106.48 |
| (ii) Undisputed Trade Receivables – credit impaired | -                                                           | -                  | -                | -         | -         | -                 | -      |
| (iii) Disputed Trade Receivables – considered good  | -                                                           | -                  | -                | -         | -         | -                 | -      |
| (iv) Disputed Trade Receivables – credit impaired   | -                                                           | -                  | -                | -         | -         | -                 | -      |

\*in case where due date of payment is not specified, disclosure has been given based on the date of transaction.

| Particulars                             | As at March 31, 2024 | As at March 31, 2023 |
|-----------------------------------------|----------------------|----------------------|
| <b>7: Loan Portfolio</b>                |                      |                      |
| (a) Portfolio loans (at amortised cost) |                      |                      |
| Joint Liability Group Loans             | 48,932.66            | 37,808.57            |
| Individual Loans                        | 763.08               | 597.78               |
| Housing Loans                           | 791.83               | 246.47               |
| Less: Impairment loss allowance         | (940.18)             | (421.23)             |
| <b>Total (Net)</b>                      | <b>49,547.39</b>     | <b>38,231.59</b>     |
| (b) (i) Secured (refer note below)      | 1,576.87             | 692.34               |
| (ii) Unsecured                          | 48,910.70            | 37,960.48            |
| Less: Impairment loss allowance         | (940.18)             | (421.23)             |
| <b>Total (Net)</b>                      | <b>49,547.39</b>     | <b>38,231.59</b>     |

Contd...

(₹ in million unless otherwise stated)

| Particulars                     | As at March 31, 2024 | As at March 31, 2023 |
|---------------------------------|----------------------|----------------------|
| <b>Note :</b>                   |                      |                      |
| - Secured by Land & property    | 1,444.05             | 677.43               |
| - Secured by book debts         | 132.82               | 14.91                |
| <b>Total (Net)</b>              | <b>1,576.87</b>      | <b>692.34</b>        |
| (c) Loans in India              |                      |                      |
| (i) Public Sector               | -                    | -                    |
| (ii) Others                     | 50,487.57            | 38,652.82            |
| Less: Impairment loss allowance | (940.18)             | (421.23)             |
| <b>Total (Net)</b>              | <b>49,547.39</b>     | <b>38,231.59</b>     |

#### Overview of the Loan Portfolio of the Group

The Group is primarily in the business of providing micro loans towards income generating activities with its operations spread out in different parts of India. The Group's focus is to reach out to the unbanked section of society and providing financial services to women entrepreneurs.

The table below discloses credit quality of the Group's exposures (net of impairment loss allowance) as at reporting date:

#### Portfolio classification as at March 31, 2024:

| Particulars                     | Stage I          | Stage II      | Stage III*    | Total            |
|---------------------------------|------------------|---------------|---------------|------------------|
| Portfolio Loans                 |                  |               |               |                  |
| Joint Liability Group Loans     | 46,874.18        | 1,031.78      | 1,026.70      | 48,932.66        |
| Individual Loans                | 706.44           | 10.60         | 46.04         | 763.08           |
| Housing Loans                   | 784.59           | 2.11          | 5.13          | 791.83           |
| Less: Impairment loss allowance | (94.99)          | (259.26)      | (585.93)      | (940.18)         |
| <b>Total (Net)</b>              | <b>48,270.22</b> | <b>785.23</b> | <b>491.94</b> | <b>49,547.39</b> |

\*it includes 52,224 cases wherein principal and interest outstanding for more than 90 days are ₹ 1,016.00 million and ₹ 61.92 million respectively.

#### Portfolio classification as at March 31, 2023:

| Particulars                     | Stage I          | Stage II      | Stage III*    | Total            |
|---------------------------------|------------------|---------------|---------------|------------------|
| Portfolio Loans                 |                  |               |               |                  |
| Joint Liability Group Loans     | 37,138.33        | 177.35        | 492.89        | 37,808.57        |
| Individual Loans                | 591.16           | 2.57          | 4.05          | 597.78           |
| Housing Loans                   | 243.67           | 2.40          | 0.40          | 246.47           |
| Less: Impairment loss allowance | (58.53)          | (45.10)       | (317.60)      | (421.23)         |
| <b>Total (Net)</b>              | <b>37,914.64</b> | <b>137.22</b> | <b>179.74</b> | <b>38,231.59</b> |

\*it includes 19,106 cases wherein principal and interest outstanding for more than 90 days are ₹ 472.85 million and ₹ 24.58 million respectively.

#### Gross Portfolio Movement for the year ended March 31, 2024:

| Particulars                                  | Stage I           | Stage II        | Stage III       | Total            |
|----------------------------------------------|-------------------|-----------------|-----------------|------------------|
| Gross carrying amount as at April 01, 2023   | 37,973.16         | 182.32          | 497.34          | 38,652.82        |
| <b>Total (A)</b>                             | <b>37,973.16</b>  | <b>182.32</b>   | <b>497.34</b>   | <b>38,652.82</b> |
| Inter-stage movements                        |                   |                 |                 |                  |
| Stage I                                      | (1.42)            | 2.90            | (1.48)          | -                |
| Stage II                                     | (1,015.24)        | 1,010.56        | 4.68            | -                |
| Stage III                                    | (1,077.33)        | (37.41)         | 1,114.74        | -                |
| <b>Total (B)</b>                             | <b>(2,093.99)</b> | <b>976.05</b>   | <b>1,117.94</b> | <b>-</b>         |
| Write-offs                                   | (3.39)            | (0.53)          | (535.62)        | (539.54)         |
| <b>Total (C)</b>                             | <b>(3.39)</b>     | <b>(0.53)</b>   | <b>(535.62)</b> | <b>(539.54)</b>  |
| New assets originated/derecognised or repaid | 12,489.42         | (113.34)        | (1.79)          | 12,374.29        |
| <b>Total (D)</b>                             | <b>12,489.42</b>  | <b>(113.34)</b> | <b>(1.79)</b>   | <b>12,374.29</b> |
| Gross carrying amount as at March 31, 2024   | 48,365.20         | 1,044.50        | 1,077.87        | 50,487.57        |
| <b>Total (A+B+C+D)</b>                       | <b>48,365.20</b>  | <b>1,044.50</b> | <b>1,077.87</b> | <b>50,487.57</b> |

#### Gross Portfolio Movement for the year ended March 31, 2023:

| Particulars                                  | Stage I           | Stage II        | Stage III         | Total            |
|----------------------------------------------|-------------------|-----------------|-------------------|------------------|
| Gross carrying amount as at April 01, 2022   | 21,809.13         | 913.00          | 839.17            | 23,561.30        |
| <b>Total (A)</b>                             | <b>21,809.13</b>  | <b>913.00</b>   | <b>839.17</b>     | <b>23,561.30</b> |
| Inter-stage movements                        |                   |                 |                   |                  |
| Stage I                                      | 31.10             | (27.63)         | (3.47)            | -                |
| Stage II                                     | (258.06)          | 258.93          | (0.87)            | -                |
| Stage III                                    | (1,321.67)        | (621.18)        | 1,942.85          | -                |
| <b>Total (B)</b>                             | <b>(1,548.63)</b> | <b>(389.88)</b> | <b>1,938.51</b>   | <b>-</b>         |
| Write-offs                                   | (0.70)            | (0.54)          | (208.81)          | (210.05)         |
| <b>Total (C)</b>                             | <b>-</b>          | <b>(0.54)</b>   | <b>(208.81)</b>   | <b>(210.05)</b>  |
| New assets originated/derecognised or repaid | 17,713.36         | (340.26)        | (2,071.53)        | 15,301.57        |
| <b>Total (D)</b>                             | <b>17,713.36</b>  | <b>(340.26)</b> | <b>(2,071.53)</b> | <b>15,301.57</b> |
| Gross carrying amount as at March 31, 2023   | 37,973.16         | 182.32          | 497.34            | 38,652.82        |
| <b>Total (A+B+C+D)</b>                       | <b>37,973.16</b>  | <b>182.32</b>   | <b>497.34</b>     | <b>38,652.82</b> |

## ECL Movement during the Year ended March 31, 2024:

(₹ in million unless otherwise stated)

| Particulars                                | Stage I      | Stage II      | Stage III     | Total         |
|--------------------------------------------|--------------|---------------|---------------|---------------|
| Balance at the beginning of the year       | 58.54        | 45.10         | 317.60        | 421.23        |
| Provision made/ (reversed) during the year | 39.84        | 214.70        | 803.95        | 1,058.49      |
| Write-offs                                 | (3.39)       | (0.53)        | (535.62)      | (539.54)      |
| <b>Balance at the End of the Year</b>      | <b>94.99</b> | <b>259.26</b> | <b>585.93</b> | <b>940.18</b> |

## ECL Movement during the year ended March 31, 2023:

| Particulars                                                    | Stage I      | Stage II     | Stage III     | Total         |
|----------------------------------------------------------------|--------------|--------------|---------------|---------------|
| Balance at the beginning of the year                           | 35.93        | 164.90       | 199.13        | 399.96        |
| Provision made/ (reversed) during the year (refer notes below) | 23.31        | (119.26)     | 327.28        | 231.32        |
| Write-offs                                                     | (0.70)       | (0.54)       | (208.81)      | (210.05)      |
| <b>Balance at the End of the Year</b>                          | <b>58.54</b> | <b>45.10</b> | <b>317.60</b> | <b>421.23</b> |

## Notes:

1. It includes ECL provision of ₹ 491.21 million which has been reversed on account of sale of portfolio of such loans to trust floated by Phoenix ARC Private Limited.  
2. ECL as at April 01, 2022 of SATYA Micro Housing Finance Private Limited ₹ 0.49 million included in provision made/(reversed) during the previous year.

| Particulars                                                                                                             | As at March 31, 2024 | As at March 31, 2023 |
|-------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>8: Investments</b>                                                                                                   |                      |                      |
| <b>Security Receipts (At fair value through profit and loss)</b>                                                        |                      |                      |
| 1,304,340 (March 31, 2023: 1,304,340) security receipts in Phoenix Trust (Trust floated by Phoenix ARC Private Limited) | 890.86               | 1,261.30             |
| Less: Impairment loss allowance                                                                                         | (263.48)             | -                    |
|                                                                                                                         | <b>627.38</b>        | <b>1,261.30</b>      |
| Investment in India                                                                                                     | 627.38               | 1,261.30             |
| Investment outside India                                                                                                | -                    | -                    |
| <b>Total</b>                                                                                                            | <b>627.38</b>        | <b>1,261.30</b>      |

| Particulars                                          | As at March 31, 2024 | As at March 31, 2023 |
|------------------------------------------------------|----------------------|----------------------|
| <b>9: Other Financial Assets (at Amortised Cost)</b> |                      |                      |
| <b>A. Security Deposits</b>                          |                      |                      |
| Unsecured, considered good                           | 20.17                | 11.20                |
| (A)                                                  | <b>20.17</b>         | <b>11.20</b>         |
| <b>B. Other Assets</b>                               |                      |                      |
| Loans to employees                                   | 56.73                | 51.10                |
| Margin money held with financial institution         | 386.00               | 303.29               |
| Interest only strip receivable                       | 950.76               | 758.04               |
| Other recoverable                                    | 151.55               | 105.54               |
| (B)                                                  | <b>1,545.04</b>      | <b>1,217.97</b>      |
| <b>Total (A+B)</b>                                   | <b>1,565.21</b>      | <b>1,229.17</b>      |

The margin money held with financial institution are under lien as security against term loan and business correspondence.

| Particulars                                          | As at March 31, 2024 | As at March 31, 2023 |
|------------------------------------------------------|----------------------|----------------------|
| <b>10: Current Tax Assets (net)</b>                  |                      |                      |
| Advance income-tax (net of provision for income-tax) | 147.72               | 141.44               |
|                                                      | <b>147.72</b>        | <b>141.44</b>        |

| Particulars                                                             | As at March 31, 2024 | As at March 31, 2023 |
|-------------------------------------------------------------------------|----------------------|----------------------|
| <b>11: Deferred Tax Assets/(Liabilities) (Net)</b>                      |                      |                      |
| <b>(A) Deferred Tax Assets</b>                                          |                      |                      |
| Impairment of financial instruments                                     | 302.93               | 106.02               |
| Provision for employee benefits                                         | 18.98                | 17.84                |
| Property, plant and equipment                                           | 26.46                | 17.07                |
| Financial assets measured at amortised cost                             | 77.80                | 51.64                |
| Fair valuation of derivative financial instruments                      | 9.78                 | 1.75                 |
| Lease liabilities                                                       | 8.77                 | 4.02                 |
| Others                                                                  | 18.75                | 0.07                 |
| <b>Total Deferred Tax Assets</b>                                        | <b>463.47</b>        | <b>198.41</b>        |
| <b>(B) Deferred Tax Liabilities</b>                                     |                      |                      |
| Interest only strip receivable                                          | 239.29               | 190.78               |
| EIR impact on borrowing                                                 | 94.02                | 52.73                |
| Right of use assets                                                     | 6.51                 | 2.26                 |
| Property, plant and equipment                                           | -                    | 0.03                 |
| Others                                                                  | 0.06                 | 0.27                 |
| <b>Total Deferred Tax Liabilities</b>                                   | <b>339.88</b>        | <b>246.07</b>        |
| <b>Net Deferred Tax Assets/(Liabilities) (A-B)</b>                      | <b>123.59</b>        | <b>(47.66)</b>       |
| Deferred tax charge/(credit) recognised in Statement of profit and loss | (166.82)             | 114.60               |
| Deferred tax charge/(credit) recognised in other comprehensive income   | (4.43)               | (1.63)               |

The Group offsets tax assets and liabilities if and only if it has a legally enforceable right to set off current tax assets and current tax liabilities and the deferred tax assets and deferred tax liabilities relate to income taxes levied by the same tax authority.



**12A: Property, Plant and Equipment**

(₹ in million unless otherwise stated)

| Particulars                     | Furniture and Fixtures | Office Equipment | Vehicles     | Computers and Data Processing Units | Office Premises | Right-of-use Asset | Total         |
|---------------------------------|------------------------|------------------|--------------|-------------------------------------|-----------------|--------------------|---------------|
| <b>Gross Block (at Cost)</b>    |                        |                  |              |                                     |                 |                    |               |
| As at April 1, 2022             | 52.20                  | 23.61            | 8.65         | 91.94                               | 32.10           | 35.72              | 244.23        |
| Additions                       | 12.78                  | 29.15            | 15.39        | 55.04                               | -               | 6.97               | 119.33        |
| Disposals                       | (1.00)                 | (0.20)           | (0.73)       | (20.75)                             | -               | -                  | (22.68)       |
| <b>As at March 31, 2023</b>     | <b>63.98</b>           | <b>52.56</b>     | <b>23.31</b> | <b>126.24</b>                       | <b>32.10</b>    | <b>42.69</b>       | <b>340.88</b> |
| Additions                       | 19.97                  | 49.99            | 71.05        | 155.98                              | -               | 33.71              | 330.70        |
| Disposals                       | (0.23)                 | (0.55)           | (14.99)      | (22.57)                             | -               | -                  | (38.34)       |
| <b>As at March 31, 2024</b>     | <b>83.72</b>           | <b>102.00</b>    | <b>79.37</b> | <b>259.65</b>                       | <b>32.10</b>    | <b>76.40</b>       | <b>633.24</b> |
| <b>Accumulated Depreciation</b> |                        |                  |              |                                     |                 |                    |               |
| As at April 1, 2022             | 25.82                  | 12.36            | 3.20         | 54.68                               | 1.82            | 25.79              | 123.67        |
| Charge for the year             | 14.16                  | 13.83            | 3.54         | 36.02                               | 1.47            | 7.90               | 76.92         |
| Disposals                       | (0.90)                 | (0.18)           | (0.21)       | (18.87)                             | -               | -                  | (20.16)       |
| <b>As at March 31, 2023</b>     | <b>39.08</b>           | <b>26.01</b>     | <b>6.53</b>  | <b>71.83</b>                        | <b>3.29</b>     | <b>33.69</b>       | <b>180.43</b> |
| Charge for the year             | 17.51                  | 21.34            | 16.36        | 63.42                               | 1.40            | 16.78              | 136.81        |
| Disposals                       | (0.17)                 | (0.50)           | (3.67)       | (19.30)                             | -               | -                  | (23.64)       |
| <b>As at March 31, 2024</b>     | <b>56.42</b>           | <b>46.85</b>     | <b>19.22</b> | <b>115.95</b>                       | <b>4.69</b>     | <b>50.47</b>       | <b>293.60</b> |
| <b>Net Carrying Amount</b>      |                        |                  |              |                                     |                 |                    |               |
| As at March 31, 2023            | 24.90                  | 26.55            | 16.78        | 54.41                               | 28.81           | 9.00               | 160.45        |
| As at March 31, 2024            | 27.30                  | 55.15            | 60.15        | 143.70                              | 27.41           | 25.93              | 339.64        |

**12B: Capital Work-in-Progress**

| Particulars                 | Capital work in progress | Total         |
|-----------------------------|--------------------------|---------------|
| As at April 1, 2022         | -                        | -             |
| Additions                   | 612.12                   | 612.12        |
| <b>As at March 31, 2023</b> | <b>612.12</b>            | <b>612.12</b> |
| Additions                   | 283.83                   | 283.83        |
| Disposals                   | -                        | -             |
| <b>As at March 31, 2024</b> | <b>895.95</b>            | <b>895.95</b> |

Note : Capital Work-in-Progress Ageing schedule:-

| Particulars               | Amount in Capital Work-in-Progress for a Period |           |           |                   | Total  |
|---------------------------|-------------------------------------------------|-----------|-----------|-------------------|--------|
|                           | Less than 1 year                                | 1-2 years | 2-3 years | More than 3 years |        |
| Capital work in progress* |                                                 |           |           |                   |        |
| As at March 31, 2024      | 283.83                                          | 612.12    | -         | -                 | 895.95 |
| As at March 31, 2023      | 612.12                                          | -         | -         | -                 | 612.12 |

\*includes interest capitalized of ₹ 64.23 million ( March 31, 2023 : ₹ 27.20 million)

**12C: Intangible Assets**

| Particulars                     | Computer Software | Total       |
|---------------------------------|-------------------|-------------|
| <b>Gross Block (at Cost)</b>    |                   |             |
| As at April 1, 2022             | 2.02              | 2.02        |
| Additions                       | 0.06              | 0.06        |
| Disposals                       | -                 | -           |
| <b>As at March 31, 2023</b>     | <b>2.08</b>       | <b>2.08</b> |
| Additions                       | 5.12              | 5.12        |
| Disposals                       | -                 | -           |
| <b>As at March 31, 2024</b>     | <b>7.20</b>       | <b>7.20</b> |
| <b>Accumulated Amortization</b> |                   |             |
| As at April 1, 2022             | 1.69              | 1.69        |
| Charge for the year             | 0.19              | 0.19        |
| Disposals                       | -                 | -           |
| <b>As at March 31, 2023</b>     | <b>1.88</b>       | <b>1.88</b> |
| Charge for the year             | 0.09              | 0.09        |
| Disposals                       | -                 | -           |
| <b>As at March 31, 2024</b>     | <b>1.97</b>       | <b>1.97</b> |
| <b>Net Carrying Amount</b>      |                   |             |
| As at March 31, 2023            | 0.20              | 0.20        |
| As at March 31, 2024            | 5.23              | 5.23        |

Note:

- There have been no acquisitions through business combinations and no change of amount due to revaluation of Property, plant and equipment, right-of-use asset and intangible assets during the year ended March 31, 2024 and March 31, 2023.
- Carrying value of property, plant and equipment and capital work-in-progress pledged as collateral for liabilities are ₹ 951.42 million as at March 31, 2024 (March 31, 2023: ₹ 621.64 million)

(₹ in million unless otherwise stated)

| Particulars                            | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------|----------------------|----------------------|
| <b>13 : Other Non-Financial Assets</b> |                      |                      |
| <b>Unsecured, Considered Good</b>      |                      |                      |
| Prepaid expenses                       | 413.29               | 276.55               |
| Advance to employees                   | 109.20               | 80.71                |
| Balance with government authorities    | 8.27                 | 4.23                 |
| Capital advances                       | 41.39                | 1.13                 |
| Other advances                         | 59.06                | 47.88                |
|                                        | <b>631.21</b>        | <b>410.50</b>        |

| Particulars                                 | As at March 31, 2024  |                  | As at March 31, 2023  |                  |
|---------------------------------------------|-----------------------|------------------|-----------------------|------------------|
|                                             | Notional Amount (INR) | Fair Value (INR) | Notional Amount (INR) | Fair Value (INR) |
| <b>14: Derivative Financial instruments</b> |                       |                  |                       |                  |
| Currency and interest swap                  | 5,321.48              | 38.86            | 329.48                | 6.95             |
| <b>Total</b>                                | <b>5,321.48</b>       | <b>38.86</b>     | <b>329.48</b>         | <b>6.95</b>      |

The Group entered derivatives for risk management purposes. Derivatives (i.e., currency and interest rate swaps) held for risk management purposes include hedges that are economic hedges, but the Group has elected not to apply hedge accounting requirements.

| Particulars                                                                                  | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>15: Trade Payable</b>                                                                     |                      |                      |
| (i) total outstanding dues of micro enterprises and small enterprises (MSME) (refer note 43) | -                    | 0.53                 |
| (ii) total outstanding dues of creditors other than micro enterprises and small enterprises  | 337.31               | 103.46               |
|                                                                                              | <b>337.31</b>        | <b>103.99</b>        |

#### Trade Payable as at March 31, 2024:

| Particulars                 | Unbilled | Outstanding for Following Periods from Due Date of Payment* |           |           |                   | Total         |
|-----------------------------|----------|-------------------------------------------------------------|-----------|-----------|-------------------|---------------|
|                             |          | Less than 1 year                                            | 1-2 years | 2-3 years | More than 3 years |               |
| (i) MSME                    | -        | -                                                           | -         | -         | -                 | -             |
| (ii) Others                 | 167.40   | 168.30                                                      | 0.84      | 0.77      | -                 | <b>337.31</b> |
| (iii) Disputed dues – MSME  | -        | -                                                           | -         | -         | -                 | -             |
| (iv) Disputed dues – Others | -        | -                                                           | -         | -         | -                 | -             |

#### Trade Payable as at March 31, 2023:

| Particulars                 | Unbilled | Outstanding for Following Periods from Due Date of Payment* |           |           |                   | Total         |
|-----------------------------|----------|-------------------------------------------------------------|-----------|-----------|-------------------|---------------|
|                             |          | Less than 1 year                                            | 1-2 years | 2-3 years | More than 3 years |               |
| (i) MSME                    | -        | 0.53                                                        | -         | -         | -                 | <b>0.53</b>   |
| (ii) Others                 | 20.44    | 80.56                                                       | 1.94      | 0.33      | 0.19              | <b>103.46</b> |
| (iii) Disputed dues – MSME  | -        | -                                                           | -         | -         | -                 | -             |
| (iv) Disputed dues – Others | -        | -                                                           | -         | -         | -                 | -             |

\*in case where due date of payment is not specified, disclosure has been given based on the date of transactions.

| Particulars                                                                                                                                                                               | As at March 31, 2024 | As at March 31, 2023 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>16: Debt Securities (at Amortised Cost)</b>                                                                                                                                            |                      |                      |
| <b>(a) Debentures Secured*</b>                                                                                                                                                            |                      |                      |
| 400 (March 31, 2023: 400) 13.80%, secured, rated, listed transferable non-convertible debentures of ₹ 1,000,000 each                                                                      | 413.98               | 410.86               |
| 285 (March 31, 2023: 285) 12.85%, secured, listed, non-convertible debentures of ₹ 1,000,000 each                                                                                         | 288.10               | 287.84               |
| Nil (March 31, 2023: 380) 12.40% secured, rated, listed, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                         | -                    | 291.28               |
| 345 (March 31, 2023: 345) 12.40% secured, rated, listed, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                         | 353.93               | 352.41               |
| Nil (March 31, 2023: 25,000,000) 13.75% fully paid-up unlisted, senior, secured, rated, redeemable taxable, transferable non-convertible debentures each having a face value of ₹ 10 each | -                    | 86.32                |
| Nil (March 31, 2023: 260) 12.30% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                           | -                    | 260.99               |
| 2,000 (March 31, 2023: 2,000) 13.16% secured, rated, listed, redeemable, transferable, principal protected market linked non-convertible debentures of face value of ₹ 100,000 each       | 286.70               | 244.05               |
| 221 (March 31, 2023: 221) 12.40% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                           | 228.50               | 225.40               |

Contd...

(₹ in million unless otherwise stated)

| Particulars                                                                                                                                                                                        | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| 161 (March 31, 2023: 161) 12.40% secured, rated, listed, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                                  | 165.36               | 164.09               |
| 161 (March 31, 2023: 161) 12.40% secured, rated, listed, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                                  | 165.65               | 164.23               |
| 800 (March 31, 2023: 800) 12.38% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                    | 807.17               | 805.62               |
| 50 (March 31, 2023: 420) 12.44% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                     | 49.35                | 427.77               |
| 225 (March 31, 2023: 225) 12.45% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                    | 241.06               | 223.82               |
| 225 (March 31, 2023: 225) 12.45% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                    | 241.06               | 223.82               |
| 260 (March 31, 2023: 260) 11.76% secured, rated, unlisted, senior, transferable, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                          | 103.97               | 181.61               |
| 225 (March 31, 2023: 225) 12.45% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                    | 235.88               | 232.92               |
| 150 (March 31, 2023: 150) 12.45% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                    | 157.23               | 155.22               |
| Nil (March 31, 2023: 240) 12% secured, rated, listed, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                       | -                    | 136.92               |
| Nil (March 31, 2023: 250) 11.61% senior, rated, listed, unsubordinated, secured, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 1,000,000 each                   | -                    | 142.19               |
| 467 (March 31, 2023: 467) 11.42% secured, rated, unlisted, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                  | 464.18               | 464.75               |
| Nil (March 31, 2023: 350) 10.11% fully paid, senior, secured, rated, listed, taxable principal protect market linked, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each     | -                    | 361.55               |
| 300 (March 31, 2023: 300) 13.31% secured, listed, rated, unsubordinated, transferable, redeemable, principal protected, market linked non-convertible debentures of face value of ₹ 1,000,000 each | 366.06               | 320.60               |
| 150 (March 31, 2023: 150) 13.31% secured, listed, rated, unsubordinated, transferable, redeemable, principal protected, market linked non-convertible debentures of face value of ₹ 1,000,000 each | 183.04               | 160.26               |
| 200 (March 31, 2023: 200) 12% senior, rated, listed, unsubordinated, secured, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 1,000,000 each                      | 58.27                | 157.38               |
| 250 (March 31, 2023: 250) 12.75% senior, rated, listed, unsubordinated, secured, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 1,000,000 each                   | 131.35               | 213.86               |
| 700 (March 31, 2023: 700) 12% unlisted, secured, rated, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                                   | 204.91               | 700.99               |
| 300 (March 31, 2023: 300) 12% unlisted, secured, rated, redeemable, non-convertible debentures of face value of ₹ 1,000,000 each                                                                   | 150.42               | 300.33               |
| 20,500 (March 31, 2023: 20,500) 11.85% unlisted, senior, secured, redeemable, transferable, non-convertible debentures of face value of ₹ 100,000 each                                             | 2,012.14             | 2,036.02             |
| 2,030 (March 31, 2023: Nil) 12.80% secured, unrated, unlisted, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 100,000 each                                       | 203.48               | -                    |
| 2,030 (March 31, 2023: Nil) 12.80% secured, unrated, unlisted, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 100,000 each                                       | 203.19               | -                    |
| 1,227 (March 31, 2023: Nil) 12.80% secured, unrated, unlisted, redeemable, transferable, taxable, non-convertible debentures of face value of ₹ 100,000 each                                       | 122.81               | -                    |
| 800 (March 31, 2023: Nil) 12% unlisted, secured, rated, redeemable, transferable, non-convertible debentures of face value of ₹ 1,000,000 each                                                     | 797.54               | -                    |
| 1,500 (March 31, 2023: Nil) 13.00% rated, secured, unlisted, transferable, redeemable, non-convertible debentures of face value of ₹ 1,00,000 each                                                 | 150.42               | -                    |
| 2,500 (March 31, 2023: Nil) 12.50% listed, rated, secured, unsubordinated, transferable, redeemable, fully paid-up, non-convertible debentures of face value of ₹ 1,00,000 each                    | 223.18               | -                    |
| 5,000 (March 31, 2023: Nil) 13.00% fully paid, senior, secured, rated, listed, taxable, transferable, redeemable, non-convertible debentures of face value of ₹ 1,00,000 each                      | 476.10               | -                    |
| <b>Unsecured</b>                                                                                                                                                                                   |                      |                      |
| 610 (March 31, 2023: 610) 11.75% unlisted, unsecured, transferable, redeemable and interest bearing non-convertible debentures of face value of ₹ 1,000,000 each                                   | 627.66               | 627.59               |
| <b>Total Debt Securities</b>                                                                                                                                                                       | <b>10,112.69</b>     | <b>10,360.69</b>     |
| Borrowings in India                                                                                                                                                                                | 10,112.69            | 10,360.69            |
| Borrowings outside India                                                                                                                                                                           | -                    | -                    |
| <b>Total</b>                                                                                                                                                                                       | <b>10,112.69</b>     | <b>10,360.69</b>     |

\* Loans are secured by hypothecation of book debts.

| (b) Borrowings (other than Debt Securities) (at Amortised Cost) |           |           |
|-----------------------------------------------------------------|-----------|-----------|
| <b>Secured</b>                                                  |           |           |
| Term loan**                                                     |           |           |
| From banks                                                      | 18,528.35 | 14,488.64 |

Contd...



(₹ in million unless otherwise stated)

| Particulars                                          | As at March 31, 2024 | As at March 31, 2023 |
|------------------------------------------------------|----------------------|----------------------|
| From others                                          | 9,792.82             | 9,010.44             |
| Car loan***                                          | 54.63                | 8.55                 |
| Bank overdraft*                                      | 0.07                 | 308.96               |
| External commercial borrowings**                     | 5,508.44             | 324.50               |
| Borrowing under securitization arrangement**         |                      |                      |
| From banks                                           | 161.74               | 1,001.38             |
| <b>Total Borrowings (other than Debt Securities)</b> | <b>34,046.05</b>     | <b>25,142.47</b>     |
| Borrowings in India                                  | 28,537.61            | 24,817.97            |
| Borrowings outside India                             | 5,508.44             | 324.50               |
| <b>Total</b>                                         | <b>34,046.05</b>     | <b>25,142.47</b>     |

\*Bank overdraft is secured by term deposits with banks.

\*\*Loans are secured by hypothecation of book debts, margin money deposits and land and building (capital work-in-progress).

\*\*\*Loans are secured by hypothecation of vehicles.

| (c) Subordinated Liabilities (at Amortised Cost)                                                                                                                    |                 |                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|
| <b>Unsecured Debentures #</b>                                                                                                                                       |                 |                 |
| 200 (March 31, 2023: 200) 15.75% rated, unlisted, subordinated, unsecured, transferable, redeemable, non-convertible debentures of ₹1,000,000 each                  | 207.25          | 206.81          |
| 25,000,000 (March 31, 2023: 25,000,000) 14.27% rated, listed, unsecured, subordinated, redeemable, taxable, non-convertible debentures of ₹10 each                  | 246.64          | 244.90          |
| 3,000 (March 31, 2023: 3,000) 14.75% rated, unlisted, subordinate, unsecured, redeemable, transferable, non-convertible debentures of face value of ₹100,000/- each | 301.51          | 301.89          |
| 300 (March 31, 2023: 300) 15.15% rated, unlisted, subordinate, unsecured, taxable, redeemable, non-convertible debentures of face value of ₹1,000,000/- each        | 311.22          | 311.20          |
| 2,500 (March 31, 2023: Nil) 16.36% rated, unlisted, subordinate, unsecured, taxable, redeemable, non-convertible debentures of face value of ₹1,000,000/- each      | 250.25          | -               |
| 2,500 (March 31, 2023: Nil) 14.20% rated, subordinate, unsecured, listed, transferable, redeemable, non-convertible debentures of face value of ₹1,00,000/- each    | 239.06          | -               |
| 2,400 (March 31, 2023: Nil) 14.20% rated, subordinate, unsecured, listed, transferable, redeemable, non-convertible debentures of face value of ₹1,00,000/- each    | 229.38          | -               |
| 1,500 (March 31, 2023: Nil) 13.85% rated, subordinate, unsecured, listed, transferable, redeemable, non-convertible debentures of face value of ₹1,00,000/- each    | 142.38          | -               |
| 2,500 (March 31, 2023: Nil) 13.85% rated, subordinate, unsecured, listed, transferable, redeemable, non-convertible debentures of face value of ₹1,00,000/- each    | 237.35          | -               |
| 1,500 (March 31, 2023: Nil) 13.85% rated, subordinate, unsecured, listed, transferable, redeemable, non-convertible debentures of face value of ₹1,00,000/- each    | 142.17          | -               |
| <b>Unsecured Term Loan#</b>                                                                                                                                         |                 |                 |
| From banks                                                                                                                                                          | 1,045.38        | 96.09           |
| From others                                                                                                                                                         | 197.56          | -               |
| <b>Total Subordinated Liabilities</b>                                                                                                                               | <b>3,550.15</b> | <b>1,160.89</b> |
| Borrowings in India                                                                                                                                                 | 3,550.15        | 1,160.89        |
| Borrowings outside India                                                                                                                                            | -               | -               |
| <b>Total</b>                                                                                                                                                        | <b>3,550.15</b> | <b>1,160.89</b> |

# The unsecured borrowings are in the nature of subordinated liabilities and non-convertible debentures.

|                              |                  |                  |
|------------------------------|------------------|------------------|
| <b>Above Amount Includes</b> |                  |                  |
| Secured borrowings*          | 43,531.08        | 34,875.57        |
| Unsecured borrowings #       | 4,177.81         | 1,788.48         |
| <b>Net Amount</b>            | <b>47,708.89</b> | <b>36,664.05</b> |

\* Loans are secured by hypothecation of book debts and margin money deposits.

# The unsecured borrowings are in the nature of subordinated liabilities and non-convertible debentures.

**16A. Terms of Principal Repayment of Borrowings as at March 31, 2024**

| Original Maturity of Loan | Interest Rate | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |        | Total    |
|---------------------------|---------------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|--------|----------|
|                           |               | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of Installments | Amount |          |
| Debt Securities           |               |                     |        |                       |        |                       |        |                     |        |          |
| NCD                       |               |                     |        |                       |        |                       |        |                     |        |          |
| Monthly                   |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 11.51%-12.00% | 7                   | 58.33  | 0                     | -      | 0                     | -      | 0                   | -      | 58.33    |
|                           |               | 12                  | 250.00 | 11                    | 229.17 | 0                     | -      | 0                   | -      | 479.17   |
|                           | 12.51%-13.00% | 12                  | 83.33  | 7                     | 48.61  | 0                     | -      | 0                   | -      | 131.94   |
| Above 3 years             | 12.51%-13.00% | 0                   | -      | 0                     | -      | 2                     | 37.50  | 6                   | 112.50 | 150.00   |
| Quarterly                 |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 11.51%-12.00% | 4                   | 150.00 | 0                     | -      | 0                     | -      | 0                   | -      | 150.00   |
|                           |               | 3                   | 400.00 | 3                     | 400.00 | 0                     | -      | 0                   | -      | 800.00   |
|                           |               | 4                   | 204.29 | 0                     | -      | 0                     | -      | 0                   | -      | 204.29   |
|                           | 12.01%-12.50% | 4                   | 125.00 | 3                     | 93.75  | 0                     | -      | 0                   | -      | 218.75   |
| Half Yearly               |               |                     |        |                       |        |                       |        |                     |        |          |
| Above 3 years             | 11.01%-11.50% | 1                   | 116.75 | 2                     | 350.25 | 0                     | -      | 0                   | -      | 467.00   |
|                           | 11.51%-12.00% | 1                   | 410.00 | 1                     | 410.00 | 1                     | 410.00 | 2                   | 820.00 | 2,050.00 |

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**16A. Terms of Principal Repayment of Borrowings as at March 31, 2024**

(₹ in million unless otherwise stated)

| Original Maturity of Loan               | Interest Rate | Due within 1 year   |          | Due between 1-2 years |         | Due between 2-3 years |        | Due beyond 3 years  |        | Total    |
|-----------------------------------------|---------------|---------------------|----------|-----------------------|---------|-----------------------|--------|---------------------|--------|----------|
|                                         |               | No. of Installments | Amount   | No. of Installments   | Amount  | No. of Installments   | Amount | No. of Installments | Amount |          |
| Yearly                                  |               |                     |          |                       |         |                       |        |                     |        |          |
| 1-3 years                               | 11.51%-12.00% | 1                   | 104.00   | 0                     | -       | 0                     | -      | 0                   | -      | 104.00   |
| Above 3 years                           | 12.01%-12.50% | 0                   | -        | 2                     | 225.00  | 0                     | -      | 0                   | -      | 225.00   |
|                                         |               | 0                   | -        | 2                     | 225.00  | 0                     | -      | 0                   | -      | 225.00   |
|                                         |               | 0                   | -        | 1                     | 56.25   | 1                     | 168.75 | 0                   | -      | 225.00   |
|                                         |               | 0                   | -        | 1                     | 37.50   | 1                     | 112.50 | 0                   | -      | 150.00   |
| Bullet                                  |               |                     |          |                       |         |                       |        |                     |        |          |
| 1-3 years                               | 11.51%-12.00% | 0                   | -        | 1                     | 610.00  | 0                     | -      | 0                   | -      | 610.00   |
|                                         | 13.51%-14.00% | 1                   | 150.00   | 0                     | -       | 0                     | -      | 0                   | -      | 150.00   |
| Above 3 years                           | 12.01%-12.50% | 1                   | 345.00   | 0                     | -       | 0                     | -      | 0                   | -      | 345.00   |
|                                         |               | 0                   | -        | 1                     | 50.00   | 0                     | -      | 0                   | -      | 50.00    |
|                                         |               | 0                   | -        | 0                     | -       | 0                     | -      | 1                   | 800.00 | 800.00   |
|                                         |               | 0                   | -        | 0                     | -       | 0                     | -      | 1                   | 161.00 | 161.00   |
|                                         |               | 0                   | -        | 0                     | -       | 1                     | 161.00 | 0                   | -      | 161.00   |
|                                         |               | 0                   | -        | 0                     | -       | 0                     | -      | 1                   | 221.00 | 221.00   |
|                                         | 12.51%-13.00% | 0                   | -        | 0                     | -       | 1                     | 400.00 | 0                   | -      | 400.00   |
|                                         |               | 0                   | -        | 0                     | -       | 1                     | 203.00 | 0                   | -      | 203.00   |
|                                         |               | 0                   | -        | 0                     | -       | 1                     | 203.00 | 0                   | -      | 203.00   |
|                                         |               | 0                   | -        | 0                     | -       | 1                     | 122.70 | 0                   | -      | 122.70   |
|                                         | 13.01%-13.50% | 1                   | 200.00   | 0                     | -       | 0                     | -      | 0                   | -      | 200.00   |
|                                         | 13.51%-14.00% | 0                   | -        | 0                     | -       | 0                     | -      | 1                   | 285.00 | 285.00   |
|                                         | 15.01%-15.50% | 0                   | -        | 1                     | 300.00  | 0                     | -      | 0                   | -      | 300.00   |
| Borrowings (Other than Debt Securities) |               |                     |          |                       |         |                       |        |                     |        |          |
| Term Loan                               |               |                     |          |                       |         |                       |        |                     |        |          |
| Monthly                                 |               |                     |          |                       |         |                       |        |                     |        |          |
| 1-3 years                               | 8.51%-9.00%   | 12                  | 182.40   | 1                     | 13.25   | 0                     | -      | 0                   | -      | 195.65   |
|                                         | 9.01%-9.50%   | 7                   | 42.33    | 0                     | -       | 0                     | -      | 0                   | -      | 42.33    |
|                                         |               | 6                   | 91.80    | 0                     | -       | 0                     | -      | 0                   | -      | 91.80    |
|                                         |               | 7                   | 193.72   | 0                     | -       | 0                     | -      | 0                   | -      | 193.72   |
|                                         | 9.51%-10.00%  | 6                   | 18.75    | 0                     | -       | 0                     | -      | 0                   | -      | 18.75    |
|                                         | 10.01%-10.50% | 5                   | 50.00    | 0                     | -       | 0                     | -      | 0                   | -      | 50.00    |
|                                         |               | 1                   | 14.58    | 0                     | -       | 0                     | -      | 0                   | -      | 14.58    |
|                                         |               | 8                   | 83.33    | 0                     | -       | 0                     | -      | 0                   | -      | 83.33    |
|                                         |               | 12                  | 150.00   | 11                    | 136.29  | 0                     | -      | 0                   | -      | 286.29   |
|                                         |               | 12                  | 60.74    | 0                     | -       | 0                     | -      | 0                   | -      | 60.74    |
|                                         | 10.51%-11.00% | 5                   | 41.61    | 0                     | -       | 0                     | -      | 0                   | -      | 41.61    |
|                                         |               | 5                   | 208.33   | 0                     | -       | 0                     | -      | 0                   | -      | 208.33   |
|                                         |               | 12                  | 250.00   | 7                     | 145.83  | 0                     | -      | 0                   | -      | 395.83   |
|                                         |               | 12                  | 136.80   | 12                    | 136.80  | 8                     | 90.00  | 0                   | -      | 363.60   |
|                                         |               | 1                   | 11.54    | 0                     | -       | 0                     | -      | 0                   | -      | 11.54    |
|                                         |               | 2                   | 16.65    | 0                     | -       | 0                     | -      | 0                   | -      | 16.65    |
|                                         |               | 12                  | 125.00   | 9                     | 93.37   | 0                     | -      | 0                   | -      | 218.37   |
|                                         |               | 12                  | 2000.00  | 12                    | 2000.00 | 3                     | 500.00 | 0                   | -      | 4500.00  |
|                                         |               | 9                   | 75.00    | 0                     | -       | 0                     | -      | 0                   | -      | 75.00    |
|                                         |               | 8                   | 645.16   | 12                    | 967.74  | 11                    | 887.10 | 0                   | -      | 2500.00  |
|                                         |               | 13                  | 619.05   | 0                     | -       | 0                     | -      | 0                   | -      | 619.05   |
|                                         |               | 12                  | 799.99   | 9                     | 600.01  | 0                     | -      | 0                   | -      | 1400.01  |
|                                         |               | 5                   | 62.42    | 0                     | -       | 0                     | -      | 0                   | -      | 62.42    |
|                                         | 11.01%-11.50% | 5                   | 23.70    | 0                     | -       | 0                     | -      | 0                   | -      | 23.70    |
|                                         |               | 8                   | 133.33   | 0                     | -       | 0                     | -      | 0                   | -      | 133.33   |
|                                         |               | 11                  | 45.83    | 0                     | -       | 0                     | -      | 0                   | -      | 45.83    |
|                                         |               | 12                  | 500.00   | 0                     | -       | 0                     | -      | 0                   | -      | 500.00   |
|                                         |               | 12                  | 160.00   | 2                     | 26.67   | 0                     | -      | 0                   | -      | 186.67   |
|                                         |               | 11                  | 1,047.62 | 10                    | 952.38  | 0                     | -      | 0                   | -      | 2,000.00 |
|                                         |               | 10                  | 104.17   | 12                    | 125.00  | 2                     | 20.83  | 0                   | -      | 250.00   |
|                                         |               | 12                  | 300.00   | 7                     | 174.99  | 0                     | -      | 0                   | -      | 474.99   |
|                                         | 11.01%-11.50% | 12                  | 90.00    | 5                     | 37.50   | 0                     | -      | 0                   | -      | 127.50   |
|                                         |               | 12                  | 90.00    | 12                    | 92.50   | 0                     | -      | 0                   | -      | 182.50   |
|                                         |               | 12                  | 21.39    | 12                    | 23.33   | 9                     | 19.44  | 0                   | -      | 64.16    |
|                                         |               | 12                  | 33.33    | 12                    | 33.33   | 10                    | 30.56  | 0                   | -      | 97.22    |
|                                         |               | 12                  | 26.73    | 12                    | 32.83   | 12                    | 40.44  | 0                   | -      | 100.00   |
|                                         | 11.51%-12.00% | 6                   | 54.56    | 0                     | -       | 0                     | -      | 0                   | -      | 54.56    |
|                                         |               | 12                  | 142.86   | 2                     | 23.69   | 0                     | -      | 0                   | -      | 166.55   |
|                                         |               | 5                   | 87.09    | 0                     | -       | 0                     | -      | 0                   | -      | 87.09    |
|                                         |               | 9                   | 56.25    | 0                     | -       | 0                     | -      | 0                   | -      | 56.25    |
|                                         |               | 12                  | 142.86   | 1                     | 11.86   | 0                     | -      | 0                   | -      | 154.72   |

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## 16A. Terms of Principal Repayment of Borrowings as at March 31, 2024

(₹ in million unless otherwise stated)

| Original Maturity of Loan | Interest Rate | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |        | Total  |
|---------------------------|---------------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|--------|--------|
|                           |               | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of Installments | Amount |        |
| 1-3 years                 | 11.51%-12.00% | 2                   | 20.83  | 0                     | -      | 0                     | -      | 0                   | -      | 20.83  |
|                           |               | 1                   | 6.21   | 0                     | -      | 0                     | -      | 0                   | -      | 6.21   |
|                           |               | 11                  | 143.29 | 0                     | -      | 0                     | -      | 0                   | -      | 143.29 |
|                           |               | 11                  | 104.67 | 0                     | -      | 0                     | -      | 0                   | -      | 104.67 |
|                           |               | 12                  | 171.40 | 0                     | -      | 0                     | -      | 0                   | -      | 171.40 |
|                           |               | 12                  | 131.33 | 1                     | 11.81  | 0                     | -      | 0                   | -      | 143.15 |
|                           |               | 12                  | 175.00 | 8                     | 116.67 | 0                     | -      | 0                   | -      | 291.67 |
|                           |               | 12                  | 87.50  | 11                    | 80.21  | 0                     | -      | 0                   | -      | 167.71 |
|                           |               | 12                  | 350.00 | 4                     | 116.67 | 0                     | -      | 0                   | -      | 466.67 |
|                           |               | 12                  | 72.73  | 12                    | 72.73  | 4                     | 24.24  | 0                   | -      | 169.70 |
|                           |               | 12                  | 135.00 | 6                     | 67.50  | 0                     | -      | 0                   | -      | 202.50 |
|                           |               | 12                  | 100.00 | 7                     | 58.33  | 0                     | -      | 0                   | -      | 158.33 |
|                           |               | 12                  | 400.00 | 12                    | 400.00 | 0                     | -      | 0                   | -      | 800.00 |
|                           |               | 9                   | 187.50 | 0                     | -      | 0                     | -      | 0                   | -      | 187.50 |
|                           |               | 12                  | 30.81  | 12                    | 34.63  | 6                     | 22.87  | 0                   | -      | 88.31  |
|                           |               | 12                  | 66.67  | 12                    | 66.67  | 10                    | 61.11  | 0                   | -      | 194.45 |
|                           |               | 12                  | 15.28  | 12                    | 16.67  | 12                    | 18.06  | 0                   | -      | 50.01  |
|                           | 12.01%-12.50% | 3                   | 69.40  | 0                     | -      | 0                     | -      | 0                   | -      | 69.40  |
|                           |               | 1                   | 19.20  | 0                     | -      | 0                     | -      | 0                   | -      | 19.20  |
|                           |               | 12                  | 33.32  | 10                    | 30.38  | 0                     | -      | 0                   | -      | 63.70  |
|                           |               | 12                  | 120.00 | 12                    | 120.00 | 0                     | -      | 0                   | -      | 240.00 |
|                           |               | 12                  | 110.00 | 3                     | 27.50  | 0                     | -      | 0                   | -      | 137.50 |
|                           |               | 12                  | 52.00  | 7                     | 30.33  | 0                     | -      | 0                   | -      | 82.33  |
|                           |               | 12                  | 60.00  | 0                     | -      | 0                     | -      | 0                   | -      | 60.00  |
|                           |               | 6                   | 83.33  | 0                     | -      | 0                     | -      | 0                   | -      | 83.33  |
|                           |               | 8                   | 50.00  | 0                     | -      | 0                     | -      | 0                   | -      | 50.00  |
|                           | 12.51%-13.00% | 12                  | 60.00  | 3                     | 15.00  | 0                     | -      | 0                   | -      | 75.00  |
|                           |               | 12                  | 76.91  | 4                     | 21.32  | 0                     | -      | 0                   | -      | 98.23  |
|                           |               | 12                  | 315.00 | 2                     | 52.50  | 0                     | -      | 0                   | -      | 367.50 |
|                           |               | 12                  | 75.00  | 5                     | 31.25  | 0                     | -      | 0                   | -      | 106.25 |
|                           |               | 12                  | 37.50  | 3                     | 9.38   | 0                     | -      | 0                   | -      | 46.88  |
|                           |               | 12                  | 37.50  | 3                     | 9.38   | 0                     | -      | 0                   | -      | 46.88  |
|                           |               | 12                  | 75.00  | 8                     | 50.00  | 0                     | -      | 0                   | -      | 125.00 |
|                           |               | 3                   | 19.87  | 0                     | -      | 0                     | -      | 0                   | -      | 19.87  |
|                           |               | 3                   | 31.25  | 0                     | -      | 0                     | -      | 0                   | -      | 31.25  |
|                           |               | 6                   | 50.00  | 0                     | -      | 0                     | -      | 0                   | -      | 50.00  |
|                           |               | 8                   | 66.67  | 0                     | -      | 0                     | -      | 0                   | -      | 66.67  |
|                           |               | 9                   | 40.56  | 0                     | -      | 0                     | -      | 0                   | -      | 40.56  |
|                           |               | 10                  | 66.91  | 0                     | -      | 0                     | -      | 0                   | -      | 66.91  |
|                           |               | 12                  | 126.43 | 12                    | 143.57 | 0                     | -      | 0                   | -      | 270.00 |
|                           |               | 12                  | 275.00 | 0                     | -      | 0                     | -      | 0                   | -      | 275.00 |
|                           |               | 10                  | 104.17 | 0                     | -      | 0                     | -      | 0                   | -      | 104.17 |
|                           |               | 12                  | 70.26  | 10                    | 65.64  | 0                     | -      | 0                   | -      | 135.91 |
|                           |               | 12                  | 196.63 | 7                     | 129.09 | 0                     | -      | 0                   | -      | 325.72 |
|                           |               | 12                  | 68.99  | 4                     | 25.02  | 0                     | -      | 0                   | -      | 94.01  |
|                           |               | 12                  | 60.00  | 10                    | 50.00  | 0                     | -      | 0                   | -      | 110.00 |
|                           |               | 12                  | 160.00 | 12                    | 146.67 | 0                     | -      | 0                   | -      | 306.67 |
|                           |               | 12                  | 48.00  | 12                    | 48.00  | 3                     | 12.00  | 0                   | -      | 108.00 |
|                           |               | 12                  | 61.73  | 6                     | 33.93  | 0                     | -      | 0                   | -      | 95.66  |
|                           | 13.01%-13.50% | 10                  | 111.60 | 0                     | -      | 0                     | -      | 0                   | -      | 111.60 |
|                           |               | 12                  | 103.03 | 9                     | 77.27  | 0                     | -      | 0                   | -      | 180.30 |
|                           | 13.51%-14.00% | 8                   | 50.00  | 0                     | -      | 0                     | -      | 0                   | -      | 50.00  |
| Above 3 years             | 8.51%-9.00%   | 12                  | 0.19   | 12                    | 0.20   | 12                    | 0.22   | 7                   | 0.14   | 0.75   |
|                           |               | 12                  | 0.24   | 12                    | 0.26   | 12                    | 0.28   | 3                   | 0.07   | 0.85   |
|                           |               | 12                  | 0.21   | 12                    | 0.23   | 12                    | 0.25   | 19                  | 0.45   | 1.15   |
|                           |               | 12                  | 0.21   | 12                    | 0.23   | 12                    | 0.25   | 19                  | 0.48   | 1.18   |
|                           |               | 12                  | 0.25   | 12                    | 0.28   | 12                    | 0.30   | 16                  | 0.45   | 1.29   |
|                           |               | 12                  | 0.30   | 12                    | 0.33   | 12                    | 0.36   | 15                  | 0.50   | 1.50   |
|                           |               | 12                  | 0.35   | 12                    | 0.39   | 12                    | 0.42   | 15                  | 0.58   | 1.74   |
|                           |               | 12                  | 0.35   | 12                    | 0.38   | 12                    | 0.42   | 16                  | 0.62   | 1.77   |
|                           |               | 12                  | 0.45   | 12                    | 0.49   | 12                    | 0.54   | 17                  | 0.85   | 2.32   |
|                           |               | 12                  | 0.43   | 12                    | 0.47   | 12                    | 0.51   | 21                  | 1.01   | 2.42   |
|                           |               | 12                  | 0.43   | 12                    | 0.47   | 12                    | 0.52   | 22                  | 1.07   | 2.49   |
|                           |               | 12                  | 0.43   | 12                    | 0.47   | 12                    | 0.51   | 21                  | 1.02   | 2.42   |

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**16A. Terms of Principal Repayment of Borrowings as at March 31, 2024**

(₹ in million unless otherwise stated)

| Original Maturity of Loan | Interest Rate | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |        | Total    |
|---------------------------|---------------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|--------|----------|
|                           |               | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of Installments | Amount |          |
| Above 3 years             | 8.51%-9.00%   | 12                  | 0.44   | 12                    | 0.48   | 12                    | 0.53   | 16                  | 0.79   | 2.24     |
|                           |               | 12                  | 0.43   | 12                    | 0.47   | 12                    | 0.52   | 19                  | 0.92   | 2.34     |
|                           |               | 12                  | 1.65   | 12                    | 1.81   | 12                    | 1.98   | 16                  | 2.93   | 8.38     |
|                           |               | 12                  | 0.44   | 12                    | 0.48   | 12                    | 0.52   | 18                  | 0.88   | 2.31     |
|                           |               | 12                  | 0.43   | 12                    | 0.47   | 12                    | 0.52   | 17                  | 0.82   | 2.24     |
|                           |               | 12                  | 0.44   | 12                    | 0.49   | 12                    | 0.53   | 13                  | 0.63   | 2.09     |
|                           |               | 12                  | 0.35   | 12                    | 0.39   | 12                    | 0.42   | 15                  | 0.58   | 1.74     |
|                           |               | 12                  | 0.34   | 12                    | 0.37   | 12                    | 0.40   | 19                  | 0.72   | 1.83     |
|                           |               | 12                  | 0.33   | 12                    | 0.35   | 12                    | 0.39   | 24                  | 0.91   | 1.98     |
|                           |               | 12                  | 0.26   | 12                    | 0.29   | 12                    | 0.32   | 13                  | 0.38   | 1.25     |
|                           |               | 12                  | 0.25   | 12                    | 0.28   | 12                    | 0.30   | 13                  | 0.36   | 1.19     |
|                           |               | 12                  | 0.35   | 12                    | 0.38   | 12                    | 0.42   | 5                   | 0.18   | 1.34     |
|                           | 9.01%-9.50%   | 12                  | 76.92  | 12                    | 76.92  | 12                    | 76.92  | 27                  | 173.08 | 403.84   |
|                           |               | 12                  | 0.15   | 12                    | 0.16   | 12                    | 0.18   | 19                  | 0.32   | 0.81     |
|                           |               | 12                  | 0.16   | 12                    | 0.17   | 12                    | 0.19   | 13                  | 0.22   | 0.74     |
|                           | 10.51%-11.00% | 12                  | 200.00 | 12                    | 200.00 | 12                    | 200.00 | 6                   | 100.00 | 700.00   |
|                           | 11.51%-12.00% | 12                  | 0.32   | 12                    | 0.36   | 12                    | 0.40   | 8                   | 0.30   | 1.38     |
|                           | 12.01%-12.50% | 12                  | 48.38  | 12                    | 54.79  | 1                     | 4.96   | 0                   | -      | 108.14   |
|                           | 12.51%-13.00% | 12                  | 0.28   | 12                    | 0.31   | 12                    | 0.35   | 10                  | 0.33   | 1.27     |
|                           |               | 12                  | 0.30   | 12                    | 0.34   | 12                    | 0.39   | 10                  | 0.36   | 1.40     |
|                           |               | 12                  | 75.80  | 0                     | -      | 0                     | -      | 0                   | -      | 75.80    |
| Quarterly                 |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 9.51%-10.00%  | 2                   | 100.00 | 0                     | -      | 0                     | -      | 0                   | -      | 100      |
|                           |               | 4                   | 83.33  | 3                     | 62.50  | 0                     | -      | 0                   | -      | 145.83   |
|                           | 11.01%-11.50% | 4                   | 360.00 | 3                     | 270.00 | 0                     | -      | 0                   | -      | 630.00   |
|                           |               | 4                   | 50.00  | 0                     | -      | 0                     | -      | 0                   | -      | 50.00    |
|                           |               | 4                   | 141.96 | 3                     | 106.47 | 0                     | -      | 0                   | -      | 248.43   |
|                           |               | 4                   | 31.25  | 4                     | 31.25  | 0                     | -      | 0                   | -      | 62.50    |
|                           |               | 4                   | 250.00 | 3                     | 187.50 | 0                     | -      | 0                   | -      | 437.50   |
|                           |               | 4                   | 43.95  | 4                     | 43.95  | 0                     | -      | 0                   | -      | 87.89    |
|                           |               | 4                   | 31.25  | 1                     | 7.81   | 0                     | -      | 0                   | -      | 39.06    |
|                           | 12.01%-12.50% | 4                   | 66.61  | 0                     | -      | 0                     | -      | 0                   | -      | 66.61    |
|                           |               | 3                   | 300.00 | 0                     | -      | 0                     | -      | 0                   | -      | 300.00   |
|                           |               | 3                   | 138.75 | 0                     | -      | 0                     | -      | 0                   | -      | 138.75   |
|                           |               | 4                   | 125.00 | 0                     | -      | 0                     | -      | 0                   | -      | 125.00   |
|                           |               | 4                   | 40.00  | 0                     | -      | 0                     | -      | 0                   | -      | 40.00    |
|                           | 12.51%-13.00% | 4                   | 150.00 | 4                     | 150.00 | 0                     | -      | 0                   | -      | 300.00   |
|                           |               | 4                   | 150.00 | 2                     | 75.00  | 0                     | -      | 0                   | -      | 225.00   |
|                           |               | 4                   | 125.00 | 0                     | -      | 0                     | -      | 0                   | -      | 125.00   |
|                           | 13.01%-13.50% | 2                   | 62.50  | 0                     | -      | 0                     | -      | 0                   | -      | 62.50    |
| Half Yearly               |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 11.01%-11.50% | 2                   | 35.16  | 1                     | 17.58  | 0                     | -      | 0                   | -      | 52.73    |
|                           |               | 2                   | 33.04  | 2                     | 33.04  | 0                     | -      | 0                   | -      | 66.08    |
|                           |               | 2                   | 35.16  | 2                     | 35.16  | 0                     | -      | 0                   | -      | 70.31    |
| Bullet                    |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 5.51%-6.00%   | 1                   | 49.50  | 0                     | -      | 0                     | -      | 0                   | -      | 49.50    |
| ECB                       |               |                     |        |                       |        |                       |        |                     |        |          |
| Quarterly                 |               |                     |        |                       |        |                       |        |                     |        |          |
| Above 3 Years             | 12.01%-12.50% | 0                   | -      | 0                     | -      | 2                     | 310.17 | 0                   | -      | 310.17   |
|                           |               | 0                   | -      | 0                     | -      | 2                     | 221.55 | 0                   | -      | 221.50   |
| Half Yearly               |               |                     |        |                       |        |                       |        |                     |        |          |
| Above 3 Years             | 12.01%-12.50% | 1                   | 102.63 | 2                     | 205.25 | 2                     | 205.25 | 3                   | 307.88 | 821.00   |
|                           |               | 1                   | 204.69 | 2                     | 409.38 | 2                     | 409.38 | 3                   | 614.06 | 1,637.50 |
| Bullet                    |               |                     |        |                       |        |                       |        |                     |        |          |
| 1- 3 Years                | 12.01%-12.50% | 0                   | -      | 1                     | 329.48 | 0                     | -      | 0                   | -      | 329.48   |
|                           |               | 0                   | -      | 0                     | -      | 1                     | 298.01 | 0                   | -      | 298.01   |
|                           |               | 0                   | -      | 0                     | -      | 1                     | 221.70 | 0                   | -      | 221.70   |
| Above 3 Years             | 11.01%-11.50% | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 945.18 | 945.18   |
|                           | 12.01%-12.50% | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 82.60  | 82.60    |
|                           |               | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 247.80 | 247.80   |
|                           |               | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 206.50 | 206.50   |
| Bank Overdraft            |               |                     |        |                       |        |                       |        |                     |        |          |
| Repayable on Demand       |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 7.01%-7.50%   | 1                   | 0.07   | 0                     | -      | 0                     | -      | 0                   | -      | 0.07     |
| Securitization            |               |                     |        |                       |        |                       |        |                     |        |          |
| 1-3 years                 | 9.01%-9.50%   | 7                   | 167.96 | 0                     | -      | 0                     | -      | 0                   | -      | 167.96   |
| Subordinated Liabilities  |               |                     |        |                       |        |                       |        |                     |        |          |
| Half Yearly               |               |                     |        |                       |        |                       |        |                     |        |          |
| Above 3 years             | 14.01%-14.50% | 0                   | -      | 2                     | 160.00 | 1                     | 90.00  | 0                   |        | 250.00   |
|                           | 14.51%-15.00% | 0                   | -      | 0                     | -      | 0                     | -      | 2                   | 200.00 | 200.00   |

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## 16A. Terms of Principal Repayment of Borrowings as at March 31, 2024

(₹ in million unless otherwise stated)

| Annexure A: Terms of Principal Repayment of Borrowings as at March 31, 2024 |               |                     |           |                       |           |                       |          |                     |          |           |
|-----------------------------------------------------------------------------|---------------|---------------------|-----------|-----------------------|-----------|-----------------------|----------|---------------------|----------|-----------|
| Original Maturity of Loan                                                   | Interest Rate | Due within 1 year   |           | Due between 1-2 years |           | Due between 2-3 years |          | Due beyond 3 years  |          | Total     |
|                                                                             |               | No. of Installments | Amount    | No. of Installments   | Amount    | No. of Installments   | Amount   | No. of Installments | Amount   |           |
| Bullet                                                                      |               |                     |           |                       |           |                       |          |                     |          |           |
| Above 3 years                                                               | 13.51%-14.00% | 0                   | -         | 0                     | -         | 0                     | -        | 1                   | 150.00   | 150.00    |
|                                                                             |               | 0                   | -         | 0                     | -         | 0                     | -        | 1                   | 250.00   | 250.00    |
|                                                                             |               | 0                   | -         | 0                     | -         | 0                     | -        | 1                   | 150.00   | 150.00    |
|                                                                             | 14.01%-14.50% | 0                   | -         | 0                     | -         | 0                     | -        | 1                   | 250.00   | 250.00    |
|                                                                             |               | 0                   | -         | 0                     | -         | 0                     | -        | 1                   | 240.00   | 240.00    |
|                                                                             | 14.51%-15.00% | 1                   | 50.00     | 0                     | -         | 0                     | -        | 0                   | -        | 50.00     |
|                                                                             |               | 0                   | 1         | 0                     | -         | 0                     | -        | 1                   | 300.00   | 300.00    |
|                                                                             | 15.01%-15.50% | 0                   | -         | 0                     | -         | 1                     | 300.00   | 0                   | -        | 300.00    |
|                                                                             |               | 0                   | -         | 0                     | -         | 0                     | -        | 1                   | 250.00   | 250.00    |
|                                                                             |               | 0                   | -         | 0                     | -         | 0                     | -        | 1                   | 1,000.00 | 1,000.00  |
|                                                                             | 15.51%-16.00% | 0                   | -         | 1                     | 200.00    | 0                     | -        | 0                   | -        | 200.00    |
| Total                                                                       |               | 1428                | 20,058.77 | 859                   | 13,488.90 | 485                   | 5,895.99 | 504                 | 7,885.49 | 47,329.15 |
| Impact of EIR on Borrowing                                                  |               |                     |           |                       |           |                       |          |                     |          | 310.44    |
| Impact of EIR on Securitization                                             |               |                     |           |                       |           |                       |          |                     |          | (6.22)    |
| Impact of Foreign Exchange Fluctuation                                      |               |                     |           |                       |           |                       |          |                     |          | 75.52     |
| Grand Total                                                                 |               |                     |           |                       |           |                       |          |                     |          | 47,708.89 |

## 16B. Terms of Principal Repayment of Borrowings as at March 31, 2023

| Annexure -B: Terms of Principal Repayment of Borrowings as at March 31, 2023 |               |                     |        |                       |        |                       |        |                     |          |          |
|------------------------------------------------------------------------------|---------------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|----------|----------|
| Original Maturity of Loan                                                    | Interest Rate | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |          | Total    |
|                                                                              |               | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of Installments | Amount   |          |
| Debt Securities                                                              |               |                     |        |                       |        |                       |        |                     |          |          |
| NCD                                                                          |               |                     |        |                       |        |                       |        |                     |          |          |
| Monthly                                                                      |               |                     |        |                       |        |                       |        |                     |          |          |
| 1-3 years                                                                    | 11.51%-12.00% | 12                  | 100.00 | 7                     | 58.33  | 0                     | -      | 0                   | -        | 158.33   |
|                                                                              | 12.51%-13.00% | 12                  | 83.88  | 12                    | 83.88  | 7                     | 48.61  | 0                   | -        | 215.27   |
| Quarterly                                                                    |               |                     |        |                       |        |                       |        |                     |          |          |
| 1-3 years                                                                    | 11.51%-12.00% | 4                   | 150.00 | 4                     | 150.00 | 0                     | -      | 0                   | -        | 300.00   |
|                                                                              |               | 4                   | 137.14 | 0                     | -      | 0                     | -      | 0                   | -        | 137.14   |
|                                                                              |               | 4                   | 142.86 | 0                     | -      | 0                     | -      | 0                   | -        | 142.86   |
|                                                                              |               | 4                   | 350.00 | 4                     | 350.00 | 0                     | -      | 0                   | -        | 700.00   |
| Half Yearly                                                                  |               |                     |        |                       |        |                       |        |                     |          |          |
| Above 3 years                                                                | 11.01%-11.50% | 0                   | -      | 1                     | 116.75 | 2                     | 350.25 | 0                   | -        | 467.00   |
|                                                                              | 11.51%-12.00% | 1                   | 410.00 | 0                     | -      | 1                     | 410.00 | 3                   | 1,230.00 | 2,050.00 |
| Yearly                                                                       |               |                     |        |                       |        |                       |        |                     |          |          |
| 1-3 years                                                                    | 11.51%-12.00% | 1                   | 78.00  | 1                     | 104.00 | 0                     | -      | 0                   | -        | 182.00   |
|                                                                              | 13.51%-14.00% | 1                   | 83.33  | 0                     | -      | 0                     | -      | 0                   | -        | 83.33    |
| Above 3 years                                                                | 12.01%-12.50% | 0                   | -      | 0                     | -      | 2                     | 225.00 | 0                   | -        | 225.00   |
|                                                                              |               | 0                   | -      | 0                     | -      | 2                     | 225.00 | 0                   | -        | 225.00   |
|                                                                              |               | 0                   | -      | 0                     | -      | 1                     | 56.25  | 1                   | 168.75   | 225.00   |
|                                                                              |               | 0                   | -      | 0                     | -      | 1                     | 37.50  | 1                   | 112.50   | 150.00   |
|                                                                              |               | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 285.00   | 285.00   |
| Bullet                                                                       |               |                     |        |                       |        |                       |        |                     |          |          |
| 1-3 years                                                                    | 10.01%-10.50% | 1                   | 350.00 | 0                     | -      | 0                     | -      | 0                   | -        | 350.00   |
|                                                                              | 11.51%-12.00% | 0                   | -      | 0                     | -      | 1                     | 610.00 | 0                   | -        | 610.00   |
|                                                                              | 13.51%-14.00% | 0                   | -      | 1                     | 150.00 | 0                     | -      | 0                   | -        | 150.00   |
| Above 3 years                                                                | 12.01%-12.50% | 0                   | -      | 1                     | 345.00 | 0                     | -      | 0                   | -        | 345.00   |
|                                                                              |               | 0                   | -      | 0                     | -      | 1                     | 260.00 | 0                   | -        | 260.00   |
|                                                                              |               | 0                   | -      | 0                     | -      | 1                     | 420.00 | 0                   | -        | 420.00   |
|                                                                              |               | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 800.00   | 800.00   |
|                                                                              |               | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 161.00   | 161.00   |
|                                                                              |               | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 161.00   | 161.00   |
|                                                                              |               | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 221.00   | 221.00   |
|                                                                              | 12.51%-13.00% | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 400.00   | 400.00   |
|                                                                              | 13.01%-13.50% | 0                   | -      | 1                     | 200.00 | 0                     | -      | 0                   | -        | 200.00   |
|                                                                              | 13.51%-14.00% | 1                   | 285.00 | 0                     | -      | 0                     | -      | 0                   | -        | 285.00   |
|                                                                              | 15.01%-15.50% | 0                   | -      | 0                     | -      | 1                     | 300.00 | 0                   | -        | 300.00   |
| Borrowings (Other than Debt Securities)                                      |               |                     |        |                       |        |                       |        |                     |          |          |
| Term Loan                                                                    |               |                     |        |                       |        |                       |        |                     |          |          |
| Monthly                                                                      |               |                     |        |                       |        |                       |        |                     |          |          |
| 1-3 years                                                                    | 8.51%-9.00%   | 7                   | 166.67 | 0                     | -      | 0                     | -      | 0                   | -        | 166.67   |
|                                                                              |               | 12                  | 182.40 | 12                    | 182.40 | 1                     | 11.36  | 0                   | -        | 376.16   |
|                                                                              |               | 7                   | 381.82 | 0                     | -      | 0                     | -      | 0                   | -        | 381.82   |
|                                                                              | 9.01%-9.50%   | 12                  | 72.73  | 7                     | 42.42  | 0                     | -      | 0                   | -        | 115.15   |
|                                                                              |               | 12                  | 188.40 | 6                     | 90.97  | 0                     | -      | 0                   | -        | 279.37   |

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**16B. Terms of Principal Repayment of Borrowings as at March 31, 2023**

(₹ in million unless otherwise stated)

| Original Maturity of Loan | Interest Rate | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |        | Total    |
|---------------------------|---------------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|--------|----------|
|                           |               | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of Installments | Amount |          |
| 1-3 years                 | 9.01%-9.50%   | 6                   | 90.00  | 0                     | -      | 0                     | -      | 0                   | -      | 90.00    |
|                           |               | 9                   | 112.50 | 0                     | -      | 0                     | -      | 0                   | -      | 112.50   |
|                           |               | 10                  | 82.50  | 0                     | -      | 0                     | -      | 0                   | -      | 82.50    |
|                           |               | 12                  | 333.33 | 7                     | 193.83 | 0                     | -      | 0                   | -      | 527.16   |
|                           | 9.51%-10.00%  | 12                  | 37.50  | 7                     | 21.88  | 0                     | -      | 0                   | -      | 59.38    |
|                           |               | 12                  | 196.57 | 0                     | -      | 0                     | -      | 0                   | -      | 196.57   |
| 1-3 years                 | 10.01%-10.50% | 9                   | 375.00 | 0                     | -      | 0                     | -      | 0                   | -      | 375.00   |
|                           |               | 12                  | 120.00 | 5                     | 50.00  | 0                     | -      | 0                   | -      | 170.00   |
|                           |               | 12                  | 175.00 | 1                     | 14.58  | 0                     | -      | 0                   | -      | 189.58   |
|                           |               | 11                  | 114.58 | 8                     | 83.33  | 0                     | -      | 0                   | -      | 197.91   |
|                           |               | 9                   | 112.50 | 12                    | 150.00 | 11                    | 137.28 | 0                   | -      | 399.78   |
|                           |               | 12                  | 53.68  | 12                    | 59.57  | 0                     | -      | 0                   | -      | 113.25   |
|                           | 10.51%-11.00% | 12                  | 100.00 | 5                     | 41.67  | 0                     | -      | 0                   | -      | 141.67   |
|                           |               | 12                  | 500.00 | 5                     | 208.33 | 0                     | -      | 0                   | -      | 708.33   |
|                           |               | 12                  | 64.83  | 0                     | -      | 0                     | -      | 0                   | -      | 64.83    |
|                           |               | 12                  | 228.57 | 0                     | -      | 0                     | -      | 0                   | -      | 228.57   |
|                           |               | 6                   | 136.36 | 0                     | -      | 0                     | -      | 0                   | -      | 136.36   |
|                           |               | 12                  | 130.34 | 1                     | 11.54  | 0                     | -      | 0                   | -      | 141.88   |
|                           |               | 12                  | 100.00 | 2                     | 16.67  | 0                     | -      | 0                   | -      | 116.67   |
|                           |               | 12                  | 75.00  | 0                     | -      | 0                     | -      | 0                   | -      | 75.00    |
|                           |               | 12                  | 100.00 | 9                     | 75.00  | 0                     | -      | 0                   | -      | 175.00   |
|                           |               | 8                   | 380.95 | 13                    | 619.05 | 0                     | -      | 0                   | -      | 1,000.00 |
|                           |               | 9                   | 600.00 | 12                    | 800.00 | 9                     | 600.00 | 0                   | -      | 2,000.00 |
|                           |               | 11                  | 137.50 | 6                     | 75.00  | 0                     | -      | 0                   | -      | 212.50   |
|                           | 11.01%-11.50% | 12                  | 54.96  | 6                     | 29.18  | 0                     | -      | 0                   | -      | 84.14    |
|                           |               | 12                  | 200.00 | 8                     | 133.33 | 0                     | -      | 0                   | -      | 333.33   |
|                           |               | 12                  | 50.00  | 11                    | 45.83  | 0                     | -      | 0                   | -      | 95.83    |
|                           |               | 12                  | 500.00 | 12                    | 500.00 | 0                     | -      | 0                   | -      | 1,000.00 |
|                           |               | 10                  | 133.33 | 12                    | 160.00 | 2                     | 26.67  | 0                   | -      | 320.00   |
|                           |               | 12                  | 619.05 | 0                     | -      | 0                     | -      | 0                   | -      | 619.05   |
|                           |               | 11                  | 113.44 | 0                     | -      | 0                     | -      | 0                   | -      | 113.44   |
| 1-3 years                 | 11.51%-12.00% | 12                  | 99.79  | 6                     | 54.56  | 0                     | -      | 0                   | -      | 154.35   |
|                           |               | 6                   | 19.15  | 0                     | -      | 0                     | -      | 0                   | -      | 19.15    |
|                           |               | 12                  | 191.97 | 5                     | 87.09  | 0                     | -      | 0                   | -      | 279.06   |
|                           |               | 12                  | 75.00  | 9                     | 56.25  | 0                     | -      | 0                   | -      | 131.25   |
|                           |               | 12                  | 53.50  | 0                     | -      | 0                     | -      | 0                   | -      | 53.50    |
|                           |               | 12                  | 125.00 | 2                     | 20.83  | 0                     | -      | 0                   | -      | 145.83   |
|                           |               | 12                  | 64.69  | 1                     | 6.21   | 0                     | -      | 0                   | -      | 70.90    |
|                           |               | 9                   | 106.71 | 11                    | 143.29 | 0                     | -      | 0                   | -      | 250.00   |
|                           |               | 10                  | 95.24  | 11                    | 104.76 | 0                     | -      | 0                   | -      | 200.00   |
|                           |               | 10                  | 142.86 | 11                    | 157.14 | 0                     | -      | 0                   | -      | 300.00   |
|                           |               | 11                  | 106.85 | 12                    | 131.33 | 1                     | 11.81  | 0                   | -      | 249.99   |
|                           |               | 12                  | 250.00 | 9                     | 187.50 | 0                     | -      | 0                   | -      | 437.50   |
|                           | 12.01%-12.50% | 12                  | 256.80 | 3                     | 69.32  | 0                     | -      | 0                   | -      | 326.12   |
|                           |               | 12                  | 101.75 | 0                     | -      | 0                     | -      | 0                   | -      | 101.75   |
|                           |               | 12                  | 160.75 | 1                     | 18.98  | 0                     | -      | 0                   | -      | 179.73   |
|                           |               | 10                  | 44.64  | 0                     | -      | 0                     | -      | 0                   | -      | 44.64    |
|                           |               | 12                  | 105.00 | 0                     | -      | 0                     | -      | 0                   | -      | 105.00   |
|                           |               | 11                  | 27.82  | 12                    | 34.20  | 9                     | 28.59  | 0                   | -      | 90.61    |
|                           |               | 1                   | 4.22   | 0                     | -      | 0                     | -      | 0                   | -      | 4.22     |
|                           |               | 12                  | 110.00 | 12                    | 110.00 | 3                     | 27.50  | 0                   | -      | 247.50   |
|                           |               | 12                  | 47.67  | 12                    | 52.00  | 7                     | 30.33  | 0                   | -      | 130.00   |
|                           |               | 12                  | 60.00  | 12                    | 60.00  | 0                     | -      | 0                   | -      | 120.00   |
|                           |               | 11                  | 152.78 | 7                     | 97.22  | 0                     | -      | 0                   | -      | 250.00   |
|                           |               | 12                  | 75.00  | 8                     | 50.00  | 0                     | -      | 0                   | -      | 125.00   |
|                           | 12.51%-13.00% | 7                   | 15.92  | 0                     | -      | 0                     | -      | 0                   | -      | 15.92    |
|                           |               | 9                   | 112.50 | 0                     | -      | 0                     | -      | 0                   | -      | 112.50   |
|                           |               | 12                  | 25.00  | 0                     | -      | 0                     | -      | 0                   | -      | 25.00    |
|                           |               | 12                  | 50.00  | 0                     | -      | 0                     | -      | 0                   | -      | 50.00    |
|                           |               | 3                   | 12.50  | 0                     | -      | 0                     | -      | 0                   | -      | 12.50    |
|                           |               | 6                   | 37.50  | 0                     | -      | 0                     | -      | 0                   | -      | 37.50    |
|                           |               | 12                  | 75.00  | 0                     | -      | 0                     | -      | 0                   | -      | 75.00    |

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## 16B. Terms of Principal Repayment of Borrowings as at March 31, 2023

(₹ in million unless otherwise stated)

| 10B. Terms of Principal Repayment of Borrowings as at March 31, 2023 |               |                     |        |                       |        |                       |        |                     |        |          |        |
|----------------------------------------------------------------------|---------------|---------------------|--------|-----------------------|--------|-----------------------|--------|---------------------|--------|----------|--------|
| Original Maturity of Loan                                            | Interest Rate | Due within 1 year   |        | Due between 1-2 years |        | Due between 2-3 years |        | Due beyond 3 years  |        | Total    |        |
|                                                                      |               | No. of Installments | Amount | No. of Installments   | Amount | No. of Installments   | Amount | No. of Installments | Amount |          |        |
| 1-3 years                                                            | 12.51%-13.00% | 12                  | 73.02  | 3                     | 19.87  | 0                     | -      | 0                   | -      | 92.89    |        |
|                                                                      |               | 12                  | 125.00 | 3                     | 31.25  | 0                     | -      | 0                   | -      | 156.25   |        |
|                                                                      |               | 12                  | 100.00 | 6                     | 50.00  | 0                     | -      | 0                   | -      | 150.00   |        |
|                                                                      |               | 12                  | 100.00 | 8                     | 66.67  | 0                     | -      | 0                   | -      | 166.67   |        |
|                                                                      |               | 12                  | 48.31  | 9                     | 40.56  | 0                     | -      | 0                   | -      | 88.87    |        |
|                                                                      |               | 12                  | 71.72  | 9                     | 67.09  | 0                     | -      | 0                   | -      | 138.81   |        |
|                                                                      |               | 1                   | 0.83   | 0                     | -      | 0                     | -      | 0                   | -      | 0.83     |        |
|                                                                      |               | 12                  | 275.00 | 12                    | 275.00 | 0                     | -      | 0                   | -      | 550.00   |        |
|                                                                      |               | 12                  | 125.00 | 10                    | 104.17 | 0                     | -      | 0                   | -      | 229.17   |        |
|                                                                      |               | 12                  | 61.88  | 12                    | 70.26  | 10                    | 65.64  | 0                   | -      | 197.78   |        |
|                                                                      |               | 11                  | 55.99  | 12                    | 68.99  | 4                     | 25.02  | 0                   | -      | 150.00   |        |
|                                                                      |               | 12                  | 54.34  | 12                    | 61.73  | 6                     | 33.93  | 0                   | -      | 150.00   |        |
|                                                                      | 13.01%-13.50% | 12                  | 119.52 | 10                    | 111.55 | 0                     | -      | 0                   | -      | 231.07   |        |
|                                                                      |               | 1                   | 6.25   | 0                     | -      | 0                     | -      | 0                   | -      | 6.25     |        |
|                                                                      |               | 12                  | 103.03 | 12                    | 103.03 | 9                     | 77.27  | 0                   | -      | 283.33   |        |
|                                                                      |               | 13.51%-14.00%       | 12     | 75.00                 | 8      | 50.00                 | 0      | -                   | 0      | -        | 125.00 |
|                                                                      |               | 14.51%-15.00%       | 8      | 327.45                | 0      | -                     | 0      | -                   | 0      | -        | 327.45 |
| Above 3 years                                                        | 9.01%-9.50%   | 12                  | 76.92  | 12                    | 76.92  | 12                    | 76.92  | 18                  | 14.41  | 345.27   |        |
|                                                                      | 10.01%-10.50% | 12                  | 1.15   | 12                    | 1.46   | 12                    | 1.75   | 1                   | 0.12   | 4.48     |        |
|                                                                      | 12.01%-12.50% | 11                  | 39.36  | 12                    | 48.38  | 12                    | 59.79  | 1                   | 4.96   | 147.49   |        |
|                                                                      | 12.51%-13.00% | 12                  | 75.80  | 12                    | 75.80  | 0                     | -      | 0                   | -      | 151.60   |        |
| Quarterly                                                            |               |                     |        |                       |        |                       |        |                     |        |          |        |
| 1-3 years                                                            | 9.51%-10.00%  | 4                   | 200.00 | 2                     | 100.00 | 0                     | -      | 0                   | -      | 300.00   |        |
|                                                                      |               | 4                   | 83.33  | 4                     | 83.33  | 3                     | 62.50  | 0                   | -      | 229.16   |        |
|                                                                      | 11.01%-11.50% | 4                   | 370.00 | 4                     | 360.00 | 3                     | 270.00 | 0                   | -      | 1,000.00 |        |
|                                                                      |               | 4                   | 50.00  | 4                     | 50.00  | 0                     | -      | 0                   | -      | 100.00   |        |
|                                                                      | 11.51%-12.00% | 4                   | 250.00 | 0                     | -      | 0                     | -      | 0                   | -      | 250.00   |        |
|                                                                      |               | 4                   | 150.00 | 0                     | -      | 0                     | -      | 0                   | -      | 150.00   |        |
|                                                                      | 12.01%-12.50% | 4                   | 66.67  | 4                     | 66.67  | 0                     | -      | 0                   | -      | 133.34   |        |
|                                                                      |               | 4                   | 400.00 | 3                     | 300.00 | 0                     | -      | 0                   | -      | 700.00   |        |
|                                                                      |               | 4                   | 185.00 | 3                     | 138.75 | 0                     | -      | 0                   | -      | 323.75   |        |
|                                                                      |               | 4                   | 125.00 | 4                     | 125.00 | 0                     | -      | 0                   | -      | 250.00   |        |
|                                                                      |               | 4                   | 40.00  | 4                     | 40.00  | 0                     | -      | 0                   | -      | 80.00    |        |
|                                                                      | 12.51%-13.00% | 4                   | 83.33  | 0                     | -      | 0                     | -      | 0                   | -      | 83.33    |        |
| 4                                                                    |               | 125.00              | 4      | 125.00                | 0      | -                     | 0      | -                   | 250.00 |          |        |
| 13.01%-13.50%                                                        | 4             | 125.00              | 2      | 62.50                 | 0      | -                     | 0      | -                   | 187.50 |          |        |
| Bullet                                                               |               |                     |        |                       |        |                       |        |                     |        |          |        |
| 1-3 years                                                            | 5.51%-6.00%   | 1                   | 49.50  | 0                     | -      | 0                     | -      | 0                   | -      | 49.50    |        |
| Car Loan                                                             |               |                     |        |                       |        |                       |        |                     |        |          |        |
| Bullet                                                               |               |                     |        |                       |        |                       |        |                     |        |          |        |
| Above 3 years                                                        | 8.51%-9.00%   | 12                  | 0.17   | 12                    | 0.19   | 12                    | 0.20   | 19                  | 0.36   | 0.92     |        |
|                                                                      |               | 12                  | 0.22   | 12                    | 0.24   | 12                    | 0.26   | 15                  | 0.36   | 1.08     |        |
|                                                                      |               | 12                  | 0.32   | 12                    | 0.35   | 12                    | 0.38   | 17                  | 0.60   | 1.65     |        |
|                                                                      | 11.51%-12.00% | 12                  | 0.28   | 12                    | 0.32   | 12                    | 0.36   | 20                  | 0.70   | 1.66     |        |
|                                                                      |               | 12                  | 0.24   | 12                    | 0.28   | 12                    | 0.31   | 22                  | 0.68   | 1.51     |        |
|                                                                      | 12.51%-13.00% | 12                  | 0.27   | 12                    | 0.30   | 12                    | 0.34   | 22                  | 0.75   | 1.66     |        |
| Bank Overdraft                                                       |               |                     |        |                       |        |                       |        |                     |        |          |        |
| Repayable on Demand                                                  |               |                     |        |                       |        |                       |        |                     |        |          |        |
| 1-3 years                                                            | 8.01%-8.50%   | 1                   | 308.96 | 0                     | -      | 0                     | -      | 0                   | -      | 308.96   |        |
| ECB                                                                  |               |                     |        |                       |        |                       |        |                     |        |          |        |
| Bullet                                                               |               |                     |        |                       |        |                       |        |                     |        |          |        |
| 1-3 years                                                            | 12.01%-12.50% | 0                   | -      | 0                     | -      | 1                     | 329.48 | 0                   | -      | 329.48   |        |
| Securitization                                                       |               |                     |        |                       |        |                       |        |                     |        |          |        |
| 1-3 years                                                            | 9.01%-9.50%   | 6                   | 52.26  | 0                     | -      | 0                     | -      | 0                   | -      | 52.26    |        |
|                                                                      | 10.01%-10.50% | 10                  | 260.09 | 0                     | -      | 0                     | -      | 0                   | -      | 260.09   |        |
|                                                                      | 11.51%-11.00% | 10                  | 549.67 | 0                     | -      | 0                     | -      | 0                   | -      | 549.67   |        |
| Subordinated Liabilities                                             |               |                     |        |                       |        |                       |        |                     |        |          |        |
| Half Yearly                                                          |               |                     |        |                       |        |                       |        |                     |        |          |        |
| Above 3 years                                                        | 14.01%-14.50% | 0                   | -      | 0                     | -      | 2                     | 160.00 | 1                   | 90.00  | 250.00   |        |
| Bullet                                                               |               |                     |        |                       |        |                       |        |                     |        |          |        |
| Above 3 years                                                        | 14.51%-15.00% | 0                   | -      | 1                     | 50.00  | 0                     | -      | 0                   | -      | 50.00    |        |
|                                                                      |               | 0                   | -      | 0                     | -      | 0                     | -      | 1                   | 300.00 | 300.00   |        |

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**16B. Terms of Principal Repayment of Borrowings as at March 31, 2023**

(₹ in million unless otherwise stated)

| Original Maturity of Loan              | Interest Rate | Due within 1 year   |                  | Due between 1-2 years |                 | Due between 2-3 years |                 | Due beyond 3 years  |                 | Total            |
|----------------------------------------|---------------|---------------------|------------------|-----------------------|-----------------|-----------------------|-----------------|---------------------|-----------------|------------------|
|                                        |               | No. of Installments | Amount           | No. of Installments   | Amount          | No. of Installments   | Amount          | No. of Installments | Amount          |                  |
| Above 3 years                          | 15.01%-15.50% | 0                   | -                | 0                     | -               | 0                     | -               | 1                   | 300.00          | 300.00           |
|                                        | 15.51%-16.00% | 0                   | -                | 0                     | -               | 1                     | 200.00          | 0                   | -               | 200.00           |
|                                        | 16.51%-17.00% | 1                   | 45.00            | 0                     | -               | 0                     | -               | 0                   | -               | 45.00            |
| <b>Total</b>                           |               | <b>1133</b>         | <b>17,430.66</b> | <b>640</b>            | <b>9,428.33</b> | <b>210</b>            | <b>5,175.30</b> | <b>149</b>          | <b>4,352.29</b> | <b>36,386.58</b> |
| Impact of EIR on Borrowing             |               |                     |                  |                       |                 |                       |                 |                     |                 | 138.72           |
| Impact of EIR on Securitization        |               |                     |                  |                       |                 |                       |                 |                     |                 | 139.36           |
| Impact of Foreign Exchange Fluctuation |               |                     |                  |                       |                 |                       |                 |                     |                 | (0.61)           |
| <b>Grand Total</b>                     |               |                     |                  |                       |                 |                       |                 |                     |                 | <b>36,664.05</b> |

| Particulars                                                        | As at March 31, 2024 | As at March 31, 2023 |
|--------------------------------------------------------------------|----------------------|----------------------|
| <b>17: Other Financial Liabilities</b>                             |                      |                      |
| Payable towards direct assignment and asset reconstruction company | 1,392.66             | 996.76               |
| First loss default guarantee                                       | 2.50                 | -                    |
| Lease liability (refer note 42)                                    | 34.85                | 15.96                |
| Other liabilities                                                  | 170.79               | 193.14               |
|                                                                    | <b>1,600.80</b>      | <b>1,205.86</b>      |

| Particulars                                                    | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------------------------------|----------------------|----------------------|
| <b>18: Current Tax Liabilities (net)</b>                       |                      |                      |
| Provision for income-tax (net of advance tax ₹ 458.96 million) | 128.81               | -                    |
|                                                                | <b>128.81</b>        | <b>-</b>             |

| Particulars                            | As at March 31, 2024 | As at March 31, 2023 |
|----------------------------------------|----------------------|----------------------|
| <b>19: Provisions</b>                  |                      |                      |
| <b>Provision for Employee Benefits</b> |                      |                      |
| Gratuity (refer note 41)               | 9.40                 | 29.33                |
| Compensated absences                   | 65.99                | 40.52                |
|                                        | <b>75.39</b>         | <b>69.85</b>         |

| Particulars                                | As at March 31, 2024 | As at March 31, 2023 |
|--------------------------------------------|----------------------|----------------------|
| <b>20: Other Non-Financial Liabilities</b> |                      |                      |
| Statutory dues payable                     | 167.03               | 113.07               |
| Other liabilities                          | 1.61                 | 2.77                 |
|                                            | <b>168.64</b>        | <b>115.84</b>        |

| Particulars                                                                                                                                   | As at March 31, 2024 | As at March 31, 2023 |
|-----------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>21: Equity Share Capital</b>                                                                                                               |                      |                      |
| <b>Authorized</b>                                                                                                                             |                      |                      |
| 80,000,000 (March 31, 2023: 80,000,000) equity shares of ₹ 10 each                                                                            | 800.00               | 800.00               |
| <b>Total</b>                                                                                                                                  | <b>800.00</b>        | <b>800.00</b>        |
| <b>Issued and Subscribed</b>                                                                                                                  |                      |                      |
| 67,271,774 (March 31, 2023: 61,148,256) equity shares of ₹ 10 each fully paid up                                                              | 672.72               | 611.48               |
| <b>Total</b>                                                                                                                                  | <b>672.72</b>        | <b>611.48</b>        |
| <b>Paid-Up</b>                                                                                                                                |                      |                      |
| 62,271,774 (March 31, 2023: 56,148,256) equity shares of ₹ 10 each fully paid up                                                              | 622.72               | 561.48               |
| 5,000,000 (March 31, 2023: 5,000,000) equity shares of ₹ 10 partly paid-up to the extent of ₹ 7.5 per share (March 31, 2023: ₹ 7.5 per share) | 37.50                | 37.50                |
|                                                                                                                                               | <b>660.22</b>        | <b>598.98</b>        |
| Less: Amount recoverable from SATYA Employee Welfare Trust                                                                                    | (3.77)               | (5.78)               |
| <b>Total</b>                                                                                                                                  | <b>656.45</b>        | <b>593.20</b>        |

**(a) Terms/Rights attached to Equity Shares**

The Group has one class of fully paid and partly paid equity shares of face value of ₹10 per share. Each holder of equity shares is entitled to one vote per share. Dividend if proposed by the Board of Directors, shall be subject to the approval of the shareholders in the ensuing Annual General Meeting. In the event, the Group declares any dividend the same shall be paid in Indian rupees.

(₹ in million unless otherwise stated)

In the event of liquidation of the Group, the holders of equity shares will be entitled to receive remaining assets of the Group, after distribution of all preferential amounts. The distribution will be in proportion to the number of equity shares held by the shareholders.

**(b) Reconciliation of the number of Equity Shares issued and subscribed at the beginning and at the end of the year:**

| Particulars                                                     | March 31, 2024    |               | March 31, 2023    |               |
|-----------------------------------------------------------------|-------------------|---------------|-------------------|---------------|
|                                                                 | Number of Shares  | Amount        | Number of Shares  | Amount        |
| Balance at the beginning of the year                            | 61,148,256        | 611.48        | 51,374,506        | 513.75        |
| Add: Issued during the year                                     | 1,590,283         | 15.90         | 5,000,000         | 50.00         |
| Add: Conversion of NCCCPS into Equity Shares (refer note below) | 4,533,235         | 45.34         | 4,773,750         | 47.73         |
| <b>Outstanding at the end of the year</b>                       | <b>67,271,774</b> | <b>672.72</b> | <b>61,148,256</b> | <b>611.48</b> |

**Note:**

During the year ended March 31, 2024, the Holding Company has converted 0.001%, 4,650,000 (March 31, 2023: 5,700,000) non-cumulative compulsorily convertible preference shares ('NCCCPS') of face value of ₹ 10 each into 4,533,235 (March 31, 2023: 4,773,750) equity share at the conversion price of ₹ 338.5 (March 31, 2023: ₹ 240) each.

**(c) Reconciliation of the number of Equity Shares paid-up outstanding at the beginning and at the end of the year:**

| Particulars                                  | March 31, 2024    |               | March 31, 2023    |               |
|----------------------------------------------|-------------------|---------------|-------------------|---------------|
|                                              | Number of Shares  | Amount        | Number of Shares  | Amount        |
| Outstanding at the beginning of the year     | 61,148,256        | 598.98        | 51,374,506        | 498.75        |
| Add: Issued during the year*                 | 1,590,283         | 15.90         | 5,000,000         | 52.50         |
| Add: Conversion of NCCCPS into Equity shares | 4,533,235         | 45.34         | 4,773,750         | 47.73         |
| <b>Outstanding at the end of the year</b>    | <b>67,271,774</b> | <b>660.22</b> | <b>61,148,256</b> | <b>598.98</b> |

\* include amount received on partly paid up equity shares of ₹ Nil issued during the year (March 31, 2023: ₹ 37.5 million)

**(d) Shares held by the Holding Company**

| Particulars          | March 31, 2024   |              | March 31, 2023   |              |
|----------------------|------------------|--------------|------------------|--------------|
|                      | Number of Shares | % of Holding | Number of Shares | % of Holding |
| GOJO & Company, Inc. | 43,920,016       | 65.29%       | 38,510,540       | 62.98%       |

**(e) Details of Shareholders holding more than 5% in the Company**

As per the records of the Company, including register of shareholders/members and other declaration received from shareholders regarding beneficial interest, the shareholding given below represents both legal and beneficial ownership of shares.

| Name of the shareholder | March 31, 2024   |              | March 31, 2023   |              |
|-------------------------|------------------|--------------|------------------|--------------|
|                         | Number of Shares | % of Holding | Number of Shares | % of Holding |
| <b>Equity shares</b>    |                  |              |                  |              |
| GOJO & Company, Inc.    | 43,920,016       | 65.29%       | 38,510,540       | 62.98%       |
| Vivek Tiwari*           | 16,800,200       | 24.97%       | 16,680,200       | 27.28%       |

\*includes of 5,000,000 partly-paid equity shares, ₹ 7.5 per share paid up (March 31, 2023: includes of 5,000,000 partly-paid equity shares, ₹ 7.5 per share paid up).

**(f) Shareholdings of Promoters**

**(i) For Fully Paid Shares**

| Promoter Name                         | March 31, 2024    |               | March 31, 2023    |               |
|---------------------------------------|-------------------|---------------|-------------------|---------------|
|                                       | Number of Shares  | % of Holding  | Number of Shares  | % of Holding  |
| Vivek Tiwari                          | 11,800,200        | 17.54%        | 11,680,200        | 19.10%        |
| Koshish Marketing Solutions Pvt. Ltd. | 2,496,124         | 3.71%         | 1,996,700         | 3.27%         |
| Vandna Tiwari                         | 172,621           | 0.25%         | 113,500           | 0.19%         |
| Sadhna Tiwari                         | 25,000            | 0.04%         | 20,000            | 0.03%         |
| Ratnesh Tiwari                        | 99,872            | 0.15%         | 51,500            | 0.08%         |
| <b>Total</b>                          | <b>14,593,817</b> | <b>21.69%</b> | <b>13,861,900</b> | <b>22.67%</b> |

**(ii) For Partly Paid Shares**

| Promoter Name | March 31, 2024   |              | March 31, 2023   |              |
|---------------|------------------|--------------|------------------|--------------|
|               | Number of Shares | % of Holding | Number of Shares | % of Holding |
| Vivek Tiwari  | 5,000,000        | 7.43%        | 5,000,000        | 8.18%        |
| <b>Total</b>  | <b>5,000,000</b> | <b>7.43%</b> | <b>5,000,000</b> | <b>8.18%</b> |

| Particulars                                                              | As at March 31, 2024 | As at March 31, 2023 |
|--------------------------------------------------------------------------|----------------------|----------------------|
| <b>22: Instruments entirely Equity in nature</b>                         |                      |                      |
| <b>Authorized</b>                                                        |                      |                      |
| 20,000,000 (March 31, 2023: 20,000,000) preference shares of Rs. 10 each | 200.00               | 200.00               |
|                                                                          | <b>200.00</b>        | <b>200.00</b>        |

Contd...



(₹ in million unless otherwise stated)

| Particulars                                                                                                                              | As at March 31, 2024 | As at March 31, 2023 |
|------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>Issued, Subscribed</b>                                                                                                                |                      |                      |
| 2,500,000 (March 31, 2023: 7,150,100) preference shares of ₹ 10 each                                                                     | 25.00                | 71.50                |
|                                                                                                                                          | <b>25.00</b>         | <b>71.50</b>         |
| <b>Paid Up</b>                                                                                                                           |                      |                      |
| Nil (March 31, 2023: 4,650,000) preference shares of ₹ 10 each                                                                           | -                    | 46.50                |
| 2,500,000 (March 31, 2023: 2,500,000) preference shares of ₹ 10 each partly paid-up to the extent of ₹ 1 per share (March 31, 2023: ₹ 1) | 2.50                 | 2.50                 |
|                                                                                                                                          | <b>2.50</b>          | <b>49.00</b>         |

**(a) Terms/Rights attached to Non- Cumulative Compulsorily Convertible preference Shares**

Terms and conditions of 0.001% non-cumulative compulsorily convertible preference shares (NCCCPS) :

- (i) Tenor & Conversion: At any time prior to 10 years from the date of allotment of NCCCPS or initial public offer whichever is earlier.
- (ii) NCCCPS shall have voting rights on conversion into Equity Shares of the Company i.e. the Equity Shares to be issued on conversion of the NCCCPS shall rank pari-passu in all respects with the existing Equity Shares of the Company.
- (iii) Priority with respect to payment of dividend or repayment of capital: NCCCPS will carry a preferential right vis-à-vis equity shares of the Company with respect to the payment of dividend and repayment of capital during winding up.

**(b) Reconciliation of the number of Non- Cumulative Compulsorily convertible preference Shares issued and subscribed at the beginning and at the end of the year:**

| Particulars                                   | March 31, 2024   |              | March 31, 2023   |              |
|-----------------------------------------------|------------------|--------------|------------------|--------------|
|                                               | Number of Shares | Amount       | Number of Shares | Amount       |
| Balance at the beginning of the year          | 7,150,000        | 71.50        | 2,985,100        | 29.85        |
| Add: Issued during the year                   | -                | -            | 9,864,900        | 98.65        |
| Less: Conversion of NCCCPS into Equity Shares | 4,650,000        | 46.50        | 5,700,000        | 57.00        |
| <b>Outstanding at the end of the year</b>     | <b>2,500,000</b> | <b>25.00</b> | <b>7,150,000</b> | <b>71.50</b> |

**(c) Reconciliation of the number of non- cumulative compulsorily convertible preference shares paid-up outstanding at the beginning and at the end of the year:**

| Particulars                                   | March 31, 2024   |             | March 31, 2023   |              |
|-----------------------------------------------|------------------|-------------|------------------|--------------|
|                                               | Number of Shares | Amount      | Number of Shares | Amount       |
| Outstanding at the beginning of the year      | 7,150,000        | 49.00       | 2,985,100        | 29.85        |
| Add: Issued during the year                   | -                | -           | 9,864,900        | 76.15        |
| Less: Conversion of NCCCPS into Equity shares | 4,650,000        | 46.50       | 5,700,000        | 57.00        |
| <b>Outstanding at the end of the year</b>     | <b>2,500,000</b> | <b>2.50</b> | <b>7,150,000</b> | <b>49.00</b> |

**(d) Shares held by the Holding Company**

| Particulars          | March 31, 2024   |              | March 31, 2023   |              |
|----------------------|------------------|--------------|------------------|--------------|
|                      | Number of Shares | % of Holding | Number of Shares | % of Holding |
| GOJO & Company, Inc. | -                | -            | 4,450,000        | 62.24%       |

**(e) Details of Shareholders Holding more than 5% in the Company:**

As per the records of the Company, including register of shareholders/members and other declaration received from shareholders regarding beneficial interest, the shareholding given below represents both legal and beneficial ownership of shares.

| Name of the shareholder | March 31, 2024   |              | March 31, 2023   |              |
|-------------------------|------------------|--------------|------------------|--------------|
|                         | Number of Shares | % of Holding | Number of Shares | % of Holding |
| GOJO & Company, Inc.    | -                | -            | 4,450,000        | 62.24%       |
| Vivek Tiwari            | 2,500,000        | 100.00%      | 2,500,000        | 34.97%       |

**(f) Shareholdings of Promoters  
For Partly Paid Shares**

| Promoter Name | March 31, 2024   |              | March 31, 2023   |              |
|---------------|------------------|--------------|------------------|--------------|
|               | Number of Shares | % of Holding | Number of Shares | % of Holding |
| Vivek Tiwari  | 2,500,000        | 100.00%      | 2,500,000        | 34.97%       |

| Particulars                                             | As at March 31, 2024 | As at March 31, 2023 |
|---------------------------------------------------------|----------------------|----------------------|
| <b>23: Other Equity</b>                                 |                      |                      |
| Share options outstanding account                       | 25.67                | 25.19                |
| Statutory reserves                                      | 475.12               | 213.31               |
| Securities premium                                      | 7,322.39             | 6,754.05             |
| Retained earnings                                       | 1,681.09             | 727.61               |
| <b>Total Other Equity</b>                               | <b>9,504.27</b>      | <b>7,720.16</b>      |
| <b>Share Options Outstanding Reserve (refer note a)</b> |                      |                      |
| Balance at the beginning of the year                    | 25.19                | 22.90                |
| Fair value of stock option                              | 0.48                 | 2.29                 |
| <b>Balance at the End of the Year</b>                   | <b>25.67</b>         | <b>25.19</b>         |

Contd...

(₹ in million unless otherwise stated)

| Particulars                                                | As at March 31, 2024 | As at March 31, 2023 |
|------------------------------------------------------------|----------------------|----------------------|
| <b>Statutory Reserves (Refer Note b)</b>                   |                      |                      |
| Balance at the beginning of the year                       | 213.31               | 107.06               |
| Add: Amount transferred from statement of profit and loss  | 261.81               | 106.25               |
| <b>Balance at the End of the Year</b>                      | <b>475.12</b>        | <b>213.31</b>        |
| <b>Securities Premium (Refer Note c)</b>                   |                      |                      |
| At the beginning of the year                               | 6,783.39             | 4,595.11             |
| Add: Premium on issue of equity shares                     | 549.82               | 240.43               |
| Add: Premium on issue of preference shares                 | -                    | 2,006.55             |
| Add: Premium on ESOP                                       | 10.54                | 9.97                 |
| Less: Other adjustments                                    | (2.16)               | (68.67)              |
|                                                            | <b>7,341.59</b>      | <b>6,783.39</b>      |
| Less: Amount recoverable from SATYA Employee Welfare Trust | (19.20)              | (29.34)              |
| <b>Balance at the End of the Year</b>                      | <b>7,322.39</b>      | <b>6,754.05</b>      |

| Particulars                                                                                                                       | As at March 31, 2024 | As at March 31, 2023 |
|-----------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| <b>Retained Earnings (Refer Note D)</b>                                                                                           |                      |                      |
| Balance at the beginning of the year                                                                                              | 727.61               | 318.26               |
| Add: Profit(loss) for the year                                                                                                    | 1,228.46             | 531.25               |
| Add: Other comprehensive income (re-measurement gains/(losses) on defined benefit plans)                                          | (17.60)              | (6.46)               |
| Less: Income-tax effect on other comprehensive income                                                                             | 4.43                 | 1.63                 |
| Less: Dividend paid on NCCCPS*                                                                                                    | -                    | (0.00)               |
| Less: Transfer to Statutory Reserve (20% of profit after tax as required by Section 45-IC of the Reserve Bank of India Act, 1934) | (261.81)             | (106.25)             |
| Less: Adjustment to carrying amount of non controlling interest due to change in interest                                         | -                    | (14.55)              |
| Add: Other adjustments                                                                                                            | -                    | 3.73                 |
| <b>Net Surplus/(Deficit) in the Statement of Profit and Loss</b>                                                                  | <b>1,681.09</b>      | <b>727.61</b>        |

\*March 31, 2024: Nil (March 31, 2023 : ₹ 508.26)

**Notes:**

a. Share options outstanding reserve is created as required by Ind AS-102 'Share Based Payment' on the employees option scheme operated by the Group for employees (refer note 46).

b. In terms of section 45IC of the Reserve Bank of India Act, 1934, the Group is required to transfer at least 20% of its profit after tax to statutory reserve. Accordingly, the Holding Company has transferred a sum of ₹ 261.81 million (March 31, 2023: ₹ 106.25 million), representing 20% of its profit after tax for the current financial year.

c. Securities premium is used to record the premium received on issue of shares. It is utilized in accordance with the provisions of the Companies Act, 2013.

d. Retained earnings are the profit/loss that the Group has earned/incurred till date, less any transfers to statutory reserve, dividends or other distributions paid to shareholders. Retained earnings is a free reserve available to the Group and eligible for distribution to shareholders, in case where it is having positive balance representing net earning till date.

| Particulars                                                       | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|-------------------------------------------------------------------|--------------------------------------|--------------------------------------|
| <b>24: Interest Income</b>                                        |                                      |                                      |
| <b>Measured at Amortised Cost</b>                                 |                                      |                                      |
| Interest income on portfolio loans                                | 9,776.53                             | 5,607.46                             |
| Interest income on deposits with banks and financial institutions | 360.46                               | 149.82                               |
| Interest income on investments                                    | 88.25                                | 35.24                                |
|                                                                   | <b>10,225.24</b>                     | <b>5,792.52</b>                      |

| Particulars                          | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|--------------------------------------|--------------------------------------|--------------------------------------|
| <b>25: Fee and Commission Income</b> |                                      |                                      |
| Fee and commission income            | 1,107.50                             | 491.88                               |
|                                      | <b>1,107.50</b>                      | <b>491.88</b>                        |

| Particulars                                        | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|----------------------------------------------------|--------------------------------------|--------------------------------------|
| <b>Type of Services</b>                            |                                      |                                      |
| Fee and commission income                          | 1,107.50                             | 491.88                               |
| <b>Total Revenue from Contracts with Customers</b> | <b>1,107.50</b>                      | <b>491.88</b>                        |
| <b>Geographical markets</b>                        |                                      |                                      |
| India                                              | 1,107.50                             | 491.88                               |
| Outside India                                      | -                                    | -                                    |
| <b>Total Revenue from Contracts with Customers</b> | <b>1,107.50</b>                      | <b>491.88</b>                        |
| <b>Timing of Revenue Recognition</b>               |                                      |                                      |
| Services transferred at a point in time            | -                                    | -                                    |
| Services transferred over time                     | 1,107.50                             | 491.88                               |
| <b>Total Revenue from Contracts with Customers</b> | <b>1,107.50</b>                      | <b>491.88</b>                        |

(₹ in million unless otherwise stated)

| Particulars              | As at<br>March 31, 2024 | As at<br>March 31, 2023 |
|--------------------------|-------------------------|-------------------------|
| <b>Contract Balances</b> |                         |                         |
| Trade receivable         | 122.19                  | 28.96                   |
| Contract assets          | -                       | -                       |
| Contract liabilities     | -                       | -                       |

Reconciling the amount of revenue recognized in the standalone statement of profit and loss with the contracted price

| Particulars                                 | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|---------------------------------------------|--------------------------------------|--------------------------------------|
| Revenue as per contract                     | 1,107.50                             | 491.88                               |
| Adjustments                                 | -                                    | -                                    |
| Discount                                    | -                                    | -                                    |
| <b>Revenue from Contract with Customers</b> | <b>1,107.50</b>                      | <b>491.88</b>                        |

| Particulars                                                                                 | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|---------------------------------------------------------------------------------------------|--------------------------------------|--------------------------------------|
| <b>26: Net Gain on Derecognition of Financial Instruments under Amortised Cost Category</b> |                                      |                                      |
| Net gain on derecognition of financials instruments under amortised cost category           | 1,381.69                             | 1,044.64                             |
|                                                                                             | <b>1,381.69</b>                      | <b>1,044.64</b>                      |

| Particulars                                                      | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|------------------------------------------------------------------|--------------------------------------|--------------------------------------|
| <b>27: Other Income</b>                                          |                                      |                                      |
| Net gain or loss on foreign currency transaction and translation | -                                    | 0.61                                 |
| Advertisement income                                             | 80.67                                | 26.53                                |
| Miscellaneous income                                             | 73.97                                | 28.86                                |
|                                                                  | <b>154.64</b>                        | <b>56.00</b>                         |

| Particulars                                | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|--------------------------------------------|--------------------------------------|--------------------------------------|
| <b>28: Finance Cost</b>                    |                                      |                                      |
| <b>Interest</b>                            |                                      |                                      |
| On debt securities                         | 1,396.76                             | 884.98                               |
| On borrowings (other than debt securities) | 3,524.83                             | 1,899.28                             |
| On subordinated liabilities                | 341.38                               | 176.97                               |
| On lease liabilities (refer note 42)       | 3.46                                 | 2.04                                 |
| Other finance cost                         | 7.07                                 | 8.94                                 |
|                                            | <b>5,273.50</b>                      | <b>2,972.21</b>                      |

| Particulars                               | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|-------------------------------------------|--------------------------------------|--------------------------------------|
| <b>29: Net Loss on Fair Value Changes</b> |                                      |                                      |
| Derivatives                               | 31.91                                | 6.95                                 |
|                                           | <b>31.91</b>                         | <b>6.95</b>                          |
| <b>Fair Value Changes</b>                 |                                      |                                      |
| Realised                                  | -                                    | -                                    |
| Unrealised                                | 31.91                                | 6.95                                 |
|                                           | <b>31.91</b>                         | <b>6.95</b>                          |

| Particulars                                              | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|----------------------------------------------------------|--------------------------------------|--------------------------------------|
| <b>30: Impairment on Financial Instruments</b>           |                                      |                                      |
| Impairment on portfolio loans measured at amortised cost | 518.95                               | 512.00                               |
| Impairment on security receipts                          | 263.48                               | -                                    |
| Portfolio loans written off                              | 539.54                               | 210.05                               |
|                                                          | <b>1,321.97</b>                      | <b>722.05</b>                        |

| Particulars                                                     | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|-----------------------------------------------------------------|--------------------------------------|--------------------------------------|
| <b>31: Employee Benefits Expenses</b>                           |                                      |                                      |
| Salaries and bonus                                              | 2,872.66                             | 1,807.15                             |
| Contribution to provident fund and other funds (refer note 41A) | 169.54                               | 120.11                               |
| Expense for employee stock option plan (refer note 46)          | 14.12                                | 16.13                                |
| Gratuity expense (refer note 41B)                               | 11.52                                | 7.32                                 |
| Staff welfare expenses                                          | 141.01                               | 88.75                                |
|                                                                 | <b>3,208.85</b>                      | <b>2,039.46</b>                      |



(₹ in million unless otherwise stated)

| Particulars                                      | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|--------------------------------------------------|--------------------------------------|--------------------------------------|
| <b>32: Depreciation and Amortisation Expense</b> |                                      |                                      |
| Depreciation                                     | 136.87                               | 76.92                                |
| Amortisation                                     | 0.09                                 | 0.19                                 |
|                                                  | <b>136.96</b>                        | <b>77.11</b>                         |

| Particulars                                                      | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|------------------------------------------------------------------|--------------------------------------|--------------------------------------|
| <b>33: Other Expenses</b>                                        |                                      |                                      |
| Rent including lease rent (refer note 42)                        | 144.18                               | 94.31                                |
| Legal and professional fee                                       | 309.07                               | 241.85                               |
| Software expenses                                                | 117.20                               | 70.61                                |
| Repair and maintenance                                           | 103.19                               | 101.64                               |
| Business promotion and advertisement expenses                    | 43.78                                | 32.45                                |
| Communication costs                                              | 66.47                                | 47.10                                |
| General insurance expenses                                       | 21.23                                | 12.47                                |
| Auditor's remuneration (refer note below)                        | 7.39                                 | 6.16                                 |
| Meeting and conference                                           | 21.43                                | 24.11                                |
| Net gain or loss on foreign currency transaction and translation | 76.14                                | -                                    |
| Net loss on sale of property, plant and equipment                | 1.61                                 | 1.41                                 |
| Electricity charges                                              | 19.07                                | 11.30                                |
| Printing and stationeries                                        | 24.44                                | 19.07                                |
| Rates and taxes                                                  | 7.99                                 | 0.84                                 |
| Director sitting fee                                             | 24.26                                | 14.26                                |
| Travelling and conveyance                                        | 113.69                               | 73.30                                |
| Donation and corporate social responsibility expenditure         | 14.32                                | 15.25                                |
| Cenvat credit disallowed                                         | 73.55                                | 50.03                                |
| First loss default guarantee expenses                            | 2.50                                 | -                                    |
| Miscellaneous expenses                                           | 50.29                                | 35.23                                |
|                                                                  | <b>1,241.80</b>                      | <b>851.39</b>                        |

**Note:**

| Particulars                | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|----------------------------|--------------------------------------|--------------------------------------|
| <b>Payment to Auditors</b> |                                      |                                      |
| <b>As auditor:</b>         |                                      |                                      |
| Audit fees                 | 6.66                                 | 5.60                                 |
| Certification fees         | 0.47                                 | 0.33                                 |
| Out of pocket expenses     | 0.26                                 | 0.23                                 |
|                            | <b>7.39</b>                          | <b>6.16</b>                          |

| Particulars                                                                                                                                                                                | For the year ended<br>March 31, 2024 | For the year ended<br>March 31, 2023 |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|--------------------------------------|
| <b>34: Income-Tax Expense</b>                                                                                                                                                              |                                      |                                      |
| <b>A. Income-Tax Expense in the Consolidated Statement of Profit and Loss consists of:</b>                                                                                                 |                                      |                                      |
| <b>Income-Tax:</b>                                                                                                                                                                         |                                      |                                      |
| Current year tax                                                                                                                                                                           | 587.58                               | 69.93                                |
| Deferred tax credit                                                                                                                                                                        | (166.82)                             | 114.60                               |
| <b>Income-Tax Expense reported in the Consolidated Statement of Profit or Loss</b>                                                                                                         | <b>420.76</b>                        | <b>184.53</b>                        |
| <b>Income-Tax recognised in other Comprehensive Income</b>                                                                                                                                 |                                      |                                      |
| Deferred tax arising on income and expenses recognised in other comprehensive income                                                                                                       | 4.43                                 | (1.63)                               |
| <b>Total</b>                                                                                                                                                                               | <b>425.19</b>                        | <b>182.90</b>                        |
| <b>B. The reconciliation between the provision for Income-Tax of the Group and amounts computed by applying the Indian statutory Income-Tax Rate to Profit before Taxes is as follows:</b> |                                      |                                      |
| Profit before tax                                                                                                                                                                          | 1,654.08                             | 715.87                               |
| Enacted tax rates in India                                                                                                                                                                 | 25.168%                              | 25.168%                              |
| Computed tax expense                                                                                                                                                                       | 416.30                               | 180.17                               |
| <b>Effect of:</b>                                                                                                                                                                          |                                      |                                      |
| Non-deductible expenses                                                                                                                                                                    | 4.40                                 | 4.25                                 |
| Earlier year tax                                                                                                                                                                           | 0.06                                 | 0.11                                 |
| <b>Total Income-Tax Expense</b>                                                                                                                                                            | <b>420.76</b>                        | <b>184.53</b>                        |

(₹ in million unless otherwise stated)

| Particulars                                                                                | For year ended<br>March 31, 2024 | For year ended<br>March 31, 2023 |
|--------------------------------------------------------------------------------------------|----------------------------------|----------------------------------|
| <b>35: Earnings Per Share</b>                                                              |                                  |                                  |
| Net profit for the year attributable to owners of the Holding Company                      | 1,228.46                         | 531.25                           |
| Less: Dividend paid on NCCCCPS*                                                            | -                                | (0.00)                           |
| <b>Net Profit for Calculation of Basic Earnings Per Share</b>                              | <b>1,228.46</b>                  | <b>531.25</b>                    |
| *March 31, 2024: Nil (March 31, 2023: ₹ 508.26)                                            |                                  |                                  |
| Net profit as above                                                                        | 1,228.46                         | 531.25                           |
| Add: Dividend on preference shares and tax thereon                                         | -                                | 0.00                             |
| <b>Net Profit for Calculation of Diluted Earnings Per Share</b>                            | <b>1,228.46</b>                  | <b>531.25</b>                    |
| <b>Calculation of Weighted Average Number of Equity Shares for Basic Earning Per Share</b> |                                  |                                  |
| Number of shares at the beginning of the year                                              | 59,328,627                       | 49,063,391                       |
| Add: Issued during the year                                                                | 127,475                          | 1,163,369                        |
| Add: Conversion of NCCCCPS into Equity shares                                              | 3,146,016                        | 13,079                           |
| <b>Number of Shares at the End of the Year (A)</b>                                         | <b>62,602,118</b>                | <b>50,239,839</b>                |
| <b>Effect of Dilution</b>                                                                  |                                  |                                  |
| Employee stock option (B)                                                                  | 395,171                          | 610,389                          |
| Non- cumulative compulsorily convertible preference shares (NCCCCPS) ©                     | 1,672,951                        | 4,420,618                        |
| <b>Weighted average number of Equity Shares for Diluted Earning Per Share (A+B+C)</b>      | <b>64,670,240</b>                | <b>55,270,846</b>                |
| <b>Basic Earnings Per Share (Amount in ₹)</b>                                              | <b>19.70</b>                     | <b>10.57</b>                     |
| <b>Diluted Earnings Per Share (Amount in ₹)</b>                                            | <b>19.07</b>                     | <b>9.61</b>                      |

Nominal value per share: ₹10 (March 31, 2023: ₹10)

### 36: Segment Reporting

The Group operates in a single business segment i.e. financing, as the nature of the loans are exposed to similar risk and return profiles, hence they are collectively operating under a single segment as per Ind AS 108 on 'Operating Segments'. The Group operates in a single geographical segment i.e. domestic, hence there is no external revenue or assets which require disclosure.

### 37: Related Parties under Ind AS 24 with whom transactions have taken place during the year :

#### Holding Company

GOJO &amp; Company, Inc.

w.e.f March 21, 2022

#### Associate entity

SATYA Micro Housing Finance Private Limited

(Formerly known as Baid Housing Finance Private Limited)

w.e.f. June 14, 2022

#### Substantial Shareholders

Dia Vikas Capital Private Limited

upto October 21, 2022

#### Other related party in accordance with Ind AS 24

- (a) Koshish Sustainable Solutions Private Limited
- (b) Koshish Marketing Solutions Private Limited
- (c) SATYA Employee Welfare Trust
- (d) Ananya Finance For Inclusive Growth Private Limited
- (e) SATYA Shakti Foundation
- (f) Credentia Finclusion Private Limited

#### Key Managerial Personnel

##### Name of Key Managerial Personnel

Mr. Vivek Tiwari

##### Designation

Managing Director,  
Chief Executive Officer  
and Chief Information Officer

Dr. Deepali Pant Joshi

Independent Director

Mr. C. P. Mohan

Independent Director

Mr. Naveen Surya

Independent Director

Dr. Ratnesh Tiwari

Non-Executive Director

Mr. Sanjay Gandhi

Nominee Director

Mr. Taejun Shin

Nominee Director

Mr. Saneesh Singh

Nominee Director

Ms. Surekha Marandi

Independent Director

Ms. Vandita Kaul

Chief Financial Officer

Mr. Amit Jain

Company Secretary and Chief Compliance Officer

Choudhary Runveer Krishanan

Company Secretary and Chief Compliance Officer

w.e.f. December 13, 2022

up to July 11, 2022

up to April 18, 2022

w.e.f. April 18, 2022

#### Relatives of Key Managerial Personnel

- (a) Mr. Girijesh Tiwari
- (b) Ms. Vandna Tiwari
- (c) Ms. Sadhna Tiwari

## Related Party Transactions during the Year:

(₹ in million unless otherwise stated)

| S. No. | Nature of Transactions                                             | Related Party                                       | Transactions during year ended March 31, 2024 | Transactions during year ended March 31, 2023 | (Payable)/Receivable |                      |
|--------|--------------------------------------------------------------------|-----------------------------------------------------|-----------------------------------------------|-----------------------------------------------|----------------------|----------------------|
|        |                                                                    |                                                     |                                               |                                               | As at March 31, 2024 | As at March 31, 2023 |
| 1.     | Remuneration*                                                      | Mr.Vivek Tiwari                                     | 89.84                                         | 56.63                                         | -                    | -                    |
|        |                                                                    | Ms. Vandita Kaul                                    | 12.08                                         | 9.17                                          | -                    | -                    |
|        |                                                                    | Mr. Amit Jain                                       | -                                             | 0.33                                          | -                    | -                    |
|        |                                                                    | Choudhary Runveer Krishanan                         | 8.64                                          | 6.34                                          | -                    | -                    |
|        |                                                                    | Mr. Girijesh Tiwari                                 | 3.10                                          | 2.16                                          | -                    | -                    |
| 2.     | Share allotment including premium (fully paid-up Equity Shares)    | GOJO & Company, Inc.                                | 380.28                                        | -                                             | -                    | -                    |
|        |                                                                    | Koshish Marketing Solution Private Limited          | 118.15                                        | -                                             | -                    | -                    |
|        |                                                                    | Koshish Sustainable Solutions Private Limited       | 1.78                                          | -                                             | -                    | -                    |
|        |                                                                    | Mr. Vivek Tiwari                                    | 24.85                                         | -                                             | -                    | -                    |
|        |                                                                    | Ms. Vandna Tiwari                                   | 8.88                                          | -                                             | -                    | -                    |
|        |                                                                    | Dr. Ratnesh Tiwari                                  | 8.52                                          | -                                             | -                    | -                    |
|        |                                                                    | Mr. Girijesh Tiwari                                 | 3.55                                          | -                                             | -                    | -                    |
|        |                                                                    | Ms. Sadhna Tiwari                                   | 1.78                                          | -                                             | -                    | -                    |
|        |                                                                    | Ms. Vandita Kaul                                    | 0.16                                          | -                                             | -                    | -                    |
|        |                                                                    | Choudhary Runveer Krishanan                         | 0.11                                          | -                                             | -                    | -                    |
| 3.     | NCCCCPS converted into Equity share                                | GOJO & Company, Inc.                                | 1,468.50                                      | 1,145.70                                      | -                    | -                    |
|        |                                                                    | Koshish Marketing Solution Pvt. Ltd.                | 46.20                                         | -                                             | -                    | -                    |
|        |                                                                    | Ms. Vandna Tiwari                                   | 11.55                                         | -                                             | -                    | -                    |
|        |                                                                    | Dr. Ratnesh Tiwari                                  | 8.25                                          | -                                             | -                    | -                    |
| 4.     | Non- Convertible debentures Issued                                 | GOJO & Company, Inc.                                | -                                             | 610.00                                        | (627.66)             | (627.59)             |
| 5.     | Issue of preference shares including premium                       | GOJO & Company, Inc.                                | -                                             | 2,014.19                                      | -                    | -                    |
|        |                                                                    | Mr. Vivek Tiwari                                    | -                                             | 2.50                                          | -                    | -                    |
|        |                                                                    | Koshish Marketing Solution Pvt. Ltd.                | -                                             | 46.20                                         | -                    | -                    |
|        |                                                                    | Ms. Vandna Tiwari                                   | -                                             | 11.55                                         | -                    | -                    |
|        |                                                                    | Dr. Ratnesh Tiwari                                  | -                                             | 8.25                                          | -                    | -                    |
| 6.     | Call money received against equity share capital including premium | Mr. Vivek Tiwari                                    | -                                             | 215.00                                        | -                    | -                    |
| 7.     | Portfolio/(Borrowing)                                              | Ananya Finance For Inclusive Growth Private Limited | 316.64/(327.45)                               | -                                             | -                    | 316.64/(327.45)      |
| 8.     | Margin Money received/(paid) to Financial Institution              | Ananya Finance For Inclusive Growth Private Limited | 58.61                                         | 120.53                                        | -                    | 58.61                |
| 9.     | Advance Given/(Repaid)                                             | Credentia Finclusion Private Limited                | 0/(16.72)                                     | 25/(8.28)                                     | -                    | 16.72                |
|        |                                                                    | Choudhary Runveer Krishanan                         | (1.80)                                        | 1.80                                          | -                    | 1.80                 |
|        |                                                                    | Mr. Girijesh Tiwari                                 | 0.1/(0.1)                                     | -                                             | -                    | -                    |
| 10.    | Amount received/Adjusted on ESOP exercised by employees            | SATYA Employee Welfare Trust                        | 12.15                                         | 14.37                                         | 23.98                | 36.13                |
| 11.    | Interest income on loan given                                      | Credentia Finclusion Private Limited                | 1.90                                          | 2.60                                          | -                    | -                    |
| 12.    | Interest income on margin money                                    | Ananya Finance For Inclusive Growth Private Limited | 1.54                                          | 8.69                                          | -                    | -                    |
| 13.    | Interest income/ (Finance Cost)                                    | Ananya Finance For Inclusive Growth Private Limited | 9.17/(9.93)                                   | 5.24/(5.24)                                   | (0.76)               | -                    |
| 14.    | Fee and commission income                                          | Ananya Finance For Inclusive Growth Private Limited | 0.03                                          | 0.15                                          | -                    | 0.01                 |
| 15.    | Finance cost                                                       | GOJO & Company, Inc.                                | 164.69                                        | 60.29                                         | (92.35)/1.63         | (0.28)               |
| 16.    | Professional Fees                                                  | Credentia Finclusion Private Limited                | 49.63                                         | 35.26                                         | -                    | -                    |
| 17.    | Donation and corporate social responsibility expenditure           | SATYA Shakti Foundation                             | 13.22                                         | 13.00                                         | -                    | -                    |
| 18.    | Director sitting fees and Commission                               | Dr. Deepali Pant Joshi                              | 4.52                                          | 2.80                                          | (2.10)               | (1.00)               |
|        |                                                                    | Mr. C. P. Mohan                                     | 5.03                                          | 2.24                                          | (2.10)               | (1.00)               |
|        |                                                                    | Mr. Naveen Surya                                    | 4.24                                          | 2.24                                          | (2.10)               | (1.00)               |
|        |                                                                    | Dr. Ratnesh Tiwari                                  | 2.38                                          | 1.31                                          | -                    | -                    |
|        |                                                                    | Mr. Saneesh Singh                                   | -                                             | 0.32                                          | -                    | -                    |
|        |                                                                    | Mr. Sanjay Gandhi                                   | 1.78                                          | 1.62                                          | -                    | -                    |
|        |                                                                    | Mr. Taejun Shin                                     | 0.96                                          | 1.04                                          | -                    | (0.07)               |
|        |                                                                    | Ms. Surekha Marandi                                 | 4.43                                          | 2.69                                          | (2.10)               | (1.00)               |

\* As the provision for gratuity, leave compensation and share based compensation is made for the Group as a whole, the amount pertaining to the Key Management Personnel is not specifically identified and hence not included above.



### 38: Fair Value

(₹ in million unless otherwise stated)

The carrying value and fair value of financial instruments by categories are as follows:

| Particulars                      | Carrying Value          |                         | Fair Value              |                         |
|----------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
|                                  | As at<br>March 31, 2024 | As at<br>March 31, 2023 | As at<br>March 31, 2024 | As at<br>March 31, 2023 |
| <b>Financial Assets</b>          |                         |                         |                         |                         |
| Loan portfolio                   | 49,547.39               | 38,231.59               | 49,547.39               | 38,231.59               |
| <b>Financial Liabilities</b>     |                         |                         |                         |                         |
| Borrowings**                     | 47,708.89               | 36,664.05               | 47,708.89               | 36,664.05               |
| Derivative financial instruments | 38.86                   | 6.95                    | 38.86                   | 6.95                    |

\*\*represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

The carrying amounts of cash and cash equivalents, bank balances other than cash and cash equivalents, trade receivables, other financial assets/liabilities, other non-financial assets/liabilities and provisions are considered to be the same as their fair values, due to their short-term nature.

### 39: Fair Value Hierarchy of assets and liabilities

#### Fair Value Measurement

The fair value hierarchy is based on inputs to valuation techniques that are used to measure fair value that are either observable or unobservable and consists of the following three levels:

**Level 1** - Hierarchy includes financial instruments of which prices is available in active markets for identical assets or liabilities.

**Level 2** - The fair value of financial instruments that are not traded in an active market are determined using valuation techniques which maximize the use of observable market data (either directly as prices or indirectly derived from prices) and rely as little as possible on entity-specific estimates. If all significant inputs required to fair value an instrument are observable, the instrument is included in level 2.

**Level 3** - If one or more of the significant inputs is not based on observable market data, the instrument is included in level 3. This is the case for unlisted equity securities, contingent consideration and indemnification asset included in level 3.

The financial instruments included in Level 2 of fair value hierarchy have been valued using quotes available for similar assets and liabilities in the active market. The investments included in Level 3 of fair value hierarchy have been valued using the cost approach to arrive at their fair value. The cost of unquoted investments approximate the fair value because there is a range of possible fair value measurements and the cost represents estimate of fair value within that range.

The following table summarizes financial assets and liabilities measured at fair value on a recurring basis and financial assets that are not measured at fair value on a recurring basis (but fair value disclosure is required):-

#### I. The Carrying Amount and Fair Value Measurement hierarchy for Assets and Liabilities as at March 31, 2024 is as follows:

| Particulars                                     | Carrying Value   | Fair Value       | Level 1  | Level 2  | Level 3          | Total            |
|-------------------------------------------------|------------------|------------------|----------|----------|------------------|------------------|
| Loan portfolio (Amortised cost)                 | 49,547.39        | 49,547.39        | -        | -        | 49,547.39        | 49,547.39        |
| Investment (Fair value through profit and loss) | 627.38           | 627.38           | -        | -        | 627.38           | 627.38           |
| <b>Total</b>                                    | <b>50,174.77</b> | <b>50,174.77</b> | <b>-</b> | <b>-</b> | <b>50,174.77</b> | <b>50,174.77</b> |

#### Liabilities

| Particulars                                                                   | Carrying Value   | Fair Value       | Level 1  | Level 2      | Level 3          | Total            |
|-------------------------------------------------------------------------------|------------------|------------------|----------|--------------|------------------|------------------|
| Borrowings (Amortised cost)*                                                  | 47,708.89        | 47,708.89        | -        | -            | 47,708.89        | 47,708.89        |
| <b>Derivative financial instruments at fair value through profit and loss</b> |                  |                  |          |              |                  |                  |
| Currency and interest swaps                                                   | 38.86            | 38.86            | -        | 38.86        | -                | 38.86            |
| <b>Total</b>                                                                  | <b>47,747.75</b> | <b>47,747.75</b> | <b>-</b> | <b>38.86</b> | <b>47,708.89</b> | <b>47,747.75</b> |

\*represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

#### II. The Carrying Amount and Fair Value Measurement hierarchy for Assets and Liabilities as at March 31, 2023 is as follows:

| Particulars                                     | Measured at amortised cost |                  |          |          |                  |                  |
|-------------------------------------------------|----------------------------|------------------|----------|----------|------------------|------------------|
|                                                 | Carrying Value             | Fair Value       | Level 1  | Level 2  | Level 3          | Total            |
| Loan portfolio (Amortised cost)                 | 38,231.59                  | 38,231.59        | -        | -        | 38,231.59        | 38,231.59        |
| Investment (Fair value through profit and loss) | 1,261.30                   | 1,261.30         | -        | -        | 1,261.30         | 1,261.30         |
| <b>Total</b>                                    | <b>39,492.89</b>           | <b>39,492.89</b> | <b>-</b> | <b>-</b> | <b>39,492.89</b> | <b>39,492.89</b> |

## Liabilities

(₹ in million unless otherwise stated)

| Particulars                                                                   | Measured at Amortised Cost |                  |          |             |                  |                  |
|-------------------------------------------------------------------------------|----------------------------|------------------|----------|-------------|------------------|------------------|
|                                                                               | Carrying Value             | Fair Value       | Level 1  | Level 2     | Level 3          | Total            |
| Borrowings*                                                                   | 36,664.05                  | 36,664.05        | -        | -           | 36,664.05        | 36,664.05        |
| <b>Derivative financial instruments at fair value through profit and loss</b> |                            |                  |          |             |                  |                  |
| Currency and interest swaps                                                   | 6.95                       | 6.95             | -        | 6.95        | -                | 6.95             |
| <b>Total</b>                                                                  | <b>36,671.00</b>           | <b>36,671.00</b> | <b>-</b> | <b>6.95</b> | <b>36,664.05</b> | <b>36,671.00</b> |

\*represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

## 40: Capital Management

The Group's objective for capital management is to maximize shareholders' value, safeguard business continuity, meet the regulatory requirement and support the growth of the Group. The Group determines the capital requirement based on annual operating plans and long-term and other strategic investment plans. The funding requirements are met through borrowings, retained earnings and operating cash flows generated.

As NBFC-MFI, the RBI requires the Holding Company to maintain a minimum capital to risk weighted assets ratio ("CRAR") consisting of Tier I and Tier II capital of 15% of its aggregate risk weighted assets. Further, the total of Tier II capital cannot exceed 100% of its Tier I capital at any point of time. The capital management process of the Group ensures to maintain a healthy CRAR at all the times.

The Group has a board approved policy on resource planning which states that the resource planning of the Group shall be based on its Asset Liability Management (ALM) requirement. The policy of the Group on resource planning will also cover the objectives of the regulatory requirement. The policy prescribes the sources of funds, threshold for mix from various sources, tenure, manner of raising the funds etc.

| Particulars                             | March 31, 2024 | March 31, 2023 |
|-----------------------------------------|----------------|----------------|
| Borrowings                              | 47,708.89      | 36,664.05      |
| Equity                                  | 10,182.66      | 8,376.94       |
| <b>Debt-equity ratio (no. of times)</b> | <b>4.69</b>    | <b>4.38</b>    |

## 41: Employee Benefit Plans

A. Defined Contribution Plans  
Provident and Other Funds

The Group makes contribution to provident fund, employee state insurance scheme contributions, labour welfare fund and national pension scheme which are defined contribution plans, for qualifying employees. Under the schemes, the Group is required to contribute a specified percentage of the payroll costs to fund the benefits.

| Particulars              | March 31, 2024 | March 31, 2023 |
|--------------------------|----------------|----------------|
| Employee provident fund  | 160.10         | 92.62          |
| Employee state insurance | 4.94           | 24.27          |
| Labour welfare fund      | 0.11           | 0.26           |
| National pension scheme  | 4.39           | 2.96           |
| <b>Total</b>             | <b>169.54</b>  | <b>120.11</b>  |

## B. Defined Benefit Plans

The Group has funded defined benefit gratuity plan. Every employee who has completed five years or more of service is eligible for gratuity, on cessation of employment and it is computed at 15 days salary (last drawn salary) for each completed year of service subject to limit of 2 million as per the Payment of Gratuity Act, 1972. Gratuity liability for all employees is based upon actuarial valuations carried out at the end of every financial year. Major drivers in actuarial assumptions, typically, are years of service and employee compensation. In accordance with Indian Accounting Standard (Ind AS) 19 on 'Employee Benefits', commitments are actuarially determined using the 'Projected Unit Credit' Method. Gains and losses on changes in actuarial assumptions are accounted for in the statement of profit and loss as other comprehensive income.

The following tables summarize the components of net benefit expense recognized in the consolidated statement of profit and loss and amounts recognized in the consolidated Balance Sheet for the gratuity plan:

## Movement in Defined Benefit Obligations

| Particulars                                                 | March 31, 2024 | March 31, 2023 |
|-------------------------------------------------------------|----------------|----------------|
| Defined benefit obligation as at the beginning of the year  | 29.30          | 17.09          |
| Current service cost                                        | 9.44           | 5.67           |
| Interest on defined benefit obligation                      | 2.08           | 1.17           |
| Re-measurement (gains)/losses on defined benefit plans      | 17.74          | 6.46           |
| Benefits paid                                               | (1.19)         | (1.06)         |
| <b>Defined Benefit Obligation as at the End of the Year</b> | <b>57.40</b>   | <b>29.33</b>   |

| Particulars                                                         | March 31, 2024 | March 31, 2023 |
|---------------------------------------------------------------------|----------------|----------------|
| Opening value of plan assets                                        | -              | -              |
| Return on plan assets excluding amounts included in interest income | 0.14           | -              |
| Contributions by employer                                           | 47.85          | -              |
| <b>Closing Value of Plan Assets</b>                                 | <b>47.99</b>   | <b>-</b>       |

**Amount recognised in Balance Sheet**

(₹ in million unless otherwise stated)

| Particulars                                                      | March 31, 2024 | March 31, 2023 |
|------------------------------------------------------------------|----------------|----------------|
| Present value of obligations                                     | 57.39          | 29.33          |
| Fair value on plan assets                                        | 47.99          | NA             |
| <b>Net defined benefit liability recognised in balance sheet</b> | <b>9.40</b>    | <b>29.33</b>   |

**Expenses charged to the Statement of Profit and Loss**

| Particulars          | March 31, 2024 | March 31, 2023 |
|----------------------|----------------|----------------|
| Current service cost | 9.44           | 6.15           |
| Interest cost        | 2.08           | 1.17           |
| <b>Total</b>         | <b>11.52</b>   | <b>7.32</b>    |

**Re-Measurement Gains/(Losses) in the Other Comprehensive Income**

| Particulars                                                         | March 31, 2024 | March 31, 2023 |
|---------------------------------------------------------------------|----------------|----------------|
| Re-measurement gains/(losses) on defined benefit plans              | (17.74)        | (6.46)         |
| Return on plan assets excluding amounts included in interest income | 0.14           | -              |
| <b>Amount recognised under other comprehensive income</b>           | <b>(17.60)</b> | <b>(6.46)</b>  |

**Actuarial Gain/(Loss) on Defined Benefit Obligation**

| Particulars                                                  | March 31, 2024 | March 31, 2023 |
|--------------------------------------------------------------|----------------|----------------|
| Actuarial gain/(loss) from change in demographic assumptions | -              | -              |
| Actuarial gain/(loss) from change in financial assumptions   | (10.26)        | 0.98           |
| Actuarial gain/(loss) from change in experience adjustments  | (7.48)         | (7.44)         |

**Summary of Actuarial Assumptions**

| Particulars                             | March 31, 2024                                        | March 31, 2023                                        |
|-----------------------------------------|-------------------------------------------------------|-------------------------------------------------------|
| Discount rate                           | 7.20%                                                 | 7.30% - 7.45%                                         |
| Expected return on plan assets          | 7.20%                                                 | NA                                                    |
| Rate of Increase in compensation levels | 4% p.a.- 6% p.a.                                      | 4% p.a.                                               |
| Withdrawal rates                        | 40% at lower service reducing to 0% at higher service | 40% at lower service reducing to 0% at higher service |

**A Quantitative Sensitivity Analysis for Significant Assumptions as at the Balance Sheet date are as shown below:**

| Particulars              | March 31, 2024 | March 31, 2023 |
|--------------------------|----------------|----------------|
| Discount rate (+0.5%)    | (53.83)        | (27.54)        |
| Discount rate (-0.5%)    | 60.78          | 31.20          |
| Salary Inflation (+0.5%) | 60.00          | 31.04          |
| Salary Inflation (-0.5%) | (54.36)        | (27.69)        |
| Withdrawal Rate (+10%)   | (55.55)        | (28.37)        |
| Withdrawal Rate (-10%)   | 58.94          | 30.23          |

**Maturity Profile of Defined Benefit Obligation**

| Particulars       | March 31, 2024 | March 31, 2023 |
|-------------------|----------------|----------------|
| Year 1            | 5.08           | 3.04           |
| Year 2            | 5.83           | 3.65           |
| Year 3            | 7.37           | 3.81           |
| Year 4            | 6.68           | 4.41           |
| Year 5            | 4.83           | 3.77           |
| Year 6 to Year 10 | 10.38          | 6.19           |

**Discount Rate:** The rate used to discount post-employment benefit obligation is determined by reference to market yield at the balance sheet date on government bonds.

**Salary Escalation Rate:** This is Management's estimate of the increases in the salaries of the employees over the long term. Estimated future salary increases takes account of inflation, seniority, promotion and other relevant factors such as supply and demand in the employment market.

**42: Leases**

Group as a lessee

The Group has lease contracts for office premises taken on lease. The lease terms are between 1 to 12 years.

The Group also has certain lease with lease terms of 12 months or less. The Group applies the 'short-term lease' recognition exemptions for these leases.

The carrying amounts of right-of-use assets recognised and the movements during the year are as follows:

| Particulars                          | March 31, 2024 | March 31, 2023 |
|--------------------------------------|----------------|----------------|
| Balance at the beginning of the year | 9.00           | 9.93           |
| Additions made during the year       | 33.71          | 6.97           |
| Depreciation charge for the year     | (16.78)        | (7.90)         |
| Balance at the end of the year       | 25.93          | 9.00           |



(₹ in million unless otherwise stated)

ROU assets and lease liability have been included in the property, plant and equipment and other financial liabilities respectively in the balance sheet.

The carrying amounts of lease liabilities and the movements during the year are as follows:

| Particulars                          | March 31, 2024 | March 31, 2023 |
|--------------------------------------|----------------|----------------|
| Balance at the beginning of the year | 15.96          | 17.08          |
| Additions made during the year       | 33.71          | 6.97           |
| Interest accretion for the year      | 3.46           | 2.04           |
| Payments made during the year        | (18.28)        | (10.13)        |
| Balance at the end of the year       | 34.85          | 15.96          |

The following are the amounts recognised in consolidated statement of profit and loss:

| Particulars                                                         | March 31, 2024 | March 31, 2023 |
|---------------------------------------------------------------------|----------------|----------------|
| Depreciation expense in respect of right-of-use asset               | 16.78          | 7.90           |
| Interest expense in respect of lease liabilities                    | 3.46           | 2.04           |
| Expense relating to short-term leases (included on other expenses)  | 144.18         | 94.31          |
| Total amount recognised in consolidated statement of profit or loss | 164.42         | 104.25         |

The Group's total cash outflow for leases was ₹ 162.47 million during year ended March 31, 2024 (₹ 104.44 million during the year ended March 31, 2023).

The table below provides details regarding the contractual maturities of lease liabilities on an undiscounted basis:

| Particulars          | March 31, 2024 | March 31, 2023 |
|----------------------|----------------|----------------|
| Less than one year   | 14.48          | 11.91          |
| One to five year     | 31.65          | 6.62           |
| More than five years | 0.57           | -              |
| <b>Total</b>         | <b>46.70</b>   | <b>18.53</b>   |

#### 43: Details of Dues to Micro, Small and Medium Enterprises as defined under the MSMED Act, 2006

| Particulars                                                                                                                                                                                                                                          | March 31, 2024 | March 31, 2023 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|
| The principal amount remaining unpaid to any supplier as at the end of year:                                                                                                                                                                         |                |                |
| - The principal amount due to micro and small enterprises                                                                                                                                                                                            | Nil            | 0.53           |
| - Interest due on the above                                                                                                                                                                                                                          | Nil            | Nil            |
| The amount of interest paid by the buyer under MSMED Act, 2006 along with the amounts of the payment made to the supplier beyond the appointed day during year                                                                                       | Nil            | Nil            |
| The amount of interest due and payable for the period (where the principal has been paid but interest under the MSMED Act, 2006 not paid)                                                                                                            | Nil            | Nil            |
| The amount of interest accrued and remaining unpaid at the end of accounting year                                                                                                                                                                    | Nil            | Nil            |
| The amount of further interest due and payable even in the succeeding year, until such date when the interest dues as above are actually paid to the small enterprise, for the purpose of disallowance as a deductible expenditure under section 23. | Nil            | Nil            |

#### 44: Risk Management and Financial Objectives

Risk is an integral part of the Group's business and sound risk management is critical to the success. As a financial intermediary, the Group is exposed to risks that are particular to its lending and the environment within which it operates and primarily includes credit, liquidity and market risks. The Group has a risk management policy which covers risks associated with the financial assets and liabilities. The risk management policy is approved by the Board of Directors.

The Group has identified and implemented comprehensive policies and procedures to assess, monitor and manage risk throughout the Group. The risk management process is continuously reviewed, improved and adapted in the context of changing risk scenario and the agility of the risk management process is monitored and reviewed for its appropriateness in the changing risk landscape. The process of continuous evaluation of risks includes taking stock of the risk landscape on an event-driven basis.

The Group has an elaborate process for risk management. Major risks identified by the businesses and functions are systematically addressed through mitigating actions on a continuing basis.

##### 44.1 Credit Risk

Credit risk is the risk of loss that may occur from defaults by Borrowers under loan agreements. In order to address credit risk, the Group have stringent credit assessment policies for client selection. Measures such as verifying client details, online documentation and the usage of credit bureau data to get information on past credit behaviour also supplement the efforts for containing credit risk. The Group also follows a systematic methodology in the opening of new branches, which takes into account factors such as the demand for credit in the area; income and market potential; and socio-economic and law and order risks in the proposed area. Further, client due diligence procedures encompass various layers of checks, designed to assess the quality of the proposed group and to confirm that they meet our criteria.

The Group is rural focused NBFC-MFI with a geographically diversified presence in India and offer income generation loans under the joint liability group model, predominantly to women from low-income households in rural areas. Further, as it focuses on providing micro-loans in rural areas, our results of operations are affected by the performance and the future growth potential of microfinance in rural India. Our Clients typically have limited sources of income, savings and credit history and the loans are typically provided free of collateral. The borrowers generally do not have a high level of financial resilience, and, as a result, they can be adversely affected by declining economic conditions and natural calamities. In addition, we rely on non-traditional guarantee mechanisms rather than tangible assets as collateral, which may not be effective in recovering the value of loans.

In order to mitigate the impact of credit risk in the future profitability, the Group creates impairment loss allowance basis the Expected Credit Loss (ECL) model for the outstanding loans as at balance sheet date. refer note 3A(e) for details.

## 44.2 Liquidity Risk

(₹ in million unless otherwise stated)

Liquidity risk refers to the risk that the Group may not meet its financial obligations. Liquidity risk arises due to the unavailability of adequate funds at an appropriate cost or tenure. The objective of liquidity risk management is to maintain sufficient liquidity and ensure that funds are available for use as per requirements. The Group consistently generates sufficient cash flows from operating and financing activities to meet its financial obligations as and when they fall due. The Group's resource mobilization team sources funds from multiple sources, which inter-alia includes banks, financial institutions and capital markets to maintain a healthy mix of sources. The resource mobilization team is responsible for diversifying fundraising sources, managing interest rate risks and maintaining a strong relationship with banks, financial institutions, other domestic and foreign financial institutions and rating agencies to ensure the liquidity risk is well addressed. Further, the maturity schedule for all financial liabilities and assets are regularly reviewed and monitored. The Group has a Asset Liability Management (ALM) policy and ALM Committee to review and monitor the liquidity risk and ensure the compliance with the prescribed regulatory requirement. The ALM Policy prescribes the detailed guidelines for managing the liquidity risk.

### Maturity Pattern of Assets and Liabilities as at March 31, 2024:

| Particulars                                  | Upto 1 month | 1 to 2 months | 2 to 3 months | 3 to 6 months | 6 months to 1 year | 1 to 3 years | 3 to 5 years | Over 5 years | Total     |
|----------------------------------------------|--------------|---------------|---------------|---------------|--------------------|--------------|--------------|--------------|-----------|
| Borrowings*                                  | 1,867.71     | 1,962.87      | 2,385.15      | 7,357.41      | 11,196.13          | 23,690.07    | 6,473.61     | 2,990.22     | 57,923.17 |
| Trade payables                               | 333.26       | 4.05          | -             | -             | -                  | -            | -            | -            | 337.31    |
| Derivative financial instruments liabilities | -            | -             | -             | -             | -                  | 19.32        | 9.97         | 9.57         | 38.86     |
| Other financial liabilities                  | 1,549.81     | 5.55          | 1.04          | 11.34         | 4.90               | 28.66        | 5.22         | 0.55         | 1,607.07  |
| Loan portfolio                               | 2,994.08     | 3,935.15      | 3,410.05      | 10,837.15     | 14,123.13          | 25,995.76    | 561.44       | 1,093.97     | 62,950.73 |
| Investments                                  | 30.00        | 30.00         | 30.00         | 90.00         | 180.00             | 267.38       | -            | -            | 627.38    |
| Financial assets (other) #                   | 924.35       | 189.88        | 722.01        | 250.55        | 2,939.96           | 1,284.41     | 207.61       | 22.34        | 6,541.11  |

\*represents debt securities, borrowings (other than debt securities), subordinated liabilities and interest.

The above maturity pattern is based on the undiscounted contractual cash flows under the respective arrangements where such assets and liabilities have been recognised.

# It includes trade receivables, balance with banks/financial institutions and other financial assets.

### Maturity Pattern of Assets and Liabilities as at March 31, 2023:

| Particulars                 | Upto 1 month | 1 to 2 months | 2 to 3 months | 3 to 6 months | 6 months to 1 year | 1 to 3 years | 3 to 5 years | Over 5 years | Total     |
|-----------------------------|--------------|---------------|---------------|---------------|--------------------|--------------|--------------|--------------|-----------|
| Borrowings*                 | 1,688.95     | 1,742.23      | 1,686.95      | 6,097.43      | 9,545.13           | 17,498.92    | 4,997.97     | -            | 43,257.57 |
| Trade payables              | 101.97       | -             | 0.50          | -             | 1.52               | -            | -            | -            | 103.99    |
| Other financial liabilities | 1,190.33     | 0.99          | 1.55          | 2.97          | 5.98               | 4.16         | 2.46         | -            | 1,208.44  |
| Loan portfolio              | 1,913.34     | 2,707.00      | 2,734.93      | 8,171.83      | 11,954.39          | 19,962.22    | 258.02       | 302.34       | 48,004.07 |
| Investments                 | 31.40        | 22.81         | 22.81         | 68.44         | 416.92             | 547.50       | 148.99       | 2.43         | 1,261.31  |
| Financial assets (other) #  | 579.46       | 168.44        | 163.44        | 546.46        | 1,097.00           | 1,027.78     | 16.30        | 2.61         | 3,601.49  |

\*represents debt securities, borrowings (other than debt securities), subordinated liabilities and interest.

The above maturity pattern is based on the undiscounted contractual cash flows under the respective arrangements where such assets and liabilities have been recognised.

#It includes trade receivables, balance with banks/financial institutions and other financial assets.

## 44.3 Market Risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market factor. Such changes in the values of financial instruments may result from changes in the interest rates, credit, liquidity and other market changes. The Group is exposed primarily to interest rate risk which has been discussed below:

### Interest Rate Risk

The Group is subject to interest rate risk, principally because it lends to clients at fixed interest rates and for periods that may differ from its funding sources, while the Group's borrowings are at both fixed and variable interest rates for different periods. The Group assesses and manages its interest rate risk by managing its assets and liabilities. The Group's Asset Liability Management Committee evaluates asset liability management, and ensures that all significant mismatches, if any, are being managed appropriately.

The Group has an Asset Liability Management (ALM) policy, approved by the Board of Directors, for managing interest rate risk and policy for determining the interest rate to be charged on the loans given.

The following table demonstrates the sensitivity to a reasonably possible change in the interest rates on the portion of borrowings affected. With all other variables held constant, the profit before tax is affected through the impact on floating rate borrowings, as follows:

| Finance cost   | For year ended March 31, 2024 | For year ended March 31, 2023 |
|----------------|-------------------------------|-------------------------------|
| 0.50% increase | (48.35)                       | (23.83)                       |
| 0.50% decrease | 48.35                         | 23.83                         |

## 45: Transfer of Financial Assets

### a. Securitization Transactions:

During the year, the Group has entered into securitization arrangement with two party. Under such arrangement, the Group has transferred a pool of loan portfolio, which does not fulfil the derecognition criteria specified under Ind AS 109 as the risk and rewards with respect to these assets are not substantially transferred.

Following such transfer, the Group's involvement in these assets is as follows:

- As a servicer of the transferred assets
- To the extent of credit enhancements provided to such parties

The value of financial assets and liabilities as on:

| Particulars                               | As at March 31, 2024 | As at March 31, 2023 |
|-------------------------------------------|----------------------|----------------------|
| Carrying amount of associated assets      | 185.91               | 1,052.23             |
| Carrying amount of associated liabilities | 161.74               | 1,001.38             |
| Fair value of associated assets           | 185.91               | 1,052.23             |
| Fair value of associated liabilities      | 161.74               | 1,001.38             |

The carrying value of securitized loans approximate their fair value as the loans once sold cannot be transferred again.

**b. Assignment Transactions:**

(₹ in million unless otherwise stated)

The Group has transferred a part of its loan portfolio (measured at amortized cost) vide assignment deals executed with various parties, as a source of finance. As per the terms of deal, the derecognition criteria as per Ind AS 109 (as all the risks and rewards relating to assets being transferred to the buyer) being met, the assets have been derecognised.

The management has evaluated the impact of the assignment transactions executed during the year on its business model. Based on the future business plan, the Group's business model remains to hold the assets for collecting contractual cash flows.

**The table below summarises the Carrying Amount of the Derecognised Financial Assets and the Gain/(Loss) on Derecognition:**

| Particulars                                      | For year ended March 31, 2024 | For year ended March 31, 2023 |
|--------------------------------------------------|-------------------------------|-------------------------------|
| Carrying amount of derecognised financial assets | 10,484.95                     | 8,867.83                      |
| Gain from derecognition during the year          | 1,381.69                      | 1,160.99                      |

Since the Group transferred the above financial assets in a transfer that qualified for derecognition in its entirety, therefore the whole of the interest spread (over the expected life of the asset) is recognised on the date of derecognition itself as interest only strip receivable and correspondingly recognised as profit on derecognition of financial assets.

**c. The holding company has transferred certain stressed loans to asset reconstruction Company trust, details of which are given below:**

| Particulars                                                                             | For year ended March 31, 2024 | For year ended March 31, 2023 |
|-----------------------------------------------------------------------------------------|-------------------------------|-------------------------------|
| Number of loan accounts assigned during the year                                        | -                             | 73,081.00                     |
| Aggregate principal outstanding of loan transferred as on March 31, 2023 (₹ in million) | -                             | 1,915.00                      |
| Weighted average remaining maturity (in months)                                         | -                             | 13.30                         |
| Net book value of loan transferred (at the time of transfer) (₹ in million)*            | -                             | 2,107.57                      |
| Aggregate consideration (₹ in million)                                                  | -                             | 1,500.00                      |
| Additional consideration realized in respect of account transferred in earlier year     | -                             | -                             |

\*excludes ECL provision of ₹ Nil (Previous year : ₹ 491.21 million) which has been reversed on account of sale of portfolio of such loans.

**46: Employee Stock Option Plan (ESOP)**

The Holding Company has provided an equity settled share based payment scheme to its employees. The details of such share based payment scheme are as follows:

| Particulars     | Grant     | Number of options granted | Vesting period (in years) | Vesting conditions                                     |
|-----------------|-----------|---------------------------|---------------------------|--------------------------------------------------------|
| SATYA ESOP 2018 | Grant I   | 995,200                   | 4                         | 25% vests every year subject to continuance of service |
| SATYA ESOP 2018 | Grant II  | 258,800                   | 4                         | 25% vests every year subject to continuance of service |
| SATYA ESOP 2018 | Grant III | 170,000                   | 4                         | 25% vests every year subject to continuance of service |
| SATYA ESOP 2018 | Grant IV  | 90,336                    | 4                         | 25% vests every year subject to continuance of service |

Exercise period is 3 years from the date of vesting of options.

The expense recognised for employee services received during the year is ₹14.12 million (March 31, 2022: 16.13 million).

**(a) The following table lists the input to the Black-Scholes Model used for the options granted by the Company:**

| Particulars                                             | Grant I                                                                                                                                                                                                                                                                                                                                                                                      | Grant II                                                                                                                                                                                                                                                                                                                                                                                     | Grant III                                                                                                                                                                                                                                                                                                                                                                                    | Grant IV                                                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Date of Grant                                           | May 01, 2019                                                                                                                                                                                                                                                                                                                                                                                 | November 05, 2020                                                                                                                                                                                                                                                                                                                                                                            | May 01, 2022                                                                                                                                                                                                                                                                                                                                                                                 | June 01, 2023                                                                                                                                                                                                                                                                                                                                                                                |
| Date of Board/Compensation Committee approval           | October 22, 2018                                                                                                                                                                                                                                                                                                                                                                             | November 05, 2020                                                                                                                                                                                                                                                                                                                                                                            | November 09, 2022                                                                                                                                                                                                                                                                                                                                                                            | May 23, 2023                                                                                                                                                                                                                                                                                                                                                                                 |
| Number of options granted                               | 9,95,200                                                                                                                                                                                                                                                                                                                                                                                     | 2,58,800                                                                                                                                                                                                                                                                                                                                                                                     | 1,70,000                                                                                                                                                                                                                                                                                                                                                                                     | 90,336                                                                                                                                                                                                                                                                                                                                                                                       |
| Method of settlement                                    | Equity                                                                                                                                                                                                                                                                                                                                                                                       | Equity                                                                                                                                                                                                                                                                                                                                                                                       | Equity                                                                                                                                                                                                                                                                                                                                                                                       | Equity                                                                                                                                                                                                                                                                                                                                                                                       |
| Graded vesting period                                   |                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                              |
| Day following the expiry of 12 months from grant        | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          |
| Day following the expiry of 24 months from grant        | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          |
| Day following the expiry of 36 months from grant        | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          |
| Day following the expiry of 48 months from grant        | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          | 25%                                                                                                                                                                                                                                                                                                                                                                                          |
| Exercise period                                         | 3 years from the date of vesting of options                                                                                                                                                                                                                                                                                                                                                  | 3 years from the date of vesting of options                                                                                                                                                                                                                                                                                                                                                  | 3 years from the date of vesting of options                                                                                                                                                                                                                                                                                                                                                  | 3 years from the date of vesting of options                                                                                                                                                                                                                                                                                                                                                  |
| Vesting conditions                                      | Minimum period of one year between Grant of Options and Vesting of Options; Vesting Period in any case shall not exceed 5 (Five) years from the Grant Date; Employee must be in service at the time of vesting and must neither be serving his notice for termination of employment with the Company nor be subject to any disciplinary proceedings pending against him on the Vesting Date. | Minimum period of one year between Grant of Options and Vesting of Options; Vesting Period in any case shall not exceed 5 (Five) years from the Grant Date; Employee must be in service at the time of vesting and must neither be serving his notice for termination of employment with the Company nor be subject to any disciplinary proceedings pending against him on the Vesting Date. | Minimum period of one year between Grant of Options and Vesting of Options; Vesting Period in any case shall not exceed 5 (Five) years from the Grant Date; Employee must be in service at the time of vesting and must neither be serving his notice for termination of employment with the Company nor be subject to any disciplinary proceedings pending against him on the Vesting Date. | Minimum period of one year between Grant of Options and Vesting of Options; Vesting Period in any case shall not exceed 5 (Five) years from the Grant Date; Employee must be in service at the time of vesting and must neither be serving his notice for termination of employment with the Company nor be subject to any disciplinary proceedings pending against him on the Vesting Date. |
| Weighted average of remaining contractual life in years | 0.33                                                                                                                                                                                                                                                                                                                                                                                         | 2.10                                                                                                                                                                                                                                                                                                                                                                                         | 3.06                                                                                                                                                                                                                                                                                                                                                                                         | 4.67                                                                                                                                                                                                                                                                                                                                                                                         |
| Year I                                                  | 0.00                                                                                                                                                                                                                                                                                                                                                                                         | 0.60                                                                                                                                                                                                                                                                                                                                                                                         | 0.00                                                                                                                                                                                                                                                                                                                                                                                         | 3.17                                                                                                                                                                                                                                                                                                                                                                                         |
| Year II                                                 | 0.00                                                                                                                                                                                                                                                                                                                                                                                         | 1.60                                                                                                                                                                                                                                                                                                                                                                                         | 3.08                                                                                                                                                                                                                                                                                                                                                                                         | 4.17                                                                                                                                                                                                                                                                                                                                                                                         |
| Year III                                                | 0.98                                                                                                                                                                                                                                                                                                                                                                                         | 2.60                                                                                                                                                                                                                                                                                                                                                                                         | 4.08                                                                                                                                                                                                                                                                                                                                                                                         | 5.17                                                                                                                                                                                                                                                                                                                                                                                         |
| Year IV                                                 | 1.98                                                                                                                                                                                                                                                                                                                                                                                         | 3.60                                                                                                                                                                                                                                                                                                                                                                                         | 5.08                                                                                                                                                                                                                                                                                                                                                                                         | 6.17                                                                                                                                                                                                                                                                                                                                                                                         |



(₹ in million unless otherwise stated)

(b) The details of activity under SATYA ESOP 2018 with an exercise price of ₹ 45 for the year ended March 31, 2024 have been summarised below:

| Particulars                                      | Grant I | Grant II | Grant III | Grant IV |
|--------------------------------------------------|---------|----------|-----------|----------|
| Options outstanding at the beginning of the year | 188,804 | 139,250  | 1,70,000  | -        |
| Options granted during the year                  | -       | -        | -         | 90,336   |
| Options exercised during the year                | 109,527 | 41,200   | 42,500    | -        |
| Options lapsed during the year                   | 12,541  | 10,200   | -         | -        |
| Options outstanding at the end of the year       | 66,736  | 87,850   | 127,500   | 90,336   |
| Options exercisable at the end of the year       | 66,736  | 38,000   | -         | -        |

(c) Details of Stock Options granted by the Group:

The Black-Scholes Model has been used for computing the weighted average fair value considering the following:

| Particulars                             | Grant I   | Grant II | Grant III | Grant IV |
|-----------------------------------------|-----------|----------|-----------|----------|
| Share price on the date of grant (in ₹) | 61        | 110      | 141       | 152      |
| Exercise price (in ₹)                   | 45        | 45       | 45        | 45       |
| Historic volatility (in ₹)              | 37.44%    | 48.65%   | 62.61%    | 53.90%   |
| Life of the options granted in years    | 2.50-5.50 | 4.00     | 4.00      | 4.00     |
| Risk free interest rate (in ₹)          | 6.85%     | 5.58%    | 7.12%     | 7.12%    |
| Expected dividend rate (in ₹)           | 0.00%     | 0.00%    | 0.00%     | 0.00%    |
| Weighted fair value of stock option     | 27.74     | 72.94    | 105.93    | 115.54   |

#### 47: Disclosure of Investing and Financing transactions that do not require the Use of Cash and Cash Equivalents

For the year ended March 31, 2024

| Name of instrument                                                                        | Opening Balance  | Cash flows       | Premium added on conversion of preference shares into equity shares | Conversion | Other         | Closing Balance  |
|-------------------------------------------------------------------------------------------|------------------|------------------|---------------------------------------------------------------------|------------|---------------|------------------|
| Equity share capital (including securities premium)                                       | 5,859.24         | 573.61           | 1,489.18                                                            | 45.33      | 11.48         | 7,978.84         |
| Non- Cumulative Compulsorily convertible preference shares (including securities premium) | 1,537.01         | -                | (1,489.18)                                                          | (45.33)    | -             | 2.50             |
| Right-of-use assets                                                                       | 9.00             | -                | -                                                                   | -          | 16.93         | 25.93            |
| Borrowings*                                                                               | 36,664.05        | 10,968.70        | -                                                                   | -          | 76.14         | 47,708.89        |
| <b>Total</b>                                                                              | <b>44,069.30</b> | <b>11,542.31</b> | <b>-</b>                                                            | <b>-</b>   | <b>104.55</b> | <b>55,716.15</b> |

\* represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

For the year ended March 31, 2023

| Name of instrument                                                                        | Opening Balance  | Cash flows       | Premium added on conversion of preference shares into equity shares | Conversion | Other        | Closing Balance  |
|-------------------------------------------------------------------------------------------|------------------|------------------|---------------------------------------------------------------------|------------|--------------|------------------|
| Equity share capital (including securities premium)                                       | 4,474.27         | 225.49           | 1,097.96                                                            | 47.74      | 13.78        | 5,859.24         |
| Non- Cumulative Compulsorily convertible preference shares (including securities premium) | 600.01           | 2,082.70         | (1,097.96)                                                          | (47.74)    | -            | 1,537.01         |
| Right-of-use assets                                                                       | 9.93             | -                | -                                                                   | -          | (0.93)       | 9.00             |
| Borrowings*                                                                               | 22,772.25        | 13,891.80        | -                                                                   | -          | -            | 36,664.05        |
| <b>Total</b>                                                                              | <b>27,856.46</b> | <b>16,199.99</b> | <b>-</b>                                                            | <b>-</b>   | <b>12.85</b> | <b>44,069.30</b> |

\* represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

#### 48: Maturity Analysis of Assets and Liabilities

Maturity Analysis of Assets and Liabilities as at March 31, 2024:

| Particulars                                        | Within 12 months | After 12 months  | Total            |
|----------------------------------------------------|------------------|------------------|------------------|
| <b>ASSETS</b>                                      |                  |                  |                  |
| <b>Financial Assets</b>                            |                  |                  |                  |
| Cash and cash equivalents                          | 1,752.35         | -                | 1,752.35         |
| Bank balances other than cash and cash equivalents | 3,607.73         | 805.76           | 4,413.49         |
| Trade receivables                                  | 152.76           | -                | 152.76           |
| Loan portfolio                                     | 26,748.53        | 22,798.86        | 49,547.39        |
| Investment                                         | 360.00           | 267.38           | 627.38           |
| Other financial assets                             | 1,053.80         | 511.41           | 1,565.21         |
| <b>Total Financial Assets</b>                      | <b>36,675.17</b> | <b>24,383.41</b> | <b>58,058.58</b> |
| <b>Non-Financial Assets</b>                        |                  |                  |                  |
| Current tax assets (net)                           | -                | 147.72           | 147.72           |
| Deferred tax assets (net)                          | -                | 123.59           | 123.59           |
| Property, plant and equipment                      | -                | 339.64           | 339.64           |
| Capital work-in-progress                           | -                | 895.95           | 895.95           |
| Goodwill                                           | -                | 39.44            | 39.44            |
| Intangible assets                                  | -                | 5.23             | 5.23             |
| Other non-financial assets                         | 579.51           | 51.70            | 631.21           |
| <b>Total Non-Financial Assets</b>                  | <b>579.51</b>    | <b>1,603.27</b>  | <b>2,182.78</b>  |
| <b>Total Assets</b>                                | <b>34,254.68</b> | <b>25,986.68</b> | <b>60,241.36</b> |
| <b>LIABILITIES AND EQUITY</b>                      |                  |                  |                  |
| <b>Liabilities</b>                                 |                  |                  |                  |
| <b>Financial Liabilities</b>                       |                  |                  |                  |
| Derivative financial instruments                   | -                | 38.86            | 38.86            |
| Trade payables                                     | 337.31           | -                | 337.31           |
| Borrowings*                                        | 20,059.33        | 27,649.56        | 47,708.89        |
| Other financial liabilities                        | 1,569.92         | 30.88            | 1,600.80         |

Contd...

(₹ in million unless otherwise stated)

| Particulars                                                         | Within 12 months | After 12 months  | Total            |
|---------------------------------------------------------------------|------------------|------------------|------------------|
| <b>Total Financial Liabilities</b>                                  | <b>21,966.56</b> | <b>27,719.30</b> | <b>49,685.86</b> |
| <b>Non-Financial Liabilities</b>                                    |                  |                  |                  |
| Current tax liabilities (net)                                       | 128.81           | -                | 128.81           |
| Provisions                                                          | 32.55            | 42.84            | 75.39            |
| Other non-financial liabilities                                     | 168.64           | -                | 168.64           |
| <b>Total Non-Financial Liabilities</b>                              | <b>330.00</b>    | <b>42.84</b>     | <b>372.84</b>    |
| <b>Equity</b>                                                       |                  |                  |                  |
| Equity share capital                                                | -                | 656.45           | 656.45           |
| Instruments entirely equity in nature                               | -                | 2.50             | 2.50             |
| Other equity                                                        | -                | 9,504.27         | 9,504.27         |
| <b>Equity attributable to equity holders of the holding company</b> | <b>-</b>         | <b>10,163.22</b> | <b>10,163.22</b> |
| Non-controlling interest                                            | -                | 19.44            | 19.44            |
| <b>Total Liabilities and Equity</b>                                 | <b>22,296.56</b> | <b>37,944.80</b> | <b>60,241.36</b> |

\*represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

#### 48: Maturity Analysis of Assets and Liabilities

##### Maturity Analysis of Assets and Liabilities as at March 31, 2023:

| Particulars                                                         | Within 12 months | After 12 months  | Total            |
|---------------------------------------------------------------------|------------------|------------------|------------------|
| <b>ASSETS</b>                                                       |                  |                  |                  |
| <b>Financial Assets</b>                                             |                  |                  |                  |
| Cash and cash equivalents                                           | 2,305.90         | -                | 2,305.90         |
| Bank balances other than cash and cash equivalents                  | 1,521.23         | 571.32           | 2,092.55         |
| Trade receivables                                                   | 106.48           | -                | 106.48           |
| Loan portfolio                                                      | 20,889.45        | 17,342.14        | 38,231.59        |
| Investment                                                          | 562.39           | 698.91           | 1,261.30         |
| Other financial assets                                              | 869.15           | 360.02           | 1,229.17         |
| <b>Total Financial Assets</b>                                       | <b>26,254.60</b> | <b>18,972.39</b> | <b>45,226.99</b> |
| <b>Non-Financial Assets</b>                                         |                  |                  |                  |
| Current tax assets (net)                                            | -                | 141.44           | 141.44           |
| Deferred tax assets (net)                                           | -                | 1.29             | 1.29             |
| Property, plant and equipment                                       | -                | 160.45           | 160.45           |
| Capital work-in-progress                                            | -                | 612.12           | 612.12           |
| Goodwill                                                            | -                | 39.44            | 39.44            |
| Intangible assets                                                   | -                | 0.20             | 0.20             |
| Other non-financial assets                                          | 348.10           | 62.40            | 410.50           |
| <b>Total Non-Financial assets</b>                                   | <b>348.10</b>    | <b>1,017.34</b>  | <b>1,365.44</b>  |
| <b>Total Assets</b>                                                 | <b>26,602.70</b> | <b>19,989.73</b> | <b>46,592.43</b> |
| <b>LIABILITIES AND EQUITY</b>                                       |                  |                  |                  |
| <b>Liabilities</b>                                                  |                  |                  |                  |
| <b>Financial Liabilities</b>                                        |                  |                  |                  |
| Derivative financial instruments                                    | -                | 6.95             | 6.95             |
| Trade payables                                                      | 103.99           | -                | 103.99           |
| Borrowings*                                                         | 17,430.66        | 19,233.39        | 36,664.05        |
| Other financial liabilities                                         | 1,200.37         | 5.49             | 1,205.86         |
| <b>Total Financial Liabilities</b>                                  | <b>18,735.02</b> | <b>19,245.83</b> | <b>37,980.85</b> |
| <b>Non-Financial Liabilities</b>                                    |                  |                  |                  |
| Provisions                                                          | 18.66            | 51.19            | 69.85            |
| Deferred tax liabilities (net)                                      | -                | 48.95            | 48.95            |
| Other non-financial liabilities                                     | 115.84           | -                | 115.84           |
| <b>Total Non-Financial Liabilities</b>                              | <b>134.50</b>    | <b>100.14</b>    | <b>234.64</b>    |
| <b>Equity</b>                                                       |                  |                  |                  |
| Equity share capital                                                | -                | 593.20           | 593.20           |
| Instruments entirely equity in nature                               | -                | 49.00            | 49.00            |
| Other equity                                                        | -                | 7,720.16         | 7,720.16         |
| <b>Equity attributable to Equity Holders of the Holding Company</b> | <b>-</b>         | <b>8,362.36</b>  | <b>8,362.36</b>  |
| Non-controlling interest                                            | -                | 14.58            | 14.58            |
| <b>Total Liabilities and Equity</b>                                 | <b>18,869.52</b> | <b>27,722.91</b> | <b>46,592.43</b> |

\*represents debt securities, borrowings (other than debt securities) and subordinated liabilities.

#### 49: Corporate Social Responsibility

As per section 135 of the Companies Act, 2013 and rules therein, the Holding Company is required to spend at least 2% of average net profit of past three years towards Corporate Social Responsibility (CSR). Details of corporate social responsibility expenditures as certified by Management are as follows:

| Particulars                                                                          | For year ended March 31, 2023 | For year ended March 31, 2022 |
|--------------------------------------------------------------------------------------|-------------------------------|-------------------------------|
| (a) Amount required to be spent on CSR as per Section 135 of the Companies Act, 2013 | 8.69                          | 4.65                          |
| (b) Amount of expenditure incurred (as per table below) (refer note below)           | 10.95                         | 13.00                         |
| (i) Construction/acquisition of any asset                                            | -                             | -                             |
| (ii) On purposes other than (i) above Health and Welfare                             | 10.95                         | 13.00                         |
|                                                                                      | <b>10.59</b>                  | <b>13.00</b>                  |
| (c) Shortfall/(Excess) at the end of the year (a - c)                                | (2.26)                        | (8.35)                        |
| (d) Total of previous year shortfall/(excess)                                        | (8.35)                        | (2.67)                        |
| (e) Reason for shortfall/(Excess)                                                    | -                             | -                             |
| (f) Details of related party transactions                                            | 9.85                          | 13.00                         |
| (g) Liability against contractual obligations for CSR                                | -                             | -                             |

**Details of Ongoing Projects under 135(6) of the Companies Act, 2013**

(₹ in million unless otherwise stated)

| Balance as on April 1, 2023 |                                 | Amount required to be spent during the year | Amount spent during the year    |                                       | Balance as on March 31, 2024 |                                 |
|-----------------------------|---------------------------------|---------------------------------------------|---------------------------------|---------------------------------------|------------------------------|---------------------------------|
| With the Company            | In separate CSR unspent account |                                             | From the Company's Bank account | From the separate CSR unspent account | With the Company             | In separate CSR unspent account |
| Nil                         | Nil                             | Nil                                         | Nil                             | Nil                                   | Nil                          | Nil                             |
| Balance as on April 1, 2022 |                                 | Amount required to be spent during the year | Amount spent during the year    |                                       | Balance as on March 31, 2023 |                                 |
| With the Company            | In separate CSR unspent account |                                             | From the Company's Bank account | From the separate CSR unspent account | With the Company             | In separate CSR unspent account |
| Nil                         | Nil                             | Nil                                         | Nil                             | Nil                                   | Nil                          | Nil                             |

**Details of CSR Expenditure under Section 135(5) of the Act in respect of other than Ongoing Projects**

| Balance as on April 1, 2023 | Amount deposited in Specified Fund of Schedule VII of the Act within 6 months | Amount required to be spent during the year | Amount spent during the year | Balance as on March 31, 2024 |
|-----------------------------|-------------------------------------------------------------------------------|---------------------------------------------|------------------------------|------------------------------|
| Nil                         | Nil                                                                           | 8.69                                        | 10.95                        | Nil                          |
| Balance as on April 1, 2022 | Amount deposited in Specified Fund of Schedule VII of the Act within 6 months | Amount required to be spent during the year | Amount spent during the year | Balance as on March 31, 2023 |
| Nil                         | Nil                                                                           | 4.65                                        | 13.00                        | Nil                          |

**Details of Excess CSR Expenditure under Section 135(5) of the Act**

| Balance excess spent as at April 1, 2023 | Amount required to be spent during the year | Amount spent during the year | Balance as on March 31, 2024 |
|------------------------------------------|---------------------------------------------|------------------------------|------------------------------|
| (8.35)                                   | 8.69                                        | 10.95                        | (10.61)                      |
| Balance excess spent as at April 1, 2022 | Amount required to be spent during the year | Amount spent during the year | Balance as on March 31, 2023 |
| Nil                                      | 4.65                                        | 13.00                        | (8.35)                       |

**50: Interest in Other Entities**

Subsidiary:

| Name of entities                    | Country of Incorporation | Functional currency | Ownership interest held by the Group |                      | Principal activities |
|-------------------------------------|--------------------------|---------------------|--------------------------------------|----------------------|----------------------|
|                                     |                          |                     | As at March 31, 2024                 | As at March 31, 2023 |                      |
| SATYA Housing Micro Finance Limited | India                    | INR                 | 97.15%                               | 96.66%               | Financing            |

**Subsidiary with Material Non-Controlling Interests (NCI):**

No subsidiary Company has no material non-controlling interests to the group for the year ended March 31, 2024.

**51: Additional Information in pursuant to Schedule III of the Companies Act, 2013**

| Name of the entity in the group                                 | Net assets (total assets minus total liabilities) |                  | Share in profit or (loss)          |                 | Share in other comprehensive income             |                | Share in total comprehensive income             |                 |
|-----------------------------------------------------------------|---------------------------------------------------|------------------|------------------------------------|-----------------|-------------------------------------------------|----------------|-------------------------------------------------|-----------------|
|                                                                 | As % of consolidated net assets                   | Amount           | As % of consolidated profit & loss | Amount          | As % of consolidated other comprehensive income | Amount         | As % of consolidated total comprehensive income | Amount          |
| <b>Parent</b><br>SATYA MicroCapital limited                     | 100.72%                                           | 10,256.22        | 106.14%                            | 1,309.07        | 100.00%                                         | (13.17)        | 106.21%                                         | 1,295.90        |
| <b>Indian subsidiary</b><br>SATYA Housing Micro Finance Limited | 7.20%                                             | 733.56           | -6.14%                             | (75.75)         | 0.00%                                           | -              | -6.21%                                          | (75.75)         |
| Elimination                                                     | -7.93%                                            | (807.12)         | 0.00%                              | -               | 0.00%                                           | -              | 0.00%                                           | -               |
| <b>Total</b>                                                    | <b>100.00%</b>                                    | <b>10,182.66</b> | <b>100.00%</b>                     | <b>1,233.32</b> | <b>100.00%</b>                                  | <b>(13.17)</b> | <b>100.00%</b>                                  | <b>1,220.15</b> |

**52: Commitment and Contingencies**

(i) The estimated value of contracts remaining to be executed on capital amount and not provided for (net of advances) amount to ₹ Nil (previous year ₹ Nil).

(ii) The Group has other commitments for services in normal course of business, the Group's operations does not give raise to any commitments for purchase of goods and employee benefits.

(iii) The Group does not have any pending litigations which would impact its financial position in its financial statements. Contingent liabilities ₹ Nil (Previous year ₹ Nil).

(iv) The Group does not have any long term commitments/contracts for which there will be any material foreseeable losses except as shown in note 14 to consolidated financial statement.

(v) There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company.



**53: Additional Disclosures pursuant to Amendments under Division III of Schedule III:**

(₹ in million unless otherwise stated)

- (i) No proceedings have been initiated or pending against the Group for holding any benami property under the Benami Transactions (Prohibition) Act, 1988 and rules made thereunder, as at March 31, 2024 and March 31, 2023.
- (ii) The Group does not have any transactions with the companies struck off under section 248 of Companies Act, 2013 or section 560 of Companies Act, 1956 during the year ended March 31, 2024 and March 31, 2023.
- (iii) The Group do not have any charges or satisfaction which is yet to be registered with ROC beyond the statutory period.
- (iv) The Group has not traded or invested in Crypto currency or Virtual Currency during the year ended March 31, 2024 and March 31, 2023.
- (v) The Group is not a declared wilful defaulter by any bank or financial Institution or other lender, in accordance with the guidelines on wilful defaulters issued by the Reserve Bank of India, during the year ended March 31, 2024 and March 31, 2023.
- (vi) There have been no transactions which have not been recorded in the books of account, that have been surrendered or disclosed as income during the year ended March 31, 2024 and March 31, 2023, in the tax assessments under the Income Tax Act, 1961. There have been no previously unrecorded income and related assets which were to be properly recorded in the books of account during the year ended March 31, 2024 and March 31, 2023.
- (vii) The Group have not advanced or loaned or invested funds to any other person(s) or entity(ies), including foreign entities (Intermediaries) with the understanding that the Intermediary shall:
- directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Group (Ultimate Beneficiaries) or
  - provide any guarantee, security or the like to or on behalf of the Ultimate Beneficiaries
- (viii) The Group have not received any fund from any person or entity, including foreign entity (Funding Party) with the understanding (whether recorded in writing or otherwise) that the Group shall:
- directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party (Ultimate Beneficiaries) or
  - provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries
- (ix) The Group has working capital limits from banks on the basis of security of fixed deposits kept as margin money with banks and as these sanctioned working capital limits is against the margin money with banks, accordingly the Group is not required to file any quarterly returns or statements with such banks.
- (x) The Group has taken borrowings from banks and financial institutions and utilised them for the specific purpose for which they were taken as at the Balance sheet date. Unutilised funds as at March 31, 2024 are held by the Group in the form of deposits till the time the utilisation is made subsequently.

**54:** The figures for the previous year have been regrouped / reclassified, wherever necessary, to make them comparable to current year.

**55:** Event after reporting period:

There is no matter after the balance sheet data which are required to be disclosed in the consolidated financial statements.

**56:** The consolidated financial statements were approved for issue by the Board of Directors on April 30, 2024.

**For S.N. Dhawan & CO LLP**

Chartered Accountants

Firm Registration No.: 000050N/N500045

**For and on behalf of the Board of Directors of  
SATYA MicroCapital Limited**

**Vinesh Jain**

Partner

Membership No.: 087701

**Vivek Tiwari**

Managing Director, CEO & CIO

DIN: 02174160

**Ratnesh Tiwari**

Director

DIN: 07131331

**Choudhary Runveer Krishnan**

Company Secretary & Chief Compliance officer

M.No. F7437

**Vandita Kaul**

Chief Financial Officer

Place: Lucknow

Date: April 30, 2024

Place: Lucknow

Date: April 30, 2024

# Notice

NOTICE IS HEREBY GIVEN THAT THE (29<sup>TH</sup>) TWENTY-NINTH ANNUAL GENERAL MEETING OF SATYA MICROCAPITAL LIMITED WILL BE HELD ON FRIDAY, SEPTEMBER 27TH, 2024, AT 11:00 A.M, AT THE REGISTERED OFFICE OF THE COMPANY SITUATED AT 519, 5TH FLOOR, DLF PRIME TOWERS, OKHLA INDUSTRIAL AREA, PHASE-1, NEW DELHI-110020, INDIA, TO TRANSACT THE FOLLOWING BUSINESS:

## Ordinary Business:

1. To receive, consider and adopt the Annual Audited (Standalone & Consolidated) Financial Statements of the Company for the Financial Year ended 2023-24, along with Auditors Report and the Report of Board of Directors & its annexures thereon:

To consider and, if thought fit, to pass the following resolution as an **Ordinary Resolution**:

**"RESOLVED THAT** pursuant to the provisions of section 129, 134, 137 and such other applicable provision of the Companies Act, 2013 read with rules framed thereunder and SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015 (including any statutory modifications or re-enactments, notified from time to time), the annual audited (Standalone & Consolidated) financial statements of the Company for the Financial Year ended March 31, 2024 along with Auditors report and the Report of the Board of Directors together with its annexures thereon, as laid before this meeting, be and are hereby received, considered, approved and adopted.

**RESOLVED FURTHER THAT** the Board of Directors be and is hereby authorized to do all such acts, deeds and things as may be required to give effect to above resolution including but not limited to submitting copies of the same to statutory / regulatory bodies and such stakeholders as may be required from time to time and to issue signed copy of the financial statements or extracts thereof, wherever required."

2. Re-Appointment of Mr. Sanjay Gandhi (DIN: 02234298), as Director, Liable to Retire by Rotation

To consider and, if thought fit, to pass the following resolution as an **Ordinary Resolution**:

**"RESOLVED THAT** pursuant to the provisions of Section 152 of the Companies Act, 2013 ("Act") and rules made thereunder (including any statutory modification and re-enactment thereof) and other applicable provisions, if any of the Act and any other applicable laws, rules, guidelines and circulars, (including any statutory amendment(s), modification(s), variation or re-enactment(s) thereof) for the time being in force, Mr. Sanjay Gandhi (DIN: 02234298), Nominee Director (Non-Executive) of the Company, who is liable to retire by rotation and being eligible has offered himself for reappointment, be and is hereby reappointed as a Nominee Director (Non-Executive) of the Company, liable to retire by rotation."

3. Appointment of Sharp & Tannan, Chartered Accountants, as Statutory Auditors of the Company and fix their remuneration.

To consider and, if thought fit, to pass the following resolution as an **Ordinary Resolution**:

**"RESOLVED THAT** pursuant to the provisions of Section 139, 141, 142, 143 of the Companies Act, 2013 ("the Act") and other applicable provisions of the Act read with Rules made thereunder as well as Master Direction – Reserve Bank of India (Non-Banking Financial Company – Scale Based Regulation) Directions, 2023 and RBI Guidelines RBI/2021-22/25 Ref.No.DoS.CO.ARG/SEC.01/08.91.001/2021-22 dated April 27, 2021 ("RBI Guidelines") for Appointment of Statutory Central Auditors (SCAs)/Statutory Auditors (SAs) of Commercial Banks (excluding RRBs), UCBs and NBFCs (including HFCs) (including any statutory modification(s) or re-enactment for the time being in force) and basis recommendation of the Audit Committee and Board of Directors vide their respective meetings held on September 05, 2024, consent of the members of the Company be and is hereby accorded to appoint Sharp & Tannan, Chartered Accountants having Firm Registration No. 109982W, as Statutory Auditors of the Company, who have submitted their certificate of independence and eligibility vide certificate dated August 08, 2024 from the conclusion of this meeting to hold such office for a period of 3 years till the conclusion of the 32nd Annual General Meeting of the Company and at a mutually agreed audit fees plus all the taxes and out of pocket expenses as per actual, to conduct the audit for the financial years 2024-25 to 2026-27.

**RESOLVED FURTHER THAT** Mr. Vivek Tiwari Managing Director, CEO & CIO, Ms. Vandita Kaul, Chief Financial officer and Choudhary Runveer Krishnan, Company Secretary & Chief Compliance Officer of the Company, be and are hereby severally authorized to take such steps, in relation to the above and to do all such acts, deeds, matters and things as may be necessary, proper, expedient or incidental for giving effect to this resolution and to file necessary e-Forms with Registrar of Companies.

**RESOLVED FURTHER THAT** the copies of the foregoing resolutions, certified to be true by any one of the Directors or the Company Secretary of the Company, may be furnished to any relevant person(s)/ authority(ies) as and when required."

## Special Business

1. Issuance of Non-Convertible Debentures on Private Placement Basis

To consider and if thought fit, to pass with or without modification(s) the following resolution as a **Special Resolution**:

**"RESOLVED THAT** in supersession to the resolution passed by the members of the Company in its meeting held on June 07, 2024 and pursuant to the provision of Sections 42 and 71 of the Companies Act, 2013 and Rule 14(2) of Companies (Prospectus and Allotment of Securities) Rules, 2014 (including any statutory modification(s), amendment(s) or re-enactment thereof for the time being in force) and subject to all other applicable regulations, rules, notifications, circulars and guidelines prescribed by the Securities Exchange Board of India ("SEBI"), as amended, including SEBI (Issue and Listing of Non-Convertible Securities) Regulations, 2021, as amended, SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015, as amended, and subject to the applicable regulations, rules, notifications, circulars and guidelines prescribed by Reserve Bank of India ("RBI") including the Foreign Exchange Management (Borrowing and Lending) Regulations, 2018 (collectively the "FEMA Regulations") read together with the Master Direction on External Commercial Borrowings, Trade Credit and Structured Obligations, RBI Master Direction No. 5/2018-19 dated March 26, 2019 as amended from time to time, ("ECB Directions"), the Master Direction on Reporting under Foreign Exchange Management Act, 1999 and dated January 1, 2016 issued by the Reserve Bank of India ("RBI") or any governmental

authority, as amended, modified or replaced from time to time, and subject to the applicable regulations, rules, notifications, circulars and guidelines prescribed by International Financial Services Centres Authority ("IFSCA"), including the International Financial Services Centres Authority (Issuance and Listing of Securities) Regulations, 2021, read with the circular, notification issued thereunder ("IFSCA Listing Regulations") and any other circulars / notification issued by the IFSCA and in accordance with the relevant provisions of the Memorandum and Articles of Association of the Company, the consent of the Members of the Company be and is hereby accorded to the Board of Directors (hereinafter referred to as the "Board" which terms shall be deemed to include any Committee duly constituted by the Board or any Committee, which the Board may hereafter constitute), to issue/offer/invite for subscription of secured/unsecured, rated/unrated, listed/unlisted, rupee denominated or foreign currency denominated Non- Convertible Debentures (including non-convertible bonds) (collectively referred to as the "Debentures") by way of private placement, in one or more tranches, from time to time, to any category of investors eligible to invest in the Debentures, aggregating upto Rs. 35,000 Million (Rupees Thirty-Five Thousand Million only) on such terms and conditions and at such times whether at par/premium/discount, as may be decided by the Board to such person or persons including one or more company(ies), body Corporate(s), statutory corporation(s), commercial Bank(s), Lending Agency(ies), Financial Institution(s), insurance company(ies), foreign portfolio investor(s), mutual fund(s) and individual(s), Alternative Investment Fund, as the case may be or such other person/ persons as the Board may decide so for a period of one year from the date of approval of the Members, within the overall borrowing limits of the Company, as approved by the Members of the Company from time to time.

**RESOLVED FURTHER THAT** any Director or the Company Secretary of the Company be and are hereby authorised to do all such acts, deeds, matters and things as may be deemed necessary, desirable, proper or expedient for the purpose of giving effect to this Resolutions and for matters connected therewith or incidental thereto."

## 2. Re-Appointment of Mr. Naveen Surya (DIN: 00094514) as an Independent Director of the Company

To consider and if thought fit, to pass with or without modification(s) the following resolution as a **Special Resolution**:

**"RESOLVED THAT** pursuant to provisions of Sections 149, 150, 152, 160, and 178 read with Companies (Appointment and Qualification of Directors) Rules, 2014 and other applicable provisions of Companies Act, 2013 and rules made thereunder (including any statutory modification(s) or re-enactment thereof for the time being in force) read with Schedule IV to the Companies Act, 2013, Master Direction-Non Banking Financial Company-Systemically Important Non-Deposit taking Company and Deposit taking Company (Reserve Bank Directions 2016) and Regulation 16(1)(b), 17, 25 and other applicable regulations of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (including any statutory modification(s) or re-enactment(s) thereof) and the provisions of the Articles of Association of the Company and based on the performance evaluation, recommendation of the Nomination & Remuneration Committee and approval of the Board of Directors at their respective Meetings held on September 05, 2024 Mr. Naveen Surya (DIN: 00094514) who has submitted a declaration that he meets the criteria of independence as provided in Section 149(6) of the Companies Act, 2013 and the Rules made thereunder and Regulation 16(1)(b) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 and is eligible for re-appointment, the approval of the Members of the Company be and is hereby accorded, to re-appoint Mr. Naveen Surya (DIN: 00094514) as Independent Director of the Company for a second term of 5 (five) consecutive years with effect from August 29, 2024, not liable to retire by rotation.

**RESOLVED FURTHER THAT** any Board of Director and Company Secretary of the Company be and are hereby authorized to do such acts, deeds, things and execute all such documents, undertakings as may be necessary for giving effect to the above resolution."

सर्वे भवन्तु सुखिनः

By Order of the Board of Directors  
For SATYA MICROCAPITAL LIMITED

sd/-

Place: Delhi  
Dated: 05.09.2024

Choudhary Runveer Krishanan  
(Company Secretary & Chief Compliance Officer)  
M. No- FCS 7437

## NOTES:

1. A MEMBER ENTITLED TO ATTEND AND VOTE AT THE MEETING IS ENTITLED TO APPOINT A PROXY TO ATTEND AND VOTE ON A POLL INSTEAD OF HIMSELF/HERSELF AND THE PROXY NEED NOT BE A MEMBER OF THE COMPANY. A PERSON CAN ACT AS PROXY ON BEHALF OF MEMBERS NOT EXCEEDING FIFTY (50) AND HOLDING IN THE AGGREGATE NOT MORE THAN TEN PERCENT OF THE TOTAL SHARE CAPITAL OF THE COMPANY.
2. The explanatory statement pursuant to Section 102 of the Companies Act, 2013 and Rule 22 of the Companies (Management and Administration) Rules, 2014, ("Rules") setting out all material facts in respect of the business specified in this notice and the reasons thereto is annexed hereto.
3. The proxy form duly completed must reach the registered office not later than 48 hours before the commencement of the Meeting. A body corporate being a member shall be deemed to be personally present at the meeting if represented in accordance with the provisions of Section 113 of the Companies Act, 2013. The representative so appointed, shall have the right to appoint a proxy.
4. Relevant documents referred to in the proposed resolutions are available for inspection at the Registered Office of the Company during business hours on all days except Saturdays, Sundays and Public holidays up to the date of the Annual General Meeting.
5. Members may please note that no gifts/ gift coupons shall be distributed at the venue of the General Meeting.
6. Members who have not registered their e-mail addresses so far are requested to register their e-mail addresses for receiving all communications including Annual Report, Notices, Circular, etc. from the Company in electronic mode.
7. Members holding shares in dematerialised mode are requested to intimate all changes pertaining to their bank details, ECS mandates, email addresses, nominations, power of attorney, change of address/ name etc. to their Depository Participant (DP) only and not to the Company or its Registrar and Transfer Agent. Any such changes effected by the DPs will automatically reflect in the Company's subsequent records.
8. Members who still hold share certificates in physical form are advised to dematerialise their shareholding to also avail of numerous benefits of dematerialisation, which include easy liquidity, ease of trading and transfer, savings in stamp duty and elimination of any possibility of loss of documents and bad deliveries.
9. Details of Director retiring by rotation/ seeking re-appointment at the ensuing Meeting are provided in the 'Annexure' to the Notice.
10. The Notice calling the AGM along with Annual Report for FY 2023-24 have been uploaded on the website of the Company at [www.satyamicrocapital.com](http://www.satyamicrocapital.com). The Notice can also be accessed from the websites of the Stock Exchange i.e. BSE Limited at [www.bseindia.com](http://www.bseindia.com)
11. Corporate Members intending to send their authorized representative(s) to attend the Meeting are requested to send to the Company, a certified true copy of the relevant Board Resolution together with specimen signature(s) of the representative(s) authorized under the said Board Resolution to attend and vote on their behalf at the Meeting.

By Order of the Board of Directors  
For SATYA MICROCAPITAL LIMITED

sd/-

Place: Delhi  
Dated: 05.09.2024

Choudhary Runveer Krishanan  
(Company Secretary & Chief Compliance Officer)  
M. No- FCS 7437



## Explanatory Statement Pursuant to Section 102 of the Companies Act, 2013

### Item No. 1

Due to the increased long term capital requirements and to maintain the growth on the basis of the projections as per the detailed Annual Business Plan of the Company which was approved by the Board at its meeting held on March 21, 2024 and April 30, 2024 the issuance of Non-Convertible Debentures (NCDs) in compliance with the provisions of Companies Act, 2013 ("Act") read with Rule 14(2) of the Companies (Prospectus and Allotment of Securities) Rules, 2014 and in accordance with the applicable provisions of SEBI (Issue and Listing of Non-Convertible Securities) Regulations, 2021, as amended from time to time, is beneficial for the Company. The Board at its Meeting held on September 05, 2024, has approved the proposal for the issuance of NCDs within the overall borrowing limits of the Company of Rs. 35,000 Million (Rupees Thirty-Five Thousand Millions Only). The NCDs would be issued for cash either at par or premium to face value depending upon the prevailing market conditions. Pursuant to the provisions of Sections 23, 42, 179 and other applicable provisions of the Act read with Rule 14 of the Companies (Prospectus and Allotment of Securities) Rules, 2014 and Rule 8 of the Companies (Meetings of Board and its Powers) Rules, 2014 (including any modifications or re-enactments thereof, for the time being in force), the Proposal requires the approval of members by way of a Special Resolution. Accordingly, the approval of the members is being sought by way of Special Resolution as set out at Item No. 1 for issuance of secured/unsecured, rated/unrated, listed/unlisted Non-Convertible Debentures on a private placement basis, to any category of investors eligible to invest in the Debentures from time to time, for a year from the date of passing of this Resolution, in one or more series or trenches, not exceeding the total borrowing limit of the Company i.e. Rs. 35,000 Million (Rupees Thirty-Five Thousand Millions Only). The disclosures required pursuant to Rule 14 of the Companies (Prospectus and Allotment of Securities) Rules, 2014 are set out hereinbelow:

Particulars of the offer including date of passing of board resolution: This special resolution is being passed in terms of the third proviso to Rule 14(1) of Companies (Prospectus and Allotment of Securities) Rules, 2014 for the issuance of NCDs, from time to time, for the period of 1 (one) year from the date hereof and accordingly this question is not applicable at present. The particulars of each offer shall be determined by the Board of Directors (including any committee duly authorized by the Board of Directors thereof), from time to time;

a) Kinds of securities offered and price at which security is being offered: This special resolution is restricted to the private placement issuance of Non-Convertible Debentures by the Company which may be secured/unsecured/subordinated, rated/unrated, listed/unlisted with the terms of each issuance being determined by the Board of Directors (including any committee duly authorized by the Board of Directors thereof), from time to time, for each issuance;

b) Basis or justification for the price (including premium, if any) at which offer or invitation is being made: Not applicable;

c) Name and address of valuer who performed valuation: Not applicable;

d) Amount which the Company intends to raise by way of such securities: As may be determined by the Board of Directors from time to time but subject to the limits approved under Section 42 of the Companies Act, 2013 of up to Rs. 35,000 Million (Rupees Thirty-Five Thousand Million only);

e) Material terms of raising such securities, proposed time schedule, purposes or objects of offer, contribution being made by the promoters or directors either as part of the offer or separately in furtherance of objects; principle terms of assets charged as securities: This special resolution is being passed in terms of the third proviso to Rule 14(1) of Companies (Prospectus and Allotment of Securities) Rules, 2014 for the issuance of NCDs, from time to time, for the period of 1 (one) year from the date hereof and accordingly this question is not applicable at present. The particulars of each offer shall be determined by the Board of Directors (including any committee duly authorized by the Board of Directors thereof), from time to time.

Your Directors recommend the passing of the Special Resolution(s) proposed at Item Nos. 1 of this Notice.

None of the Directors and Key Managerial Personnel of the Company and their relatives are concerned or interested, financially or otherwise, in this resolution except to the extent of their shareholding (if any) in the Company.

### Item No. 2

In accordance with Section 149(10) and (11) of the Companies Act, 2013, an Independent Director shall hold office for a term up to five consecutive years on the Board of a Company but shall be eligible for re-appointment on passing of a Special Resolution by the Company and disclosure of such appointment in the Board's Report. The aforesaid Director fulfills the requirements of an Independent Director as laid down under Section 149(6) of the Companies Act, 2013 and Regulation 16 of the SEBI Listing Regulations and Master Direction-Non Banking Financial Company-Systemically Important Non-Deposit taking Company and Deposit taking Company (Reserve Bank Directions 2016) Based on the recommendation of the Nomination and Remuneration Committee and the Board of Directors, vide its meetings held on September 05, 2024, Mr. Naveen Surya was appointed as an Independent Director of the Company for the first term of a period of 5 (five) consecutive years. In terms of Section 149 read with Schedule IV of the Companies Act, 2013 and the SEBI Listing Regulations including any amendment thereto or any modification thereof, considering the skills, experience, knowledge he possesses and based on the recommendation of the Nomination and Remuneration Committee, the Board of Directors of the Company recommends the re-appointment of Mr. Naveen Surya for a second term of consecutive 5 (five) years with effect from August 29, 2024 to the Members for approval.

The aforesaid Director has given his consent for the said reappointment and also submitted the declaration of independence as required pursuant to Section 149 (7) of the Companies Act, 2013 that he meets the criteria of independence as provided in Section 149(6) of the Companies Act, 2013 and Regulation 16 of the SEBI Listing Regulations and is not disqualified from being appointed as a Director in terms of Section 164 of the Companies Act, 2013.

The terms and conditions of appointment of Independent Director are available on the Company's website.

The Board is of the opinion that the said Director possesses requisite skills, experience and knowledge relevant to the Company's business and it would be of immense benefit to the Company to have his association with the Company as an Independent Director of the Company. He will be eligible for payment of sitting fees as approved by the Board from time to time.

### Brief Profile

Mr. Naveen Surya is a well-known personality in the nation's digital and retail payment systems as well as fintech. He holds a PG in Management with

a specialization in finance. He now serves as the Chairman of the Fintech Convergence Council (FCC), which is the part of Internet and Mobile Association of India (IAMAI). He also served as the Chairman Emeritus of the Payments Council of India (PCI) for more than ten years. In addition to holding graduate degrees in both law and commerce, he is an Associate Member of the Company Secretaries Institute (ACS). Member of the Innovation Council of the National Payments Corporation of India (NPCI), he is also Advisor to Mitsui & Co. Ltd, Tokyo, Japan.

#### Other Information

| Name of the Director                                                                                   | Mr. Naveen Surya                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|--------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Directors Identification Number (DIN)                                                                  | 00094514                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Date of Birth                                                                                          | 15.01.1972                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Date of first appointment on the Board                                                                 | August 29, 2019                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Qualification                                                                                          | Graduate degrees in both law and commerce, he is an Associate Member of the Company Secretaries Institute (ACS).                                                                                                                                                                                                                                                                                                                                            |
| Experience & Expertise in specific functional areas                                                    | He holds a PG in Management with a specialization in finance. He now serves as the Chairman of the Fintech Convergence Council (FCC), which is the part of Internet and Mobile Association of India (IAMAI). He also served as the Chairman Emeritus of the Payments Council of India (PCI) for more than ten years. In addition to holding graduate degrees in both law and commerce, he is an Associate Member of the Company Secretaries Institute (ACS) |
| Terms and conditions for appointment / re-appointment                                                  | As per the Company's Policy on the appointment of Board Members                                                                                                                                                                                                                                                                                                                                                                                             |
| Remuneration sought to be paid                                                                         | Sitting fees & remuneration by way of commission                                                                                                                                                                                                                                                                                                                                                                                                            |
| Remuneration last drawn                                                                                | 2.1 million                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Shareholding in the company as on March 31, 2024                                                       | Nil                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Relationship with other directors and KMPs of the Company                                              | Nil                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Number of Board meetings attended during the year                                                      | 6 out of 7                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| List of Companies in which outside directorships in Indian Companies held as on March 31, 2024         | 1.DITYA FINANCE PRIVATE LIMITED<br>2.EPILEPSY FOUNDATION                                                                                                                                                                                                                                                                                                                                                                                                    |
| Chairman/member in Committees of the Board of Directors of other Indian Companies as on March 31, 2024 | -                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

By Order of the Board of Directors  
For SATYA MICROCAPITAL LIMITED

sd/-

Place: Delhi  
Dated: 05.09.2024

Choudhary Runveer Krishanan  
(Company Secretary & Chief Compliance Officer)  
M. No- FCS 7437

## (ANNEXURE-A):

### Details of Director Seeking Appointment/Re-Appointment at the Annual General Meeting of the Company, Pursuant to the Standard 1.2.5 of Secretarial Standard – 2 On General Meetings issued by The Institute of the Company Secretaries of India

| Name of the Director                                                                                   | Mr. Sanjay Gandhi                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Directors Identification Number (DIN)                                                                  | 02234298                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Date of Birth                                                                                          | 06.02.1966                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Date of first appointment on the Board                                                                 | 01.08.2018                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Qualification                                                                                          | Chartered Accountant                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Experience & Expertise in specific functional areas                                                    | Mr. Sanjay is the co-founder of Gojo & Company and currently serves as the Chief Investment Officer of Gojo. He has headed the Investment Division in Gojo. Apart from recommending the investments to be made by Gojo, he also represents Gojo on the Board and Committees of the partner entities and contributes actively towards strengthening the governance at the partner level. Sanjay qualified as a Chartered Accountant (CPA) before graduating from Delhi University. After his first job as an Audit Manager in India in the early 1990s, he led the Corporate Banking (North India) team for a Finance company. Sanjay joined the microfinance industry in 2003 and has been part of it ever since: conducted about 125 MFI ratings & assessments in 29 countries; approved more than 400 MFI Rating reports. Some of the assignments were for the World Bank, ADB, UNDP, Cordaid, and Mercy Corps. After his CEO assignment at a Cambodian MFI in 2013. |
| Terms and conditions for appointment / re-appointment                                                  | As per the Company's Policy on the appointment of Board Members                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Remuneration sought to be paid                                                                         | Sitting fees                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Remuneration last drawn                                                                                | NA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Shareholding in the company as on March 31, 2024                                                       | Nil                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Relationship with other directors and KMPs of the Company                                              | Nil                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Number of Board meetings attended during the year                                                      | 7 out of 7                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| List of Companies in which outside directorships in Indian Companies held as on March 31, 2024         | 1. Annanya Finance For Inclusive Growth Private Limited<br>2. Frame Technology Marketing Services Private Limited                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Chairman/member in Committees of the Board of Directors of other Indian Companies as on March 31, 2024 | -                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

सर्वे भवन्तु सुखिनः

## ATTENDANCE SLIP

Folio No.\*: \_\_\_\_\_

No. of Shares: \_\_\_\_\_

DP ID: \_\_\_\_\_

Client ID: - \_\_\_\_\_

Members or their Proxies are requested to present this Slip in accordance with the Specimen Signatures registered with the Company, at the entrance of the Meeting Hall, for admission.

Name of the attending Member / Proxy(s): \_\_\_\_\_

(in BLOCK LETTERS)

I hereby record my presence at the 29<sup>th</sup> Annual General Meeting of the Company held on Friday September 27<sup>th</sup>, 2024, at 11:00 A.M. at the registered office of the Company at 519, 5<sup>th</sup> Floor, DLF Prime Towers, Okhla Industrial Area, Phase-1, New Delhi-110020.

\_\_\_\_\_ Member's Signature ; \_\_\_\_\_ Proxy's Signature

\*Applicable for Members holding shares in Physical form.



SATYA  
सर्वे भवन्तु सुखिनः



**Form No. MGT-11**  
**Proxy Form**

**[Pursuant to section 105(6) of the Companies Act, 2013 and rule 19(3) of the Companies (Management and Administration) Rules, 2014]**

**Name of the Company:** SATYA MICROCAPITAL LIMITED

**Registered Office:** 519,5<sup>th</sup> Floor, DLF Prime Towers,  
Okhla Industrial Area, Phase-1, New Delhi-110020

|                       |  |
|-----------------------|--|
| Name of the Member(s) |  |
| Registered Address    |  |
| E-mail Id             |  |
| Folio No /Client ID   |  |
| DP ID                 |  |

I/We, being the member(s) of shares of the abovenamed Company, hereby appoint:

| S. No. | Name | Address | Email Id | Signature |
|--------|------|---------|----------|-----------|
|        |      |         |          |           |
|        |      |         |          |           |
|        |      |         |          |           |

as my/ our proxy to attend and vote (on a poll) for me/us and on my/our behalf at the 29th Annual General Meeting of the Company held on Friday September 27<sup>th</sup>, 2024, at 11:00 A.M. at the registered office of the Company at office 519,5<sup>th</sup> Floor, DLF Prime Towers, Okhla Industrial Area, Phase-1, New Delhi-110020 and at any adjournment thereof in respect of such resolutions as are indicated below:

Resolution No.:-

1. Adoption of Annual Audited (Standalone & Consolidated) Financial Statements and Reports thereon
2. Appointment of Director in place of those retiring by rotation.
3. Appointment of Sharp & Tannan, Chartered Accountants, as Statutory Auditors of the Company and fix their remuneration.
4. Issuance of Non-Convertible Debentures on Private Placement Basis.
5. Re-Appointment of Mr. Naveen Surya (DIN: 00094514) as an Independent Director of the Company.

Signed this \_\_\_\_\_ day of 2024

\_\_\_\_\_  
Signature of Shareholder

\_\_\_\_\_  
Signature of Proxy holder(s)

Affix Revenue  
Stamp

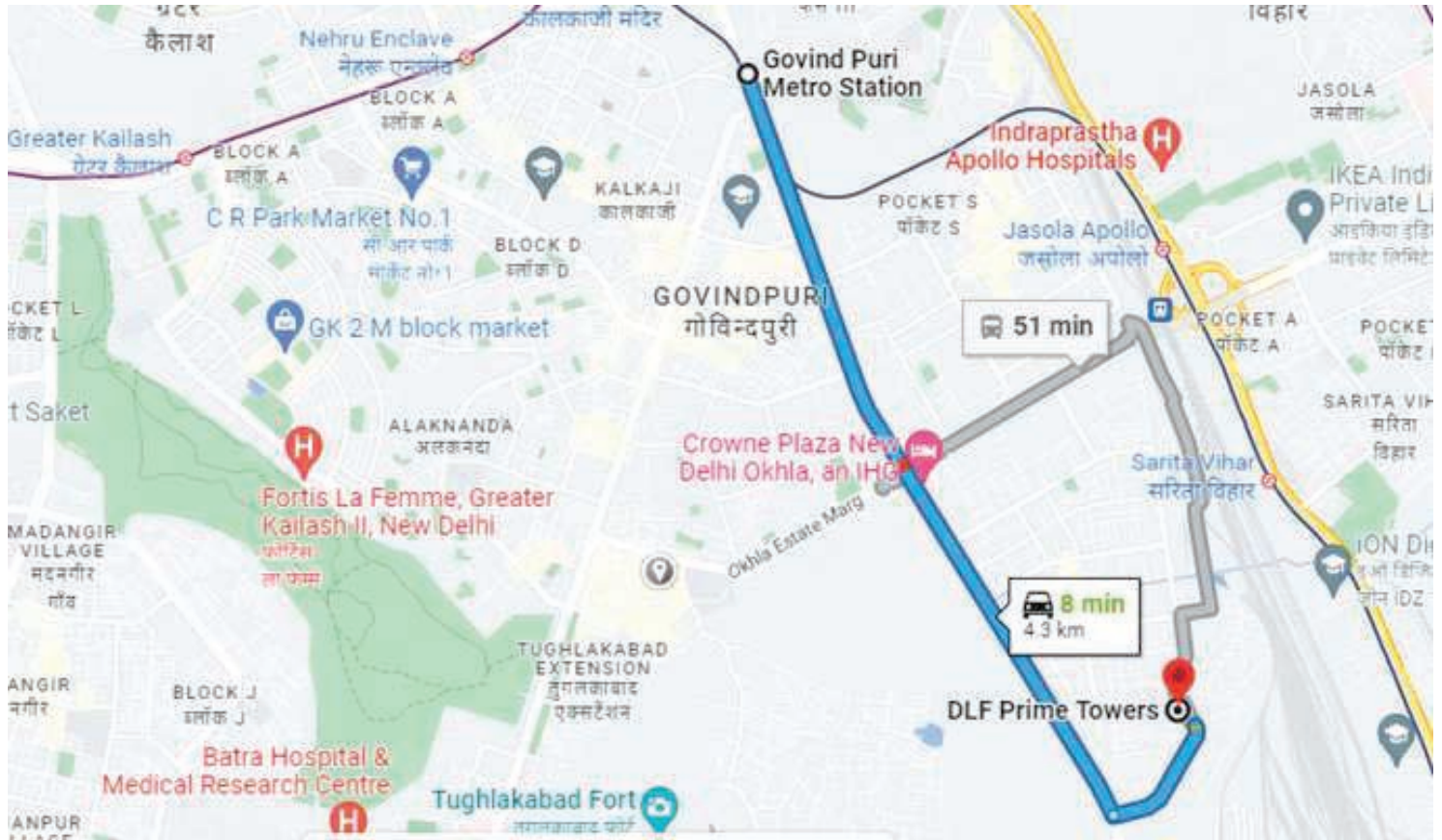
Note: This form of proxy in order to be effective should be duly completed and deposited at the Registered Office of the Company, not less than 48 hours before the commencement of the Meeting.

## ROUTE MAP

Date of AGM: Friday September 27<sup>th</sup>, 2024

Time: 11:00 AM

Venue: 519, 5<sup>th</sup> Floor, DLF Prime Towers, Okhla Industrial Area, Phase-1, Delhi-110020, India



सर्वे भवन्तु सुखिनः

# Contact Us



Registered Office : DPT 519, 5<sup>th</sup> Floor, DLF Prime Tower, Block- F, Okhla Phase-1, New Delhi, 110020

Corporate Office : Plot No. 7A, Sector 125, Noida, Uttar Pradesh-201301

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# SATYA

सर्वे भवन्तु सुखिनः



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